Gigaset

SL400-SL400A

Congratulations

By purchasing a Gigaset, you have chosen a brand that is fully committed to sustainability. This product's packaging is eco-friendly!

To learn more, visit www.gigaset.com.



Gigaset SL400/SL400A – your high-quality accessory

Congratulations, you are holding the slimmest and smallest Gigaset ever made. This phone sets new standards not only with its high-quality genuine metal frame and its 1.8′′ TFT colour display but just wait until you discover its outstanding functionality. Your Gigaset can do a lot more than just make calls:

Bluetooth® and mini USB

Connect your handset to a PC or headset using a mini USB (\rightarrow page 19) or Bluetooth® (\rightarrow page 64).

Directory for up to 500 vCards – calendar and appointments

Save phone numbers and other data to the directory (\rightarrow page 36). Enter appointments and birthdays in the calendar and set reminders (\rightarrow page 57).

Large font

Increase readability of call lists and the directory (→ page 68).

Customise

Assign a personal picture to each caller (→ page 36), view your personal pictures as a screensaver slide show (→ page 67) or change the colour scheme of the display (→ page 68). Choose from a selection of ringtones specially composed for your SL400 or load your own (→ page 70).

If you don't (always) want it to ring

Make the most of the silent alert (\rightarrow page 70), the time control for calls (\rightarrow page 70) or ensure that all calls with a withheld number are not signalled (\rightarrow page 70).

Other practical information

Synchronise the directory of an existing Gigaset handset (\rightarrow page 38), use the quick dial function (\rightarrow page 38), adapt your Gigaset to suit your handsfree requirements (\rightarrow page 69) and adjust the brightness of your keypad to suit you (\rightarrow page 68). Skip back five seconds when listening to answering machine messages to repeat the last section (\rightarrow page 51).

Environment

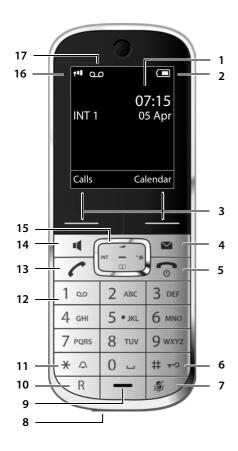
Gigaset Green Home — Be environmentally aware when using your phone. Details about our ECO DECT products can be found at www.qiqaset.com/customercare.

Further information on your phone can be found at www.gigaset.com/gigasetSL400.

After purchasing your Gigaset phone, please register it at www.gigaset.com/customercare – this ensures any questions you may have or warranty services you request are dealt with even faster!

Have fun using your new phone!

Brief overview



Base



- 1 Display in idle state
- 2 Battery charge status (→ page 18)
- 3 Display keys (→ page 4)
- 4 Message key (→ page 41) Access to call and message lists; Flashes: new message or new call

5 End call key, On/Off key End call, cancel function, go back one menu level (press briefly), back to idle state (press and hold), activate/deactivate handset (press

6 Hash key

Keypad lock on/off (press and hold in idle state);

toggles between upper/lower case and digits

7 Mute key (→ page 32) Mute the microphone

and hold in idle state)

- 8 Mini USB port (→ page 19)
- 9 Microphone

10 Recall key

- Recall
- Insert a dialling pause (press and hold)

11 Star key

Ringtone on/off (press and hold); with an open connection: switch between pulse dialling/tone dialling (press briefly); text input: open table of special characters

12 Key 1
Dial answering machine (SL400A only)/net-work mailbox (press and hold)

13 Talk kev

Flashes: incoming call; Accept a call; open redial list (press briefly); start dialling (press and hold)

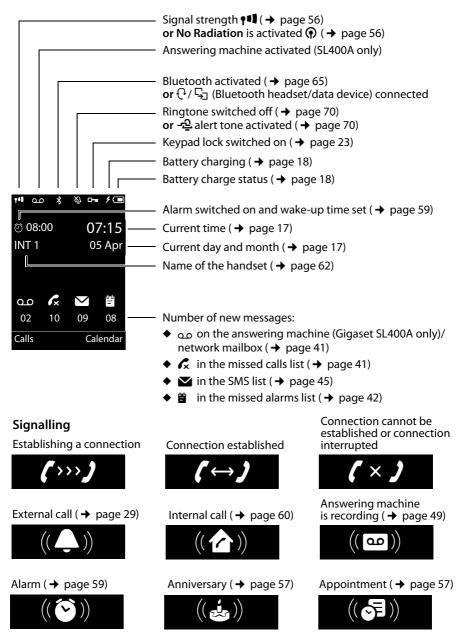
14 Handsfree key

Switch between earpiece and handsfree mode

- 15 **Control key** (→ page 21)
- 16 Signal strength (→ page 56)
- 17 Answering machine icon (SL400A only) Answering machine switched on; Flashes: answering machine is recording a message or is being operated by another internal party

Display symbols

The following symbols are displayed dependent on the settings and the operating status of your telephone:



Other display symbols



Switch from earpiece to handsfree mode (→ page 31)







Switch from handsfree to earpiece mode (→ page 31)



Please wait...



Room monitor activated (→ page 63)



Snooze mode (→ page 59)



Display keys

The functions of the display keys change depending on the particular operating situation. Example:



- ① Current display key function
- ② Display keys

Important display keys:

Calls Open call lists.

Calendar Open calendar.

Options Open a menu for further functions.

OK Confirm selection.

Delete key: delete character by character/word by word from right to left.

Back Go back one menu level or cancel operation.

Forward a call to the answering machine.

Save entry.

Main menu symbols



Select Services

Bluetooth

Additional Features

Call Lists

✓ SMS

Answer Machine

Organizer

Directory

Settings

Information on using the menus (→ page 22)

Menu overview (→ page 26)

Save

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Safety precautions

Warning

Be sure to read this user guide and the safety precautions before using your telephone. Explain their content and the potential hazards associated with using the telephone to your children.



Use only the power adapter supplied, as indicated on the underside of the base.



Use only **rechargeable batteries** that correspond to the **specification provided on** page 81, as this could otherwise result in significant health risks and personal injury. .



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g., doctor's surgery.

If you use a medical device (e.g., a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy. Please refer to the "Appendix" chapter for the specifications of this Gigaset product.



Do not hold the rear of the handset to your ear when it is ringing or when handsfree mode is activated. Otherwise you risk serious and permanent damage to your hearing.

Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed.

The handset may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.



Do not install the base or charger in bathrooms or shower rooms. The base and charger are not splashproof (→ page 80).



Do not use your phone in environments with a potential explosion hazard (e.g., paint shops).



If you give your Gigaset to a third party, make sure you also give them the user guide.



Remove faulty bases from use or have them repaired by our Service, as they could interfere with other wireless services.

Please note

- ◆ Not all of the functions described in this user guide are available in all countries.
- The device cannot be used in the event of a power failure. It is also not possible to transmit emergency calls.

First steps

Checking the package contents



- One Gigaset SL400/SL400A base
- 2 One base cover stand
- 3 One power adapter for the base
- 4 One Gigaset handset
- 5 One battery
- 6 One battery cover
- 7 One belt clip
- 8 One charger
- 9 One power adapter for the charger
- 10 One phone cord
- 11 One user guide

9

Installing the base and charger

The base and charger are designed for use in dry rooms in a temperature range of $+5^{\circ}$ C to $+45^{\circ}$ C.

Install the base on a level, non-slip surface at a central point in the building or mount the base on the wall (→ page 87).

Please note

Pay attention to the range of the base.

This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when **Maximum Range** is deactivated(→ page 56).

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

Please note:

- Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Connecting the base

 Connect power adapter 1 and phone jack 2 to the base and place the cables in the cable recesses.





 Place the cover in the notches on the back of the base and click into place (not if mounting on the wall).

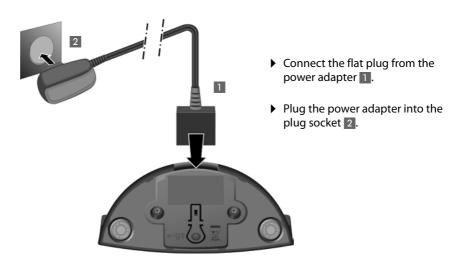
- ► First connect the power adapter 3.
- ▶ Then connect the phone jack 4.



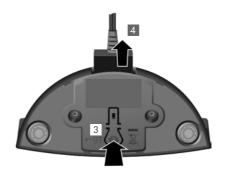
Please note:

- ◆ The power adapter must **always be connected**, as the phone will not operate without a mains connection.
- ◆ Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary (pin connections → page 81).

Connecting the charger



To disconnect the plug from the charger, press the release button 3 and disconnect the plug 4.



Setting up the handset for use

The display is protected by a plastic film. Please remove the protective film!

Inserting the battery and closing the battery coverr

Warning

Use only the rechargeable battery recommended by Gigaset Communications GmbH (\Rightarrow page 81) as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the battery could be damaged or the battery could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- ▶ First insert battery with the contact surface facing down ⓐ.
- ▶ Then press the battery downwards ⓑ until it clicks into place.





- First, align the protrusions on the side of the battery cover with the notches on the inside of the casing.
- ► Then press the cover until it clicks into place.

To **reopen the battery cover** to replace the battery:

- Remove the belt clip (if attached).
- Insert your fingernail into the notch at the bottom of the casing and pull the battery cover upwards.



To change the battery, insert your fingernail into the notch in the casing and pull the battery upwards.



Attaching the belt clip

The handset has notches on each side to attach the belt clip.

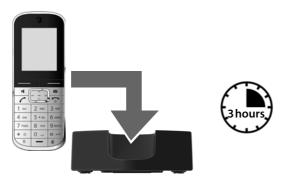
- ▶ To attach press the belt clip onto the back of the handset so that the protrusions on the belt clip engage with the notches.
- ▶ To remove press the centre of the belt clip firmly with your right thumb, push the fingernail of your left index finger up between the clip and the housing and pull the clip in an upward direction.



First battery charge and discharge

The correct charge status can only be displayed if the battery is first fully charged and discharged.

▶ Charge the handset in the charger for **3 hours**.



Please note

Only place the handset in the designated charger.

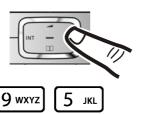
 After charging, remove the handset from the base and only replace it when the batteries are fully discharged.

Please note

- ◆ Each handset is registered with the base at the factory. You do not need to register the handset again. If you wish to use your handset with a different base or use further handsets with your base, you will need to register the handset manually (→ page 59).
- After the initial battery charge and discharge, you may place your handset in the base after every call.
- Always repeat the charging and discharging procedure if you remove the battery from the handset and reinsert them.
- ◆ The battery may warm up during charging. This is not dangerous.
- After a while, the charge capacity of the battery will decrease for technical reasons.

Changing the display language

Change the display language if you do not understand the language currently set.



Press right on the control key.



▶ **Slowly** press keys 9 wxxz and 5 xc one after the other.

The display for setting languages appears. The current language (e.g. English) is selected.



▶ Press down on the control key 🖵 ...



... until the language you wish to use is marked, e.g., French.

▶ Press the **right** key directly below the display to select this language.



The selection is marked with .

▶ Press and **hold** the end call key 🕤 to return to idle status.

Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.

Please note

Depending on your network provider, the date and time may be displayed automatically.



Press the key below Time on the display screen to open the input field.
 (If you have already set the time and date, open the input field via the menu
 → page 28.)



The **Date/Time** submenu is shown on the display.

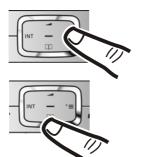
► The active input position flashes.

Enter day, month and year as an

8-digit number via the keypad, e.g.,

0 _ 1 4 cm 0 _ 1 4 cm 2 Amc 0 _ 1 co 1 co

for 04/04/2011.



Press the **right** or **left** control key to change the input position and correct an entry.



Press down on the control key to switch to the time input field.

▶ Enter the hours and minutes as four digit numbers via the keypad, e.g., (0 → 7 room) 1 ∞ 5 rs. for 07:15 am. Change the input position with the control key if necessary.





Press the key below Save on the display screen to confirm your entry.



The display shows **Saved**. You will hear a confirmation tone and the handset will automatically return to idle state.

Display in idle state

Once the phone is registered and the time set, the idle state is shown as in this example. If the answering machine is activated, the answering machine icon ao is displayed in the header.

Displays

- Reception between the base and the handset
 (→ page 56):

 - No reception: 🕏
- ♦ Battery charge status:
 - white: charged over 66%
 - white: charged between 33% and 66%
 - white: charged between 10% and 33%
 - red: charged below 10%
 - flashes red: battery almost empty (less than 10-minutes talktime)
 - **#** white: battery charging
- ◆ INT 1

Internal name of the handset (→ page 62)

If **No Radiation** (\rightarrow page 56) is activated, the \bigcirc icon is displayed in the top left corner of the display.

Your answering machine is set with a pre-recorded announcement.

Your phone is now ready for use!



Establishing the mini USB connection

The mini USB connection is on the underside of your Gigaset handset.



Connecting the headset with jack connectors

You can connect the headset with a 2.5 mm jack connector using the USB-to-jack adapter (available from Service).

See the relevant product page at www.gigaset.com for information on recommended headsets.

The headset volume corresponds to the settings for the earpiece volume.

Connecting the USB data cable

You can connect a standard USB data cable with a USB mini-B connector to synchronise your handset with a PC. To use this function, the **Gigaset QuickSync** software must be installed (→ page 83).

What would you like to do next?

Now you have successfully set up your Gigaset, you will certainly want to adapt it to your personal requirements. Use the following guide to quickly locate the most important subjects.

If you are unfamiliar with menu-driven devices such as other Gigaset telephones, read the section entitled "Using the phone" (→ page 21) first.

Information on	is located here.
Setting ringtones and silent alert	page 70
Recording your own announcement for the answering machine	page 49
Using Bluetooth devices	page 64
Connecting the phone to the PC	page 83
Registering existing Gigaset handsets to a	page 59
Transferring directory entries from existing handsets to new handset(s)	g Gigaset page 38
Configuring ECO DECT settings	page 56
Preparing the telephone for SMS reception	page 43
Operating the telephone on a PABX	page 75
Setting the earpiece volume	page 69

If you have any questions about using your phone, please read the tips on troubleshooting (→ page 78) or contact our Service team (→ page 77).

Using the phone

Using the control key

Below, the side of the control key that you must press in the respective operating situation is marked in black (top, bottom, right, left, centre), e.g., for "press right on the control key" or for "press the centre of the control key".



The control key has a number of different functions:

When the handset is in idle state

- Open the directory.
- Open the main menu.
- Open the list of handsets.
- Call up the menu for setting the handset's call volume (→ page 69).

In the main menu

(a), (□), (□) or (□)

Navigate to the required function.

In submenus and lists

△ / □ Scroll up/down line by line.

In input fields

Use the control key to move the cursor up 🖨, down 🖵, right 🕞 or left 🕣. Press and **hold** 🕒 or 🗇 to move the cursor **word by word**.

During an external call

- Open the directory.
- Initiate an internal consultation call.
- Adjust the loudspeaker volume for earpiece and handsfree mode.

Functions when pressing the middle of the control key

Depending on the operating situation, the key has different functions.

- ◆ In idle state the key opens the main menu.
- In submenus, selection and input fields, the key takes on the function of the display keys OK, Yes, Save, Select or Change.

Please note

These instructions demonstrate the main menu being opened by pressing the right of the control key and functions being actuated by pressing the appropriate display key. However, if you prefer, you can use the control key as described above.

Using keys on the keypad

Press the matching key on the handset.



Enter digits or letters.

Correcting incorrect entries

You can fix incorrect characters in the input fields by navigating to the incorrect entry using the control key. You can then:

- ◆ Delete the character to the left of the cursor with the display key **< €** (**press and hold** to delete the word)
- ◆ Insert characters at the cursor position
- Overwrite the highlighted (flashing) character, e.g., when entering time and date.

Using the menus

Your telephone's functions are accessed using a menu that has a number of levels.

The menu view can be expanded (**expert mode** (**expert mode**) or simplified. Expert mode is the active default setting.

Settings or functions that are only available in expert mode are marked in these instructions by the 📵 icon.

Changing the menu view and menu overview (→ page 26).

Main menu (first menu level)

▶ When the handset is in idle state, press the right control key to open the main menu.

The main menu functions are shown in the display with icons. The icon for the selected function is highlighted and the name of the associated function appears in the display header.

To access a function, i.e., to open the corresponding submenu (next menu level):

 Use the control key to select the required function and press the display key OK.

Briefly press the display key Back or the end call key to revert back to idle state.



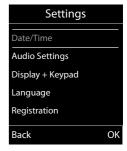
Submenus

The functions in the submenus are displayed as lists (as shown on the right).

To access a function:

Scroll to the function with the control key 🖨 and press ok.

Briefly press the display key **Back** or the end call key **5** to return to the previous menu level/cancel the operation.



Reverting to idle state

You can revert to idle state from anywhere in the menu as follows:

Or:

Do not press any key: after 2 minutes the display automatically reverts to idle state.

Settings that have not been saved by selecting the display keys OK, Yes or Save are lost.

An example of the display in idle state is shown on page 18.

Activating/deactivating the handset

(®

With the phone in idle state, press and **hold** the end call key (confirmation tone) to switch off the handset.

Press and **hold** the end call key again to switch the handset on.

Please note

When the handset is switched on or placed in the charger, an animation of the **Gigaset** logo is displayed for several seconds.

Activating/deactivating keypad lock

The keypad lock prevents any accidental use of the phone.

⊷

Press and **hold** the hash key in idle state to activate or deactivate the keypad lock. You will hear the confirmation tone.

If the keypad lock is active a warning will be shown when you press a key.

The keypad lock deactivates automatically when you receive a call. It is reactivated when the call is ended.

Please note

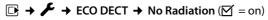
When the keypad lock is active, you cannot call emergency numbers.

Using this guide

The operating steps are shown in abbreviated form.

Example:

The illustration:



means:



▶ Press **right** on the control key **t** to open the main menu.



 Press right, left, down and up on control key to navigate to the Settings submenu.

Press the display key OK to confirm your selection.



▶ Press down on the control key ↓ until the ECO DECT menu option appears on the display.

Press the display key OK to confirm your selection.



▶ Press down on the control key ↓ until the **No Radiation** menu option appears on the display.

▶ Press the display key Change to activate/deactivate the function.



The change is effective immediately and does not need to be confirmed.

Press the key below Back on the display screen to jump back to the previous menu level.

Or

press and **hold** the end call key **t**o return to idle state.

Menu overview

Setting simplified or expert mode

The menu display can be extended (**expert mode** (a) or simplified. Expert mode is the active default setting. Settings or functions that are only available in expert mode are marked in these insructions by the (a) icon. The icon does not appear on the handset.

To change these settings:

Select \bigcirc \rightarrow \nearrow \rightarrow Menu View \rightarrow Simplified or Complete (expert mode) \rightarrow Select (the active mode is marked with \bigcirc)

Open the main menu: press when the phone is in idle mode.

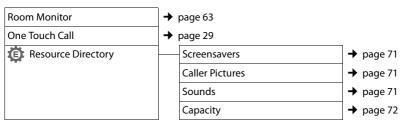
Select Services

Call Divert	→ page 34
Call Waiting	→ page 33
Ringback Off	→ page 33

Bluetooth

Activation	→ page 65
Search for Headset	→ page 65
Search Data Device	→ page 65
Known Devices	→ page 65
Own Device	→ page 66

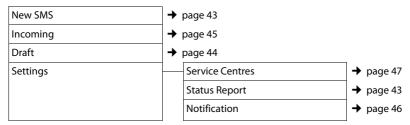
★ Additional Features



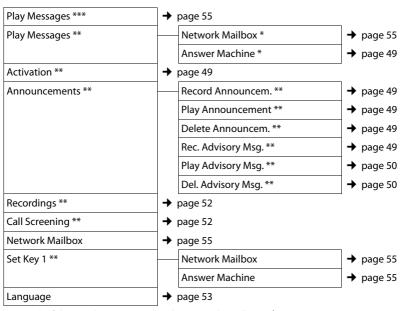
Call Lists

Α	ll calls	→	page 40
0	utgoing calls	→	page 40
Α	ccepted calls	→	page 40
Ν	issed calls	→	page 40

✓ SMS



Answer Machine



- Only if the number is entered in the network mailbox (→ page 55)
- ** Only base with answering machine
- *** Only base without answering machine and number of network mailbox is already entered

Organizer

Directory	→	page 36
Missed Alarms	→	page 58
Alarm Clock	→	page 59
Calendar	→	page 57

27



Settings

Date/Time	→ page 17	→ page 17		
Audio Settings	Handset Volume	→ page 69		
	Handsfree Profiles	→ page 69		
	Advisory Tones	→ page 72		
	Silent Alert	→ page 70		
	Ringtones(Handset)	→ page 70		
	Music on hold	→ page 73		
Display + Keypad	Screensaver	→ page 67		
	Large Font	→ page 68		
	Colour Schemes	→ page 68		
	Display Backlight	→ page 68		
	Keypad Illumination	→ page 68		
Language	→ page 67			
Registration	Register Handset	→ page 59		
	De-register Handset	→ page 60		
	Select Base	→ page 60		
Telephony	Auto Answer	→ page 68		
	Area Codes	→ page 72		
	Listening In	→ page 62		
	Access Code	→ page 75		
	Dialling Mode	→ page 75		
	Recall	→ page 75		
System	Handset Reset	→ page 73		
	Base Reset	→ page 74		
	Encryption	→ page 73		
	System PIN	→ page 74		
Menu View	Simplified	→ page 26		
	Complete	→ page 26		
ECO DECT	Maximum Range	→ page 56		
	No Radiation	→ page 56		

Making calls

If the display backlight is deactivated (→ page 68), it can be reactivated by pressing any key. **Digit keys** appear on the display for pre-dialling; **all other keys** do not have any further functions.

Making an external call

External calls are calls using the public telephone network.



Enter the number and press the talk key.

Or:



Press and **hold** the talk key and then enter the number.

You can cancel the dialling operation with the end call key .

While the call is in progress the duration of the call is displayed.

Please note

Dialling with the directory (→ page 36), call list (→ page 40), redial list

- (→ page 40) and automatic redial
- (→ page 40) saves you from repeatedly keying in phone numbers.

Continuing a call on a Bluetooth headset

Prerequisite: Bluetooth is activated; a connection has been established between the Bluetooth headset and the handset (→ page 65).

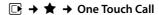
Press the talk key on the headset; it may take up to 5 seconds to establish a connection to the handset.

The menu to set the earpiece and microphone volume can be called up during a call by pressing **up** on the control key 🗂.

For further details about your headset, see the accompanying user quide.

One Touch Call

You can set up your phone in such a way that pressing **any** key dials a previously stored number. This allows children, for example, who cannot enter a number, to call a certain number.



▶ Change multiple line input:

Activation:

Select **On** to activate.

Alarm to:

Enter or change number.

Press Save to save the settings.

When the function is activated, the idle display appears as shown below:



By pressing any key the saved number is dialled. Press the end call key , to cancel the dialling operation or to end the call.

Deactivating the One Touch Call

- In idle status, press the display key OFF.
- ▶ Press and **hold** the hash key # →, to deactivate the One Touch Call.

Ending a call



Press the end call key.

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing talk key .

Making calls

Accept the call by:

- ▶ Pressing the talk key <a>C.
- Pressing the handsfree key <a>
 •
- Gigaset SL400: press the display key Accept.
- Gigaset SL400A: press the display key
 → ∞ to divert the call to the answering machine (→ page 52).

If the handset is in the charger and the **Auto Answer** function is activated (→ page 68), the handset automatically accepts a call when you remove it from the cradle.

To deactivate the ringtone, press the Silence display key. You can accept the call as long as it is displayed on the screen.

Accepting a call on a Bluetooth headset

Prerequisite: Bluetooth is activated; a connection has been established between the Bluetooth headset and the handset (→ page 65).

Only press the talk key on the headset when the headset rings; it can take up to 5 seconds.

The menu to set the earpiece and microphone volume can be called up during a call by pressing **up** on control key **(**...).

For further details about your headset, see the accompanying user guide.

Using Calling Line Identification

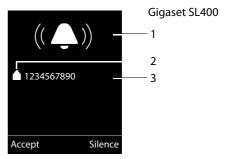
When you receive a call, the caller's number is displayed on the screen if the following conditions are met:

- ◆ Your network provider supports CLIP, CLI.
 - CLI (Calling Line Identification): the caller's number is transmitted.
 - CLIP (Calling Line Identification Presentation): the caller's number is displayed.
- You have requested CLIP from your network provider.

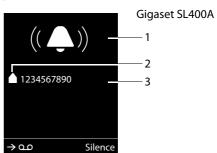
 The caller has requested CLI from the network provider.

Call display with CLIP/CLI

If the caller's number is saved in your directory, the number is replaced by the corresponding directory entry (he / symbol and name/number). If you have assigned a caller picture to that caller, this will also be displayed.



or



- 1 Ringtone icon
- 2 ▲ / **III** / **I** symbol from directory
- 3 Number or name of caller

The following is displayed in place of the number:

- ◆ External, if no number is transmitted.
- Unavailable, if the caller has not arranged Calling Line Identification.

Please note

The ringtone can be switched off for unknown calls (calls with Calling Line Identification restricted) (→ page 70).

Notes on calling line display (CLIP)

By default, the number of the caller is shown in the display of your Gigaset telephone. You do not have to make any other settings on your Gigaset telephone.

However, if the caller's number is not displayed, this can be due to the following:

- You have not ordered CLIP from your network provider or
- Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.

Is your telephone connected via a PABX/gateway?

You can establish this by checking for an additional device connected between your telephone and house connection, e.g., a PABX, gateway etc. In most cases, simply resetting this device will remedy the situation:

 Briefly disconnect the mains plug of your PABX. Re-insert the plug and wait for the device to restart.

If the caller number is still not displayed:

▶ Check the CLIP settings of your PABX and activate this function if necessary. In the user guide for the device, search for the term "CLIP" (or an alternative term such as "calling line identification", "phone number transmission", "caller ID", ...). If necessary, contact the device manufacturer.

If this does not resolve the problem, it is possible that your network provider does not the CLIP service for this number.

Have you ordered the calling line display service from your network provider?

 Check whether your provider supports calling line display (CLIP) and that the function has been activated for you. If necessary, contact your provider.

Additional information on this subject can be found on the Gigaset homepage at: www.gigaset.com/service

Using handsfree mode

In handsfree mode, instead of holding the handset to your ear you can put it down, for example on the table in front of you. This allows others to participate in the call.

You can set various handsfree profiles to optimally adapt your phone to your environment (→ page 69).

Activating/deactivating handsfree mode

Activating while dialling



Enter the number and press the handsfree key.

 Inform your caller before you use the handsfree function so that the caller knows a third party may be listening.

Switching between earpiece and handsfree mode

Press the handsfree key.

During a call and when listening to the answering machine (Gigaset SL400A only), activate or deactivate handsfree mode.

To place the handset in the charger during a call:

Press and hold handsfree key while placing the handset in the base/charger and for a further 2 seconds.

Making calls

For instructions on adjusting the handsfree volume (→ page 69).

Please note

If you have a headset connected, you can switch between the headset and handsfree mode.

Switching to mute

You can deactivate the microphone in your handset during a call.



Press key to mute the handset. The display shows **Microphone** is off.

Press the key again to reactivate the microphone.

Please note

- ◆ If the telephone is muted the only keys that will function on the handset are the mute key <a> and the end-call key <a> and t
- A connected headset will also be muted.

Making calls using network services

Network services are functions that your network provider makes available to you. You have to request these services from your network provider.

- It is not possible to reprogram the network services.
- If you require assistance, please contact your network provider.

Using ringback

Initiating ringback

If the number you have called is engaged, you can initiate ringback. As soon as the line belonging to the person you called is free, your handset will ring.

You hear the busy tone.

Options → Ringback

Press the end call key.

Cancelling ringback

You can cancel a ringback that has already been initiated.

Receiving call waiting during an external call

If the function is activated, during an external call you will hear a call waiting tone to signal that another external caller is trying to get through. If you have CLIP (>> page 30), the number of the waiting caller or the corresponding directory entry is shown in the display.

Activating/deactivating call waiting

Status Activate/deactivate.

Send Press the display key.

Accepting a waiting call

You are making an external call and hear the call waiting tone.

You have the following options:

If CLIP (→ page 30) is activated

Accept Press the display key.

If CLIP is not activated

Options → Accept waiting call

Once you have accepted the waiting call, you can switch between the two callers ("Call swap" → page 34) or speak to both at the same time ("Conference"

→ page 35).

Rejecting a waiting call

You can hear the call waiting tone but do not want to speak to the caller.

Options → Reject waiting call

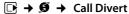
The caller hears the busy tone.

Using call divert (CD)

When diverting a call, the call is forwarded to another connection.

The following options are available:

- ◆ All Calls: Calls are diverted immediately. No more calls are signalled on your phone.
- No Answer: Calls are diverted if no one accepts the call within several rings.
- ◆ When Busy: Calls are forwarded when vour line is busy. Call is diverted without a call waiting tone.



You can enter data in the following fields:

Status:

Activate/deactivate call divert.

To Phone Number:

Enter the number to which the call is to be diverted.

When:

Select All Calls / When Busy / No Answer.



Press the display key.



You will hear a confirmation announcement. After the announcement, press the end call key.

Using consultation call, call swap, conference

These functions enable you to:

- ◆ Call a second external caller (consultation call)
- ◆ Switch between two calls (call swap)
- ◆ Talk to two external callers at the same time (conference)

Consultation call

You can call a second external caller. The first call is placed on hold.

During an external call:



Press the display key. The previous call is placed on hold. The other participant hears an announcement.



Enter the second participant's telephone number.

The phone number is dialled. You are connected to the second participant.

If the caller does not answer, select the display key End to return to the first participant.

Please note

You can also select the second participant's phone number from the directory or the call list (→ page 39).

Ending a consultation call

Options → End active call

You are reconnected to the first caller.

You can also end the consultation call by pressing the end call key. The connection is briefly interrupted and you will receive a call back. Once you have pressed the talk key, you are reconnected to the first caller.

Call swap

You can speak to both callers one at a time (call swap).

Prerequisite: You are conducting an external call and have called a second participant (consultation call) or have accepted a waiting call.

Use to swap between the participants.

The caller you are currently speaking to is marked with the $\begin{cases} \begin{cases} \begin{cases}$

Ending the active call.

Options → End active call

You are re-connected to the waiting caller.

Conference

You can speak to both participants simultaneously.

Prerequisite: You are conducting an external call and have called a second participant (consultation call) or have accepted a waiting call.

Conf. Press the display key.

You and the other two callers (both marked by the ricon) can hear and speak to each other simultaneously.

Ending a conference call

ি Press the e

Press the end call key to end the call with both participants.

Or:

End Conf. Press the display key.

You return to the "call swap" status. You are reconnected to the caller with whom you started the conference call.

You can continue your conversation with the other callers.

Each of the callers can end their participation in the conference call by pressing the end call key and replacing the handset.

Using the directory and lists

The options are:

- Directory
- Redial list
- Incoming SMS message list
- Call lists
- ◆ Missed alarms list
- Answering machine list (Gigaset SL400A only)

You can create a personalised directory for your own handset. You can also send lists/entries to other handsets (→ page 38).

Directory

You can save up to 500 entries in the directory.

Please note

For quick access to a number from the directory, (quick dial), you can assign the number to a key (→ page 66).

Directory

In the **directory**, you can save:

- For each directory entry, one first name, one surname, and up to three numbers
- ◆ E-mail address
- Anniversaries with reminder
- ◆ VIP ringtone with VIP icon
- ◆ Caller pictures

Length of the entries

3 numbers:

each max. 32 digits

First name and surname: each max. 16 characters

E-mail address:

max. 64 characters

Saving a number in the directory



You can enter data in the following fields:

First Name:/Surname:

Enter first names and/or surnames. If you do not enter a name in either of the fields, the phone number is saved and displayed in place of a surname. (For instructions on entering text and special characters, please see

→ page 82.)

Phone (Home):/Phone (Office):/Phone (Mobile):

Enter a number in at least one of the fields.

When scrolling through the directory, the entries are highlighted by a prefixed symbol: $\triangle / \square / \square$.

eMail:

Enter the e-mail address.

Anniversary:

Select On or Off.

When set to On:

Enter Annivers. (Date) and Anniversary (time) and select reminder type: Anniversary (tone) (→ page 39).

Caller Melody (VIP):

Mark a directory entry as a **VIP** (Very Important Person) by assigning a specific ringtone to it. VIP calls are recognised by the ringtone.

When scrolling through the directory, VIP entries are highlighted by the Prerequisite: Calling Line Identification Presentation (CLIP).

Caller Picture:

If required, select a picture to be displayed when this person calls (see "Using the Resource Directory", page 71).
Prerequisite: Calling Line Identification Presentation (CLIP).

Save

Press the display key.

Order of directory entries

Directory entries are generally sorted alphabetically by surname. Spaces and digits take first priority. If only the first name was entered in the directory, this is incorporated into the sort order instead of the surname.

The sort order is as follows:

- 1. Space
- 2. Digits (0-9)
- 3. Letters (alphabetical)
- 4. Other characters

To force an entry to appear at the beginning of the list, insert a space or digit in front of the first letter of the surname.

Selecting a directory entry



Open the directory.

You have the following options:

- ◆ Use □ to scroll through the entries until the required name is selected.
- ◆ Enter the first letters of the name (max. 8). if necessary scroll to the entry with the \Box

The directory searches for the surname. If a surname has not been entered, the directory searches for the first name.

Dialling with the directory

□ → □ (Select entry)



Press the talk kev.

(If several numbers are entered, select the required number by pressing and press the talk key again).

The number is dialled.

Managing directory entries

Viewing entries

View

Press the display key. The entry

is displayed.

Options

Press the display key.

The following functions can be selected with 🖎:

Display Number

To edit or add to a saved number, or to save it as a new entry, press → □ after the number is displayed.

Delete entry

Delete selected entry.

Copy Entry

to Internal: Send a single entry to a handset (→ page 38).

vCard via SMS: Send a single entry in vCard format via SMS.

vCard via Bluetooth: Send a single entry in vCard format via Bluetooth.

Editing entries

View Edit

Press the display keys one after the other.

▶ Perform changes and save.

Using other functions

→ Options (Open menu)

The following functions can be selected with 🖨:

Display Number

Edit or add to a saved number and then dial with **or** save as a new entry; to do this, press → □ after the number is displayed.

Edit Entry

Edit selected entry.

Delete entry

Delete selected entry.

Copy Entry

to Internal: Send a single entry to a handset (→ page 38).

vCard via SMS: Send a single entry in vCard format via SMS.

vCard via Bluetooth: Send a single entry in vCard format via Bluetooth.

Delete All

Delete all entries in the directory.

Copy All

to Internal: Send the complete list to a handset (→ page 38).

vCard via Bluetooth: Send the complete list in vCard format via Bluetooth.

Available Memory

Display the number of entries that are still available in the directory (→ page 36).

Using quick dial keys

▶ Press and **hold** the required quick dial key (→ page 66).

Transferring the directory to another handset

Prerequisites:

- ◆ The sending and receiving handsets must both be registered to the same base.
- ◆ The other handset and the base can send and receive directory entries.
- - → Options (Open menu)
 - → Copy Entry / Copy All → to Internal



Select the internal number of the receiving handset and press OK.

You can transfer several individual entries one after the other by responding to the Entry copied - Copy next entry? prompt with Yes.

A successful transfer is confirmed by a message and confirmation tone on the receiving handset.

Please note:

- Entries with identical numbers are not overwritten on the receiving handset.
- ◆ The transfer is cancelled if the phone rings or if the memory of the receiving handset is full.
- Pictures and sounds assigned to entries are not transferred.

Transferring the directory as a vCard with Bluetooth

In Bluetooth mode (→ page 65), you can transfer directory entries in vCard format, e.g., to exchange entries with your mobile phone.

- - \Box \rightarrow \Box (select entry)
 - → Options (open menu)
 - → Copy Entry / Copy All
 - → vCard via Bluetooth

The list of "Known Devices" (→ page 65) is displayed.



Select device and press OK.

Receiving a vCard with Bluetooth

If a device from the "Known Devices" list (→ page 65) sends a vCard to your handset, this occurs automatically. You are informed about it via the display.

If the sending device does not appear in the list, you will be asked on the display to enter the device PIN for the sending device:



Enter the PIN for the **sending** Bluetooth device and press OK.

The transferred vCard is available as a directory entry.

Copying the displayed number to the directory

You can copy numbers displayed in a list, e.g., the call list or the redial list, or in an SMS, to the directory.

A number is displayed:

Options → Copy to Directory

▶ Complete the entry (→ page 36).

Gigaset SL400A: Message playback is interrupted during the number transfer from the answering machine list.

Copying a number or e-mail address from the directory

In some operating situations, you can open the directory to copy a number or e-mail address, for example. Your handset need not be in idle state.

Depending on the operating situation, open the directory with □ or → □.

Select entry (→ page 37).

Storing an anniversary in the directory

You can save an anniversary for every number in the directory and specify a time when you will receive a reminder call on the anniversary.

(Default setting: Anniversary: Off).

View Edit Press the display keys one after the other.

Scroll to the **Anniversary** line.

Select On.

▶ You can enter data in the following fields:

Annivers. (Date)

Enter day/month/year in 8-digit format.

Anniversary (time)

Enter the hour/minute for the reminder call in 4-digit format.

Anniversary (tone)

Select the type of signal for the reminder.

Save Press the display key.

Please note

You must specify a time for reminder calls. If you select a visual signal, a time is not required and is automatically set to 00.00.

Deactivating anniversaries

View Edit Press the display keys one after

the other.

Scroll to the **Anniversary** line.

Select **Off**.

Save Press the display key.

Reminder call on an anniversary

In idle state, a reminder call is indicated on the handset display and by the selected ringtone and volume that has been set for internal calls (> page 70).



You can:

SMS Write an SMS.

Off Press the display key to

acknowledge and end the

reminder call.

When you are on the phone, a reminder call is indicated on the handset with a **single** advisory tone.

Anniversaries that are indicated during a call and are not acknowledged are entered in the Missed Alarms list (→ page 42).

Redial list

The redial list contains the twenty numbers last dialled with the handset (max. 32 digits). If one of the numbers is in the directory, the corresponding name is displayed.

Manual redial

Press the key briefly.



Select entry.



Press the talk key again. The

number is dialled.

When a name is displayed, you can display the corresponding phone number by pressing the display key View.

Managing entries in the redial list

Press the key briefly.



Select entry.

Options

Open menu.

The following functions can be selected with \bigcirc :

Copy to Directory

Copy an entry to the directory (page 36).

Automatic Redial

The selected number is automatically dialled at fixed intervals (at least every 20 seconds). The talk key flashes; "open listening" is activated.

- Party answers:
 - **Press the talk key** . The function is terminated.
- Party does not answer:
 The call is terminated after approx.
 30 seconds.

The function is terminated after pressing any key or after ten unsuccessful attempts.

Display Number (as in the directory, page 37)

Delete entry (as in the directory, page 37) **Delete All** (as in the directory, page 37)

Incoming SMS message list

All received SMS messages are saved in the incoming message list (→ page 45).

Answering machine list (Gigaset SL400A only)

You can use the **answering machine list** to listen to the messages that are on the answering machine.

Call lists

Prerequisite: Calling Line Identification Presentation (CLIP, page 30)

Your telephone stores various types of calls:

- ◆ Outgoing calls (♣)
- ◆ Missed calls (**€** X)
- ◆ Calls recorded by the answering machine (○○, Gigaset SL400A only)

You can view each type of call separately or gain an overview of all calls. Each call record contains the last 20 numbers in its category.

When in idle state, open the call lists by selecting the Calls display key or via the menu:



List entry

New messages are displayed at the top. Example of list entries:



- ◆ List type (appears in the header)
- Status of entryBold: New entry
- ◆ Number or name of caller
- ◆ Date and time of call (if set, page 17)
- ◆ Type of entry

Press the talk key to return the calls selected.

Select the View display key to access additional information, including for example the number linked to the name

Select the Options display key to select the following options:

Copy to Directory

Copy the number to the directory.

Delete entry

Delete selected entry.

Delete All

Delete all entries.

When you quit the call lists, all entries are set to the status "old", i.e., the next time you call up the list, they will no longer be shown in bold.

Message key function

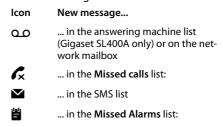
Opening lists

Use the message key to open the following list selection:

- Answering machine list (Gigaset SL400A only) or network mailbox, if your network provider supports this function and fast access is set for the network mailbox (→ page 55).
- ◆ Incoming SMS message list (→ page 45)
- Missed calls list
- ◆ Missed alarms list (→ page 42)

An advisory tone sounds as soon as a **new message** arrives in a list.

In **idle state**, the display shows an icon for the new message:



The number of **new** entries is displayed under the corresponding icon.



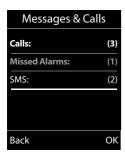
Please note

If calls are saved in the network mailbox, you will receive a message if the appropriate settings have been made (see your network provider user guide).

After pressing the message key , you can see all lists containing messages and the network mailbox list.

Using the directory and lists

Lists containing new messages are at the top of the list and are marked in a bold font.

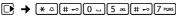


Select a list with . To open, press OK.

Disable/enable flashing of the message key

You can select whether the message key
flashes (default setting) or does not
flash when new messages arrive. Please do
the following:

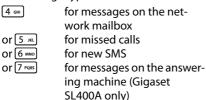
▶ Press the key sequence:



The following is displayed:



Press one of the following keys to select the message type:



Your selection is displayed (e.g. 5 for missed calls); the current setting flashes:



▶ Press key ① □ or 1 □, to set the behavior for new messages:

or 1 ∞ message key flashes (it stops when the key is pressed) or 1 ∞ message key does not flash

Your selection is displayed (e.g. 1):



Press the display key OK.

Missed alarms list

Missed (unacknowledged) appointments from the calendar (→ page 57) and anniversaries (→ page 39) are saved in the Missed Alarms list if:

- You do not accept an appointment/anniversary.
- ◆ The appointment/anniversary was signalled during a phone call.
- ◆ The handset is deactivated at the time of the appointment/anniversary.
- Automatic redial was activated at the time of an appointment/anniversary (→ page 40).
- ◆ Open the list by pressing the message key (→ page 41).

Each entry is displayed with:

- Number or name
- Date and time

The most recent entry is at the top of the list.

Press the display key Delete, to delete the selected entry.

Each list may contain a maximum of 10 entries. If 10 entries are already stored in the list, the next appointment reminder will delete the oldest entry.

Sending SMS (text messages)

Your phone is delivered ready to send SMS messages immediately.

Prerequisites:

- Calling Line Identification is enabled for your phone line.
- Your network provider supports SMS on the fixed line network (information on this can be obtained from your network provider).
- You are registered with your service provider to send and receive SMS.
- To receive SMS messages, you must be registered with your service provider. This occurs automatically when you send your first SMS.

Please note

If your phone is connected to a PABX, please read (→ page 47).

Writing/sending SMS

Writing an SMS



New SMS Select and press **OK**.



Write an SMS.

Please note

- For instructions on entering text and special characters, please see page 82.
- An SMS may contain up to 612 characters. If there are more than 160 characters, the SMS is sent as a linked SMS (up to 4 SMS messages with 153 characters each). The top right of the display shows how many characters are still available and which part of a linked SMS is currently being written.

Sending an SMS

Press the talk key

Or:

Options

Press the display key.

Send Select and press OK.

| | | | | |

Select number with access code (even if you are in that area) from the directory or enter directly.

Send Press the display key. The SMS is

sent.

Please note

- If you are interrupted by an external call while writing an SMS, the text is automatically saved in the draft SMS list.
- If the memory is full, or if the SMS function on the base is being used by another handset, the operation is cancelled. A relevant message appears in the display. Delete SMS messages you no longer require or send the SMS later.

SMS status report

Prerequisite: Your network provider supports this feature.

If you have activated the status report, you will receive an SMS with a confirmation message after sending.

Activating/deactivating the status report

→ Settings

Status Report

Select and press Change (M = on).

Reading/deleting status report/saving number to directory

▶ Open the incoming message list (→ page 45) and then:

Select SMS with State OK or State not OK status.

Read

Press the display key.

◆ Delete:

Options → Delete entry → OK.

◆ Number in directory:

Options → Copy to Directory → OK.

◆ Delete entire list:

Options → Delete All → OK.

Draft SMS list

You can save an SMS in the draft SMS list, and edit and send it later.

Saving an SMS in the draft SMS list

➤ You are writing an SMS (→ page 43).

Options

Press the display key.

Save Entry Select and press OK.

Opening the draft message list

□ → M → Draft

The first list entry is displayed, e.g.,



If the entry has been saved with the phone number, i.e., when the SMS was saved from the incoming message list, the number is displayed in the first line.

Reading or deleting SMS messages

▶ Open the draft message list and then:

Select SMS.

Read

Press the display key. The text is displayed. Scroll line by line

usina 🗐.

or delete the SMS with

Options → Delete entry → OK.

Writing/editing an SMS

You are reading an SMS in the draft SMS list.

Options

Open menu.

You have the following options:

Send

Send stored SMS.

Edit

Edit the text of the saved SMS and then send it (→ page 43).

Character Set

Display text in the selected character set.

Deleting draft SMS list

▶ Open the draft message list and then:

Options

Delete All

Open menu.

Select, press OK and confirm with Yes. The list is deleted.

Sending SMS messages to an e-mail address

If your service provider supports the SMS as e-mail feature, you can also send your SMS messages to e-mail addresses.

The e-mail address must be at the beginning of the text. You must send the SMS to your SMS send centre's e-mail service.



→ Mew SMS

Copy the e-mail address from the directory or enter it directly. End the entry with a space or colon (depending on the service provider).



Enter the SMS text.

Options Send

Press the display key. Select and press OK.



Enter the number of the e-mail service.



Press the display key.

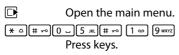
Receiving an SMS

All received SMS messages are saved in the incoming SMS list. Linked SMS messages are displayed as **one** message. If this is too long or is not transferred completely, it is split into individual messages. Since an SMS remains in the list even after it has been read, **regularly delete SMS messages from the list**.

The display tells you if the SMS memory is full.

Activating/deactivating first ringtone muting

Each incoming SMS is signalled by a single ring (ringtone as for external calls). If you accept such a "call", the SMS is lost. To prevent this ring, suppress the first ringtone for all external calls.



O L OK Make the first ringtone audible.

Or:

1 w OK Mute the first ringtone.

Incoming SMS list

The incoming message list contains:

- All received SMS messages, starting with the most recent.
- ◆ SMS messages that could not be sent due to an error.

New SMS messages are signalled on all Gigaset handsets by the

icon on the display, the flashing message key

and an advisory tone.

Opening the incoming message list with the we key

Press.

The incoming message list is indicated by the number of entries (example):

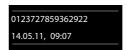


Bold: new entries **Normal font:** old entries

OK

Press.

The number and date of receipt are displayed in the entry list.



Opening the incoming message list via the SMS menu

Deleting the incoming message list

All **new and old** SMS messages in the list are deleted.

▶ Open the incoming message list.

Options

Open menu.

Delete All

Select, press OK and confirm with Yes. The list is deleted.

Reading or deleting SMS messages

▶ Open the incoming message list, then:

\bigsig

Select SMS.

Read

Press the display key. The text is displayed. Scroll line by line using (\$\display\$).

Or delete the SMS with

Options → Delete entry → OK.

After you have read a new SMS, it is given the status "Old" (is no longer shown in bold).

Changing the character set

Read SMS

Options Press the display key.

Character Set

Text is shown in the selected character set.

Replying to or forwarding SMS messages

Read SMS

Options

Press the display key.

You have the following options:

Reply

Write and send a new SMS in reply to the sender (→ page 43).

Edit

Edit the text in the SMS and return it to the sender (→ page 43).

Forward

Forward the SMS to another number (→ page 43).

Character Set

Display text in the selected character set.

Copying the number to the directory

Copying the sender's number

Den the incoming message list and select the SMS (→ page 45).

Options → Copy to Directory

▶ Complete the entry (→ page 38).

Copying/dialling numbers from an SMS

Read the SMS and scroll to the telephone number.

The digits are highlighted.

→□

Press the display key.

Complete the entry (→ page 38).

Or:

Press the talk key to dial the number.

If you wish to use the number to send an SMS:

► Save the number with the local area code (access code) in the directory.

SMS with vCard

The vCard is an electronic business card. It is displayed by the 🔳 icon in the body of the SMS.

A vCard can include:

- ◆ Name
- ◆ Private number
- Business number
- ◆ Mobile phone number
- ◆ Birthday

Entries in a vCard can be saved to the directory individually.

Opening the vCard

▶ Read the SMS containing the vCard.

View

Press the display key. To return to the body of the

SMS, press Back.

Select number.

Save

Press the display key.

When you save a number, the directory is opened automatically. The number and name are copied. If a birthday is entered on the vCard, the date is copied to the directory as an anniversary.

If necessary, edit the entry in the directory and save it. You will return to the vCard automatically.

Receiving notifications via SMS

You can be notified about missed calls or new answering machine messages (Gigaset SL400A only) via SMS.

Prerequisite: For missed calls, the caller's number (CLI) must have been transmitted.

Notification is sent to your mobile phone or another phone with SMS functionality.

You only need to save the telephone number to which you wish the notification to be sent.

▶ You can enter data in the following fields:

To:

Enter the number to which the SMS should be sent.

On missed call

Select **On** if you require SMS notification.

On message on answer machine (Gigaset SL400A only)

Select **On** if you require SMS notification.

Save

Press the display key.

Warning

Do **not** enter your own fixed line network number for the notification of missed calls. This can lead to chargeable endless looping.

Setting SMS centres

SMS messages are exchanged between SMS centres operated by service providers. You must enter the SMS centre through which you wish to send and receive SMS messages into your phone. You can receive SMS messages from every SMS centre that is entered, provided you have registered with your service provider.

Your SMS messages are sent via the SMS centre that is entered as the active send service centre (→ page 47). Only one SMS centre can be the active send service centre at any one time.

If no SMS service centre is entered, the SMS menu only contains the entry **Settings**. Enter an SMS service centre (→ page 47).

Entering/changing SMS centres

 Find out about the services and special functions offered by your service provider before you make a new application and/or before you delete pre-configured call numbers.



Select SMS centre (e.g., Service Centre 1) and press Edit.

▶ You can enter data in the following fields:

Active Send:

Select Yes if SMS messages are to be sent via the SMS centre.

SMS Service Centre Number:

Enter the number of the SMS service.

Save

Press the display key.

Sending an SMS via another SMS centre

- ► Activate the SMS centre (2 to 4) as the active send service centre.
- Send the SMS.

Receiving SMS on a PABX

- You can only receive an SMS when Calling Line Identification is forwarded to the extension of the PABX (CLIP). The CLIP evaluation of the SMS centre number is completed in your Gigaset.
- Depending on your PABX, you may have to add the access code (external line prefix) before the number of the SMS centre.
 If in doubt, test your PABX, e.g., by sending an SMS to your own number: once with and once without the access code.
- When you send SMS messages, your sender number may be sent without your extension number. In this case the recipient cannot reply to you directly.

Sending and receiving SMS messages **on ISDN PABXs** is only possible via the MSN number assigned to your base.

Activating/deactivating SMS function

If you deactivate the SMS function, you cannot send or receive any SMS messages with your phone.

The settings you have made for sending and receiving SMS messages (e.g., the numbers of the SMS centres) and the entries in the incoming and draft message lists are saved even after deactivation.

Open the main menu.

(* △) (# →) (0 → (5) (# →) (2 ABC) (6 MNO)

Enter the digits.

O _ OK Deactivate the SMS function.

Or:

1 co OK Activate the SMS function (default setting).

SMS troubleshooting

Error codes when sending

E0 Calling Line Identification permanently restricted (CLIR) or Calling Line Identification not activated.

FE Error occurred during SMS transfer.

FD Connection to SMS centre failed; see self-help.

Self-help with errors

The following table lists problem situations and possible causes and provides advice on troubleshooting.

You cannot send messages.

- You have not requested the CLIP service (Calling Line Identification Presentation).
 - Ask your service provider to enable this service.
- SMS transmission has been interrupted (e.g., by a call).
 - Re-send the SMS.
- 3. The network provider does not support this feature.

- No number or an invalid number is entered for the SMS centre set as the active send service centre.
 - ▶ Enter the number (→ page 47).

You receive an incomplete SMS.

- 1. Your phone's memory is full.
 - ▶ Delete old SMS messages (→ page 44).
- The service provider has not yet sent the rest of the SMS.

You have stopped receiving SMS messages.

Call divert (redirecting) is set to When: Immediately or Immediately is activated for the network mailbox.

Change the call divert settings
 page 34).

The SMS is played back.

- The "display call number" feature is not activated.
 - Ask your service provider to activate this function (chargeable).
- No agreement is in place between your mobile phone operator and your fixed line network SMS service provider.
 - Obtain information from your fixed line network SMS service provider.
- Your terminal has been recorded by your SMS provider as having no fixed line network SMS functionality, i.e., you are not registered with the provider.
 - ➤ Send any SMS to automatically register your telephone to receive SMS.

Messages are only received during the day.

The terminal is recorded in your SMS provider's database as having no fixed line network SMS functionality, i.e., you are not registered with the provider.

- Obtain information from your fixed line network SMS service provider.
- Send any SMS to automatically register your telephone to receive SMS.

Operating the Gigaset SL400A base answering machine

You can access the answering machine via the handset or by remote operation (from another telephone/mobile phone). You can record your own announcement message or advisory message via the handset.

Answering machine mode

You can use the answering machine in two different modes.

- In Answer & record mode, the caller hears the announcement and can then leave a message.
- In Answer only mode, the caller hears your announcement but cannot leave a message.

Operating via the handset

The handset loudspeaker activates **automatically** if you receive an acoustic prompt or message while operating. You can switch it off with handsfree key

Activating/deactivating and setting answering machine mode

You can choose between **Answer & record**, **Answer only** and **Alternating**. By using the **Alternating** setting, you can activate answer and record mode for a set period of time, outside this period the caller will only hear the announcement.

 \rightarrow \rightarrow Activation ($\checkmark =$ on)

Edit Press the display key.

You can enter data in the following fields:

Activation:

Select **On** or **Off** to activate/deactivate the answering machine.

Mode:

Select **Answer & record**, **Answer only** or **Alternating**.

If Alternating mode is selected:

Record from:

Enter hours/minutes for the start of the period in 4-digit format. (The time **must** be set on the phone beforehand.)

Record until:

Enter hours/minutes for the end of the period in 4-digit format.

If answer & record is not set, answer only mode applies.

Save Press the display key.

If the messages memory is full and **Activation: On** has been selected, saving is interrupted and you will receive an instruction to delete old messages.

When you switch the answering machine on, the remaining memory time is announced. If the time has not yet been set, an appropriate announcement is made (set time \rightarrow page 17). The QQ icon appears in the display.

The phone is supplied with pre-recorded announcements for answer and record mode and for answer only mode. If a personal announcement has not been recorded, the relevant pre-recorded announcement is used.

Recording announcements/ advisory messages

→ Record Announcem. / Rec. Advisory Msg.

OK Press the display key to start the recording.

You hear the ready tone (short tone).

Now speak your announcement (at least 3 secs.).

Just as if making a call via the receiver, place the telephone against your ear and speak into the microphone at a normal volume.

Operating the Gigaset SL400A base answering machine

End

Press the display key to end the recording.

Cancel recording with or Back. Restart the recording with OK.

After recording, the announcement is played back for you to check. You can rerecord the announcement with New.

Please note:

- Recording ends automatically if the maximum recording time of 100 seconds is exceeded or there is a break in speech for more than 2 seconds.
- ◆ If you cancel the recording, the prerecorded announcement is used again.
- ◆ If the answering machine's memory is full, it will switch to **Answer only** mode.
 - Delete old messages and the answering machine will automatically switch back to Answer & record mode.
 Repeat recording if required.

Playing back announcements/advisory messages

→ □ → Announcements
 → Play Announcement /
 Play Advisory Msg.

If you have not recorded a personal announcement, the relevant pre-recorded announcement is played.

Record a new announcement while playing back the announcement:

New

Press the display key.

If the answering machine's memory is full, it will switch to **Answer only** mode.

 Delete old messages and the answering machine will automatically switch back to Answer & record mode. Repeat recording if required.

Deleting announcements/advisory messages

→ Delete Announcem. / Del. Advisory Msg.

Yes

Press the display key to confirm the prompt.

Once you have deleted your announcement, the relevant pre-recorded announcement will be used again.

Please note

Deleting announcements can take some time.

Playing back messages

The date and time of each message is logged (provided this has been set, → page 17) and displayed during the playback. If Calling Line Identification is activated, the caller's number is displayed. If the caller's number is saved in the directory, their name is displayed.

Playing back new messages

New messages that have not yet been played back are indicated on the display with an icon and number:



The 💌 key on the handset flashes.

Press the message key.

Answer. Mach.:

Select and press OK.

If there are new messages, playback then begins with the first new message. After the last new message, you will hear the end tone and an announcement stating how much recording time remains.

If the message has been saved with the date and time, you will hear an appropriate announcement before playback begins. After the entry time and date have been played back (after approx. 3 seconds), a new message assumes the status "old".

Playing back old messages

You can listen to old messages if there are no more new messages. Begin playback as described under "Playing back new messages".

Stopping and controlling playback

During message playback:

2 ABC Pause playback. Press 2 ABC again to resume.

or

Options Open menu.

> Select Pause and press OK. To continue select Continue

and press OK.

(a) or 1 ∞

Go to the start of the current message.

Press twice to go back to the previous message.

□ or 3 per

Go to the **next message**.

Press twice to skip ahead two messages.

4 сні Skip back 5 seconds in the current message.

(Skip back function prerequisite: more than five seconds of the current message have been played back).

If playback is interrupted for over a minute, the answering machine returns to idle status.

Marking a message as "new"

A previously played back "old" message is displayed as a "new" message again.

During message playback:

***** △ Press the star key.

or:

Options Open menu.

Mark as new

Select and press OK.

An announcement informs you of the message's new status.

Playback of the current message is cancelled. Playback of next message starts, if applicable.

The key on the handset flashes.

Copying a phone number from a message to the directory

During playback or pause:

Options → Copy to Directory

➤ Complete the entry (→ page 38).

Please note

Message playback can also be started via the menu:

→ Play Messages

Deleting messages

You can either delete all old messages together or individually.

Deleting all old messages

During playback or pause:

Options → Delete old list

OK Press the display key to confirm

the prompt.

Yes Press the display key to confirm the prompt.

Deleting individual old messages

During playback or pause:

Delete Press the display key.

Picking up a call from the answering machine

You can pick up a call while the answering machine is recording or is being operated remotely:

/ Accept

Press the talk or display key.

Recording stops and you can speak to the caller.

If two seconds of the call have already been recorded when you pick it up, the call is displayed as a new message. The key on the handset flashes.

You can answer the call, even if it is not signalled on the handset.

Diverting an external call to the answering machine

Prerequisite: sufficient memory space is available on the answering machine.

An external call is signalled on the handset:

→ o Select display key.

The answering machine starts immediately in answer & record mode and records the call. The set time for ring delay (→ page 52) is ignored.

Activating/deactivating two-way record

You can record an **external** call with the answering machine.

▶ Inform the caller that the call is being recorded.

Options Open menu.

Two-way Record

Select and press OK.

Two-way record is indicated on the display by an advisory text and is added to the answering machine list as a new message.

Press the display key to stop two-way record.

The maximum recording time depends on the memory available on the answering machine. If the memory is full, you will hear an end tone, the recording is aborted, and the call recorded up to that point is listed in the answering machine list as a new message.

Activating/deactivating call screening

During recording of a message, you can screen a call via the loudspeaker of registered handsets.

Permanently activating/deactivating call screening

ightharpoonup ightharpoonup Call Screening (ightharpoonup = on)

Change Select display key to activate/deactivate the function.

Deactivating call screening for the current recording

You can deactivate the function for your own handset during the recording.

Silence Press the display key.

Setting the recording parameters

The answering machine has already been preset at the factory. Individual settings can be adjusted using the handset.

→ Page → Recordings

▶ You can enter data in the following fields:

Length:

Maximum recording time, select 1 min., 2 min., 3 min. or Maximum.

Quality:

Select **Long Play** or **Excellent** recording quality. If the quality is higher, the maximum recording time is reduced.

Ring Delay:

Select when the answering machine should accept a call: Immediately, after 10 sec., 18 sec.,

30 sec. or Automatic.

Save Press the display key.

Information about ring delay

In **Automatic** mode, the following applies for ring delay:

- If there are no new messages, the answering machine answers a call after 18 seconds.
- If there are new messages, the answering machine answers a call after 10 seconds.

When operating remotely (→ page 53), you can tell after approx. 15 seconds that there are no new messages (otherwise the answering machine would have already accepted your call). There are no call charges if you hang up now.

Please note:

You can configure your telephone so that the **first** ring is **suppressed** on all calls (→ page 45). This means that the time selected for the ring delay predetermines how long the caller must wait before the answering machine accepts the call.

Changing the language for voice prompt and pre-recorded announcement



The current language is indicated by a \odot .



Select language and press Select.

Resetting fast access for the answering machine using key 1

By default, key 1 ∞ has been assigned for fast access to the integrated answering machine. However, if you have set the network mailbox for fast access (→ page 55), you can reset this setting.

Answer Machine

Select and press OK.

Once you have selected the answering machine, press and **hold** key 1 ... You are connected directly.

The setting for fast access applies to all registered handsets.

Operating when on the move (remote operation)

You can check and activate your answering machine from any other telephone (hotel, pay phone etc.), or initiate ringback from the answering machine with an SMS.

Prerequisites:

- You have set a system PIN other than 0000 (→ page 74).
- The phone you are using for remote operation has tone dialling (DTMF), i.e., you hear different tones when you press the keys. Alternatively, you can use a code transmitter (available from your mobile phone retailer).

Calling the answering machine and playing back messages



Dial your own number.

When you hear your announcement, press **9** and enter the system PIN.

You are informed whether any new messages have been recorded. The messages are now played back. You can now operate the answering machine with the keypad.

The following keys are used for operation:

To return to the start of the current message.

Press twice to go back to the previous message.

Stop playback. Press again to resume.

Go to the next message.

Skip back five seconds in the current message.
(Skip back function prerequisite: more than five seconds of the current message have been played back).

J A previously played back "old" message is displayed as a "new" message again.

Delete current message.

Activating the answering machine

▶ Phone home and let the phone ring until you hear: "Please enter PIN".



Enter system PIN.

Your answering machine is activated. It tells you how much memory time is left.

The messages are now played back.

The answering machine cannot be deactivated remotely.

Initiating ringback from the answering machine with SMS and listening to messages

Prerequisite: You must have stored an SMS notification number (→ page 46).

You can use the telephone (mobile phone or any other device with SMS functionality) for which you have stored the notification number in your phone to send an SMS to your answering machine when you are away from home. It will then call you back. The message playback begins when you accept the call and press any digit key.

The SMS must contain the following:

<System PIN><Ringback number>*

The ringback number is optional.

Examples:

4711 or *4711*089123456*

If a ringback number is entered, it is dialled; otherwise the SMS notification number is dialled.

You can now operate the answering machine via the keypad, as described in the previous sections.

Using the network mailbox

The network mailbox is your network provider's answering machine within the network. Ask your network provider about this. You cannot use the network mailbox unless you have **requested** it from your network provider.

Configuring fast access for the network mailbox

Gigaset SL400: Fast access is preset for the network mailbox. You only need to enter the number of the network mailbox.

Gigaset SL400A: Fast access is preset for the integrated answering machine. You can configure the network mailbox instead.

Entering network mailbox number

→ Network Mailbox

Enter the number for the network mailbox.

Save Press the display key.

Select key 1 for the network mailbox (Gigaset SL400A only)

Network Mailbox

Select **Network Mailbox** and press **Select** (**©** = selected).

The fast access settings apply to all registered Gigaset handsets.

Calling the network mailbox

Press and hold. You are connected directly to the network mailbox.

Press handsfree key (1) if required. You hear the network mailbox announcement.

Please note

You can also connect to the network mailbox via the menu:

→ Play Messages

Viewing the network mailbox message

When a message is recorded, you receive a call from the network mailbox. If you have requested Calling Line Identification, the network mailbox number is displayed. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number is saved in the missed calls list and the message key flashes (→ page 41).

Please note

Enter the network mailbox phone number into your directory along with the designation "Network mailbox"; the display and the call list will then show this designation.

ECO DECT

ECO DECT uses less energy and reduces transmission power.

Reducing transmission power (radiation)

In normal operation (default setting):

The device range is set to maximum as default. This guarantees optimum wireless management. In idle status, the handset will not function (as it is not transmitting). Only the base will maintain contact with the handset via a low wireless signal. During a call, the transmission power automatically adapts to the distance between the base and handset. A closer distance to the base means lower transmission power.

You can reduce the transmission power even further:

1) Reducing the range and thereby lowering transmission power by up to 80%

In many spaces such as apartments, business rooms and offices, the maximum range is not necessary. If you deactivate the **Maximum Range** setting, you can reduce the transmission power during a call by up to 80%, using half of the range.

Display icon for reduced range (→ page 73). This setting cannot be used with a repeater (→ page 73).

2) Deactivating DECT wireless module in idle status (Eco Mode+)

With the **No Radiation** setting, you can deactivate the transmission power of the base completely during idle status.

When the wireless model is deactivated, the icon \bigcirc is displayed in idle status instead of the signal strength icon.

This setting cannot be used with a repeater $(\rightarrow page 73)$.

	Signal streng off)	th (No Radiation
7=1)	76% - 100%	White if Marri
711	51% - 75%	White, if Maxi - mum Range is on;
71	26% - 50%	Green, if Maxi - mum Range is off
1	1% - 25%	man nange is on
©	Red: no connection to the base	
P	No Radiation activated: white, if Maximum Range is on; green, if Maximum Range is off	

Notes

- To enjoy the benefits of the No Radiation setting, all registered handsets must support this feature.
- When the No Radiation setting is activated and a handset is registered to the base that does not support this feature, No Radiation will automatically be deactivated. As soon as this handset is de-registered, No Radiation will automatically be re-activated.
- The wireless connection will only be established for an incoming or outgoing call and the connection will be delayed by about 2 seconds.
- So that a handset can establish a wireless connection with the base more quickly for an incoming call, it must "listen" to the base more often, i.e. scan the environment. This increases power usage and reduces the standby and talktime duration of the handset.
- ◆ When **No Radiation** is activated, there will be no range display/range alarm on the handset. Contactability can be tested by assigning a line: Press and hold the Answer call key ∠. You will hear the ringing tone.

Setting an appointment (calendar)

You can use your handset to remind yourself of up to **30 appointments**. Anniversaries (→ page 39) entered in the directory are automatically recorded in the calendar.

Saving an appointment.

Prerequisite: The date and time have already been set (→ page 17).





- ◆ The current day is selected (highlighted).
- Days on which appointments have already been saved are highlighted.

Select the required day in the graphical calendar.

The selected day is highlighted. The current day is highlighted in the same colour as the digits.

- Press the centre of the control key.
- ◆ If appointments have already been entered, this will open the list of saved appointments on that day.

 Select <New Entry> → OK to open the data input window.
- If no appointments have been entered, the data input window will open immediately to add the new appointment.

▶ You can enter data in the following fields:

Activation:

Select On or Off.

Date:

Enter day/month/year in 8-digit format.

Time:

Enter hours/minutes in 4-digit format.

Text:

Enter text (max. of 16 characters). The text appears as the appointment name in the list and is displayed on the screen during the appointment reminder. If you do not enter any text, only the date and time of the appointment are displayed.

Signal:

Select the reminder type.

Save

Press the display key.

Please note

If you have already saved thirty appointments, you will have to first delete an existing appointment before adding a new one.

Signalling appointments and anniversaries

An appointment reminder is signalled in idle state for 60 seconds with the selected ringtone at the volume that has been set for internal calls (\rightarrow page 70).

The name is displayed for anniversaries, while the entered text is displayed for appointments along with the time.



You can either deactivate or answer an appointment reminder:

Off Press the display key to deacti-

vate the appointment reminder.

Or:

Press the display key to respond to the appointment reminder

with an SMS.

Please note

During a call, the appointment reminder is signalled by a short tone.

Managing appointments



Editing individual appointments

Select a day in the graphical calendar on which an appointment has already been saved (digits highlighted) and press the control key .

Select appointment for the day.

You have the following options:

View Press the display key and edit or

confirm the entry.

or

Options Open the menu for editing, deleting and activating/deacti-

vating.

Deleting all appointments for one day

Options → Delete all Appts. → OK

Confirm the security prompt with Yes. **All** appointments are deleted.

Displaying missed appointments, anniversaries

Missed appointments/anniversaries (→ page 39) are displayed in the **Missed Alarms** list if:

- You do not accept an appointment/anniversary.
- ◆ The appointment/anniversary was signalled during a phone call.
- ◆ The handset is deactivated at the time of the appointment/anniversary.
- Automatic redial was activated at the time of an appointment/anniversary (→ page 40).

The icon and the number of **new** entries are shown in the display. The most recent entry is at the top of the list.

Select appointment/anniversary.

A missed appointment is displayed with the appointment name and a missed anniversary is displayed with the last name and first name. The date and time will also be given.

Delete Delete appointment.

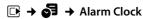
SMS Write an SMS.

If 10 entries are already stored in the list, the next appointment reminder will delete the oldest entry.

Setting the alarm clock

Prerequisite: The date and time have already been set (→ page 17).

Activating/deactivating the alarm clock and setting the wake-up time



▶ You can enter data in the following fields:

Activation:

Select On or Off.

Time:

Enter the wake-up time in 4-digit format.

How often:

Select Daily or Monday-Friday.

Volume:

Set the volume (1–6).

Melody:

Select melody.

Save

Press the display key.

In idle state, the (i) icon and wake-up time are displayed.

A wake-up call is signalled on the display and with the selected ringtone (→ page 3). The wake-up call sounds for 60 seconds. If no key is pressed, the wake-up call is repeated twice at five minute intervals and then switched off.

During a call, the wake-up call is only signalled by a short tone.

Deactivating the wake-up call/ repeating after a pause (snooze mode)

Prerequisite: A wake-up call is sounding.



Press the display key. The wakeup call is deactivated.

Or

Snooze

Press the display key or any key. Size is shown in the display. The wake-up call is deactivated and then repeated after 5 minutes. After the second repetition the wake-up call is deactivated completely.

Using multiple handsets

Registering handsets

You can register up to six handsets to your base.

A Gigaset handset can be registered on up to four bases.

Manually registering Gigaset handsets to the Gigaset SL400/SL400A

You must manually register the handset on both the handset (1) and the base (2).

Once the registration process has been completed successfully, the handset returns to idle state. The handset's internal number is shown in the display e.g., **INT 1**. If not, repeat the procedure.

1) On the handset

The handset is not registered to a base.

Register

Press the display key.

The handset is already registered to a base:



If the handset is already registered to four bases:

Select base, e.g., **Base 3** and press OK.



If required, enter the system PIN for the base and press OK.

A message appears stating that the handset is searching for a base that is ready for registration.

2) On the base

 Within 60 seconds, press and hold the registration/paging button on the base
 (→ page 2) (approx. 3 seconds).

Registering other handsets

You can register other Gigaset handsets and handsets for other devices with GAP functionality as follows.

1) On the handset

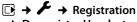
▶ Start to register the handset as described in its user guide.

2) On the base

▶ Press and **hold** the registration/paging button on the base (> page 2) (approx. 3 sec.).

De-registering handsets

You can de-egister all other registered handsets from each of the registered Gigaset handsets.



→ De-register Handset

Select the internal subscriber you wish to de-register and press OK.

(The handset you are currently using is highlighted with <).

Enter the current system PIN

and press OK.

Yes

Press the display key.

Locating a handset ("Paging")

You can locate your handset using the base.

- ▶ **Briefly** press the registration/paging button on the base (\rightarrow page 2).
- ▶ All handsets will ring simultaneously ("paging"), even if the ringtones are deactivated.

Ending paging

▶ **Briefly** press the registration/paging button on the base or press the talk key <a> on the handset.

Changing the base

If your handset is registered to more than one base, you can set it to a particular base or to the base that has the best reception (Best Base).





Select one of the registered bases or **Best Base** and press Select.

Making internal calls

Internal calls to other handsets registered on the same base are free.

Calling a specific handset

ᅒ Initiate internal call.

Enter the number of the handset.

Or:

Select handset. $\overline{ }$ Press the talk key.

Calling all handsets ("group call")

 \Box Press and hold.

Or:

ᅒ Initiate internal call. **★** △ Press the star key.

Call all Select

Press the talk key.

All handsets are called.

Ending a call

Press the end call key.

Transferring a call to another handset

You can transfer an external call to another handset (connect).

 \blacksquare

Open the list of handsets.
The external participant hears music on hold, if activated (→ page 73).

Select a handset or **Call all** and press **OK**.

When the internal participant answers:

▶ If necessary, announce the external call.

 $\fbox{ }$

Press the end call key.

The external call is transferred to the other handset.

If the internal participant does **not** answer or the line is busy, press the display key End, to return to the external call.

When transferring a call, you can also press the end call key before the internal participant answers.

Then, if the internal participant does not answer or the line is busy, the call will automatically return to you.

Making internal consultation/ conference calls

When you are conducting an **external** call, you can call an **internal** participant at the same time for consultation or hold a conference call between all 3 participants.

You are conducting an external call:

Open the list of handsets. The external participant hears music on hold, if activated (→ page 73).

Select handset and press OK.
The internal participant is called.

If the participant picks up, you can either:

End

Press the display key. You are reconnected with the external participant.

Or:

Conference

Press the display key.
All 3 participants are connected with each other.

Please note

- ◆ If only **two** handsets are registered, the other handset is called **immediately** by pressing the ☑ key.
- ◆ Pressing and holding the key calls all handsets immediately.

Ending a conference call

[©]

Press the end call key.

If an **internal** participant presses the end call key , the other handset remains connected to the external participant.

Accepting/rejecting call waiting

If you receive an **external** call during an **internal** call, you will hear the call waiting tone (short tone). With Calling Line Identification, the caller's number will appear in the display.

Ending an internal call, accepting an external call

Accept

Press the display key.

The internal call is **ended**. You are connected to the external caller.

Rejecting the external call

Reject

Press the display key.

The call waiting tone is turned off. You remain connected with the internal participant. The ringtone can still be heard on other registered handsets.

Listening in to an external call

Prerequisite: The Listening In function must be activated.

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation. All the participants are made aware of additional listeners by a signal tone.

Activating/deactivating listening in

Press Change to activate/deactivate the function ($\mathbf{M} = on$).

Internal listening in

The line is engaged with an external call. Your screen displays information to that effect. To listen in to the external call:

Press and **hold** the talk kev.

You can listen in to the call. All participants hear a signal tone. During this time, this handset displays the Conference message and it is not possible to dial another number from this handset.

Ending listening in

Press the end call kev.

All participants hear a signal tone.

If the first internal participant presses the end call key 🕝, the handset that has "listened in" remains connected to the external participant.

Changing the name of a handset

The names "INT 1", "INT 2" etc. are assigned automatically at registration. You can change these names. The name must be no more than 10 characters. The changed name is displayed in every handset's list.

ᅒ Open the list of handsets. Your

own handset is indicated by **◄**.

Select handset. Open menu.

Options Rename

Enter name.

Save Press the display key.

Changing a handset's internal number

A handset is automatically assigned the lowest free number when it is registered. If all slots are occupied, number 6 is overwritten if this handset is in idle state. You can change the internal number of all registered handsets (1-6).

Open the list of handsets. Your

own handset is indicated by ◀.

Options Open menu.

Assign Handset No.

Save

Select and press OK.

█ Select number.

> Press the display key to save the input. Only free numbers can be

assigned.

Using a handset as a room monitor (Babyphone)

If the room monitor is activated, a previously saved destination number is called as soon as a set noise level is reached. You can save an internal or external number in your handset as the destination number. All of the handset keys are deactivated, with the exception of the display keys.

The room monitor call to an external number is terminated after approximately 90 seconds. The room monitor call to an internal number (handset) stops after approx. 3 minutes (depending on the base). When the room monitor is activated, all keys are locked except the end call key. The handset's speaker can be switched on or off (Two Way Talk = On or Off). If Two Way Talk is switched on, you can answer the room monitor call.

When the room monitor is activated, incoming calls to the handset are indicated without a ringtone and are only shown on the screen. The display and keypad are not illuminated and advisory tones are also turned off.

If you accept an incoming call, the room monitor is suspended for the duration of the call, but the function **remains** activated.

If you deactivate then reactivate the handset, the room monitor remains activated.

Warning!

- Always check the operation of the room monitor before use. For example, test its sensitivity. Check the connection if you are diverting the room monitor to an external number.
- When the function is switched on, the handset's operating time is considerably reduced. If necessary, place the handset in the charger. This ensures that the battery does not run down.
- Ideally the handset should be positioned 1 to 2 metres away from the baby. The microphone must be directed towards the baby.
- The connection to which the room monitor is diverted must not be blocked by an activated answering machine.

Activating the room monitor and entering the destination number

▶ You can enter data in the following fields:

Activation:

Select **On** to activate.

Alarm to:

Select Internal or External.

External number: Select the number from the directory (press display key) or enter it manually.

Internal number: Select display key
Change → Select handset or Call all to
call all registered handsets → OK.
In idle state, the destination number or
the internal destination number is displayed.

Two Way Talk:

Switch the handset's speaker on or off (select **On** or **Off**).

Sensitivity:

Select the sensitivity of the sound level (select **Low** or **High**).

▶ Press Save to save the settings.

Using Bluetooth devices

When the room monitor function is activated, the idle display appears as shown below:



Changing the set destination number



 Enter and save number as described in "Activating the room monitor and entering the destination number"
 (→ page 63).

Cancelling/deactivating the room monitor

Press the end call key to cancel the call when the room monitor is activated.

In idle state, press the display key **OFF** to deactivate room monitor mode.

Deactivating the room monitor remotely

Prerequisites: The phone must support tone dialling and the room monitor should be set for an external destination number.

Accept the call from the room monitor and press keys 9 #.

The room monitor function will deactivate after the call ends. There are no further room monitor calls. The other room monitor settings on the handset (e.g., no ringtone) will remain activated until you press the display key OFF on the handset.

To reactivate the room function with the same phone number:

Reactivate and save with Save(→ page 63).

Using Bluetooth devices

Your Gigaset handset can communicate wirelessly via Bluetooth™ with other devices using this technology.

Before you can use your Bluetooth device, activate Bluetooth, ensure the devices are visible and then register the handset.

You can register one Bluetooth headset to the handset. You can also register up to five data devices (PCs, PDAs and mobile phones) to send and receive directory entries as vCards or exchange data with the computer (→ page 83).

To use the phone numbers, dialling codes (country and area code) must be stored in the directory (→ page 72).

You will find a description of how to operate your Bluetooth devices in the user guides for these devices.

Please note

- You can operate headsets on your handset that have the headset or handsfree profile. If both profiles are available, the handsfree profile is used to communicate.
- It can take up to five seconds to establish a connection between your handset and a Bluetooth headset. This applies both when a call is accepted using the headset or transferred to the headset, and when a number is dialled from the headset.

Activating/deactivating Bluetooth mode

Press Change to activate or deactivate Bluetooth mode ($\mathbf{M} = \text{activated}$).

In idle state, the ③ icon on the handset shows that Bluetooth mode is activated (→ page 3).

Registering Bluetooth devices

The distance between the handset in Bluetooth mode and the activated Bluetooth device (headset or data device) should be no more than 10 m.

Please note

- If you register a headset, any headset that is already registered will be overwritten.
- If you would like to use a headset with your handset that is already registered to another device (e.g., to a mobile phone), please deactivate this connection before you start the registration process.

→ Search for Headset / Search Data Device

The search can take up to 30 seconds.

Once the device has been found, its name is shown on the display.

Options

Press the display key.

Trust Device

Select and press OK.



Enter the PIN for the Bluetooth device **you want to register** and press **OK**.

The device is saved in the list of known devices.

Cancelling/repeating current search

To cancel search:

Cancel Press the display key.

Repeat search if necessary:

Options Press the display key.

Repeat Search

Select and press OK.

Editing the list of known (trusted) devices

Open list

→ ★ Known Devices

A corresponding icon appears next to each device name in the list displayed:

Icon Meaning

P Bluetooth headset

Bluetooth data device

If a device is connected, the corresponding icon is shown in the header of the display instead of **3**.

Viewing entries

Open list → 🖵 (select entry)

View Press the display key.

Device name and address are

displayed.

Go back with OK.

De-registering Bluetooth devices

Open list → □ (select entry)

Options Press the display key.

Delete entry

Select and press OK.

Please note

If you de-register an activated Bluetooth device, it may try to reconnect as an "unregistered device".

Changing the name of a Bluetooth device

Open list → 🖵 (select entry)

Options

Press the display key.

Edit Name Select and press OK.



Change the name.

Press the display key

Rejecting/accepting an unregistered Bluetooth device

If a Bluetooth device that is not registered in the list of known devices tries to connect with the handset, you will be prompted on the display to enter the PIN for the Bluetooth device (bonding).

◆ Reject



Briefly press the end call key.

Accept



Enter the PIN for the Bluetooth device you want to accept and press OK.

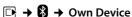
If you have accepted the device, you can use it temporarily (i.e., as long as it is within receiving range or until you deactivate the handset) or save it to the list of known devices.

Once the device's PIN has been confirmed

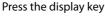
- Save to the list of known devices: press display key Yes.
- Use temporarily: press display key No.

Changing the Bluetooth name of the handset

You can change the handset name used to identify it on the display of another Bluetooth device.









Change the name.

Press the display key

Defining handset settings

Your handset is preconfigured, but you can change the settings to suit your individual requirements.

Quick dialling numbers and **functions**

You can assign a number from the directory to each of the digit keys 0 - and 2 ABC to 9 wxyz.

The left and right display keys have a default function. You can change the assignment (→ page 67).

The number is then dialled or the function started by simply pressing a key.

Assigning digit keys

Prerequisite: You have not yet assigned a number to the digit key and there is at least one entry in the directory.

Press and hold the digit key

Press the digit key briefly and press the display key QuickDial.

The directory opens.

Select an entry and press OK.

The entry is saved to the corresponding digit key.

Please note

If you delete or edit the entry in the directory at a later date, this will not affect the assignment to the number key.

Selecting numbers/changing an assignment

Prerequisite: The digit key already has a number assigned to it.

When the handset is in idle state

Press and hold the digit key: The number is dialled immediately.

Or

Briefly press the digit key.

Press the display key with the number/ name (abbreviated if necessary) to select the number **or**

Press display key Change to change the digit assignment or press display key Clear Key to delete the assignment.

Changing display key assignments

▶ Press and **hold** the left or right side of the display key.

The list of possible key assignments is opened. The following can be selected:

Room Monitor

Assign menu for setting and activating the room monitor to a key (→ page 63).

Alarm Clock

Assign menu for setting and activating the alarm clock to a key (→ page 59).

Calendar

Display graphical calendar (→ page 57).

Bluetooth

Assign the Bluetooth menu to a key (→ page 64).

Redial

Display the redial list.

More Functions...

More features are available:

Call Lists

Display call lists (→ page 40).

Call Divert

Set up call forwarding (→ page 34).

SMS

Assign menu for SMS functions to a key (→ page 43).

Select an entry and press OK.

Changing the display language

You can view the display texts in different languages.



The current language is indicated by a **①**.



Select language and press Select.

If you accidentally choose a language you do not understand:





Select the correct language and press the **right display key**.

Setting the display

Setting the screensaver/slide show

When in idle state, a picture or a slide show (all the pictures are displayed one after the other) from the Screensaver folder of the Resource Directory (→ page 71) or the time can be displayed as a screensaver. This will replace the idle state display.

The screensaver is not displayed in certain situations, e.g., during a call or if the handset is de-registered.

If a screensaver is activated, the **Screensaver** menu option is marked with \checkmark .

The current setting is displayed.

▶ You can enter data in the following fields:

Activation:

Select **On** (screensaver is displayed) or **Off** (no screensaver).

Defining handset settings

Selection:

Select screensaver or

View

Press the display key. The active screensaver is displayed.

Select screensaver and press

OK.

Save

Press the display key.

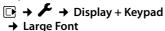
Briefly press the end call key to return to the idle display.

- Please note

If the **analogue clock** has been set as the screensaver, the **second hand** is shown only when the handset is **in the base**.

Setting large font

You can increase the font size of print and symbols in call lists and the directory to improve readability. Only one entry is shown at a time on the display instead of several entries and names are abbreviated if necessary.



Change

Press display key ($\mathbf{M} = \mathsf{on}$).

Setting the colour scheme

You can set the display to be shown in various colour combinations.

Display + Keypad→ Colour Schemes

Select Colour Scheme (1 to 5) and press Select.

Setting the display backlight

Depending on whether or not the handset is in the charger, you can activate or deactivate the backlight. If it is activated, the display is permanently dimmed.

If the display backlight is deactivated, it can be reactivated by pressing any key. **Digit keys** appear on the display for pre-dialling; **all other keys** do not have any further functions. Display + KeypadDisplay Backlight

The current setting is displayed.

▶ You can enter data in the following fields:

In Charger

Select **On** or **Off**.

Out of Charger

Select On or Off.

Please note

With the **On** setting, the standby time of the handset can be significantly reduced.

Save

Press the display key.

Setting keypad illumination

The brightness of the keypad illumination can be set to one of five levels.

Display + Keypad→ Keypad Illumination

The current setting is displayed.

▶ You can enter data in the following fields:

Brightness:

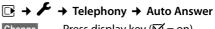
Select 1 (darkest) to 5 (brightest).

Save

Press the display key.

Activating/deactivating auto answer

If this function is activated, you can simply lift the handset out of the charger without having to press the talk key when you receive a call.



Change

Changing the handsfree/ earpiece volume

You can set the loudspeaker volume for handsfree mode and the earpiece volume to five different levels.

In idle state:

Open the menu for setting the

call volume.

Set the earpiece volume.

Scroll to the Speaker line.

Set the handsfree volume.

Save Press the display key to save the

setting.

During a conversation via the earpiece or in handsfree mode:

Press the control key to call up the **Handset Volume** menu. Set the earpiece or handsfree volume by pressing ①.

The setting will automatically be saved after approximately 3 seconds, if not then press the display key Save.

If **(a)** is assigned to another function, e.g., call swap (→ page 34):

Options Open menu.

Volume Select and press OK.

Configure setting (see above).

Please note

- ◆ The settings for the earpiece also apply to a connected headset.
- ◆ You can also set the call volume using the menu (→ page 28).

Setting a handsfree profile

You can set different handsfree profiles to optimally adapt your phone to your environment.

Profile 1

The optimum setting for most connections and set as default.

Profile 2

Optimum volume in handsfree mode. However, this means that the participants cannot speak at the same time as the person speaking is given preferential transmission (making two-way conversations difficult).

Profile 3

Optimises two-way conversations, both callers can hear each other, even if they talk at the same time.

Profile 4

Optimised for special connections. If the default setting (profile 1) does not provide optimum sound, please give this a try.

In idle status:

→ Audio Settings

→ Handsfree Profiles

Select handsfree profile (1 to 4).

Select Press the display key to save the

setting.

During a conversation:

Options Open menu.

Handsfree Profiles

Select and press OK.

Select handsfree profile (1 to 4).

Select Press the display key to save the

setting.

Changing ringtones

Volume:

You can choose between five volumes (1–5; e.g., volume $3 = \blacksquare \equiv 1$) and the "crescendo" ringtone (6; volume increases with each ring = $\blacksquare \equiv 1$).

◆ Ringtones:

You can select a ringtone from a list of pre-loaded melodies.

You can select various ringtones, melodies or any sound from the resource directory (→ page 71).

You can set different ringtones for the following functions:

- ◆ Internal Calls
- ◆ External Calls

Setting volume/melodies

In idle state:

- → → Audio Settings
 - → Ringtones(Handset)
 - → Volume/Melodies
- Set the volume for internal calls and appointments or melody
 - for internal calls.
- Scroll to the next line.
- Setting volumes/melodies for external calls.
- Save Press the display key to save the setting.

For external calls, you can also:

Specify a time period when you do not want the telephone to ring, e.g., during the night.

- → Ringtones(Handset) → Time Control

For external calls:

Select On or Off.

If time control is activated:

Suspend ring. from:

Enter the start of the period in 4-digit format.

Suspend ring. until:

Enter the end of the period in 4-digit format.

Please note

During this period, you will continue to receive calls from numbers to which you have assigned a personalised melody in the directory (VIP).

Activating/deactivating the ringtone for unknown calls

You can set your phone not to ring for calls where Calling Line Identification has been restricted. The call will only be signalled on the display.

In idle state:

- - → Ringtones(Handset)
 - → Anon. Calls Silent

Press Change to activate or deactivate the function ($\mathbf{M} = \mathbf{on}$).

Silent alert

Incoming calls and other messages are indicated by a silent alert.

In idle state:

- - → Silent Alert

Press Change to activate or deactivate the silent alert ($\overline{M} = \text{on}$).

Activating/deactivating the ringtone/silent alert

You can

- Permanently deactivate the ringtone in idle state or when receiving a call
- Deactivate the ringtone and silent alert for the current call

The ringtone cannot be re-activated while a call is in progress.

Deactivating the ringtone permanently

***** •

Press and hold the star key.

The Δ icon appears in the display.

Reactivating the ringtone

***** •

Press and hold the star key.

Deactivating the ringtone/silent alert for the current call

Silence

Press the display key.

Activating/deactivating the alert tone

In place of the ringtone, you can activate an alert tone. When you receive a call, you will hear a short tone ("Beep") instead of the ringtone.

***** △

Press and hold the star key and within 3 seconds:

Beep

Press the display key. A call will now be signalled by **one** short

alert tone.

골 appears in the display.

Using the Resource Directory

The resource directory on the handset manages sounds, which you can use as ringtones, and pictures, which you can use as caller pictures or as screensavers. Prerequisite: Calling Line Identification Presentation (CLIP). The resource directory can manage the following media types:

Туре	Format
Sound - Ringtones	Internal
Imported soundsPicture	WMA, MP3, WAV BMP, JPG, GIF
Caller pictureScreensaver	128 x 86 pixels 128 x 160 pixels

Various mono and polyphonic sounds and pictures are preconfigured on your handset.

You can listen to the available sounds and view the pictures.

You can download pictures and sounds from a PC (→ page 83). If there is not enough memory available, you must first delete one or more pictures or sounds.

Please note

The memory for screensavers, sounds and caller pictures is separated from the memory for the directory.

Playing back sounds/viewing caller pictures

→ Screensavers / Caller Pictures / Sounds (select entry)

Pictures:

View

Press the display key. The selected picture is displayed. Switch between pictures using the 🖨 key.

If you have saved a picture in an invalid file format, you will see an error message after selecting the entry.

Sounds:

The selected sound is played back immediately. Switch between the sounds using the key.

You can set the volume during playback.

Options

Open menu.

Volume

Select and press OK.

Set volume.

Save

Press the display key.

Deleting/renaming a picture/ sound

You have selected an entry.

Options

Open menu.

You can select the following functions:

Delete entry

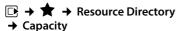
The selected entry is deleted.

Rename

Change the name (max. 16 characters) and press Save. The entry is stored with the new name.

Checking the memory capacity

You can check how much memory is available for screensavers, sounds and caller pictures.



Activating/deactivating advisory tones

Your handset uses advisory tones to tell you about different activities and statuses. The following advisory tones can be activated/deactivated independently of each other:

- ◆ **Key tones**: every key press is confirmed.
- ◆ Acknowledge tones:
 - Confirmation tone: at the end of an entry/setting and when an SMS or a new entry arrives in the answering machine list or call list
 - Error tone: when you make an incorrect entry
 - Menu end tone: when scrolling to the end of a menu
- ◆ Battery: the battery needs charging.

In idle state:



▶ You can enter data in the following fields:

Key Tones:

Select On or Off.

Confirmation:

Select On or Off.

Battery:

Select On or Off.

Save

Press the display key.

Setting your own area code

To transfer phone numbers (e.g., in vCards), it is essential that your area code (international and local area code) is saved on the phone.

Some of these numbers are already preset.



Check that the (pre)set area code is correct.

▶ You can enter data in the following fields:



Navigate in the input field.

If necessary, delete number:

press the display key.

Enter number.

Save Press the display key.

Example:

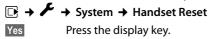


Restoring the handset default settings

You can reset individual settings and changes that you have made.

The following settings are **not** affected by a reset:

- ◆ Registration of the handset to the base
- ◆ Date and time
- ◆ Entries in the calendar
- Entries in the directory, SMS lists and the contents of the resource directory



Setting the base

The base settings are changed using a registered Gigaset handset.

Activating/deactivating music on hold

→ → → Audio Settings→ Music on hold

Press Change to activate or deactivate the music on hold ($\mathbf{M} = \mathbf{on}$).

Operating a repeater

You can use the Gigaset Repeater to increase the range of your Gigaset handset.

The function and setting of your repeater depends on the repeater version used. The repeater version can be identified by the item number on the product label: Gigaset Repeater (earlier than version 2.0) \$30853-\$601-... Gigaset Repeater 2.0 \$30853-\$602-...

For additional information, see the repeater user guide and our website at www.gigaset.com/gigasetrepeater

Gigaset Repeater (earlier than version 2.0)

Prerequisites:

- ECO DECT function Maximum Range must be activated.
- ◆ ECO DECT function **No Radiation** must be deactivated.
- ◆ Encryption must be deactivated:

→ → → System → Encryption→ Change (☐ = deactivated)

Modifying the ECO DECT functions (→ page 56).

Registering a repeater:

▶ Connect the repeater to the mains power supply. ▶ Press and **hold** (min. 3 secs) the Registration/Paging key on the base. ▶ The repeater registers automatically.

You can register up to 6 repeaters.

Gigaset Repeater 2.0

Registering the Gigaset Repeater 2.0:

▶ Connect the repeater to the mains power supply. ▶ Press and **hold** (min. 3 secs) the Registration/Paging key on the base. ▶ The repeater registers automatically.

You can register a maximum of 2 Gigaset Repeaters 2.0.

The ECO DECT function **Maximum Range** is activated, **No Radiation** is deactivated. The settings cannot be changed whilst the repeater is registered.

De-registering the Gigaset Repeater 2.0:

→ Select repeater. → De-reg.

Protecting against unauthorised access

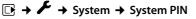
Protect the system settings of the base with a PIN known only to you. The system PIN must be entered when, for example, registering/de-registering a handset to/from the base or when restoring the default settings.

Changing the system PIN

You can change the 4-digit system PIN set on the base (default setting: 0000) to a 4-digit PIN known only to you.

Gigaset SL400A: Setting a system PIN facilitates remote operation of the answering machine (→ page 53).





Enter the current system PIN and press OK.



Enter your new system PIN and press OK.

Resetting the system PIN

If you have forgotten your system PIN, you can reset the base to the original code 0000:

Disconnect the power cable from the base. Hold down the registration/paging button on the base while reconnecting the power cable to the base. Hold down the button for at least 5 seconds.

The base has now been reset and the system PIN is set to 0000.

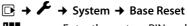
Please note

All handsets are de-registered and must be re-registered. All settings are reset to the default settings.

Resetting the base to the default settings

When the settings are restored:

- Date and time are retained
- ◆ Handsets are still registered
- Maximum Range is activated and No Radiation is deactivated,
- ◆ The system PIN is not reset.





Enter the system PIN and press OK.



Press the display key.

Operating the telephone on a router/PABX

Operation with a router

When operating on the analogue connection of a router, potentially occurring echoes can be reduced by switching on

XES mode 1¹. If XES mode 1 does not suppress the echoes sufficiently, you can activate XES mode 2.

If there are no problems with echoes, the normal mode (factory settings) should be activated.



- ▶ 0 □ ▶ **OK** (for normal mode)
- ▶ 1 w ► OK (for XES mode 1)
- ▶ 2 ABC ▶ **OK** (for XES mode 2)

Operation with a PABX

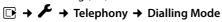
To find out which settings are required for your PABX, please refer to the PABX user guide.

You cannot send or receive SMS messages on PABXs that do not support Calling Line Identification.

Changing the dialling mode

The following dialling modes can be selected:

- ◆ Tone dialling (DTMF)
- ◆ Pulse dialling (PD).



Select dialling mode and press Select (\odot = selected).

Setting recall

Your phone is preset for operation on the main connection. For operation on a PABX, you may have to change this value. Please refer to the user guide for your PABX.



□ → ► → Telephony → Recall



Select recall and press Select

(● = set value). Possible values are:

80 ms, 100 ms, 120 ms, 180 ms, 250 ms, 300 ms, 400 ms, 600 ms, 800 ms.

Saving an access code (outside line code)

Prerequisite: You may have to enter an access code in front of the number for external calls in your PABX, e.g., "0".

□ → ► → Telephony → Access Code

→ Access external line with: Enter access code (max. of 3 characters).

▶ For:

Off: Deactivate access code.

Or:

Call Lists: The access code should only be prefixed when dialling from one of the following lists: SMS list, missed call list, accepted call list, answer machine list.

All calls: The access code should be prefixed to every number.

Save

Or:

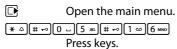
¹ XES stands for "e**X**tended **E**cho **S**uppression".

Setting pauses

Changing the pause after line seizure

You can change the length of the pause that is inserted between pressing the talk key

and sending the number.

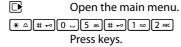




Enter number for the length of the pause (1 = 1 sec.; 2 = 3 secs.; 3 = 7 secs.) and press **OK**.

Change pause after recall key

You can change the length of the pause if your PABX requires this (refer to the user quide for your PABX).





Enter a number for the length of the pause (1 = 800 ms; 2 = 1600 ms; 3 = 3200 ms) and press OK.

Changing a dialling pause (pause after access code)

Prerequisite: You have saved an access code (→ page 75).

Open the main menu.

* \(\pm \) \(



Enter number for the length of the pause (1 = 1 sec.; 2 = 2 secs.; 3 = 3 secs.; 4 = 6 secs.) and press OK.

To insert a dialling pause: press and hold R for 2 seconds. A P appears in the display.

Switching temporarily to tone dialling (DTMF)

If your PABX still operates with pulse dialling (PD), but you need tone dialling for a connection (e.g., to listen to the network mailbox), you must switch to tone dialling for the call.

Prerequisite: You are conducting a call or have already dialled an external number.

- ▶ Press the star key ★ △ briefly. Or:
- ▶ Options ▶ Tone Dialling ▶ OK

After the call ends, pulse dialling is automatically activated again.

Customer Service & Assistance

Do you have any questions? As a Gigaset customer, you can find help quickly in this User Manual and in the service section of our Gigaset online portal www.gigaset.com/service.

Please register your phone online right after purchase.

This enables us to provide you with even better service regarding questions or a warranty claim. In order to contact our customer service via email, please use the email contact form from our Gigaset online portal after selecting your home country.

Our representatives are also available on the telephone hotlines for consultation.

Australia
Germany
Hong Kong 2763 0203 2389 7285 Hungary .06-1 267 2109
India
Ireland

numero urbano nazionale, non ci sono costi aggiuntivi per la chiamata)
Jordan
Kuwait +965 -22458737/22458738
Lebanon +9611240259/
+9611236110
Luxembourg +352 8002 3811
Malaysia +603-8076 9696
Malta+390 2360 46789 (0,10 €)
Mexico
01800 999 4442738 (01800 999 GIGASET)
Netherlands
(0,25 € per minuut (vast net). Voor oproepen uit
het mobiele netwerk kunnen andere prijzen
gelden.)
New Zealand
Norway+47 2231 0845
(Oppstartskostnad 89 øre + 15 øre pr. minutt fra
fasttelefon. For samtaler fra mobiltelefon
gjelder egne priser.)
Oman+968 709281 Ext. 49/21/75
Poland 801 140 160
Portugal +351 808 788 877
(custo de uma chamada local)
Romania+40 021 204 9130
Russia8-800 333 4956
Serbia
Singapore
Slovak Republic 02 59 68 22 66 (4,428 sk)
Slovenija
South Africa+2711 46 13 181
Spain902 103935
Sweden +46 8502 52347
Switzerland 0848 212 000
Taiwan
Turkey +90 216 223 01 57
Ukraine +380-44-451-71-72
United Arab Emirates +97144458255/
+97144458254
United Kingdom+44 84503 18190
USA1-866 247-8758
Vietnam

Please have your record of purchase ready when calling. Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

Questions and answers

If you have any questions about the use of your phone, you can contact us 24/7 at www.gigaset.com/service.

The table below contains a list of common problems and possible solutions.

Registration or connection problems with a Bluetooth headset.

- Reset the Bluetooth headset (see the user quide for your headset).
- Delete registration data from the handset by de-registering the device (→ page 65).
- ▶ Repeat the registration process (→ page 65).

The display is blank.

- 1. The handset is not switched on.
 - ▶ Press and **hold** the end call key 🔽.
- 2. The battery is empty.
 - Charge the battery or replace it (→ page 13).

Not all menu items are displayed.

The menu view is simplified.

 Activate complete menu view (expert mode (a)) (→ page 26).

"No Base" flashes on the display.

- 1. The handset is outside the range of the base.
 - Move the handset closer to the base.
- The base's range is reduced because Maximum Range
 - Activate Maximum Range (> page 56) or reduce the distance between the handset and the base.
- 3. The base is not switched on.
 - Check the power adapter of the base (→ page 11).

"Please register handset" flashes on the display.

Handset has not been registered with the base or has been de-registered.

▶ Register the handset (→ page 59).

Handset does not ring.

- 1. The ringtone is deactivated.
 - ➤ Activate the ringtone (→ page 70).
- 2. Call divert set for "All Calls".
 - ▶ Deactivate call divert (→ page 34).
- The phone only rings if the phone number has been transferred.
 - Activate the ringtone for unknown calls (→ page 70).

You cannot hear a ringtone/dialling tone from the fixed line network.

The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.

 Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer (→ page 81).

The connection always terminates after approx. 30 seconds.

Repeater activated/deactivated (→ page 73).

Activate/deactivate the handset
 (→ page 23).

Error tone sounds after system PIN prompt.

You have entered the wrong system PIN.

▶ Reset the system PIN to 0000 (→ page 74).

Forgotten the system PIN.

▶ Reset the system PIN to 0000 (→ page 74).

The other party cannot hear you.

You have pressed the mute button . The handset is "muted".

▶ Reactivate the microphone (→ page 32).

The number of the caller is not displayed despite CLIP.

Calling Line Identification is not enabled.

▶ The caller should ask the network provider to enable Calling Line Identification (CLI).

You hear an error tone when keying an input.

Action has failed/invalid input.

Repeat the operation.

Watch the display and refer to the user guide if necessary.

You cannot listen to messages on the network mailbox.

Your PABX is set for pulse dialling.

Set your PABX to tone dialling.

Gigaset SL400A only:

No time is specified for a message in the call list.

Date and time have not been set.

▶ Set the date/time (→ page 17).

The answering machine announces "PIN is incorrect" during remote operation.

- 1. You have entered the wrong system PIN.
 - ▶ Enter the system PIN again.
- 2. The system PIN is still set to 0000.
 - Set the system PIN to something other than 0000 (→ page 74).

The answering machine is not recording any messages/has switched over to answer only.

Its memory is full.

- ▶ Delete old messages.
- Play back new messages and delete.

Exclusion of liability

Some displays may contain pixels (picture elements), which remain activated or deactivated. As a pixel is made up of three sub-pixels (red, green, blue), it is possible that pixel colours may vary.

This is completely normal and does not indicate an error.

Authorisation

This device is intended for analogue phone lines in your network.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the 1999/5/EC Declaration of Conformity is available at this Internet address: www.qigaset.com/docs

(€ 0682

Protecting our environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, use, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards EN 14001 and ISO 9001.

ISO 14001 (Environment): certified since September 2007 by TüV SÜD Management Service GmbH.

ISO 9001 (Quality): certified since 17/02/1994 by TüV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.



If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2002/96/EC.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority or your refuse collection service.

Appendix

Care

Wipe the base station, charging cradle and handset with a **damp** cloth (do not use solvent) or an antistatic cloth.

Never use a dry cloth. This can cause static.

Contact with liquid 1



If the handset has come into contact with liquid:

- 1. Switch off the handset and remove the battery pack immediately.
- 2. Allow the liquid to drain from the handset.
- Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place for at least 72 hours (not in a microwave, oven etc.).
- 4. Do not switch on the handset again until it is completely dry.

When it has fully dried out, you will normally be able to use it again.

Specifications

Batteries

Technology: Lithium ion (Li-Ion):

Voltage: 3.7 V Capacity: 750 mAh

Type: V30145-K1310-X445

The handset is supplied with the recommended battery. Only an original battery

may be used.

Due to the constant progression in battery development, the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages is regularly updated:

www.gigaset.com/customercare

The device is supplied with the recommended battery.

Handset operating times/charging times

The operating time of your Gigaset depends on the capacity and age of the battery and the way it is used. (All times are maximum possible times).

Standby time (hours) *	230/95
Talktime (hours)	14
Operating time for 1.5 hrs of calls per day (hours) **	120
Charging time in charger (hours)	3

- * without/with display backlight
- ** without display backlight

("Setting the display backlight" → page 68)

Base power consumption

	SL400	SL400A
In standby mode	approx. 0,3 W	approx. 0,3 W
During a call	approx. 0,6 W	approx. 0,6 W

General specifications

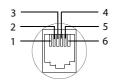
DFCT

DECT standard	Is supported
GAP standard	Is supported
No. of channels	60 duplex channels
Radio frequency range	1880–1900 MHz
Duplex method	Time multiplex, 10 ms frame length
Pulse repetition rate	100 Hz
Pulse transmission length	370 μs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW, average power per channel 250 mW pulse power
Range	Up to 300 m outdoors, up to 50 m indoors
Base power supply	230 V ~/50 Hz
Environmental conditions in operation	+5°C to +45°C, 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)

Bluetooth

Radio frequency range	2402-2480 MHz
Transmission power	4 mW pulse power

Pin connections on the telephone jack



1 unused 2 unused 3 a 4 b

5 unused 6 unused

Writing and editing text

The following rules apply when writing text:

- ◆ Each key between ① □ and ⑨ wrz is assigned several letters and characters.
- ◆ Control the cursor with ② □ □ □. Press and **hold** ② or □ to move the cursor **word by word**.
- Characters are inserted at the cursor position.
- ◆ Press the star key ★ a to display the table of special characters. Select the required character and press the display key Insert to insert the character at the cursor position.
- ◆ Press and hold 0 □ to 9 wxz to enter digits.
- Press display key C to delete the character to the left of the cursor. Press and hold to delete the word to the left of the cursor.
- The first letter of the name of directory entries is automatically capitalised, followed by lower case letters.

Setting upper/lower case or digits

Repeatedly press the hash key # o change the text input mode.

123	Writing digits
Abc	Upper case *
abc	Lower case

^{*} First letter in capitals, all others in lower case

The active mode is indicated at the bottom right of the screen.

Writing an SMS/names

▶ Enter the individual letters/characters by pressing the corresponding key.

The characters assigned to the key are shown in a selection line at the bottom left of the screen. The selected character is highlighted.

Briefly press the key several times in succession to select the required letter/character.

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x
1 🛥	1									
2 ляс	а	b	С	2	ä	á	à	â	ã	Ç
3 DEF	d	е	f	3	ë	é	è	ê		
4 сні	g	h	i	4	ï	í	ì	î		
5 m.	j	k	ı	5						
6 ммо	m	n	0	6	ö	ñ	ó	Ò	ô	õ
7 PQRS	р	q	r	S	7	ß				
8 ти	t	u	٧	8	ü	ú	ù	û		
9 wxyz	w	Х	у	Z	9	ÿ	ý	æ	Ø	å
0 -	1		,	?	-:	€2)	0			

- 1) Space
- 2) Line break

Accessing additional functions via the PC interface

To enable your handset to communicate with the PC, the "Gigaset QuickSync" program must be installed on your PC (free to download at www.gigaset.com/gigasetSL400).

Transferring data

After installing "Gigaset QuickSync", connect the handset to your computer using Bluetooth (→ page 64) or a USB data cable (→ page 19).

Please note

- If the USB data cable is plugged in, a Bluetooth connection cannot be established.
- If a USB data cable is plugged in during an existing Bluetooth connection, the Bluetooth connection is cancelled.

Start the "Gigaset QuickSync" program. You can now:

- Synchronise your handset directory with Outlook
- ◆ Download caller pictures (.bmp) from the computer to the handset
- ◆ Download pictures (.bmp) as a screensaver from the computer to the handset
- Download sounds (ringtones) from the computer to the handset

During the transfer of data between handset and PC, you will see **Data transfer in progress** on the display. During this time the keypad is disabled, and incoming calls will be ignored.

Completing a firmware update

- Connect your phone to your PC using a USB data cable (→ page 19).
- Start the "Gigaset QuickSync" program on your PC.
- ▶ Establish a connection to your handset.
- ▶ Select [Settings] → [Device properties] to open the [Device] tab.
- Click on [Firmware update].

This launches the firmware update.

The update process can take up to 10 minutes (not including the download time). Do not interrupt the process or remove the USB data cable.

The data is initially loaded from the update server on the Internet. The amount of time this takes depends on the speed of your Internet connection.

The display on your phone is switched off and the message key and the talk key start flashing.

When the update is complete, your phone will automatically restart.

Procedure in the event of an error

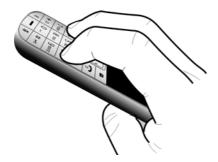
If the update procedure fails or your phone does not work properly following the update, repeat the update procedure as follows:

- ► Close the "Gigaset QuickSync" program on the PC.
- ▶ Remove the USB data cable from the telephone.
- ▶ Remove the battery (→ page 13).
- ▶ Replace the battery.
- Complete the firmware update as described.

Accessing additional functions via the PC interface

If the update procedure fails several times or you can no longer connect to the PC, proceed as follows:

- ▶ Close the "Gigaset QuickSync" program on the PC.
- ▶ Remove the USB data cable from the telephone.
- ▶ Remove the battery (→ page 13).
- ▶ Press and hold keys 4 on and 6 wo with the index and middle finger.



- ▶ Replace the battery.
- ▶ Release keys 4 ﷺ and 6 ﷺ. The message key ☑ and the talk key ✓ will flash alternately.
- ➤ Complete the firmware update as described.

Accessories

Gigaset handsets

Upgrade your Gigaset to a cordless PABX:

Gigaset SL400 handset

- Genuine metal frame
- ◆ High-quality keypad with illumination
- ◆ 1.8" TFT colour display
- ◆ Bluetooth® and mini USB
- ◆ Directory for up to 500 vCards
- ◆ Talk/standby time of up to 14h/230h
- ◆ Large font for call lists and directory
- Brilliant sound quality in handsfree mode:
 4 handsfree settings
- Caller pictures, slide show and screensaver (analogue and digital clock)
- Silent alert, download ringtones
- **♦** ECO DECT
- Alarm clock
- Calendar with appointment scheduler
- Night mode with time-controlled ringtone deactivation
- No interruptions from unknown calls
- Room monitor (Babyphone), One Touch Call mode
- ◆ SMS with up to 640 characters

www.gigaset.com/gigasetsl400

Gigaset S810H handset

- ◆ Brilliant sound quality in handsfree mode
- ◆ High-quality keypad with illumination
- ◆ Plus/minus key for simple volume control
- ◆ 1.8" TFT colour display
- Bluetooth® and mini USB
- Directory for up to 500 vCards
- ◆ Talk/standby time of up to 13h/180h, standard batteries
- Large font for call lists and directory
- Brilliant sound quality in handsfree mode: 4 handsfree settings
- ◆ Caller pictures, screensaver (analogue and digital clock)
- Download ringtones
- ◆ FCO DFCT
- Alarm clock
- Calendar with appointment scheduler
- ◆ Night mode with time-controlled ringtone deactivation
- ◆ No interruptions from unknown calls
- ◆ Room monitor (Babyphone), One Touch Call mode
- ◆ SMS with up to 640 characters

www.gigaset.com/gigasets810h





Gigaset C610H handset

- Social life management with room monitor and birthday reminders, One Touch Call mode
- ◆ Individual programming of ringtones with 6 VIP-groups
- High-quality keypad with illumination
- ◆ 1.8′′ TFT colour display
- Directory for up to 150 vCards
- ◆ Talk/standby time of up to 12h/180h, standard batteries
- ◆ Large font for call lists and directory
- ◆ Brilliant sound quality in handsfree mode
- Screensaver (digital clock)
- ◆ ECO DECT
- ◆ Alarm clock
- ◆ Night mode with time-controlled ringtone deactivation
- ◆ No interruptions from unknown calls
- ◆ Room monitor (Babyphone), One Touch Call mode
- ◆ SMS with up to 640 characters

www.gigaset.com/gigasetc610h

L410 handsfree clip for cordless phones

- Move during a call without any restrictions
- ◆ Handy clip belt
- ◆ Brilliant sound quality in speaker mode
- ◆ Simple to transfer calls from the handset
- ♦ Weight approx. 30 g
- ◆ ECO-DECT
- Five different volume levels
- Status indication via LED
- ◆ Talk/standby time of up to 5 h/120 h
- ◆ Range of up to 50 m indoors and up to 300 m outdoors

www.gigaset.com/gigasetl410

GigasetRepeater/GigasetRepeater 2.0

The Gigaset repeater can be used to increase the reception range between your Gigaset handset and the base.

www.gigaset.com/gigasetrepeater







Compatibility

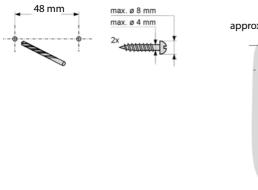
For more information on handset functions in relation to Gigaset bases, please visit: www.gigaset.com/compatibility

All accessories and batteries are available from your phone retailer.



Use only original accessories. This will avoid possible health risks and personal injury, and also ensure that all the relevant regulations are complied with.

Mounting the base on the wall





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