Gigaset PRO IP DECT Phones

The **Gigaset SL610H PRO** handset is used here to describe how to make calls from a DECT base station **Gigaset N510 IP PRO** or a **Gigaset N720 DECT IP Multicell System**.

We also recommend the following handsets for professional use: SL400H, C610H, S810H, E49H.

Note: Not all handsets and base stations feature the same functions.

1 **Control key**
Direct access to menu and phone functions

2 **Handsfree key**
Switch between handset and handsfree mode
Start dialling (press and hold)

3 **Talk key**
Accept a call, open redial list (press briefly), start dialling (press and hold),
Flashes: incoming call

4 **Key 1**
Dial (network) mailbox (press and hold)

5 **Star key**
Ringtone on/off (press and hold),
with an existing connection: switch between pulse dialling/tone dialling (press briefly)
text input: open table of special characters

6 **Callback key**
Callback (flash), insert a dialling pause (press and hold)

7 **Display keys**
Access display functions

8 **Message key**
Access to caller and message lists,
Flashes: new message or new call

9 **End call key, ON/OFF key**
End call, cancel function,
activate/deactivate handset (press and hold in idle mode)

10 **Hash key**
keypad lock on/off (press and hold in idle mode)
Text input: toggles between upper/lower case and digits

11 **Mute key**
Mute the microphone

Control key

In idle mode:

■ or ▣ opens the main menu.

▣ Opens the directory. Press and hold: Opens the network directory.

▣ Sets the volume.

▣ **Handset on a DECT base station**:
Opens the list of handsets logged onto the same base station.
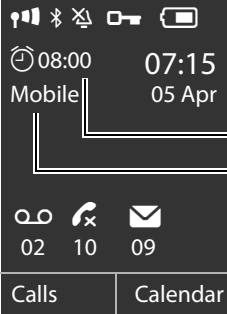**Handset on a Gigaset N720 DECT IP Multicell System:** Opens the company's directory.

In menus and lists:

■ Depending on the operating mode: Selects entry, saves setting, confirms action.

▣ Navigates one line up/down.

In input boxes:

▣ Moves cursor up/down.

▣ Moves cursor to the left/right.

Display

📶 ⁑ 🔕 ⛔ 🔋	◀ Display icons
⏰ 08:00 07:15	◀ Time
Mobile 05 Apr	◀ Date
	◀ Alarm
	◀ Name of the handset
꩜ ꜀ ✉	◀ New messages
02 10 09	
Calls Calendar	◀ Display functions

Display icons

Icon	Description	Icon	Description
📶	Signal strength	⛔	Keypad lock switched on
🎧	ECO mode activated	▮	Battery charging
⁑	Bluetooth activated	🔋	Battery charge status
꜀	Headset connected	🔊	Network mailbox
🖥	Data device connected	꜀	Missed calls
🔕	Ringtone switched off	✉	Message list
🔔	Alert tone activated	🗓	Missed appointments

Information services: In the (🗔 ➔ 🐱) menu, you can access information services if they have been activated by the administrator.

Email notification: When a new e-mail lands in your inbox, you will receive a notification in the message centre provided that the administrator activated this function when setting up the e-mail account (access via the message key ✉).

Calling

🗨   Press the talk key to make a call with the handset.

🔊   Press the handsfree key to make a call over the handset speaker. Use this key to operate a headset if a headset is connected to the handset.

You can toggle between handset/headset mode at any time during a call.

Making calls

🔢 🗨   Enter the call number, press the talk key.

Cancel dialling or end the call

📵   Press the end call key.

While entering the call numbers

< C   Press the display key to delete an incorrectly entered number.

Dialling with the speed dial key

0 ⌣ , 2 ABC ... 9 WXYZ

Press and **hold** a speed dial key. The call number saved in this key for speed dial is then dialled.

Withholding number when calling

You can withhold your number for the next call.

🗔 ➔ 🎯 **Select Services** ➔ **Next Call anon.**

🔢 🗨   Enter the call number or transfer number from the directory, press the talk key.

Accepting calls

You will hear the ringtone and the 🗨 talk key flashes. The call appears in the display.

🗨   Press the talk key or press the 🔊 handsfree key. You can now talk to the caller.

Switching to mute, handsfree, ringtone

Muting
Press the mute key during the call. Press the key again to deactivate the mute function.

Activating/deactivating handsfree mode

Activate when dialling

Enter the number and press the hands-free key.

**Switching between handset and handsfree mode:**

Press the handsfree key.

If you want to return the handset to the charger during a call:

Press and hold the handsfree key when returning the handset and hold for another 2 seconds.

Adjusting the volume of the handset, speaker or headset
Press the control key to open the **Handset Volume** menu.

Set the headset/handsfree volume.

Deactivating the ringtone permanently
Press and **hold** the star key. Press again to reactivate the ringtone.

Call lists

Accepted, missed and outgoing (redial list) calls are stored.

Dialling call numbers from the call list
Press the talk key to open the redial list **or**

Open the call lists via the menu and select the list you require.

The last call or the last call number dialled is displayed.

Select another entry, if required.

Press the talk key. The number is dialled.

Copying entries from the call list into the local directory
Scroll through the list until you find the name you want.

Press Options .

Select **Copy to Directory** and press OK to confirm.

The directory opens. You can add a new entry to the directory or change an existing entry.

Directory

Dialling numbers

- 📵 Press the 🔽 control key to open the directory.
- 🔄 Scroll through the list until you find the name you want.
- ☎ Press the talk key. If more than one number is entered, press 🔁 to select the number you require and press the ☎ talk key again. The number is dialled.

Note: You can also search for call numbers in online directories and/or a company directory if they are available (see user guide).

Entering new contacts

- 📖 **<New Entry>**
- ▶ Multi-line entry:

First Name, Surname etc.

Caller Melody (VIP): Mark a directory entry as a **VIP** by assigning a specific ringtone to it.

- 🔄 Navigate from one field to the next.

- **Save** Save the directory entry.

New Entry
First Name:
Surname:
Phone (Home):
⌄ Abc
< C Save

See the user guide for details on how to enter text.

Calls involving several participants

Inquiry call

You want to make an inquiry call to a second person during a call. The first call is put on hold. The person on hold hears a message or an on-hold tune.

Press the Ext. Call display key during a call.

Note: This is not possible with an internal call between two handsets on the same base station.

- 🔢 Enter the call number of the second person you want to call.

If the second person does not respond, press **End** to return to the first person you were talking to.

Ending the inquiry call

Options ➔ **End Active Call**
You will then be connected to the first person you were talking to again.

Toggling

You are talking to one person; another is put on hold, for example, because you have accepted a waiting call or you have put a call on waiting. Both people are displayed. You can toggle between both of them.

- 🔄 Switch between callers using the control key.

The person you are currently talking to is marked with ☎.

Ending the currently active call

Options ➔ **End Active Call**

You will then be connected to the caller who is waiting.

Note: If you have two callers waiting on the line, you cannot start an inquiry call.

Conference

Note: Only applies to Gigaset N510 IP PRO.

You are in the middle of one call and have called a second person (inquiry call) or have accepted a waiting call. You can talk to a maximum of two people at once.

- **Conf.** You and both the other callers (both marked with ☎) can hear each other and talk to each other.

Ending conference calls

- **EndConf** Return to the "toggle" mode. You will be reconnected to the person with whom you started the conference call.
- ☎ Press the end call key to end the call with both people.

Forwarding calls

You are talking to one person and want to forward the call to a third party.

Press the Ext. Call display key.

📱 Enter the call number of the second person you want to call. The call number is dialled. You are connected to the second person.

In the telephone configuration, you can determine how a call is forwarded:

By activating the call forwarding function with the R key:

[R] Press the R key. The call is then forwarded.

By activating the call forwarding function by ending the call:

[☎] Press the end call key (even before answering) to forward the call.

Call waiting

You hear the call waiting tone during a call. You can accept or reject the call.

Accept Accepting a call.

Reject Rejecting a call.

Note: You can also press the [☎] end call key to end the active call and then press the [📞] talk key to accept the second call.

Redirecting calls

📱 → 🗂 **Select Services** → **Call Divert**
▸ Multi-line entry:

Status Activating/deactivating call forwarding

Phone Number
Enter the number to where you want to forward thecall.

When Select the time: **All Calls**, **When Busy** or **No Answer**.

OK Activate the call forwarding function and **Send**.

Special keys and key shortcuts

Message key

Open the message centre using the [✉] message key.

📞 Voicemail (network mailbox)
📵 Missed calls
✉ Emails
📅 Missed appointments

The [✉] message key flashes if there is a new entry for one of these types of messages.

Digit keys – speed dial function

You can save a call number on the digit keys [0 ⌴] and [2 ABC] - [9 WXYZ] that can then be dialled with just one press of a button.

[0 ⌴], [2 ABC] to [9 WXYZ] Press and **hold** the digit key.

Display keys – direct access to numbers and functions

A **function** is assigned to the left and right **display key**. You can change the key shortcut function. Press the key to dial the number or activate the function.

▸ Press and **hold** the left or right-hand display key. The key shortcut list opens.
▸ Select the function and press **OK**.

Note: This function is not available for all mobile phone models.

Key shortcuts

For access to the phone system functions for Gigaset T300 PRO/Gigaset T500 PRO

Keys		Function
⁎ ⌂ 2 ABC	+ Call number	Marking calls as private.
⁎ ⌂ 3 DEF 2 ABC	+ Group ID	Logging the user into the group.
⁎ ⌂ 3 DEF 3 DEF	+ Group ID	Logging the user out of the group.
⁎ ⌂ 6 MNO	+ Speed dial	Calling a number using speed dial.
⁎ ⌂ 7 PQRS 7 PQRS	+ Login ID	Logging on to the phone.
⁎ ⌂ 7 PQRS 8 TUV	+ Login ID	Logging out of the phone.
⁎ ⌂ 7 PQRS 9 WXYZ		Logging all users out of the phone.
⁎ ⌂ 8 TUV	+ Internal call number	Picking up a call for the user with this call number.
⁎ ⌂ 8 TUV		Randomly picking up a call.
⁎ ⌂ 9 WXYZ	+ Voicemail box ID	Checking for voicemail.
⁎ ⌂ ⁎ ⌂ ⁎ ⌂	+ Number	Establishing a call via a line with corresponding line prefix.

During a call

Keys		Function
⁎ ⌂ ⁎ ⌂		Call2Go: Forwarding a call to your other phones. **Note:** Only available from Gigaset T300 PRO/Gigaset T500 PRO software version 5 upwards.
⁎ ⌂ 1 ∞		Recording a call and sending as voicemail.
⁎ ⌂ 2 ABC	+ Call number	Transferring a call with inquiry function.
⁎ ⌂ 3 DEF		Initiating a conference call with an active and a waiting caller. **Note:** Only available from Gigaset T300 PRO/Gigaset T500 PRO software version 5.1 upwards.

Additional service features

Keys		Function
⁎ ⌂ 0 ␣ 1 ∞ 1 ∞	+ Target call number	Activating the general redirect function for all calls (Always) to one target call number.
⁎ ⌂ 0 ␣ 1 ∞ 0 ␣		Deactivating the redirect function.
⁎ ⌂ 0 ␣ 2 ABC 1 ∞	+ Target call number	Activating the redirect function for all calls to the target call number when busy.
⁎ ⌂ 0 ␣ 2 ABC 0 ␣		Deactivating the redirect function for all calls when busy.
⁎ ⌂ 0 ␣ 3 DEF 1 ∞	+ Target call number	Activating the redirect function for all calls to the target call number on timeout (no response).
⁎ ⌂ 0 ␣ 3 DEF 0 ␣		Deactivating the redirect function for all calls on timeout.
⁎ ⌂ 0 ␣ 7 PQRS 1 ∞		Activating the callback function when the line is busy.
⁎ ⌂ 0 ␣ 7 PQRS 0 ␣		Deactivating the callback function when the line is busy.
⁎ ⌂ 0 ␣ 8 TUV	+00 to 99 (waiting ID)	Placing a held caller in a call queue or taking a caller from the queue.
⁎ ⌂ 0 ␣ 9 WXYZ 1 ∞		Activating the Do-Not-Disturb (DND) function for all phones.
⁎ ⌂ 0 ␣ 9 WXYZ 0 ␣		Deactivating the Do-Not-Disturb (DND) function for all phones.

Managing conference calls

Keys	Function
⁎ ⌂	Accessing the control options language menu.
⁎ ⌂ 1 ∞	Activating and deactivating mute (microphone).
⁎ ⌂ 2 ABC	Requesting to speak if the moderator has activated the mute function.
⁎ ⌂ 3 DEF	Moderator: Blocking and unblocking conference calls.
⁎ ⌂ 4 GHI (... 4 GHI) 8 TUV	Gradually reducing the handset volume. 8 TUV = save.
⁎ ⌂ 6 MNO (... 6 MNO) 8 TUV	Gradually increasing the handset volume. 8 TUV = save.
⁎ ⌂ 7 PQRS (... 7 PQRS) 8 TUV	Gradually reducing the microphone volume. 8 TUV = save.
⁎ ⌂ 9 WXYZ (... 9 WXYZ) 8 TUV	Gradually increasing the microphone volume. 8 TUV = save.