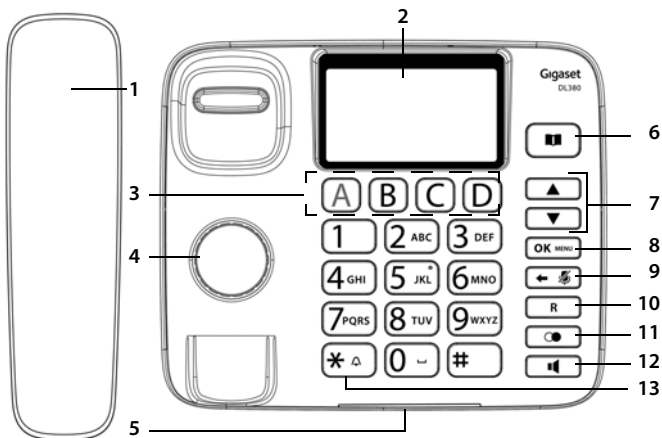


# Gigaset

## DL380

## Overview



- 1 Handset**
- 2 Display**  
Shows current date and time and further information depending on situation
- 3 Quick-dial keys A - D**  
Save special phone numbers for easy access
- 4 Speaker**
- 5 Incoming call indicator**
- 6 Directory key**  
Open the directory: short press  
Open the black list: long press
- 7 Up / Down keys**  
In the menu and lists: scroll up/down  
In idle mode: open the incoming calls list  
In input fields: move the cursor to the left/right  
Incoming call: adjust ringtone volume
- 8 OK / Menu key**  
In idle mode: open the menu  
In the menu: confirm selection
- 9 Back / Mute key**  
During a call: mute the microphone  
Incoming call: mute the ringtone  
In the menu: return to the previous menu level  
In input fields: delete characters
- 10 Recall / Flash key**  
Interrupt a call
- 11 Redial key**  
In idle mode: open the outgoing calls list
- 12 Handsfree key**  
Incoming call: accept call through the handsfree function  
During a call: switch from handset to handsfree mode
- 13 Star / Do not disturb key**  
Disable ringtone

# Safety precautions



Read the safety precautions and the user guide before use.



Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).



The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.



Remove faulty devices from use or have them repaired by our Service team.



Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.

## Getting started



The device is designed for use in enclosed, dry rooms within a temperature range of +5 °C to +45 °C.

The device's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on the surfaces cannot be completely ruled out.

Never expose the telephone to heat sources, direct sunlight or other electrical devices.

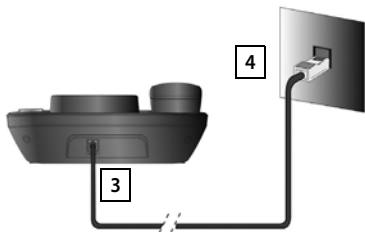
Protect your telephone from moisture, dust, corrosive liquids and vapours.

## Connecting the phone

- ▶ Insert one end of the supplied telephone line cord into the connection socket **1** at the base of the phone, then insert the other end into the receiver **2**.






- ▶ Insert one end of the supplied phone cable into the connection socket **3** at the rear of the device, then insert the other end into the phone socket **4**.






## Making calls

### Calling

#### Dialling

- ▶ In idle mode,  enter the number ▶ lift the receiver  or press the  key ... the number is dialled



#### Redial

- ▶ Press  ▶ lift the receiver  or press the  key ... the last dialled number is dialled


#### Quick-dial


If a telephone number is assigned to one of the keys  to 

- ▶ Press the concerning key ... the assigned number is dialled immediately






If a telephone number is assigned to one of the keys  to 

- ▶ Press and hold the digit key ... the assigned number is dialled immediately





The call is established via loudspeaker. If requested, pick up the receiver .

 The quick-dial keys are set up via the directory configuration.

#### Dialling from a calls list

- ▶ Press the  key (incoming calls) or the  key (outgoing calls) ... the calls list is opened ▶ use  to select the number to be dialled ▶ pick up the receiver  or press the  key


#### Dialling from the directory

- ▶ Press the  key ... the directory is opened ▶ use  to select the number to be dialled ▶ pick up the receiver  or press the  key

### Incoming calls

An incoming call is indicated by a ringtone, a display on the screen and the flashing call indicator. The caller's phone number is displayed, if available. If the caller's number is saved in the directory, the name is displayed.



The number of new incoming calls that have not been answered is shown on the top right of the display next to the  symbol.


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### Accepting a call

▶ Pick up the receiver  or press the  key

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### Adjusting the ringer volume

▶ Use  to adjust the ringer volume during an incoming call

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### Muting the ringtone

If you do not want to be disturbed by an incoming call, you can mute the ringtone.

▶ Press the  key

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### Do not disturb

If activated, the telephone will not ring in the case of an incoming call.

▶ Press and hold the  key ... the display shows the  symbol

Reactivating the ringtone: ▶ press and hold the  key again



The function can also be activated/deactivated in a time-controlled manner via the menu setting **DO NOT DISTURB**.


### During a call

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#### Switching to handsfree mode


- ▶ Press the  key ▶ hang up the receiver 


#### Adjust earpiece/loudspeaker volume

- ▶ Adjust the earpiece and loudspeaker volume by pressing  during the call.

#### Muting the microphone


When the microphone is switched off, callers will no longer be able to hear you.

- ▶ During the call, press the  key

Reactivating the microphone: ▶ press the  key again

#### Terminating a call



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- ▶ Hang up the receiver 

## Calls lists


The phone saves up to 99 incoming and 15 outgoing calls in calls lists.

### Opening a calls list


Incoming calls list: ▶ press the  or  key


Outgoing calls list: ▶ press the  key

▶ Use  to scroll through the list

The caller's phone number is displayed. The number of the currently displayed entry in the list is shown on the top right of the display next to the  symbol.

### Missed calls

Missed calls are stored in the incoming calls list. If there are missed calls, the symbol  in the top right corner of the display will flash. The number of new missed calls is shown alongside this.







▶  Open the incoming calls list . . . the last received missed call is shown first, the caller's number is displayed

▶ Use  to scroll through the list.

If you have viewed a missed call, the symbol changes to .

### Copying a number from the calls list to the directory






You can save numbers contained in a calls list to the directory.

▶ Open the calls list ▶ use  to select the desired entry ▶   
 ▶  select COPY TO DIR. ▶  ▶ use  to enter the relevant name ▶  . . . the entry is stored

### Deleting an entry/the list

You can delete one specific entry or the entire calls list.

▶ Open the calls list

Deleting an entry: ▶ use  to select an entry ▶  ▶  select DELETE ENTRY ▶  ▶ DELETE? ▶ 



Deleting the list: ▶  ▶  select DELETE LIST ▶  ▶ DELETE? ▶ 



## Directory

The directory stores up to 99 names and numbers.








### Opening the directory

- ▶ Press the  key ▶ use  to scroll through the directory entries

### Adding a new entry


- ▶ Press the  key ▶ select **NEW ENTRY** ▶ 
- ▶ Use  to enter the number ▶  ▶ use  to enter the name ▶   
... the entry is stored

### Editing an entry





- ▶ Press the  key ▶ use  to select the desired entry ▶  ▶   
select **EDIT ENTRY** ▶ 
- ▶ Press  to remove the characters to the left of the cursor
- ▶ Use  to revise the entry

### Deleting an entry / the list

You can delete one specific entry or the entire directory.

- ▶ Press the  key

Deleting an entry: ▶ use  to select an entry ▶  ▶  select **DELETE ENTRY** ▶  ▶ **DELETE?** ▶ 

Deleting the directory: ▶  ▶  select **DELETE LIST** ▶  ▶ **DELETE?** ▶ 

## Quick-dial keys

For quick-dial, you can assign a telephone number to one of the keys **A** to **D**. The **A** key is coloured red and should be allocated with a number to be called in emergency situations. When pressing a quick-dial key, the assigned telephone number is dialled immediately.

Additionally, the **0** to **9** keys can be allocated with numbers for quick-dialling.



A number that is to be used for quick-dial, must first be stored in the directory.

### Assigning/deleting a telephone number to a quick-dial key

▶ Press the **DIR** key ... the directory is opened ▶ use **▲▼** to select the entry that is to be assigned to a quick-dial key ▶ **OK MENU**

Assigning an entry: ▶ **▲▼** select **QUICK-DIAL** ▶ **OK MENU** ▶ select A - D or 0 - 9 ▶ **OK MENU** ... the number is assigned to the key

Deleting an entry: ▶ **▲▼** select **QUICK-DIAL** ▶ **OK MENU** ▶ select A - D or 0 - 9 ▶ **OK MENU** ▶ press the **←** key ▶ **OK MENU**





To check which number is assigned to keys **A** to **D**:

▶ Press and hold the appropriate key






## Black list

Calls from numbers stored in the black list are not shown. The phone will not ring and will hang-up automatically. The black list can contain up to ten entries.

### Opening the black list






- ▶ Press and hold the  key for three seconds ▶ use  to scroll through the list ▶ the memory position is shown on the top right of the display

### Adding an entry to the black list

- ▶ Press and hold the  key for three seconds ▶ use  to select the desired memory position ▶  ▶ use  to enter the number that is to be added to the list ▶  ... the entry is stored

If the memory position is not empty: ▶ use  to remove the digits to the left of the cursor

### Deleting a number from the black list

- ▶ Press and hold the  key for three seconds ▶ use  to select the number to be deleted ▶  ▶ press  until all characters are removed ▶ confirm with 


## Settings



All settings have to be performed in idle mode.

### General


Enter the setting mode:

- ▶ Press 


Select a menu entry or setting:

- ▶ Press  or 

Confirm your selection:

- ▶ Press 

Return to the previous menu level:






- ▶ Press 

Move the cursor left/right in a text field:

- ▶ Press  or 

## Language






You can choose between different display languages.

- ▶ Press  ▶  select **LANGUAGE** ▶ 
- ▶ Use  to select the desired language ▶ 

## Ringer






### Ring volume

Adjust the ring volume in four levels or select **ASCEND. VOLUME**, which means, that the volume will increase gradually.

- ▶ Press  ▶  select **RING VOLUME** ▶ 
- ▶ Use  to select the desired level ▶ 






### Ringtone

Choose between ten different melodies for the ringtone.








- ▶ Press  ▶  select **RING TONE** ▶ 
- ▶ Use  to select the desired ringtone (1-10) ▶ 

### Do not disturb

If this function is activated, the phone will not ring in case of an incoming call.






- ▶ Press  ▶  select **DO NOT DISTURB** ▶ 
- ▶ Use  to turn the function **ON/OFF** ▶ 



When turning on:

- ▶ Press  ▶ use  to enter the start time ▶  ▶  **SET TIME**  
**END** ▶  ▶ use  to enter the end time ▶ 

## Date and time






### Setting date and time manually

- ▶ Press  ▶  select **DATE + TIME** ▶ 
- ▶ Use  to enter the date and time at the cursor location ▶ 








 Use  to move the cursor to the left/right.


### Network clock


The date and time can be set automatically via the telephone network. If activated, the date and time that has been manually set will be overwritten.

- ▶ Press  ▶  select **NETWORK CLOCK** ▶ 
- ▶ Use  to turn the automatic time setting **ON/OFF** ▶ 

### Alarm clock


- ▶ Press  ▶  select **ALARM CLOCK** ▶ 
- ▶ Use  to turn the alarm clock **ON/OFF** ▶ 
- ▶ Use  to enter the alarm time at the cursor location ▶ 






Switching off the alarm: ▶ press 

 If you are just dialling or the phone is busy or rings, the alarm clock will not be triggered.

## Provider/PABX specific settings

### Flash time

Adapting the flash time (interruption period) of the  key to the needs of your PABX/telephone line. Possible values: 90ms/100ms/120ms/270ms/300ms/600ms.

- ▶ Press  ▶  select **FLASH TIME** ▶ 
- ▶ Use  to select the desired flash time ▶ 

## Service (Customer Care)

Step by step towards your solution with Gigaset Customer Care  
[www.gigaset.com/service](http://www.gigaset.com/service)



### Visit our Customer Care pages

Here you will find:

- Frequently asked questions
- Free software and user manual downloads
- Compatibility checks



### Contact our Customer Care team

Couldn't find a solution in the FAQs section?

We are happy to help...

#### ... online:

via our contact form on the customer service page

#### ... by telephone:

#### United Kingdom

**Service Hotline: 020 36953111**

(local call cost charge)

#### Ireland

**Service Hotline: 0818 200 033**

(6.6561 Ct./Call)

Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product). In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

### Guarantee Certificate - United Kingdom and Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, key-pads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
  - The device is opened (this is classed as third party intervention)
  - Repairs or other work done by persons not authorised by Gigaset Communications.
  - Components on the printed circuit board are manipulated
  - The software is manipulated
  - Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
  - Devices fitted with accessories not authorised by Gigaset Communications
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom and in the Republic of Ireland the Guarantee is issued by: Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions do not imply a change in the burden of proof to the detriment of the customer. To invoke this Guarantee, please contact the Gigaset Communications helpdesk. This number is also to be found in the accompanying user guide.

## Customer Service & Assistance

Do you have any questions? As a Gigaset customer, you can find help quickly in this User Manual and in the service section of our Gigaset online portal [www.gigaset.com/service](http://www.gigaset.com/service).

Please register your phone online right after purchase.

This enables us to provide you with even better service regarding questions or a warranty claim. In order to contact our customer service via email, please use the email contact form from our Gigaset online portal after selecting your home country.

Our representatives are also available on the telephone hotlines for consultation.

Australia .....	61 1300 780 878	Jordan.....	00962 6 5625460/1/2
Austria .....	0043 1 311 3046	Kuwait .....	+965 -22458737/22458738
Bahrain .....	31 73 11 173	Lebanon .....	+9611240259/
Belgium .....	07815 6679	.....	+9611236110
Bosnia Herzegovina .....	033 276 649	Luxembourg .....	(+352) 8002 3811
Brazil		Malaysia .....	+603-8076 9696
Grandes Capitais e Regiões Metropolitanas:		Malta.....	+39 02360 46111 (0,10 €)
.....	4003 3020	Mexico	
..... (Preço de uma ligação local)		.....	01800 999 4442738 (01800 999 GIGASET)
Demais localidades:		Netherlands .....	0900-3333102
.....	0800 888 3020	New Zealand .....	0800 780 878
..... (Gratuito)		Norway .....	+47 2231 0845
Bulgaria .....	+359 2 9710666	Oman.....	+968 70928 Ext. 49/21/75
Canada .....	1-866 247-8758	Poland .....	801 140 160
China.....	0 21 400 670 6007 (RMB 0.11)	Portugal .....	(+351) 308 804 760
Croatia.....	01 / 2456 555	.....	(custo de uma chamada local)
Czech Republic.....	233 032 727	Romania.....	+40 021 204 9130
Denmark .....	+45 43682003	Russia.....	8-800 333 4956
Finland.....	+358 (0)9725 19734	Serbia .....	0800 222 111
France .....	(0)1 57 32 45 22	Singapore.....	6735 9100
Germany.....	02871 / 912 912	Slovak Republic.....	044 5567 988
Greece .....	+30 2111 98 1778	Slovenija.....	+386 (1) 5466 511
Hong Kong.....	2763 0203	South Africa .....	0800 98 08 42
.....	2389 7285	Spain.....	(+34) 910 920 931
Hungary .....	06(1)267-2109	Sweden .....	+46 (0)8502 52347
India.....	Please refer to your	Switzerland .....	0848 212 000
.....	local warranty card	Taiwan .....	02 266 24343
Indonesia .....	(62-21) 5673813	Turkey.....	<b>Son kullanıcı için +90 212 888 6346</b>
.....	(62-21) 888856000	<b>Bayi için +90 212 888 6347</b>	
Ireland .....	0818 200 033	Ukraine.....	+380-44-451-71-72
Italy .....	02.600.630.45	United Arab Emirates .....	+97144458255
(Il numero è di tipo "urbano nazionale" e può essere chiamato da qualunque operatore di rete fissa o mobile. Il costo della chiamata è inerente al proprio piano tariffario definito con l'operatore telefonico, ad esempio in caso di un contratto con tariffa FLAT, non ci sono costi aggiuntivi per la chiamata a questo numero, in quanto si tratta di un numero urbano nazionale.)		.....	+97144458254
		United Kingdom .....	020 36953111
		USA .....	1-866 247-8758
		.....	tollfree



## Manufacturer's advice

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### Authorisation

This device is intended for analogue phone lines in the UK and on the Irish network (see label at the phone). Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directives 2014/30/EU and 2014/35/EU.

The full text of the EU declaration of conformity is available at the following internet address:

[www.gigaset.com/docs](http://www.gigaset.com/docs).

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

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## Environment

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### Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

**ISO 14001 (Environment):** Certified since September 2007 by TÜV SÜD Management Service GmbH.

**ISO 9001 (Quality):** Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

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### Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.



If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2012/19/EU.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority or your refuse collection service.

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### Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

**Never** use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.





Issued by

Gigaset Communications GmbH

Frankenstr. 2a, D-46395 Bocholt

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[www.gigaset.com](http://www.gigaset.com)

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