Gigaset

C620

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Overview of handset

1 **Display** in idle status

2 **Status bar** (➜ page 49)
Icons display current settings and
operating status of the phone

3 **Display keys** (➜ page 14, ➜ page 27)

4 **End call key, On/off key**
End call;
Cancel function;
Go back one menu level (press **briefly**);
Back to idle status (press and **hold**);
Switch handset on/off (press and **hold** in
idle status)

5 **Baby Monitor key** (➜ page 41)

6 **Message key** (➜ page 15)
Access to the calls and message lists;
Flashing: new message or new call

7 **Hash key**
Keypad lock on/off (press and **hold** in
idle status);
Toggles between upper/lower case and
digits;
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8 **Microphone**

9 **Recall key**
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10 **Star key**
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and **hold**);
With an open connection: Switch from
pulse dialling to tone dialling (press
briefly);
When inputting text: Open special
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11 **Connection socket for headset**
(➜ page 10)

12 **Key 1**
Select network mailbox (press and **hold**)

13 **Call Protection key** (➜ page 25)

14 **Answer call key / Handsfree key**
Dial number displayed;
Accept call;
Switch from earpiece to handsfree mode;
Open the redial list (press **briefly**);
Start dialling (press and **hold**);
When writing an SMS: Send an SMS

15 **Control key / Menu key** (➜ page 13)

Overview of base station

Registration/paging key
- Locate handsets ("Paging") (press **briefly**) → page 33.
- Register handsets and DECT devices (press and **hold**)
  → page 32.

Contents

Safety precautions

⚠	Read the safety precautions and the user guide before use. The device cannot be used in the event of a power failure. It is also **not** possible to transmit **emergency calls**. Emergency numbers **cannot** be dialled if the **keypad/display lock** is activated!

🔥	Do not use the devices in environments with a potential explosion hazard (e.g., paint shops).
💧	The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.
🔌	Use only the power adapter indicated on the device. Whilst charging, the power socket must be easily accessible.
🔋	Use only **rechargeable batteries** that correspond to the **specification** (see "Specifications"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.
🔧	Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.
📱	Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.
🔊	Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing. The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.
❤	Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g., doctor's surgery. If you use a medical device (e.g., a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Specifications").

Getting started

Checking the contents of the package

- One **base station**,
- One power adapter for the base,
- One phone cord,
- One **handset**,
- One battery cover (rear cover for the handset),
- Two batteries,
- One belt clip,
- One user guide.

Setting up the base station and charging cradle (if included)

The base and charging cradle are designed for use in closed, dry rooms in a temperature range of +5℃ to +45℃.

▶ Set up the base on a level, non-slip surface at a central point in the building or house, or mount the base on the wall (➜ page 6).

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, marks on the surfaces cannot be completely ruled out.

Notes

- Never expose the telephone to the effects of heat sources, direct sunlight or other electrical devices.
- Protect your Gigaset from moisture, dust, corrosive liquids and fumes.
- Pay attention to the range of the base. This is up to 50 m inside buildings and up to 300 m in unobstructed outdoor areas. The range is reduced when **Maximum Range** is deactivated (➜ page 29).

## Connecting the base station to the telephone network and the mains power supply
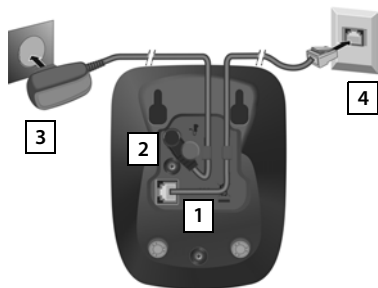
▶ Insert the phone cable into the connection socket 1 at the rear of the base until it clicks into place and feed under the cable protection.

▶ Insert the power cable for the power adapter into the connection socket 2 at the rear of the base and rotate the right-angle plug under the cable protection.

▶ Connect the power adapter 3 .

▶ Connect the phone jack 4 .

Mounting the base station on the wall (optional)

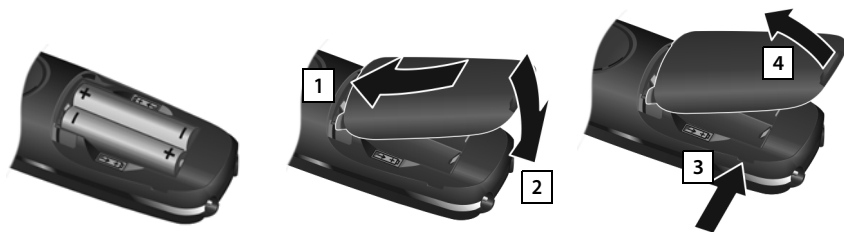approx. 2 mm

46 mm

max. ø 8 mm
max.   3 mm
max. ø 4 mm
2x
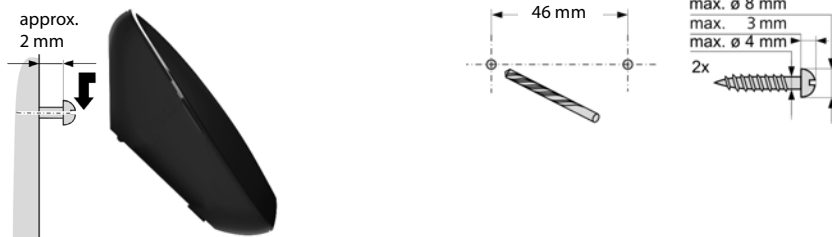
Setting up the handset for use

The display is protected by a plastic film. **Please remove the protective film!**

Inserting the batteries and closing the battery cover

▸ Insert the batteries with the polarity in the right direction (for correct +/- direction, see diagram).

▸ First insert the battery cover on the top 1 .

▸ Then press the cover 2 until it clicks into place.

To **open the battery cover**, for example to change the batteries:

▸ Grip the notch on the side of the cover 3 and pull the battery cover upwards 4 .

Belt clip

The handset has notches on each side to attach the belt clip.

◆ **To attach** — press the belt clip onto the back of the handset so that the tabs on the belt clip click into place in the notches.

◆ **To remove** — press the centre of the belt clip firmly with your right thumb, push the fingernail of your left thumb up between the clip and the casing and pull the clip in an upward direction.
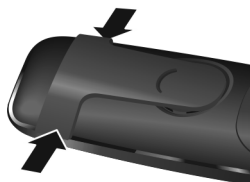
Charging the batteries

The batteries are supplied partially charged. Please charge completely before use. (The batteries are fully charged when the power icon ⚡ disappears from the display.)

▶ Charge the handset in the base for **8 hours**.

Notes

◆ The handset may only be placed in the designated base/charging cradle.

◆ The battery may heat up during charging. This is not dangerous.

◆ After a time, the charge capacity of the battery will decrease for technical reasons.

◆ Handsets contained in the package have already been registered to the base. If, however, a handset has not been registered (display "**Please register handset**" or "**Place handset in base**"), please register it manually ( ).
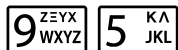
Changing the display language

You can also change the display language via the menu:

⬚ ▸ ✿ ▸ **OK** ▸ 🔄 **Language** ▸ **OK** ▸ 🔄 Select language ▸ **Select**

or, if you do not understand the language currently set, go to:

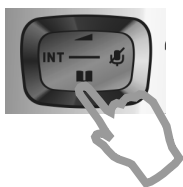▸ Press right on the control key.

$9^{\text{ZΞYX}}_{\text{WXYZ}}$ $5^{\text{KΛ}}_{\text{JKL}}$
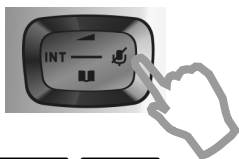
▸ Press keys $9^{\text{ZΞYX}}_{\text{WXYZ}}$ and $5^{\text{KΛ}}_{\text{JKL}}$ **slowly** one after the other.

Example

Deutsch	○
English	◉
Francais	○

The language selection display appears.
The current language (e.g. English) is selected.

▸ Press the down control key 🔽 ...

Example

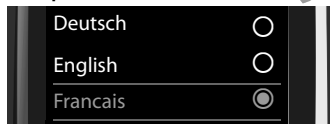| Deutsch	○
English	◉
Francais	○
Italiano	○
Espanol	○
▾	
Back	Select

... until the language you wish to use is displayed e.g. French.

▸ Press the **right** key, directly under the display, to select the language.

Example

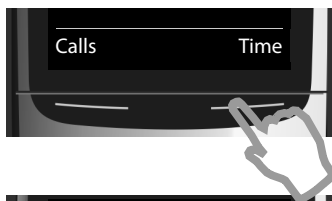| Deutsch	○
English	○
Francais	◉

The selection is marked with ◉.

▸ Press and **hold** the End call key 📞 to return to idle status.

Setting the date and time

Set the date/time so that the correct date and time can be assigned to incoming calls, and so that you can use the alarm.

| | Calls | Time |

▸ Press the key **Time** below the display screen to open the input field.

(If you have already set the date/time, open the input field via the menu:
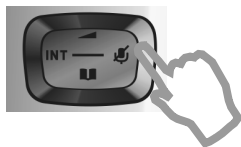
☐ ▸ ⚙ ▸ **OK** ▸ **Date/Time** ▸ **OK**)

Date/Time

Date:
14.10.2016

Time:
00:00

Back   Save
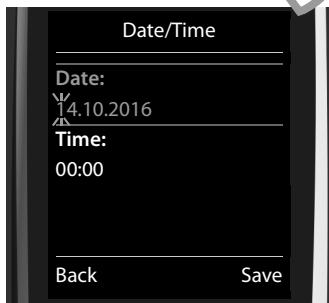
The submenu **Date/Time** is shown on the display.

▸ The active input position flashes. Enter the day, month and year as an 8-digit number via the keypad, e.g. 1 4 1 0 2 0 1 6 for 14.10.2016.

Press the **right** or **left** control key to change the input position, e.g. to correct an entry.

Date/Time

Date:
14.10.2016

Time:
07:15

Back   Save
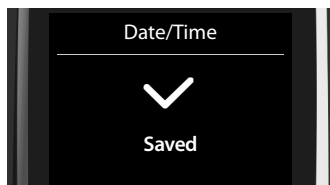
▸ Press the **down** control key to switch to the time input field.

▸ Enter the hours and minutes in 4-digit format via the keypad e.g., 0 7 1 5 for 07:15 am.
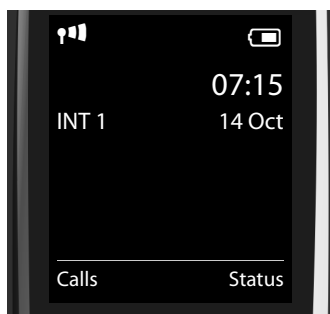Change the input position with the control key if necessary.

▸ Press the key **Save** below the display screen to save the entry.

Date/Time ✓ **Saved**	Display shows: **Saved**. You will hear a confirmation tone.

⛊⬚ 🔋 07:15 INT 1 14 Oct Calls Status	You will automatically return to idle status. **Your phone is now ready for use.**

Connecting the headset

You can connect a headset with 2.5 mm jack connectors. For information on recommended headsets, see the relevant product page at www.gigaset.com

What would you like to do next?

After successfully setting up the phone, you can make calls straight away, customise your Gigaset according to your requirements or firstly familiarise yourself with the operation.

Setting ringtones

Assign specific tunes to internal and external calls, reminders (➔ page 24), wake-up calls (➔ page 41) and to certain callers (➔ page 35).

Protecting yourself against unwanted calls

Set your phone up so that it doesn't ring if there is an anonymous call or use the time control (➔ page 25). Use the black list to block calls from unwanted numbers (➔ page 26).

Register an existing Gigaset handset and add it to the phonebook

Use available handsets to continue calling from your new base. Transfer directory entries from these handsets to your new handset (➔ page 32, ➔ page 36).
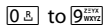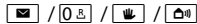
Configuring ECO DECT settings

Reduce the transmission power (emissions) of your phone (➔ page 29).

If you have any questions about using your phone, please read the tips on troubleshooting (➔ page 54) **or contact our Customer Service team** (➔ page 53)**.**

Understanding the operating steps in the user guide

The keys on your Gigaset handset are set out in these operating instructions as follows:

|	
$\mathcal{C}$ / $\boxed{}$ / $\boxed{\widehat{}}$	Answer call key / Menu key / End call key
$\boxed{0\,\text{\tiny{$\Omega$}}}$ to $\boxed{9\,\text{\tiny{wxyz}}}$	Number / Letter keys
$\boxed{*\,\text{\tiny{$\Diamond$}}}$ / $\boxed{\#\,\text{\tiny{$\rightarrow$}}}$	Star key / Hash key
$\boxed{\blacksquare}$ / $\boxed{0\,\text{\tiny{$\Omega$}}}$ / $\boxed{\text{\tiny{$\Psi$}}}$ / $\boxed{\text{\tiny{$\triangle$}}}$	Message key / Recall key / Call Protection key / Baby Monitor key

Overview of display icons (→ page 49).

Example: Activating/deactivating Auto Answer

Illustration in the user guide:

$\boxed{}$ ▶ $\boldsymbol{\ddot{\Omega}}$ ▶ **OK** ▶ $\boxed{\updownarrow}$ **Telephony** ▶ **OK** ▶ **Auto Answer** ▶ **Change** ($\boxtimes$ = activated)

Follow this procedure:

▶ $\boxed{}$: With the handset in idle status, press the **right** control key to open the main menu.

▶ $\boldsymbol{\ddot{\Omega}}$: Navigate to the $\boldsymbol{\ddot{\Omega}}$ icon using the control key $\boxed{\cdot\cdot}$.

▶ **OK**: Press the display key **OK** or the middle of the control key $\boxed{\blacksquare}$ to open the submenu **Settings**.

▶ $\boxed{\updownarrow}$ **Telephony**: Scroll to the entry **Telephony** with the control key $\boxed{\updownarrow}$.

▶ **OK**: Press the display key **OK** or the middle of the control key $\boxed{\blacksquare}$ to open the submenu **Telephony**.

▶ **Auto Answer**: The activate/deactivate auto answer function is selected.

▶ **Change** ($\boxtimes$ = activated): Press the display key **Change** or the middle of the control key $\boxed{\blacksquare}$ to alternate between activating or deactivating ($\boxtimes$ = activated, $\boxed{}$ = deactivated).

Getting to know your phone

Switching the handset on/off

▶ Press and **hold** the End call key ☎ in idle status to switch the handset on or off.

Locking/unlocking the keypad

The keypad lock prevents any accidental use of the phone. If you press a key when the keypad is locked, a message is displayed.

▶ Press and hold the #⟶ key to lock or unlock the keypad.

If a call is signalled on the handset, the keypad automatically unlocks. and you can accept the call. It then locks again when the call is finished.

Control key

In the description below, the side of the control key (up, down, right, left, middle) that you have to press in the different operating situations is marked in black, e.g. ▢ for "press right on the control key".

The control key allows you to navigate within menus and entry fields. In idle status or during an external call, it has the following functions:

When the handset is in idle status

▢   Open the phonebook.
▢ or ■   Open the main menu.
▢   Open list of handsets.
▢   Bring up the menu for setting the handset's call volume (➜ page 19).

During an external call

▢   Open the phonebook.
▢   Initiate an internal consultation call.
▢   Adjust the loudspeaker volume for earpiece and handsfree mode.

Functions when pressing the centre of the control key

The key has different functions, depending on the operating situation.

◆ **In idle status,** it opens the main menu.
◆ **In submenus, selection and entry fields,** the key takes on the function of the display keys **OK**, **Yes**, **Save**, **Select** or **Change**.

─── **Note** ───

These instructions demonstrate opening the main menu by pressing the right of the control key and confirming the functions by pressing the appropriate display key. However, if you prefer, you can also press the middle of the control key.

Display keys

The display keys have a function preset by default in idle status, but the keys can be re-assigned
(→ page 27).

The functions of the display keys change depending on the operating situation.
Example

Current display key functions
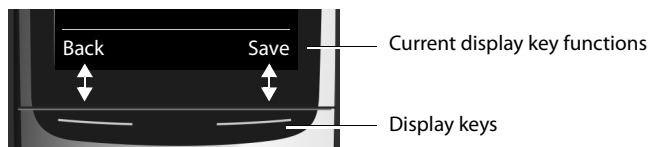
Display keys

Some of the important display keys are:

Options	Open a menu for further functions.
OK	Confirm selection.
Back	Skip back one menu level or cancel operation.
Save	Save entry.

Overview of icons on the display keys (→ page 50).

Menu guidance

The functions of your telephone are displayed on a menu that consists of several levels. Menu
overview → page 51.

Main menu (first menu level)

▸ When the handset is in idle status, press **right** on the control key ⬚ to open the main menu.

The main menu functions are shown in the display as icons. The
icon for the selected function is highlighted and the name of
the associated function appears in the display header.

Accessing a function, i.e. opening the corresponding submenu
(next menu level):

▸ Use the control key ⬚ to navigate to the required function
and press the display key **OK**.

Returning to idle status: **Briefly** press the display key **Back** or
End call key ☎.

Example
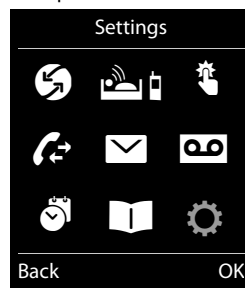
Submenus

The functions in the submenus are displayed as lists.

To access a function:

▶ Scroll to the function using the control key ⬚ and press **OK**.

Returning to the previous menu level: **Briefly** press the display key **Back** or End call key ☎.

Returning to idle status

From any menu:

▶ Press and **hold** the End call key ☎.

Or:

▶ If you do not press a key, the display **automatically** returns to idle status after 2 minutes.

Message lists

Any messages you receive are saved in the message lists. An advisory tone sounds as soon as a **new entry** appears on a list. The Message key also flashes (if activated, ➔ page 23). Icons for message types and the number of new messages are shown on the idle display.

New messages available:

◆ ◗◗ On the network mailbox (➔ page 31)

◆ ⬚ In the missed calls list

◆ ✉ In the SMS list (➔ page 44)

◆ ▤ In the missed alarms list (➔ page 40)

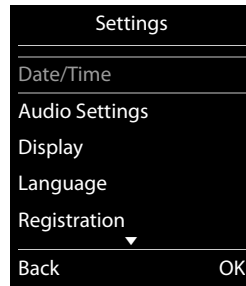Open the message list by pressing the Message key ✉ . You can access the following message lists:

◆ **Mailbox:** Network mailbox (if your network provider supports this function and the number of the network mailbox has been stored.)

◆ **SMS:** Incoming message list

◆ **Missed Calls:** Missed call list (see "Call list" ➔ page 37)

◆ **Missed Alarms:** Missed appointments list

The icon for the network mailbox is always displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain messages.
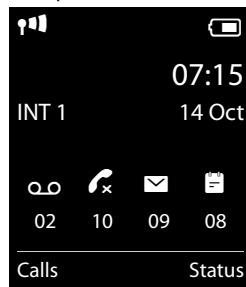
Opening the list: ⬚ Select required list. ▶ **OK**
Exception: If you select the **network mailbox**, the number of the network mailbox will be selected (➔ page 31). Lists are not opened on the display.

Example

Settings
Date/Time
Audio Settings
Display
Language
Registration
Back   OK

Example

| ⁺ⁱⁱ   ▭ |
|---|
| 07:15 |
| INT 1   14 Oct |
| ◗◗   ⬚   ✉   ▤ |
| 02   10   09   08 |
| Calls   Status |

Entering numbers and text

If several number and/or text fields are displayed (e.g. **First Name** and **Surname** in a phonebook entry), the field is automatically activated. The following fields must be activated by navigating with the control key 🔄. A field is activated when a cursor is blinking inside it.

New Entry
First Name:
Surname:
Phone (Home):
Abc
▼
< C   Save

Correcting incorrect entries

◆ Deleting **characters** before the cursor: press the display key **<C** **briefly**.

◆ Deleting **words** before the cursor: press and **hold** the display key **<C**.
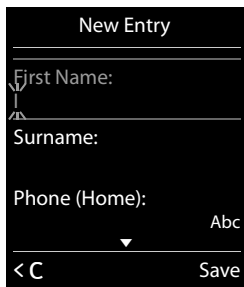
Entering text

◆ **Letters/Characters:** Multiple letters and characters are assigned to each key between ⁰⁸ and ⁹ʷˣʸᶻ. The characters are shown according to the key in a selection line at the bottom left of the display. The selected character is highlighted. Briefly press the key several times in succession to select the required letter/character.

◆ **Placing the cursor:** Letters/characters are inserted at the cursor position. You can insert the cursor by pressing the control key 🔄, or 🔄 in fields with multiple characters.

◆ **Typing lower case, upper case and numbers:** Press the hash key #⁻° to switch between lower case, upper case or numbers for the **following letters**.
When editing a phonebook entry, the first letter and each letter following a space is automatically in upper case.

◆ **Special characters:** Press the star key *ᵃ to open the special characters table. Navigate to the character desired using the star key and press the display key **Insert** to select it.

◆ **Special letters:** Umlauts or other marked/diacritic characters can be selected by pressing the corresponding letter several times. See the character table ➜ page 60.

Making calls

Making an external call

▸ Enter number, **briefly** press the Answer call key 📞.

Or:

▸ Press and **hold** the Answer call key 📞, enter number.

You can cancel the dialling process with the End call key ☎.

Dialling with the redial list

The redial list contains the 20 numbers last dialled with the handset. You can manage this similarly to your phone's message lists (➔ page 15).

▸ Press the Answer call key 📞 **briefly** to open the redial list.

▸ 🔘 Select entry. ▸ Press the Answer call key 📞. The number is dialled.

When a name and corresponding phone number are displayed: Press the display key **View**.

Managing entries in the redial list:

▸ Open redial list. ▸ 🔘 Select entry. ▸ **Options**

You can select the following functions:

◆ **Copy to Directory** ▸ **OK**

Copy an entry to the phonebook (➔ page 35).

◆ **Display number** ▸ **OK**

Copy a number into the display and edit it or add to it, then select with 📞 or save as a new entry in the phonebook with ➔📖.

◆ **Delete entry** ▸ **OK**

Delete the selected entry.

◆ **Delete all** ▸ **OK**

Delete all entries.

Dialling from the call list

🔲 ▸ 📞 ▸ **OK** ▸ 🔘 Select list. ▸ **OK**

▸ 🔘 Select entry. ▸ 📞

▸ The number is dialled.

Example

All calls
📞 ⌂ James Foster Today, 18:30
📞 01712233445566 11.06.2016, 18:30
📞 0168123477945 10.06.2016, 17:16
View   Options

> ### Notes
>
> ◆ You can also bring up the call list using the display key **Calls**, but you must assign a display key accordingly (➔ page 27).
>
> ◆ You can also open the list **Missed calls** using the Message key ✉ .

Dialling with the phonebook

🖳 or 🖳 ▶ 🖳 ▶ **OK**
▶ 🖳 Select entry. ▶ 🕻
▶ If multiple numbers are entered: Select the number with 🖳 and press the Answer call key 🕻 or **OK**.
▶ The number is dialled.

One touch call

You can set up your phone so that you can dial a specific number when you press **a key of your choice**. This allows children, who are unable to enter a number, to call a certain number, for example.

🖳 ▶ 🍂 ▶ **OK**
▶ **Activation:** 🖳 **On / Off**
▶ **Call to:** Enter or change the number that you wish to dial.
▶ **Save**

The activated One Touch Call appears on the idle display. The saved number is dialled by pressing any key. Press the End call key 🔚 to cancel dialling.

Ending one touch call mode:
▶ Press the display key **OFF**. ▶ Press and **hold** the #↔ key.
Or:
▶ Press and **hold** the #↔ key.

Accepting a call

You have the following options:

▶ Press 🕻.
▶ If **Auto Answer** is switched on (➔ page 23), remove the handset from the charging cradle.

Accepting a call with the Gigaset L410 handsfree clip (➔ page 62)**:** Press the Answer call key. To use your L410, you must register it to your base station. Proceed as described in the operating instructions for the Gigaset L410.

Accepting/rejecting call waiting

If you receive a call while conducting an external call, you will hear the call waiting tone. If the number is transferred, you will see this number or the name of the caller on the display.

▶ Rejecting a call: ▶ **Options** ▶ 🖳 **Reject waiting call** ▶ **OK**
▶ Accepting a call: ▶ Press the display key **Accept**. You will then be speaking to the new caller. The previous call is placed on hold.
Returning to the call on hold: To end the current call and return to the call on hold, press 🔚.

Caller display

Calling Line Identification

The caller's phone number is displayed. If the caller's number is stored in your phonebook, the number type and name are displayed.

No Calling Line Identification

Instead of name and number, the following is displayed:

◆ **External**: No number has been transferred.
◆ **Withheld**: Caller has withheld Calling Line Identification.
◆ **Unavailable**: Caller has not requested Calling Line Identification.

Notes on phone number display for CLIP

By default, the number of the caller is shown on the handset of your telephone, → page 55 or
▶ www.gigaset.com/service

Handsfree mode

If you are going to let someone listen in, you should tell the other party that this is happening.

Activating/deactivating handsfree mode during a call and when establishing a connection:

▶ Press 🔾.

Placing the handset in the charging cradle during a call:

▶ Press and hold 🔾 for a further 2 seconds while placing the handset in the charging cradle.

Adjusting the loudspeaker volume

◆ Accessing the settings **via the menu**:

🔲 ▶ ⚙ ▶ OK ▶ 🔄 Audio Settings ▶ OK ▶ Handset Volume ▶ OK

▶ **Earpiece:** 🔲 Volume can be set at 5 levels for the earpiece and headset.
▶ **Speaker:** 🔲 Set the volume at 5 levels.
▶ **Save**

◆ Accessing the settings **during a call** for the mode currently in use (handsfree, earpiece, headset):

▶ control key 🔲 ▶ 🔲.
▶ The setting is saved automatically after 2 seconds or press the display key **Save**. The screen reverts back to its previous display.

Switching the microphone on/off (muting)

If you turn the microphone off during a call, your caller can no longer hear you.

▶ Press 🔲 to switch the microphone on/off.

Using provider-specific functions (network services)

Network services depend on and must be requested from your network provider (which may incur additional charges). Network services fall into two distinct groups

◆ Network services that are activated for the following call or all subsequent calls when no call is being made (e.g. calling anonymously (without Calling Line Identification)). You can easily activate/deactivate these network services via the menu 🌀 .

◆ Network services that are activated during an external call, e.g.,"consultation call", "swapping between two callers" and "setting up conference calls". These services are provided to you during an external call in the option slider (e.g **Ext. Call**, **Conf.**).

You will find a general description of the features on your network provider's website or at one of their store branches.

Notes

◆ To activate/deactivate the following services, a code is generally sent to the telephone network.
  ▶ After a confirmation tone from the telephone network, press 🔴 .

◆ All functions that can be activated under menu item 🌀 are services made available by your network provider. If you require assistance, please contact your network provider.

◆ It is not possible to reprogram the network services.

Setting network services

Call waiting during an external call

If the function is activated, you will be notified whilst on an **external** call by a call waiting tone and a message on the display that another external caller is waiting.

Activating/deactivating call waiting:

▢ ▶ 🌀 ▶ **OK** ▶ 🔄 **Call Waiting** ▶ **OK** ▶ **Status:** ▭ **On / Off** ▶ **Send**

Network services during an external call
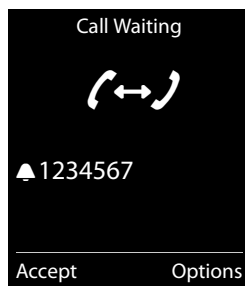
Call waiting during an external call

If the function is activated (➜ page 20), you will be notified whilst on an **external** call by a call waiting tone that another external caller is waiting. If the number is transferred, you will see this number or the name of the caller on the display.

You have the following options:

▶ **Options** ▶ 🔄 **Reject waiting call** ▶ **OK**
  The waiting caller hears the busy tone.

Or:

▶ **Accept**
  Once you have accepted the waiting call, you can switch between the two callers ("**Call swapping**" ➜ page 21) or speak to both at the same time "**Conference call**" ➜ page 21).

Call Waiting

(↔)

🔺1234567

Accept   Options

Making a consultation call

Make another external call during an external call. The first call is placed on hold.

▸ **Ext. Call** ▸ Enter the second participant's number.

The previous call is placed on hold. The second participant is called.

▸ If the second participant does not answer: Press the display key **End**.

Or:

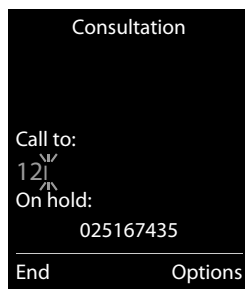▸ If the second participant does answer: You will then be speaking to the participant.

Ending a consultation call:
▸ **Options** ▸ 🔄 **End active call** ▸ **OK**
You will be reconnected to the first call participant.
Or:
Press 📞. You will receive a callback from the first participant.

Consultation
Call to:
12
On hold:
025167435
End   Options

Call swapping

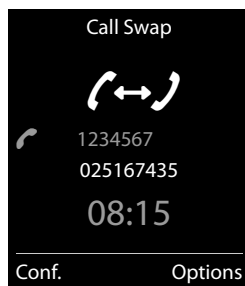Switching between two calls. The other call is placed on hold.

Prerequisite: You must be conducting an external call and have called a second participant (consultation call) or have accepted a waiting call.

The numbers or names of both participants are shown in the display. The participant that you are talking to at that point is indicated with the icon 📞 and highlighted.

▸ You can switch between calls using the control key 🔄. The other call is placed on hold.

▸ Ending the current call:
▸ **Options** ▸ 🔄 **End active call** ▸ **OK**
You will be reconnected to the participant on hold.
Or:
Press 📞. You will receive a callback from the participant on hold.

Call Swap
(↔)
1234567
025167435
08:15
Conf.   Options

Conference call

You will then be speaking to both participants at the same time.

Prerequisite: You must be conducting an external call and have called a second participant (consultation call) or have accepted a waiting call.

▸ Press **Conf.** You and the other two callers can hear and speak to each other simultaneously.

▸ End call with both participants: Press 📞.

Or:

▸ Return to call swapping: Press the display key **End Conf.**

You will be reconnected to the participant with whom you started the conference call.

Each of the participants can end their participation in the conference call by pressing the End call key and terminating the call.

Adjusting the telephone settings

The handset and base station are preconfigured, but you can change the settings to suit your individual requirements.

The settings can be changed via the menu **Settings** whilst on a call or in idle status.

Changing the display language

▢ ▶ ✿ ▶ **OK** ▶ ⟐ **Language** ▶ **OK** ▶ ⟐ Select languages ▶ **Select** (◉ = selected)

Setting your country and local area codes

Your area code (international and local area code) must be saved on the phone before you can transfer phone numbers (e.g. in vCards). Some of these numbers are already preset. Please ensure that the prefix is correctly separated from the rest of the area code.

▢ ▶ ✿ ▶ **OK** ▶ ⟐ **Telephony** ▶ **OK**
▶ ⟐ **Area Codes** ▶ **OK** ▶ ⟐ Navigate to the entry field, delete the number using ◀C if needed ▶ Enter the number
▶ **Save**

Example

Area Codes
International code:
00 - 49
Local area code:
0 - [8]
◀ C — Save
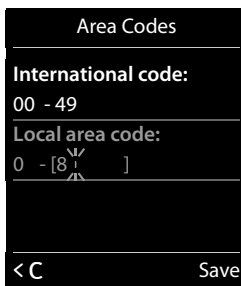
Adjusting the handset display settings

Setting a screensaver

You can set a screensaver for the display when in idle status. You can choose from an analogue clock, a digital clock or an image

To show the display in idle status, **briefly** press ☎.

▢ ▶ ✿ ▶ **OK** ▶ ⟐ **Display** ▶ **OK**
▶ **Screensaver** (✓ = activated) ▶ **Edit**
    ▶ **Activation:** ▢ **On** / **Off**
    ▶ **Selection:**
      ▢ **Digital Clock** / **Analog Clock** / **[Images]**
    Or:
      ▶ **View** (View screensaver)
      ▶ ⟐ Select screensaver ▶ **OK**
▶ **Save**

Example

Screensaver
Activation
<On   >
Selection:
Analog Clock
Back — Save
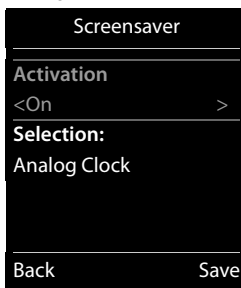
Setting the colour scheme

You can set the display to show a dark or a light background.

▢ ▶ ✿ ▶ **OK** ▶ ⟐ **Display** ▶ **OK** ▶ ⟐ **Colour Schemes** ▶ **OK**
▶ ⟐ **Colour Scheme 1** / **Colour Scheme 2** ▶ **Select** (◉ = selected)

Setting the display backlight

The display backlight is always lit when the handset is not in the base/charging cradle or when a key is pressed. Any **digit keys** pressed appear on the display for pre-dialling.

You can also activate/deactivate the display backlight for idle status:

▢ ▸ 🔅 ▸ **OK** ▸ 🔲 **Display** ▸ **OK** ▸ 🔲 **Backlight** ▸ **OK**

In Charger: ▭ **On / Off**

Out of Charger: ▭ **On / Off**

▸ **Save**

> **Note**
>
> The handset's standby time can be significantly reduced if the display backlight is activated.

Activating/deactivating Message key flashing

Specify whether receipt of new messages should be displayed on the handset by the message LED.

▸ In idle status: ▢ ▸ ⁕ # 0 5 #
The display shows the number 9.

▸ Press the following keys to select the type of message:

7 4	for messages on the network mailbox
7 5	for missed calls
7 6	for new SMS

You will see the number 9 followed by your entry (e.g. 975); the current setting will be flashing in the entry field (e.g. **0**).

▸ Press the key 0 or 1 to determine the setting for new messages:

0	The Message key flashes (stops when the key is pressed)
1	The Message key does not flash

▸ Confirm by pressing **OK** or go back to the idle display without saving by pressing **Back**.

```
              System
        _____

        975 SET:
        ⌇
        [0]
        ⌇
        _____
        Back          OK
```
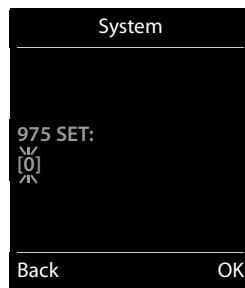
Activating/deactivating Auto Answer

When set to Auto Answer, the handset accepts an incoming call as soon as you remove it from the charging cradle.

▢ ▸ 🔅 ▸ **OK** ▸ 🔲 **Telephony** ▸ **OK** ▸ **Auto Answer** ▸ **Change** (☑ = activated)

Regardless of the setting **Auto Answer**, the connection ends as soon as you place the handset back in the charging cradle. Exception: Press and hold 📞 for a further 2 seconds while placing the handset in the charging cradle.

Setting earpiece and handsfree profiles

You can set various profiles for **handsfree** and the **earpiece** to optimally adapt your phone to your environment. Check which is the most comfortable for you.

▢ ▶ ⚙ ▶ **OK** ▶ 🔄 **Audio Settings** ▶ **OK** ▶ 🔄 **Earpiece Profiles/Handsfree Profiles** ▶ **OK** ▶ 🔄 Select profile ▶ **Select** (◉ = selected)

Handsfree Profiles: Profile 1 ... Profile 4. The default is **Profile 1**.
Earpiece Profiles: **High** and **Low**. The default is **Low**.

Setting the handset ringtones

Setting the ringtone volume

▢ ▶ ⚙ ▶ **OK** ▶ 🔄 **Audio Settings** ▶ **OK**
▶ 🔄 **Ringtones (Handset)** ▶ **OK** ▶ **Volume** ▶ **OK**

▶ **For internal calls and alarms:**
  🔘 Volume can be set at 5 levels or crescendo (increasing volume) for internal calls and anniversaries.

▶ **External Calls:**
  🔘 Volume can be set at 5 levels or crescendo (increasing volume) for external calls.

▶ **Save**

Example

Volume
For internal calls and alarms:
<   ◢◤◥◤   >
External Calls:
◢◤◥◤
Back   Save
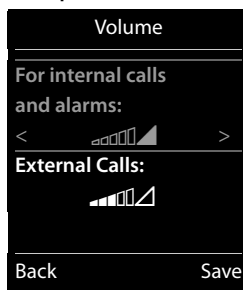
Setting the ring melody

▢ ▶ ⚙ ▶ **OK** ▶ 🔄 **Audio Settings** ▶ **OK** ▶ 🔄 **Ringtones (Handset)** ▶ **OK**
▶ 🔄 **Melodies** ▶ **OK**

▶ **Internal Calls:** 🔘 Setting the volume/melody for internal calls and anniversaries.

▶ **External Calls:** 🔘 Setting volumes/melodies for external calls.

▶ **Save**

Activating/deactivating the ringtone

Activating/deactivating the ringtone **permanently**: Press and **hold** the star key [* ◦].
When the ringtone is deactivated, 🔕 appears in the status bar.

Deactivating the ringtone for a **current call**: Press **Silence** or ☎.

Activating/deactivating the alert tone (beep)

You can activate an alert tone (beep) instead of the ringtone.
Press and **hold** the star key [* ◦] and **within three seconds** ▶ **Beep**.
When the alert tone is activated, 🔔 appears in the status bar.
Press and **hold** the star key [* ◦] to deactivate the alert tone again.

Activating/deactivating advisory tones

Your handset uses advisory tones to tell you about different activities and statuses. These advisory tones can be activated/deactivated independently of each other.

▢ ▶ ⚙ ▶ **OK** ▶ 🔄 **Audio Settings** ▶ **OK** ▶ 🔄 **Advisory Tones** ▶ **OK**

▶ **Key Tones:** ▭ **On** / **Off**
Tone when keys are pressed.

▶ **Confirmation:** ▭ **On** / **Off**
Confirmation/error tone after making entries, advisory tone when a new message has been received**.**

▶ **Battery:** ▭ **On** / **Off**
Warning tone when there are fewer than 10 minutes of talktime remaining (every 60 seconds). There is no battery warning when the baby monitor is activated.

▶ **Save**

Activating/deactivating music on hold

You can activate/deactivate hold music for external calls during consultation and forwarding.

▢ ▶ ⚙ ▶ **OK** ▶ 🔄 **Audio Settings** ▶ **OK** ▶ 🔄 **Music on hold** ▶ **Change** (☑ = activated)

Protection against unwanted calls

You call up the menu using the Call Protection key 🔲 (➔ page 1).

Setting time control for external calls

You can specify a time period when you want the telephone to ring at a lower volume, or not at all.

🔲 ▶ **Time Control** ▶ **Edit**

▶ **Activation** (✓ = function activated) ▶ **Edit**

▶ **Activation:**

▭ **Off**: Time control deactivated.
or
▭ **Silent Call**:
▶ Enter the time **From** / **To** when you don't want the telephone to ring. Incoming calls are only shown on the display.
or
▭ **Quiet Call**:
▶ **Quiet Call Volume** Adjust using ▭ and enter the time **From** / **To** when you want the telephone to ring at the set volume.

▶ **Save**

Example

Activation
Activation:
Silent Call
From:
22:00
To:
07:00
Back   Save

You can create a list of max. 15 contacts from the phonebook for whom your phone will ring at the normal volume during the low volume period:

🔲 ▶ **Time Control** ▶ **Edit** ▶ **VIP Callers** ▶ **OK** ▶ List is displayed

◆ **Add an entry:** Press the display key **New**. ▶ 🔄 Select an entry from the phonebook. ▶ **OK**

◆ **Deleting an entry:** 🔄 Select entry ▶ Press the display key **Delete**.

Protection from anonymous callers

You can set your phone so that it doesn't ring for anonymous calls (➜ page 19, callers who have actively withheld Calling Line Identification) or they are only shown on the display. The setting applies for all registered handsets and the base station.

⬛ ▸ 🔄 **Anonymous Calls** (✓ = function activated) ▸ **OK**

▸ **Protection Mode:**

🔘 **No Protection**: Anonymous calls are signalled in the same way as identified numbers.
or
🔘 **Silent Call**: Your telephone will not ring and the incoming call will only appear in the display.
or
🔘 **Block Call**: Your telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.

▸ **Save**

Black list

When the black list function is activated, calls from black list numbers are not signalled or are only signalled in the display.

The setting applies for all registered handsets and the base station.

Editing the black list

⬛ ▸ 🔄 **Black List** (✓ = function activated) ▸ **Change** ▸ **Blocked Numbers**

▸ **New** ▸ Enter number. ▸ **OK**
Or:
▸ **Delete**: Delete entry.

Activating/deactivating the black list

⬛ ▸ 🔄 **Black List** (✓ = function activated) ▸ **Change** ▸ 🔄 **Protection Mode** ▸ **OK**

▸ **Protection Mode:**

▸ 🔘 **No Protection**: Calls from black list numbers are signalled in the same way as other calls.
or
▸ 🔘 **Silent Call**: Your telephone will not ring and the incoming call will only appear in the display.
or
▸ 🔘 **Block Call**: Your telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.

▸ **Save**

Transferring numbers from a call list to the Black List

▸ Open the call list. ▸ 🔄 Select entry (missed or accepted call). ▸ **Options** ▸ 🔄 **Copy to Blacklist** ▸ **OK**

Quick access to numbers and functions

The **digit keys** 2 up to 9 can be assigned to a **number from the phonebook**.

The left and right **display keys** have a **function** preset by default, but the keys can be re-assigned (➔ page 27).
You can then dial the number or start the function by simply pressing a key.

Assigning digit keys

Prerequisite: You must assign a number to the digit key.

▸ Press and **hold** the digit key.
  Or:
  Briefly press the digit key. ▸ Press the display key **QuickDial**.
▸ The phonebook opens. ▸ 🔄 Select entry. ▸ **OK**

The entry is saved to the corresponding digit key.

> **Note**
>
> If you delete or edit the entry in the phonebook at a later date, this will not affect the assignment to the number key.

Selecting numbers/changing an assignment

Prerequisite: You must have assigned a number to the digit key.

When the handset is in idle status

▸ Press and **hold** the digit key: The number is dialled immediately.

Or:

▸ **Briefly** press the digit key: Press the left-hand display key with the number/name (abbreviated if necessary) to dial the number.
  Or:
  Press the display key **Change** to change the key assignment, or
  press the display key **Clear Key** to delete the assignment.

Assigning display keys

▸ In idle status, press and **hold** the left or right-hand display key. ▸ The list of possible key assignments is opened. ▸ 🔄 Select entry ▸ **OK**

Choose from the following functions:

Status	Access status centre (activate/deactivate: alarm clock, Maximum Range, No Radiation).
Baby Monitor	Set and activate the baby monitor (➔ page 41).
Alarm Clock	Set and activate the alarm clock (➔ page 41).
Calendar	Open calendar (➔ page 39).
One Touch Call	Set up one touch call (➔ page 18).
Redial	Show redial list (➔ page 17).
More Functions...	You can also choose further functions:
Call Lists	Show call list (➔ page 37).
Call Divert	Set up call forwarding (➔ page 38).
SMS	Open SMS menu (➔ page 43).

Operating a repeater

You can use the Gigaset Repeater to increase the range of your Gigaset handset.

The function and setting of your repeater depends on the repeater version used. The repeater version can be identified by the item number on the product label:
Gigaset Repeater (earlier than version 2.0) S30853-S60**1**-...
Gigaset Repeater 2.0   S30853-S60**2**-...

For additional information, see the repeater user guide and our website at
www.gigaset.com

Gigaset Repeater (earlier than version 2.0)

Prerequisites:

◆ ECO DECT function **Maximum Range** must be activated.

◆ ECO DECT function **No Radiation** must be deactivated.

◆ Encryption must be deactivated:

   ▢ ▸ ✿ ▸ **OK** ▸ 🖸 **System** ▸ **OK** ▸ 🖸 **Encryption** ▸ **Change** (▢ = deactivated)

Modifying the ECO DECT functions ➜ page 29.

Registering a repeater:
▸Connect the repeater to the mains power supply. ▸ Press and **hold** (min. 3 secs) the Registration/Paging key on the base (C620 ➜ page 2). ▸ The repeater registers automatically.

You can register up to 6 repeaters.

Gigaset Repeater 2.0

Registering the Gigaset Repeater 2.0:
▸Connect the repeater to the mains power supply. ▸ Press and **hold** (min. 3 secs) the Registration/Paging key on the base (C620 ➜ page 2). ▸ The repeater registers automatically.

You can register a maximum of 2 Gigaset Repeaters 2.0.

The ECO DECT function **Maximum Range** is activated and **No Radiation** is deactivated. The settings cannot be changed whilst the repeater is registered.

De-registering the Gigaset Repeater 2.0:
▢ ▸ ✿ ▸ **OK** ▸ 🖸 **System** ▸ **OK** ▸ 🖸 **Repeater** ▸ **OK** ▸ 🖸 Select repeater. ▸ **De-reg.**

Changing the system PIN

▭ ▸ ✿ ▸ **OK** ▸ ▭ **System** ▸ **OK** ▸ ▭ **System PIN** ▸ **OK**
▸ If current PIN not 0000: enter current PIN ▸ **OK**
▸ Enter new system PIN (4 digits; 0 - 9) ▸ **Save**

Resetting system PIN

If you have forgotten your system PIN, you can reset it to **0000**. If you do this, **all the base settings** will be reset and **all the handsets** will be de-registered!

▸ Remove the power cord from the base.
▸ Press and hold the Registration/Paging key (C620 ➜ page 2) and at the same time reconnect the power cord to the base.
▸ Hold the Registration/paging key for at least 5 seconds.

Restoring phone to default setting

You can reset individual modifications to base and handset settings separately.

The following are **not** affected by the reset:

◆ Date / time,
◆ Registration of handsets to the base and the current selection of the base,
◆ System PIN,
◆ Entries in the calendar and phonebook,
◆ Redial list.

When resetting the handset (**Handset Reset**), audio and display settings will be deleted.

When resetting the base (**Base Reset**), ECO DECT, SMS, system settings and internal handset names, as well as call lists will be reset

Resetting the handset/base station

▭ ▸ ✿ ▸ **OK** ▸ ▭ **System** ▸ **OK** ▸ ▭ **Handset Reset / Base Reset** ▸ For **Base Reset**: Enter the system PIN ▸ **OK** ▸ Confirm security prompt with **Yes**

ECO DECT

ECO DECT uses less energy and reduces transmission power.

Reducing transmission power (radiation)

In normal operation (default setting):

The device range is set to maximum as default. This guarantees optimum wireless management. In idle status, the handset will not function (as it is not transmitting). Only the base will maintain contact with the handset via a low wireless signal. During a call, the transmission power automatically adapts to the distance between the base and handset. A closer distance to the base means lower transmission power.

You can reduce the transmission power even further:

1) Reducing the range and thereby lowering transmission power by up to 80%

In many spaces such as apartments, business rooms and offices, the maximum range is not necessary. If you deactivate the **Maximum Range** setting, you can reduce the transmission power during a call by up to 80%, using half of the range.

▢ ▸ ⚙ ▸ **OK** ▸ 🔄 **ECO DECT** ▸ **OK** ▸ **Maximum Range** ▸ **Change** (☑ = activated)

Display icon for reduced range ➜ page 49.
This setting cannot be used with a repeater (➜ page 28).

2) Deactivating DECT wireless module in idle status (Eco Mode+)

With the **No Radiation** setting, you can deactivate the transmission power of the base completely during idle status.

▢ ▸ ⚙ ▸ **OK** ▸ 🔄 **ECO DECT** ▸ **OK** ▸ 🔄 **No Radiation** ▸ **Change** (☑ = activated)

When the wireless model is deactivated, the icon 🔾 is displayed in idle status instead of the signal strength icon.
This setting cannot be used with a repeater (➜ page 28).

Notes

◆ To enjoy the benefits of the **No Radiation** setting, all registered handsets must support this feature.

◆ When the **No Radiation** setting is activated and a handset is registered to the base that does not support this feature, **No Radiation** will automatically be deactivated. As soon as this handset is de-registered, **No Radiation** will automatically be re-activated.

◆ The wireless connection will only be established for an incoming or outgoing call and the connection will be delayed by about 2 seconds.

◆ So that a handset can establish a wireless connection with the base more quickly for an incoming call, it must "listen" to the base more often, i.e. scan the environment. This increases power usage and reduces the standby and talktime duration of the handset.

◆ When **No Radiation** is activated, there will be no range display/range alarm on the handset. Contactability can be tested by assigning a line: Press and hold the Answer call key 📞. You will hear the ringing tone.

If the left or right display key is assigned to the **Status** function (Factory settings, Assigning display keys ➜ page 27), the ECO DECT functions can be activated/deactivated quickly:

▸ Press the Display key **Status**. ▸ 🔄 **Maximum Range / No Radiation**
▸ **Change** (☑ = activated)

Network mailbox

You cannot use the network mailbox unless you have **requested** it from your provider and saved the network mailbox number in your phone.

▢ ▶ ☎ ▶ **OK** ▶ ⟲ **Network Mailbox** ▶ **OK** ▶ **Network Mailbox:** Enter the phone number of the network mailbox ▶ **OK**

Playing back network mailbox messages

▶ Press and **hold** the ⌈1∞⌉ key.

Or:

▶ Message playback via the message list:
Message key ✉ ▶ ⟲ **Net Mailbox:** ▶ **OK**

Or:

▶ Message playback via the menu:
▢ ▶ ☎ ▶ **OK** ▶ **Play Messages** ▶ **OK**

Your network mailbox is called directly. You can listen to the messages.

Deactivating network mailbox

Prerequisite: Your network provider supports this function.

▢ ▶ 🌀 ▶ **OK** ▶ ⟲ **Network Mailbox** ▶ **OK** ▶ **Status:** ▢ **On / Off** ▶ **Send**

You hear **no** confirmation tone from the telephone network.

Multiple handsets

Registering handsets

You can register up to six handsets to your base. You must initiate handset registration on the handset **and** on the base station. Both must be carried out **within 60 secs**.

▶ **On the base station: hold** (min. 3 secs) the Registration/paging key (C620 ➜ page 2).

▶ **On the handset** C620 (for other handsets see "Notes"):

   - If the handset is not already registered to a base station: Press the display key **Register**.

   - If the handset is already registered to a base station:

      ▢ ▶ ✿ ▶ **OK** ▶ 🖵 **Registration** ▶ **OK** ▶ **Register Handset** ▶ **OK**
      ▶ If the handset is already registered to four bases: 🖵 Select a base. ▶ **OK**

   The connection to the base is established, this may take some time.

      ▶ Enter the system PIN if required (factory setting: **0000**). ▶ **OK**

Successful registration is shown on the display.

> **Notes**
>
> ◆ If six handsets are already registered to the base (all internal numbers assigned), replace the handset with the internal number 6 with the new one. If this is not possible, because a conversation is being held for example, the message **No available internal number** is given. In this case, de-register another handset that is no longer required and repeat the registration procedure.
>
> ◆ For **other Gigaset handsets** and handsets for other devices with GAP functionality, start the registration of the handset according to the respective user guide.

Using the handset on multiple bases

Your handset can be registered on up to four bases.
The active base is the base to which the handset was last registered. The other bases remain saved in the list of available bases.

You can change the assignment to the base **manually at any time.**
Alternatively, you can set the handset so that it selects the base with the best reception (**Best Base**), as soon as it loses connection to the current base.

▢ ▶ ✿ ▶ **OK** ▶ 🖵 **Registration** ▶ **OK** ▶ **Select Base** ▶ **OK** ▶ 🖵 Select base or **Best Base**. ▶ **Select** (◉ = selected)

Changing name of a base station

▢ ▶ ✿ ▶ **OK** ▶ 🖵 **Registration** ▶ **OK** ▶ **Select Base** ▶ **OK** ▶ 🖵 Select base. ▶ **Select** (◉ = selected) ▶ **Name** ▶ Change name. ▶ **Save**

De-registering handsets

▢ ▶ ✿ ▶ **OK** ▶ 🖵 **Registration** ▶ **OK** ▶ 🖵 **De-register Handset** ▶ **OK**
▶ The handset used is selected. ▶ 🖵 Select another handset if required. ▶ **OK** ▶ If system PIN <> 0000: Enter the system PIN. ▶ **OK** ▶ Confirm de-registration with **Yes**.

If the handset is still registered to other bases, it switches to the base with the best reception (Best Base ➜ page 32).

Locating a handset ("Paging")

▸ Press **briefly** the Registration/paging key on the base (C620 ➔ page 2).

All handsets will ring at the same time ("paging"), even if ringers are switched off.
(**Exception:** handset on which the baby monitor is activated).

Ending the search

▸ **On the base station:** Press the Registration/paging key again **briefly**, or

▸ **On the handset**: press 📞 or 🔴 or press **Silence**, or

▸ **No action:** After approx. 3 minutes, the paging call will end **automatically**.

Changing the handset name and internal number

When registering multiple handsets, they will automatically be assigned the names "**INT 1**", "**INT 2**" etc. Each handset will automatically be assigned the lowest unassigned number (1-6). To change:

▫️ ▸ The list of handsets is opened. Your own handset is marked **<**.
▸ 💬 Select another handset if required. ▸ **Options**
▸ 💬 **Rename** ▸ **OK** ▸ Enter names. ▸ **OK**
Or:
▸ 💬 **Edit Handset No.** ▸ **OK** ▸ 💬 Select number. ▸ **OK**
▸ **Save**

Making internal calls

Internal calls to other handsets registered to the same base are free of charge.

▫️ (press **briefly**) ▸ The list of handsets is opened. Your own handset is marked **<**. ▸ 💬 Select the handset or **Call all** (group call) from the list if required. ▸ 📞

Holding down ▫️ immediately starts a call on **all** registered handsets.

Internal consultation/internal transfer

You receive a call from an **external** participant and would like to transfer the call to an **internal** participant or wish to consult him/her.

▫️ ▸ The list of handsets is opened. ▸ If more than two handsets are registered to the base, select one handset or **Call all**. ▸ 📞 or **OK**

Holding a consultation call: You are speaking to the internal participant and are returning to your external call: ▸ **Options** ▸ 💬 **End active call** ▸ **OK**

Transferring an external call: You have two options to transfer the call:

▸ Wait until the participant called answers, then hang up:
Press the End call key 🔴.

Or:

▸ Hang up before the participant calls: Press the End call key 🔴.

If the participant called does not answer of does not transfer the call, end the consultation with **End**.

Establishing a conference call/call swapping

You are taking a call while a second call is being held. Both callers are indicated on the display.

▸ **Call swapping:** You can switch between both participants using ⊡.
▸ **Establishing a three-way conference call:** Press **Conf.**
Ending a conference call: Press **End Conf.** You are reconnected with the external participant. You can switch again between both participants using ⊡.

Each of the callers can end their participation in the conference call by pressing the End call key ☎.

Accepting/rejecting call waiting

If you get an external call while conducting an internal call, you will hear the call waiting tone. If the number is transferred, you will see it or the name of the caller on the display.

▸ Rejecting a call: ▸ Press the display key **Reject.**
▸ Accepting a call: ▸ Press the display key **Accept.** You are now speaking to the new caller. The previous call is placed on hold.
Ending the current call and returning to the call on hold:
▸ **Options** ▸ ⊡ **End active call** ▸ **OK.**

Listening in to an external call

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation (conference).

Prerequisite: The function **Listening In** is activated.

Activating/deactivating internal listening in

▢ ▸ ✿ ▸ **OK** ▸ ⊡ **Telephony** ▸ **OK** ▸ ⊡ **Listening In** ▸ **Change** (☑ = on)

Internal listening in

The line is engaged with an external call. Your screen will display information to that effect. You can listen in to the external call.

▸ **Hold down** ⌕. All participants hear a signal tone. Call waiting is not displayed.

Ending listening in

▸ Press ☎. All participants hear a signal tone.

Phonebook (Address book)

In a **phonebook entry**, you can store first names and surnames, up to three numbers, an anniversary with a reminder, caller melody and e-mail addresses.

You can create the directory (with up to 250 entries) individually for each of your handsets. You can also send lists/entries to other handsets (➔ page 36).

Length of the entries

3 numbers: Max. 32 digits each
First name and surname: Max. 16 characters each

Managing directory entries

Opening phonebook

Press the key 🔽 or 🔽 ▶ 📖 ▶ **OK** in idle status or, depending on the situation, the display key 📖.

Creating a new entry

▶ Open directory. ▶ 🔘 **<New Entry>** ▶ **OK**

▶ Switch between the input fields using 🔘 and enter the relevant components of the entry (names, numbers, anniversary, ringtone, e-mail).
Navigate downwards to display further components.

▶ Press the display key **Save**.

To create an entry, you must enter at least one number.

Example

New Entry
First Name:
Robert
Surname:
Phone (Home):
Abc
▼
< C   Save

Displaying/changing an entry

▶ Open phonebook. ▶ 🔘 Select the desired entry.
▶ **View** ▶ Display all components of the entry. ▶ **Edit**
Or:
▶ **Options** ▶ 🔘 **Edit entry** ▶ **OK**

Deleting an entry

▶ Open phonebook. ▶ 🔘 Select the desired entry. ▶ **Options** ▶ 🔘 **Delete entry** ▶ **OK**

Delete **all** entries in the directory:

▶ Open phonebook. ▶ **Options** ▶ 🔘 **Delete List** ▶ **OK**

Defining the order of the contacts entries

You can define whether the entries are to be sorted by first name or surname.

▶ Open phonebook. ▶ **Options** ▶ Press **Sort by Surname** or **Sort by First Name**.

If no name was entered, the default number is shown in the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.

The sort order is as follows:

Space | Digits (0-9) | Letters (alphabetical) | Other characters

Displaying the number of entries that are available in the directory

▸ Open phonebook. ▸ **Options** ▸ 🔄 **Available Memory** ▸ **OK**

Selecting a phonebook entry, searching in the phonebook

▸ Open phonebook.

▸ Scroll to the name you are searching for using 🔄. **Holding down** 🔄 scrolls continuously upwards or downwards through the phonebook.

Or:

▸ Enter the first few letters (max. 8 letters) using the keypad. The display jumps to the first name that begins with these letters. If necessary, scroll on to the desired entry using 🔄.

Transferring an entry/phonebook to another handset

Prerequisites:

◆ The sending and receiving handsets must both be registered to the same base.

◆ The other handset and the base can send and receive directory entries.

You can transfer the entire directory, an individual entry or several individual entries.

Notes

◆ An external call interrupts the transfer.

◆ Caller pictures and sounds are not transferred. Only the date is transferred for an anniversary.

◆ When transferring an entry between two vCard handsets:

  If the recipient does not yet have an entry with that name, a new entry is created.

  If there is already an entry with that name, this entry is expanded with the new numbers. If the entry contains more numbers than the recipient permits, a further entry is created with the same name.

◆ If the recipient is not a vCard handset: A separate entry is created and sent for each number.

◆ Your handset receives entries from a non-vCard handset: Entries with numbers that are already stored are discarded, otherwise a new entry is created.

Transferring individual entries

▸ Open phonebook. ▸ 🔄 Select the desired entry. ▸ **Options**
▸ 🔄 **Copy Entry** ▸ **OK** ▸ 🔄 **to Internal** ▸ **OK** ▸ 🔄 Select the recipient handset. ▸ **OK**

Phonebook entries can be sent in vCard format via SMS using **vCard via SMS**.

After a successful transfer:

▸ Press **Yes** if you want to send another entry. Otherwise press **No**.

Transferring the entire directory

▸ Open phonebook. ▸ 🔄 Select the desired entry. ▸ **Options**
▸ 🔄 **Copy List** ▸ **OK** ▸ 🔄 **to Internal** ▸ **OK** ▸ 🔄 Select the recipient handset. ▸ **OK**

Transferring a displayed number to the phonebook

You can transfer numbers to the phonebook which are displayed in a list, e.g. the caller list, the redial list, or in an SMS, as well as numbers that you have already selected or have entered for selection.

▸ The number is displayed or highlighted.
▸ Press display key ![icon] or **Options** ▸ ![icon] **Copy to Directory**. ▸ **OK**
   -   ▸ **<New Entry>** ▸ **OK** ▸ ![icon] Select number type. ▸ **OK**
       ▸ Complete the entry. ▸ **OK**
   Or:
   -   ▸ ![icon] Select entry. ▸ **OK** ▸ ![icon] Select number type. ▸ **OK**
       ▸ The number is entered or an existing number is overwritten (answer the prompt using **Yes/No**).
▸ **Save**

Transferring a number from the phonebook

In some operating situations, you can transfer a number from the phonebook, e.g. by sending an SMS or by dialling (even after the entry of a prefix).

▸ Depending on the operating situation, open the phonebook using ![icon] or ![icon].
▸ ![icon] Select the phonebook entry. ▸ **OK**
▸ If more than one number is entered: ![icon] Select number. ▸ **OK**

Call list

Your telephone stores calls in various lists. Opening the lists:

◆ **Missed calls list:** Message key ![icon] ▸ ![icon] **Missed Calls:** ▸ **OK**
◆ **List selection:** ![icon] ▸ ![icon] ▸ **OK** ▸ ![icon] Select list. ▸ **OK**

The last 20 entries are displayed in the call list.

List entry

The following information is displayed in the list entries:

◆ The list type (in the header row)
◆ Icon for the type of entry:
  ![icon] (Missed calls), ![icon] (Accepted calls), ![icon] (Outgoing calls)
◆ Caller's number. If the number is stored in the phonebook, name and number type are displayed instead (![icon] Phone (Home), ![icon] Phone (Office), ![icon] Phone (Mobile)). For missed calls, the number of missed calls from this number is also shown in square brackets.
◆ Date and time of call (if set).
▸ ![icon] Select entry. ▸ **Options**
▸ **View**: All available information is displayed, e.g. the corresponding number when a name is displayed.
▸ **Options**: You can delete the entry or transfer the number to the phonebook (➜ page 37).
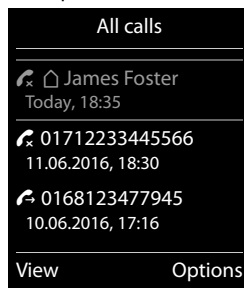
Calling back a caller from the call list:
▸ ![icon] Select entry. ▸ Press the Answer call key ![icon].

Example

All calls
![icon] ![icon] James Foster
Today, 18:35
![icon] 01712233445566
11.06.2016, 18:30
![icon] 0168123477945
10.06.2016, 17:16
View   Options

Contactability

Call forwarding (CF)

You can forward calls to another number. No call forwarding is activated yet or you want to change the current setting:

▸ ▸ 🌀 ▸ **OK** ▸ 📵 **Call Divert** ▸ **OK**

▸ **Status:** 📵 **On** / **Off**
  Unknown is always displayed when calling up the menu.

▸ **To Phone Number:** Enter the number to which the call is to be forwarded.

▸ **When:**

  - 📵 **All Calls**: Calls are forwarded immediately. No more calls are signalled on your phone.
  - 📵 **No Answer**: Calls are forwarded if no one accepts the call within several rings.
  - 📵 **When Busy**: Calls are forwarded if your line is busy. Call is forwarded without a call waiting tone.

▸ **Send** ▸ Your provider is called and the corresponding code is sent. If the call forwarding has been changed, you will hear a confirmation on the phone line. ▸ 📞

> **Please note**
>
> **Forwarding calls** to your phone number can result in **additional costs**. Please consult your provider.

SMS notification

You can arrange to be notified about **missed calls** by SMS.

No SMS notification is activated yet or you want to change the current setting:

▸ ▸ ✉ ▸ **OK** ▸ 📵 **Settings** ▸ **OK** ▸ 📵 **Notification** ▸ **Edit**

▸ **To :** Enter the number to which the SMS should be sent.

▸ **For missed calls:** 📵 **On** / **Off**

▸ **For AM messages:** 📵 **On** / **Off**

▸ **Save**

> **Please note**
>
> ◆ Do not enter your own fixed line network number for notification of missed calls. This can create an endless loop that will incur charges.
> ◆ **SMS notification** can result in **additional costs**. Please consult your provider.

Calendar

You can remind yourself of up to **30 appointments**.

In the calendar, the current day is outlined in white; on days with appointments, the numbers are displayed in colour. When a day is selected, it will be highlighted.

Saving appointments to the calendar

Prerequisite: Date and time are set (➜ page 9).

▢ ▶ ● ▶ **OK** ▶ **Calendar** ▶ **OK** ▶ ▢ Select the desired day. ▶ **OK**

◆ Appointments that have already been stored are shown. **<New Entry>** ▶ **OK** opens the window to enter an additional appointment.

◆ If no appointments have been entered, the data input window will open immediately to add the new appointment.

Activation: ▢ **On/Off**

The following information can be added:

◆ **Date**: The selected day is preset. Enter new data to change.

◆ **Time**: Time (hour and minute) of the appointment.

◆ **Text**: Appointment name (e.g. dinner, meeting).

◆ **Signal**: ▢ Select the melody of the reminder signal or deactivate the acoustic signalling.

▶ **Save**

Signalling of appointments/anniversaries

Anniversaries are transferred from the phonebook and displayed as an appointment. An appointment/anniversary is displayed in idle status and signalled for 60 seconds with the selected ringtone.

You can deactivate the reminder call and respond with an SMS:

▶ Press **OFF** to acknowledge and end the reminder call.

Or:

▶ Press **SMS**. The SMS menu is opened.

When you are on the phone, a reminder call is indicated on the handset with a **single** advisory tone.

Displaying missed appointments/anniversaries

The following appointments and anniversaries are stored in the **Missed Alarms** list:

◆ The appointment/anniversary call was not acknowledged.

◆ The appointment/anniversary was signalled during a phone call.

◆ The handset was switched off at the time of the appointment/anniversary.

The last 10 entries are stored. The 🖹 icon and the number of new entries are shown in the display. The most recent entry appears at the head of the list.

To open the list: ▶ Message key 🔳 ▶ 🖸 **Missed Alarms** ▶ **OK**
Or via the menu: 🖵 ▶ 🖲 ▶ **OK** ▶ 🖸 **Missed Alarms** ▶ **OK**

▶ 🖸 scroll in the list if required

Information about the appointment/anniversary is displayed. You can:

▶ Delete an appointment/anniversary: **Delete**

Or if you have opened the list using the menu:

▶ Write an SMS: **SMS**

Displaying/changing/deleting stored appointments

🖵 ▶ 🖲 ▶ **OK** ▶ **Calendar** ▶ **OK** ▶ 🖸 Select the desired day. ▶ **OK** ▶ The appointment list is displayed. ▶ 🖸 Select the desired appointment.

▶ **View:** Display appointment settings, change, if required using **Edit**.

Or:

▶ **Options:** Change settings or delete appointments.

- **Edit entry** ▶ **OK**
- **Delete entry** ▶ **OK**
- **Activate**/**Deactivate** ▶ **OK**
- **Delete all Appoints.** ▶ **OK** ▶ Confirm prompt with **Yes**.
  All appointments for the **selected day** are deleted.

Alarm clock

Prerequisite: Date and time are set (→ page 9).

You can activate/deactivate and set the alarm clock as follows:

🖰 ▸ 🕐 ▸ **OK** ▸ **Alarm Clock** ▸ **OK** ▸ **Activation:** 🖳 **On/Off**

▸ Changing the settings:
  - **Time:** Set the hour and minute for the wake-up time
    (time setting → page 9).
  - **Occurrence:** 🖳 **Daily/Monday-Friday**
  - **Volume:** 🖳 Volume can be set at 5 levels or crescendo
    (increasing volume).
  - **Melody:** 🖳 Select a ringtone for the alarm call.
▸ Press the display key **Save**.

When the alarm clock is activated, the icon 🕐 and the alarm time
is displayed in idle status.

Example

Alarm Clock
Activation:
<On   >
Time:
12:00
Occurrence:
Monday-Friday
▼
Back   Save

An alarm call is signalled in the display and with the selected ringtone for a maximum of
60 seconds. During a call, the wake-up call is only signalled by a short tone.

If the left or right display key is assigned the **Status** function (factory settings, Assigning display
keys → page 27), the alarm can be switched on and off quickly:

▸ Press the display key **Status**. ▸ **Alarm** ▸ **Change** (☑ = on)
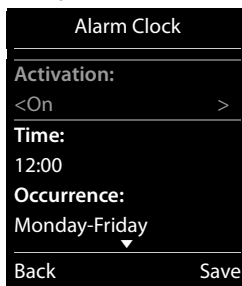
Deactivating the alarm call/repeating after a pause (snooze mode)

Prerequisite: One alarm call sounds.

▸ **Deactivating until the next alarm call:** Press **OFF**.

Or:

▸ **Snooze mode:**
  Press **Snooze** or any key. The wake-up call is deactivated and then repeated after 5 minutes.
  Or:
  Press nothing. The alarm call is deactivated after 60 seconds and then repeated after
  5 minutes. After the fourth repetition, the alarm call is deactivated for 24 hours.

Baby monitor

When the baby monitor is switched on, the stored (internal or external) destination number is
called as soon as a defined noise level is exceeded in the vicinity of the handset. The baby
monitor alarm to an external number is cancelled after approximately 90 seconds.

In baby monitor mode, incoming calls are only signalled on the display (**without ringtone**). The
display backlight is reduced to 50%. Advisory tones are deactivated. All keys are locked, with the
exception of the Baby monitor key 🔘 , the display keys and pressing the middle of the control key.

You can answer the baby monitor alarm using the **Two Way Talk** function. Deactivate/activate
the speaker of the handset with this function.

If you accept an incoming call, the baby monitor mode is suspended for the duration of the call,
but the function **remains** activated. The baby monitor mode is not deactivated by switching the
handset off and on again.

<table>
<tr><td colspan="2">

───── **Caution** ─────

Ensure the following points:

◆ The handset should be positioned 1 to 2 metres away from the baby. The microphone must be pointed towards the baby.

◆ Activating the function reduces the operating time of your handset. If necessary, place the handset in the charger.

◆ The baby monitor is activated 20 seconds after switching on.

Please always check the functionality when you switch on:

◆ Test the sensitivity.

◆ Check the connection if you are forwarding the baby monitor alarm to an external number.

◆ Make sure that the answer machine at the target number is switched off.

</td></tr>
</table>

Activating/deactivating and setting the baby monitor

Baby monitor activated

Press the Baby monitor key 🔊 .
Or:
☐ ▶ 🛏 ▶ **OK**

▶ **Activation:** ☐ On/Off

▶ Setting the baby monitor:

- **Send alarm to:** ☐ **Internal** (at least 2 handsets are registered)/ **External**
  If **Internal** is selected:
  ▶ **Handset:** Press the **Change** display key. ▶ 🔄 Select handset. ▶ **OK**
  If **External** is selected:
  ▶ **Number:** Enter the number directly or select from the phonebook (press the display key 📖).
- **Two Way Talk:** ☐ On/Off
- **Sensitivity:** ☐ High/Low

▶ **Save**

The target number is displayed in idle status when the baby monitor alarm is activated. The baby monitor is deactivated using the **OFF** display key.

Cancelling the baby monitor alarm

Cancelling during a baby monitor alarm: Press 📞 .

Deactivating the baby monitor remotely

Prerequisites: The baby monitor alarm is forwarded to an external destination number. The recipient's phone supports tone dialling.

▶ Accept the baby monitor alarm and press the 9 # keys.

The call is ended. The baby monitor is deactivated and the handset is in idle status.
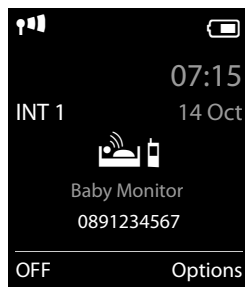
SMS (text messages)

Your device is supplied ready for you to send text messages immediately.

Prerequisites:

◆ Calling Line Identification is enabled.

◆ Your network provider supports SMS within the fixed line network.

◆ To receive SMS messages, you must be registered with your network provider.
   This usually occurs automatically when you send your first text message.

Writing and sending SMS

Your system can send a **linked** SMS (made up of up to four individual SMS messages) as one message. Linking occurs automatically.

▷ 📧 ▶ **OK** ▶ **New SMS** ▶ **OK**

▶ Entering SMS text (enter text and special characters, ➜ page 16).

▶ Press the Answer call key 📞 or ▶ **Options** ▶ 🔄 **Send** ▶ **OK**

▶ **Send SMS to:** Select number with dialling code (even if you are in that area) from the directory or enter directly. ▶ **Send**

Please note

◆ Phone numbers of at least one SMS centre must be saved in the device (➜ page 45), otherwise you cannot open the submenu **New SMS**.

◆ If the SMS text cannot be displayed in full, you can navigate within the text using 🔄.

◆ The cursor can be placed within a text at the required position using 🔄.

◆ In the case of an external call, or if you interrupt writing by more than 2 minutes, the text is automatically saved in the draft message list. If the memory is full, the SMS is deleted.

◆ **Sending SMS** can result in **additional costs**. Please consult your provider.

Temporary storing of an SMS (draft message list)

You can temporarily store, change later and send SMS messages.

▶ Enter the text. ▶ **Options** ▶ 🔄 **Save** ▶ **OK**

Opening an SMS from the draft message list

▷ 📧 ▶ **OK** ▶ 🔄 **Draft** ▶ **OK** ▶ 🔄 Select entry. ▶ **OK**

You can

▶ **Read**: read, then change or send the SMS

Or:

▶ **Options**: send, change, delete the SMS or delete the entire draft message list.

Receiving an SMS

Incoming SMS messages are saved in the incoming message list, linked SMS messages are, in general, displayed as **one** SMS.

Activating/deactivating first ring muting

Every incoming SMS is signalled by a single ring. If you accept the "call", the SMS is lost. To prevent this, suppress the first ringer for all external calls. In idle status:

▷ ▶ [*⇆] [#⇆] [0⇆] [5 ᴷᴸ] [#⇆] [1⇆] [9ᵂˣʸᶻ]

The current setting flashes in the input field (e.g. **1**).

If the setting must be changed:
▶ Mute the first ringtone: ▶ [1⇆] ▶ **OK**
Or:
▶ **Do not** mute the first ringtone: ▶ [0⇆] ▶ **OK**

Incoming SMS message list

The inbox contains all the received SMS messages and those SMS messages that could not be sent due to an error.

New SMS messages are signalled on all Gigaset handsets by the ✉ icon on the display, the flashing Message key ✉ and an advisory tone.

◆ Opening the incoming message list with the Message key:

▶ ✉ ▶ 🔄 **SMS:** ▶ **OK**

◆ Opening the incoming message list via the SMS menu:

▷ ▶ ✉ ▶ **OK** ▶ 🔄 **Incoming** ▶ **OK**

Incoming SMS message list (Example)

SMS Incoming
⌂ James Foster Today, 18:30
01712233445566 11.06.2016, 18:30
0168123477945 10.06.2016, 17:16
Read   Options
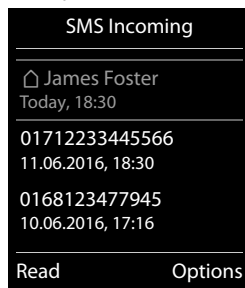
Reading and managing SMS messages

▶ 🔄 Select an SMS entry

You have the following options:

▶ Press 📞: Call the sender of the SMS.
Or:
▶ **Read**: Read the SMS and using **Options**
  ▶ **Reply**: Write and send an SMS to the sender.
  ▶ **Edit**: Change SMS text and send to another recipient.
  ▶ **Forward**: Forward SMS to another recipient.
  ▶ **Character Set**: Display text in the selected character set.
Or:
▶ **Options**
  ▶ **Delete entry**: Delete current entry.
  ▶ **Copy to Directory**: Save the number in the directory.
  ▶ **Delete List**: Delete all entries in the incoming SMS message list.

Saving numbers from SMS text to the phonebook

If a telephone number in the SMS text is recognised, it is automatically highlighted.

▶ Store number in the phonebook using ➡📇.
Or:
▶ Press the Answer call key 📞 to select the number.

SMS with vCard

The vCard is an electronic business card. It is indicated by the ▤ icon in the SMS text. A vCard can contain a name, home number, work number, mobile number and a birthday. Individual entries in a vCard can be saved to the phonebook one after the other.

▸ Read the SMS containing the vCard. ▸ **View** ▸ **Save**

The phonebook is opened automatically. The number and name are copied. If a birthday is entered on the vCard, the date is copied to the directory as an anniversary.

▸ If necessary, edit the entry in the directory and save it. You will return to the vCard automatically.

SMS centre

The number for at least one SMS service centre must be saved in the device to be able to send SMS.

Checking the send centre: ▭ ▸ ✉ ▸ **OK** ▸ 🔄 **Settings** ▸ **OK** ▸ 🔄 **Service Centres** ▸ **OK** ▸ (✓ = current send centre)

You obtain the SMS centre number from your service provider.

SMS messages are received from **every** entered SMS service centre as long as they are registered with their service provider. Your SMS messages are sent via the SMS service centre that is entered as the active send centre.

Entering/changing the SMS centre, setting the send centre

▭ ▸ ✉ ▸ **OK** ▸ 🔄 **Settings** ▸ **OK** ▸ 🔄 **Service Centres** ▸ **OK** ▸ 🔄 Select SMS centre (✓ = current send centre). ▸ **Edit**

▸ **Active Send:**
Select **Yes** if you want to send via this SMS centre. Only **one** SMS centre can be set as the send centre. For the SMS centres 2 to 4, the setting only applies to the next SMS.

▸ **SMS Service Centre Number:** Enter the number of the SMS service.

▸ **Save/OK**

> **Note**
>
> If you have agreed a flat fixed line network rate with your network operator, the chargeable numbers with dialling code 0900 are often blocked. If, in this case, you enter a 0900 number for the SMS service centre, you will not be able to send text messages from your phone.

SMS to PABXs

◆ The **call line identification** must be **forwarded** to the extension of the PABX (CLIP).

◆ If necessary, the access code number must be prefixed to the number of the SMS centre (depending on your PABX).

Test: Send an SMS to your own number, once with the access code and once without.

◆ If the SMS is sent without the extension number, it will not be possible for the recipient to answer directly.

Sending and receiving SMS **on ISDN PABXs** is only possible via the MSN number assigned to your base.

SMS troubleshooting

E0	Calling Line Identification permanently withheld (CLIR) or Calling Line Identification not activated.
FE	Error occurred during SMS transfer.
FD	Connection to SMS centre failed, see self-help.

Self-help with errors

You cannot send messages.

1. You have not requested the CLIP service (Calling Line Identification Presentation).
   - ▶ Ask your network provider to enable the feature.

2. SMS transfer was interrupted (e.g. by a call).
   - ▶ Re-send the text message.

3. The network provider does not support this feature.

4. No number or an incorrect one has been entered for the send centre.
   - ▶ Enter the number (➜ page 45).

You receive an incomplete SMS.

1. Your phone's memory is full.
   - ▶ Delete old SMS messages.

2. The network provider has not yet sent the rest of the SMS.

You have stopped receiving SMS messages.

Call forwarding is activated.
   - ▶ Change the call forwarding (➜ page 38).

The SMS is played back.

1. The "display call number" service is not activated.
   - ▶ Ask your network provider to enable this feature (there is a charge for this).

2. Your mobile phone operator and SMS service provider are not working together.
   - ▶ Obtain information from your SMS service provider.

3. The phone is not registered with the SMS service provider.
   - ▶ Send an SMS message to register your phone for SMS reception.

Operating the telephone on a router/PABX

Operation with a router

When operating on the analogue connection of a router, potentially occurring **echoes** can be reduced by switching on **XES mode 1**[*]. If **XES mode 1** does not suppress the echoes sufficiently, you can activate **XES mode 2**.

If there are no problems with echoes, the normal mode (factory settings) should be activated.

▢ ▸ ＊△ ＃↩ 0⎀ 5⎀ ＃↩ 7ᴾᵠᴿˢ 0⎀
▸ 0⎀ ▸ **OK** (for normal mode)
▸ 1∞ ▸ **OK** (for XES mode 1)
▸ 2ᴬᴮᶜ ▸ **OK** (for XES mode 2)

Operation with a PABX

To find out which settings are required for your PABX, please refer to the PABX user guide.

You cannot send or receive SMS messages on PABXs that do not support Calling Line Identification.

Dialling modes and flash time

Changing the dialling mode

▢ ▸ ⚙ ▸ **OK** ▸ 🖃 **Telephony** ▸ **OK** ▸ 🖃 **Dialling Mode** ▸ **OK** ▸ 🖃 Select tone dialling (**Tone**)/ pulse dialling (**Pulse**) ▸ **Select** (◉ = selected)

Setting flash time

▢ ▸ ⚙ ▸ **OK** ▸ 🖃 **Telephony** ▸ **OK** ▸ 🖃 **Recall** ▸ **OK** ▸ 🖃 Select flash time ▸ **Select** (◉ = selected)

Saving an access code (outside line code)

If you have to enter an access code before any external number on your PABX, e.g., "0":

▢ ▸ ⚙ ▸ **OK** ▸ 🖃 **Telephony** ▸ **OK** ▸ 🖃 **Access Code** ▸ **OK** ▸ **Access external line with:** Enter access code (max. of 3 characters).
▸ **For:**
   ▢ **Off:** Deactivate access code.
   Or:
   ▢ **Call Lists:** The access code should only be prefixed when dialling from one of the following lists: SMS list, missed call list, accepted call list.
   Or:
   ▢ **All calls:** The access code should be prefixed to every number.
▸ **Save**

---

* XES stands for "e**X**tended **E**cho **S**uppression".

Setting pauses

Menu key ⬚ ▸ [✳]ₒ [#⤶]ₒ [0]₈ [5]ₐ [#⤶] ▸ Then enter one of the following function-specific codes:

◆ **Pause after line seizure:**

[1]ₒ [6]ₘₙₒ ▸ [1]ₒ ▸ **OK** (for 1 sec.)
[1]ₒ [6]ₘₙₒ ▸ [2]ₐᵦ ▸ **OK** (for 3 secs.)
[1]ₒ [6]ₘₙₒ ▸ [3]ᴅᴇꜰ ▸ **OK** (for 7 secs.)

◆ **Pause after Recall key:**

[1]ₒ [2]ₐᵦ ▸ [1]ₒ ▸ **OK** (for 800 ms)
[1]ₒ [2]ₐᵦ ▸ [2]ₐᵦ ▸ **OK** (for 1600 ms)
[1]ₒ [2]ₐᵦ ▸ [3]ᴅᴇꜰ ▸ **OK** (for 3200 ms)

◆ **Dialling pause** (Pause after access code):

[1]ₒ [1]ₒ ▸ [1]ₒ ▸ **OK** (for 1 sec.)
[1]ₒ [1]ₒ ▸ [2]ₐᵦ ▸ **OK** (for 2 secs.)
[1]ₒ [1]ₒ ▸ [3]ᴅᴇꜰ ▸ **OK** (for 3 secs.)
[1]ₒ [1]ₒ ▸ [4]ɢʜɪ ▸ **OK** (for 6 secs.)

To enter dialling pause when dialling:
Hold down the Recall key [0]₈ . A **P** appears in the display.

Switching temporarily to tone dialling (Tone)

After dialling the external number or after establishing the connection:

▸ Press the star key [✳]ₒ **briefly**.

Or:

▸ **Options** ▸ ⬚ **Tone Dialling** ▸ **OK**

Display icons

Icons in the status bar

The following icons are displayed in the status bar depending on the settings and the operating status of your telephone:

Icon	Meaning
	Signal strength (**No Radiation** off)
📶	76% - 100%
📶	51% - 75%
📶	26% - 50%
📶	1% - 25%
ⓘ	Red: no connection to the base
ⓘ	**No Radiation** activated: white, if **Maximum Range** is on; green, if **Maximum Range** is off
🔕	Ringtone deactivated
🔔	"Beep" ringtone activated
🔒	Key lock

White, if **Maximum Range** is on; Green, if **Maximum Range** is off

Icon	Meaning
	Battery charge status:
🔋	White: charged over 66%
🔋	White: charged between 34 and 66%
🔋	White: charged between 11 and 33%
🔋	Red: charged below 11%
🔋	Flashes red: battery almost empty (approx. 5 minutes talktime remaining)
	Battery is charging (current charge status):
⚡🔋	0% - 10%
⚡🔋	11%–33%
⚡🔋	34% - 66%
⚡🔋	67% - 100%

Menu icons

Icon	Meaning
🌀	Select Services
📱	Baby Monitor
☝	One Touch Call
↪	Call Lists
✉	SMS

Icon	Meaning
📼	Answer Machine
⏰	Organiser
📖	Directory
⚙	Settings

Display icons

Display key icons

The following icons indicate the current function of the display keys according to the operating situation:

Icon	Action
→→	Last number redial
‹C	Deleting text

Icon	Action
📖	Opening phonebook
→📖	Copy number to the phonebook

Display icons for signalling of

↗	Establishing a call (outgoing call)	↔	Connection established	×✆	No connection established/connection terminated
((🔔))	External call	((🏠))	Internal call	((🎂))	Reminder call for anniversary
((⏱))	Reminder call for appointment	((⏰))	Alarm call		

Other display icons

i	Information	?	(Security) prompt	🕒	Please wait…
✓	Action complete (green)	✕	Action failed (red)		

Menu tree

Opening the main menu: Press 🔲 whilst the telephone is in idle status.

Note

Not all functions described in this user guide are available in all countries or with all network providers.

Select Services

Call Divert	→ page 38
Call Waiting	→ page 20
Network Mailbox	→ page 31

Baby Monitor → page 41

One Touch Call → page 18

Call Lists

All calls	→ page 37
Outgoing calls	→ page 37
Accepted calls	→ page 37
Missed calls	→ page 37

SMS

New SMS	→ page 43
Incoming	→ page 44
Draft	→ page 43
Settings		

| | Service Centres | → page 45 |
| | Notification | → page 38 |

Answer Machine

| Play Messages | | Network Mailbox | → page 31 |
| Network Mailbox | → page 31 |

Organiser

Calendar	→ page 39
Alarm Clock	→ page 41
Missed Alarms	→ page 40

Directory → page 35

Menu tree

⚙ **Settings**

Date/Time	➜ page 9	
Audio Settings	Handset Volume	➜ page 19
	Earpiece Profiles	➜ page 24
	Handsfree Profiles	➜ page 24
	Advisory Tones	➜ page 25
	Ringtones (Handset)	➜ page 24
	Music on hold	➜ page 25
Display	Screensaver	➜ page 22
	Colour Schemes	➜ page 22
	Backlight	➜ page 23
Language	➜ page 22	
Registration	Register Handset	➜ page 32
	De-register Handset	➜ page 32
	Select Base	➜ page 32
Telephony	Auto Answer	➜ page 23
	Area Codes	➜ page 22
	Listening In	➜ page 34
	Access Code	➜ page 47
	Dialling Mode	➜ page 47
	Recall	➜ page 47
System	Reset Handset	➜ page 29
	Base Reset	➜ page 29
	Encryption	➜ page 28
	System PIN	➜ page 29
ECO DECT	Maximum Range	➜ page 30
	No Radiation	➜ page 30

Customer Service & Assistance

Step by step towards your solution with Gigaset Customer Care
www.gigaset.com/service

Visit our Customer Care pages
Here you will find:
- Frequently asked questions
- Free software and user manual downloads
- Compatibility checks

Contact our Customer Care team
Couldn't find a solution in the FAQs section?
We are happy to help...

... online:

via our contact form on the customer service page

... by telephone:

Service Greece +30 2111 98 1778

(0.026 € per minute from the Greek phone network. For calls from mobile phone networks, other prices may apply.)

Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

Questions and answers

If you have any queries about the use of your telephone, suggested solutions are available on our web-site at

www.gigaset.com/service ▶ FAQ ▶ First steps for troubleshooting.

The table below also lists steps for troubleshooting.

The display is blank.

1. The handset is not activated.
   ▶ **Hold down** ☎.
2. The battery is empty.
   ▶ Charge the battery or replace it (➜ page 6).
3. The key and display lock is activated.
   ▶ **Hold down** the hash key #⁻⁰ .

"No Base" flashes on the display.

1. The handset is outside the range of the base.
   ▶ Move the handset closer to the base.
2. The base is not activated.
   ▶ Check the base power adapter.
3. The base's range is reduced because **Maximum Range** is deactivated.
   ▶ Activate **Maximum Range** (➜ page 29) or reduce the distance between the handset and base.

"Please register handset" or "Place handset in base" flashes on the display.

The handset has not yet been registered or was de-registered due to the registration of an additional handset (more than six DECT registrations).
▶ Register the handset again (➜ page 32).

The handset does not ring.

1. The ringtone is deactivated.
   ▶ Activate ringtone (➜ page 24).
2. Call forwarding is set.
   ▶ Deactivate call forwarding (➜ page 38).
3. The phone does not ring if the caller has withheld his number.
   ▶ Activate the ringtone for unknown calls (➜ page 26).
4. The phone does not ring during a specific period or for certain numbers.
   ▶ Check time control for external calls (➜ page 25) and black list (➜ page 26).

You cannot hear a ringtone/dialling tone from the fixed line network.

The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.
▶ Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer (➜ page 60).

The connection always terminates after approx. 30 seconds.

A repeater (prior to Version 2.0) has been activated or deactivated (➜ page 28).
▶ Switch the handset off and back on again (➜ page 13).

Error tone sounds after system PIN prompt.

You have entered the wrong system PIN.
▶ Repeat the process, reset the system PIN to 0000 if required (➜ page 29).

Forgotten system PIN.

▶ Reset the system PIN to 0000 (➜ page 29).

The other party cannot hear you.

The handset is "muted".

▸ Activate the microphone again (➔ page 19).

The caller's number is not displayed.

1. **Calling Line Identification** (CLI) is not approved for the caller.
   ▸ The **caller** should ask the network provider to enable Calling Line Identification (CLI).

2. **Caller display** (CLIP) is not supported by the network provider or is not enabled for you.
   ▸ Caller display (CLIP) is enabled by the network provider.

3. Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.
   ▸ Reset the system: Briefly pull out the power plug. Reinsert the plug and wait until the device restarts.
   ▸ Check the settings on the PABX and activate phone number display, if necessary. To do this, search for terms such as CLIP, calling line identification, phone number identification, caller ID, etc. in the system's user guide or ask the system manufacturer.

You hear an error tone when keying an input.

Action has failed/invalid input.

▸ Repeat the process.
   Read the display and refer to the user guide if necessary.

You cannot listen to messages on the network mailbox.

Your PABX is set to pulse dialling.

▸ Set your PABX to tone dialling.

Authorisation

This device is intended for analogue phone lines in the Greek telephone net.

Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigase C620 is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: www.gigaset.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

Guarantee Certificate

Without prejudice to any claim the user (customer) may have in relation to the dealer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

◆ In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (e.g., batteries, keypads, casings), this warranty shall be valid for six months from the date of purchase.

◆ This Guarantee shall be invalid if the equipment defect is attributable to improper treatment and/or failure to comply with information contained in the user manuals.

◆ This Guarantee shall not extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.

◆ The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.

◆ Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.

◆ This Guarantee shall apply to new devices purchased in the European Union. The Guarantee is issued by Gigaset Communications Austria GmbH, Businesspark Marximum Objekt 2 / 3.Stock, Modecenterstraße 17, 1110 Vienna, Austria.

◆ Any claims that differ from or extend beyond these mentioned in this manufacturer's warranty shall be excluded, except from cases expressly specified in the applicable law. (In no event shall Gigaset Communications be liable for any loss of business, profits or data, additional software loaded by the customer or other information. The customer shall also bear the responsibility for the creation of backup copies of their files. The limitation of liability shall not apply if and to the extent liability is mandatory under the applicable law, e.g. according to product liability law or in the event of intentional misconduct, severe negligence, personal injury, damage to parts of the human body or to personal health, or in case of violations of conventional obligations. However, the claims for damages related to violation of conventional obligations shall be limited to predictable damages, representative of such conventions, as long as there is no intention or severe negligence, personal injury, damage to parts of the human body or to personal health, according to the product liability law.)

◆ The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.

◆ Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.

◆ The above provisions do not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.

Exclusion of liability

ur handset display has a resolution of pixels. Each pixel consists of three sub-pixels (red, green, blue).

It may be the case that a pixel is incorrectly controlled or has a colour deviation.
This is normal and no reason for a warranty claim.

The following table shows the number of pixel errors that may occur without leading to a warranty claim.

Description	Maximum number of permitted pixel errors
Colour illuminated sub-pixels	1
Dark sub-pixels	1
Total number of coloured and dark sub-pixels	1

> ⓘ Signs of wear on the display and housing are excluded from the warranty.

Environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, utilisation, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system

Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.

If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2012/19/EU.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority or your refuse collection service.

Appendix

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid ⚠

If the device comes into contact with liquid:

1 **Disconnect the power supply.**
2 **Remove the batteries and leave the battery compartment open.**
3 Allow the liquid to drain from the device.
4 Pat all parts dry.
5 Place the device in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.) with the battery compartment open and the keypad facing down (if applicable).
6 **Do not switch on the device again until it is completely dry.**

When it has fully dried out, you will normaly be able to use it again.

Technical data

Batteries

Technology: 2 x AA NiMH
Voltage: 1.2 V
Capacity: 1300 mAh

Handset operating times/charging times

The operating time of your Gigaset depends on the capacity and age of the battery and the way it is used. (All times are maximum possible times).

Standby time (hours) *	530 * 260 **
Talktime (hours)	26
Operating time for 1.5 hours of calls per day (hours) *	210 * 160 **
Charging time in base (hours)	8
Charging time in charging cradle (hours)	11.5

*   **No Radiation** deactivated, **without** display backlight in idle status
**   **No Radiation** activated, **without** display backlight in idle status

Base power consumption

In standby mode
– Handset in charging cradle   approx. 0.9 W
– Handset outside charging cradle   approx. 0.6 W

During a call   approx. 0.7 W

General specifications

DECT

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880-1900 MHz
Duplex method	Time division multiplexing, 10 ms frame length
Repetition frequency of the transmission pulse	100 Hz
Duration of the transmission pulse	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 50 m indoors, up to 300 m outdoors
Base power supply	230 V ~/50 Hz
Environmental conditions for operation	+5°C to +45°C, 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)/PD (pulse dialling)

Pin connections on the telephone jack
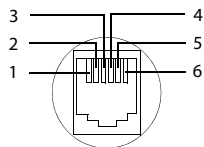
1 unused
2 unused
3 a
4 b
5 unused
6 unused

Character charts

Greek

Press the relevant key the number of times indicated.

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x
1 ∞	1											
2 ABC	α	β	ά	2	a	b	c					
3 DEF	δ	ε	φ	έ	3	d	e	f				
4 GHI	γ	η	ι	ή	í	ï	î	4	g	h	i	
5 JKL	κ	λ	5	j	k	l						
6 MNO	μ	ν	o	ω	ό	ώ	6	m	n	o		
7 PQRS	π	ρ	ς	σ	ψ	7	p	q	r	s		
8 TUV	θ	τ	8	t	u	v						
9 WXYZ	ζ	ξ	υ	χ	ύ	ü	ü	9	w	x	y	z
0	␣¹⁾	.	,	?	!	↵²⁾	0					

1) Space
2) Line break

Accessories

Upgrade your Gigaset to a cordless PABX:

Gigaset Handset C620H

- ◆ Brilliant sound quality in handsfree mode
- ◆ 1.8" TFT colour display
- ◆ Directory for 250 entries
- ◆ Talk/standby time of up to 26 hrs/530 hrs, standard batteries
- ◆ Brilliant sound quality in speaker mode: 4 adjustable handsfree profiles
- ◆ Screensaver (analogue and digital clock)
- ◆ ECO-DECT
- ◆ Alarm clock
- ◆ Calendar with appointment scheduler
- ◆ Night mode with time-controlled ringtone deactivation
- ◆ No interruptions from anonymous calls
- ◆ Black list for 15 unwanted numbers
- ◆ Baby monitor, one touch call
- ◆ SMS with up to 612 characters

www.gigaset.com

Gigaset Handset E630H

- ◆ Brilliant sound quality in handsfree mode
- ◆ Side keys for easy volume control
- ◆ 1.8" TFT colour display
- ◆ Splashproof
- ◆ Simple Auto Answer with any key
- ◆ Directory for 200 entries
- ◆ Talk/standby time of up to 20 hrs/250 hrs, standard batteries
- ◆ Torch function
- ◆ LED light call display
- ◆ Profile key for quick adjustment to the surroundings
- ◆ Screensaver (analogue and digital clock)
- ◆ ECO-DECT
- ◆ Alarm clock
- ◆ Calendar with appointment scheduler
- ◆ Night mode with time-controlled ringtone deactivation
- ◆ No interruptions from anonymous calls
- ◆ Baby monitor, one touch call
- ◆ SMS with up to 612 characters

www.gigaset.com

Gigaset Handset C430H-C530H

- ◆ Brilliant sound quality in handsfree mode
- ◆ 1.8" TFT colour display
- ◆ Directory for 200 entries
- ◆ Talk/standby time of up to 20 hrs/250 hrs, standard batteries
- ◆ Screensaver (analogue and digital clock)
- ◆ ECO-DECT
- ◆ Alarm clock
- ◆ Calendar with appointment scheduler
- ◆ Night mode with time-controlled ringtone deactivation
- ◆ No interruptions from anonymous calls
- ◆ Baby monitor, one touch call
- ◆ SMS with up to 612 characters

www.gigaset.com

L410 handsfree clip for cordless telephones

- ◆ Complete freedom of movement when making calls
- ◆ Practical clip fastening
- ◆ Perfect sound quality in handsfree mode
- ◆ Simple call transfer from handset
- ◆ Weight approx. 30 g
- ◆ ECO-DECT
- ◆ 5 volume settings
- ◆ LED status display
- ◆ Talk/standby time of up to 5 hrs/120 hrs
- ◆ Ranges in buildings up to 50 m, outdoors up to 300 m

www.gigaset.com

ZX300 Headset

- ◆ Perfect voice quality
- ◆ Optimum wear comfort
- ◆ Weight approx. 12 g

www.gigaset.com

ZX400 Headset

◆ Perfect voice quality
◆ Optimum wear comfort
◆ Weight approx. 75 g

www.gigaset.com

Gigaset Repeater/Gigaset Repeater 2.0

You can use the Gigaset Repeater to increase the receiving range between your Gigaset handset and the base.

www.gigaset.com

Compatibility

You can find more information about the handset functions in connection with the individual Gigaset base stations at:
www.gigaset.com/compatibility

All accessories and batteries are available from your phone retailer.

Gigaset
Original
Accessories

Use only original accessories. This will avoid possible health risks and personal injury, and also ensure that all the relevant regulations are complied with.

Index