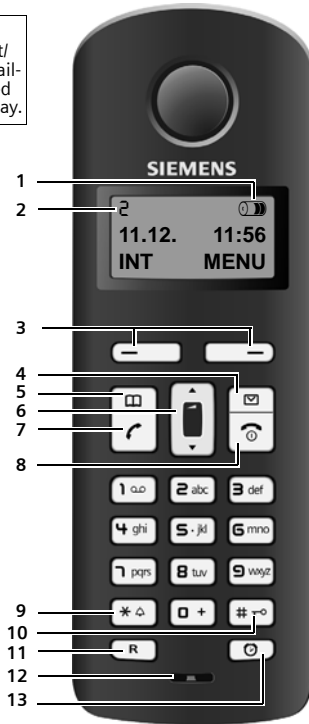


# Gigaset AL14H handset

## Please note:

New messages in the calls list/answer machine (network mailbox) list (page 4) are indicated by a flashing icon in the display.

- 1 Charge status of the battery pack
- 2 Internal number of the handset
- 3 Display keys
- 4 Message key
- 5 Directory key
- 6 Control key
- 7 Talk key
- 8 End call and On/Off key
- 9 Ringer on/off (press and hold in idle status)
- 10 Keypad lock on/off (press and hold)
- 11 Recall key
  - Confer (flash)
  - Dialling pause (press and hold)
- 12 Microphone
- 13 Alarm clock key



## Display keys:

Pressing a key launches the function that appears above that key in the display.

Display icon	Function when pressed
INT	Call all registered handsets.
MENU	Open main/submenu (see Menu tree, page 8).
↩	Go back one menu level.
⬆/⬇/⬆	Scroll up/down or adjust volume with .
↔	Move cursor to left/right with .
⬅	Backspace deletes one character at a time.
OK	Confirm menu function or save entry.

## Safety precautions



Read this user guide and the safety precautions carefully before use. Explain their contents and the potential hazards associated with using the telephone to your children.



Only use **the mains unit supplied**.



Only use the **approved, rechargeable battery pack**, never a conventional (non-rechargeable) battery pack, as this could result in significant health risks and personal injury. Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority or the dealer you purchased the product from.



The operation of medical appliances may be affected. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery.



Do not hold the rear of the handset to your ear when it is ringing. Otherwise you risk serious and permanent damage to your hearing. The handset may cause an unpleasant humming noise in hearing aids.

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This user guide is made from 100% recycled paper.



Do not install the phone in a bathroom or shower room. The handset and base station are not splashproof.



Do not use your phone in environments with a potential explosion hazard (e.g. paint shops).



If you give your Gigaset to someone else, make sure you also give them the user guide.



Please remove faulty base stations from use or have them repaired by our service, as they could interfere with other wireless services.



All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.

If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2002/96/EC. The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority, your refuse collection service or the dealer you purchased the product from.

Emergency numbers cannot be dialled if the keypad lock (page 1) is activated!

Not all of the functions described in this user guide are available in all countries.

## ECO DECT

ECO DECT reduces power consumption by using an energy efficient power supply.

Your handset also reduces the transmission power depending on the distance to the base station.

## Setting up the telephone for use

### Setting up the handset for use

**Please note:**

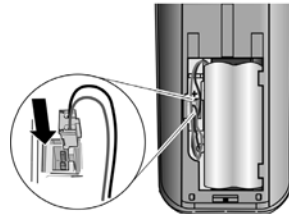
The display is protected by a plastic film.  
Please remove the protective film!

### Fitting the battery pack

- ◆ Place the battery leads in the lead guides so that the battery cover cannot catch on the leads and damage them when it is closed.
- ◆ Use only the rechargeable **battery pack** recommended by Gigaset Communications GmbH\* (page 5), i.e. never use a conventional (non-rechargeable) battery pack as this could result in significant health risks and personal injury. For example, the battery pack could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.
- ◆ Never use non-Gigaset battery chargers as this could damage the battery pack.
- ◆ Only place the handset in the charging cradle that is intended for it.

\* Gigaset Communications GmbH is a trademark licensee of Siemens AG.

- ◆ Insert the plug into the socket as shown in the enlarged view.
- ◆ Insert the battery pack.
- ◆ Place the leads in the lead guides.



### Closing the battery cover

Place the cover on the battery compartment as shown in the diagram, then push it up until it clicks into position.



### Opening the battery cover

Press down on the battery cover below its upper end and slide the cover down.

## Registering the handset

You must initiate handset registration on the handset and on the base station.

Once it has been registered, the handset returns to idle status. If several handsets are registered to the base station, the internal number is shown in the top left of the display after registration, e.g. **2**. If the internal numbers 1 to 4 have already been assigned (four handsets have already been registered), handset number four is deregistered and overwritten.

### On the base station

To find out how to register the handset on the base station, see the user guide for the base station.

### On the handset

**MENU** → **Settings** → **OK** → **Handset** → **OK** → **Register HS** → Enter the base station system PIN (default setting: 0000) → **OK**.

**Registering** flashes in the display.

Registration takes approx. 1 minute.

#### Please note:

You can also **automatically** register the Gigaset AL14H handset to the Gigaset AL140/AL145 base station. **Precondition:** The handset is not registered to a base station. Place the handset in the charging cradle of the base station with its **display facing forward**. You will hear a confirmation tone. Leave the handset in the base station until it is registered.

## Charging the battery pack

Plug the mains unit for the charging cradle into the socket and place the handset in the charging cradle with the **display facing forward**.

To charge the battery pack, leave the handset in the base station for approx. 7 hours. The battery pack is now fully charged. The charge status of the battery pack is only correctly displayed after uninterrupted charging/discharging. Therefore you should not interrupt the charging process.


Charging is electronically controlled to prevent overcharging. The battery pack heats up during charging. This is normal and not dangerous. After a while its charge capacity will decrease for technical reasons.

You must set the date and time to ensure that the times of calls are logged correctly (see Menu tree page 8).

Once the phone is registered and the time set, the idle display looks as shown on page 1.

If you have any questions about using your phone, please read the tips on troubleshooting ("Questions and answers", page 6) or contact our customer service department (page 7).

## Activating/deactivating the handset



Press and **hold** the end call key .



If you place a deactivated handset into the charging cradle, it will automatically activate itself.

## Making calls


### Making external calls and ending calls

External calls are calls using the public telephone network.

 (Enter the phone number) → .

The number is dialled. (Or you can **first** press and **hold**  [dial tone] and then enter the number.) During the call you can adjust the earpiece volume using .


#### End the call/cancel dialling:

Press the end call key .

You can automatically insert a network provider dialling code before any phone number (see "Preselection" Menu tree, page 8).

## Accepting a call

The handset indicates an incoming call by ringing and by a display on the screen.

Press the talk key  to accept the call.

When **Auto Answer** is activated (see Menu tree, page 8), simply remove the handset from the base station/charging cradle.

# Using the directory and lists

## Directory

To open the directory: press **☐**.



You can save up to 40 phone numbers (max. 32 digits) with corresponding names (max. 14 characters).

### Please note:

You can assign a number from the directory to a key for quick dialling (page 4).



### Saving the first number in the directory

**☐** → **New Entry?** → **OK**

	Enter number and press <b>OK</b> .
	Enter name and press <b>OK</b> .

### Storing a number in the directory

**☐** → **MENU** → **New Entry** → **OK**

	Enter number and press <b>OK</b> .
	Enter name and press <b>OK</b> .

### Selecting a directory entry

Open the directory with **☐**. You have the following options:

- ◆ Use **⏮** to scroll through the entries until the required name is selected.
- ◆ Enter the first character of the name and scroll to the entry with **⏮**, if required.

### Dialling with the directory

**☐** → **⏮** (select entry) → **☎**

### Using other functions

**☐** → **⏮** (select entry) → **MENU**

The following functions can be selected with **⏮**:

<b>New Entry</b>	Store new number.
<b>Show Number</b>	Display the phone number.
<b>Use Number</b>	Edit or add to a saved number. Then dial or use other functions with <b>MENU</b> .
<b>Edit Entry</b>	Edit selected entry.
<b>Delete Entry</b>	Delete selected entry.
<b>Send Entry</b>	Send a single entry to another handset (page 4).
<b>Delete List</b>	Delete <b>all</b> directory entries.

<b>Send List</b>	Send the complete list to another handset (page 4).
<b>Shortcut</b>	For quick dial, assign the current entry to a key.

### Using quick dial keys

Press and **hold** the required quick dial key.

### Sending the directory to another handset

#### Preconditions:



- ◆ The sending and receiving handsets must both be registered to the same base station.
- ◆ The other handset and the base station can send and receive directory entries.

**☐** → **⏮** (select entry) → **MENU** → **Send Entry / Send List** → **OK** → **☎** (enter the internal number of the receiving handset) → **OK**


### Last number redial list

This list contains the ten last dialled numbers.

### Dialling from the last number redial list

	Press the key <b>briefly</b> .
<b>⏮</b>	Select entry.
	Press the talk key again. The number is dialled.

### Managing entries in the last number redial list

	Press the key <b>briefly</b> .
<b>⏮</b>	Select entry.
<b>MENU</b>	Press the display key.

You can select the following settings:

<b>Use Number</b>	(as in the directory, page 4)
<b>Copy to Dir.</b>	Copy an entry to the directory
<b>Delete Entry</b>	(as in the directory, page 4)
<b>Delete List</b>	(as in the directory, page 4)

### Opening lists with the message key

An advisory tone sounds as soon as a **new message** arrives in a list. A message appears in the display.

When you press the **☒** key, all the lists are displayed. If only one list contains new messages, this will be opened automatically.

## Setting the handset

### Changing the display language

**MENU** → **Settings** → **OK** → **Handset** → **OK**  
 → **Language** → **OK** → Select the language  
 → **OK**

The current language is indicated by ✓.

If you accidentally choose a language you do not understand:

**MENU** → **3 2 1** (press the keys one after the other)  
 Select the correct language with [↕] and press **OK**.

### Setting the alarm clock

#### Activating/deactivating the alarm clock

**MENU** → **Alarm Clock** → **OK** → **Activation**  
 → **OK** (✓ = in)

Or: Press the alarm clock key ☎.

When the alarm clock rings, press any key to switch it off for 24 hours.

#### Setting the wake-up time

**MENU** → **Alarm Clock** → **OK** → **Wake-up time**  
 → **OK**

Enter the wake-up time in hours and minutes, then press **OK**.

### Resetting the handset

You can reset any individual settings and changes that you have made. Entries in the directory, the calls list and the handset's registration to the base station will be retained.

**MENU** → **Settings** → **OK** → **Handset** → **OK**  
 → **Reset Handset** → **OK**

Cancel the reset with ☎.

## Appendix

### Entering special characters

#### Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x
1	☎ <sup>1)</sup>	☎ <sup>2)</sup>	1	£	\$	¥	☐							
2	a	b	c	2	ä	á	à	â	ã	ç				
3	d	e	f	3	ë	é	è	ê						
4	g	h	i	4	ï	í	ì	î						
5	j	k	l	5										
6	m	n	o	6	ö	ñ	ó	ò	ô	õ				
7	p	q	r	s	7	ß								
8	t	u	v	8	ü	ú	ù	û						
9	w	x	y	z	9	ÿ	ý	æ	ø	å				
0	.	,	?	!	0	+	-	:	¿	¡	"	'	;	_
*☎	*	/	(	)	<	=	>	%						
#☎	☎ <sup>123</sup>	☎ <sup>123</sup>	#	@	\	&	§							

1) Space

2) Line break

### Specifications

#### Recommended battery pack

(Valid at the time of going to press)

Nickel-metal-hydride (NiMH):

AL14H handset: V30145-K1310-X383

The handset is supplied with the recommended battery pack.

#### General specifications

DECT standard	is supported
GAP standard	is supported
Range	up to 300 m outdoors, up to 50 m indoors
Base station power supply	230 V ~/50 Hz
Environmental conditions in operation	+5° C to +45 °C; 20% to 75% humidity

## Care

Wipe the base station, charging cradle and handset with a **damp** cloth (do not use solvent) or an anti-static cloth.

**Never** use a dry cloth. This can cause static.

## Contact with liquid


If the handset has come into contact with liquid:

1. **Switch off the handset and remove the battery pack immediately.**
2. Allow the liquid to drain from the handset.
3. Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours** (not in a microwave, oven etc.).
4. **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

## Questions and answers

If you have any questions about using your phone, visit us at [www.gigaset.com/customercare](http://www.gigaset.com/customercare) at any time. The table below contains a list of common problems and possible solutions.

Problem	Cause	Solution
Nothing appears in the display.	The handset is not switched on.  Battery pack is flat.	Press the end call key  for <b>approx. 5 seconds</b> or place the handset in the base station. Charge/replace the battery pack (page 3).
No reaction to key press.	The keypad lock is activated.	Press the hash key <b>#</b> for <b>approx. 2 seconds</b> (page 1).
No wireless connection to the base station, <b>Base</b> flashes in the display.	The handset is outside the range of the base station.  The handset is not registered.	Move the handset closer to the base station.  Register the handset (page 3).

## Authorisation


This device is intended for use within the European Economic Area and Switzerland. If used in other countries, it must first be approved nationally in the country in question.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the 1999/5/EC Declaration of Conformity is available at this Internet address:

[www.gigaset.com/docs](http://www.gigaset.com/docs).

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## Service (Customer Care)

You can get assistance easily when you have technical questions or questions about how to use your device by using our online support service on the Internet at:

[www.qigaset.com/customercare](http://www.qigaset.com/customercare)

This site can be accessed at any time wherever you are. It will give you 24/7 support for all our products. It also a list of FAQs and answers plus user guides for you to download. You will also find frequently asked questions and answers in the **Questions and Answers** section of this user guide in the appendix.

If the device needs to be repaired, please contact one of our Customer Care Centers:

Abu Dhabi . . . . .	97 12 62 23 800	Jordan . . . . .	00962 6 5625460/12
Argentina . . . . .	0800-888-9878	Kuwait . . . . .	00965-2464993
Australia . . . . .	1300 780 878	Latvia . . . . .	7 50 11 18
Austria . . . . .	05 17 07 50 04 (0,065 Euro/Min.)	Lebanon . . . . .	00961-1236110
Bahrain . . . . .	97 31 73 11 173	Luxembourg . . . . .	40 66 61 56 40
Belgium . . . . .	0 78 15 66 79	Malaysia . . . . .	603 77124304
Bosnia Herzegovina . . . . .	033 276 649	Malta . . . . .	+353 21 4940 632
Brazil . . . . .		Mexico . . . . .	01800 999 4442738 (01800 999 Gigaset)
Grande Capitais e Regiões Metropolitanas: . . . . .	(11) 4003 3020	Netherlands	
Demais localidades: . . . . .	0800 888 3020	. . . . .	0900-3333102 (0,25 Euro/min.)
Bulgaria . . . . .	02 873 94 88	New Zealand . . . . .	0800 780 878
Canada . . . . .	866 247 8758	Norway . . . . .	22 70 84 00
China . . . . .	0 21 400 670 6007 (RMB 0.11)	Oman . . . . .	96 82 47 09 281
Croatia . . . . .	01 / 2456 555 (0,23 Kn)	Poland . . . . .	0 801 140 160
Czech Republic . . . . .	233 032 727	Portugal . . . . .	(351) 808 781 223
Denmark . . . . .	35 25 86 00	Romania . . . . .	+4.021.529.7114.
Dubai . . . . .	97 14 39 69 944	Russia . . . . .	8 (495) 228 1312
Egypt . . . . .	202 7623441	Serbia . . . . .	0800 222 111
Finland . . . . .	09 23 11 34 25	Singapore . . . . .	6735 9100
France . . . . .	01 56 38 42 00 (Appel national)	Slovak Republic	
Germany . . . . .	01805 333 222	. . . . .	02 59 68 22 66 (4,428 sk)
(0,14 Euro/Min. aus dem Festnetz der Deutschen Telekom.		Slovenija . . . . .	0 14 74 63 36
Für Anrufe aus den Mobilfunknetzen können abweichende Preise gelten)		South Africa . . . . .	08 60 10 11 57
Greece . . . . .	801 1000 500 (0,026 Euro)	Spain . . . . .	902 103935
Hong Kong . . . . .	2763 0203	Sweden . . . . .	08 750 99 11
. . . . .	2389 7285	Switzerland	
Hungary . . . . .	06 14 71 24 44 (27 Ft)	. . . . .	0848 212 000 (0,08 SFr./Min.)
India . . . . .	Please refer to your local warranty card	Taiwan . . . . .	02 266 24343
Ireland . . . . .	18 50 77 72 77	Thailand . . . . .	02 722 1118
Israel . . . . .	1 700 700 727	Turkey . . . . .	0216 459 98 59
Italy . . . . .	199.15.11.15	Ukraine . . . . .	+380-44-451-71-72
		United Arab Emirates . . . . .	0 43 66 03 86
		United Kingdom . . . . .	0 84 53 67 08 12
		USA . . . . .	1-866 247-8758
		. . . . .	(toll free)


Please have your record of purchase ready when calling.



Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

## Menu tree

Your phone has an extensive range of features. These are offered in the form of menus.

With the phone in **idle status**, press **MENU** (open menu), scroll to the required function and then press **OK** to confirm your choice.

To return to idle status: press and hold key . There are two ways in which you can access a function:

- ◆ Scroll with keys  and ,
- ◆ Key in the appropriate digit combination, e.g. **MENU 3 1** to set the date and time.

### 1 Alarm Clock

1-1	Activation	Activating/deactivating the alarm clock
1-2	Wake-up time	Input format: HHMM

### 2 Audio Settings

2-1	Ringer Volume	5 levels + "crescendo" available		
2-2	Ringer Melody	2-2-1	External Calls	10 ringer tones available for external calls
		2-2-2	Internal Calls	10 ringer tones available for internal calls
		2-2-3	Alarm Clock	10 ringer tones available for alarm clock
2-3	Advis. Tones	activating/deactivating		
2-4	Battery Low	2-4-1	Off	Tone when battery pack is almost flat: never
		2-4-2	On	always
		2-4-3	During Call	only during a call

### 3 Settings

3-1	Date/Time	Enter date (DDMMYY format), then time (HHMM format)		
3-2	Handset	3-2-1	Language	Set the display language
		3-2-2	Auto Answer	Activate/deactivate auto-answer
		3-2-3	Register HS	Manually register the handset
		3-2-4	Reset Handset	Reset the handset

### 4 Voice Mail

4-1	Set Key 1 (all devices)	4-1-1	Netw. Mailbx	Assign key <b>1</b> with (network) mailbox (in idle status, press and <b>hold</b> to dial). <b>Netw. Mailbx:</b> your network provider's answer machine; must be requested separately. The network mailbox can be displayed if your network provider supports this function and if key <b>1</b> has been assigned with the network mailbox.
-----	----------------------------	-------	--------------	--