

Gigaset

BasicLine IP

The current operating
manual is available at:
www.gigaset.com/manuals



Contents

Introduction	Page 4
Notation in the operating manual	Page 4
Overview	Page 5
BasicLine IP (base unit)	Page 5
Operating and display elements	Page 6
Safety information	Page 7
Intended use	Page 7
Important safety information	Page 8
First steps	Page 10
Information of barrier-free accessibility	Page 10
Package contents	Page 10
Getting started	Page 11
Operation	Page 13
Making/Taking calls	Page 13
User interface	Page 15
Using wizards	Page 16
Further functions	Page 17
Logging the handset on/off	Page 17
Blacklists	Page 17
Searching for a handset (paging)	Page 17
Settings	Page 18
Overview of the settings	Page 18
Central phone book	Page 19
Handsets	Page 19
Telephony	Page 20
System	Page 23
Network	Page 25

Troubleshooting	Page 26
Restarting the base unit	Page 26
Restoring the default factory settings	Page 26
Appendix	Page 27
Customer service & help	Page 27
Guarantee Certificate	Page 27
Approval	Page 28
Care instructions	Page 29
Environment	Page 29
Open source software	Page 30
Technical data	Page 31

Introduction

This chapter contains information concerning the operating manual. It describes the symbols and formatting used.

About this operating manual:

This operating manual describes how to set up and use the base unit and a handset. Information on other settings and menus can be found in the online user interface.

Notation in the operating manual

The following sections explain how various information is displayed in this operating manual.

Symbols



Warnings, the non-adherence to which can result in damage to devices or personal injury.



Important information regarding function and appropriate handling or functions that could generate costs.



Additional helpful information.

Action steps

1. First step
2. Next step
 - ↳ Result

Cross references

This symbol indicates a cross-reference within this document: ➡

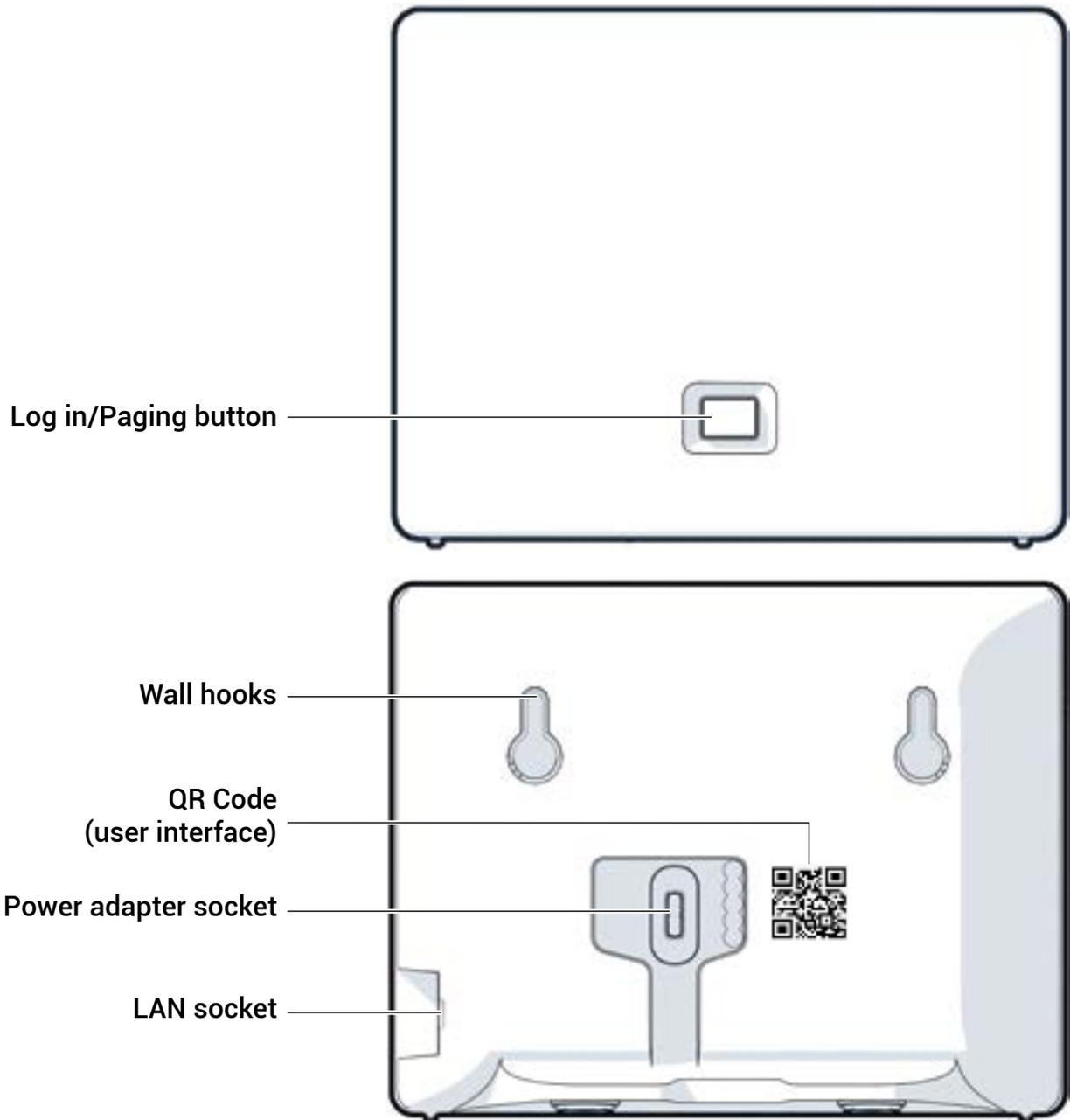
Navigation in menus

The following presentation is used when describing navigation through menus and submenus:

Telephony ► Call settings

Overview

BasicLine IP (base unit)



Operating and display elements

The operating and display elements of your base unit are described below.

The base unit has a button on the front. The button also serves as an indicator lamp.

Log in/Paging button

Search for handset (paging): Press the button briefly (< 1 sec.).

The IP address of the handset appears in the handset display.

Register handset: Press the button for a longer time (1 - 5 sec.). The registration process starts.

Reset to factory settings: Press and hold the button for 10 seconds. When the LED goes out, release the button. Then press the button for a longer time (5 sec.).

Indicator lamps

- | | | |
|---|------------------------|--|
|  | Green Lights up | Base unit is ready for operation. |
|  | Green Flashing | Subscriber making a call or DECT registration mode. |
|  | Yellow Flashing | Firmware update is in progress. |
|  | Red Lights up | No network connection. Base unit not ready for operation. |
|  | Red Flashing | Device starts up or is reset. Base unit not ready for operation. |

Safety information



Please read this operating manual carefully. Failure to observe the contents presents a risk of injury and damage to a device, as well as breaches of applicable laws.

Please explain the contents of this document to children the as well as the potential risks involved when using the device.

The operating manual is component part of the device. It contains important information about safety, use and disposal. Please familiarize yourself with all the operating and safety information before using the equipment.

Only use the equipment as described and for the areas of use specified. Include all documents if handing over the base unit to a third party.

Intended use

The BasicLine IP - subsequently referred to as the base unit - is a telephone base unit for registering DECT handsets. It is suitable for private and commercial use with an Internet connection.

Any other use is not permitted. You are not authorized to make changes or modifications to your base. If you do, you will invalidate the warranty.

Important safety information



Warning!

Risk of suffocation! Keep away from children! Keep packaging and protective film and batteries away from children. Keep the mobile phone and accessories out of the reach of children. Small children could swallow small parts or batteries. If a battery is swallowed, seek medical attention immediately.



Dispose of used devices according to the applicable instructions (see Section **Environment**). ➔

- Permissible temperature range: 5 - 45 °C.
High temperatures can shorten the service life of electronic devices and damage the battery; plastic parts can deform or melt. If you use or keep the base unit in refrigerated areas, condensation can develop on the inside, which will damage the electronic circuitry.
- Place the base unit in a central location in the apartment or house on a level, nonslip surface. Normally, the device's feet do not leave any marks on the installation surface. However, given the variety of lacquers and polishes used on furniture, it cannot be ruled out that contact will leave marks on the installation surface.
- Never expose the base unit to sources of heat, direct sunlight or other electrical devices.
- Protect the base unit from moisture, dust, aggressive liquids and vapors.
- Do not use your base unit in potentially explosive areas. Observe all warning signs. Potentially explosive areas also include places where switching off vehicle engines is normally recommended. It is at these kinds of places that flying sparks can be the cause of explosions or fires with resulting injuries, and there may be a risk to life. These areas include petrol stations, chemical factories, transport and storage systems for hazardous chemicals, spaces under ship decks, areas in which the air contains chemical substances or fine particles (such as dust or metal powder particles).
- Your base unit is not splashproof. Therefore, do not set it up in damp rooms such as bathrooms or shower rooms.
- It is not permitted to short-circuit, disassemble or modify the base unit because doing so would present a risk of injury, electric shock, fire or damage to the charger.

Emergency calls

The base unit cannot be operated during a power failure. Neither is it possible to make an emergency call.

Use in hospitals / medical devices

- The base unit can negatively affect medical equipment in close vicinity. Bear in mind the technical conditions of the environment in question (such as in a doctors' surgery).
- If you use a medical device, such as a pacemaker, please consult the manufacturer of the product before using it. You are provided with information on the sensitivity of the base unit to external, high-frequency energy sources.
- Hearing aids, cochlear implants:
Some digital wireless devices can interfere with hearing aids and cochlear implants. Please consult the manufacturers of these products if interference occurs.

Defective devices

- Products must be installed and repaired by adequately qualified maintenance personnel. Please contact a Gigaset Service Center.
- Dispose of faulty devices carefully or have them repaired by our **customer service** team. These devices could interfere with other wireless services.

Data protection notice

When your base unit is connected to the router, it automatically connects to the Gigaset Support Server. It sends the following device-specific information once a day:

- Serial number/Article number
- MAC address
- Private IP address of the Gigaset in the LAN, its port numbers
- Device name
- Software version
- Number of registered handsets
- License information

A link to the existing device-specific information is created on the support server:

- System-related/device-specific passwords

First steps

This chapter contains information about the package contents and commissioning.

Information of barrier-free accessibility

The information in this operating manual has no barriers regarding its accessibility.

The following information will help you find your way around.

Descriptions of the operating controls on the base unit are based on the following conditions:

- The feet of the base unit are on the underside.
- The operating button and indicator lamp are on the front of the base unit.

User interface

You can access the user interface via the QR code on the back of your base.

You can operate the user interface barrier-free using the integrated functions of your Internet browser (see Chapter ➔ **Starting the user interface**).

- The user interface provides access to settings and status information.

Package contents

Check the package contents of the BasicLine IP before starting it up.

Contact Gigaset Customer Service if anything is missing or damaged.

- 1 base unit BasicLine IP
- 1 charger cable (USB type C)
- 1 network cable (LAN)
- 1 USB-C plug-in power adapter (optional)
- 1 Comfort 500HX handset (optional)
- 1 Quick start guide



Getting started

The following sections describe how to startup the base unit.

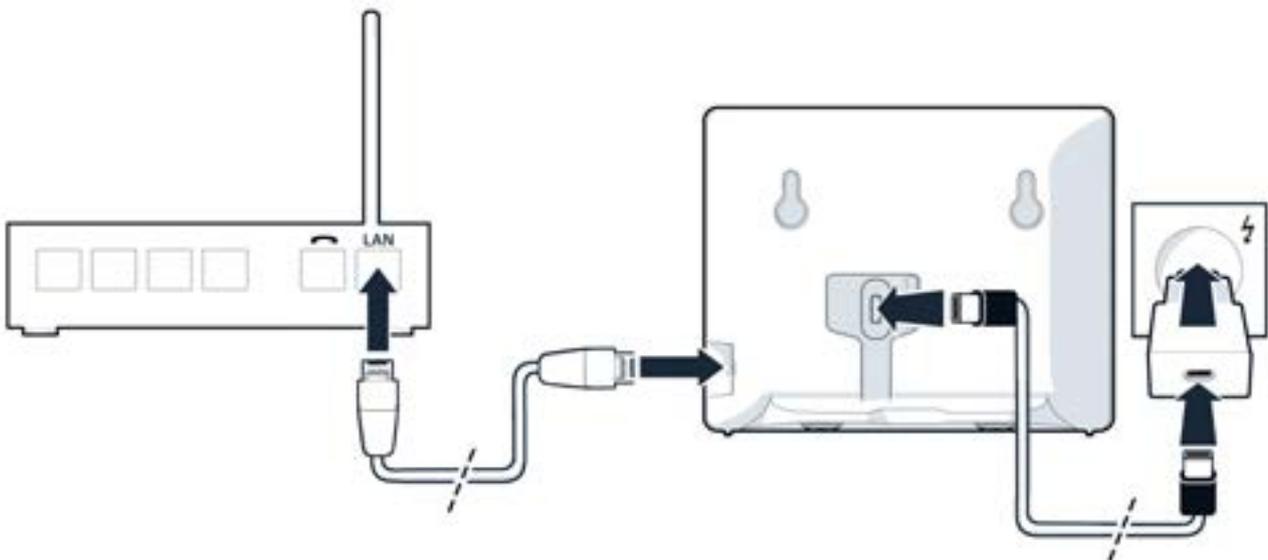
The first step is to connect the base unit to your local network. In the second step, the handset is registered to the base unit.



Warning!

Risk of electric shock! Observe the safety regulations of the installation environment regarding outdoor installations. Pay particular attention to the safety regulations for lightning protection.

Connecting the base unit



1. Connect the network cable supplied to the base unit and a router.
2. Connect the USB-C cable supplied to the base and a properly installed power socket using a suitable USB-C power adapter.

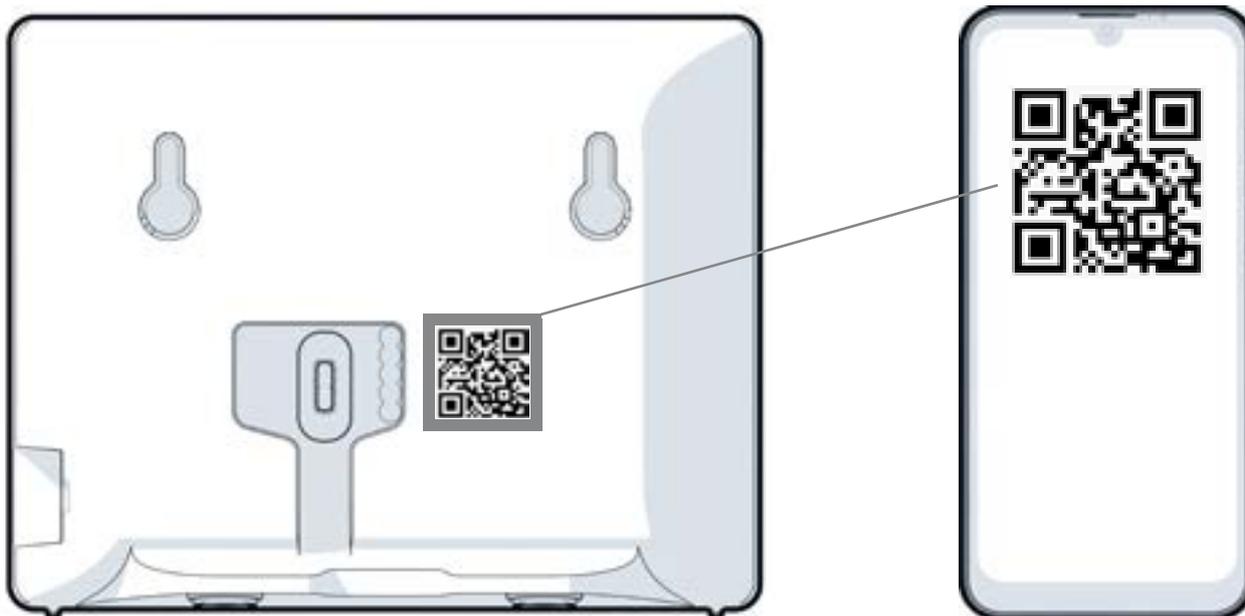


Depending on the base unit model, a USB-C power adapter unit is already included in the scope of delivery. Otherwise, use a USB-C power adapter with the appropriate specifications (see chapter ➔ **Technical data**).

Preparing the handset

1. Put the handset into operation, refer to the handset operating instructions.
 - The handset is prepared for registration on your base unit.

Setting up the equipment



1. Scan the right-hand QR code on the rear side of the base station using a smartphone or tablet. Alternatively, open the Internet browser on a PC and enter the following address:
gigaset-config.com
The user interface of your base unit with the setup wizard is displayed. If several devices are displayed, select **Gigaset BasicLine IP**.
2. Follow the setup steps shown.
3. Select the appropriate language and country.



Selecting the country defines the settings that are required for the proper operation of the base unit.

4. Set a password.
5. Setup the telephone connection. To do this, you need the connection data from your Internet provider.
6. Register the handset on your base unit.
➤ The handset is now ready for operation.



You can register additional handsets conveniently via the user interface. Follow the steps displayed in the user interface in the **Handset** area. Check the compatibility of your handsets online:
www.gigaset.com/kompatibilitaet

Operation

This chapter contains information on operating the base unit. It describes how to operate your base unit and the most important functions with a registered handset.

Direct operation of the base unit is not intended. The base unit is configured via the user interface (see Chapter ➔ **Starting the user interface**).

Making/Taking calls

The following conditions must be fulfilled to make a call:

- The base unit is connected to your local network (LAN).
- At least one handset is connected to your base unit.
- At least one VoIP connection is setup and assigned to the connected handset.



Once you have completed the initial setup of your the unit, all the above requirements have been met (see chapter ➔ **Getting started**).



The telephony functions available depend on the handset used. The most important functions are described below. The operation of your handset may differ from this. Further information can be found in the operating manual for your handset.

You can find detailed operating instructions for your Gigaset handset online at:
www.gigaset.com/manuals

Making calls

The following section contains information on making calls using the registered handset. There are several ways to initiate a call.

Enter the phone number using the keypad:

1. Enter the phone number to be called using the numeric keypad on your handset.
2. Press the **Call button**.
 - ↘ The phone number is called.

Calling a phone number from contact list:

1. Open the contacts (phone book) on your handset.
An overview of all contacts is displayed.
2. Select the contact required. If necessary, scroll through the list.
All phone numbers stored for the contact are shown.
3. Press the **Call button**.
 - ↘ The selected phone number is called.

Calling a phone number from the call list:

1. Open the call list on your handset.
The call list is displayed.
2. Press the **Call button**.
 - ↘ The selected phone number is called.

Incoming calls

When an incoming call is received, the phone number of the caller is displayed, if available. Information on the contact or the Caller ID is also displayed.

Taking a call:

1. Press the **Call button**.
 - ↘ You have answered the incoming call.



If you have activated the automatic call acceptance function, the call will be accepted as soon as the handset is removed from the charging cradle. Further information can be found in the operating manual for your handset.

Rejecting a call:

1. Press the **Reject button**.
 - ↘ You have declined the incoming call.

Functions during a telephone call

Various functions are available while a call is in progress:

- **Change the volume**
Adjust the volume on the handset.
- **Mute**
Switch the microphone on the handset mute. The caller can no longer hear you.
- **Handsfree**
Switch the call to the loudspeaker of the handset.
- **End call**
End the current call by pressing the **Hang up button**.



The functions available depend on the handset being used.
Further information can be found in the operating manual for your handset.

User interface

The user interface provides access to all the base unit settings.
You can access it via an Internet browser on your PC, tablet or smartphone.

Starting the user interface

1. Scan the left-hand QR code on the rear side of the base unit with a smartphone or tablet.
Alternatively, open the Internet browser on a PC and enter the following address:
gigaset-config.com
 - The user interface of your base unit with the setup wizard is displayed. If several devices are displayed, select **Gigaset BasicLine IP**.



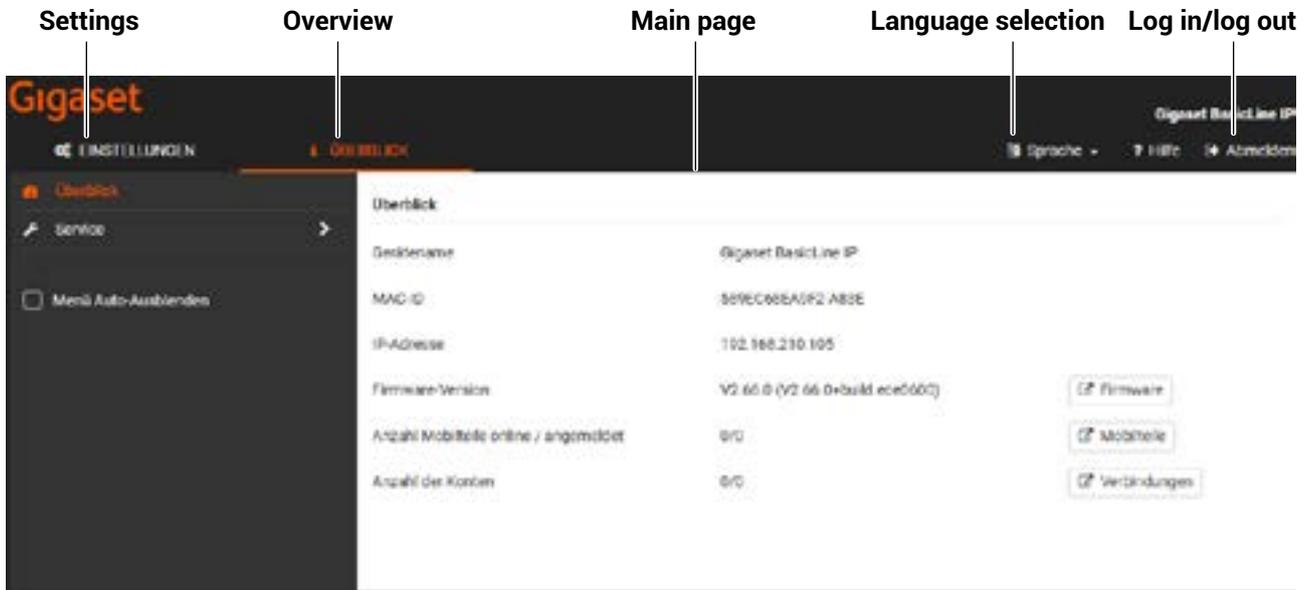
You cannot access the user interface as described above?
Alternatively, enter the IP address of your base unit using the Internet browser.
Determining the IP address:
Press the **Log in/paging button** briefly on the handset.
The IP address of the base unit appears in the display.

Overview page (dashboard) of the user interface

The following section describes the basic structure of the user interface.

After starting the user interface, the overview page is displayed.

It contains various information about the operating status of the phone's components and provides quick access to important functions and settings.



Select language	Select the language for the display of the user interface.
Log in/log out	Log in or log out from the user interface.
Overview	Displays status information such as firmware version etc.
Settings	Settings in the various areas.
Main page	Displays the contents of the selected menu item.

Using wizards

The wizards guide you step by step through the setup of important settings for your base unit. The following wizards are available:

- **Initial setup** Wizard for initial startup.
- **Handset** Register handsets on the base unit.
- **VoIP connections** Log in or log out from the user interface.

Further functions

This chapter contains information on other functions of the base unit.

Logging the handset on/off

You can deregister connected handsets and register new handsets.

Registering a handset (logging on):

1. Open the user interface of the base unit (see chapter ➡ **Starting the user interface**).
2. Run the setup wizard in the **handsets** area.
 - 👉 You have registered the handset.

Deregistering a handset (logging off):

1. Open the user interface of the base unit (see chapter ➡ **Starting the user interface**).
2. Navigate to the **handsets** area.
3. Follow the steps displayed in order to log off.
 - 👉 You have deregistered the handset.

Blacklists

Blacklists can be setup individually on each handset.



The type and scope of the blacklists depend on the handset being used
Further information can be found in the operating manual for your handset.

Searching for a handset (paging)

If you have misplaced a handset, you can trigger a paging call.

1. Press the **Log in/paging button** briefly on the base unit.
All the handsets registered on the base unit ring.
2. Press the **Log on/Paging button** briefly on the base unit again or press the Call button on the handset.
 - 👉 The paging call is ended.

Settings

This chapter contains information on the base unit settings.

The settings defined on the base unit can be found via the user interface (see Chapter ➔ **Starting the user interface**).

The following sections describe the most important settings and are based on the menu tree of the user interface.



You can obtain more information on settings directly in the user interface via the content-based context help. To do this, select the  symbol next to the corresponding setting.

Overview of the settings

The following overview of the settings is based on the menu tree of the user interface.

Contacts	Central phone book
Handsets	Management
Telephony	Connections Audio Call settings
System	Country Web- configurator Provisioning and configuration Security System log Date and time Firmware Safe settings Restarting and resetting DECT settings
Network	IP/LAN

Central phone book

The **Contacts** area can be used to provide a central phone book for use by all handsets. The phone book can be loaded on your base unit directly from a computer.



The file for the phone book must be in a specific XML format. Detailed information on the XML format can be found at: wiki.gigaset.com

Load your phone book from the PC using the button.
If necessary, define further settings for the phone book.

Handsets

The **handsets** area can be used to manage registered handsets and change the registration PIN.

Managing DECT devices

You can manage the registered handsets and make the following changes, among others:

- **Internal name of the device**

The name of your own device is setup when starting up and appears in the header of the display when in standby.

- **Internal no**

Internal phone number of the device.

- **Outgoing no**

Call number for outgoing calls.

- **Incoming no**

Call number(s) of incoming calls.

Setting the registration PIN

The registration PIN must be entered on the handset during the registration process (default setting: **0000**).

You can change the registration PIN individually in the user interface in the **handsets** area (see Chapter ➡ **Starting the user interface**).

Telephony

You can define various telephony settings in the **Telephony** area.

Setting up connections

In order to make calls, you need at least one VoIP account (connection) with your Internet provider. This can be provided via a provider or a telephone system.

You receive access data (user name, login name, password, etc.) in order to register.

At least one connection must be assigned to each telephony device. Devices can have different connections for incoming and outgoing calls.

You can manage the connections and make the following changes, among others:

- **Show connections**

Display the current connection status.



The status of the registration is updated dynamically. When all the data has been entered correctly, it takes about three to ten seconds until a line is displayed as registered.

- **Add new connection**

Gigaset provides provider profiles for setting up VoIP connections, in which the basic parameters are set appropriately for a provider. All you have to do is enter the access data. If there is no profile for your provider, complete the configuration manually. Use the VoIP connection wizard to setup connections.

- **Edit/delete connections**

You can edit or delete existing connections.

Audio

You can define various audio settings to adapt the sound quality.

Sound quality

The telephone system enables the user to make calls with the broadband codec G.722 in excellent sound quality. One base unit supports a maximum of five broadband connections.

This page can be used to activate/deactivate the use of the broadband codec G.722 for the telephone system.



For users to be able to make broadband calls, the G.722 codec must be activated for the provider profile used for the connection.

Call settings

You can define various call settings for the handsets connected.

Call transfer

Define the settings for call transfer. Select how the call transfer is to be carried out. Specify a destination address for the call transfer.

Outside line

If you operate the telephone within a telephone system, you may have to dial a a number to get an outside line (e.g. "0"). If you save the number for an outside line in the configuration, it will be prefixed to every external call.

Country and area codes

For calls to landlines, you may also have to dial the area code for local calls (depending on your provider). You can define that the area code is automatically prefixed to all VoIP calls in the same local area and also for national long distance calls. This means that the area code is prefixed in front of all phone numbers that do not begin with 0 - even when dialing phone numbers from the phone book and other lists.

Area code

- **Prefix** Prefix of the area code. Value: max. 4 digits, 0-9. These digits are prefixed to the area code for national long distance calls.
- **Area code** Area code of your locality (depending on country/provider). Value: max. 8 digits, 0-9
Example "London": **Prefix** = 0, **Number** = 207

Country code

- **Prefix** Prefix of the international country code. Value: max. 4 digits, 0-9
- **Number** International dialing code. Value: max. 4 digits, 0-9
Example "Great Britain": **Prefix** = 00, **Number** = 44

Ring tone selection

Tones (e.g. dialing tone, ringing tone, busy tone or call waiting tone) vary from country to country or region to region. Normally, selection is made according to the country set. You can change this setting.



The country is defined with the system setup wizard and can be changed in the **Telephony ► Call settings** option. The setting for ringing tone selection has no effect on the country set for the system.

System

In the **System** area, you can define various settings for the system (provisioning, date/time, firmware, etc.).

Provisioning and configuration

On this page you can define the provisioning server for the telephone system or download a configuration file to start an automatic configuration process.

Provisioning is the process by which the necessary configuration and account data is uploaded to the VoIP telephones (in this case the DECT base stations).

This is completed with the help of profiles. A profile is a configuration file that contains VoIP phone-specific settings, VoIP provider data and user-specific content. It must be available on an HTTP provisioning server that is accessible on the public Internet or in the local network.

Automatic configuration is the process by which the telephone system automatically connects to a server and downloads both provider-specific parameters (e.g. the URL of the SIP server) and user-specific parameters (e.g. user name and password) and stores them in its non-volatile memory. The automatic configuration is not necessarily limited to the parameters required for VoIP telephony. It can also be used to configure other parameters, e.g. settings for the online service, if the VoIP telephones support these functions. For technical reasons, however, automatic provisioning is not possible for all configuration parameters of the telephone.



Detailed information on setting up a provisioning server and creating provisioning profiles for phones: wiki.gigaset.com

Date and time

Normally, the system is configured so that the date and time are transferred from a time server on the Internet. This page can be used to change the time server, set your time zone and take precautions if the Internet time servers are not available.

Updating the firmware

New firmware can solve problems on the base unit or provide new functions. The base unit can check for firmware updates automatically. This process can also be triggered manually.

A condition for initiating a firmware update manually is the availability of a PC, smartphone or tablet.

Backing up and restoring settings

After configuring the base unit and making any necessary changes to the configuration, particularly regarding the registering and deregistering handsets, you should save the last settings. If you accidentally change the settings or need to reset the base unit due to an error, you can restore the settings saved.

The settings are saved in a configuration file. The configuration file contains all system data including the DECT registration data of the handsets.

A PC, smartphone or tablet is required to complete the backup and restore processes.

ECO DECT

ECO DECT is an environmentally friendly technology that reduces power consumption and enables a variable reduction in transmission power.

DECT transmission power

1. Set the DECT transmission power according to your requirements:

Maximum range:

The range of the device is set to maximum (default setting). This ensures the best connection between the handset and base units. The handset does not transmit any radio signals when in standby mode. Only the base unit maintains contact with the handset via a weak radio signal. During a call, the transmission power is automatically adjusted to the distance between the base unit and the handset. The smaller the distance to the base unit, the lower the radio radiation.

Restricted area:

Radio radiation is reduced by up to 80%. This also reduces the range.

DECT security settings

DECT radio traffic between base units and handsets is encrypted by default. You can use the following options to define the security settings more precisely.

DECT encryption:

1. Activate/deactivate the option:

- **Activated**
All calls are encrypted.
- **Deactivated**
No call is encrypted.

Advanced security - early encryption and re-keying:

1. Activate/deactivate the option:

- **Activated**
The following messages are encrypted:
CC (Call Control) messages in a call. Data that may be confidential in an early phase of signaling, e.g. dialing or sending CLIP information.
The key used for encryption is changed while the call is in progress; this increases the security of the call.
- **Deactivated**
CC messages and data from the early phase are not encrypted.

Increased security - automatic disconnection for calls that are not encrypted:

1. Activate/deactivate the option:

- **Activated**
If encryption is activated, it is canceled when a call is initiated from a device that does not support encryption.
- **Deactivated**
Encryption is never revoked.

Network

The **Network** area can be used to define various network settings (device name, address assignment, VLAN).

These settings are intended for advanced users and are not necessary in normal operation.

Troubleshooting

This chapter provides information on clearing errors which occur on the base unit.

You can find answers to frequently asked questions concerning the base unit in our service portal: service.gigaset.com or gigaset.com/service

Restarting the base unit

If the base unit is not working properly, restart the base unit.

The base unit can be restarted from the user interface by selecting **System ► Restart and reset** (see Chapter ➡ **Starting the user interface**).

Restoring the default factory settings

If the problem cannot be solved, it may be helpful to restore the base unit to its factory settings. Please note that the base unit will need to be reconfigured afterwards.



Important!

As a result of restoring the factory settings, all your personal settings and data will be deleted. Save your settings beforehand (see chapter ➡ **Backing up and restoring settings**).

The factory settings can be restored via the user interface or using the button provided on the device.

User interface

1. Navigate to **System** area ► **Restart and reset**.
2. Follow the steps displayed.
 - ✎ The factory settings are restored on the base unit.

Log in/Paging button:

1. Press and hold the **Log in/Paging button** until the red LED goes out. The button is on the front of the base unit.
2. Release the **Log in/Paging button**.
3. Press the **Log in/paging button** for 5 seconds.
 - ✎ The factory settings are restored on the base unit.

Appendix

Customer service & help

Do you have any questions?

Quick help and information can be found in these operating instructions.

Further information on the topics

- Products
- Documents (Documentation)
- Interop (interoperability)
- Firmware
- FAQ
- Support

are available at gigaset.com/service or after scanning the QR code to access the online support page directly:



Guarantee Certificate

Unless otherwise specified, the guarantor (hereinafter referred to as "Gigaset Technologies") grants the consumer (customer) a durability warranty under the following conditions (warranty conditions), without prejudice to the consumer's statutory rights relating to defects. The customer's warranty rights are not limited by this warranty. Warranty rights can be asserted free of charge. This warranty represents an obligation on the part of the guarantor in addition to the statutory warranty rights that can be asserted free of charge for defect claims.

Warranty conditions:

- In the case of new devices (telephones, smartphones) and their components exhibiting defects within 24 months of purchase, Gigaset Technologies shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. This durability warranty applies for 12 months from the date of purchase for parts subject to wear (all moving parts that can be replaced by the customer itself, e.g. spare parts, batteries, keyboards, housing).
- This warranty does not apply in the event a defect to devices is attributable to improper treatment and/or a failure to follow the operating guides.
- This warranty does not cover any services provided by the appointed dealer or by the customer himself (e.g. installation, configuration, software downloads). Manuals and, where applicable, accompanying software on a separate data carrier are also excluded from the warranty.
- Proof of purchase plus date of purchase are required as evidence of a valid warranty. Warranty claims must be asserted within two (2) months of the awareness of a warranty event.
- Replaced devices or their components returned to Gigaset Technologies during the course of an exchange are transferred to the ownership of Gigaset Technologies.

- This warranty applies to new devices acquired within the European Union. These will be exchanged free of charge for a technologically current device or repaired by Gigaset Technologies. The warrantor is Gigaset Technologies GmbH, Frankenstraße 2, D-46395 Bocholt.
- No further or different claims arising from this manufacturer's warranty will be accepted. Gigaset Technologies accepts no liability for operational interruptions, loss of profit and loss of data, software additionally installed by the customer or other information. The customer is responsible for safeguarding these. The liability disclaimer does not apply if liability is mandatory, for example under the Product Liability Act, in cases of wilful intent, gross negligence, injury to life, limb and health or breach of material contractual obligations. Claims for damages in respect of breach of material contractual obligations are however limited to foreseeable losses typical for the contract, unless liability is as a result of wilful intent, gross negligence, injury to life, limb and health or under the Product Liability Act.
- Successful assertion of a warranty claim does not extend the term of the warranty.
- Unless there is a warranty event, Gigaset Technologies reserves the right to charge the customer for an exchange or repair. Gigaset Technologies will inform the customer of this in advance.
- Any change to the rules governing burden of proof to the detriment of the customer is not connected with the above rules.
- Federal German law applies to this warranty, to the exclusion of the United Nations Convention on Contracts for the International Sale of Goods (CISG). This choice of law does not deprive the consumer of the protection he/she would have been granted under provisions that cannot be derogated from by agreement, according to the law of the country in which he/she has her habitual residence ("favourability principle").

Please contact the warrantor's customer services to redeem and assert this warranty. You can find the relevant telephone number in our Service Portal at: www.gigaset.com/service

Approval

Voice-over-IP telephony is possible via the LAN interface (IEEE 802.3).

Depending on the interface of your telecommunications network, an additional router/switch may be required.

For further information, please contact your Internet provider.

Country-specific features are taken into account.

Gigaset Technologies GmbH hereby declares that the following types of radio equipment comply with Directive 2014/53/EU: **BasicLine IP**

The full text of the EU Declaration of Conformity is available at the following web address:

www.gigaset.com/docs

Using the product in the UK:

Gigaset Technologies GmbH hereby declares that the following types of radio equipment comply with the Radio Equipment Regulations 2017: **BasicLine IP**

The full text of the UK Declaration of Conformity is available at the following internet address:

www.gigaset.com/docs

In some cases, this declaration may be included in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Care instructions

Wipe the appliance with a damp cloth or an anti-static cloth. Do not use any solvents or microfiber cloths.

Never use a dry cloth: there is a risk of static charge.

In rare cases, contact of the device with chemical substances can lead to changes in the surface. Due to the large number of chemicals available on the market, not all substances can be tested.

Impairments to high-gloss surfaces can be cleared by careful removal using cell phone display polishes.

Contact with liquid

If the device has come into contact with liquid:

1. **Disconnect all cables from the device.**
2. Drain the liquid from the device.
3. Pat all parts dry.
4. Then store the device in a dry, warm place **for at least 72 hours (not in a: microwave, oven, etc.)**.
5. **Only switch the device on again when it is dry.**

In most cases, it is possible to restart the device when it is completely dry.

Environment

Environmental management

You can also find out more about environmentally friendly products and processes in the Internet at www.gigaset.com.



Gigaset Technologies GmbH is certified according to the international standards ISO 14001 and ISO 9001.

ISO 14001 (environment): certified since 13.05.2024 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): certified since 13.05.2024 by TÜV SÜD Management Service GmbH.

Disposal

Batteries do not belong in household waste. Please observe the local waste disposal regulations, which you can obtain from your local authority.



All electrical and electronic equipment must be disposed of separately from general household waste at designated government waste disposal points.

If this symbol of a crossed-out waste garbage bin is applied to a product, this product is subject to European Directive 2012/19/EU.

Proper disposal and separate collection of old appliances serve to prevent potential damage to the environment and health. They are a condition for the reuse and recycling of used electrical and electronic appliances.

You can obtain more detailed information on the disposal of your old appliances from your local authority or waste disposal service.

Open source software

General

Your Gigaset product contains, among other things, open source software that is subject to various licensing conditions. With regard to open source software, the granting of usage rights extending beyond operation of the device in the form supplied by Gigaset Technologies GmbH is governed by the relevant licensing conditions of the open source software.

The list of open source software used and the relevant licenses for this open source software can be found on the login page of the product's web configurator.

If Gigaset is obliged by an OSS license to provide the source code of an OSS module (e.g. GPL V2, LGPL 2.1, MPL etc.), you will find the source code, documentation and further supplementary information at: gigaset.com/opensource

Technical data

Power consumption

Gigaset BasicLine IP	< 3.0 W
Standby mode	1.87 W
During a call	1.96 W

General technical data

Base unit

Transmission power	10 mW average power per channel 250 mW pulse power
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Power adapter

Manufacturer	Salom Electric (Xiamen) Co. Ltd. Commercial Register: 91350200612003878C 31 Building, Huli Industrial District, Xiamen, Fujian 361006, P.R. China
Model identifier	C812 (EU version) C813 (UK version)
Input voltage	100-240 V
Input alternating current frequency	50/60 Hz
Output voltage	5.0 V
Output current	1.0 A
Output power	5.0 W
Average efficiency during operation	> 73.62 %
Power consumption at no load	< 0.10 W

Published by
Gigaset Technologies GmbH
Frankenstraße 2, D-46395 Bocholt

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