Please make sure that the latest Gigaset QuickSync software (Version 8.2.xxx and higher) is installed on your PC when you start with the compatibility update.

A version for Windows PCs can be downloaded under the following link (select Downloads): www.gigaset.com/gigasetsl910

Before starting the compatibility update, make sure that the last available firmware is installed on your system (base station and handset).

Therefore connect your base station via an Ethernet cable with your router that is connected to the internet.

Now press the menu key at your handset. Then go to "settings", "system" and "firmware update". Press firmware update to start the update.

If you get the message that no firmware update is available for the base station,

you can start with the firmware update at your handset.

Therefore connect the handset via USB with your PC. Start the Gigaset QuickSync software.

Now select your device and press the button "Firmware Update"

to start the update window (see screenshot below).

In case you see a flashing, green Update button (1.) press it before doing the compatibility update.



Firmware up	date			<<
С			۴	?
	Device Product Firmware	Intern X SL910 91.061.00.00		
Gıgaset	2.	SL910 compatibility update	1. QuickSy	nc

To start the compatibility update, open the link that was shown above the Update button (2.) The link is no longer visible in case a handset has already got the compatibility update. In this case the compatibility update for the Gigaset SL910 or Gigaset SL910A base station can only be done with an additional Gigaset SL910H that is registered to your base station and still shows the blue link.

Please contact our Hotline if you don't have such a handset. You find the telephone number in your user manual. After starting the <u>SL910 compatibility update</u> 4 windows will guide you through the procedure. **Window 1: Firmware update – Compatibility update [Step 1/4]**

Firmware update – Compatibility update [Step 1	1/4]	**
This firmware update is only required, if you have compatibility problems, e.g. firmware only if one of the following cases applies:	. you cannot ac	ccess the "Call List". Please update this
a) S820H connected to SL910/SL910A base with compatibility issues.		
b) SL910H handset connected to SL910/SL910A base with compatibility	issues,	
c) SL910H handset on S820/S820A base with compatibility issues.		
This update may also require the update of SL910/SL910A base firmware.		
	<u> </u>	
	Continue	Thank you, I don't need this update now
		QuickSync

Window 2: Firmware update – General information [Step 2/4]



Window 3: Firmware update – Base update [Step 3/4]

Fin	mware Up	date – B	Base update [Step 3/4]	
lfai	base update is n	ot required in	n your case (base not equipped with Ethernet LAN socket) - just click button.	*
Plea	ase check the dis ase proceed with	splay on your this update fi	r handset if new firmware is offered (message: "New firmware available - Update?") first.	
To	perform the comp itube: (<u>http://www</u>	oatibility base	e firmware update please carry out the following steps which are also shown in a video on <u>n/watch?v=3MPa-0o-bHs</u>):	
1.	Go to menu	2220		
3.	Press and hold below:	(for approxim	mately 2 seconds) the following icons relating to the numbers: 1, 4, 7, 2, 3, 6, 5, 9, 8. See	
		Einstellung	- Also:	
	<			
	1	2	Cature 1 Store Capity + Zetter + Store Basterindader	
	4	5	6 1 2 3	
	7	8	9 usw.	
	Remark: the nu	mbers are no	ot shown in the display! They are displayed above instead of the menu icons for a better	
4.	understanding. A number field	opens. You ca	can enter a function-specific code. Enter 8, 1.	
5.	A text editor op update.gigas	ens. Please e et.net/sl910	enter the following path: 0	
		~		
6.	and confirm it w Go to the Settin	ith gs menu and	d touch "System" icon	
7.	Touch "Firmwa	are Update"	and then "Update Firmware".	
8.	Enter the syster	m PIN and co	onfirm with	
9. 10.	Message "Star Press "YES" to	rt download confirm updal	d?" will be displayed. ate.	
 The firmware update can take up to six minutes, depending on the quality of your DSL connection. During the base update, the handset displays 'Firmware update in progress - Please wait'. 				
	a Firms	are update		
	1 _{en pro}			
	Preas			
	FRM_272			
13.	When "Handse	t not registere	ed to any base" is displayed, your base update was successful.	
			1	
	1 Henter			
	Reg	ster]	
14.	FRM_19 Please check th	hat the hands	set displays this deregister message, otherwise please repeat the update procedure. For	ш
Nov	further question v you are ready f	s please cont or the handse	ntact <u>Gigaset Customer Care</u> . et update, click Continue.	
			Con	tinue
Gig	jäset		Quic	.kSyn

Window 4: Firmware update – handset update [Step 4/4]



Now the software for the update is downloaded from the Internet. After a successful download it will be installed on the base station. This could take up to 10 minutes.

Firmware update		Firmware update	
Sending firmware to handset		Updating firmware. (00:09)	
Close on successful finish		☑ Close on successful finish	
Trying to connect to: COM13		Downloading new firmware.	*
Connected		O Download successful.	
O Downloading new firmware.		Starting handset firmware update.	
O Download successful.		Updating firmware.	E
Starting handset firmware update.		Please wait	•
Gigaset	QuickSync	Gigaset	QuickSync



Please confirm with by pressing the OK button if the Firmware update was successful.

Now your complete system got the compatibility update.



After a successful update you need to register your handset.

On the base station

Press and hold the registration/paging key on the base station (approx. 3 sec.).

On the handset (within 60 seconds)

- The handset is not registered to a base.
 - Touch Register.

Or:

- The handset is already registered to a base.
 - In the Settings menu, touch [Handsets and Base] and then Register.
 - If the handset is already registered to four bases:
 - Touch the base where the registration should be overwritten, e.g., Base 2. The handset searches for a base that is ready for registration.
- If necessary, enter the system PIN for the base (max. 8 digits) and confirm with ✓.

Please find more information under: www.gigaset.com/service

Under

"Downloads"

you can download the complete user manuals free of charge.

• **"Register handset to base station"** you will find the registration procedure for your system. In case additional SL910H should be registered at this base station, they need the compatibility update before as well.

Firmware updat	е			**	
C			۴	?	
	Device Product Firmware	Intern X SL910 91.076.00.00			
Gigaset QuickSync					

The missing compatibility link indicates that this handset has already got the compatibility update.

Please contact our Hotline in case of further questions or problems. You find the telephone number in your user manual.

With best regards

Your Gigaset Customer Care team