Gigaset AL140

The handset at a glance

1. Charge status of the batteries
2. Display keys
3. Message key
4. Control key ( indiscriminate)
5. Talk key
6. Directory key (press down on the control key)
7. End call key and On/Off key
8. Ringer tone on/off (press and hold in idle status)
9. Keypad lock on/off (press and hold)
10. Recall key
   - Consultation call (flash)
   - Dialling pause (press and hold)
11. Microphone
12. "Microphone off" key

Note
New messages in the calls list/answer machine (network mailbox) list (p. 8) are indicated by a flashing icon in the display.

Display keys:
Pressing a key launches the function that appears above that key in the display.

<table>
<thead>
<tr>
<th>Display</th>
<th>Function when pressed</th>
</tr>
</thead>
</table>
| INT     | Call other registered handsets  
| MENU    | Open main/submenu (see Menu tree p. 13). |
|         | Go back one menu level. |
|         | Scroll up/down or adjust volume with . |
|         | Move cursor to left/right with . |
| C       | Backspace deletes one character at a time. |
| OK      | Confirm menu function or save entry. |

The base station at a glance

Registration/paging key:
Search for handsets (press briefly, "Paging" p. 8)
Register handsets (press and hold p. 9).

ECO DECT

You are helping to protect the environment with your Gigaset AL140.

Reduced energy consumption
Your telephone has an energy-saving adapter plug and uses less energy.

Reduced transmission power
The transmission power of your telephone is reduced automatically:
The handset’s transmission power is reduced depending on the distance to the base station. The transmission power on the base station is reduced to virtually zero when only one handset is registered and the handset is in the base station.
You can reduce the transmission power of the handset and base station even more by using Eco Mode/Eco Mode+ (see Menu tree p. 14):
   ◆ Eco Mode: 80% transmission power reduction in standby mode and during a call (the range of the base station is reduced).
   ◆ Eco Mode+: 100% transmission power deactivation in standby mode (top left display icon ). Press and hold the talk key f to check that the base station can be reached. You will hear the ringing tone if the base station can be reached.
Safety precautions

Read this user guide and the safety precautions carefully before use. Explain their contents and the potential hazards associated with using the telephone to your children.

Care

Wipe down the base station and handset with a damp cloth (no solvents) or an antistatic cloth. Never use a dry cloth. This can cause static.

Contact with liquid

If the handset should come into contact with liquid:

- **Switch the handset off and remove the batteries immediately.**
- **Allow the liquid to drain from the handset.**
- **Pat all parts dry, then with the battery compartment open and the keypad facing down place the handset in a dry, warm place for at least 72 hours (not in a microwave, oven etc.).**
- **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

Emergency numbers cannot be dialled if the keypad lock (p. 1) is activated!

Not all of the functions described in this user guide are available in all countries.
First steps

Check the pack contents

- One Gigaset AL140 base station,
- one mains adapter,
- one Gigaset AL14H handset,
- one phone cord,
- one battery pack,
- one battery cover,
- one user guide.

If you have purchased a model with multiple handsets, the package should contain one battery pack, a battery cover and a charging cradle with mains adapter for each additional handset.

Setting up the base station and charging cradle (if included)

The base station and charging cradle are designed for use in enclosed dry rooms with a temperature range of +5 °C to +45 °C.

- Set up the base station at a central location on a flat, non-slip surface in your house or apartment.

Please note

Pay attention to the range of the base station.
This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when Eco Mode is activated (p. 14).

The phone’s feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today’s furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

You can also mount the base station and charging cradle on the wall.

Please note:

- Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- Protect your Gigaset from moisture, dust, corrosive liquids and vapours.

Connecting the base station

- First connect the mains adapter 1.
- Then connect the telephone jack 2 and insert the cables into the cable ducts.

Please note:

- The mains adapter must always be connected, as the phone will not operate without mains connection.
- Only use the mains adapter and phone cord supplied. Pin connections on telephone cables can vary.
Connecting the charging cradle (if included)

- Connect the flat plug from the power supply 1.
- Plug the mains adapter into the plug socket 2.

If you need to disconnect the plug from the charging cradle, press the release button 1 and disconnect the plug 2.

Setting up the handset for use

The display is protected by a plastic film. Please remove the protective film!

Inserting the battery pack and closing the battery cover

**Warning**

- Place the battery leads in the lead guides so that the battery cover cannot catch on leads and damage them when it is closed.
- Use only the rechargeable **battery pack** recommended by Gigaset Communications GmbH (p. 11), i.e. never use a conventional (non-rechargeable) battery pack as this could result in significant health risks and personal injury. For example, the battery pack could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- Insert the plug into the socket as shown in the enlarged view.
- Insert the battery pack.
- Place the leads in the lead guides.
- Place the cover on the battery compartment as shown in the diagram, then push it up until it clicks into position.

If you need to open the battery cover, for instance to replace the batteries:
- Press down on the battery cover below its upper end and slide the cover down.
5

Placing the handset in the base/charging cradle

- Place the handset in the base/charging cradle with its display facing forward.
Each handset is registered with the base at the factory. You do not need to complete a registration. If you wish to use your handset with a different base or use further handsets with your base, you will have to register the handset manually (→ p. 9).
To charge the batteries, leave the handset in the base/charging cradle.

Please note
Only place the handset in the base/charging cradle that is intended for it.

Initial charging and discharging of the batteries
The correct charge level can only be displayed if the batteries are first fully charged and discharged.

- Place the handset in the base/charging cradle for 7 hours.

Please note
◆ After the first battery charge and discharge you may replace your handset in the base/charging cradle after every call.
◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
◆ The batteries may warm up during charging. This is not dangerous.
◆ After a while, the charge capacity of the batteries will decrease for technical reasons.

Setting the date and time
Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.

Please note
- When entering the time and date, you can move the position of an entry to the left or right by pressing the control button up or down.
Display in idle status
Once the phone is registered and the time set, the idle display is shown as in this example.
Charge status of the batteries:
- ![Battery 1](image1) ![Battery 2](image2) (flat to full)
- ![Battery 1](image1) flashes: batteries almost flat
- ![Battery 1](image1) ![Battery 2](image2) flashes: charging
If more than one handset is registered to the base station, the internal handset number appears in the top left of the display, e.g. 2.
If Eco Mode+ (p. 14) is activated, the ![Logo](image3) icon is displayed in the top left.

Activating/deactivating the handset
Press and hold the ![Key](image4) key to activate or deactivate the handset.
If you place a deactivated handset in the base station or charging cradle, it will automatically activate.

Your phone is now ready for use.
If you have any questions about using your phone, please read the tips on troubleshooting ("Questions and answers" p. 11) or contact our Customer Care team p. 12.
Making calls

Making external calls and ending calls

External calls are calls using the public telephone network.

Enter the phone number and hold [dial tone] and then enter the number.

During the call you can adjust the earpiece volume using [t] and set the volume with [u].

End the call/cancel dialling:

Press the end call key [a].

You can automatically insert a network provider dialling code before any phone number (see Menu tree "Preselection" p. 14).

Accepting a call

The handset indicates an incoming call by ringing and by a display on the screen.

Press the talk key [c] to accept the call.

When Auto Answer is activated (see Menu tree p. 14), simply remove the handset from the base station/charging cradle.

In idle status, use [t] to activate the menu for setting the call volume and use [u] to set the volume.

Calling Line Identification

When you get a call, the caller’s number will be displayed on your handset; the caller’s name will be displayed if it is stored in the directory or if CNIP has been requested.

Preconditions:

1. You have asked your network provider for the caller’s number (CLIP) or name (CNIP) to be displayed on your handset screen.
2. The caller has asked the network provider for his number to be identified (CLI).

appears in the display if you have not requested Calling Line Identification, Withheld appears if the caller has withheld CLI, and Unavailable appears if CLI has not been requested.

Muting

You can mute your handset when making external calls. Your caller can no longer hear you.

Press the "Microphone off" key [9] during the call to activate/deactivate the function.

Using the directory and lists

Directory

To open the directory: press [h].

You can save up to 30 phone numbers (max. 32 digits) with corresponding names (max. 14 characters). Enter letters/characters p. 11.

Saving the first number in the directory

New Entry? OK ~

Storing a number in the directory

New Entry? OK ~

Selecting a directory entry

Open the directory with [h]. You have the following options:

Use [t] to scroll through the entries until the required name is selected.

Enter the first character of the name and scroll to the entry with [u], if required.

Dialling with the directory

Using other functions

The following functions can be selected with [u]:

New Entry Save new phone number.
Show Number Display the phone number.
Use Number Edit or add to the number. Then dial or use other functions with [MENU].
Edit Entry Edit selected entry.
Delete Entry Delete selected entry.
Send Entry Send a single entry to another handset (p. 8).
Delete List Delete all directory entries.
Send List Send the complete list to another handset (p. 8).
Shortcut For shortcuts, assign the current entry to a key.

Using shortcut keys

You can assign directory entries to the keys 0 and 2–9:

New Entry? OK ~

To dial, press and hold the required shortcut key.
Sending the directory to another handset

Preconditions:
◆ The sending and receiving handsets must both be registered to the same base station.
◆ The other handset and the base station can send and receive directory entries.

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Registering handsets
You can register up to four handsets on your base station (Gigaset AL14H) recommended. Each additional handset must be registered on the base station in order for it to work properly!

Registration takes approx. 1 minute.
Handsets are assigned the lowest available internal number (1–4). If the internal numbers 1–4 are already assigned to other devices, the number 4 will be overwritten.

De-registering handsets
Handsets can only be de-registered by resetting the base station to its default settings. This will also reset every other setting p. 10. If you have only registered handsets for other GAP-compatible devices, these can only be de-registered with a hardware reset p. 10.

Using several handsets
Making internal calls
Internal calls are free calls to other handsets that are registered to the same base station.
To make a call to other handsets, press:
◆ INT ➤ (1...4, enter internal number of the handset) ➤ OK, the handset is called or
◆ INT ➤ star key * ➤ OK, all handsets are called.
When a participant answers you can speak to them. To end the call, press ⌼.

Internal consultation call/connecting a call
You are in conversation with an external participant. Press the INT key and call one or all handsets. The external participant hears the hold music.
◆ Before the internal participant has answered, press the end call key ⌼; the call is diverted, or press the display key ; you are reconnected to the external participant.

Listening in to an external call
You are conducting an external call. An internal participant can listen in on this call and take part in the conversation (conference).
Precondition: The Listening in function must be activated.

Activating/deactivating listening in

Setting the alarm clock
Activating/deactivating the alarm clock
When activated:
➤ Set the wake-up time ➤ OK
When the alarm clock rings, press any key to switch it off for 24 hours. If the alarm clock is set, the wake-up icon will appear on the screen and the wake-up time will be displayed instead of the date.

Setting the wake-up time
MENU ➤ Alarm Clock ➤ OK ➤ Wake-up time ➤ OK
Enter the wake-up time in hours and minutes, then press OK.

Phone settings
Changing the display language
For details on how to make audio settings, see Menu tree p. 13.
For details on how to set the system PIN on the base station, see the Menu tree p. 14.

Changing the display language
MENU ➤ Settings ➤ OK ➤ Handset ➤ OK ➤ Language ➤ OK ➤ select the language ➤ OK
The current language is indicated by ✓.
If you accidentally choose a language you do not understand:

MENU → 4 2 1 (press the keys one after the other)
Select the correct language with ▼ and press OK.

**Resetting the handset**

You can reset individual settings and changes that you have made. Entries in the directory, the calls list and the handset's registration to the base station will be retained.

MENU → Settings → OK → Handset → OK
→ Reset Handset → OK
Cancel the reset with ◄.

**Restoring the base station to the factory settings**

When restoring factory settings:
◆ All handsets are de-registered
◆ Individual settings are reset
◆ All lists are deleted
◆ The system PIN is reset to the original code 0000
Only the date and time are retained.

**Software reset**

MENU → Settings → OK → Base → OK
→ Base Reset → OK

**Hardware reset**

Disconnect the power cord from the base station. Hold down the registration/paging key (► p. 1) on the base station while reconnecting the power cable to the base station. Release the key after approximately 5 seconds.

**Repeater mode**

With a repeater you can increase the range of your base station. You will need to activate repeater mode (► p. 14). Repeater mode and Eco mode or Eco mode+ (► p. 1) cancel each other out.

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**Operating the base station on the PABX**

The following settings are only necessary when your PABX requires them, see the user guide for your PABX. When entering the digits, enter them slowly one after the other.

**Changing the dialling mode**

MENU → 4 3 9 1 1 ► The number for the set dialling mode flashes: 0 = touch tone dialling (DTMF); 1 = dial pulsing (DP) ► enter number ► OK.

**Setting recall**

MENU → 4 3 9 1 2 ► The number for the current recall flashes: 0 = 80 ms; 1 = 100 ms; 2 = 120 ms; 3 = 400 ms; 4 = 250 ms; 5 = 300 ms; 6 = 600 ms; 7 = 800 ms ► enter number ► OK.

**Changing pause after line seizure**

You can set the length of the pause inserted between pressing the talk key ♦ and sending the phone number.

MENU → 4 3 9 1 9 ► The number for the current pause length flashes: 1 = 1 sec.; 2 = 3 sec.; 3 = 7 sec. ► enter number ► OK.

**Changing the pause after the recall key**

MENU → 4 3 9 1 4 ► The number for the current pause length flashes: 1 = 800 ms; 2 = 1600 ms; 3 = 3200 ms ► enter number ► OK.
Appendix

Entering letters/characters

Press the relevant key the number of times indicated. Briefly press the hash key # to switch from "Abc" to "123" mode, from "123" to "abc" mode and from "abc" to "Abc" mode.

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1) Space

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Specifications

Recommended batteries

Nickel-metal-hydride (NiMH):
V30145-K1310-X383
(Valid at the time of going to press)
The handset is supplied with recommended batteries.

Base station power consumption

In standby mode
– Handset in base station ca. 1.0 W
– Handset outside base station ca. 0.8 W
During a call ca. 1.0 W

General specifications

DECT standard is supported
GAP standard is supported (the Gigaset handset operates only with a Gigaset base)
Range: up to 300 m outdoors
up to 50 m indoors
Base station power supply 230 V~/50 Hz
Environmental conditions in operation: +5 °C to +45 °C, 20% to 75% relative humidity

Questions and answers

If you have any queries about the use of your telephone, visit our website at www.gigaset.com/customercare
for 24-hour support. The table below contains a list of common problems and possible solutions.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nothing appears in the display.</td>
<td>The handset is not switched on.</td>
<td>Press the end call key # for approx. 5 seconds or place the handset in the base station. Charge or replace the batteries.</td>
</tr>
<tr>
<td>No wireless connection to the base station, Base flashes in the display.</td>
<td>The handset is outside the range of the base station. The handset is not registered. The base station is not turned on.</td>
<td>Move the handset closer to the base station. Register the handset p. 9. Check the mains connector on the base station p. 3.</td>
</tr>
<tr>
<td>You cannot hear a ringer/dialling tone from the fixed line network.</td>
<td>The phone cord supplied has not been used or has been replaced by a new cord with the wrong jack connections.</td>
<td>Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer: 3-4 assignment of telephone leads/ EURO CTR37.</td>
</tr>
<tr>
<td>Error tone sounds after system PIN prompt.</td>
<td>The system PIN you have entered is incorrect.</td>
<td>Reset the system PIN to the default 0000 p. 10. All handsets are de-registered. All settings are reset. All lists are deleted.</td>
</tr>
<tr>
<td>PIN forgotten.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Service (Customer Care)

We offer you support that is fast and tailored to your specific needs!
Our Online Support on the Internet can be reached any time from anywhere.
www.gigaset.com/customer care
It provides you with 24/7 support for all our products. It also provides a list of FAQs and answers plus user guides and current software updates (if available for the product) for you to download.
You will also find frequently asked questions and answers in the appendix of this user guide.
For fast and dependable assistance with any repairs or guarantee/warranty claims, contact our Customer Care Line.
Greece 801 1000 500 (0,026 Euro)
Please have your proof of purchase ready when calling.
Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

Authorisation

This device is designed for the analogic telephone connection in the greek telephone net.
Gigaset Communications GmbH hereby declares that the phone described in this user guide is in compliance with the essential requirements and other relevant provisions of European Directive 1999/5/EC (R&TTE).
If you require a copy of the original, visit the website: www.gigaset.com/docs

Guarantee Certificate

Without prejudice to any claim the user (customer) may have in relation to the dealer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:
◆ In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (e.g., batteries, keypads, casings), this warranty shall be valid for six months from the date of purchase.
◆ This Guarantee shall be invalid if the equipment defect is attributable to improper treatment and/or failure to comply with information contained in the user manuals.
◆ This Guarantee shall not extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
◆ The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
◆ Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
◆ This Guarantee shall apply to new devices purchased in the European Union. The Guarantee is issued by Gigaset Communications Austria GmbH, Businesspark Maximum Objekt 2 / 3.Stock, Modecenterstraße 17, A-1110 Vienna, Austria.
◆ Any claims that differ from or extend beyond these mentioned in this manufacturer’s warranty shall be excluded, except from cases expressly specified in the applicable law. (In no event shall Gigaset Communications be liable for any loss of business, profits or data, additional software loaded by the customer or other information. The customer shall also bear the responsibility for the creation of backup copies of their files. The limitation of liability shall not apply if and to the extent liability is mandatory under the applicable law, e.g. according to product liability law or in the event of intentional misconduct, severe negligence, personal injury, damage to parts of the human body or to personal health, or in case of violations of conventional obligations. However, the claims for damages related to violation of conventional obligations shall be limited to predictable damages, representative of such conventions, as long as there is no intention or severe negligence, personal injury, damage to parts of the human body or to personal health, according to the product liability law.)
◆ The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
◆ Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
◆ The above provisions do not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.
Menu tree

Your phone has an extensive range of features. These are offered in the form of menus.

To select a function while the phone is in idle status, press **MENU** (open menu), use the ↑ and ↓ keys to scroll to the function you require and press **OK** to confirm.

To return to idle status: press and hold the 📞 key.

As an alternative to selecting functions using the ↑ and ↓ buttons, you can also enter the digit combination that is in front of the function in the menu tree.

For setting the time and date, for example:

MENU ➔ 4 1 ➔ OK

<table>
<thead>
<tr>
<th>1</th>
<th>Alarm Clock</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-1</td>
<td>Activation</td>
</tr>
<tr>
<td>1-2</td>
<td>Wake-up time</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2</th>
<th>Audio Settings</th>
</tr>
</thead>
<tbody>
<tr>
<td>2-1</td>
<td>Handset Volume</td>
</tr>
<tr>
<td>2-2</td>
<td>Ringer Volume</td>
</tr>
<tr>
<td>2-3</td>
<td>Ringer Melody</td>
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</table>

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<tr>
<th>2-4</th>
<th>Advis. Tones</th>
<th>During a conversation</th>
</tr>
</thead>
<tbody>
<tr>
<td>2-5</td>
<td>Battery Low</td>
<td>2-5-1 Off: Warning tone to indicate battery is almost flat: never</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2-5-2 On: always</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2-5-3 During Call: only during a call</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>3</th>
<th>Voice Mail</th>
</tr>
</thead>
<tbody>
<tr>
<td>3-1</td>
<td>Set Key 1</td>
</tr>
</tbody>
</table>

Assign key 1 with network mailbox and enter the network mailbox number (in idle status, press and hold key 1 to dial).

Netw. Mailbx: your network provider’s answer machine; must be requested separately. The network mailbox list can be displayed if your network provider supports this function and if key 1 has been assigned with the network mailbox.
## 4 Settings

<table>
<thead>
<tr>
<th>4-1 Date/Time</th>
<th>Enter date (DDMMYY format), then time (HHMM format)</th>
</tr>
</thead>
<tbody>
<tr>
<td>4-2 Handset</td>
<td><strong>4-2-1 Language</strong> Set the display language ➔ p. 9</td>
</tr>
<tr>
<td></td>
<td><strong>4-2-2 Auto Answer</strong> Automatically activate/deactivate auto answer ➔ p. 7</td>
</tr>
<tr>
<td></td>
<td><strong>4-2-3 Register HS</strong> Manually register the handset ➔ p. 9</td>
</tr>
<tr>
<td></td>
<td><strong>4-2-4 Reset Handset</strong> Reset the handset ➔ p. 10</td>
</tr>
<tr>
<td>4-3 Base</td>
<td><strong>4-3-2 Call list type</strong></td>
</tr>
<tr>
<td></td>
<td><strong>4-3-2-1 Missed Calls</strong> ➔ p. 8</td>
</tr>
<tr>
<td></td>
<td><strong>4-3-2-2 All Calls</strong> ➔ p. 8</td>
</tr>
<tr>
<td></td>
<td><strong>4-3-3 System PIN</strong> Change system PIN (default is 0000)</td>
</tr>
<tr>
<td></td>
<td><strong>4-3-4 Base Reset</strong> Restore factory settings ➔ p. 10</td>
</tr>
<tr>
<td></td>
<td><strong>4-3-5 Additional</strong></td>
</tr>
<tr>
<td></td>
<td><strong>4-3-5-1 Repeater</strong> Activating/deactivating ➔ p. 10</td>
</tr>
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<td></td>
<td><strong>4-3-5-2 Eco Mode+</strong> Activating/deactivating ➔ p. 2</td>
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<td><strong>4-3-5-3 Eco Mode</strong> Activating/deactivating ➔ p. 2</td>
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<td><strong>4-3-6 Listening in</strong> Activate/deactivate the function ➔ p. 9</td>
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<td><strong>4-3-7 Preselection</strong></td>
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<td></td>
<td><strong>4-3-7-1 Presel. Number</strong></td>
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<td></td>
<td><strong>4-3-7-2 With Preselect</strong> First digits of the dialling codes, should be dialled with preselection.</td>
</tr>
<tr>
<td></td>
<td><strong>4-3-7-3 Without Presel</strong> First digits of dialling codes, should be dialled without preselection.</td>
</tr>
</tbody>
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