

Gigaset

C300

Congratulations

By purchasing a Gigaset, you have chosen a brand that is fully committed to sustainability. This product's packaging is eco-friendly!

To learn more, visit www.gigaset.com.



GIGASET. INSPIRING CONVERSATION.
MADE IN GERMANY

Gigaset C300 – your high-quality accessory

Congratulations on your purchase of this latest generation Gigaset.

Your Gigaset can do a lot more than just make calls:

Directory for up to 250 entries

Save phone numbers and names to the directory (→ page 27). You can designate important entries as VIPs (Very Important Persons). VIP calls are then recognised by their ringer and their colour in the directory (→ page 28).

If you don't (always) want it to ring

Use time control for calls (→ page 44) or ensure that all calls from a withheld number are not signalled (→ page 44).

Other practical information

Transfer the directory from an existing Gigaset handset (→ page 28), use the shortcut function (→ page 28) and adjust the colour and contrast of the display to your requirements (→ page 42).

Protect our environment

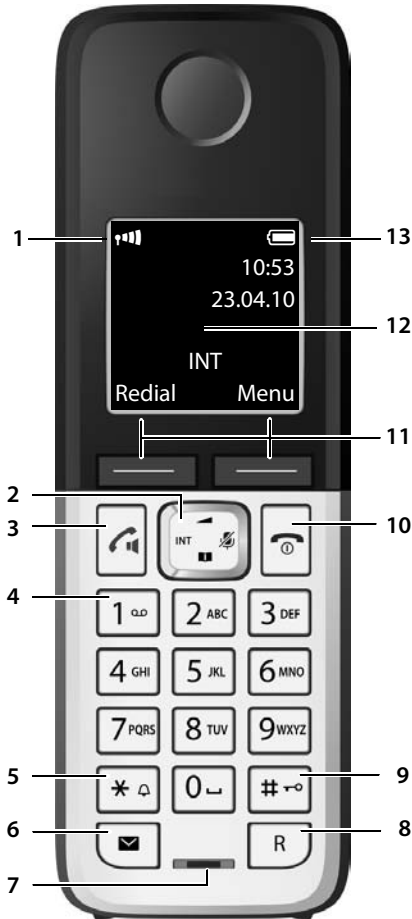
Gigaset Green Home – Be environmentally aware when using your phone. Details about our ECO DECT products can be found at www.gigaset.com/service.

Further information on your phone can be found at www.gigaset.com/gigasetc300.

After purchasing your Gigaset phone, please register it at www.gigaset.com/service – this will ensure any questions you may have or warranty services you request are dealt with even faster!

Have fun using your new phone!

Overview



- 1 **Signal strength** (→ page 15)
Colour / Symbol changes when Eco Mode / Eco Mode+ is activated (→ page 38)
- 2 **Control key** (→ page 17)
Mute microphone (→ page 26)
- 3 **Talk/Handsfree key**
Flashes: incoming call;
Lights up: handsfree mode activated;
accept call; open redial list (press briefly);
start dialling (press and hold);
During a call: switch between earpiece and
handsfree mode (→ page 25)
- 4 **Key 1**
Network mailbox (press and hold)
- 5 **Star key**
Activate/deactivate ringer (press and hold);
With an open connection: switch between
pulse dialling/tone dialling (press briefly)
- 6 **Message key** (→ page 29)
Access to call and message lists;
Flashes: new message or new call
- 7 **Microphone**
- 8 **Recall key**
- Recall
- Insert a dialling pause (press and hold)
- 9 **Hash key**
Keypad lock on/off (press and hold in
idle status);
Toggles between upper/lower case and digits
- 10 **End call key, On/Off key**
End call; cancel function; go back one menu
level (press briefly); back to idle status (press
and hold); activate/deactivate handset (press
and hold in idle status)
- 11 **Display keys** (→ page 4)
- 12 **Display in idle status**
- 13 **Battery charge status** (→ page 15)

Please note
To change **the display language, proceed as described on page 42.**

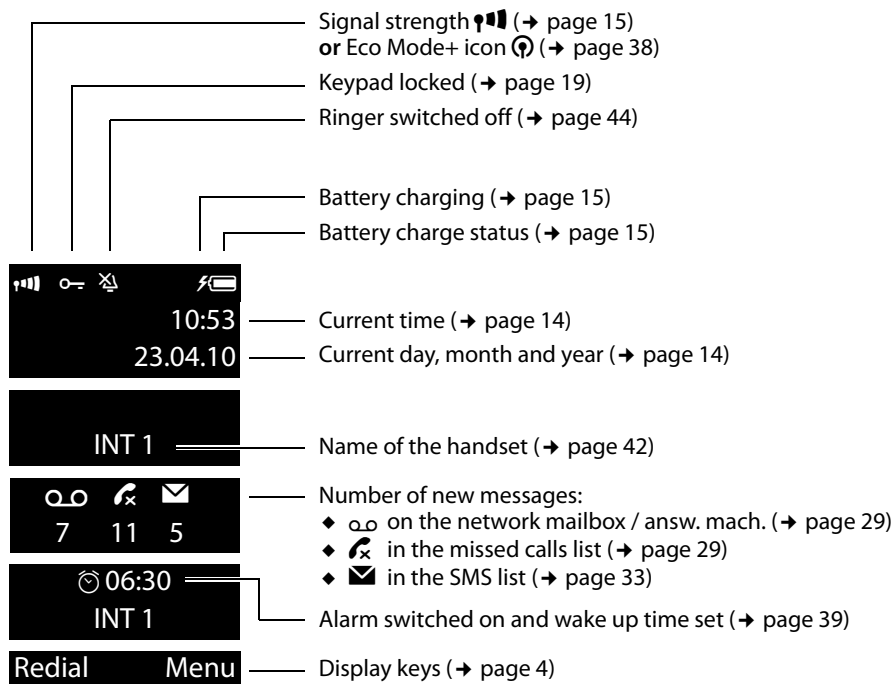
Base station



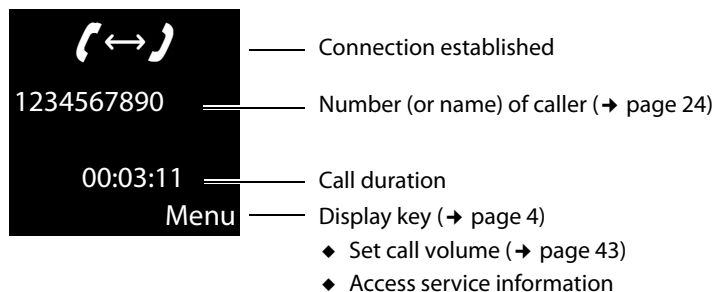
- Registration/Paging key**
 - Press **briefly**: search for handsets (paging)
→ page 40.
 - Press and **hold**: register handsets and
DECT devices → page 39.

Understanding the display icons

The following symbols are displayed dependent on the settings and the operating status of your telephone:



Display during external call:



Using the display keys

Other display icons:

Establishing a connection



External call (→ page 24)
Internal call (→ page 40)



Connection established



Alarm call (→ page 39)



Connection cannot be established or connection interrupted



Please wait...



Information



Query



Action complete

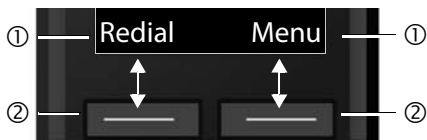


Action failed



Using the display keys

The functions of the display keys change depending on the particular operating situation. Example:

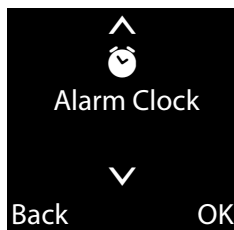


- ① Current display key function
- ② Display keys

Important display keys:

| | |
|--------|--|
| Redial | Open redial list. |
| Menu | Open a menu for further functions. |
| OK | Confirm selection. |
| Del. | Delete key: Delete character by character/word by word from right to left. |
| Back | Go back one menu level or cancel operation. |

Main menu icons



-  SMS
-  Alarm Clock
-  Voice Mail
-  Settings

Information on using the menus → page 18
Menu overview → page 22

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Following safety precautions

Warning

Be sure to read this user guide and the safety precautions before using your telephone. Explain their content and the potential hazards associated with using the telephone to your children.



Use only the power adapter supplied, as indicated on the underside of the base.



Use only **rechargeable batteries** that correspond to the **specification provided on page 51**, as this could otherwise result in significant health risks and personal injury.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g., doctor's surgery. If you use a medical device (e.g., a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy. Please refer to the "Appendix" chapter for the specifications of this Gigaset product.



Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.

Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed.

The handset may cause interference in analogue hearing aids. If you require assistance, please contact the hearing aid supplier.



Do not install the base or charger in bathrooms or shower rooms. The base and charger are not splashproof (→ page 50).



Do not use your phone in environments with a potential explosion hazard (e.g., paint shops).



If you give your Gigaset to a third party, make sure you also give them the user guide.



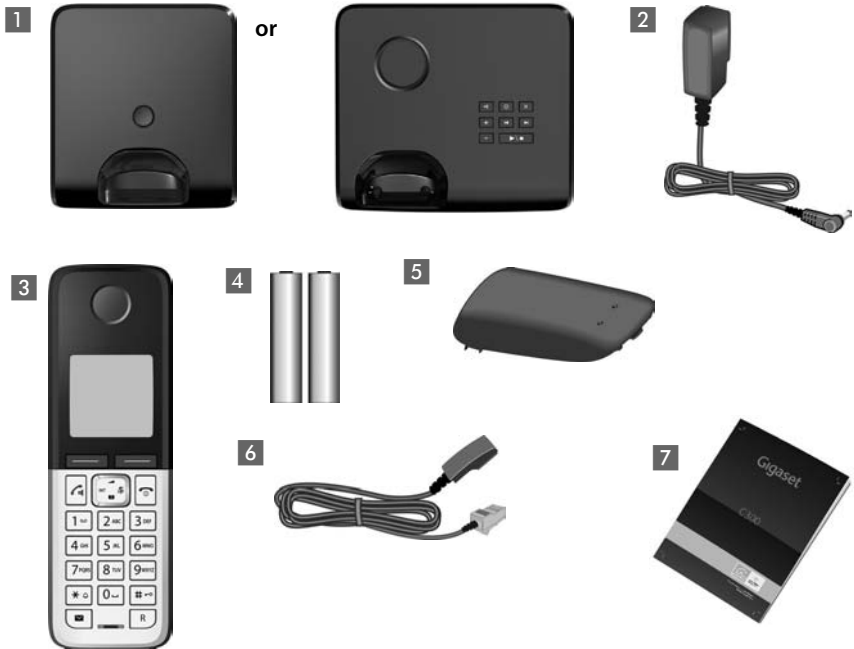
Remove faulty bases from use or have them repaired by our Service, as these could interfere with other wireless services.

Please note

- ◆ Not all of the functions described in this user guide are available in all countries.
- ◆ The device cannot be used in the event of a power failure. It is also **not** possible to transmit **emergency calls**.

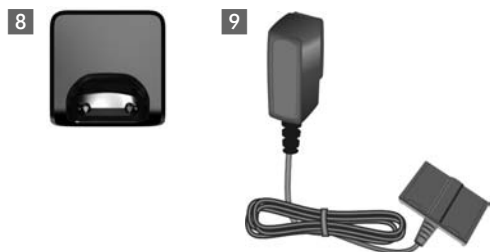
Taking the first steps

Checking the package contents



- 1 One Gigaset C300 base
- 2 One power adapter for the base
- 3 One Gigaset handset
- 4 Two batteries
- 5 One battery cover
- 6 One phone cord
- 7 One user guide

If you have purchased a model with **multiple handsets**, the package should contain two batteries, a battery cover and a charging cradle **8** with power adapter **9** for each additional handset.



Setting up the base and charging cradle (if included)

The base and charging cradle are designed for use in dry rooms in a temperature range of +5°C to +45°C.

- ▶ Set up the base at a central point in the building on a level, non-slip surface or mount the base or charger on the wall (→ page 57).

Please note

Pay attention to the range of the base.

This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when Eco Mode is activated (→ page 38).

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

Please note:

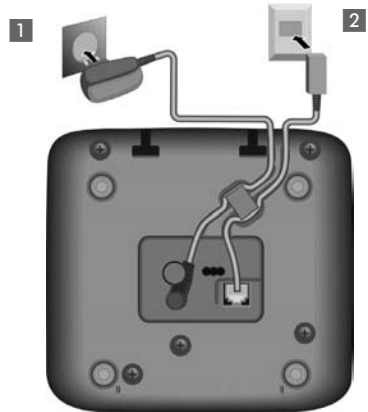
- ◆ Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Connecting the base

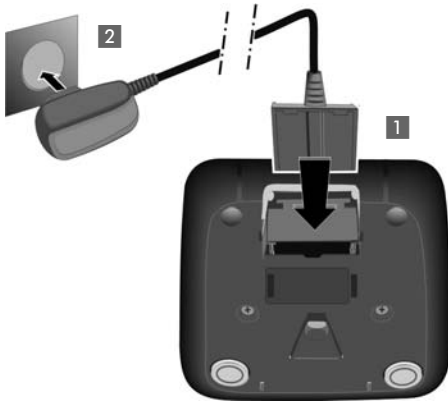
- ▶ **First**, connect the telephone jack **2** and insert the cables into the cable ducts.
- ▶ **Then** connect the power adapter **1**.

Please note:

- ◆ The power adapter must **always be connected**, as the phone will not operate without a mains connection.
- ◆ Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary (pin connections, → page 52).

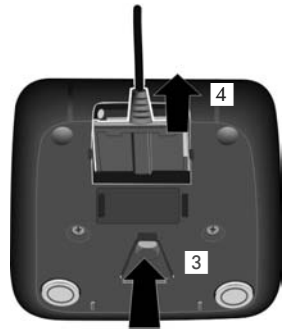


Connecting the charging cradle (if included)



- ▶ Connect the flat plug from the power adapter **1**.
- ▶ Plug the power adapter into the plug socket **2**.

To disconnect the plug from the charger, press the release button **3** and disconnect the plug **4**.



Setting up the handset for use

The display is protected by a plastic film.
Please remove the protective film!

Inserting the battery and closing the battery cover

Warning

Use only rechargeable batteries recommended by Gigaset Communications GmbH (→ page 51), as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- ▶ Insert the batteries with the polarity in the correct direction. The polarity is indicated in the battery compartment.



- ▶ First insert the battery cover at the top (a).
- ▶ Then press the cover (b) until it clicks into place.

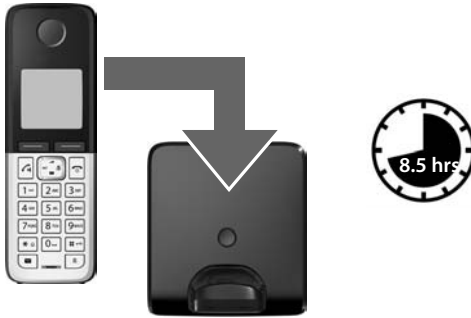
To open the battery cover, for instance to replace the batteries, insert a coin into the cavity on the casing, then pull the battery cover in an upward direction.



Initial charging and discharging of the batteries

The correct charge status can only be displayed if the battery is first fully charged **and** discharged.

- ▶ Charge the handset in the base for **8.5 hours**.



Please note

The handset must only be placed in the designated Gigaset C300 base or charging cradle.

- ▶ After charging, remove the handset from the base and only replace it when the batteries are **fully discharged**.

Please note

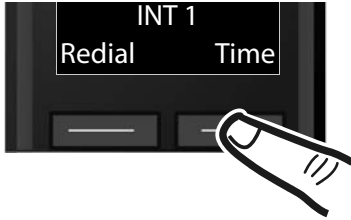
- ◆ The handset is pre-registered with the base. If you have purchased a **model with multiple handsets**, all handsets will already be registered with the base. You do not need to register the handset again.
- ◆ After the first battery charge **and** discharge, you may place your handset in the charger after every call.
- ◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- ◆ The batteries may warm up during charging. This is not dangerous.
- ◆ After a while, the charge capacity of the batteries will decrease for technical reasons.

Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.

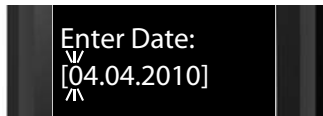
Please note

Depending on your network provider, the date and time may be displayed automatically.



- ▶ Press the key below **Time** on the display screen to open the input field.
(If you have already set the time and date, open the input field via the menu → page 23.)

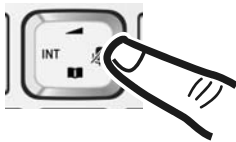
The **Date/Time** submenu is shown on the display.



- ▶ The active input position flashes.
Enter the day, month and year as an 8-digit number via the keypad, e.g.,

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| 0 | 4 | 0 | 4 | 2 | 0 | 1 | 0 |
|---|---|---|---|---|---|---|---|

 for 4 April 2010.



To change the input position, e.g., to correct an entry, press **right** or **left** on the control key.



- ▶ Press the key below **OK** on the display screen to save your entry.



- ▶ Enter the hours and minutes in 4-digit format via the keypad, e.g.,

| | | | |
|---|---|---|---|
| 0 | 7 | 1 | 5 |
|---|---|---|---|

 for 07:15 am.
Change the input position with the control key if necessary.
- ▶ Confirm with **OK**.



The display shows **Saved**. You will hear a confirmation tone and the handset automatically reverts to idle status, or returns to the "Settings" menu if the setting was made via the menu.

Please note

If your phone receives the date and time during calling line display (e.g., via your network provider, a router or PABXs), you can specify whether this data should be copied to your phone:

Menu ▶ * 0 # → 0 5 # → 7 3 → 0 or 1 or 2 ▶ **OK**

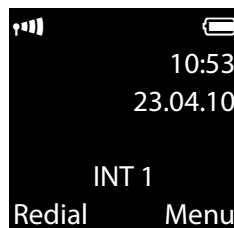
- ◆ 0: **Never**
- ◆ 1: **Once**, in case the date/time is not set on your phone
- ◆ 2: **Always**

Display in idle status

Once the phone is registered and the time set, the screen display is as follows (example).

Screen display

- ◆ Reception between the base and the handset:
 - Good to poor:
 - No reception:
- ◆ **Green:** Eco Mode is activated (→ page 38)
- ◆ Battery charge status:
 - white: charged over 66 %
 - white: charged between 33 % and 66 %
 - red: charged between 10% and 33%
 - red: charged below 10%
 - white: battery charging



Please note

If you have chosen the colour scheme with the white background, the white symbols will be shown in black.

- ◆ INT 1
Internal name of the handset (→ page 42)

If **Eco Mode+** (→ page 38) is activated, the icon is displayed in the top left.

Your phone is now ready for use!

What would you like to do next?


Now that you have successfully set up your Gigaset, you can immediately start calling – or you can adapt it to your personal requirements. Use the following guide to quickly locate the most important functions.

| Information on ... | ... is located here. |
|--|-----------------------------|
| Using the phone | page 17 |
| Setting ringtones | page 43 |
| Registering existing Gigaset handsets to a base | page 39 |
| Transferring directory entries from existing Gigaset handsets to new handset(s) | page 28 |
| Setting Eco Mode / Eco Mode+ | page 38 |
| Sending SMS | page 32 |
| Operating the telephone on a PABX | page 47 |
| Setting the earpiece volume | page 43 |

If you have any questions about using your phone, please read the tips on troubleshooting (→ page 48) or contact our Service team (→ page 48).

Using the phone





Using the control key

In the description below, the side of the control key (up, down, right, left) which you have to press in the different operating situations is marked in black, e.g.,  for "press the right edge of the control key".





The control key has a number of different functions:





When the handset is in idle status

-  Open the main menu.
-  Open the directory.
-  Open the list of handsets.
-  Call up the menu for setting the handset's call volume (→ page 43).





In menus and lists

-  /  Scroll up/down line by line.

In input fields


You can use the control key to move the cursor up , down , right  or left .

During an external call

-  Mute the microphone.
-  Open the directory.
-  Initiate an internal consultation call.
-  Adjust the loudspeaker volume for earpiece and handsfree mode.

Using keys on the keypad

-  /  /  etc.
Press the matching key on the handset.

-  Enter digits or letters.

Correcting incorrect entries


You can correct incorrect characters in the input fields by navigating to the incorrect entry using the control key. You can then:

- ◆ Use the display key **Del.** to delete the character to the left of the cursor.
- ◆ Insert characters at the cursor position.
- ◆ Overwrite the highlighted (flashing) character e.g., when entering time and date.

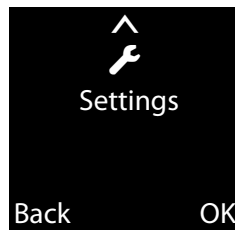
Using the menus

Your telephone's functions are accessed via a menu consisting of several levels (menu overview, → page 22).



Main menu (first menu level)

- ▶ With the handset in idle status, press the display key **Menu** or right on the control key  to open the main menu.

The functions in the main menu are displayed in the form of a list with names and icons (example on the right).



Selecting a function


- ▶ You can scroll between functions using the control key . The selectable function is shown in the display.
- ▶ Press the display key **OK** or right on the control key  to select the displayed function. This opens the corresponding submenu and the first entry is displayed.


If you press the display key **Back** or **briefly** press the end call key , the display returns to idle status.

Submenus

The functions in the submenu are displayed with the corresponding names.

Selecting a function


- ▶ You can scroll between functions using the control key . The relevant function is shown in the display.
- ▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

Briefly press the display key **Back** or the end call key  to return to the previous menu level or cancel the operation.

Any settings you have not confirmed by pressing **OK** will be discarded.

Reverting to idle status

From any point in the menu:

- ▶ Press and **hold** the end call key  or
- ▶ Do not press any key: after 2 minutes, the display will **automatically** revert to idle status.

An example of the display in idle status is shown on page 15.

Activating/deactivating the handset




In idle status, press and **hold** the end call key (confirmation tone).

Activating/deactivating keypad lock

Keypad lock prevents any inadvertent use of the phone.



In idle status, press and **hold** the hash key (confirmation tone).

The keypad lock is switched on or off. When it is switched on, the  icon appears in the display.

If the keypad lock is activated, a corresponding message is displayed when you press a key.

Keypad lock deactivates automatically when you receive a call. It is reactivated when the call is finished.

Please note

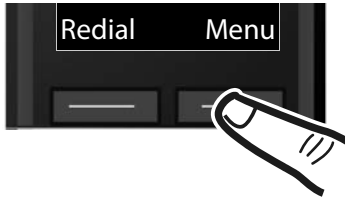
When keypad lock is active, you cannot even call emergency numbers.

Understanding the operating steps

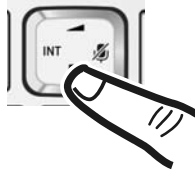
The operating steps are shown in abbreviated form, for example:


Menu ▶ **Settings** ▶ **Eco Mode** (☑ = on)

▶ This means you should proceed as follows:



▶ Press the key below **Menu** on the display screen to open the main menu.

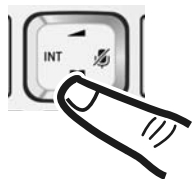



▶ Press down on the control key  ...



... until the menu item **Settings** appears on the screen.

▶ Press the key below **OK** on the display screen to confirm your selection.



▶ Press down on the control key  ...




... until the **Eco Mode** menu item appears.

- ▶ Press the key below **OK** on the display screen to switch the function on or off (☑ = on).

- ▶ Press the key below **Back** on the display screen to jump back to the previous menu level.

Or

Press and **hold** the end call key  to return to idle status.


Menu overview

The menu entries are partially subdivided. The page numbers refer to the relevant description in the user guide.

To open the main menu: press the display key **Menu** when the phone is in idle mode.

 **SMS**

| | |
|-----------------|-----------|
| Write Message | → page 32 |
| Incoming | → page 33 |
| Outgoing | → page 32 |
| Service Centres | → page 35 |

 **Alarm Clock**

| | |
|--------------|-----------|
| Activation | → page 39 |
| Wake up time | → page 39 |

 **Voice Mail**

| | |
|-----------------|-----------|
| Play Messages | → page 37 |
| Network Mailbox | → page 37 |

 **Settings**

| | |
|----------------|-------------------------------|
| Date/Time | → page 14 |
| Audio Settings | Call Volume → page 43 |
| | Ringer Volume → page 43 |
| | Advisory Tones → page 43 |
| | Battery Low → page 43 |
| | Ringtones (Handset) → page 43 |
| Display | Screensaver → page 42 |
| | Colour Schemes → page 42 |
| | Contrast → page 42 |
| | Backlight → page 42 |
| Language | → page 42 |
| Registration | Register Handset → page 39 |
| | Select Base → page 40 |
| | De-register Handset → page 40 |
| Telephony | Auto Answer → page 43 |
| | Listening in → page 41 |
| | Calls List Type → page 31 |
| | Preselection → page 26 |
| | Music on hold → page 45 |
| System | Reset Handset → page 44 |
| | Base Reset → page 46 |
| | Repeater Mode → page 45 |
| | System PIN → page 45 |
| Eco Mode | → page 38 |
| Eco Mode+ | → page 38 |

Making calls

When the display backlight is switched off (→ page 42), pressing any key will activate the backlight. The relevant key function is performed.

Making an external call


External calls are calls using the public telephone network.




Enter the number and press the talk key.

Or:



Press and **hold** the talk key  and then enter the number.

You can cancel the dialling operation with the end call key .

You are shown the duration of the call while the call is in progress.

Please note


Dialling with the directory (→ page 27), call list (→ page 31) and redial list (→ page 29) saves you from repeatedly keying in phone numbers.


Ending a call



Press the end call key.

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing talk key .

To accept the call, press the talk key .

If the handset is in the charger and the **Auto Answer** function is activated (→ page 43), the handset automatically answers calls when you remove it from the base/charger. If the ringer is intrusive, you can deactivate it:

Menu ▶ **Silent** ▶ **OK**

You can accept the call as long as it is displayed on the screen.

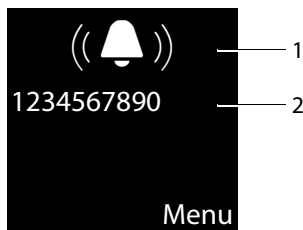
Using Calling Line Identification

When you receive a call, the caller's number is displayed on the screen, if the following prerequisites are met.

- ◆ Your network provider supports CLIP, CLI.
 - CLI (Calling Line Identification): The caller's number is transmitted.
 - CLIP (Calling Line Identification Presentation): The caller's number is displayed.
- ◆ You have requested CLIP from your network provider.
- ◆ The caller has requested CLI from the network provider.

Call display with CLIP/CLI

If the caller's number is saved in your directory, the caller's name will be displayed.



- 1 Ringer icon
- 2 Number or name of caller

The following is displayed in place of the number:

- ◆ **External Call**, if no number is transmitted.
- ◆ **Withheld**, if the caller has withheld Calling Line Identification.
- ◆ **Unavailable**, if the caller has not arranged Calling Line Identification.

Please note

The ringtone can be switched off for unknown calls (calls with Calling Line Identification restricted) (→ page 44).

Notes on calling line display (CLIP)

By default, the number of the caller is shown in the display of your Gigaset telephone. You do not have to make any other settings on your Gigaset telephone.

However, if the caller's number is not displayed, this can be due to the following:

- ◆ You have not ordered CLIP from your network provider or
- ◆ Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.

Is your telephone connected via a PABX/gateway?

You can establish this by checking for an additional device connected between your telephone and house connection, e.g., a PABX, gateway etc. In most cases, simply resetting this device will remedy the situation:

- ▶ Briefly disconnect the mains plug of your PABX. Re-insert the plug and wait for the device to restart.

If the caller number is still not displayed:

- ▶ Check the CLIP settings of your PABX and activate this function if necessary. In the user guide for the device, search for the term "CLIP" (or an alternative term such as "calling line identification", "phone number transmission", "caller ID", ...). If necessary, contact the device manufacturer.

If this does not resolve the problem, it is possible that your network provider does not the CLIP service for this number.

Have you ordered the calling line display service from your network provider?

- ▶ Check whether your provider supports calling line display (CLIP) and that the function has been activated for you. If necessary, contact your provider.

Additional information on this subject can be found on the Gigaset homepage at: www.gigaset.com/de/service

Using handsfree mode

In handsfree mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. You therefore have both hands free and other people can listen in on the conversation.

Please note

Inform your caller before you use the handsfree function so that the caller knows a third party may be listening.


Activating/deactivating handsfree mode

During a call, activate or deactivate handsfree mode.



Press the handsfree key. Each key press switches between handset and handsfree mode. If handsfree mode is activated, the key is lit up.


If you wish to place the handset in the charger during a call:

- ▶ Press and hold handsfree key  while placing the handset in the base/charger and for a further 2 seconds.

For instructions on adjusting the handsfree volume, please see page 43.

Switching to mute

You can deactivate your handset's microphone during a call.

-  Press **right** on the control key to mute the handset. The display shows **Microphone is switched off**. Press the key again to reactivate the microphone.

Specifying automatic network provider code (preselection)

You can store a call-by-call number (preselection number), which is **automatically** placed in front of numbers when you dial them.

In the **With Preselection** list, specify the access codes or the first digits of the access codes that you wish to assign to the preselection number.

In the **Without Preselection** list, enter the exceptions to the **With Preselection** list.

Example:


| | |
|----------------------|------------|
| Preselection Number | 0999 |
| With Preselection | 08 |
| Without Preselection | 081 084 |

All numbers that start with 08, except for 081 and 084, are dialled with the preselection number 0999.

| Phone number | Dialled number |
|---------------------|---------------------------|
| 07112345678 | ▶ 07112345678 |
| 0891 2345678 | ▶ 0999 08912345678 |
| 0841 2345678 | ▶ 08412345678 |

Saving preselection numbers

Menu ▶ **Settings** ▶ **Telephony**
▶ **Preselection** ▶ **Preselection Number**



-  Enter or change the preselection number (call-by-call number).
- OK** Press the display key.

Save or change entries in the preselection lists


Each of the two lists can contain 11 entries, each with 4 digits.

Depending on the country, numbers may be preset in the **With Preselection** list. This means, for example, that all national calls or calls to the mobile network are **automatically** linked to the preselection number you have saved previously.

Menu ▶ **Settings** ▶ **Telephony**
▶ **Preselection** ▶ **With Preselection / Without Preselection**

-  Select entry.
-  Enter or edit the first digits of the number.
- OK** Press the display key.

Temporarily cancelling preselection

 (press and hold) ▶ **Menu** ▶ **Automatic Preselect off** ▶  (dial number)

Permanently deactivating preselection

Menu ▶ **Settings** ▶ **Telephony**
▶ **Preselection** ▶ **Preselection Number**

- Del.** Press and hold the display key until the preselection number is deleted.
- OK** Press the display key.

Using the directory and lists

The options are:

- ◆ Directory
- ◆ Redial list
- ◆ Incoming message list
- ◆ Call lists

You can create a personalised directory for your own handset. You can also send lists/entries to other handsets (→ page 28).

Directory


You can save up to 250 entries in the directory.

Please note

To quickly access a number from the directory (shortcut), you can assign the number to a key (→ Using shortcut keys, page 28).

In the **directory**, you can save:

- ◆ Numbers and corresponding names
- ◆ VIP ringer melodies and colours

Open the directory in idle status using the  key.

Length of the entries

Number: max. 32 digits
Name: max. 16 characters

Saving the first number in the directory

 ▶ Dir. empty New Entry?



Enter the number and press **OK**.

Enter the name and press **OK**.

Saving a number in the directory

 ▶ **Menu** ▶ New Entry



Enter the number and press **OK**.

Enter the name and press **OK**.

Order of directory entries

Directory entries are generally sorted alphabetically by surname. Spaces and digits take first priority.

The sort order is as follows:



1. Space
2. Digits (0–9)
3. Letters (alphabetical)
4. Other characters

To work round the alphabetical order of entries, insert a space or a digit before the first letter of the name. These entries will then move to the beginning of the directory.



Selecting a directory entry

 Open the directory.

You have the following options:

- ◆ Use  to scroll through the entries until the required name is selected.
- ◆ Enter the first character of the name; use the  key to scroll to the entry if necessary.

Selecting from the directory


 ▶  (Select entry)




Press the talk key.


Managing directory entries

 ▶  (Select entry)


 Press the display key.

The following functions can be selected with :



VIP Caller Melody

Mark a directory entry as a VIP (Very Important Person) by assigning a specific ringer melody to it. The entry is flagged with the  icon in the directory. VIP calls are recognised by the ringer.




VIP Caller Colour

Mark a directory entry as a VIP (Very Important Person) by assigning a specific colour to it. The entry is displayed in this colour in the address book and marked with the  icon.

Edit Entry

Edit the number if required and press .
Edit the name if required and press .

Use Number

Edit or add to a saved number and then dial it with  or save it as a new entry; to do so, display the number and press:  ▶ **Copy to Directory** ▶ 

Delete Entry

Delete selected entry.

Send Entry

Send a single entry to a handset
(→ Transferring the directory to another handset, page 28).

Delete List

Delete all directory entries.

Send List




Send the entire directory to a handset
(→ Transferring the directory to another handset, page 28).





Shortcut

Assign the current entry as a shortcut to a selected key (→ Using shortcut keys, page 28).

Using shortcut keys

You can assign directory entries to the keys

 and -:

 ▶  (select entry) ▶  ▶ **Shortcut**
▶  (press the key you want to assign the number to)

To dial, press and hold the required shortcut key.



Transferring the directory to another handset


You can transfer directory entries from other handsets to your new handset – even entries from old handsets.

Prerequisites:

- ◆ The sending and receiving handsets must both be registered to the same base.
- ◆ The other handset and the base can send and receive directory entries.

 ▶  (select entry) ▶  (open menu)
▶ **Send Entry / Send List**

 Select the internal number of the receiving handset and press .

You can transfer several individual entries one after the other by responding to the **Entry copied. Next entry?** prompt with .

A successful transfer is confirmed by a message and confirmation tone on the receiving handset.

Please note:

- ◆ Entries with identical numbers are not overwritten on the receiving handset.
- ◆ The transfer is cancelled if the phone rings or if the memory of the receiving handset is full.
- ◆ VIP melodies and colours assigned to entries are not transferred.

Copying the displayed number to the directory

You can copy numbers displayed in a list, e.g., the call list or redial list, to the directory.



A number is displayed:

Menu ▶ Copy to Directory

- ▶ Complete the entry (→ Saving a number in the directory, page 27).

Copying numbers from the directory




In some operating situations, you can open the directory to copy a number, for example. Your handset need not be in idle status.

-  Open the address book.
-  Select an entry and press **OK**.



Using the redial list


The redial list contains the ten numbers last dialled with the handset (max. 32 numbers). If one of the numbers is in the directory, the corresponding name is displayed.

Manual redial

-  Press the key **briefly**.
-  Select entry.
-  Press the talk key again. The number is dialled.

Managing entries in the redial list

-  Press the key **briefly**.
-  Select entry.
- Menu** Open menu.

The following functions can be selected with :

Use Number

(as in the directory, → page 28)

Copy to Directory (→ Saving a number in the directory, page 27)

Delete Entry

Delete selected entry.

Delete List

Delete **all** entries in the redial list.


Message key function

Opening lists


Use the message key  to open the following lists:


- ◆ Network mailbox, if your network provider supports this function and fast access is set for the network mailbox (→ page 37).
- ◆ Incoming message list (→ page 33)
- ◆ Call list


An advisory tone sounds as soon as a **new message** arrives in a list.


You can select whether the message key  flashes when new messages arrive (default setting):


Menu ▶       ▶ **XY** ▶ **OK**

X =  for missed calls

 for new SMS




 for messages on the answering machine

Y =  flashes (it goes off when the key is pressed)

 does not flash

Using the directory and lists

Depending on the type of the new entry, an icon appears in the display while in **idle status**:


| Icon | New message ... |
|--|-------------------------------------|
|  | ...on the network mailbox |
|  | ... in the missed calls list |
|  | ... in the SMS list |

The number of **new** entries is displayed under the corresponding icon.

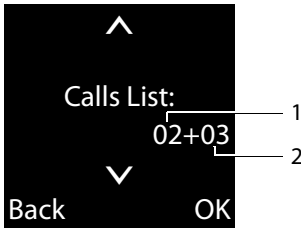


Please note

If calls are saved in the network mailbox, you will receive a message if the list type has been set accordingly (see your network provider user guide).


After pressing the message key , you can see all lists containing messages and the network mailbox list.

The list is displayed with the number of new entries (1) and the number of old, read entries (2) (example):

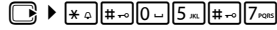


Select a list with . To open, press **OK**.

Disable/enable flashing of the message key

You can select whether the message key  flashes (default setting) or does not flash when new messages arrive. Please do the following:



- ▶ Press the key sequence:




The following is displayed:



97



- ▶ Press one of the following keys to select the message type:

 for missed calls
or  for new SMS

Your selection is displayed (e.g. 5 for missed calls); the current setting flashes:

975 SET: 

- ▶ Press key  or , to set the behavior for new messages:

 message key flashes (it stops when the key is pressed)
or  message key does not flash

Your selection is displayed (e.g. 1):

975 SET: 

- ▶ Press the display key **OK**.

Using the incoming message list


All received SMS messages are saved in the incoming message list (→ page 33).

Call list

Prerequisite: Calling Line Identification Presentation (CLIP, page 24)

The call list contains the last 30 numbers, depending on the type of list set


- ◆ All calls
 - Accepted calls
 - Unanswered calls
- ◆ Missed calls


In idle status, you can open the call list by pressing the message key .

Setting the call list type

Menu ▶ **Settings** ▶ **Telephony**
▶ **Calls List Type**

Missed Calls / All Calls

Select and press **OK** ( = on).

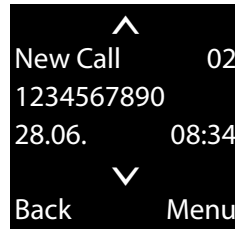
 Press and **hold** (idle status).

The call list entries are retained when you change the list type.

List entry

New messages are displayed at the top.

Example of list entries:



- ◆ Status of entry


In the call list

- **New Call:** new missed call.
- **Old Call:** entry already read.
- **Call recv.:** call accepted.

- ◆ Entry number

- ◆ Number or name of caller

- ◆ Call date and time (if set, → page 14).

Press the talk key  to call the selected caller back.

Use the **Menu** display key to select the following options:

Delete Entry

Delete selected entry.

Copy to Directory (→ Saving a number in the directory, page 27)

Delete List

Delete **all** entries in the list.

After exiting the call lists, all entries are assigned the status "old".

Sending SMS (text messages)

Your phone is prepared for sending SMS messages.

Prerequisites:

- ◆ Calling Line Identification is enabled for your phone line.
- ◆ Your network provider supports SMS on the fixed line network (information on this can be obtained from your network provider).
- ◆ To receive SMS messages, you must be registered with your service provider. This occurs automatically when you send your first SMS.

Please note

If your phone is connected to a PABX, please see page 35.

Writing/sending SMS

Writing an SMS

Menu ▶ SMS ▶ Write Message



Write SMS.

Please note

- ◆ For instructions on entering text and special characters, please see page 52.
- ◆ An SMS can be up to 610 characters.

Sending an SMS



Press the talk key

Or:

Menu Press the display key.

Send Text Select and press **OK**.



Select number with area code (even if you are in that area) from the directory or enter directly.

OK

Press the display key. The SMS is sent.

Please note

- ◆ If you are interrupted by an external call while writing an SMS, the text is automatically saved in the outgoing list.
- ◆ If the memory is full, or if the SMS function on the base is being used by another handset, the operation is cancelled. An appropriate message appears in the display. Delete SMS messages you no longer require or send the SMS later.

Outgoing list

You can save an SMS in the outgoing list, and edit and send it later.

Saving an SMS in the outgoing list

▶ You are writing an SMS (→ page 32).

Menu

Press the display key.

Save Text Select and press **OK**.

Opening the outgoing list

Menu ▶ SMS ▶ Outgoing

The first list entry is displayed, for example:



Reading or deleting SMS messages

▶ Open the outgoing list and then:



Select SMS.

Menu ▶ Read SMS

Select and press **OK** to read the SMS. Scroll through the SMS using

Or delete the SMS with

Menu ▶ Delete Entry ▶ **OK**.

Writing/changing an SMS

- ▶ You are reading an SMS in the outgoing list.

Menu Open menu.

You have the following options:

Write Message

Write and then send or save a new SMS.

Use text

Edit the text of the saved SMS and then send it (→ page 32).

Character Set

Display text in the selected character set.

Deleting the outgoing list

- ▶ Open the outgoing list and then:

Menu Open menu.

Delete List Select, press **OK** and confirm with **OK**. The list is deleted.

Receiving an SMS

All received SMS messages are saved in the incoming list. If this is too long or is not transferred completely, it is split into individual messages. Since an SMS remains in the list even after it has been read, you should **regularly delete SMS messages from the list**.

The display tells you if the SMS memory is full.

Activating/deactivating first ringer muting

Each incoming SMS is signalled by a single ring (ringer as for external calls). If you accept the "call", the SMS is lost. To prevent this, suppress the first ring for all external calls.

Menu Open main menu.

*** 0 # 0 5 # 2 2**

Press keys.

0 OK Make the first ring audible.

Or:

1 OK Mute the first ring.

Incoming list

The incoming list contains:

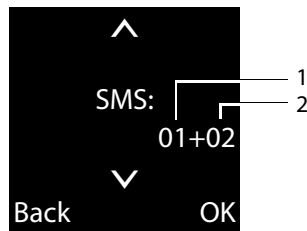
- ◆ All received SMS messages, starting with the most recent.
- ◆ SMS messages that could not be sent due to an error.

New SMS messages are signalled on all Gigaset handsets by the **✉** icon (on the display), the flashing message key **✉** and an advisory tone.

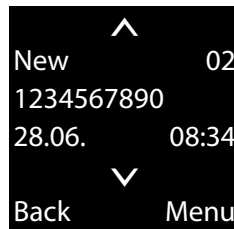
Opening the incoming list with the **✉** key

✉ Press.

The incoming list is displayed with the number of new entries (1) and the number of old, read entries (2) (example):



Open list with **OK**. An entry in the list is displayed with the number, status (old or new) and the date of receipt (example):




Opening the incoming list via the SMS menu

Menu ▶ SMS ▶ Incoming


Sending SMS (text messages)

Reading or deleting SMS messages

- ▶ Open the incoming list, then:

 Select SMS.

Menu ▶ **Read SMS**

Select and press **OK** to read the SMS. Scroll through the SMS using .

After you have read a new SMS, its status changes to "old".

Or delete the SMS with

Menu ▶ **Delete Entry** ▶ **OK**.

Changing the character set

- ▶ Reading an SMS

Menu Press the display key.

Character Set

Text is shown in the selected character set.

Deleting the incoming list

- ▶ Open the incoming list.

Menu Open menu.

Delete List Select, press **OK** and confirm with **OK**. **All new and old SMS** messages in the list are deleted.

Replying to or forwarding SMS messages

- ▶ Reading an SMS

Menu Press the display key.

You have the following options:

Reply

Write and send a new SMS to the sender (→ page 32).

Use text

Edit the text in the SMS and return it to the sender (→ page 32).

Send Text

Forward the SMS to another number (→ page 32).

Copying the number to the directory

Copying the sender's number

- ▶ Open the incoming list and select the SMS (→ page 33).

Menu ▶ **Copy to Directory**

- ▶ Complete the entry (→ page 29).

Setting SMS centres

SMS messages are exchanged between SMS service centres operated by service providers. You must enter the SMS service centre through which you wish to send and receive SMS messages into your phone. You can receive SMS messages from **every** SMS service centre that is entered, provided you have registered with your service provider.

Your SMS messages are sent via the **SMS service centre** that is entered as the **active send service centre**. However, you can activate any other SMS centre as the active send service centre to send a current message (→ page 35).

If no SMS service centre is entered, the SMS menu only consists of the entry **Service Centres**. Enter an SMS service centre (→ page 34).

Entering/changing SMS service centres

- ▶ Find out about the services and special functions offered by your service provider **before you make a new application** and/or before you delete pre-configured numbers.

Menu ▶ SMS ▶ Service Centres

 Select SMS service centre (e.g., **SMS centre # 1**) and press **OK**.

You have the following options:

Active Send Srvc. Cent.

If SMS messages are to be sent via this SMS centre, press **OK** to activate the SMS centre (= on). If a different SMS centre was active previously, then this will be deactivated. For SMS centres 2 and 3, the setting only applies to the next SMS.

SMS centre

Enter the number of the SMS centre and press **OK**.

Sending an SMS via another SMS service centre

- ▶ Activate the SMS centre (2 or 3) as the active send service centre.
- ▶ Send the SMS.

This setting only applies to the next SMS to be sent. Thereafter, the setting returns to **SMS centre # 1**.

Receiving SMS messages on a PABX

- ◆ You can only receive an SMS when **Calling Line Identification** is forwarded to the extension of the PABX (CLIP). The CLIP evaluation of the SMS centre number is completed in your **Gigaset**.
- ◆ Depending on your PABX, you may have to add the access code (external line prefix) before the number of the SMS centre. If in doubt, test your PABX, e.g., by sending an SMS to your own number: once with and once without the access code.
- ◆ When you send SMS messages, your sender number may be sent without your extension number. In this case, the recipient cannot reply to you directly.

Sending and receiving SMS messages on **ISDN PABXs** is only possible via the MSN number assigned to your base.

Activating/deactivating SMS function


If you deactivate the SMS function, you cannot send or receive any SMS messages with your phone.

The settings you have made for sending and receiving SMS messages (e.g., the numbers of the SMS service centres) and the entries in the incoming and outgoing lists are saved even after deactivation.


Menu Open main menu.



Enter the digits.

 **OK** Deactivate the SMS function.

Or:

 **OK** Activate the SMS function (default setting).

Troubleshooting SMS problems

Error codes when sending

| | |
|----|---|
| E0 | Calling Line Identification permanently restricted (CLIR) or Calling Line Identification not activated. |
| FE | Error occurred during SMS transfer. |
| FD | Connection to SMS service centre failed; see self-help. |

Self-help with errors

The following table lists error situations, possible causes and advice on troubleshooting.

You cannot send messages.

1. You have not requested the CLIP service (Calling Line Identification Presentation).
 - Ask your service provider to enable this service.
2. SMS transmission has been interrupted (e.g., by a call).
 - Re-send the SMS.
3. The network provider does not support this feature.
4. No number or an invalid number is entered for the SMS service centre set as the active send service centre.
 - Enter the number (→ page 34).

You receive an incomplete SMS.

1. Your phone's memory is full.
 - Delete old SMS messages (→ page 32).
2. The service provider has not yet sent the rest of the SMS.

The SMS is played back.

1. The "display call number" feature is not activated.
 - Ask your service provider to activate this function (chargeable).
2. No agreement is in place between your mobile phone operator and your fixed line network SMS service provider.
 - Obtain information from your fixed line network SMS service provider.
3. Your terminal has been recorded by your SMS provider as having no fixed line network SMS functionality i.e., you are not registered with the provider.
 - Send any SMS to automatically register your telephone to receive SMS.

Messages are only received during the day.


- The terminal is recorded in your SMS provider's database as having no fixed line network SMS functionality i.e., you are not registered with the provider.
- Obtain information from your fixed line network SMS service provider.
 - Send any SMS to automatically register your telephone to receive SMS.

Using the network mailbox

The network mailbox is your provider's voice mail feature within the network. More information is available from your provider.

You cannot use the network mailbox unless you have **requested** it from your provider.

Using fast access for the network mailbox

To access the network mailbox, simply **press and hold** the  key – you do not have to select it via the menu.

You only need to enter the number of the network mailbox.


Menu ▶ **Voice Mail** ▶ **Network Mailbox**
( = selected)



Enter the network mailbox number and press **OK**.

The setting for fast access applies to all handsets.

Calling the network mailbox

 Press and hold. You are connected straight to the network mailbox.

Please note

You can also connect to the network mailbox via the menu:

Menu ▶ **Voice Mail** ▶ **Play Messages**

Viewing the network mailbox message

When a message is recorded, you receive a call from the network mailbox. If you have requested Calling Line Identification, the network mailbox number is displayed. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number is saved in the missed calls list and the message key flashes (→ page 29).

Please note

Enter the network mailbox phone number into your directory along with the designation "Network mailbox"; the display and the call list will then show this designation.

ECO DECT

You are helping to protect the environment with your Gigaset.

Reducing energy consumption

Your telephone has a power-saving adapter plug and uses less power.

Reducing radiation

The radiation from your telephone is reduced **automatically**:

- ◆ **Handset:** The closer the handset is to the base, the lower the radiation.
- ◆ **Base:** The radiation is reduced to virtually zero when only one handset is registered and the handset is placed in the base.

You can further reduce the radiation from the handset and base by using **Eco Mode**:

Eco Mode

Reduces radiation from the base and handset by 80% – whether you are making a call or not. **Eco Mode** reduces the range of the base by approx. 50%. Using **Eco Mode** always makes sense when a reduced range is sufficient.

Switching off radiation

Eco Mode+

If you activate **Eco Mode+**, radiation (DECT transmission power) from the base and handset is deactivated in idle status. This is also true when multiple handsets are used, provided the handsets support **Eco Mode+**.






Eco Mode / Eco Mode+ can be activated/deactivated independently of one another and can also be used with multiple handsets.

Activate/deactivate Eco Mode / Eco Mode+:


Menu ▶ **Settings** ▶ **Eco Mode / Eco Mode+**

OK Press display key (☑ = on).

Status displays

| | |
|---|---|
| Screen icon | |
|  | Reception strength: – good to poor – no reception |
|  white | Eco Mode deactivated |
|  green | Eco Mode activated |
|  white | Eco Mode+ activated (displays instead of the reception strength icon when in idle status) |
|  green | Eco Mode and Eco Mode+ activated |

Please note

- ◆ When using **Eco Mode+**, you can ensure that the base is in range by **pressing and holding** the talk key . You hear the dial tone if the base can be reached.
- ◆ When **Eco Mode+** is activated:
 - Call setup is delayed by approx. 2 seconds.
 - Handset standby time is reduced by approx. 50%.
- ◆ Registering handsets that do not support **Eco Mode+** causes the mode to be deactivated on the base and all other handsets.
- ◆ Activating **Eco Mode** reduces the range of the base.
- ◆ **Eco Mode / Eco Mode+** and repeater support (→ page 45) cancel each other out, i.e., if you use a repeater, you cannot use **Eco Mode** or **Eco Mode+**.

Using the handset as an alarm clock

Prerequisite: The date and time have already been set (→ page 14).

Activating/deactivating the alarm clock

Menu ▶ Alarm Clock ▶ Activation (☑ = on)

After you activate the alarm clock, the menu for setting the wake up time opens automatically.

The ☺ icon and wake up time are shown on the display.

A wake-up call is signalled on the display (→ page 3) and with the selected ringer volume and melody (→ page 43). The wake-up call sounds for 60 seconds. If no key is pressed, the wake-up call is repeated twice at five-minute intervals and then switched off.

During a call, the wake-up call is only signalled by a short tone.

Setting the wake up time

Menu ▶ Alarm Clock ▶ Wake up time



Enter the wake up time in hours and minutes, then press **OK**.

Deactivating the wake-up call/ repeating after a pause (snooze mode)

Prerequisite: A wake-up call is sounding.

Off Press the display key. The wake-up call is deactivated.

Or

Snooze Press the display key or any key. The wake-up call is deactivated and then repeated after 5 minutes. After the second repetition, the wake-up call is deactivated completely.

Using multiple handsets

Registering handsets

You can register up to four handsets on your base station. **Each** additional handset must be registered with the base in order for it to work properly!

Registering the Gigaset handset with the Gigaset C300

You must manually register the handset on both the handset (1) and the base (2).

Once the registration process has been completed successfully, the handset returns to idle status. The handset's internal number is shown in the display, e.g., **INT 1**. If not, repeat the procedure.

1) On the handset

Menu ▶ Settings ▶ Registration
▶ Register Handset

If the handset is already registered to four bases:



Select base, e.g., **Base 3** and press **OK**.



If required, enter the system PIN for the base and press **OK**.

The display shows **Handset is registering**.

2) On the base

▶ Within 60 seconds, press and **hold** the registration/paging key on the base (→ page 2) (approx. 3 seconds).

Registering other handsets

You can manually register other Gigaset handsets and handsets for other devices with GAP functionality as follows.

1) On the handset

- ▶ Start to register the handset as described in its user guide.


2) On the base

- ▶ Press and **hold** the registration/paging key on the base (→ page 2) (approx. 3 sec.).

De-registering handsets

You can de-register all other registered handsets from each of the registered Gigaset handsets.

Menu ▶ **Settings** ▶ **Registration**
▶ **De-register Handset**

-  Select the internal subscriber you wish to de-register and press **OK**.
(The handset you are currently using is highlighted with <).)



Enter the current system PIN and press **OK**.


- OK** Press the display key.

Locating a handset (paging)

You can locate your handset using the base.

- ▶ **Briefly** press the registration/paging key on the base (→ page 2).
- ▶ All handsets will ring simultaneously (paging), even if the ringtones are deactivated.


Ending paging

- ▶ **Briefly** press the registration/paging key on the base or press the talk key  on the handset.

Changing the base

If your handset is registered to more than one base, you can set it to a particular base or to the base that has the best reception (**Best Base**).



Menu ▶ **Settings** ▶ **Registration**
▶ **Select Base**

-  Select one of the bases or **Best Base** and press **OK**.




Making internal calls

Internal calls are free calls between handsets that are registered with the same base.




Calling a specific handset

-  Initiate internal call.
-  Enter the number of the handset.



Or:

-  Initiate internal call.
-  Select handset.
-  Press the talk key.

Calling all handsets (group call)


-  Press and **hold**.
- Or:**
-  Initiate internal call.
-  Press the star key.

Or:

-  Initiate internal call.
- Call All** Select
-  Press the talk key.


All handsets are called.


Ending a call

-  Press the end call key.

Transferring a call to another handset/making an internal consultation call

You are talking to an external participant and can call an internal participant at the same time to forward the call or to consult.


 Open the list of handsets. The external participant hears music on hold, if activated (→ page 45).

 Select a handset or **Call All** and press **OK**.

When the internal participant answers:


▶ If necessary, announce the external call.

Either

 Press the end call key. The external call is transferred to the other handset.

Or


Back Press the display key. You are reconnected with the external participant.


When transferring a call, you can also press the end call key  before the internal participant answers.

Then, if the internal participant does not answer or the line is busy, the call will automatically return to you.

Accepting a waiting call

If you receive an **external** call during an **internal** call, you will hear the call waiting tone (short tone). With Calling Line Identification, the caller's number will appear in the display.

 Press the end call key to end the internal call.

 Press the talk key to accept the external call.

Listening in to an external call (conference)

Prerequisite: The **Listening in** function must be activated.

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation. All the participants are made aware of additional listeners by a signal tone.


Activating/deactivating listening in

Menu ▶ **Settings** ▶ **Telephony**
▶ **Listening in**

Press **OK** to activate/deactivate the function (= on).


Internal listening in

The line is engaged with an external call. Your screen will display information to that effect. To listen in to the external call.


 Press and **hold** the talk key.

You can listen in to the call. All participants hear a signal tone. During this time, this handset displays the **Add 2nd** message and it is not possible to dial another number from this handset.

Ending listening in


 Press the end call key.

All participants hear a signal tone.

If the **first** internal participant presses the end call key , the handset that has "listened in" remains connected to the external participant.

Changing the name of a handset


The names "INT 1", "INT 2" etc. are assigned automatically upon registration. You can change these names. The name must be no more than 10 characters. The changed name is displayed in every handset's list.

 Open the list of handsets. Your own handset is indicated by <.

 Select handset.

Menu Open menu.

Rename


 Enter name.

OK Press the display key.

Handset settings

Your handset is preset, but you can change the settings to suit your individual requirements.

Quick access to numbers

You can assign a **number from the directory** to each of the **digit keys**  and  to .

The number is then dialled by simply pressing a key.

Changing the display language




You can view the display texts in different languages.


Menu ▶ **Settings** ▶ **Language**

The current language is indicated by a .

 Select a language and press **OK**.

If you accidentally choose a language you do not understand:

 ▶  

 Select the correct language and press **OK**.

Setting the display/ screensaver

You have a choice of four colour schemes and several different contrasts. You can also set a screensaver and the backlight.


Menu ▶ **Settings** ▶ **Display**

You have the following options:

Screensaver

You can set a picture or the time to be displayed as a screensaver when the handset is in idle status. This will replace the idle status display. You can choose between **No Screensaver**, **Digital Clock and Picture**.

The screensaver is not displayed in certain situations, e.g., during a call or if the handset is de-registered.

To show the display in idle status, **briefly** press end call key .


Colour Schemes

You can set the display to be shown in various colour combinations. Four colour schemes are available.

Contrast

Nine contrast settings are available.

Backlight

Depending on whether or not the handset is in the charger, you can activate or deactivate the backlight ( = on).

If the display backlight **In Charger** is activated, the display is permanently dimmed when the handset is in the charger.

If the display backlight **Out of Charger** is activated, the handset switches the display backlight to 10% of the maximum brightness in 2 stages, when the handset is out of the charger.


When the display backlight is switched off, any key press will activate the back-

light and perform the relevant key function.


Please note

If the backlight is turned on outside the charging cradle, the standby time for the handset is considerably reduced!

Activating/deactivating auto answer

If this function is activated, you can simply lift the handset out of the charger without having to press the talk key  when you receive a call.

Menu ▶ **Settings** ▶ **Telephony**
▶ **Auto Answer**

OK Press display key ( = on).

Changing the handsfree/earpiece volume

You can set the volume for handsfree mode and earpiece mode to five different levels.


In idle status:

 ▶ **Call Volume**

Earpiece Volume / Handsfree Volume

Select and press **OK**.




Set the volume (e.g., volume 3 = ).

OK

Press the display key to save the setting.

During a conversation via the earpiece or in handsfree mode:



Press the control key to open the menu for setting the volume. Set the earpiece or handsfree volume by pressing .



The setting will automatically be saved after approximately 3 seconds, if not then press the display key **OK**.

Please note

You can also set the call volume using the menu (→ page 23).

Changing ringtones

◆ Volume:

You can choose between five volumes (e.g., volume 2 = ) and the "crescendo" ring (volume increases with each ring = .

◆ Ringtones:

You can select a ringer from a list of pre-loaded melodies.

You can set different ringtones for the following functions:

- ◆ Internal calls
- ◆ External calls:
- ◆ Alarm clock

Setting the ringer volume

The ringer volume is the same for all types of ring.

In idle status:

 ▶ **Ringer Volume**



Set the volume.

OK

Press the display key to save the setting.

Please note


You can also adjust the ringer volume via the menu (→ page 23).

Setting the ringer melody

Set different ringer melodies for external calls, internal calls and the alarm clock.

For internal calls and the alarm clock


In idle status:

 ▶ **Ringtones (Handset)**

Internal Calls / Alarm Clock

Select and press **OK**.




Select melody and press **OK** ( = selected).

Handset settings


For external calls:

In idle status:

 ▶ **Ringtones (Handset)**

External Calls

Select and press **OK**.

 can be used for the following:

Melodies

You can set the ringer melody as described above.

Time Control

You can specify a time period when you do not want the telephone to signal external calls e.g., during the night.

Activation is switched on or off by pressing **OK** (☑= activated)

Settings

Ringer off from: / Ringer off until:

Enter time in 4-digit format.

Please note

During this period, you will continue to receive calls from numbers to which you have assigned a personalised melody in the directory (VIP).

Anonymous Calls Silent

You can set your handset so that it doesn't ring for calls where Calling Line Identification has been withheld. The call will only be signalled on the display.

Switch the **Anonymous Calls Silent** function on or off by pressing **OK** (☑= activated).

Please note

You can also set the ringer melodies via the menu (→ page 23).


Activating/deactivating the ringer


You can:

- ◆ Permanently deactivate the ringer in idle status or when receiving a call
- ◆ Deactivate the ringer for the current call only.


The ringer cannot be re-activated while a call is in progress.

Deactivating the ringer permanently

 Press and **hold** the star key.

The  icon appears in the display.

Reactivating the ringer

 Press and **hold** the star key.

Deactivating the ringer for the current call

Menu ▶ **Silent** ▶ **OK**

Activating/deactivating advisory tones/battery low tone

Your handset uses advisory tones to tell you about different activities and statuses. These can be activated and deactivated independently of each other:

- ◆ **Advisory Tones**
 - **Confirmation tone:** at the end of an entry/setting and when an SMS or a new entry arrives in the call list
 - **Error tone:** when you make an incorrect entry
 - **Menu end tone:** when scrolling to the end of a menu
 - **Key click:** every key press is confirmed.
- ◆ **Battery Low**
 - The battery requires charging.

 ▶ **Ringtones (Handset)**

Advisory Tones / Battery Low

Select and press **OK** to activate or deactivate (☑= activated).

Restoring the handset default settings

You can reset individual settings and changes that you have made.

The following settings are **not** affected by a reset:

- ◆ Registration of the handset to the base
- ◆ Date & time
- ◆ Entries in the directory, call lists, SMS lists

Menu ▶ **Settings** ▶ **System** ▶ **Reset Handset**

OK Confirm prompt.

Base station settings

The base settings are carried out using a registered Gigaset handset.

Activating/deactivating music on hold

Menu ▶ Settings ▶ Telephony
▶ Music on hold

Press **OK** to activate or deactivate music on hold (= on).

Activating repeater support

With a repeater, you can increase the range and signal strength of your base. You will need to activate repeater mode. This will terminate any calls that are in progress at the time.

Prerequisite: A repeater is registered.

Menu ▶ Settings ▶ System
▶ Repeater Mode

Press **OK** to activate/deactivate repeater mode (= activated).

After activating or deactivating the repeater, switch your handset off and on again (→ page 19).

Please note

- ◆ Eco Mode / Eco Mode+ (→ page 38) and repeater support cancel each other out, i.e., you cannot use Eco Mode and **Eco Mode+** when using a repeater.
- ◆ The default encrypted transmission setting is deactivated when a repeater is activated.

Protecting against unauthorised access

Protect the system settings of the base station with a PIN known only to yourself. The system PIN must be entered when, for example, registering/de-registering a handset to/from the base or when restoring the default settings.

Changing the system PIN

You can change the 4-digit system PIN set on the base (default setting: **0000**) to a 4-digit PIN known only by you.

Menu ▶ Settings ▶ System ▶ System PIN



Enter the current system PIN and press **OK**.



Enter your new system PIN and press **OK**.

Resetting the system PIN

If you have forgotten your system PIN, you can reset the base to the original code **0000**:

Disconnect the power cable from the base. Hold down the registration/paging key on the base while reconnecting the power cable to the base. Hold down the key for at least 5 seconds.

The base has now been reset and the system PIN set to **0000**.

Please note

All handsets are de-registered and must be re-registered. All settings are reset to the default settings.

Resetting the base to the default settings

When the settings are restored:

- ◆ Date and time are retained
- ◆ Handsets are still registered
- ◆ **Eco Mode / Eco Mode+** is deactivated
- ◆ The system PIN is not reset

Menu ▶ **Settings** ▶ **System** ▶ **Base Reset**



Enter the system PIN and press **OK**.



Press the display key.

Connecting the base to the PABX

The following settings are only necessary if your PABX requires them; see the PABX user guide.

You cannot send or receive SMS messages on PABXs that do not support Calling Line Identification.

Dialling mode and Flash

Changing the dialling mode

The following dialling modes can be selected:

- ◆ Tone dialling (DTMF)
- ◆ Pulse dialling (PD).

Menu Open main menu.


* 0 # 0 5 # 1 1

Press keys.

 1 OK

Pulse dialling mode (PD).

Or:

 0 OK

Tone dialling (DTMF).

Please note

Tone dialling (DTMF) is now the most common dialling mode. Pulse dialling mode (PD) is only used for a few old PABXs.

Setting recall

Your phone is preset for operation on the main connection. For operation on a PABX, you may have to change this value. Please refer to the user guide for your PABX.

Menu Open main menu.

* 0 # 0 5 # 1 2

Press keys.




Enter digits for the recall time and press **OK**.

0 = 80 ms; 1 = 100 ms; 2 = 120 ms;
3 = 400 ms; 4 = 250 ms; 5 = 300 ms;
6 = 600 ms; 7 = 800 ms

Setting pauses

Changing the pause after line seizure

You can change the length of the pause that is inserted between pressing the talk key  and sending the number.

Menu Open main menu.

* 0 # 0 5 # 1 9

Press keys.



Enter number for the length of the pause (1 = 1 sec.; 2 = 3 secs.; 3 = 7 secs.) and press **OK**.

Changing the pause after recall key

You can change the length of the pause if your PABX requires this (refer to the user guide for your PABX).

Menu Open main menu.

* 0 # 0 5 # 1 4

Press keys.



Enter a digit for the length of the pause (1 = 800 ms; 2 = 1600 ms; 3 = 3200 ms) and press **OK**.

Switching temporarily to tone dialling (DTMF)

If your PABX still operates with pulse dialling (PD), but you need tone dialling for a connection (e.g., to listen to the network mailbox), you must switch to tone dialling for the call.

Prerequisite: You are conducting a call or have already dialled an external number.

* Press the star key.

After the call ends, pulse dialling is automatically reactivated.

Service (Customer Care)

We offer you support that is fast and tailored to your specific needs!

Our Online Support on the Internet:

www.gigaset.com/service

For more information on aftersales service, please refer to your local warranty card.


In some countries repair and replace services are impossible where the products are not sold through our authorised dealers.

Questions and answers

If you have any queries about the use of your telephone, visit our website at www.gigaset.com/service for assistance 24/7.

The table below contains a list of common problems and possible solutions.

The display is blank.

1. The handset is not switched on.
 - › Press and **hold** the end call key .
2. The battery is empty.
 - › Charge the battery or replace it (→ page 12).

"Base" flashes on the display.

1. The handset is outside the range of the base.
 - › Move the handset closer to the base.
2. The base's range is reduced because Eco Mode is activated.
 - › Deactivate Eco Mode (→ page 38) or reduce the distance between the handset and the base.
3. The base is not switched on.
 - › Check the base power adapter (→ page 10).
4. Handset has not been registered with the base or has been de-registered.
 - › Register the handset (→ page 39).

Handset does not ring.

1. The ringer is deactivated.
 - › Activate the ringer (→ page 44).
3. The phone only rings if the phone number has been transferred.
 - › Activate the ringer for unknown calls (→ page 44).

You cannot hear a ringer/dialling tone from the fixed line network.

The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.

- › Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer (→ page 52).

Each incoming call resets the date/time incorrectly.

The date and time are sent via e.g., your network provider, a router or PABXs during calling line display. This data may be incorrect.

- › Set the date/time correctly e.g. on the router or PABX.
- › Do not automatically copy the date/time → page 14.

The connection always terminates after approx. 30 seconds.

Repeater activated/deactivated (→ page 45).

- › Activate/deactivate the handset (→ page 19).

Error tone sounds after system PIN prompt.


You have entered the wrong system PIN.

- › Reset the system PIN to 0000 (→ page 45).

Forgotten the system PIN.

- › Reset the system PIN to 0000 (→ page 45).

The other party cannot hear you.

You pressed the mute key  during a call. The handset is "muted".

- › Unmute the microphone (→ page 26).

The number of the caller is not displayed despite CLIP.

Calling Line Identification is not enabled.

- › **The caller** should ask the network provider to enable Calling Line Identification (CLI).

Refer to the notes on calling line display (→ page 25).

You hear an error tone when keying an input.

Action has failed/invalid input.

- › Repeat the process.
Watch the display and refer to the user guide if necessary.

You cannot listen to messages on the network mailbox.

Your PABX is set for pulse dialling.

- › Set your PABX to tone dialling.

Exclusion of liability

Some displays may contain pixels (picture elements), which remain activated or deactivated. As a pixel is made up of three sub-pixels (red, green, blue), it is possible that pixel colours may vary.

This is completely normal and does not indicate an error.

Protecting our environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, use, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards EN 14001 and ISO 9001.

ISO 14001 (Environment): certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): certified since 17/02/1994 by TÜV Süd Management Service GmbH.

Ecological energy consumption

The use of ECO DECT (→ page 38) saves energy and makes an active contribution towards protecting the environment.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.



If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2002/96/EC.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority or your refuse collection service.

Appendix

Care

Wipe down the base station and handset with a damp cloth (no solvents) or an antistatic cloth. Never use a dry cloth. This can cause static.

Contact with liquid

If the handset should come into contact with liquid:

- ◆ Switch the handset off and remove the batteries immediately.
- ◆ Allow the liquid to drain from the handset.
- ◆ Pat all parts dry, then with the battery compartment open and the keypad facing down place the handset in a dry, warm place for at least 72 hours (not in a microwave, oven etc.).
- ◆ Do not switch on the handset again until it is completely dry.

When it has fully dried out, you will normally be able to use it again.

Specifications

Batteries

Technology:

Nickel-metal-hydride (NiMH)

Size: AAA (Micro, HR03)

Voltage: 1.2 V

Capacity: 550 - 1000 mAh

The device is supplied with two approved batteries.

Handset operating times/charging times

This Gigaset can charge batteries up to a capacity of 1000 mAh. The use of special high-performance batteries or batteries with high capacities is not recommended for cordless phones.

The operating time of your Gigaset depends on the capacity and age of the batteries and the way they are used. (All times are maximum possible times).

| | Capacity (mAh) approx. | | | |
|--|------------------------|-------------|-------------|-------------|
| | 550 | 700 | 800 | 1000 |
| Standby time (hours) * | 255/ 89 | 295/ 103 | 340/ 118 | 420/ 146 |
| Talktime (hours) | 14 | 16 | 19 | 23 |
| Operating time for 1.5 hrs of calls per day (hours) ** | | | | |
| - Without Eco Mode+ | 120 | 140 | 160 | 195 |
| - With Eco Mode+ | 80 | 95 | 110 | 135 |
| Charging time in base (hours) | 6 | 7 | 8.5 | 10 |
| Charging time in charger (hours) | 5.5 | 6.5 | 7.5 | 9 |

*) Without/with display backlight

**) Without display backlight
(Backlight → page 42)

Due to the constant progression in battery development, the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages is regularly updated:

www.gigaset.com/service

Base power consumption

| | C300 | C300A |
|-------------------------|------------------|------------------|
| In standby mode* | approx. 0.7 W | approx. 0.7 W |
| Base in standby mode ** | < 0.4 W | < 0.4 W |
| During a call | approx. 0.5 W | approx. 0.5 W |

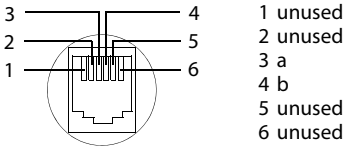
*) Charged handset in base

**) Handset not in base

General specifications DECT

| | |
|---------------------------------------|--|
| DECT standard | Is supported |
| GAP standard | Is supported |
| No. of channels | 60 duplex channels |
| Radio frequency range | 1880–1900 MHz |
| Duplex method | Time multiplex, 10 ms frame length |
| Pulse repetition rate | 100 Hz |
| Pulse transmission length | 370 µs |
| Channel grid | 1728 kHz |
| Bit rate | 1152 kbit/s |
| Modulation | GFSK |
| Language code | 32 kbit/s |
| Transmission power | 10 mW, average power per channel 250 mW pulse power |
| Range | up to 300 m outdoors, up to 50 m indoors |
| Base power supply | 230 V ~/50 Hz |
| Environmental conditions in operation | +5°C to +45°C, 20% to 75% relative humidity |
| Dialling mode | DTMF (tone dialling)/ PD (pulse dialling) |

Pin connections on the telephone jack



Writing and editing text

The following rules apply when writing text:

- ◆ Multiple letters and characters are assigned to each key between **0** and **9** as well as ***** and **#**.
- ◆ Control the cursor with **←**, **→**, **↑**, **↓**.
- ◆ Characters are inserted at the cursor position.
- ◆ Press the display key **Del.** to delete the character to the left of the cursor.
- ◆ The first letter of the name of directory entries is automatically capitalised and followed by lower case letters.

Setting upper/lower case or digits

Repeatedly press the hash key **#->** to change the text input mode.

| | |
|-----|----------------|
| 123 | Writing digits |
| Abc | Upper case * |
| abc | Lower case |

* First letter in capitals, all others in lower case

When the mode is switched, the active mode is indicated at the bottom left of the screen.

Writing an SMS/names

- ▶ Enter the individual letters/characters by pressing the corresponding key.

The characters assigned to the key are shown in a selection line at the bottom left of the screen. The selected character is highlighted.

- ▶ **Briefly** press the key several times in succession to select the required letter/character.

Standard characters

| | 1x | 2x | 3x | 4x | 5x | 6x | 7x | 8x | 9x | 10x | 11x | 12x | 13x | 14x | 15x | 16x |
|--|-------------------------|----|-----|-----|-----------------|----|----|----|----|-----|-----|-----|-----|-----|-----|-----|
| 1 <small>00</small> | 1 | £ | \$ | ¥ | ¤ | | | | | | | | | | | |
| 2 <small>ABC</small> | a | b | c | 2 | ä | á | à | â | ã | ç | | | | | | |
| 3 <small>DEF</small> | d | e | f | 3 | ë | é | è | ê | | | | | | | | |
| 4 <small>GHI</small> | g | h | i | 4 | ï | í | ì | î | | | | | | | | |
| 5 <small>JKL</small> | j | k | l | 5 | | | | | | | | | | | | |
| 6 <small>MNO</small> | m | n | o | 6 | ö | ñ | ó | ò | ô | õ | | | | | | |
| 7 <small>PNRS</small> | p | q | r | s | 7 | ß | | | | | | | | | | |
| 8 <small>TUV</small> | t | u | v | 8 | ü | ú | ù | û | | | | | | | | |
| 9 <small>WXYZ</small> | w | x | y | z | 9 | ÿ | ý | æ | ø | å | | | | | | |
| 0 <small>←¹⁾</small> | ← ¹⁾ | . | , | ? ! | ← ²⁾ | 0 | + | - | : | ; | " | ' | ; | _ | | |
| * <small>*-></small> | * <small>*-></small> | / | () | < | = | > | % | | | | | | | | | |
| # <small>#-></small> | # <small>#-></small> | @ | \ | & | § | | | | | | | | | | | |

- 1) Space
- 2) Line break

Accessories

Gigaset handsets

Upgrade your Gigaset to a cordless PABX:

Gigaset C300H handset

- ◆ Hear whom the call is for with VIP ringtones
- ◆ High-quality keypad with illumination
- ◆ 1.7" CSTN colour display
- ◆ Directory for up to 250 entries
- ◆ Talk/standby time of up to 20 h/300 h, standard batteries
- ◆ Brilliant sound quality in handsfree mode
- ◆ Screensaver (digital clock)
- ◆ ECO DECT
- ◆ Alarm clock
- ◆ No interruptions from anonymous calls
- ◆ SMS with up to 160 characters

www.gigaset.com/gigasetc300h



Gigaset SL400 handset

- ◆ Genuine metal frame and keypad
- ◆ High-quality keypad illumination
- ◆ 1.8" TFT colour display
- ◆ Bluetooth® and mini USB
- ◆ Directory for up to 500 vCards
- ◆ Talk/standby time of up to 14h/230h
- ◆ Large font for call lists and directory
- ◆ Brilliant sound quality in handsfree mode: 4 handsfree settings
- ◆ Caller pictures, slide show and screensaver (analogue and digital clock)
- ◆ Silent alert, download ringtones
- ◆ ECO DECT
- ◆ Alarm clock
- ◆ Calendar with appointment scheduler
- ◆ Night mode with time-controlled ringtone deactivation
- ◆ No interruptions from unknown calls
- ◆ Room monitor (Babyphone), One Touch Call mode
- ◆ SMS with up to 640 characters

www.gigaset.com/gigasetsl400



Gigaset S810H handset

- ◆ Brilliant sound quality in handsfree mode
- ◆ High-quality genuine metal keypad with illumination
- ◆ Plus/minus key for simple volume control
- ◆ 1.8'' TFT colour display
- ◆ Bluetooth® and mini USB
- ◆ Directory for up to 500 vCards
- ◆ Talk/standby time of up to 13h/180h, standard batteries
- ◆ Large font for call lists and directory
- ◆ Brilliant sound quality in handsfree mode:
4 handsfree settings
- ◆ Caller pictures, screensaver (analogue and digital clock)
- ◆ Download ringtones
- ◆ ECO DECT
- ◆ Alarm clock
- ◆ Calendar with appointment scheduler
- ◆ Night mode with time-controlled ringtone deactivation
- ◆ No interruptions from unknown calls
- ◆ Room monitor (Babyphone), One Touch Call mode
- ◆ SMS with up to 640 characters

www.gigaset.com/gigasets810h



Gigaset C610H handset

- ◆ Social life management with room monitor and birthday reminders
- ◆ Individual programming of ringtones with 6 VIP-groups
- ◆ High-quality keypad with illumination
- ◆ 1.8'' TFT colour display
- ◆ Directory for up to 150 vCards
- ◆ Talk/standby time of up to 12h/180h, standard batteries
- ◆ Large font for call lists and directory
- ◆ Brilliant sound quality in handsfree mode
- ◆ Screensaver (digital clock)
- ◆ ECO DECT
- ◆ Alarm clock
- ◆ Night mode with time-controlled ringtone deactivation
- ◆ No interruptions from unknown calls
- ◆ Room monitor (Babyphone), One Touch Call mode
- ◆ SMS with up to 640 characters

www.gigaset.com/gigasetc610h



Gigaset SL78H handset

- ◆ Real metal frame
- ◆ Modern keypad with high-quality illumination
- ◆ 2.2" TFT QVGA colour display
- ◆ Bluetooth® and mini USB
- ◆ Directory for up to 500 vCards
- ◆ Talk/standby time of up to 14 h/200 h
- ◆ Brilliant sound quality in handsfree mode
- ◆ Caller pictures, slide show and screensaver (analogue and digital clock)
- ◆ Download ringtones
- ◆ ECO DECT
- ◆ Calendar with appointment scheduler
- ◆ Night mode with time-controlled ringer deactivation
- ◆ Room monitor
- ◆ SMS with up to 640 characters

www.gigaset.com/gigaset/sl78h



Gigaset E49H handset

- ◆ Resistant to shocks, dust and water splashes
- ◆ 1.7" CSTN colour display
- ◆ Hardy illuminated keypad
- ◆ Colour display
- ◆ Directory for up to 150 entries
- ◆ Talk/standby time of up to 12 h/250 h, standard batteries
- ◆ Brilliant sound quality in handsfree mode
- ◆ Screensaver
- ◆ ECO DECT
- ◆ Alarm clock
- ◆ Room monitor
- ◆ SMS with up to 640 characters

www.gigaset.com/gigaset/e49h



Accessories

Gigaset repeater

The Gigaset repeater can be used to increase the reception range between your Gigaset handset and the base.

www.gigaset.com/gigasetrepeater



Compatibility

For more information on handset functions in relation to Gigaset bases, please visit:

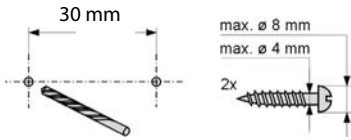
www.gigaset.com/compatibility

All accessories and batteries are available from your phone retailer.



Use only original accessories. This will avoid possible health risks and personal injury, and also ensure that all the relevant regulations are complied with.

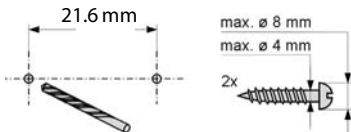
Mounting the base on the wall



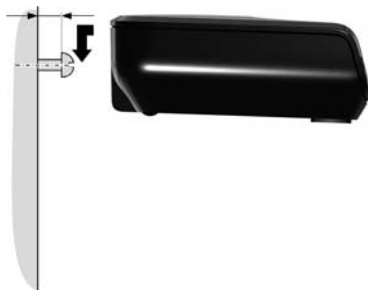
Approx. 7 mm



Mounting the charger on the wall



Approx. 1.3 mm



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