

Gigaset

GL390

The most up-to-date user guide
can be found at
www.gigaset.com/manuals



Contents

Overview	4
Front	4
Back	5
Symbols in the user guide	6
Safety information	7
Getting started	11
Package contents	11
Getting started	11
Using the device	13
Switching the phone on and off	13
Enabling the display	13
Locking/unlocking the keypad	13
Button for Torch On/Off	14
Control key	14
Display keys	15
Status bar	15
Using the menus	16
Entering text	17
Making calls	18
Making calls	18
Accepting a call	19
Protection against unwanted calls	20
During a call	20
Call divert	21
Call lists	22
Directory	23
Mailbox	25
Emergency calls (SOS)	26
SOS alarm	26
SOS call	26
SOS SMS	27

SMS (text messages)	28
Writing and sending an SMS	28
Storing text messages temporarily (draft list)	29
Sent messages	30
Outbox	30
Receiving an SMS	31
SMS settings	32
Other applications	34
Calendar	34
Calculator	36
Alarm clock	36
File manager	37
Camera and viewer	38
Radio	40
Settings	42
Date and time	42
Language	43
Accepting a call	43
Tones and signals	44
Display	46
SIM cards and network operator	47
Voice announcement	48
Resetting to the defaults	49
Menu overview	50
Customer service United Kingdom and Ireland	55
Guarantee Certificate - United Kingdom and Ireland	56
Manufacturer's advice	58
Authorisation	58
Waste and environmental protection	58
Technical details	59
Accessories	60
Index	61

Overview

Front



- 1 Receiver
- 2 Status bar (→ p. 15)
- 3 Time (→ p. 42)
- 4 Network operators for SIM card 1 and SIM card 2
- 5 Date (→ p. 42)
- 6 Display functions (→ p. 15)
- 7 Direct dial keys (→ p. 19)
Fast access numbers

- 8 Display keys (→ p. 15)
Select the display functions - they depend on the operating situation
- 9 Button for Torch On/Off
- 10 Talk key
Accept call, select number; open call list
- 11 Key 1 (→ p. 25)
Open mailbox (press and hold)
- 12 Star key
Enter * or + (for international calls)
- 13 Control key (→ p. 14)
Open directory; open SMS menu; navigate in menus and lists
- 14 Keypad lock enable/disable
- 15 On/Off key
End call; cancel function; back to menu; switch on/off device
- 16 Hash key
Switch between Vibration, Idle and Standard modes (press and hold)
- 17 Micro-USB socket
Connect the USB cable for data transfer or charging





Back



- 18 Torch
- 19 Camera
- 20 Speaker
- 21 SOS key
Initiate an emergency call

Symbols in the user guide









Icons

	Warnings, the non-adherence to which can result in damage to devices or personal injury.
	Important information regarding function and appropriate handling or functions that could generate costs.
	Prerequisite for carrying out the following action.
	Additional helpful information.

Procedures

Example: Set the display language

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Phone settings** ▶ **OK** ▶  **Language** ▶ **OK** ▶  Select the required language ▶ **OK** (● = selected)

Step	Actions required
▶ Menu	Press the right display key Menu
▶  Settings ▶ OK	Use the control key  to scroll to the Settings submenu. Press the OK display key.
▶  Phone settings ▶ OK	Use the control key  to scroll to the Phone settings submenu. Press the OK display key.
▶  Language ▶ OK	Use the control key  to scroll to the Language submenu. Press the OK display key.
▶  Select the required language ▶ OK	Use the control key  to select the language required. Press the display key OK . ● = selected, ○ = not selected

Safety information

Please read these instructions carefully. Failure to comply presents a risk of injury and damage to a device, as well as breaches of applicable laws.

Please explain to your children the contents of this document as well as the potential risks associated with using this device.

General information

- For your own safety, only use original, approved accessories from Gigaset for your mobile phone. Using incompatible accessories can damage the mobile phone and entail hazardous situations. Original accessories can be purchased from Gigaset Customer Service (see Customer service United Kingdom and Ireland → p. 55).
- The mobile phone is not waterproof. The device or its accessories must therefore not be kept or charged in damp environments (in bathrooms, shower rooms or kitchens for example). Rain, moisture or any liquid can contain minerals which can cause the electrical circuitry to corrode. There is a risk of electric shock, fire or damage when the device is being charged.
- Permitted temperature range for charging and operation: 10 to 40°C.
High temperatures can shorten the life of electronic devices and damage the battery; plastic parts can deform or melt. Using or keeping the mobile phone in refrigerated areas can result in condensation on the inside of the telephone which will destroy the electronic circuitry.
- The mobile phone must not be used or kept in dusty or dirty places. Dust can be a reason for the mobile phone to malfunction.
- Switch off your mobile phone when in potentially explosive areas and observe all warning signs. Potentially explosive areas also include places where switching off vehicle engines is normally recommended. It is at these kinds of places that flying sparks can be the cause of explosions or fires with resulting injuries, and there may be a risk to life.
These areas include petrol stations, chemical factories, transport and storage systems for hazardous chemicals, spaces under ship decks, areas in which the air contains chemical substances or fine particles (such as dust or metal powder particles).
- Short-circuiting, disassembling and modifying the mobile phone are not permitted because they present a risk of injury, electric shock, fire or damage to the charger.

Battery and charging



Not replacing the battery properly can pose a risk of explosion. Dispose of used batteries in line with the instructions (Chapter Waste and environmental protection → p. 58).

- Never burn or heat batteries, and do not dispose of them in environments which are at risk of heat or fire to prevent battery fluid escaping, overheating, explosion and fire. Do not disassemble, weld and/or modify the battery. Do not keep the battery where it is exposed to strong mechanical effects.
- Do not use any sharp objects (such as screwdrivers) to touch or pierce the battery. There is a risk that battery fluid will escape or the battery will overheat, explode or catch fire and burn. Crushing, heating and burning batteries are strictly prohibited.
- The battery electrolyte coming into contact with eyes can cause a loss of eyesight. If electrolyte does enter an eye, please do not rub the eye with a hand. Immediately wash the affected eye thoroughly with clear water and consult a doctor. The electrolyte coming into contact with skin (or clothing) presents a risk of skin burns. Immediately wash the skin or clothing thoroughly with soap and clear water, and consult a doctor if required.
- Never use batteries for purposes other than those specified. Never use a damaged battery. If the battery becomes hot, discolours, deforms or becomes leaky whilst being used, charged or kept in a safe place, it must be replaced immediately by a new battery for safety reasons.
- The battery temperature rises during the charging process. Do not keep the battery together with ignitable products in the same drawer as this poses a risk of fire.
- Do not charge the battery for longer than 12 hours.
- Only charge the device indoors. Whilst the phone is charging, do not use the phone for calls or dial any numbers.
- The socket must be easily accessible during the charging process.
- Electrical storms pose a risk of electric shocks.
- Do not use the charger when the power cable is damaged or no battery is inserted in the mobile phone because this poses a risk of electric shock and fire.

Headset



High volumes can impair hearing.

Listening to music or conversation with headphones set to a loud volume can be unpleasant and permanently impair hearing.

To prevent loss of hearing, do not have the volume turned up too high for long periods.

Use in hospitals / medical devices

- The function of medical equipment near your product can be impaired. Bear in mind the technical conditions of the environment in question (such as in doctors' surgery).
- If you use a medical device such as a pacemaker, please consult the manufacturer of the product before using the product. You will be provided information on the sensitivity of the device to external, high-frequency energy sources.
- Heart pacemakers, implantable cardioverter defibrillators:
When you switch on your mobile phone, ensure that the distance between the phone and an implant is at least 152 mm. To reduce potential interference, use the mobile phone on the opposite side to the implant. Please switch the mobile phone off immediately if interference occurs. Do not keep the mobile phone in a shirt pocket.
- Hearing aids, cochlear implants:
Some digital wireless devices can interfere with hearing aids and cochlear implants. Please consult the manufacturers of these products if interference occurs.
- Other medical devices:
If you and the people around you use other medical devices, please contact the relevant manufacturer for information on whether such devices are protected from radio frequency signals in the environment. You can also consult your doctor about this.

Emergency calls

- Make sure the mobile phone is switched on and connected to the GSM network. Enter the emergency number as required and speak.
- Tell the person at the emergency call centre your location.
- Do not end the conversation until the person at the emergency call centre asks you to.

Children and pets

- Keep the mobile phone, batteries, chargers and accessories out of the reach of children and pets. Children and/or pets can swallow the small parts, posing a risk of suffocation and other hazards. A child may only use the mobile phone under the supervision of an adult.

Safety information

Aeroplanes, vehicles and road safety

- Switch off your mobile phone in aeroplanes.
Please observe applicable restrictions and regulations.
Wireless devices can interfere with the function of aeronautical equipment. Follow the instructions issued by flight personnel when using your mobile phone.
- The absolute priority for every vehicle driver and everyone in a vehicle is safety on the roads and for road users.
Using a mobile phone whilst driving can be distracting and therefore lead to dangerous situations. You can also be violating applicable laws.

SIM card, memory card and data connector cable

- Do not remove the card from the mobile phone whilst data is being sent or received as this presents a risk of data loss and damage to the mobile phone or memory card.

Defective devices

- The installation and repair of products are the sole preserves of qualified maintenance personnel.
- Dispose of faulty devices or have them repaired by our Customer Service team. These devices could interfere with other wireless services.
- Careless handling of the mobile phone, such as dropping it, can shatter the display and damage the electronic circuitry and sensitive parts inside.
- Do not use the device if the display is cracked or shattered. Fragments of glass or plastic can injure hands and face.
- In the event of malfunction of your mobile phone, battery or accessories, please contact a Gigaset Service Centre for an inspection.

Other important information

- When the device warms up, please put it aside for a while and stop the program you were running. Coming into contact with a hot device can cause minor skin irritations such as redness.
- Do not apply lacquer to the mobile phone. Lacquer and paint can damage the parts of the mobile phone and may cause malfunction.

Getting started

Package contents

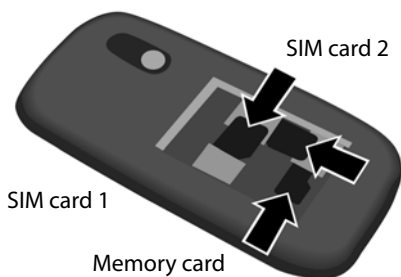
- one Gigaset GL390 phone
 - one charging cradle
 - one charger cable for charging from a PC and for data transfers
-

Getting started

Inserting SIM and memory cards

You can insert two micro SIM cards and one memory card into the phone.

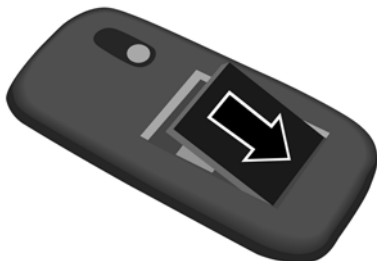
- ▶ Place your fingernail into the notch in the left corner of the cover and pull the cover up.



- ▶ Insert the SIM card(s) and memory card (optional) into the card slots.

Inserting the battery and closing the cover

- ▶ Inserting the battery.



- ▶ Carefully press down the cover until it clicks into place.



Charge the battery


- ▶ Connect the charging cradle to the power.
- ▶ Charge the battery fully in the charging cradle prior to first use

or

- ▶ Connect the USB connector on the charger cable supplied.





- ▶ Connect the power adapter to the USB connector of the charger cable and connect it to the power source.


The battery is fully charged when the charge icon  in the icon bar is completely full.

Using the device

Switching the phone on and off

- Switch on: ▶ When the phone is switched off, press and  **hold** the End call key
- Switch off: ▶ When the phone is in idle, press and **hold** the End call key 

Unlocking the SIM card

- ▶ Enter from the keypad  on the phone the PIN for the SIM card ▶ Press the display key **OK** (→ p. 15)

Enabling the display

The light of the display is switched off after 30 seconds (idle mode).

Enabling the display again: ▶ Press any key


Change the time for the display light: → p. 46

Locking/unlocking the keypad

The keypad lock prevents any accidental use of the phone.

- ▶ Push up/down the switch for the keypad lock on the right-hand side of the device

Keypad lock activated: The  symbol is shown on the display

-  If a call is indicated on the phone, the keypad automatically unlocks and you can accept the call. It then locks again when the call is finished.

It is also not possible to call emergency numbers when keypad lock is enabled.

Button for Torch On/Off

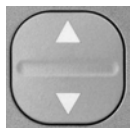
The torch is on the top of the device (→ p. 4).

- ▶ Push up/down the switch for the torch on the left-hand side of the device






The torch requires a lot of power so always switch it off when it is not required.

Control key











The control key allows you to navigate within menus and entry fields.

How the control key is shown in the operating guide:

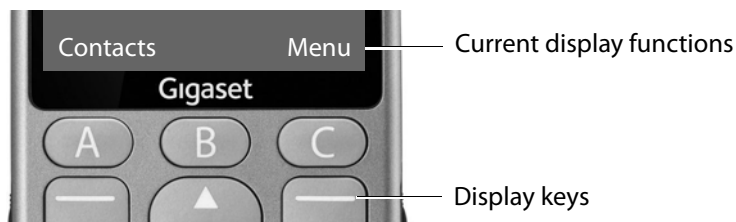
-  Press the control key at the bottom
-  Press the control key at the top
-  Press the control key at the top or bottom

Functions of the control key

In idle mode:	 Open the directory
	 Open the SMS menu
During a call:	 Call volume for receiver / handsfree mode louder
	 Call volume for receiver / handsfree mode quieter
In menus:	 Menu entry up
	 Menu entry down
For text input:	 One text field up
	 One text field down

Display keys

The display keys perform a range of functions depending on the operating situation.









- ▶ Press the display key . . . The function shown in the display above is called, e.g.:

Contacts	Menu	Open the main menu / submenu
Back	OK	Confirm menu function / save entry
Clear	Options	Opening the submenu
Clear	Options	Delete character by character to the left
Back	OK	Back one menu level

Status bar

Icons display current settings and the status of the phone, e.g.:

	Vibration enabled, ringtone disabled
	Mute function enabled
	Missed call in call list
	Alarm clock switched on
	Voice message arrived
	Device connected over USB

Using the device

Wireless connection for SIM cards 1 and 2



The icon is displayed for every SIM card inserted. The number of the SIM card is in the first bar.

The number of blue bars indicates the connection quality.

Battery charge level



Flat



Approx. 25 %



Approx. 50 %



Approx. 75 %



Full

All the charge levels are displayed during the charging process.


Using the menus

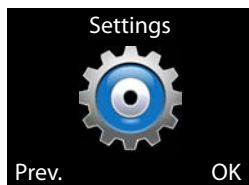
The functions of your phone are displayed in a menu comprising several levels.

Menu overview → p. 50

Main menu

The main menu functions are shown on the display with icons. The associated name is shown in the header.

In idle mode: ▶ Press the display key **Menu** ▶ Use the control key  to select the submenu ▶ **OK**



Submenus

The functions in the submenus are displayed as lists. The menu entry currently selected is coloured. If the entry name does not fit in one line, the text is scrolled through. If there are more entries, a bar is shown on the right that shows the position of the entry in the submenu.


To access a function:

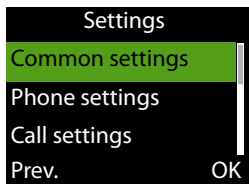
▶ Use the control key  to select the function ▶ **OK**

Return to the previous menu level:

▶ Press the display key **Prev.**

Return to idle mode:

▶ Press the End call key 



Entering text

Several letters and digits are assigned to each key between 2 and 9, and key 0. The characters available in each case are on the keys.



Other options are available for writing an SMS (→ p. 28).

Select letters/digits:

- ▶ Press the key **briefly** several times in succession

Delete characters to the left of the cursor:

- ▶ Press the display key **Delete**

Switch between upper and lower case and enter digits (abc, Abc, ABC, 123):

- ▶ Press the Hash key

Entering special characters:



- ▶ Press the star key
- ▶ Select the special characters ▶ **OK**

Navigation: Down, Up

Right, Left

Making calls



Making calls

- ▶  Enter the phone number including area code
- ▶ Press the Talk key 

or

- ▶ **Options** ▶ **Call**

For international calls:

- ▶ Press and  **hold** the star key ... + is added ▶  Enter the country code

Delete digits: ▶ **Delete** Press the display key on the left



Cancel dialling: ▶ Press **Abort** (display key on the left)



The digits are read out when the phone number is entered.

For disabling announcements: → p. 48




Dialling from the directory

- ▶ **Directory** ▶  Select an entry ▶ Press the Talk key  ... The phone number is dialled



For detailed information on the directory → p. 23

Dialling from a call list

The call lists contain the most recent accepted, outgoing and missed calls.

- ▶ Press the Talk key  ▶  Select an entry ▶ Press the Talk key  again ... The phone number is dialled

or

- ▶ **Menu** ▶  **Call Lists** ▶ **OK** ▶  Select a call list ▶ **OK** ▶  Select a call ▶ Press the Talk key 

For detailed information on the call lists, see → p. 22

Dialling with direct dial keys

Three important phone numbers can be assigned to direct dial keys A, B and C.

Assigning a direct dial key:

- ▶ Press and **hold** a direct dial key (A, B or C)

or

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Direct dial keys** ▶ **OK** ▶  Select a key (A, B or C)

To enter a phone number manually:

- ▶  Enter a phone number ▶ **Options** ▶  **Save**

To select a number from the directory:

- ▶ **Options** ▶ **Add from Contacts** ▶ **Select** ▶  Select an entry ▶ **OK**

Dial number


- ▶ In idle mode: Press and **hold** key A, B or C



Accepting a call

An incoming call is indicated by a ringtone and by the phone number of the caller on the display (if transferred). The name of the caller is displayed if the caller is in the directory.


Accept the call:

- ▶ Press the Talk key  or display key **Answer**

Rejecting the call:

- ▶ Press the End key  or display key **Reject**

Ending a call:

- ▶ Press the end key 

When you do not accept a call, it is saved in the call list **Missed calls** (→ p. 22).

Settings for incoming calls

Enabling/disabling the ringtone and/or vibration: → p. 44

Announce the phone number of the caller: → p. 48

Accepting a call with any key: → p. 43

Protection against unwanted calls

You can enter up to 20 phone numbers in a blacklist. Calls from these numbers are forwarded directly to the mailbox and no longer signalled on your phone.

You can create entries in the blacklist manually or copy numbers from the directory or a call list.



Enabling/display the blacklist

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Blacklist** ▶ **OK** ▶  **Reject numbers in blacklist** ▶ **OK** ▶  **Select On/Off** ▶ **OK** (● = selected)

Create a blacklist

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Blacklist** ▶ **OK** ▶  **Blacklist numbers** ▶ **OK** ▶  **Select a number (1 - 20)** ▶ **Change**

Creating an entry manually:

- ▶  **Enter a phone number** ▶ **Options** ▶  **Done**

or from the directory:

- ▶ **Options** ▶  **Add from Contacts** ▶ **OK** ▶  **Select a contact** ▶ **OK**

or from the call list:

- ▶ **Menu** ▶  **Call Lists** ▶ **OK** ▶  **Select a call list** ▶ **OK** ▶  **Select an entry** ▶ **Options** ▶  **Add to Blacklist** ▶ **OK**

During a call

Handsfree mode

When making a call, you can use the phone speaker (handsfree mode).

Enabling handsfree mode during a call:

- ▶ **Options** ▶ **Speaker** ▶ **OK**

Disabling handsfree mode during a call:

- ▶ **Options** ▶ **Phone** ▶ **OK**

Enabling handsfree mode while the connection is being set up:

- ▶ **Speaker** (right display key)

Disabling handsfree mode while the connection is being set up:

- ▶ **Phone** (right display key)

Call volume

The call volume can be set on seven levels. The setting applies for the receiver and speaker for handsfree mode.


Conversation ongoing

▶ Press the Control key 

or

▶ **Options** ▶ **Volume** ▶ **OK**

... The volume currently set is displayed

▶ Use  for louder /  for quieter ▶ **Back**



The setting is automatically saved after around 3 seconds, even if **Back** is not pressed.

Muting the microphone

When the microphone is switched off, callers will no longer hear you.

Turning on the microphone:

▶ **Options** ▶ **Mute** ▶ **OK**

Turning off the microphone:

▶ **Options** ▶ **Unmute** ▶ **OK**

Call divert

When calls are diverted, they are forwarded to another connection or to the mailbox. Call divert can be set separately for the two SIM cards.

Setting up call divert

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Call settings** ▶ **OK** ▶  **SIM 1 call settings/SIM 2 call settings** ▶ **OK** ▶  **Call divert** ▶ **OK**

Define the time for call diverting: ▶ Select an option with  ▶ **OK**

Possible options:

Divert all voice calls

Divert if unreachable

Divert if no answer

Define the status: ▶  **Activate/Deactivate** ▶ **OK**

Display status: ▶  **Status** ▶ **OK**

Making calls

If you have selected **Activate**, enter the forwarding destination:

To a phone number: ▶ **To new number** ▶ **OK**

▶ Enter the phone number ▶ **Options** ▶ **Done**

or

▶ **Options** ▶ **Add from Contacts** ▶ Select a contact

▶ **OK**

To a mailbox: ▶ **To voicemail**

Stopping call divers

▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **Call settings** ▶ **OK** ▶ **SIM 1 call settings/SIM 2 call settings** ▶ **OK** ▶ **Call divert** ▶ **OK** ▶ **Cancel all divers** ▶ **OK**

Call lists

The phone saves different types of calls (missed, accepted and outgoing calls) in lists.

Opening the call list

▶ **Menu** ▶ **Call Lists** ▶ **OK**

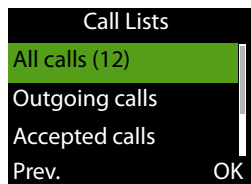
The menu contains a submenu for every call type:

- **Outgoing calls**
- **Accepted calls**
- **Missed calls**

The calls for all call types are summarised in **All calls**.

Next to the name of the list is the number of entries in the list.

▶ Select the required call list ▶ **OK**



Information about a call

- Icon for the call type



Outgoing call



Incoming call




Missed call

Missed calls are also displayed in the idle display and icon bar.

- Phone number or name when the subscriber is entered in the directory
- Icon for the SIM card used for the call
- Date and time



If there is at least one missed call, the  icon is shown in the status bar.

Managing call list entries

- ▶ **Menu** ▶  **Call Lists** ▶ **OK** ▶  Select the required call list ▶ **OK** ▶  Select an entry ▶ **Options**

Show information about a call:

- ▶  **View**


Dial a number:

- ▶  **Call**

Write text message (SMS):

- ▶  **Send text message**

Copy a number to the directory:

- ▶  **Save to Contacts**

Copy number to the blacklist:

- ▶  **Add to Blacklist**

Delete an entry:

- ▶  **Delete**

Clearing a call list

- ▶ **Menu** ▶  **Call Lists** ▶ **OK** ▶ **Delete** ▶  Select a call list ▶ **OK** ▶ Confirm clearing with **Yes**

Directory

The directory can contain up to 150 contacts. Contacts can be stored in the internal phone memory or on the SIM cards. You can manually create directory entries, copy them from a call list or, when pre-dialling, copy them to the directory.

Open the directory

▶ Press the display key **Contacts**

or

▶ press the control key 


or


▶ **Menu** ▶ **Directory** ▶ **OK**

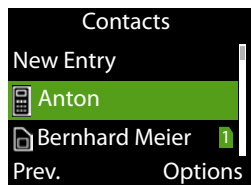
The **Directory** display key is always used in the following description.

Information about the contacts

An icon shows where the contact is stored:

 on the phone

 On a SIM card to the right of the entry is the number of the SIM card (1 or 2)



Searching for an entry

▶  Enter the first letters ... Entries matching the input are displayed

or

▶ Use the control key  to scroll through the list

Directory entries

The directory contains all contacts. They are listed alphabetically.

An entry contains the following information

- Number
- Name


Creating a directory entry

▶ **Contacts** ▶  **New Entry** ▶ **OK** ▶  Select where the entry is saved (SIM card or phone) ▶ **OK**









▶  Select **Name/Number** ▶  Enter the name/number ▶ **Options**
▶ **Save**

For information on entering text → p. 17

Dialling from the directory

▶ **Contacts** ▶ Select an entry ▶ Press the Talk key 

Editing/managing directory entries



- ▶ **Contacts** ▶  Select an entry ▶ **OK** ▶ **Options**
- Showing a contact: ▶  **View**
- Edit entry: ▶  **Change**
- Write text message (SMS): ▶  **Send text message**
- Call contact: ▶  **Call**
- Delete contact: ▶  **Delete Entry**
- Delete all contacts ▶  **Delete All Entry**
- Copy a contact from the phone to SIM card or from SIM card to the phone ▶  **Copy Entry**

Mailbox


If your phone provider makes available a mailbox, a caller can leave a message if the call is not answered.

To listen to voice messages in your mailbox, you need the phone number of the mailbox. Ask your mobile provider for the phone number if required.

Listening to a voice message:

- ▶  Enter the phone number of the mailbox ▶ Press the Talk key 

Follow the voice instructions for your mailbox to listen to messages and manage your mailbox.

When you use the  key for the first time, you must enter the phone number of the mailbox.

SMS notification on arrival of a voice message: → p. 32

Emergency calls (SOS)

The SOS key makes available a private emergency call function. Pressing the SOS key enables you to call up to five numbers and/or send an SMS.



Do not use any local, national or international SOS numbers.

SOS alarm

If this option is enabled, a loud alarm tone sounds when the SOS key is pressed.

- ▶ **Menu** ▶ **SOS Setting** ▶ **OK** ▶ **SOS-Alarm** ▶ **OK** ▶ **SOS-Alarm status** ▶ **OK** ▶ **Select On/Off** ▶ **OK** (● = selected)

SOS call

Enable/disable SOS call

- ▶ **Menu** ▶ **SOS Setting** ▶ **OK** ▶ **SOS-Call** ▶ **OK** ▶ **SOS call status** ▶ **OK** ▶ **Select On/Off** ▶ **OK** (● = selected)



When you disable the function, you can only use the SOS key for the alarm, not for SOS calls.

Entering emergency numbers

Enter the emergency numbers to dial when the SOS key is pressed. You can enter up to five phone numbers.

- ▶ **Menu** ▶ **SOS Setting** ▶ **OK** ▶ **SOS-Call** ▶ **OK** ▶ **SOS number setting** ▶ **OK** ▶ Use to switch between the entry fields (SOS number 1 - 5)
- ▶ Enter the phone number

or

- ▶ **Options** ▶ **Add from Contacts** ▶ **Select a contact** ▶ **OK**

Saving phone numbers: ▶ **Options** ▶ **Save**

Setting the delay time

An SOS emergency call is initiated after 5 seconds as standard. You can change the delay time.

Possible values: **Immediately, 10 sec, 5 sec**

- ▶ **Menu** ▶  **SOS Setting** ▶ **OK** ▶  **SOS-Call** ▶ **OK** ▶  **Call waiting time**
 - ▶ **OK** ▶ Use  to select the required delay time ▶ **OK** (● = selected)

SOS SMS

In addition to SOS calls, you can also send SOS text messages (SMS). A standard text is specified. You can change this text. If the function is enabled, the text messages are sent to the emergency numbers defined.

Enabling/disabling SMS notification


- ▶ **Menu** ▶  **SOS Setting** ▶ **OK** ▶  **SOS-SMS** ▶ **OK** ▶  **SOS-SMS status**
 - ▶ **OK** ▶  **Select On/Off** ▶ **OK**

Entering the SMS text

If you do not enter your own text, standard text is used.

- ▶ **Menu** ▶  **SOS Setting** ▶ **OK** ▶  **SOS-SMS** ▶ **OK** ▶  **SOS SMS content**
 - ▶ **OK** ... The standard text is displayed

Changing the standard text:

- ▶ **Change** ▶ Remove existing text with the display key **Clear** ▶  Enter the required text ▶ **Options** ▶ **Save**

For information on entering SMS text: → p. 29

SMS (text messages)

You can send and receive text messages (SMS).


▶ **Menu** ▶  **SMS** ▶ **OK**

or

▶ Press the control key  at the bottom

The control key is used in the following description.

Writing and sending an SMS

 An SMS may be up to 612 characters in length. If the number of characters exceeds 160, the SMS is sent as **linked** SMS messages (up to four individual SMS messages).



The remaining number of characters is shown in the top right of the display, followed by an indication in brackets of which part of a linked SMS is currently being written.

▶ **Menu** ▶  **SMS** ▶ **OK**

or

▶ Press the control key  at the bottom

▶  ▶  **New SMS** ▶ **OK** ▶ Use  to enter the text ▶ **Options** ▶  **Send to** ▶ **OK**

Enter the number: ▶  **Enter number** ▶ **OK** ▶ Use  to enter the number ▶ **OK**




or

Use a contact ▶  **Add from Contacts** ▶ **OK** ▶  Select a contact ▶ **OK**

▶ Enter other numbers as required or select from Contacts

▶ **Send** ▶ **OK**

Adding a number or name from the contact list to the SMS text

▶ **Options** ▶  **Advanced** ▶ **OK** ▶  **Insert number / Insert name** ▶ 
Select the contact ▶ **OK** ... The name or phone number of the selected contact is added to the SMS

Stop writing an SMS

If you want to discard the text entered:

▶ **Options** ▶  **Cancel**



If an SMS can not be sent, it is placed into the mail outbox (→ p. 30).

Entry method

Several letters and digits are assigned to each key between 2 and 9, and key 0. As soon as a key is pressed, the possible characters are displayed at the bottom of the display. The selected character is highlighted.

Select letters/digits:

- ▶ **Briefly** press the key several times in succession until the required character is displayed

Moving the cursor left and right:

- ▶ Press the control key at the top / bottom

Switch between upper and lower case, and number entry:

- ▶ Press the Hash key

or

- ▶ **Options** ▶ **Input method** ▶ **OK** ▶ **Select Abc/ abc / ABC / 123.0** ▶ **OK**

Entering special characters:

- ▶ **Options** ▶ **Input method** ▶ **OK** ▶ **Insert symbol** ▶ **OK**
- ▶ Use (up/down) and / (left/right) to navigate to the character required ▶ **OK**

Changing the input language

The input language determines which characters are available for text entry.











- ▶ ▶ **New SMS** ▶ **OK** ▶ **Options** ▶ **OK** ▶ **Input language** ▶ **OK** ▶ Select the required language ▶ **OK** (● = selected)

Storing text messages temporarily (draft list)

You can temporarily store, change later and send SMS messages.

- ▶ ▶ **New SMS** ▶ **OK** ▶ Use to enter text ▶ **Options** ▶ **Save** ▶ **OK** ... The SMS is stored with the drafts

Editing drafts









- ▶  ▶  **Draft** ▶ **OK** ... The drafts are listed, the text is displayed ▶ 
 - Select a draft ▶ **Options** ▶  Select an option
 - Reading SMS messages:
 - ▶  **View** ▶ **OK**
 - Send SMS:
 - ▶  **Send** ▶ **OK** ▶ Add a recipient ▶ **OK**
 - ▶ **Options** ▶ **Send**
 - Edit SMS:
 - ▶  **Change** ▶ **OK** ▶ Remove existing text with **Delete** ▶ Use  to change SMS text
 - Delete draft:
 - ▶  **Delete** ▶ **OK** ▶ Confirm deletion with **Yes**
 - Delete all entries:
 - ▶  **Delete All** ▶ **OK** ▶ Confirm deletion with **Yes**

Sent messages

The SMS messages sent by you are stored under **Sent messages**.













The **Save sent message** function is enabled (→ p. 33).

- ▶  ▶  **Sent messages** ▶ **OK** ▶ ... The sent SMS messages are listed, the text is displayed ▶  Select an SMS ▶ **Options** ▶  Select an option
- Reading SMS messages:
 - ▶  **View** ▶ **OK**
- Send to other subscriber:
 - ▶  **Forward** ▶ **OK** ... The SMS is displayed
 - ▶ **Options** ▶ **Send** (→ p. 28)
- To delete messages:
 - ▶  **Delete** ▶ Confirm deletion with **Yes**
- Delete all messages:
 - ▶  **Delete All** ▶ Confirm deletion with **Yes**

Outbox

The outbox contains SMS messages that can not be sent, because for example there is no connection or the phone number used is not known.


- ▶  ▶  **Outgoing** ▶ **OK** ▶ ... SMS messages not sent are listed, the text is displayed ▶  Select an SMS ▶ **Options** ▶  Select an option
- Reading SMS messages:
 - ▶  **View** ▶ **OK**
- Send SMS:
 - ▶  **Resend** ▶ **OK**
- Edit SMS:
 - ▶  **Change** ▶ **OK** ▶ Remove existing text with **Delete** ▶ Use  to change SMS text
- To delete messages:
 - ▶  **Delete** ▶ Confirm deletion with **Yes**
- Delete all messages:
 - ▶  **Delete All** ▶ Confirm deletion with **Yes**

Receiving an SMS

Incoming SMS messages are stored in the inbox. The arrival of a new SMS is indicated by a message tone (→ p. 45) and message **Unread messages** on the display.

Reading a message: ▶ Press display key **View** ... The inbox is opened





Do not read message now: ▶ Press the display key **Abort**


If there are unread text messages in the inbox, the  icon is shown in the icon bar.

Reading an SMS

▶  ▶  **Incoming** ▶ **OK** ▶  Select an SMS ▶ **Options** ▶ **View** ▶ **OK**

Editing the inbox

▶  ▶  **Incoming** ▶ **OK** ▶ ... The text messages received are listed, the text is displayed ▶  Select an SMS ▶ **Options** ▶  Select an option

Answer SMS: ▶  **Reply** ▶ **OK** ▶ Writing and sending an SMS (→ p. 28)

Calling the sender: ▶  **Call sender** ▶ **OK** ... The phone number is dialled




Forward to other subscriber: ▶  **Forward** ▶ **OK** ... The SMS is displayed
▶ **Options** ▶ **Send**

To delete messages: ▶  **Delete** ▶ Confirm deletion with **Yes**

Delete all messages: ▶  **Delete All** ▶ Confirm deletion with **Yes**


SMS settings

Settings for the SIM cards

- ▶  **SMS** ▶ OK ▶  **Settings** ▶ OK ▶  **SIM 1/SIM 2** ▶ OK ▶ 
Select the setting ▶ OK

Validity period

The validity duration determines how long the provider keeps text messages that can not be delivered (because the phone is switched off for example).

- ▶  Select the time period or **Maximum**

Maximum: The retention period of the provider applies

If the receiver mobile is not switched back on within the time selected, the SMS can not be delivered and is deleted automatically.

Delivery report

When the function is enabled, you receive an SMS with status information from the SMS service centre for each SMS sent.

- ▶  Select **On/Off** ▶ **Select** (● = selected)

Voicemail server

You can have an SMS sent to you if you have received a voice message in the mailbox. For this, you must enter at least one mailbox phone number (→ p. 25). You can enter two phone numbers.



Your provider supports SMS notifications.

- ▶  Select an entry ▶ **Options** ▶  **Change** ▶ OK ▶ Enter a name ▶ 
Enter a phone number ▶ **Save**

SMS counter

The SMS counter indicates for every SIM card how many text messages have been sent and received.

- ▶ **Menu** ▶  **SMS** ▶ OK ▶  **Settings** ▶ OK ▶  **Text msg. counter** ▶ OK

Reset the counter: ▶ **Reset** ▶ Confirm with **Yes**

Displaying the storage status

The SMS storage status indicates the actual and possible number of saved SMS messages on SIM 1, SIM 2 and in the internal phone memory.

- ▶ **Menu** ▶  **SMS** ▶ **OK** ▶  **Settings** ▶ **OK** ▶  **Memory status** ▶ **Select**

Saving sent text messages

Specify whether text messages you have sent are stored in the **Sent messages** list (→ p. 30).

- ▶ **Menu** ▶  **SMS** ▶ **OK** ▶  **Settings** ▶ **OK** ▶  **Save sent message** ▶ **OK**
 - ▶  **Select On / Off** ▶ **Select**

Other applications

Calendar

You can enter appointments (events) into the calendar and be reminded of them.



Date and time are set correctly.

Show calendar:

▶ **Menu** ▶ **Extras** ▶ **OK** ▶ **Calendar**

The current date is shown green. The day currently selected has a green border. Days with events are shown half in colour. Different colours indicate the number of events configured for the day.

28/10/2020						
S	M	T	W	T	F	S
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9
Back				Options		

Navigating in the calendar

Select the day:

▶ Up, Down, 4 Left, 6 Right

or

▶ **Options** ▶ **Jump to date** ▶ **OK** ▶ Enter the date in 8-digit format
▶ **OK**

or

▶ **Options** ▶ **Go to today** ▶ **OK**
















Event display

An event is signalled at a defined time by an alarm (if enabled) and a display on the screen.

Disabling the alarm: ▶ **OK**

Repeating the alarm (snooze mode): ▶ **Snooze** or press any key . . . The alarm is switched off and repeated after 5 minutes.










Creating a new event

- ▶ **Menu** ▶  **Extras** ▶ **OK** ▶  **Calendar** ▶ **Options** ▶  **Add event** ▶ **OK**
 - ▶ Enter the details of the event ▶ Use  to switch between the entry fields
- Naming an event: ▶ **Subject: Change** ▶  Enter the name of the event
 - ▶ **Options** ▶ **Save**
- Activate alarm: ▶  **Alarm** ▶ **OK** ▶  Select **On/Off** ▶ **OK** ( = selected)
 - On:** The event is signalled by an alarm
 - Off:** The event is only displayed with text
- Repeat event: ▶  **Repeat** ▶ **OK** ▶  Select how often the event is to be repeated (**Once / Everyday / Custom**) ▶ **OK**
 - Custom:** ▶  Select the day ▶ **On/Off** (or more than one day) ▶ **Save**
- Enter the start time: ▶  **Start** ▶  Enter the date in 8-digit format ▶   Enter the 4-digit time
- Save: ▶ **Save**




For information on entering text: → p. 17

Displaying events

Displaying the events for a certain day:





- ▶ **Menu** ▶  **Extras** ▶ **OK** ▶  **Calendar** ▶ **OK** ▶ Select day with  /  /  **4** /  **6** ▶ **Options** ▶  **View** ▶ **OK** ▶  Select event as required
 - ▶ **Options** ▶  **View** ▶ **OK** ... The event configuration is displayed.


Show all events:

- ▶ **Menu** ▶  **Extras** ▶ **OK** ▶  **Calendar** ▶ **OK** ▶ **Options** ▶  **View all**
 - ▶ **OK** ▶  Select event ▶ **Options** ▶  **View** ▶ **OK** ... The event configuration is displayed

Deleting events





You can delete one particular event, all configured events, only events in the past or the events within a certain time period.

- ▶ **Menu** ▶  **Extras** ▶ **OK** ▶  **Calendar** ▶ **Options** ▶  **Delete event**
 - ▶ **OK** ▶  **All / Overdue / Specific period** ▶ **OK** ▶ Confirm deletion with **Yes**


For **Specific period**: ▶  Enter the dates and times for the start and end of the deletion period

Calculator

The phone has a calculator for simple arithmetical operations.













- ▶ **Menu** ▶  **Extras** ▶ **OK** ▶  **Calculator**
- Enter digits: ▶ 
- Select the arithmetical operation: ▶ Use  to switch between + (Addition), - (Subtraction), x (Multiplication) and % (Division)
- Request result: ▶ **OK**

Alarm clock

 Date and time are set correctly.

Setting the alarm clock


You can set up three wake-up times .

- ▶ **Menu** ▶  **Extras** ▶ **OK** ▶  **Alarm** ▶ **OK** ▶  Select the alarm time
- ▶ **Change** ▶ Use  to switch between the entry fields
- Enable/disable: ▶ **Status** ▶ **OK** ▶  **On/Off** ▶ **Select**
- Alarm time: ▶   Enter the 4-digit time
- Repeat: ▶  **Repeat** ▶ **OK** ▶  Select how often the event is to be repeated (**Once** / **Everyday** / **Custom**) ▶ **OK**
- Custom:** ▶  Select the day ▶ **On/Off** (or more than one day) ▶ **Save**
- Ringtone: ▶  **Alarm tone** ▶ **OK** ▶  Select ringtone for the alarm ▶ **OK**

If an alarm is enabled, the  icon is shown in the icon bar.

Alarm

An alarm is shown on the display and signalled by the ringtone melody selected. The alarm sounds for 60 seconds. If no key is pressed, it is repeated after 5 minutes. After the second repetition, the alarm is switched off.

 During a call, an alarm is only indicated by a short tone

Switching of an alarm / repeating it after an interval (snooze mode)






Switching off an alarm: ▶ **Stop**

Repeat alarm (snooze mode): ▶ **Snooze** or press any key ... The alarm is switched off and repeated after 5 minutes.






File manager

Your personal data, such as photos, music files, ringtones and call recordings, are stored in the internal memory of the phone or on an SD card inserted into the device (→ p. 11). The files can be accessed using the file manager.




Managing data storage

- ▶ **Menu** ▶  **Extras** ▶ **OK** ▶  **File manager** ▶ **OK** ▶  **Phone / Memory card** ▶ **Options** ▶  **Open** ▶ **OK** ... The files and folders stored are displayed ▶  **Select folder/file** ▶ **Options**

Possible options:





- Creating a new folder: ▶  **New folder** ▶ **OK** ▶  Enter the name for the folder ▶ **Options** ▶ **Done**
- Rename: ▶  **Rename** ▶ **OK** ▶ Use **Clear** to delete existing characters ▶  Enter the new name for the folder ▶ **Options** ▶ **Done**
- Delete: ▶  **Delete** ▶ **OK** ▶ Confirm deletion with **Yes**

Show storage allocation of SD card

- ▶ **Menu** ▶  **Extras** ▶ **OK** ▶  **File manager** ▶ **OK** ▶  **Memory card** ▶ **OK** ▶ **Details** ... The overall size of the storage and the free memory on the SD card are displayed

Formatting the memory

If you want to delete all of the personal data on your phone, formatting the memory is the simplest method. You can delete individual files, such as photos and ringtones, from the relevant application.

- ▶ **Menu** ▶  **Extras** ▶ **OK** ▶  **File manager** ▶ **OK** ▶  **Phone / Memory card** ▶ **OK** ▶  **Format** ▶ **OK** ▶ Confirm formatting with **Yes**



All information in the internal phone memory and on the SD card is deleted.

Loading files into the phone memory

You can also manage your personal files from a PC.

- ▶ Use a USB cable to connect the phone to the PC.
- ▶ **Mass storage** Confirm with **OK** . . . The internal file system of your phone is mounted as a separate drive to the PC

You can manage the folders and files using the standard functions of Microsoft Explorer.

You can copy into the memory of the phone audio and image files you want to use as ringtones or backgrounds, as well as music files for the audio player.



The file manager is not available while the phone is connected to a PC.

Camera and viewer

The phone has a camera (→ p. 5). The **Camera** application provides access to your photos and enables you to configure the camera settings. Quick access to your photos is provided by the **Image viewer** application. You can take photos with both applications.

Taking photos

- ▶ **Menu** ▶ **Multimedia** ▶ **OK** ▶ **Camera** ▶ **OK** ▶ Press the button

You have about 10 seconds to discard a photo with the **Delete** display key. Then it is saved in JPG format in the internal phone memory or on the SD card in the **Photos** folder.

Select the storage location → p. 40

Viewing photos

- ▶ **Menu** ▶ **Multimedia** ▶ **OK** ▶ **Camera** ▶ **OK** ▶ **Options** ▶ **Photos** ▶ **OK** ▶ **Select the file** ▶ **View**

or from the viewer:

- ▶ **Menu** ▶ **Multimedia** ▶ **OK** ▶ **Image viewer** ▶ **OK** ▶ **Select the file** ▶ **View**

or from the file manager:

- ▶ **Menu** ▶ **Extras** ▶ **OK** ▶ **File manager** ▶ **OK** ▶ **Phone / Memory card** ▶ **Options** ▶ **Open** ▶ **OK** ▶ **Photos** ▶ **Options** ▶ **Open** ▶ **Select the file** ▶ **Options** ▶ **View**







Editing photos

- ▶ **Menu** ▶  **Multimedia** ▶ **OK** ▶  **Camera** ▶ **OK** ▶ **Options** ▶  **Photos** ▶ **OK** ▶  Select the file ▶ **View** ▶ **Options**





or

- ▶ **Menu** ▶  **Multimedia** ▶ **OK** ▶  **Image viewer** ▶ **OK** ▶  Select the file ▶ **View** ▶ **Options**







Possible options:

- Rotate picture: ▶  **Rotate view ...** The photo is rotated clockwise by 90°
- Use as background image: ▶  **Use as** ▶ **OK** ▶ **Wallpapers** ▶ **OK ...** The picture is displayed as the background as a test ▶ Confirm with **OK**
- Show information about photo: ▶  **Image information** ▶ **OK ...** The file name, resolution, file size and creation date are displayed
- Change storage location: ▶  **Storage** ▶ **OK** ▶  **Phone / Memory card** ▶ **OK**
- Delete: ▶  **Delete** ▶ **OK** ▶ Confirm deletion with **Yes**

Camera settings

- ▶ **Menu** ▶  **Multimedia** ▶ **OK** ▶  **Camera** ▶ **OK** ▶ **Options** ▶  **Camera settings** ▶ **OK** ▶ Use  to switch between the entry fields

Possible settings:

- Change size: ▶  **Image size** ▶ **OK** ▶  Select the size (220x176, 160x120, 320x240, 640x480) ▶ **Select**
- Adapt to environment: ▶  **White balance** ▶ **OK** ▶  **Auto / Daylight / Cloudy** ▶ **Select**
- Enable the self-timer: ▶  **Delay timer** ▶ **OK** ▶  Select the time delay (5, 10 or 15 seconds) or **Off** ▶ **Select**

Effect settings

- ▶ **Menu** ▶  **Multimedia** ▶ **OK** ▶  **Camera** ▶ **OK** ▶ **Options** ▶  **Effect settings** ▶ **OK** ▶  Select the option ▶ **OK** (● = selected)

Possible options: **Normal**, **Greyscale**, **Sepia**, **Sepia green**, **Sepia blue**, **Colour invert**

Setting the storage location

Photos are stored in the internal phone memory or on the SD card. You can set the storage location.

- ▶ **Menu** ▶  **Multimedia** ▶ **OK** ▶  **Camera** ▶ **OK** ▶ **Options** ▶ 
Storage ▶ **OK** ▶  **Phone / Memory card** ▶ **OK**

Resetting the camera settings

You can reset all the camera settings you have changed to their defaults.

- ▶ **Menu** ▶  **Multimedia** ▶ **OK** ▶  **Camera** ▶ **OK** ▶ **Options** ▶ 
Restore default ▶ **OK** ▶ **Confirm reset with Yes**


Radio

You can use your phone to listen to the radio (in VHF band 87.5 to 108 MHz).

Create list of radio stations

- ▶ **Menu** ▶  **Multimedia** ▶ **OK** ▶  **FM radio** ▶ **OK** ▶ **Options**







Search for stations automatically:

- ▶  **Auto search** ▶ **OK** ▶ **Confirm the search with Yes** ... All stations found are entered in the list of stations

or enter the stations manually:

- ▶  **Manual input** ▶ **OK** ▶ Use  to enter the frequency ▶ **Save** ... The station is entered in the list of stations

Edit list of stations

- ▶ **Menu** ▶  **Multimedia** ▶ **OK** ▶  **FM radio** ▶ **OK** ▶ **Options** ▶ 
Channel list ▶ **OK** ▶  **Select a station** ▶ **Options** ▶  **Select an option**
Delete station: ▶ **Delete** ▶ **OK** ▶ **Yes**
Change station entry: ▶ **Change** ▶ **OK** ▶  **Select Channel name or Frequency** and change it as required ▶ **Save**

Listen to the radio

- ▶ Menu ▶  Multimedia ▶ OK ▶  FM radio ▶ OK ▶ Options ▶  Channel list ▶ OK ▶  Select a station ▶ Options ▶  Play ▶ OK ...
- Playback starts

Radio display:


- Station name in the header
- Station frequency

Options during playback:



Volume quieter/louder:

- ▶ Press key  / 

Pause/resume playback:

- ▶ Press key 

Search for previous/next station:

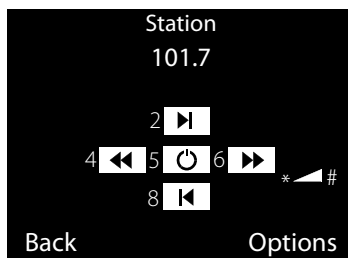
- ▶ Press key  / 

Incrementally increase/decrease frequency:

- ▶ Press key  / 

Ending playback:

- ▶ **Exit**



Enabling/disabling background playback

- ▶ Menu ▶  Multimedia ▶ OK ▶  FM radio ▶ OK ▶ Options ▶  Settings ▶ OK ▶ Background play ▶ OK ▶  Select an option ▶ Select

Off: Playback is ended when the Radio app is ended.




On: Playback is resumed even if the radio is ended. Playback is stopped when a call arrives and when a call is initiated.

Settings









Date and time

The date and time can be set manually or automatically using a time server.









Automatic setting

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Phone settings** ▶ **OK** ▶  **Date/Time**
 - ▶ **OK** ▶  **Auto update time** ▶ **OK** ▶  **Select On/Off** ▶ **OK** (= selected)

Manual setting

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Phone settings** ▶ **OK** ▶  **Date/Time**
 - ▶ **OK** ▶  **Set time/date** ▶ **OK** ▶ Use  to switch between entry fields
 - Time: ▶  Enter the time (format: SS:MM)
 - Date: ▶  Enter the date (format: YYYY.MM.DD)
 - Summer time: ▶ **OK** ▶  **Select On/Off** ▶ **Select**
 - Save: ▶ **Save**

Setting the date and time formats

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Phone settings** ▶ **OK** ▶  **Date/Time**
 - ▶ **OK** ▶  **Set format** ▶ **OK** ▶ Use  to switch between entry fields
 - Time: ▶ **OK** ▶  **Select the time format** ▶ **Select**
 - 12 = 12-hour format,
 - 24 = 24-hour format
 - Date: ▶ **OK** ▶  **Select the date format** ▶ **Select**
 - Display format: ▶ **OK** ▶  **Select the separator for the date** ▶ **Select** e.g. dot (.) for 30.10.2020

Language

You can set the languages for the display and keypad input separately.

Display language

The display language determines the language for displays, menus and messages on the phone.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Phone settings** ▶ **OK** ▶  **Language** ▶ **OK** ▶  Select the required language ▶ **OK** (● = selected)


Input language

The input language determines which characters are available for text entry (e.g. when writing an SMS).






- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Phone settings** ▶ **OK** ▶  **Input language** ▶ **OK** ▶  Select the required language ▶ **OK** (● = selected)

Accepting a call

Accepting a call with any key






The standard way to accept an incoming call is with the Talk key  or display key **Answer**.

Accepting a call with any key:

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Call settings** ▶ **OK** ▶  **Advanced settings** ▶ **OK** ▶  **Answer mode** ▶ **OK** ▶  **Any key** ▶ **On / Off** (= enabled)

Automatically accepting a call when a headset is used

When a headset is connected to the USB port, a call can be accepted automatically with no further intervention.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Call settings** ▶ **OK** ▶  **Advanced settings** ▶ **OK** ▶  **Answer mode** ▶ **OK** ▶  **Auto answer when headset mode** ▶ **On / Off** (= enabled)

Tones and signals

Selecting an acoustic profile

The phone has acoustic profiles, with which you can adapt the action of the phone to the ambient conditions for incoming calls.

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Profile** ▶ **OK** ▶  **Select a profile** ▶ **OK**

Standard The phone rings when a call arrives.

Vibrate The phone vibrates. The ringtone is switched off. An icon is shown on the display.



Silent An incoming call is only shown visually on the display. The mobile phone rings and does not vibrate. An icon is shown on the display.




Convert a profile using the Hash key:




▶ When the phone is in idle, press and **hold** the Hash key 

Specifying a ringtone melody

As the ringtones for SIM card 1 and SIM card 2, you can select one of 11 different ringtone melodies. You can load your own ringtones (in mp3 format) into the internal phone memory or onto the memory card into folder **Ringtones** (→ p. 37).






▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **General settings** ▶ **OK** ▶  **SIM 1 Ringtone / SIM 2 Ringtone** ▶ **OK**

System tones: ▶  **Select a ringtone ...** The melody selected is played ▶ **OK**

Your own tones ▶  **Select from file** ▶ **OK** ▶  **Phone / Memory card** ▶ **OK** ▶  **Select a file** (you might need to navigate through the file system of the storage medium selected) ▶ **OK**

Setting the ringtone volume





The ringtone volume set applies for both SIM cards.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **General settings** ▶ **OK** ▶  **Ringtone volume** ▶ **OK** ... The ringtone currently set is played ▶ Use  for louder /  for quieter ▶ **OK**

Message tone






The message tone signals the arrival of a new voice message (SMS). As the message tones for SIM card 1 and SIM card 2, you can select one of four different melodies.

Selecting the message tone

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **General settings** ▶ **OK** ▶  **SIM 1 message / SIM 2 message** ▶ **OK** ▶  **Select a melody** ... The melody selected is played ▶ **OK**

Adjusting the volume for the message tone

The volume for the message tone applies for both SIM cards.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **General settings** ▶ **OK** ▶  **Message volume** ▶ **OK** ... The message tone currently set is played ▶ Use  for louder /  for quieter ▶ **OK**

Key tone






The key tone sounds when you press a key.

Selecting the key tone

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **General settings** ▶ **OK** ▶  **Keypad** ▶ **OK** ▶  **Select Silent / Click / Tone** ▶ **OK**





Volume for the key tone

The volume for the message tone applies for both SIM cards.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **General settings** ▶ **OK** ▶  **Keytone volume** ▶ **OK** ▶ Use  for louder /  for quieter ▶ **OK**






Switch on/off tone

A melody is played when you switch the device on or off. You can change or disable the switch on/off tone.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **General settings** ▶ **OK** ▶  **Power on / Power off** ▶ **OK** ▶  **Select Silent / Tone1 / Tone2** ▶ **OK**





Connection tone

The connection tone shows for an outgoing call when the connection to the other person has been established. It is disabled by default.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Call settings** ▶ **OK** ▶  **Advanced settings** ▶ **OK** ▶  **Connect notice** ▶ **OK** ▶  **Select Off / On** ▶ **OK** (● = selected)

System notifications

System notifications (such as **Battery low**) are shown on the display by default. You can suppress system notifications.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **General settings** ▶ **OK** ▶  **System alert** ▶ **OK** ▶  **Select Off / On** ▶ **OK** (● = selected)

Display



Display backlight

You can set the brightness and duration for the display backlight.

After the duration set, the display backlight is switched off completely, i.e. the display turns black.

To enable the display again: ▶ press any key

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Phone settings** ▶ **OK** ▶  **Display** ▶ **OK** ▶  **LCD backlight** ▶ **OK**










Brightness: ▶  **Backlight brightness** ▶ **OK** ▶ Use  to set the brightness on 5 levels ▶ **OK**

Duration: ▶  **Backlight time** ▶ **OK** ▶ Use  to set the duration (1 to 60 secs) ▶ **OK**

Background for the idle display

You can select a background for the display in idle mode. For this, use images available in the system or your own, that you have saved in the internal phone memory or on the memory card (→ p. 37).

Format: JPG, size: 220x176, 160x120, 320x240, 640x480

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Phone settings** ▶ **OK** ▶  **Display** ▶ **OK**
 - ▶  **Wallpapers** ▶ **OK**
 - System images: ▶  **System** ▶ **OK** ▶ Use  to select a motif ▶ **View ...**
The image is displayed ▶ **OK**
 - Your own images: ▶  **User defined** ▶ **OK** ▶  **Phone / Memory card** ▶ **OK** ▶  Select an image (you might need to navigate through the file system of the storage medium selected) ▶ **OK**

SIM cards and network operator

Enabling/disabling the SIM card lock

When you switch on the phone, you are prompted to enter the SIM card PIN. You can disable this SIM card lock.






- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Security settings** ▶ **OK** ▶  **SIM 1 security/SIM 2 security** ▶ **OK** ▶ **PIN lock** ▶ **Off/On**

Changing PIN/PIN2

You can change PIN 1 and PIN 2 for the SIM cards.



The PIN lock is enabled.





- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Security settings** ▶ **OK** ▶  **SIM 1 security/SIM 2 security** ▶ **OK** ▶ **Change PIN/Change PIN2** ▶  Enter the current PIN/PIN 2 ▶ **OK** ▶  Enter the new PIN/PIN 2 ▶ **OK** ▶ Repeat the new PIN/PIN 2 ▶ **OK**



Entering the wrong PIN three times blocks the SIM card. You can unlock the SIM card with PIN 2. Entering the wrong PIN 2 three times means you no longer have access to the SIM card. If this happens, contact your mobile provider.

Enabling/disabling a SIM card







If two SIM cards are inserted, you can select whether both or only one SIM card is to be active. A SIM card that is not active can not be used for calls and does not accept any calls.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Call settings** ▶ **OK** ▶  **Dual SIM settings** ▶ **OK** ▶  **Dual SIM open / Only SIM 1 open / Only SIM 2 open** ▶ **OK**

Selection of network operator

The default setting is that when you are travelling, your mobile phone automatically searches for a network operator within range.

Selecting a network operator manually:

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Call settings** ▶ **OK** ▶  **Network settings** ▶ **OK** ▶  **SIM 1 security / SIM 2 security** ▶ **OK** ▶ **Network selection** ▶ **OK** ▶  **Manual** ▶ **OK** ... A search is performed for mobile networks within range ▶  **Select a network operator** ▶ **OK**



The network operator currently being used is shown for every SIM card on the idle display (→ p. 4).

Voice announcement




Enabling/disabling voice announcement when phone numbers are entered

The digits are read out loud when the phone number is entered. The function is enabled by default. You can disable it.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Voice announcement** ▶ **OK** ▶ **Entry of number** ▶ **OK** ▶  **Select On/Off** ▶ **OK** (● = selected)

Enabling/disabling voice announcement for incoming call

When there is an incoming call, the digits of the phone number are read out loud. The function is disabled by default.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Voice announcement** ▶ **OK** ▶ **Incoming call** ▶ **OK** ▶  **Select On/Off** ▶ **OK** (● = selected)

Resetting to the defaults

If you pass on the phone to a third party, you can reset it to the factory settings. All personal settings are reset, and the call lists and directory entries in the internal phone memory are erased.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Restore factory settings** ▶ **OK** ▶  Enter the phone password (default: 0000) ▶ **OK** ▶ Confirm resetting with **Yes**

Menu overview



Not all functions described in the user guide are available in all countries or from all network providers.

Opening the main menu: ► Press the display key **Menu** when the phone is in idle

Directory

New Entry	→ p. 24
<Entry>	View	→ p. 25
	Change	→ p. 24
	Send text message	→ p. 24
	Delete Entry	→ p. 24
	Delete All Entry	→ p. 24
	Copy Entry	→ p. 24

SMS

New SMS	Send to	→ p. 28
	Input method	→ p. 29
	Input language	→ p. 29
	Advanced	→ p. 28
	Insert number	→ p. 28
	Insert name	→ p. 28
Incoming	Save	→ p. 29
	Cancel	→ p. 28
	View	→ p. 31
	Reply	→ p. 31
	Call sender	→ p. 31
	Forward	→ p. 31
Draft	Delete	→ p. 31
	Delete All	→ p. 31
	View	→ p. 29
	Send	→ p. 30
	Change	→ p. 30
	Delete	→ p. 30
	Delete All	→ p. 30

Outgoing	View	→ p. 30	
	Send	→ p. 30	
	Change	→ p. 30	
	Delete	→ p. 30	
	Delete All	→ p. 30	
Sent messages	View	→ p. 30	
	Forward	→ p. 30	
	Delete	→ p. 30	
	Delete All	→ p. 30	
Settings	SIM1 / SIM2		
		Validity period	→ p. 32
		Delivery report	→ p. 32
		Voicemail server	→ p. 32
		Text msg. counter	→ p. 32
		Memory status	→ p. 33
		Save sent message	→ p. 33

Call Lists

All calls	Options for all call lists	
Outgoing calls	View	→ p. 22
Accepted calls	Call	→ p. 22
Missed calls	Send text message	→ p. 22
	Save to Contacts	→ p. 22
	Add to Blacklist	→ p. 22
	Delete	→ p. 22
Delete call history	→ p. 23

Settings

General settings	SIM 1 Ringtone / SIM 2 Ringtone		→ p. 44	
	Ringtone volume		→ p. 44	
	SIM 1 message / SIM 2 message		→ p. 45	
	Message volume		→ p. 45	
	Keypad		→ p. 45	
	Keytone volume		→ p. 45	
	Power on		→ p. 46	
	Power off		→ p. 45	
System alert		→ p. 46		
Phone settings	Date/Time	Auto update time	→ p. 42	
		Set time/date	→ p. 42	
		Set format	→ p. 42	
	Language		→ p. 42	
	Input language		→ p. 42	
	Display	LCD backlight	→ p. 46	
		Wallpapers	→ p. 47	
	Call settings	SIM 1 call settings / SIM 2 call settings	Call divert	→ p. 21
			Dual SIM settings	
		Network settings		→ p. 48
Advanced settings		Connect notice	→ p. 46	
		Answer mode	→ p. 43	
Blacklist	Reject numbers in blacklist		→ p. 20	
	Blacklist numbers		→ p. 20	
Direct dial keys		→ p. 19	
Profile			→ p. 44	

Security settings	SIM 1 security/SIM 2 security	PIN lock	→ p. 47
		Change PIN	→ p. 47
		Change PIN2	→ p. 47
Voice announcement	Number entry		→ p. 48
	Incoming call		→ p. 48
Restore factory settings			→ p. 49

Multimedia

Camera	Photos	Rotate view	→ p. 39
		Use as	→ p. 39
		Image information	→ p. 39
		Delete	→ p. 39
		Storage	→ p. 39
	Camera settings	Image size	→ p. 39
		White balance	→ p. 39
		Delay timer	→ p. 39
	Effect settings		→ p. 39
	Storage		→ p. 40
Restore default		→ p. 40	
Image viewer	<Photos>	Rotate view	→ p. 39
		Use as	→ p. 39
		Image information	→ p. 39
		Delete	→ p. 39
		Storage	→ p. 39

Menu overview

FM radio	Channel list	Play	→ p. 41
		Delete	→ p. 40
		Change	→ p. 40
	Manual input		→ p. 40
	Auto search		→ p. 40
	Settings	Background play	→ p. 41

SOS Setting

SOS-Alarm	SOS-Alarm status	→ p. 26
SOS-Call	SOS call status	→ p. 26
	SOS number setting	→ p. 26
	Call waiting time	→ p. 26
SOS-SMS	SOS-SMS status	→ p. 26
	SOS SMS content	→ p. 26

Extras

Calendar	View	→ p. 34	
	View all	→ p. 35	
	Add event	→ p. 35	
	Delete event	→ p. 35	
	Jump to date	→ p. 34	
	Go to today	→ p. 34	
Calculator	→ p. 36	
Alarm	<Wake-up times>	Change	→ p. 36
File manager	Phone	Open / Format	→ p. 37
	Memory card	Open / Format	→ p. 37

Appendix

Customer service United Kingdom and Ireland

Step by step towards your solution with Gigaset Customer Care

www.gigaset.com/service.



Visit our Customer Care pages

Here you will find:

- Frequently asked questions
- Free software and user manual downloads
- Compatibility checks



Contact our Customer Care team

Couldn't find a solution in the FAQs section?

We are happy to help...

... online:

via our contact form on the customer service page

... by telephone:

United Kingdom

Service Hotline: 020 36953111

(local call cost charge)

Ireland

Service Hotline: 0818 200 033

(6.6561 Ct./Call)

Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

Guarantee Certificate - United Kingdom and Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
 - The device is opened (this is classed as third party intervention)
 - Repairs or other work done by persons not authorised by Gigaset Communications.
 - Components on the printed circuit board are manipulated
 - The software is manipulated
 - Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
 - Devices fitted with accessories not authorised by Gigaset Communications
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom and in the Republic of Ireland the Guarantee is issued by: Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.

- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions do not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications helpdesk. This number is also to be found in the accompanying user guide.

Liability

The display is made up of pixels. Each pixel consists of three sub-pixels (red, green, blue).

It may be the case that a sub-pixel is missing or has a colour deviation.

A warranty claim is only valid if the maximum number of permitted pixel errors is exceeded.

Description	Maximum number of permitted pixel errors
Colour illuminated sub-pixels	1
Dark sub-pixels	1
Total number of coloured and dark sub-pixels	1



Signs of wear on the display and casing are excluded from the warranty.

Certain content and services which can be accessed using this device are the property of third parties and are protected by copyrights, patents, trademarks and/or other laws for the purpose of safeguarding intellectual property. Such content and services are provided solely for non-commercial, private usage. You may not use content or services which has/have not been authorised by the owner of particular content or a service provider. Without limiting the generality of the foregoing, except as expressly specified by the owner of the content or the service provider, the modification, reproduction, dissemination, uploading, publication, transmission, translation, sale, creation of derived works, distribution of content or services shown on this device are not permitted in any form and on any medium.

Manufacturer's advice

Authorisation

This device is intended for use in all member states of the EU and Switzerland. Use outside EEA, excluding CH, is depending on national type approval.

Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigaset GL390 is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:

www.gigaset.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

Waste and environmental protection

Correct disposal of this product

(Directive for electric and electronic equipment (WEEE))

(Applicable in countries with waste separation systems)



This label on the product, accessory or in documentation indicates that the product and its electronic accessories (such as charger, headphones and USB cable) may not be disposed of in household waste.

To avert potential environmental harm and health risks from unmanaged waste disposal, recycle responsibly with the aim of encouraging sustainable reuse of raw materials.

Private users should turn to the dealers from where they bought their products, or contact the authorities responsible, who are able to provide information on where parts can be taken for disposal in an environmentally friendly manner.

Commercial users should please contact their suppliers and check the general terms of their purchase agreement.

This product and the electronic accessory parts may not be disposed of with other commercial waste.

This "WEEE" is compatible with the RoHS Directive.

Correct disposal of batteries in this product

(Applicable in countries with waste separation systems)



This label on the battery, in the manual or on the packaging denotes that the batteries in this product may not be disposed of in household waste.

Not disposing of batteries properly means the substances inside pose a health risk and a risk to the environment.

To protect natural resources and encourage environmentally responsible reuse of material resources, please separate batteries from other waste streams and dispose of them at your local, free collection point for used batteries.

About radiation

Information on SAR certification (specific absorption rate)

THIS DEVICE SATISFIES THE INTERNATIONAL DIRECTIVES FOR EXPOSURE BY RADIO WAVES.

Your mobile device has been developed so as not to exceed internationally recommended exposure thresholds for radio waves.

These directives have been specified by an independent scientific organisation (ICNIRP) and include a high margin of safety which should guarantee the safety of all regardless of age and state of health. The directives on exposure to radio waves use a unit called the specific absorption rate (SAR). The SAR threshold for mobile devices is 2.0 W/kg. The highest SAR values in the ICNIRP Directives for this device model:

Highest SAR value for this phone model and measurement conditions

SAR for head 0.459 W/kg (10g)

SAR for wearing on body 1.305 W/kg (10g)

The SAR values for wearing on the body are determined at a distance of 5 mm. To comply with the HF exposure directives for wearing on the body, the device should be positioned at least this distance away from the body.

Technical details

General technical details

Frequency	Band selection	Maximum power
2G	1900 MHz	30.0 dBm
	900 MHz	33.0 dBm

Operating time

Call duration:	Approx. 10 hours
Multimedia mode:	Approx. 8 hours
Standby:	Approx. 550 hours

Accessories

Only use chargers, batteries and cables approved by Gigaset. Accessories that are not approved can damage the device.

Battery

Technology:	Li-ion
Capacity:	800 mAh
Part number:	V30145-K1310-X470

Power adapter

Manufacturer	SHENZHEN HONGGUANGDE TECHNOLOGY CO., LTD. Commercial registration number: 91440300083893018B NO 150 TianWan Road, Gongming Tianliao Cummunity, Guangming New District, shenZhen, Guangdong, China
Model identifier	C39280-Z4-C780
Input voltage	100-240V
Input AC frequency	50/60 Hz
Output voltage	5.0 V
Output current	0.5 A
Output power	2.5 W
Average active efficiency	> 73.16 %
Efficiency at low load (10%)	> 60 %
No-load power consumption	< 0.1W

Index

-
- A**
- Accepting a call
 - automatic (headset)..... 43
 - with any key 43
 - Acoustic profile 44
 - Alarm clock 36
 - icon 15
 - Appointment, see event
-
- B**
- Background 47
 - use own photo 39
 - Background playback..... 41
 - Battery
 - charge level..... 16
 - charging 12
 - Disposal..... 59
 - insert..... 12
 - Blacklist 20
 - enabling/disabling..... 20
 - Brightness, display..... 46
-
- C**
- Calculator 36
 - Calendar..... 34
 - navigation 34
 - Call
 - accept..... 19
 - end..... 19
 - information..... 23
 - international..... 18
 - rejecting 19
 - Call divert 21
 - setting up..... 21
 - stopping 22
 - Call list..... 22
 - clear..... 23
 - entry 23
 - opening..... 22
 - Call number
 - announce for incoming call..... 48
 - Call volume..... 21
 - Camera 5, 38
 - effects 39
 - reset camera settings..... 40
 - self-timer..... 39
 - settings..... 39
 - taking photos..... 38
 - viewing photos 38
 - Changing the PIN 47
 - Control key 4
 - functions..... 14
 - shown in the operating guide 14
 - Customer care..... 55
 - Customer service..... 55
-
- D**
- Date
 - display 4
 - set automatically 42
 - set manually 42
 - Date format..... 42
 - Default setting 49
 - Defaults..... 49
 - Direct dial keys 4, 19
 - Directory..... 23
 - delete 25
 - entries..... 24
 - opening..... 24
 - searching for an entry 24
 - Directory entry 24
 - copying 25
 - create 24
 - delete 25
 - managing..... 25
 - Display
 - background..... 47
 - backlight 46
 - idle mode 13
 - switching off..... 46
 - Display functions..... 4

Index

Display keys	4, 15
Display language	43
Disposal	58
Draft message list (SMS)	29

E

Earpiece volume	21
Emergency calls	26
Emergency number	26
Enable/disable the SOS alarm	26
Enabling/disabling the SIM card lock	47
Enter SOS numbers	26
Entering special characters (SMS)	29
Entering text	17
SMS	29
Entry method (SMS)	29
Environment	58
Event	
create	35
delete	35
Event display	34

F

File manager	37
Front	4

G

Getting started	11
Guarantee Certificate	56

H

Handsfree mode	20
Handsfree volume	21
Hash key	4
Help	55

I

Icon

alarm clock	15
missed call	15
mute	15
USB	15
vibration	15
voice message (SMS)	15
wireless connection	16

Icons

Status bar	15
User guide	6

Idle mode, returning to	16
Inbox (SMS)	31
Input language	43
SMS	29

Internal storage

formatting	37
managing	37
managing from PC	38
managing with file manager	37

K

Key 1	4
Keypad	
locking/unlocking	13
Keypad lock	
switch	4

L

Language	
display	43
input	43
Liability	57
List of radio stations	40

-
- List of stations
 - edit 40
 - Listen to the radio 40, 41
 - next/previous station 41
 - pause/resume playback 41
 - regulate volume 41
 - Listening to a voice message 25
 - Lower/upper case 17, 29
-
- M**
- Mailbox 25
 - checking 25
 - SMS notification 32
 - Main menu 16
 - Making calls 18
 - entering the number 18
 - from a call list 18
 - from the directory 18
 - with direct dial key 19
 - Memory card
 - insert 11
 - Menu overview 50
 - Missed call, icon 15
 - Mute 44
 - icon 15
 - Muting the microphone 21
-
- N**
- Network operator
 - display 4
 - selecting 48
 - Number
 - entering 18
-
- O**
- On/Off key 4
 - Outbox (SMS) 30
-
- P**
- Package contents 11
 - Phone number
 - announce for outgoing call 48
 - assign to direct dial key 19
 - copy to blacklist 20
 - incoming call 19
 - Photo
 - use as background image 39
 - Photos
 - delete 39
 - editing 39
 - format 38
 - size 39
 - storage location 40
 - taking 38
 - viewing 38
 - white balance 39
 - Profile, acoustic 44
-
- R**
- Radiation 59
 - Radio 41
 - ending playback 41
 - increase/decrease frequency 41
 - Radio stations
 - search automatically 40
 - set manually 40
 - Receiver 4
 - Refer to blacklist 4
 - Reset 49
 - camera settings 40
 - Restoring
 - to factory settings 49
 - Ringtone
 - melody 44
 - setting 44
 - switch off 44
 - volume 45

S	
Safety information	7
SAR certification	59
SD card	
capacity	37
formatting	37
Self-timer	39
Setting the connection tone	46
Setting the key tone	45
Setting the message tone	45
Setting the switch on/off tone	46
SIM card	
changing PIN	47
disabling	48
Insert	11
Unlock	13
SMS	28
counter	32
drafts	30
entry method	29
icon	15
linked	28
reading	31
receiving	31
saving	33
send	28
sending not possible	30
sent messages	30
Settings	32
special characters	29
storage status	33
temporary storing	29
transmission report	32
write	28
SMS emergency call	
enable/disable	27
entering text	27
SMS notification	32
SOS call	
delay time	27
enable/disable	26
SOS key	5, 26
Speaker	5
Star key	4
Status bar	4, 15
Storage location for photos	40
Storage status, SMS	33
Submenus	16
Switch on and off	13
Switch to mute	21
Symbol	
Battery charge level	16
Symbols in the user guide	6
System notifications	46
<hr/>	
T	
Taking photos	38
Talk key	4
Text messages (SMS)	28
Time	
display	4
set automatically	42
set manually	42
Time format	42
Tones	
connection	46
keys	45
messages	45
on switch-on/off	46
profile	44
ringing	44
Torch	5
switch	4
switching on and off	14
Transmission report (SMS)	32
Turning off the alarm	36
Turning on/off the microphone	21
<hr/>	
U	
Upper/lower case	17, 29
USB port	4
icon	15
Use the speaker when making calls ..	20
Using the menus	16

V	
Validity period (SMS)	32
Vibrate	
enable/disable via profile	44
Vibration	
icon	15
Viewer	38
<hr/>	
Voice announcement	
phone number for incoming call ..	48
phone number for outgoing call...	48
Volume, ringtone.....	45
<hr/>	
W	
Wireless connection, quality.....	16

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