Gigaset

MobileDock

LM550-LM550i

The most up-to-date user guide
can be found at

www.gigaset.com/manuals

Further information on the MobileDock can be found at
www.gigaset.com/mobiledock

Download the MobileDock App

Download on the App Store

GET IT ON Google Play

Contents of the package

MobileDock, power adapter, USB charging cable, user guide

Important icons in the user guide

![warning icon] Warnings, the non-adherence to which can lead to injury to persons or damage to devices or generate costs.

![prerequisite icon] Prerequisite for carrying out the following action.

![info icon] Important information regarding function and appropriate handling.

Safety precautions

![warning icon] Read the safety precautions and the user guide before use.

Explain their content and the potential hazards associated with using the device to your children.

Never expose the MobileDock to heat sources, direct sunlight or other electrical devices.

![flame icon]	Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).
![water icon]	The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.
![power icon]	Use only the power adapter indicated on the device. Whilst charging, the power socket must be easily accessible
![book icon]	If you give your Gigaset to a third party, make sure you also give them the user guide.
![tools icon]	Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.
![medical icon]	Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Specifications").

Getting started

![prerequisite icon] Place the MobileDock within the range of the DECT telephone base and in a location with good GSM reception for the smartphone.

The smartphone supports Bluetooth 4.0.

An additional registration slot is available on the DECT base.

The system PIN of the DECT telephone is 0000.

Getting started

On/off key — **6**
7

5
4
1
1
1
3
2

Connecting:

Plug in the USB charging cable 3 and the power adapter 2 . Insert the cables into the cable channels 1 . Plug the power adapter into the power socket. The white LED flashes 7 .

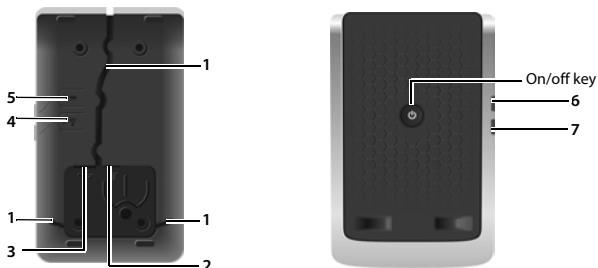### Connecting to the Gigaset-DECT telephone:

MobileDock: ▶ Press the **DECT** registration key 4 **briefly**
and as simultaneously as possible
Telephone base: ▶ Press and **hold** (min. 3 seconds) the registration key.

i The system PIN of the DECT telephone system **must** be "0000" (➔ page 3).

Establishing a connection may take some time.
During this time, the white DECT status LED flashes 7 .
Following successful registration, the DECT status LED 7 remains illuminated.

i Connecting to DECT telephones from **another manufacturers** (➔ page 4)

Connecting to the smartphone:

MobileDock: ▶ Press the Bluetooth key 5 **briefly**, the blue Bluetooth status LED 6 flashes
and
Smartphone: ▶ … Activate Bluetooth ▶ Select **MobileDock** or **INT x** ▶ …
Where applicable a code: Enter "0000", or confirm the code provided ▶ the devices connect.

Following successful connection, the Bluetooth status LED 6 remains illuminated.

Smartphone calls will now be indicated on all handsets.

You can make customised settings using the MobileDock app (➔ page 6).

Additional information

Setting up the MobileDock

⚠️ Protect your MobileDock from moisture, dust, corrosive liquids and vapours.

The MobileDock is designed for use in closed, dry rooms within a temperature range of +5°C to +45°C.

The device's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on the surfaces cannot be completely ruled out.

ℹ️ The DECT range of the MobileDock is up to 50 m in buildings, and up to 300 m outdoors.

Connecting the MobileDock

ℹ️ The power adapter must **always be connected**, as the MobileDock will not operate without a power supply.

Switch on the MobileDock using the On/off key 🔘, if the white LED does not flash after connecting.

Charging the smartphone

ℹ️ The smartphone begins to charge as soon as it is connected to the MobileDock using the charging cable.

The USB cable belonging to the smartphone can also be used for charging instead of the USB charging cable supplied.

The connected smartphone will then also charge when the MobileDock is switched off.

Connecting the MobileDock to your Gigaset-DECT telephone

ℹ️ The system PIN of the DECT telephone system must be "0000". If this is not the case, the system PIN must be set to "0000" for the registration of the MobileDock (see the user guide of the DECT telephone) or the connection must be established using the MobileDock app.

The MobileDock will automatically be assigned a name e.g. "**MobileDock**" or "**INT x**". The assigned name is dependent upon your base station.

If the maximum number of devices are already registered to the DECT base (all internal numbers are assigned), proceed as described in the user guide of the DECT telephone.

The setting for ECO DECT on Gigaset telephones is supported.

Connecting the MobileDock to DECT telephones from other manufacturers

MobileDock app (➜ page 6).

The smartphone supports Bluetooth 4.0.

Smartphone Android 4.4/ iOS 7 or higher.

Smartphone and MobileDock are connected via Bluetooth.

Install and launch the MobileDock app.

Implement setup using the installation wizard.

Check the functions with a test call on your smartphone and accept the call on your DECT telephone.

If the test is not successful (no voice connection), select another profile in the Side menu: **MobileDock settings** under **Compatibility profiles**.

Connecting the MobileDock to a smartphone via Bluetooth

If access to the smartphone contacts is allowed when registering with Bluetooth, the name of the caller will be displayed in addition to the number on the DECT telephone display, if the caller is entered in the smartphone's directory (phonebook). This function is dependent on the DECT base used and the handset.

A maximum of 5 smartphones can be connected to the MobileDock.

Two smartphones can be linked to the MobileDock at the same time.
If one of the two linked smartphones is removed from the BT range, the connection is disconnected. Then another smartphone that is already connected can take and assign the open connection slot.

If the smartphone allows access to the directory, confirm so that the name display is enabled for calls.

Call transfer to the DECT telephone

The MobileDock is switched on.

The connected smartphone is within the BT range of the MobileDock
(default setting approx. 1.5 m; the blue Bluetooth status LED is illuminated).

Only **one** call is ever forwarded to the DECT telephone.

Further calls will only be signaled on the smartphone.

Depending upon your DECT base and if your smartphone supports it, the following is displayed:
the name of the smartphone and the caller's number
or
the name of the smartphone and the name of the caller from the smartphone directory
or
the internal number of the MobileDock in the DECT system (e.g. "INT2")

see also www.gigaset.com/compatibility

Restoring the MobileDock to its default setting

Remove the MobileDock power adapter.

Press the On/off key (⏻) and **hold down for more than 5 seconds**.

Plug the MobileDock power adapter in again, keep the On/off key (⏻) held down.

Release the On/off key (⏻). The MobileDock has now been reset.

Individual configuration (app)

✓ Smartphone Android 4.4/ iOS 7 or higher.

Smartphone and MobileDock are connected via Bluetooth.

The MobileDock can be operated and configured easily using the app.

Download the free MobileDock app in one of the following app stores:

[Google play] [Download on the App Store]
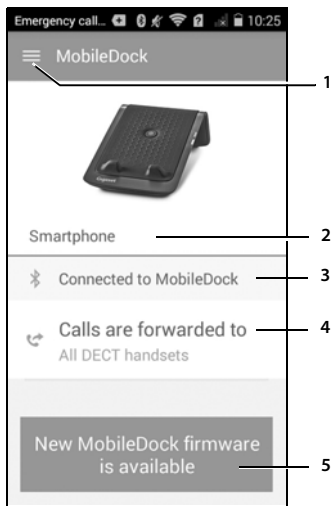
Home Screen

1. Opening the Side menu.
2. Own smartphone name.
3. Status of Bluetooth connection.
4. Status of call forwarding (to all or individual handsets).
5. Updating MobileDock firmware.

Side Menu
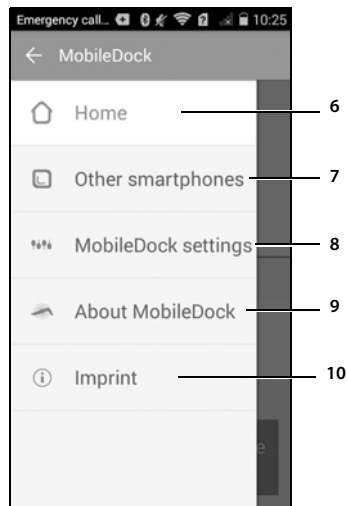
6. Back to Home screen.
7. Displaying and managing other smartphones connected to the MobileDock.
8. Settings (changing device names if supported by the base, registering the MobileDock on the DECT system, starting software update).
9. App information display.
10. Imprint

Customer Service & Assistance

Do you have any questions? As a Gigaset customer, you can find help quickly in this User Manual and in the service section of our Gigaset online portal www.gigaset.com/service.
Please register your phone online right after purchase.
This enables us to provide you with even better service regarding questions or a warranty claim. In order to contact our customer service via email, please use the email contact form from our Gigaset online portal after selecting your home country.
Our representatives are also available on the telephone hotlines for consultation.

Australia - - - - - - - - - - - - - - - **+61 1300 780 878**
Austria - - - - - - - - - - - - - - - **0043 1 311 3046**
Bahrain - - - - - - - - - - - - - - - - - **31 73 11 173**
Belgium - - - - - - - - - - - - - - - - - **07815 6679**
Bosnia Herzegovina - - - - - - - - - - - -**033 276 649**
Brazil
Grandes Capitais e Regiões Metropolitanas:
- **4003 3020**
(Preço de uma ligação local)
- Demais localidades:
- **0800 888 3020**
(Gratuito)
Bulgaria - - - - - - - - - - - - - - - - **+359 2 9710666**
Canada - - - - - - - - - - - - - - - -**1-866 247-8758**
China - - - - - - - -**0 21 400 670 6007** (RMB 0.11)
Croatia - - - - - - - - - - - - - - - - - -**01 / 2456 555**
Czech Republic- - - - - - - - - - - - -**233 032 727**
Denmark- - - - - - - - - - - - - - - -**+45 43682003**
Finland - - - - - - - - - - - - -**+358 (0)9725 19734**
France- - - - - - - - - - - - - - - - -**(0)1 57 32 45 22**
Germany- - - - - - - - - - - - - - - **02871 / 912 912**
Greece - - - - - - - - - - - - **+30 2111 98 1778**
Hong Kong - - - - - - - - - - - - - - - - **2763 0203**
- 2389 7285
Hungary - - - - - - - - - - - - - - - - - -**01 267 2109**
India - - - - - - - - - - - - - - - Please refer to your
- local warranty card
Indonesia - - - - - - - - - - - - - - - **(62-21) 5673813**
- -**(62-21) 888856000**
Ireland - - - - - - - - - - - - - - - - - **0818 200 033**
Italy - - - - - - - - - - - - - - - - -**02.600.630.45**
(il numero è di tipo "urbano nazionale" e può essere chiamato da qualunque operatore di rete fissa o mobile. Il costo della chiamata è inerente al proprio piano tariffario definito con l'operatore telefonico, ad esempio in caso di un contratto con tariffa FLAT, non ci sono costi aggiuntivi per la chiamata a questo numero, in quanto si tratta di un numero urbano nazionale).
Jordan - - - - - - - - - - - - - **00962 6 5625460/1/2**
Kuwait - - - - - - - - **+965 -22458737/22458738**
Lebanon - - - - - - - - - - - - - - - **+9611240259/**
- **+9611236110**

Luxembourg- - - - - - - - - - - **(+352) 8002 3811**
Malaysia - - - - - - - - - - - - - - -**+603-8076 9696**
Malta - - - - - - - - - - - -**+39 02360 46111** (0,10 €)
Mexico
 - **01800 999 4442738 (01800 999 GIGASET)**
Netherlands - - - - - - - - - - - - - **0900-3333102**
New Zealand - - - - - - - - - - - - - - **0800 780 878**
Norway - - - - - - - - - - - - - - - - - **+47 2231 0845**
Oman - - - - - - - - - -**+968 70928 Ext. 49/21/75**
Poland- **801 140 160**
Portugal - - - - - - - - - - - - **(+351) 308 804 760**
- - - - - - - - - - - - (custo de uma chamada local)
Romania - - - - - - - - - - - - - **+40 021 204 9130**
Russia - - - - - - - - - - - - - - - - - **8-800 333 4956**
Serbia - - - - - - - - - - - - - - - - **0800 222 111**
Singapore - - - - - - - - - - - - - - - - - -**6735 9100**
Slovak Republic- - - - - - - - - - - - **044 5567 988**
Slovenija - - - - - - - - - - - - - - - - **01 5466 511**
South Africa- - - - - - - - - - - - - - -**0800 98 08 42**
Spain -**902 103935**
Sweden - - - - - - - - - - - - - -**+46 (0)8502 52347**
Switzerland - - - - - - - - - - - - - - - **0848 212 000**
Taiwan- - - - - - - - - - - - - - - - - - **02 266 24343**
Turkey - **- Son kullanıcı için +90 212 888 6346**
Bayi için +90 212 888 6347
Ukraine - - - - - - - - - - - - - -**+380-44-451-71-72**
United Arab Emirates - - - - - - -**+97144458255**
- -**+97144458254**
United Kingdom - - - - - - - - - - -**020 36953111**
USA - - - - - - - - - - - - - - - - **1-866 247-8758**
- -tollfree

Please have your record of purchase ready when calling.
Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

Questions and answers

Possible solutions are available online at www.gigaset.com/service

DECT LED and Bluetooth LED do not illuminate

- Power adapter is not plugged in: ▶ Plug in the power adapter (➔ page 3).
- The MobileDock is not switched on: ▶ Press the On/off key (⏻) **briefly**.

MobileDock cannot be registered to the DECT telephone

- The system PIN of the DECT telephone system is not "0000": ▶ Set the system PIN of the DECT telephone system to "0000" for registration.
- Registration via the MobileDock app by entering the PIN on the smartphone.
- No additional devices can be registered to the DECT base: ▶ See the user guide of the DECT base.
- The DECT telephone is not a Gigaset telephone: ▶ The MobileDock app is required for set-up.

The smartphone cannot be registered to the MobileDock

- There are already 5 smartphones connected to the MobileDock.
- There are already 2 devices linked to the MobileDock: ▶ Disconnect the Bluetooth connection on one of the linked devices.

The DECT telephone does not ring when a call is received on the smartphone

- The MobileDock is not switched on: ▶ Press the On/off key (⏻) **briefly**.
- No Bluetooth connection between the MobileDock and the smartphone: ▶ Establish a Bluetooth connection (➔ page 4).
- The MobileDock is not registered to the base: ▶ Register the MobileDock (➔ page 4).
- The MobileDock is outside the range of the base: ▶ Move the MobileDock closer to the base.
- A conversation is already being held on the DECT telephone.
- There are already 2 other devices linked to the MobileDock: ▶ Disconnect the Bluetooth connection on one of the linked devices.
- The time for mailbox ring delay is set too short: ▶ Change the time setting, contact your network provider.

All handsets ring

- The call is assigned to all handsets as standard: ▶ Configure the MobileDock using the MobileDock app (➔ page 6).

Making a call with the smartphone that is linked to the MobileDock

- Caller cannot be heard when the call is answered on the smartphone: ▶ Divert the audio path on the smartphone from headset to smartphone.
- When trying to make a call using the smartphone, no ringing tone is heard.
  The DECT handsets ring:

▸ Divert the audio path on the smartphone from MobileDock to smartphone (menu is smartphone-specific).

▸ Answering using the DECT handset, conducting the conversation using the DECT telephone.

▸ Switch off BT on the smartphone before the call is initiated on the smartphone.

• During the call using the smartphone, the conversation should be transferred to the DECT handset: ▸ Divert the audio path on the smartphone to the MobileDock (menu is smartphone-specific).

Further information can be found at

www.gigaset.com/compatibility, www.gigaset.com/mobiledock

Manufacturer's advice

LED displays

Description	DECT status LED (white)	Bluetooth status LED (blue)
Power adapter is not connected or the MobileDock is switched off.	off	off
MobileDock is not registered to a base or has no connection to the base.	flashes briefly with long pauses	–
DECT registration procedure.	flashes steadily	–
The MobileDock is registered to a base and connected.	on	–
The MobileDock has a Bluetooth connection to a smartphone.	–	on
The MobileDock has no Bluetooth connection to a smartphone.	–	off
The MobileDock is visible to other devices and ready to establish a connection.	–	flashes steadily
The MobileDock is receiving data concerning a firmware update.	flashes irregularly	flashes irregularly

Authorisation

This device is intended for use worldwide. Use outside the European Economic Area (with the exception of Switzerland) is subject to national approval.

Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigaset LM550/LM550i is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: www.gigaset.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

Environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, utilisation, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system

Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.

This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2012/19/EU.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid ⚠

If the device comes into contact with liquid:

1. Disconnect the power supply.
2. Allow the liquid to drain from the device.
3. Pat all parts dry.
4. Place the device in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.) with the battery compartment open and the keypad facing down (if applicable).
5. Do not switch on the device again until it is completely dry.

When it has fully dried out, you will normally be able to use it again.

Technical data

Power consumption

In standby mode	approx. 0.7 W
During a call	approx. 0.8 W

General specifications

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880-1900 MHz
Duplex mode	Time division multiplexing, 10 ms frame length
Repetition frequency of the transmission pulse	100 Hz
Duration of the transmission pulse	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Speech coding	32 kbit/s (G.726)
Transmission power	10 mW average power per channel, 250 mW pulse power
DECT range	Up to 50 m indoors, up to 300 m outdoors
Power supply	230 V ~/50 Hz
Environmental conditions for operation	+5°C to +45°C, 20% to 75% relative humidity

Bluetooth

Specification	4.0
Performance category	1
Frequency range	2402-2480 MHz
Transmission power	4 mW pulse power
Range	approx. 1.5 m/10 m, switchable with the help of the MobileDock app
Supported profiles	Phone Book Access Profile PBAP Hands Free Profile (HFP 1.6)

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