

Gigaset

Smart Speaker L800 HX

The latest user guide
can be found at
www.gigaset.com/manuals







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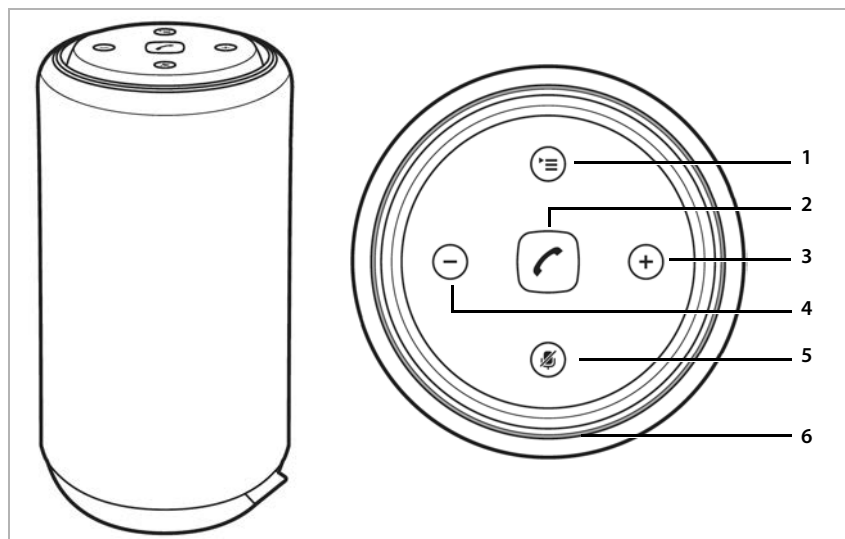
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Illustration in the user guide

	Warnings, the non-adherence to which can result in damage to devices or personal injury.
	Important information regarding function and appropriate handling or functions that could generate costs.
	Prerequisite for carrying out the following action.
	Additional helpful information.

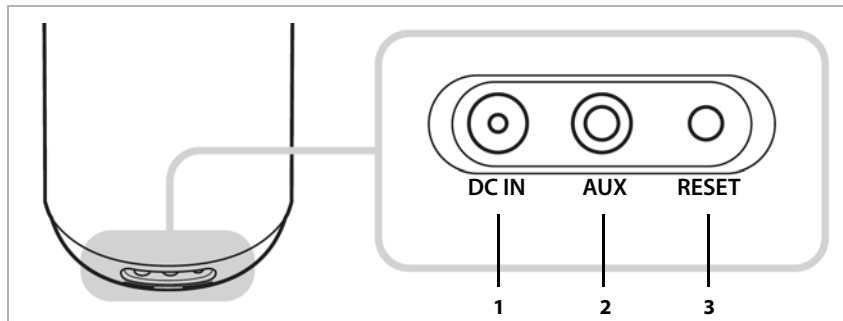
Overview

Controls



- | | | | |
|---|---|--|-------------------------|
| 1 |  Mode button | Switch between WiFi, Bluetooth and Audio modes | ► Press briefly |
| 2 |  Phone button | Accept/end call | ► Press briefly |
| | | Enter voice commands without activation word (Alexa) | ► Press and hold |
| 3 |  Volume button + | When an alarm sounds: switch off | ► Press and hold |
| | | Gradual increase | ► Press briefly |
| | | Continuous decrease | ► Press and hold |
| 4 |  Volume button - | Gradual decrease | ► Press briefly |
| | | Continuous decrease | ► Press and hold |
| 5 |  Mute button | Enable/disable the microphone | ► Press briefly |
| 6 | Light ring: indicates different modes | | → page 4 |

Connectors



- 1 **DC IN** Power connector
- 2 **AUX** AUX input, for connecting an audio device such as an Internet radio
For playing audio content: ► Gigaset Smart Speaker Use the Mode button to set Audio mode (→ page 18)
- 3 **RESET** Register/reset button
Changing the Gigaset Smart Speaker to Register ► Press **briefly** mode:
Resetting the Gigaset Smart Speaker to the default ► Press and **hold** settings:

Light ring display

The light ring indicates different modes. The colour depends on the mode set.

General

Off		Gigaset Smart Speaker ready, but currently no activity or switched off
Blue/cyan	Cyan rotates in the blue ring	The Gigaset Smart Speaker is started
Cyan	Flashes quickly	The Gigaset Smart Speaker is reset to the default settings
Blue/white	Flashes quickly	The Gigaset Smart Speaker is ready for set-up
Yellow	Flashes quickly	Firmware being updated
Red (all modes)	On	Microphone off
Red	Flashing	Log-in to Amazon failed
White (WiFi) Blue (Bluetooth) Green/white (audio)	On	Volume button (+/-) pressed Intensity depends on the volume currently set

WiFi

White	Flashing	No WiFi connection
White	On for 3 seconds, then off	WiFi mode enabled, connection established
White/blue	Flashes alternately quickly	WiFi connection attempt

Bluetooth

Blue	On	Bluetooth device connected
Blue	Flashing	Bluetooth mode enabled, no connection to a Bluetooth device

Audio

Green/white	On for 3 seconds, then off	Audio mode active
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Alexa

Cyan	On	Listening
Cyan/blue	Flashes slowly	Thinking
Cyan/blue	Flashes quickly	Speaking
Yellow	On	Incoming message
Yellow	Vibrates	Message not listened to available

Making/receiving calls

Green	Flashes	Incoming call
Green	Rotates twice, then lights continually	Outgoing call
Green	On	Conversation ongoing
Yellow	Lights increasingly brighter	Incoming voice message
Red/green	Vibrates alternately	Gigaset Smart Speaker outside the range of the base or not registered with the base

Safety information

	<p>Read the safety precautions and the user guide before use.</p> <p>The device cannot be used in the event of a power failure. In case of a power failure it is also not possible to make emergency calls.</p>
	<p>Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).</p>
	<p>The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.</p>
	<p>Use only the power adapter indicated on the device.</p> <p>Whilst charging, the power socket must be easily accessible.</p>
	<p>Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.</p>
	<p>Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.</p>
	<p>Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Technical data").</p>
	<p>This system is not intended to be used by those (including children) who have restricted physical, sensory or mental capabilities, or who lack experience and knowledge. This is unless a person responsible for safety and use oversees usage or has provided the user adequate instruction.</p>
	<p>Active acoustic noise sources (such as televisions, radios and children's voices) can trigger undesired actions on the system.</p> <p>In such cases, switch the microphone off or do not leave your system unattended.</p>
	<p>Reduction of electrical fields:</p> <p>When using your system, keep a distance of 20 cm between the device and your body because electric fields are reduced many fold by doing so.</p>

Getting started

Setting up the Gigaset Smart Speaker

Package contents

- A Gigaset Smart Speaker L800HX
- A power adapter
- A user guide

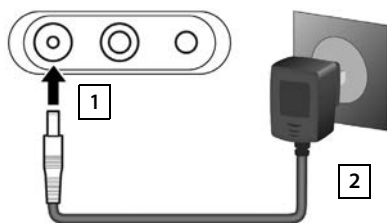


Position the Gigaset Smart Speaker at table height to attain the best possible voice sensitivity. The device's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on the surfaces cannot be completely ruled out.

Switching on the Gigaset Smart Speaker

- ▶ Plug the power cable of the power adapter into the socket marked **DC IN** **1** on the Gigaset Smart Speaker.
- ▶ Connect the power adapter **2** to the mains supply.

... The Gigaset Smart Speaker is started. The light ring lights blue with rotating cyan-coloured strips. When the process is complete, the light ring flashes blue and white. The device is ready but does not yet have a connection.



It takes about 45 seconds for the system to start.

Installing apps on a smartphone

To use all of the functionality of your Gigaset Smart Speaker, you must install the **Gigaset L800HX** and **Amazon Alexa** apps on your smartphone and set up an Alexa account.



If you already have an Amazon account, you need the access details for it.

- ▶ Open App Store (iOS) or Google Play (Android) on your smartphone
- ▶ Search for, download and install the **Amazon Alexa** app



Amazon Alexa app

You need **Amazon Alexa** to manage your contacts. You can also use it to set up additional Alexa skills and the Alexa Drop In function. The **Gigaset L800HX** app is used to set up the Gigaset Smart Speaker.

- ▶ Start the **Amazon Alexa** app ▶ Log into your Amazon account

If you do not have an Amazon account: ▶ Create a new Amazon account



You can also set up an Amazon account from a web browser (go to www.amazon.com).

Setting up a Gigaset Smart Speaker

You can use more than one Gigaset Smart Speaker in your home network and set them up from the **Gigaset L800HX** app.

- ▶ Start the **Gigaset L800HX** app

First device: ▶ Tap **Configure**.

Additional devices: The start screen is displayed (→ page 15) ▶ Tap **+** ... The instructions for setting up the Gigaset Smart Speaker are displayed

Setting the password

To configure the Gigaset Smart Speaker from a different smartphone, you can set a password. If you do not set a password, access is unprotected.

- ▶ Use to enter the new password in the upper field ▶ Repeat the entry in the lower field ▶ Tap **Save**

Specify no password: ▶ Tap **Skip**

Set password later: → page 24



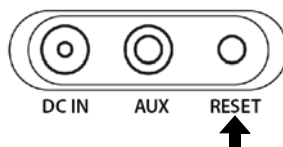
Make a note of the password. You need it if you want to use the device from a different smartphone. If you forget the password, you have to reset the Gigaset Smart Speaker to the default settings (→ page 25).

Connecting the Gigaset Smart Speaker to the WiFi


Establish a WiFi connection between the **Gigaset L800HX** app and the **Gigaset Smart Speaker L800HX**.

When the light ring flashes alternately blue and white, the device is in WiFi registration mode.

- ▶ If not: Briefly press the **RESET** button on the Gigaset Smart Speaker ...



Android:

- ▶ From the app, tap **Open Settings** ... The network configuration of the smartphone is opened and the WiFi signals within range are listed
- ▶ Wait until the WiFi of the Gigaset Smart Speaker is shown in the network list (e.g. Gigaset_L800HX_C2E27A) ▶ Tap the WiFi ... The smartphone is connected to the Gigaset Smart Speaker and the app language changes to the system language
- ▶ Continue with 



If the following message is displayed:

This network has no Internet access. Stay connected?

- ▶ Select option **Don't ask again for this network** ▶ Confirm with **Yes**




For some older smartphone models, **Mobile data** needs to be disabled during set-up.

iOS:

- ▶ Press the Home button on the smartphone ▶ Open the WiFi configuration from the default device settings.
- ▶ Select the Gigaset Smart Speaker WiFi (e.g. Gigaset_L800HX_C2E27A) ... The smartphone is connected to the Gigaset Smart Speaker
- ▶ Back to the **Gigaset L800HX** app ▶ **Next**

Connecting to the Internet





The configuration of the Gigaset Smart Speaker is displayed. You now need to connect the device to the Internet via the router of your home network.

- ▶ Tap  next to **Wi-Fi name** ... The WiFis within range are displayed ▶ Select a WiFi
Refresh the list: ▶ Tap 
- ▶ Tap field **Password** ▶ Use  to enter a password for the WiFi ▶ **Save** ▶ Accept the WiFi configuration with **Confirm** ... The WiFi connection is established

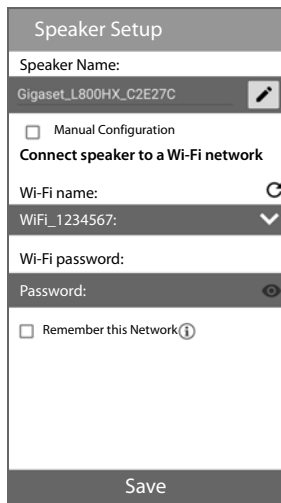
When the connection is established, a message will be displayed.

- ▶ Confirm the message with **OK** ... The configuration is concluded


Changing the name of the Gigaset Smart Speaker:

- ▶ Tap  next to the name ▶ Use  to delete the old name ▶ Use  to enter the new name ▶ Tap 

Changing the device name later: → page 22






Speaker Setup


Speaker Name:
Gigaset_L800HX_C2E27C 

☐ Manual Configuration

Connect speaker to a Wi-Fi network

Wi-Fi name: 
WiFi_1234567: 

Wi-Fi password:
Password: 

☐ Remember this Network 

Save



Option **Remember this Network** enabled:

The WiFi configuration is not affected. If you restart the Gigaset Smart Speaker, it registers automatically again with the same Access Point.

If you change the WiFi in your home network, you must set up the Gigaset Smart Speaker again.

Registering with Amazon Alexa

To use the Alexa voice services with multi-language support, you must register the Gigaset Smart Speaker with the Amazon Cloud.





The **Amazon Alexa** app is installed. Your smartphone is connected to the same WiFi as the Gigaset Smart Speaker.

The **Amazon Alexa** login screen is displayed.



If the login screen is not displayed automatically:

- ▶ On the start screen of the **Gigaset L800HX** app, tap  ▶ Under **Voice Assistant**, tap **Amazon Alexa** ▶ **SIGN IN WITH AMAZON**
- ▶ With  enter the register details ▶ **Sign In** ... The **Language Preference** screen is displayed with all available app languages
- ▶ Select the language ▶ Tap **Done** in the header ... The Gigaset Smart Speaker is registered with the Amazon Cloud

The **Things to try** screen is opened. You can now use the Gigaset Smart Speaker to test the functions of Amazon Alexa, such as ask questions and query the latest messages.

For more information on this → [Help to Amazon Alexa](#).

Complete set-up: ▶ Tap **Done** in the header



Changing the settings: ▶ Tap **Back** in the header

Set-up of your Gigaset Smart Speaker is now complete. The start screen is displayed (→ page 15).

You can now see the Gigaset Smart Speaker in the device list of Amazon Alexa.



You are registered with the same Amazon account as for the Gigaset Smart Speaker registration with the **Amazon Alexa** app.

- ▶ Open the **Amazon Alexa**  app ▶ Tap  in the bottom right ▶ **All Devices** ...
The Gigaset Smart Speakers configured are listed with their names
- Show device information: ▶ Tap the device name






You can also control with Amazon Alexa the Gigaset elements Alarm system using a voice command. For information on this → www.gigaset.com/amazon-alexa

Registering with a DECT base

Using the Gigaset Smart Speaker, you can make/receive calls and send messages over your land-line using voice commands. For this, the Gigaset Smart Speaker must be connected to a DECT phone base or a router that supports DECT.



The DECT base is switched on and connected to the phone network. The Gigaset Smart Speaker is within range of the base.

- ▶ Open the **Gigaset L800HX**  app on the smartphone ... The start screen is displayed
- ▶ Tap  ... The **Settings** screen is opened ▶ **Registration** ▶ Use  to enter the PIN of the phone base (on a Gigaset base, the default is 0000) ▶ **Sign In** ... A search is performed for a DECT base in register mode
- ▶ Switch the phone base to register mode. On a Gigaset base, press the Register (Paging) button for at least 5 seconds ... **Registered** is displayed if registration is successful

For more information on this ➔ refer to the documentation for your phone base.

You can now use your Gigaset Smart Speaker for making and receiving calls.

You must specify the full number for this, such as: "Alexa, call 0123456789".



The Gigaset Smart Speaker is registered like a handset with the DECT base and is assigned an internal name. The default names on a Gigaset base are INT1 to INT6 for example.


The number of handsets that can be registered with a base at the same time is dependent on the base. If the maximum number of handsets is already registered with a base, no registration is possible. De-register another handset as required.

For detailed information on this ➔ refer to the user guide for your phone base or handset


Synchronising contacts with Amazon Alexa

To use a voice command to call somebody from your contact list or to send this person a message, the contacts from the directory on your smartphone must be synchronised with the Amazon Cloud. Only synchronised contacts can be called.

For this, configure the following settings in the Alexa app:

- ▶ Open the **Amazon Alexa**  app ▶ Log into the Amazon account with which the Gigaset Smart Speaker is also registered

If the Gigaset Smart Speaker is the first device operated from your smartphone with the Alexa app, you must verify your mobile number.

- ▶ Tap  ... The Set-up assistant is opened ▶ Follow the instructions on the screen and enter the phone number of your smartphone ... You receive a text message with the verification code
- ▶ Enter the verification code in the Alexa app ▶ Set the authorisations
Alexa requires the authorisation to import all your local contacts. The local contacts on your smartphone are synchronised with your Amazon account.

Your contacts are now in the Settings menu: ▶  ▶ **Contacts**

The contacts on your smartphone are now synchronised with the contacts in the Amazon account.



Contacts are only synchronised when the app is open. So when you want to change a contact, open the **Amazon Alexa** app. Synchronisation between Alexa and the smartphone can take a few minutes.

You can now call people in the contact list.



End synchronisation: ▶  ▶ **Contacts** ▶ Tap  ▶ **Import Contacts** ▶ Disable the function with the switch.

All contacts are deleted in the Alexa Cloud and are no longer available for making calls.

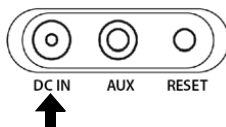


Once you have registered with Alexa and set up the Alexa services on your smartphone, you can use more Alexa functions in addition to making and receiving calls, as well as make use of (potentially billable) Alexa services. For more detailed information about all Alexa functions → [Help to Amazon Alexa](#).

Using the device


Switching on and off the Gigaset Smart Speaker

The Gigaset Smart Speaker is switched on when the power cable is plugged into **DC IN** and the power adapter is plugged into the mains power.




After being switched on, the light ring lights blue with rotating cyan-coloured strips. When the Gigaset Smart Speaker is ready, the light ring goes out. The process takes about 45 seconds.

Switching off the Gigaset Smart Speaker: ► Remove the power cable from the Gigaset Smart Speaker.

 If there is a firmware update for your Gigaset Smart Speaker, it is loaded after the system starts. The light ring flashes yellow. Wait until the process has completed and the device has restarted.

Muting

You can disable the microphone to protect your privacy. Alexa then accepts no more voice commands.



► Press the Mute button  ... The microphone is enabled/disabled.

The light ring lights **red** regardless of the mode set.

Re-enable the microphone: ► Press the Mute button again

Setting the volume


Continuous adjustment of the volume for the internal Gigaset Smart Speaker is possible:

► Press volume button  (for louder) or  (for quieter)

or adjust the volume (on 10 levels) using voice commands:

► Say: "Alexa, louder/quieter" or "Alexa, volume <1 - 10>>"

The current level is shown on the light ring by the number of LEDs on. The more LEDs light up, the louder the volume. The colour depends on the mode set (→ page 18). During the adjustment, the light ring rotates (clockwise for quieter, anticlockwise for louder).

 Set the device to quiet at night if required. You will then not be disturbed by announcements, such as for firmware updates.

Start screen

The starting point for initial use of the Gigaset Smart Speaker, device configuration and for playing music is the start screen of the Gigaset app (**Home**).

- Open the **Gigaset L800HX**  app on the smartphone ...
The start screen is displayed

For every known Gigaset Smart Speaker, the start screen has a field with the device name in the title, user functions and status information.

Functions:



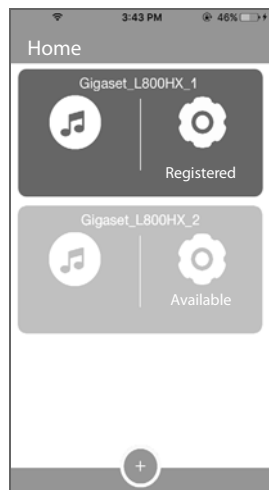
Open music player (→ page 18)



Settings and information (→ page 22)



Add new Gigaset Smart Speaker (→ page 8)



DECT status:

Registered

The Gigaset Smart Speaker is registered to a DECT base. The landline can be used for calls.

Not Registered

The Gigaset Smart Speaker is not registered to a DECT base. The landline cannot be used for calls. Gigaset Smart Speaker Register to DECT base:
→ page 12

Field colour:

Dark

The Gigaset Smart Speaker is ready. The device configuration can be accessed from this smartphone.

Bright

Status: **Available**

The Gigaset Smart Speaker is available in the network, but is registered to another smartphone.

Register device to smartphone: → page 22

Using voice commands

Using voice commands, you prompt Alexa to do something for you, such as initiate a call, play music or answer a question.

- A voice command always starts with activation word “Alexa”. A tone sounds and the light ring lights cyan. This indicates that Alexa is now listening.
- After the activation word, say what you want. There is no fixed wording for asking questions or giving instructions. Alexa usually understands when you say certain key words. If she does not, she asks.

The tone sounds again and the light ring flashes alternately cyan and blue. This indicates that Alexa is working on your request.

- If you wake up Alexa unintentionally or want to cancel a process for another reason, say for example “Alexa, stop”, “Alexa, cancel” or “Alexa, thank you”.



You can also start a conversation with Alexa without an activation word. This is useful in loud environments for example.

- ▶ Press and **hold** the phone button  on the top of the Gigaset Smart Speaker.



Active acoustic noise sources (such as televisions, radios, hands-free equipment and children’s voices) can trigger undesired actions on the system.

In such cases, switch the microphone off or do not leave the Gigaset Smart Speaker unattended.

Making calls

Making a call



The Gigaset Smart Speaker is connected to the power and the microphone is switched on.

You initiate a call using a voice command. You can use different wording. For example:

- ▶ “Alexa, call Peter”

or

- ▶ “Alexa, call” ... Alexa then asks who she should call.

Initiating a call specifying the number

- ▶ Say for example: “Alexa, call <number>” ... Alexa repeats the number ▶ Confirm the number with “Yes” or “OK” ... The Gigaset Smart Speaker initiates the call via the phone base connected



You can also dial emergency numbers, such as: “Alexa, call 112”.

Initiating a call specifying a name



The number to call is in the contact list and the contact list is synchronised with the Amazon account (→ page 13).

- ▶ Say for example: “Alexa, call <name>”

<Name> can be a first name, last name or both.

If there is more than one similar-sounding name in the contacts, Alexa asks which one she should call.

If a contact has more than one phone number assigned, the mobile number is selected by default.

Using another number:

- ▶ Say for example: “Alexa, call <name> private” or “Alexa, call <name> work”

Incoming calls

When there is an incoming call, the light ring flashes green. Alexa announces the call. If the name of the person calling is in the contact list, Alexa also says who is calling.

You can also use different wording when accepting a call. For example:

- ▶ “Alexa, accept call” or “Alexa, pick up”

Accepting and rejecting calls

- ▶ Say for example: “Alexa, accept call”
- ▶ Say for example: “Alexa, reject”

Ending a call

- ▶ Say for example: “Alexa, replace handset” or “Alexa, reject”

Making internal calls

It is possible to make internal calls to other handsets registered to the same phone basis (a maximum of five).



An internal name is assigned to the handset (→ page 23).

Calling a handset

- ▶ Say for example: “Alexa, call <name>”



<Name> here is the name of the handset as entered in the handset list.

Listening to music

You can use the Gigaset Smart Speaker for audio streaming services (Internet radio, Amazon Music, Alexa Music & Audio), tracks and radio stations. You might have to pay for the services required.

- ▶ Say for example: "Alexa, play <track>" ... The track is played via the Gigaset Smart Speaker
- or
- ▶ Say for example: "Alexa, start <radio station>" ... The schedule of the required radio station is streamed by the Gigaset Smart Speaker

Using the Spotify music service

- ▶ Open the **Amazon Alexa**  app ▶ Log into the Amazon account with which the Gigaset Smart Speaker is also registered
- ▶  **Settings** ▶ **Music** ▶ Connect Spotify account
- ▶ Tap **CHOOSE DEFAULT MUSIC SERVICES** ▶ Select **Spotify** ▶ **DONE**



Use your phone, tablet or computer as a remote control for Spotify. Go to www.spotify.com/connect to learn how.

The Spotify software is subject to third party licences found here:

www.spotify.com/connect/third-party-licenses


Selecting your own music source

You can also use the Gigaset Smart Speaker to playback audio information from your own different sources, such as the internal storage of your smartphone, and audio devices in the network or connected via cable or Bluetooth.

Setting the mode

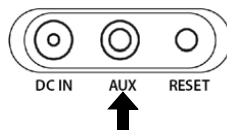
Switch the Gigaset Smart Speaker to the relevant mode depending on the source of the music.

Modus	Function	Light ring colour
WiFi	Audio signals are sent over the WiFi, such as when you want to play music files in the internal memory of your smartphone or another device on your network.	White
Bluetooth	Audio signals are sent over Bluetooth. Establish a Bluetooth link to the audio device.	Blue
Audio	Audio signals are sent over an audio cable. Connect the audio device to the AUX connector of the Gigaset Smart Speaker.	Green/white

- ▶ Press the mode button  ... The mode is changed, the colour of the light ring indicates the mode currently set.

Connecting an audio device via cable

- ▶ Connect the audio device to the connector marked **AUX** on the back of the Gigaset Smart Speaker (→ page 4).



Setting the mode:

- ▶ Keep the mode button (⏻) pressed until the light ring lights green and white.

The light ring goes out after about 3 seconds. You can now play music from the connected device with the Gigaset Smart Speaker.

Connecting an audio device via Bluetooth

Setting the mode:

- ▶ Keep the mode button (⏻) pressed until the light ring lights blue.
- ▶ Start the pairing process on the Bluetooth device.

For more information on this → refer to the documentation for your audio device

You can now play music from the connected Bluetooth device with the Gigaset Smart Speaker L800HX.

Playing music

- ▶ Open the **Gigaset L800HX** app on the smartphone ... The start screen is displayed
- ▶ Tap ... The playback screen is opened ▶ Tap **Sources** ... The screen with the possible music sources is opened for playing over the Gigaset Smart Speaker ▶ Select the required source

Sources

Local Content

In WiFi mode: Directories in the internal memory or on the SD card of your smartphone that contain music are displayed.

- ▶ Select a track









Network Devices/ Players

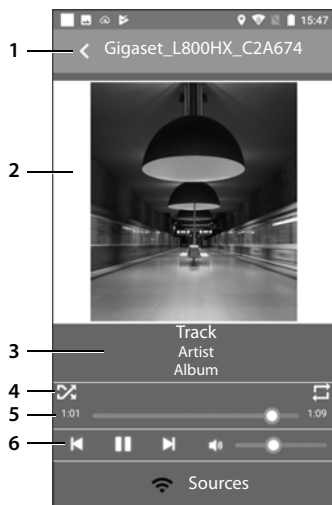
Devices on the network with a music server are displayed.

- ▶ Select a device ▶ Select a track

The music track selected or the audio signal of the music source is played.

Information and settings for playback

- 1  Return to start screen
- 2 Image for the music track played as provided by the music source, such as an album cover or logo of the radio station
- 3 Information about the music source, such as track, artist, album or radio station
- 4  Enabled: Shuffle mode
 Enabled: Repeat the track
- 5 Duration of the current playback and progress display
 Change playback position
- 6 Controls
 Back to the last track / forwards to the next track
 Pause/resume playback
 Enable/disable the speaker
 Change the volume



An incoming call interrupts playback and you can accept the call. When you end the call, the Gigaset Smart Speaker resumes the playback.

Additional functions

Sending and receiving voice messages

You can send voice messages to a contact and receive voice messages.



Contacts to whom you want to send voice messages must be registered for Alexa message sending.

For more information on this → refer to the Amazon Alexa documentation.

Sending a voice message

- ▶ Say for example: “Alexa, send a voice message to <name>” ... Alexa prompts you to enter the voice message ▶ Record the message ... After a short time of silence, Alexa prompts for a confirmation to send the message ▶ Confirm with “Yes” ... The message is sent

Listening to a voice message

If a new voice message has arrived, the light ring pulsates yellow.

- Say for example: “Alexa, listen to the voice message” ... The sender of the message is announced, followed by the voice message

If there are no new messages, the old messages can be announced.



To delete voice messages, use the **Amazon Alexa** app.

Drop In – talk to another device

You can use the **Drop-in** function to connect to other Gigaset Smart Speakers or drop-in capable devices in your network or the devices of your contacts..

The Drop In function enables you to communicate directly with friends and family members.



Drop In must be enabled in the **Amazon Alexa** app on every Gigaset Smart Speaker in your network, or of the contacts whose Gigaset Smart Speakers you want to connect to.

For more information on this ➔ refer to the Amazon Alexa documentation.

- Say for example: “Alexa, listen in to <name>” or “Alexa, immediate connection to <name>” or “Alexa, drop in on <name>”

<Name> is the name of the Gigaset Smart Speaker or the contact who has approved the Drop In. Once the connection is established, you can speak to each other using the speakers and microphones of the two devices.

Changing the default name of the Gigaset Smart Speaker (➔ page 22).

Ascertaining which devices are approved for Drop In:

- Say: “Alexa, Drop In” ... Alexa shows a list of devices to which you can connect with Drop In





If a Gigaset Smart Speaker is muted, Drop In is rejected.

Settings





The **Gigaset L800HX** app on the smartphone is used to configure settings.

Device configuration

Showing the device configuration

- ▶ Open the **Gigaset L800HX**  app on the smartphone ... The start screen is displayed ▶ Tap  ... The **Settings** screen is opened ▶ **Information**
- The following information about the Gigaset Smart Speaker is displayed:
Device Name, IP Address, System Firmware, Host Firmware and DECT Version


Changing the device name

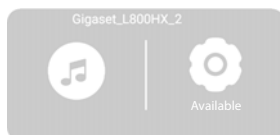
- ▶ Tap  next to the name ▶ Use  to delete the old name ▶ Use  to enter the new name ▶ Tap 

Enabling the device configuration

A Gigaset Smart Speaker that is in your home network but not yet registered to your smartphone (because for example it was set up with a different smartphone) is shown on the start screen with a light grey field (→ page 15).




You can enable the configuration of this Gigaset Smart Speaker from your smartphone. The device password (if specified) is required for this.

- ▶ Open the **Gigaset L800HX**  app on the smartphone ... The start screen is displayed
- ▶ Tap the field of the Gigaset Smart Speaker you want to register with your smartphone ... The **Security Check** screen is opened ▶ Enter the password ▶ **Save** ... The device is shown on the start screen with a dark grey field. You now have access to the Gigaset Smart Speaker from your smartphone.



Setting handset names



To initiate an internal call to a handset registered with the phone base (→ page 17), you must give names to the handsets. Names are entered in the contact list on the smartphone.

- ▶ Open the **Gigaset L800HX**  app on the smartphone ... The start screen is displayed
- ▶ Tap  ... The **Settings** screen is opened ▶ **Internal Handsets** ... A list of handsets with the default names (e.g. INT1 – INT6) is displayed
- ▶ Tap the field of a handset ▶ Use  to enter the name for the handset ▶ **Save** ... The handset is entered into the contact list with the name specified and with an internal number (e.g. 111111115)

You can now call the handset using the following voice command for example (→ page 16):

- ▶ “Alexa, call the living room”

Deleting/changing a name:

- ▶ Delete the name in the field using  or use  to enter a different name
- ▶ Delete the contact from the contact list





The names you give the handsets from the app are **not** synchronised with the names set in the base for the handsets. So ensure you use the same names.

You can, on a handset and many phone bases, determine which handsets are registered with the phone base under which names. The default names on a Gigaset base are INT1 to INT6 for example.

For detailed information on this → refer to the user guide for your phone base or handset

Enabling/disabling the phone function

The phone function of the Gigaset Smart Speaker is enabled by default. If you only want to use the Gigaset Smart Speaker to listen to music, you can disable the phone function.



- ▶ Open the **Gigaset L800HX**  app on the smartphone ... The start screen is displayed
- ▶ Tap  ... The **Settings** screen is opened ▶ **Advanced Features** ▶ Enable/disable the **Telephony** function with the switch

OFF   ON

Changing the password

The password is requested when you want to access the configuration of a Gigaset Smart Speaker that was not set up from your smartphone (→ page 22). If no password is set, access is insecure.


The password can also be assigned when the Gigaset Smart Speaker (→ page 8) is set up.


- ▶ Open the **Gigaset L800HX**  app on the smartphone ... The start screen is displayed ▶ Tap  in the field of the device the password of which you want to change

The Gigaset Smart Speaker is set up from your smartphone (device in dark grey field):





... The **Settings** screen is opened

The Gigaset Smart Speaker is set up from a different smartphone (device in light grey field):

... The **Security Check** screen is opened ▶ Enter the password with  (if set) ▶ **OK** ... The **Settings** screen is opened

- ▶ Tap **Advanced Options** ▶ **Change Speaker Password** ▶ Use  to enter the old password ▶ Enter the new password ▶ Repeat the new password in the **Confirm new password** field ▶ **Save**

Changing the password of a Gigaset Smart Speaker set up from another smartphone (device is shown in a light grey field on the start screen):

- ▶ Open the **Gigaset L800HX**  app on the smartphone ... The start screen is displayed ▶ Tap  in the field of the device the password of which you want to change
 - ▶ Enter the password with 
- ▶ Tap **Change password** ▶ Use  to enter the old password ▶ Enter the new password ▶ Repeat the new password in the **Confirm new password** field ▶ **Save**



Make a note of the password. If you forget the password, you have to reset the Gigaset Smart Speaker to the default settings (→ page 25).

Updating firmware

If new firmware is available for the Gigaset Smart Speaker, updating is automatic via OTA (over-the-air). When the Gigaset Smart Speaker is turned on and there is a connection to the Internet, the system checks every four hours whether there is a newer firmware version. When the Gigaset Smart Speaker is busy (with a call or is playing something), the update keeps being delayed by 10 minutes until the device is ready.

The light ring flashes yellow during this process. Then the Gigaset Smart Speaker is restarted.

Display firmware version: → page 22



Critical updates, i.e. updates necessary for continued use of the Gigaset Smart Speaker, are always downloaded, even if the device is busy.

Restarting/resetting

Restarting

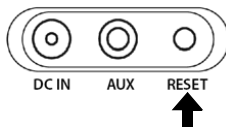
If Alexa no longer responds or other errors occur, you can restart the Gigaset Smart Speaker.

- ▶ Unplug the power cable from the Gigaset Smart Speaker and plug it back in after a short time ... The device is restarted and the WiFi and DECT connections are re-established

Resetting to the default settings



If you want to pass on the Gigaset Smart Speaker to somebody else, you should reset all personal settings.

- ▶ Press the RESET button **for at least 15 seconds** ... The device is restarted and all WiFi and DECT settings are reset.





De-registering the Gigaset Smart Speaker

From the DECT base

- ▶ Open the **Gigaset L800HX**  app on the smartphone ... The start screen is displayed
- ▶ Tap  ... The **Settings** screen is opened ▶ Tap **Registration** under **DECT** ▶ Tap **Yes** ... The link to the DECT base is disconnected and using the landline for calls is no longer possible

Registering again: → page 12

From the Amazon Alexa app

- ▶ Open the **Gigaset L800HX**  app on the smartphone ... The start screen is displayed
- ▶ Tap  ... The **Settings** screen is opened ▶ Tap **Amazon Alexa** under **Voice Assistant** ... The **Things to try** screen is displayed ▶ Tap **Sign out**

Registering again: → page 11

Appendix

Questions and answers

More solutions are available online from ➔ www.gigaset.com/service

The device does not switch on

- ▶ Ensure the power adapter is plugged in properly (➔ page 7).
- ▶ Inspect the power adapter for damage.

Not possible to log into the WiFi

- ▶ Ensure the device is within range of the WiFi. If this is not possible, register the device with another WiFi (➔ page 8).
- ▶ Ensure the device supports the WiFi selected (➔ page 31).

Login to Amazon not possible

- ▶ Ensure your iOS or Android device is connected to the Internet.
- ▶ Ensure your Amazon access details were entered correctly.

Alexa does not respond

- ▶ Ensure the microphone is switched on (➔ page 14).
- ▶ Ensure the device is logged in to Amazon Alexa (➔ page 11).

Not possible to make calls with voice commands

- ▶ Ensure the phone base is switched on and connected to the phone network.
- ▶ Position the device at table height to attain the best possible voice sensitivity.
- ▶ De-register the device as a handset, and register it again (➔ page 25).


Not possible to call a contact

- ▶ Ensure the contacts on your smartphone are synchronised with the Amazon account (➔ page 13).

Not possible to play music from a Bluetooth source

- ▶ Ensure the device is in Bluetooth mode (➔ page 19).
- ▶ Ensure the Bluetooth device is switched on and is no further than 1 metre from the Gigaset Smart Speaker L800HX.

Nothing can be heard

- ▶ To increase the volume, press the volume button  on the top of the Gigaset Smart Speaker.
- ▶ Ensure the music source is available (➔ page 18).

Service (Customer Care) - United Kingdom and Ireland

Do you have any questions? As a Gigaset customer, you can take advantage of our excellent service.

You will be offered help promptly in the online user guide and on the service pages in the Gigaset Online Portal at www.gigaset.com/service.

You can find information and various services for your Gigaset product here:

- Questions and answers (FAQ)
- Check compatibility
- Register the handset
- Contact

For advice on questions regarding installation, operation, repair and configuration as well as warranty claims:

United Kingdom

Service Hotline: 020 36953111

(local call cost charge)

Ireland

Service Hotline: 0818 200 033

(6.6561 Ct./Call)

Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

Guarantee Certificate - United Kingdom and Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
 - The device is opened (this is classed as third party intervention)
 - Repairs or other work done by persons not authorised by Gigaset Communications.
 - Components on the printed circuit board are manipulated
 - The software is manipulated
- Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: micro-wave, sauna etc.)
- Devices fitted with accessories not authorised by Gigaset Communications
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.

Appendix

- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom and in the Republic of Ireland the Guarantee is issued by: Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions do not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications helpdesk. This number is also to be found in the accompanying user guide.

Manufacturer's advice

Authorisation

This device is intended for use worldwide. Use outside the European Economic Area (with the exception of Switzerland) is subject to national approval.

Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigaset Smart Speaker L800HX is in compliance with Directive 2014/53/EU.


The full text of the EU declaration of conformity is available at the following internet address: www.gigaset.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.



The 5150 - 5350 MHz band is restricted to indoor use only for the following countries

	AT	BE	BG	CH	CY	CZ	DE	DK	EE	EL	ES
FI	FR	HR	HU	IE	IS	IT	LI	LT	LU	LV	MT
NL	NO	PT	PL	RO	SE	SI	SK	TR	UK		

Data protection

We at Gigaset take the protection of our customers' data very seriously. We ensure your data is protected and is only used for the intended purposes in line with data protection specifications.

The full text of the privacy policy is available from: www.gigaset.com/l800hx-privacy

All of your questions are saved by Amazon (they can be viewed and deleted).

Environment

Our environmental statement

We at Gigaset Communications GmbH are aware of our social responsibility. That is why we actively take steps to create a better world. In all areas of our business – from product planning and production to sales and waste of disposal – following our environmental conscience in everything we do is of utmost importance to us.

Learn more about our earth-friendly products and processes online at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2012/19/EU.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Contact with liquid

If the device comes into contact with liquid:

- 1 Unplug all cables from the device.
- 2 Allow the liquid to drain from the device.
- 3 Pat all parts dry.
- 4 Place the device in a dry, warm place **for at least 72 hours** (not in a microwave, oven etc.) with the keypad facing down (if applicable).
- 5 **Do not switch on the device again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

Open Source Software

General

Your Gigaset device includes Open Source software that is subject to various license conditions. With regard to Open Source software, the granting of usage rights that go beyond the operation of the device in the form supplied by Gigaset Communications GmbH is governed by the relevant license conditions of the Open Source software.

The respective license texts regularly contain limitations of liability with regard to the relevant licensor of Open Source Software. The exclusion of liability for the GPL Version 2, for example, reads as follows:

"This program is distributed in the hope that it will be useful, but WITHOUT ANY WARRANTY; without even the implied warranty of MERCHANTABILITY or FITNESS FOR A PARTICULAR PURPOSE. See the GNU General Public License for more details."

and for the LGPL Version 2.1:

"This library is distributed in the hope that it will be useful, but WITHOUT ANY WARRANTY; without even the implied warranty of MERCHANTABILITY or FITNESS FOR A PARTICULAR PURPOSE. See the GNU Lesser General Public License for more details."


The liability of Gigaset Communications GmbH remains unaffected by this.

Licence and copyright information

Your Gigaset unit includes Open Source software which is subject to the GNU General Public License (GPL) or the GNU Library/Lesser General Public License (LGPL). The corresponding licence conditions in their original version and the relevant source code can be found in the Internet at www.gigaset.com/opensource. The appropriate source code can also be requested from Gigaset Communications GmbH at cost price within three years of purchasing the product. Please use the contact details provided at www.gigaset.com/service

Technical details

Technical details

Power supply	230 V ~/50 Hz
Input power	18 V  2000 mA/36 W
Power consumption (standby)	<= 2 W
Ambient conditions for operation	+5°C to +45°C, 20% to 75% relative humidity

DECT

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880 - 1900 MHz
Duplex mode	Time division multiplexing, 10 ms frame length
Repetition frequency of the transmission pulse	100 Hz
Duration of the transmission pulse	370 µs
Channel grid	1728 kHz
Bit rate	1152 Kbit/s
Modulation	GFSK
Speech coding	32 Kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 50 m indoors, up to 300 m outdoors

WiFi

Standard	802.11 a/b/g/n/ac
Radio frequency range	2.4G (2400 - 2483 MHz) / 5.2 GHz (5150 - 5350 MHz)
Transmission power	2.4 GHz (802.11 b,g,n) < 100 mW EIRP 5.2 GHz (802.11 a) < 200 mW EIRP

Bluetooth

Radio frequency range	2402 - 2480 MHz
Transmission power	4 mW pulse power

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