

Gigaset

E500

Congratulations

By purchasing a Gigaset, you have chosen a brand that is fully committed to sustainability. This product's packaging is eco-friendly!

To learn more, visit www.gigaset.com.



GIGASET. INSPIRING CONVERSATION.
MADE IN GERMANY

Gigaset E500 – Your reliable companion

This phone has the benefits of an ergonomic design, easy-to-use keys and a clear display with large font.

It is also impressively robust and has first-class sound quality in handsfree mode as well as a long operating time.

In ECO Mode your Gigaset is radiation-free while in idle status – and it saves energy.

This user guide contains a practical fold-out page and detailed step-by-step instructions to help you quickly become familiar with your phone. Use the practical setting options.

Direct dialling keys

Dial frequently used numbers quickly and easily using special keys (→ page 32).

Jumbo font and contrast

Improve the legibility of dialling digits by using a larger font and set the contrast of the display to your preference (→ page 44).

Volume

Change earpiece, handsfree and ringer volume quickly and easily using the key on the right-hand side of the phone (→ page 44).

Directory for 150 entries

Save phone numbers and names to the directory (→ page 31).

Call list

Check who has called while you were out (→ page 36).

Redial

Use the last dialled numbers (→ page 35).

Environmentally friendly

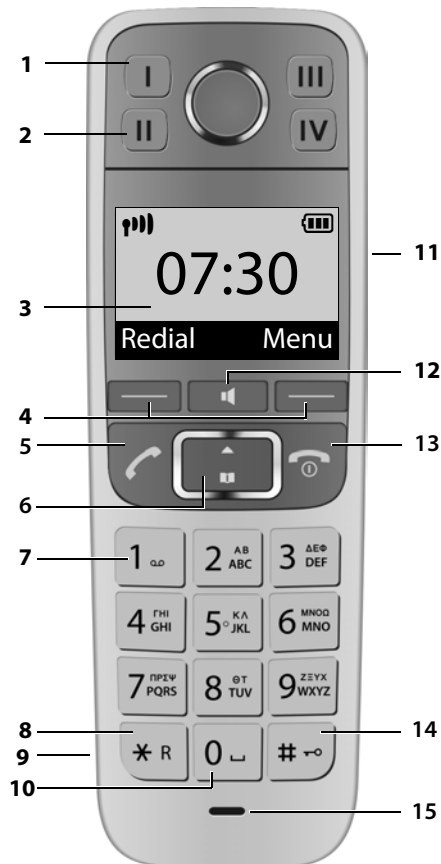
Make low-radiation calls in Eco Mode (→ page 40).

Further information on your phone can be found at www.gigaset.com/gigasete500.

After purchasing your Gigaset phone, please register it at www.gigaset.com/service – this will ensure any questions you may have or warranty services you request are dealt with even faster!

Have fun using your new telephone!

Overview of handset



- 1 **Direct dialling key I** (→ page 32)
- 2 **Direct dialling keys II to IV** (→ page 32)
- 3 **Display** in idle status (→ page 20)
- 4 **Display keys** (→ page 4)
- 5 **Talk key**
Accept a call, start dialling
- 6 **Control key** (→ page 5)
- 7 **Key 1**
Call the network mailbox (→ page 39)
- 8 **Star key**
Ringers on/off (press and **hold**)
- 9 **Connection socket for headset** (→ page 59)
- 10 **0 key/recall key**
Consultation call (flash): press and **hold**
- 11 **Side key**
Set the volume (→ page 5)
- 12 **Handsfree key** (→ page 30)
Switch between earpiece and handsfree mode;
Lights up: handsfree activated;
Flashes: incoming call
- 13 **End call key, On/Off key**
End call; cancel function; go back one menu level (press briefly); back to idle status (press and **hold**); activate/deactivate handset (press and **hold** in idle status)
- 14 **Hash key**
Keypad lock on/off (press and **hold**, page 23); upper/lower case and digits (→ page 57)
- 15 **Microphone**

Base overview



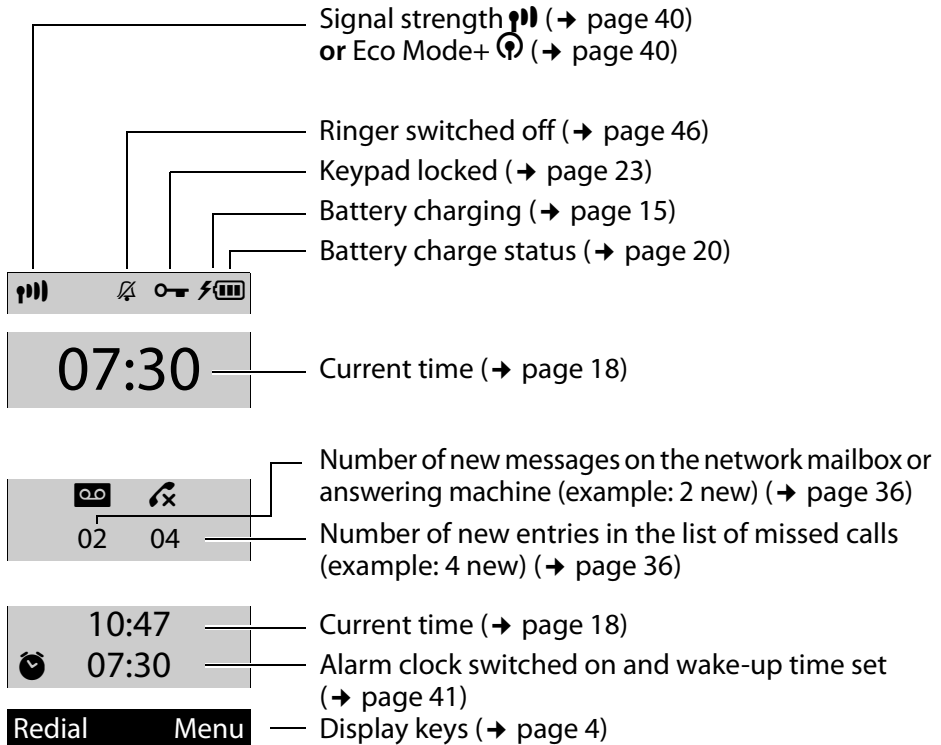
1 Registration/paging key

Please note
To change the **display language**, proceed as described on page 44.

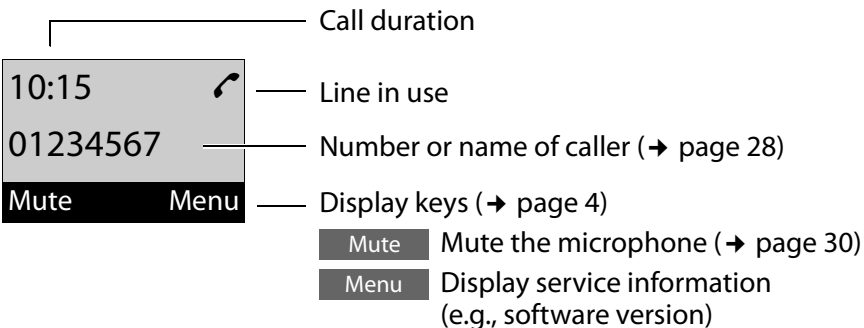
Icons and keys

Understanding the display icons

The display depends on the phone's settings and operating status.



Display during an external call



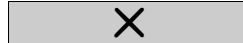
Icons and keys

Other display icons

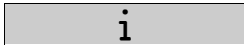
Action complete



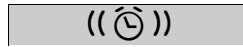
Action failed



Information



Alarm call (→ page 41)



Please wait...



Main menu icons



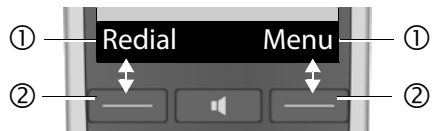
	Directory
	Missed Calls
	Alarm clock
	Answer Machine
	Settings

For information on using the menu and the menu tree, see: page 22, page 26.

Display keys


The functions of the display keys change depending on the particular operating situation. **Example:**

- ① Current display key function
- ② Display keys




Examples:

	Open redial list.
	Open main menu/menu for further functions.
	Confirm selection or save entry.

	New missed calls or new messages on the network mailbox (→ page 37).
Delete	Delete key: delete character by character/word by word from right to left.
Back	Go back one menu level or cancel operation.
Mute	Mute the microphone (→ page 30).

Using the control key

In the description below, the side of the control key (up or down) which you have to press in the different operating situations is marked in black, e.g.,  for "press the top edge of the control key".

The control key has a number of different functions:







When the handset is in idle status

 Open the directory.


In menus and lists

 Scroll up/down a line at a time.


In input fields

 /  Move the cursor to the right  or left .

During an external call

 Open the directory.

Side key

 Press the **top** or **bottom** of the key to set the volume for the **earpiece, ringer, handsfree mode, alarm clock** or **headset** depending on the situation. The key is located on the side of the handset.

Contents

Gigaset E500 – Your reliable companion	1
Overview of handset	2
Base overview	2
Icons and keys	3
Understanding the display icons	3
Main menu icons	4
Display keys	4
Using the control key	5
Side key	5
Following safety precautions	9
First steps	11
First step: checking package contents	11
Second step: setting up the base and charger	12
Third step: connecting the base	13
Connecting the charger (if included)	13
Setting up the handset for use	14
Changing the display language	17
Setting the date and time	18
Display in idle status	20
What would you like to do next?	21
Using the phone	22
Menu guidance	22
Using keys on the keypad	23
Correcting incorrect entries	23
Activating/deactivating the handset	23
Activating/deactivating the keypad lock	23
Understanding the operating steps	24
Menu tree	26
Making calls	28
Making external calls and ending calls	28
Accepting a call	28
Calling Line Identification	28
Notes on calling line display (CLIP)	29
Handsfree operation	30
Muting	30

Using the directory, direct dialling keys and lists	30
Directory	31
Direct dialling keys I to IV	32
Making internal calls	34
Using the redial list	35
Network mailbox list	35
Missed calls list	36
Calling up lists with new messages	37
Automatic network provider preselection	37
Using the network mailbox	39
Accepting a new message from the network mailbox	39
Playing back messages	39
ECO DECT	40
Using the handset as an alarm clock	41
Using multiple handsets	42
Registering handsets	42
De-registering handsets	42
Locating a handset ("Paging")	43
Changing the name of a handset	43
Listening in to an external call	43
Handset settings	44
Changing the display language	44
Setting jumbo font	44
Changing the display contrast	44
Auto answer	44
Changing the call volume	44
Changing ringers	45
Advisory/warning tones	46
Restoring the handset default settings	47
Base settings	47
Activating/deactivating music on hold	47
Activating repeater support	47
Protecting against unauthorised access	48
Resetting the base to the default settings	48
Operating the base on the PABX	49

Contents

Customer Service & Assistance	50
Questions and answers	51
Authorisation	52
Guarantee Certificate	52
Protecting our environment	54
Appendix	55
Care	55
Contact with liquid	55
Specifications	55
Writing and editing names	57
Accessories	59
Mounting the E500 base on the wall	61
Mounting the charger on the wall	61
Index	62

Following safety precautions

Warning

Read the safety precautions and the user guide before use.

Explain their content and the potential hazards associated with using the telephone to your children.



Use only the power adapter supplied, as indicated on the underside of the base or charger.



Use only **rechargeable batteries** that correspond to the **specification**. Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Please refer to the "Appendix" chapter for the specifications of this Gigaset product.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g., doctor's surgery.

If you use a medical device (e.g., a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy. Please refer to the "Appendix" chapter for the specifications of this Gigaset product.



Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.

Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed.

The handset may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.



Do not install the base or charger in bathrooms or shower rooms. The base and charger are not splashproof.



Do not use your phone in environments with a potential explosion hazard (e.g., paint shops).



If you give your phone to a third party, make sure you also give them the user guide.

Following safety precautions



Remove faulty bases from use or have them repaired by our Service team, as these could interfere with other wireless services.

Please note

- ◆ Not all of the functions described in this user guide are available in all countries.
- ◆ The device cannot be used in the event of a power failure. It is also **not** possible to transmit **emergency calls**.

First steps

First step: checking package contents



- 1 One Gigaset E500 base
- 2 One Gigaset handset
- 3 Two batteries
- 4 One battery cover
- 5 One belt clip
- 6 One power adapter for the base
- 7 One phone cord
- 8 One user guide

First steps

If you have purchased a **model with multiple handsets**, the package should contain two batteries, a battery cover and a charger **8** with power adapter **9** for each additional handset.



Second step: setting up the base and charger

The base and charger are designed for use in dry rooms in a temperature range of +5°C to +45°C.

- ▶ Set up the base at a central point in the building on a level, non-slip surface or mount the base or charger on the wall (→ page 61).

Please note

Pay attention to the range of the base. This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when **Eco Mode** is activated (→ page 40).

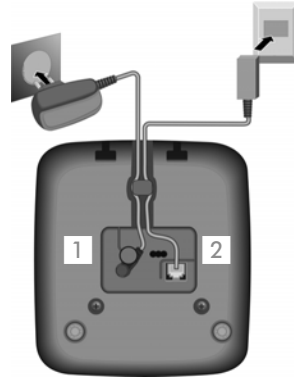
The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

Warning

- ◆ Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Third step: connecting the base

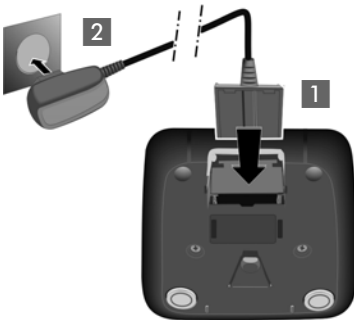
- ▶ **First**, connect the telephone jack **2** and insert the cables into the cable ducts.
- ▶ **Then** connect the power adapter **1**.



Warning

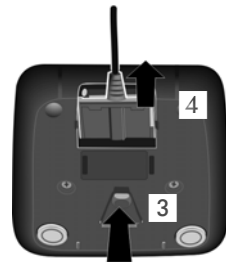
- ◆ The power adapter must **always be connected**, as the phone will not operate without a mains connection.
- ◆ Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary (pin connections → page 57).

Connecting the charger (if included)



- ▶ Connect the flat plug on the power adapter **1**.
- ▶ Plug the power adapter into the plug socket **2**.

To disconnect the plug from the charger, press the release button **3** and disconnect the plug **4**.



Setting up the handset for use

The display is protected by a plastic film.
Please remove the protective film!

Inserting the battery and closing the battery cover

Warning

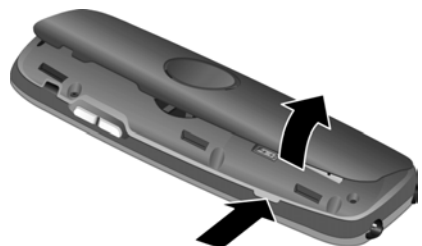
Use only rechargeable batteries (→ page 55) recommended by Gigaset Communications GmbH, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- ▶ Insert the batteries with the polarity in the correct direction.
The polarity is indicated in the battery compartment.



- ▶ First, align the protrusions on the side of the battery cover with the notches on the inside of the casing.
- ▶ Then press the cover until it clicks into place.

To open the battery cover, for instance to replace the batteries, insert a coin into the cavity on the side of the casing, then pull the battery cover at an angle in an upward direction.



Attaching the belt clip

The handset has notches on each side to attach the belt clip.

- ▶ **To attach** — press the belt clip onto the back of the handset so that the protrusions on the belt clip engage with the notches.
- ▶ **To remove** — press the centre of the belt clip firmly with your right thumb, push the fingernail of your left index finger up between the clip and the housing and pull the clip in an upward direction.



Charging the battery

The correct charge status can only be displayed if the battery is first fully charged **and** discharged.

- ▶ Place the handset in the base with its **display facing forward** for **7.5 hours**.



Please note

The handset must only be placed in the designated E500/E500A base or the corresponding charger.

First steps

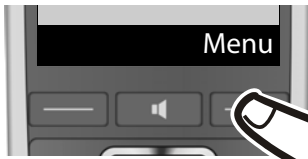
- ▶ After charging, remove the handset from the base and only replace it when the batteries are fully discharged.

Please note

- ◆ The handset is already registered with the base. If you have purchased a **model with multiple handsets**, all handsets will already be registered with the base. You do not need to register the handset again.
- ◆ After the first battery charge **and** discharge you may replace your handset in its base after every call.
- ◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- ◆ The batteries may warm up as they are charging. This is not dangerous.
- ◆ After a time the charge capacity of the batteries will decrease for technical reasons.

Changing the display language

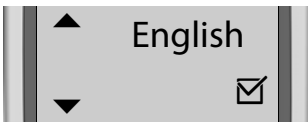
Change the display language if you do not understand the language currently set.



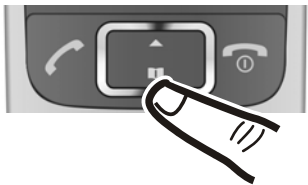
- ▶ Press the right-hand display key.




- ▶ Press keys **5** and **4** **slowly** one after the other.



- The display for setting languages appears. The current language (e.g., English) is selected.

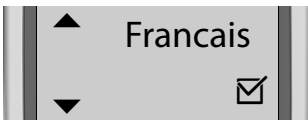



- ▶ Press down on the control key  ...




... until the language you wish to use is displayed e.g., French.

- ▶ Press the key below **OK** to select this language.



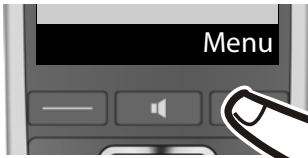
- The selection is marked with .



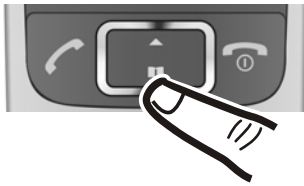
- ▶ Press and **hold** the end call key  to return to idle status.

Setting the date and time

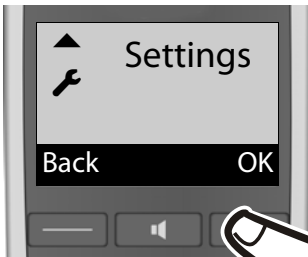
Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm clock can be used.



- ▶ Press the key below **Menu** on the display screen to open the main menu.

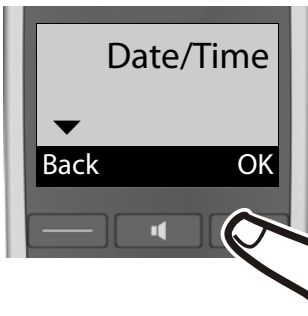


- ▶ Press down on the control key ...



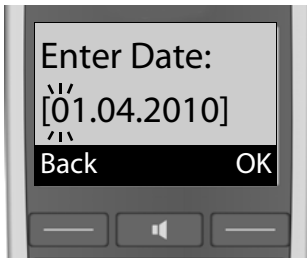
... until the menu entry **Settings** appears on the screen.

- ▶ Press the key below **OK** on the display screen.



The menu entry **Date/Time** appears on the screen.

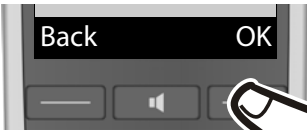
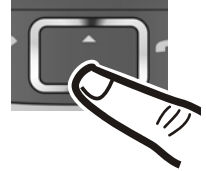
- ▶ Press the key below **OK** on the display screen.



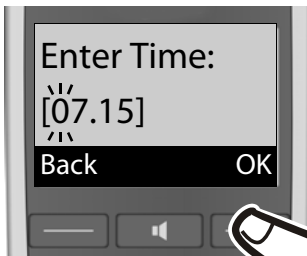
- ▶ The input field opens. The active line is marked [...]. Enter the day, month and year as an 8-digit number via the keypad e.g., for 1 April 2010.



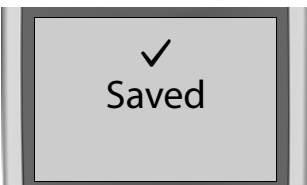
To correct errors: press up or down on the control key to swap between fields.



- ▶ Press the key below **OK** on the display screen to confirm your entry.



- ▶ Enter the hours and minutes as four-digit numbers via the keypad e.g., for 7.15 a.m. If necessary, use the control key to swap between fields.
- ▶ Press the key below **OK** on the display screen to confirm your entry.



The display shows **Saved**. You will hear a confirmation tone.












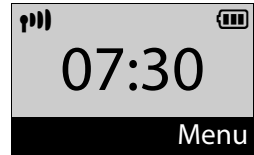
- ▶ **Press and hold** the end call key to return to idle status.


Display in idle status

Once the phone is registered and the time set, the idle status is shown as in this example.

Screen display

- ◆ Reception between the base and the handset:
 - Good to poor: 
 - No reception:  flashes
- ◆ Battery charge status:
 -  Charged over 66%
 -  Charged between 33% and 66%
 -  Charged between 11% and 33%
 -  flashes: Charged less than 10% (less than 1 hour's talktime)
 -    Battery is charging



If **Eco Mode+** (→ page 40) is activated, the  icon is displayed in the top left corner of the display.

Your phone is now ready for use.

What would you like to do next?

Now that you have successfully set up your Gigaset, you can immediately start calling – or you can adapt it to your personal requirements. Use the following guide to quickly locate the most important functions.

Operating the phone	▶	page 22
Transferring an old directory to a new handset	▶	page 32
Registering other handsets	▶	page 42
Storing numbers in the directory	▶	page 31
Changing the ringers and volume on the handset	▶	page 45
Changing the call volume on the handset	▶	page 44
Switching on Eco Mode / Eco Mode+	▶	page 40

Please note

If you have any questions about using your phone, please read the tips on troubleshooting (→ page 51) or contact our Service team. Our technicians will be pleased to assist (→ page 50)!

Using the phone

Menu guidance


Your telephone's functions are accessed via a menu consisting of several levels (menu overview → page 26).


Main menu (first menu level)

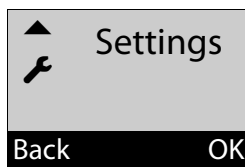
- ▶ When the handset is in idle status, press the display key **Menu** to open the main menu.

The functions in the main menu are shown by means of an icon and the function's name.

Selecting a function:

- ▶ You can scroll between functions using the control key . The selectable function is shown in the display.
- ▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.


If you press the display key **Back** or **briefly** press the end call key , the display returns to idle status.



Submenus

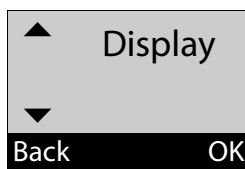
The functions in the submenu are indicated by name.

Selecting a function:

- ▶ You can scroll between functions using the control key . The relevant function is shown in the display.
- ▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.


Briefly press the display key **Back** or the end call key  to return to the previous menu level.

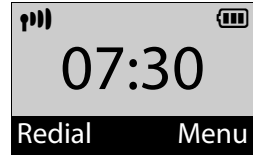
Any settings you have not confirmed by pressing the display keys **OK** or **Yes** are lost.






Reverting to idle status

From any point in the menu:

- ▶ Press and **hold** the end call key  or
- ▶ Do not press any key: after 2 minutes, the display will **automatically** revert to idle status.



Using keys on the keypad

 /  /  etc.

Press the illustrated key on the handset.



Enter digits or letters.

Correcting incorrect entries

You can correct incorrect characters in the input fields by navigating to the incorrect entry using the control key. You can then:

- ◆ Use the display key **Delete** to delete the character to the left of the cursor
- ◆ Insert characters at the cursor position
- ◆ Overwrite the highlighted (flashing) character e.g., when entering time and date.

Activating/deactivating the handset




In idle status, press and **hold** the end call key (confirmation tone).

Activating/deactivating the keypad lock

The keypad lock prevents any inadvertent use of the phone.



In idle status, press and **hold** the hash key (confirmation tone). The keypad lock is activated or deactivated. If it is activated, the  icon appears in the display.

If the keypad lock is activated, a corresponding message is displayed when you press a key.

The keypad lock deactivates automatically when you receive a call. It is reactivated when the call is finished.

Please note

When the keypad lock is active, you cannot call emergency numbers.

Understanding the operating steps

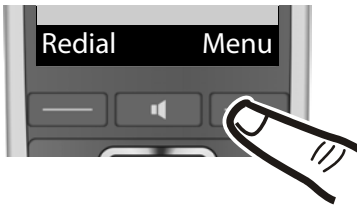
An example of a procedure is as follows:

Menu ▶  **Settings** ▶ **OK** ▶  **System** ▶ **OK**
▶  **Eco Mode+** ▶ **OK** (☑ = on)

This means you should proceed as follows:

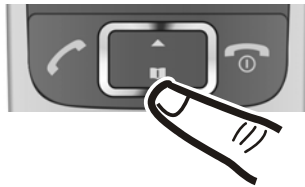
Please note

Scroll upwards if you wish to select one of the last entries in a menu level with numerous entries.



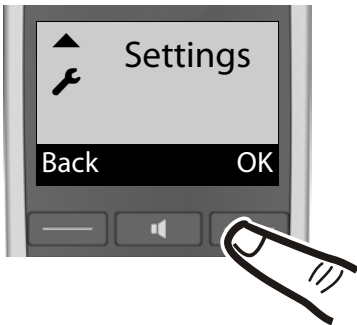
Menu :

Press the key below **Menu** on the display screen to open the main menu.



▶ :

Press up or down on the control key until ...

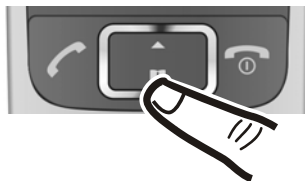


Settings:

... the menu entry **Settings** appears on the screen.

▶ **OK:**

Press the key below **OK** on the display screen to open the submenu.



▶ :

Press up or down on the control key until ...



System:

... the menu entry **System** appears on the screen.

▶ **OK**:

Press the key below **OK** on the display screen to open the sub-menu.



▶ :

Press up or down on the control key until ...



Eco Mode+:

... the menu entry **Eco Mode+** appears on the screen.

▶ **OK**:


Press the key below **OK** on the display screen to switch the function on or off (☑ = on).




The change is effective immediately and does not need to be confirmed.






Press the key below **Back** on the display screen to jump back to the previous menu level

Or

Press and **hold** the end call key  to return to idle status.

Menu tree

If you press the **Menu** display key in idle status, a list appears with menu entries. You can scroll through the list by pressing .

-  **Directory**
-  **Missed Calls**
-  **Alarm clock**
-  **Answer Machine**
-  **Settings**

Some of these menu entries contain submenus. The page numbers refer to the relevant description in the user guide.

 **Directory** → page 31

 **Missed Calls** → page 36

 **Alarm clock**

Activation → page 41

Wake-up Time → page 41

 **Answer Machine**

Play Messages → page 39

Network Mailbox → page 39

 **Settings**

Date/Time → page 18

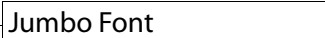
Audio/Visual Signals →  → page 44

Ringer Volume → page 45

Ringtones → page 45

Advisory Tones → page 46

Battery Low → page 47

Display →  → page 44

Contrast → page 44

Language → page 44


Registering	Register Handset	→ page 42
	De-register Handset	→ page 42
Telephony	Auto Answer	→ page 44
	Listening In	→ page 43
	Preselect	→ page 38
	Music on Hold	→ page 47
System	Reset Handset	→ page 47
	Reset Base	→ page 48
	Repeater Mode	→ page 47
	Eco Mode	→ page 40
	Eco Mode+	→ page 40
	System PIN	→ page 48
Direct Dial Keys	→ page 32	



Making calls

When the display backlight is switched off, pressing any key will activate the backlight. The relevant key function is performed.

Making external calls and ending calls

External calls are calls using the public telephone network.

 (Enter phone number) and press


- ◆ the talk key  or
- ◆ the handsfree key 

The number is dialled.


You can also **first** press

- ◆ the talk key  or
- ◆ the handsfree key 


[dial tone] and then enter the number.

To set the earpiece volume during a call, press the side key .



Ending a call/cancelling dialling:

Press the end call key  or place the handset in the base or charger.

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing handsfree key .

You can accept the call **on the handset** by:

- ▶ Pressing the talk key .
- ▶ Pressing the handsfree key .
- ▶ Press the display key **Accept**.

If the handset is in the base and the **Auto Answer** function is activated (→ page 44), the handset will accept a call automatically when you lift it out of the base.

To deactivate the ringer, press the **Silence** display key. You can accept the call as long as it is displayed on the screen.

Calling Line Identification

When you receive a call, the caller's number is displayed on the screen, if the following prerequisites are met.

- ◆ Your network provider supports CLIP, CLI.
 - CLI (Calling Line Identification): The caller's number is transmitted.
 - CLIP (Calling Line Identification Presentation): The caller's number is displayed.
- ◆ You have requested CLIP from your network provider.
- ◆ The caller has arranged CLI with the network provider.

Call display

When you receive a call, the phone number is shown in the display.

If the number of the caller is stored in your directory, the display is replaced by the corresponding directory entry.



The following is displayed in place of the number:

- ◆ **Extern. Call**, if no number is transmitted.
- ◆ **Withheld**, if the caller has withheld Calling Line Identification.
- ◆ **Unavailable**, if the caller has not arranged Calling Line Identification.

Please note

The ringer can be switched off for unknown calls (calls with Calling Line Identification withheld) (→ page 46).

Notes on calling line display (CLIP)

By default, the number of the caller is shown in the display of your Gigaset telephone. You do not have to make any other settings on your Gigaset telephone.

However, if the caller's number is not displayed, this can be due to the following:

- ◆ You have not ordered CLIP from your network provider or
- ◆ Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.

Is your telephone connected via a PABX/gateway?

You can establish this by checking for an additional device connected between your telephone and house connection, e.g., a PABX, gateway etc. In most cases, simply resetting this device will remedy the situation:

- ▶ Briefly disconnect the mains plug of your PABX. Re-insert the plug and wait for the device to restart.

If the caller number is still not displayed:

- ▶ Check the CLIP settings of your PABX and activate this function if necessary. In the user guide for the device, search for the term "CLIP" (or an alternative term such as "calling line identification", "phone number transmission", "caller ID", etc.). If necessary, contact the device manufacturer.

If this does not resolve the problem, it is possible that your network provider does not provide the CLIP service for this number.

Have you ordered the calling line display service from your network provider?

- ▶ Check whether your provider supports calling line display (CLIP) and that the function has been activated for you. If necessary, contact your provider.

Additional information on this subject can be found on the Gigaset homepage at:

www.gigaset.com/service

Handsfree operation

In handsfree mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. You therefore have both hands free and other people can listen in on the conversation.

Please note

Inform your caller before you use the handsfree function so that the caller knows a third party may be listening.

Activating/deactivating handsfree mode

Activating while dialling



Enter the number and press the handsfree key.


Switching between earpiece and handsfree mode



Press the handsfree key.

During a call, activate or deactivate handsfree mode.

If you wish to place the handset in the charger during a call:

- ▶ Press and hold the handsfree key  while placing the handset in the charger and for a further 2 seconds. Otherwise, the call is cancelled.
- ▶ For instructions on adjusting the handsfree volume (→ page 44).

Please note

If you have a headset connected, you can switch between the headset and handsfree mode.

Muting

You can deactivate your handset's microphone during a call.

Mute

Press the display key to mute the handset.

On

Press the display key to reactivate the microphone.

Please note

A connected headset will also be muted.


Using the directory, direct dialling keys and lists

The telephone offers a directory, direct dialling keys, redial list, network mailbox list and missed calls list.

You can save up to 150 entries in the directory.


You can create a personalised directory for your own individual handset. You can copy all of the entries or individual entries to other handsets (→ page 32). It is also possible to copy entries from old handsets providing they are registered to your (new) base.

Directory

You can store numbers and the associated names in the **directory**. In idle status, open the directory using the  key or via the menu:

Menu ▶ **Directory** ▶ **OK**

Please note

This user guide always shows the directory being opened using the  key.


Length of an entry


Number: max. 22 digits

Name: max. 16 characters

Storing the first number in the directory

 ▶ **New entry?** ▶ **OK**


▶  (Enter number) ▶ **OK**


▶  (Enter name) ▶ **OK**

Storing further numbers in the directory

 ▶ **Menu**

▶  **New Entry** ▶ **OK**

▶  (Enter number) ▶ **OK**

▶  (Enter name) ▶ **OK**

Please note

Refer to the character set chart to see how to enter names (→ page 57).


Order of directory entries

The directory entries are sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows:



1. Space
2. Digits (0–9)
3. Letters (alphabetical)
4. Other characters

To get round the alphabetical order of the entries, insert a space or a digit in front of the name. These entries will then move to the beginning of the directory.

Selecting a directory entry

 Open the directory.

You have the following options:

- ◆ Use  to scroll through the entries until the required name is selected.
- ◆ Enter the first character of the name, if necessary scroll to the entry with the  key.

Dialling with the directory




 ▶  (Select entry) ▶ 

Using the directory, direct dialling keys and lists

Managing directory entries

Select an entry.

Editing entries

Menu ▶  **Edit Entry** ▶ **OK**
▶  (Change number if required)
▶ **OK** ▶  (Change name if required) ▶ **OK**

Using other functions

The following functions can be selected with **Menu** ▶ :

Show Number

Show number.

Use Number

Edit or add to a stored number.
Then dial or select other functions with **Menu**.

Delete Entry

Delete selected entry.

Send Entry

Send a single entry to another handset (→ page 32).

Delete List

Delete **all** directory entries.

Send List





Send the complete list to another handset (→ page 32).

Sending the directory to another handset

You can transfer directory entries from other handsets to your new handset – even entries from old handsets.

Prerequisites:

- ◆ The sending and receiving handsets must both be registered to the same base.
- ◆ The other handset and the base can send and receive directory entries.

 ▶  (Select entry) ▶ **Menu**
▶  **Send Entry / Send List** ▶ **OK**
▶  (select the internal number of the receiving handset) ▶ **OK**

A successful transfer is confirmed by a message and confirmation tone on the receiving handset.

Adding a displayed number to the directory

You can copy numbers displayed in a list, e.g., the call list or redial list, to the directory.

A number is displayed.

Menu ▶ **Copy to Directory** ▶ **OK**
▶ Complete the entry (→ page 31).

Direct dialling keys

I to **IV**


You can save important phone numbers that you call often to the four **direct dialling keys**. You can assign an **external phone number** or the **internal call** function (→ page 34) to each direct dialling key.

To dial these saved numbers, press the relevant direct dialling key **I** to **IV**.

Assigning a function to direct dialling keys

Prerequisite: The direct dialling key in question has not already been assigned a function.

- ▶ In idle status, press the direct dialling key (I to IV) on the handset to which you wish to assign a function.

Select the relevant function using :

Label with Ext. No.

Enter an external phone number directly.



Enter the number and press **OK**.



Enter the name and press **OK**.

Label with Internal Call

(See "Setting up an internal call" on page 34.)

Label with Call All Int.

(See "Setting up an internal call" on page 34.)

Label with Dir. Number

Label the key with a number from the directory.

The directory is opened. Select a number and press **OK**.

Changing the function of the direct dialling keys

Menu ▶  **Settings** ▶ **OK**

▶  **Direct Dial Keys** ▶ **OK**

▶  Select direct dialling key

(I to IV)

The current labelling is displayed after the key number, e.g.,


I: <no entry>

i.e., the **I** key is not currently labelled or

IV: Call INT

i.e., the **IV** key is labelled with the **internal call** function.

You can now change the labelling.

Select a function with **Menu** ▶ . Not all functions may be available, depending on the current labelling.

Delete Entry

Delete current key labelling.

Edit Entry

Change phone number and/or name.

Label with Dir. Number

Label the key with a number from the directory.

Label with Internal Call

(see example using **I** key
"Making an internal call", page 34)

Label with Call All Int.

(see example using **III** key
"Making an internal call", page 34)

To save an external phone number to a key that is already labelled with the **internal call** function, you must first delete the existing entry.

Making internal calls

Internal calls are free calls between handsets that you have registered to the same base.

Prerequisite: Before you can use this function you must label one of the direct dialling keys (I to IV) with the **internal call** function.

Setting up an internal call

Prerequisite: The relevant direct dialling key has not already been assigned a function.

Example: Set up key II for making an **internal call to a selected number**.

II ▶  **Label with Internal Call**
▶ **OK**

Example: Set up key III for making an **internal call to all registered handsets**.

III ▶  **Label with Call All Int.**
▶ **OK**

The internal call is set up for keys II and III.

If you need to change the label of a direct dialling key → page 33.



Making an internal call

To make the internal call, press the key on the handset that is labelled with the internal call while the phone is in idle status.

Example: Press key II.

The list of handsets is opened. You can scroll through the list. Your own handset is indicated by <.

 Select **Call All INT** and press **OK** or

 Select an individual handset and press the talk key .

The selected handset or all of the handsets are called.

Example: Press key III.



All handsets are called immediately.

Please note


If no-one answers, the handset switches to idle status after 3 minutes.

Accepting an internal call

Your telephone rings and the internal number of the caller (e.g., INT 2) or the assigned name appears in the display.



Press the talk or handsfree key  /  on the handset to accept the call.

Ending a call


Press the end call key  on the handset.

Transferring a call to another handset/internal consultation


You are in conversation with an **external** participant.

- ▶ Press the direct dialling key ( to ) that is programmed for the internal call. (If you press the display key **Back** during the internal call you will be connected again to the external participant.)

When an internal participant answers:



- ◆ **To transfer** the call to the internal participant, press the end call key  on the handset.
- ◆ **The internal participant must press the end call key** to terminate the consultation call. You are reconnected with the external participant.

Please note

You can also press the end call key  **before** connecting the internal participant. If the internal participant does not answer, or their phone is in use, the call will automatically return to you.

Accepting a waiting call




If you receive an **external** call while conducting an **internal** call, you will hear the call waiting tone (short beep). The caller's number will appear in the display if phone number identification is enabled.

- ▶ Press the end call key  on the handset to end the internal call.
- ▶ Press the talk key  on the handset to accept the external call.




Using the redial list

The redial list contains the ten numbers last dialled with the handset (max. 22 digits). If one of the numbers is in the directory, the corresponding name will be displayed.

Dialling from the redial list

- Redial**  Press the display key.
-  Select an entry.
-  Press the talk key. The number is dialled.

Managing entries in the redial list

- Redial**  Press the display key.
-  Select an entry.
- Menu**  Press the display key.

The following functions can be selected with :

Use Number (as in the directory, page 32)

Copy to Directory (as in the directory, page 32)

Delete Entry (as in the directory, page 32)

Delete List (as in the directory, page 32)

Network mailbox list

You can use this list to listen to messages on the network mailbox (→ page 39).

Missed calls list

Prerequisite: CLIP (→ page 28)

Your telephone saves the last 20 missed calls.

Opening the missed calls list

- ◆ To open the list from the menu:

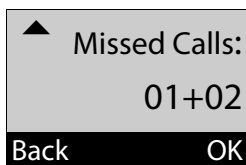
Menu ▶  **Missed Calls** ▶ **OK**

- ◆ If there are **new entries** in the list, you can go straight to the list by pressing:

 ▶  **Missed Calls:**

(see also → page 37)

The list is displayed as follows:



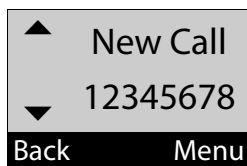
Number of new messages + number of old, read messages.

- OK** Press the display key to open the list.

The last missed call is displayed as the first entry.

List entry

Example of a list entry:



- ◆ Status of entry
New Call: New missed call.
Old Call: Entry already read.

- ◆ Number of caller
You can add the number of the caller to the directory (→ page 32).

Use the **Menu** display key to select the following options:

Delete Entry

Delete selected entry.

Copy to Directory

Copy the caller's number to the directory.

Date and Time

Display date and time of the call.

Show Number

Display caller's phone number.

Delete List


Delete all entries in the list.

After exiting the list, all entries are assigned the status "old".

Dialling from the missed calls list




Open list (→ page 36).


-  Select an entry.

-  Press the talk key. The number is dialled.


Deleting all entries

Caution! All old and new entries will be deleted.

- Menu** ▶  **Missed Calls** ▶ **OK**
- ▶  **Missed Calls:** ▶ **OK** ▶ **Menu**
- ▶  **Delete List** ▶ **OK**



-  Press and **hold** (idle status).

Calling up lists with new messages

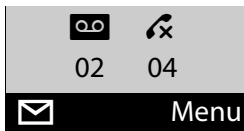
If there are **new messages** in a list, use the display key  to call up:


- ◆ The network mailbox (if your network provider supports this function and the number of the network mailbox has been entered, page 39)
- ◆ The missed calls list


An advisory tone sounds as soon as a **new entry** arrives in a list. In **idle status**, the display shows an icon for the new message:

Icon	New message...
	... on the network mailbox
	... in the list of Missed Calls


The number of **new** entries is displayed under the corresponding icon.



Press the display key  and select the required list.

The display key  is hidden when a list is exited. However, you can still access the lists. To do this, refer to the following sections:

- ◆ Listening to messages on the network mailbox (→ page 39)
- ◆ Opening the missed calls list (→ page 36)

When new messages arrive the display key  is shown again.

Please note

New calls on the network mailbox are only displayed correctly if your network provider transmits this information (see user guide for your provider's network mailbox).

Automatic network provider preselection

You can store a call-by-call number (preselection number), which is **automatically** placed in front of numbers when you dial them. If, for example, you wish to make international calls via special network providers, you can save the relevant dialling code here.

In the "**With Preselect**" list, specify the dialling codes or the first digits of the dialling codes that you wish to assign to the preselection number.

In the "**Without Preselect**" list, enter any exceptions to the "**With Preselect**" list.

Example:





Preselect Number	0999
With Preselect	08
Without Preselect	081 084

All numbers that start with 08, except for 081 and 084, are dialled with the preselection number 0999.

Phone number	Dialled number
07112345678	▶ 07112345678
08912345678	▶ 0999 08912345678
08412345678	▶ 08412345678

Automatic network provider preselection

Storing preselection numbers

- Menu ▶  Settings ▶ OK
- ▶  Telephony ▶ OK
- ▶  Preselect ▶ OK
- ▶  Preselect Number ▶ OK



Enter or edit preselection number (call-by-call number).



Press the display key.
The entry is stored.







Press and **hold** (idle status).

Saving or editing entries in the preselection lists

Each of the two lists can contain 11 entries with 4 digits.

- ▶ Depending on the country, numbers may be preset in the "With Preselect" list. This means e.g., that all national calls or calls to the mobile network are **automatically** linked to the preselection number you have saved previously.

- Menu ▶  Settings ▶ OK
- ▶  Telephony ▶ OK
- ▶  Preselect ▶ OK
- ▶  With Preselect / Without Preselect ▶ OK



Select an entry and press **OK**.



Enter or edit first digits of number.



Press the display key.
The entry is stored.



Press and **hold** (idle status).

Temporarily cancelling preselection

-  (press and hold) ▶ Menu
- ▶ Preselect off ▶ OK

Permanently deactivating preselection

- ▶ Delete the preselection number with **Delete** and press **OK**.

Using the network mailbox

The network mailbox is the answering machine in your provider's telephone network. More information is available from your provider.

You cannot use the network mailbox unless you have **requested** it from your provider.

Entering network mailbox number

In order to use the network mailbox quickly and easily via the network mailbox list and to use fast access, you will need to enter the number in your phone.

Menu ▶  **Answer Machine** ▶ **OK**
▶ **Network Mailbox** ▶ **OK**



Enter the network mailbox number and press **OK**.

Accepting a new message from the network mailbox

When a message is recorded, you receive a call from the network mailbox. If you have requested Calling Line Identification, the display shows the network mailbox number. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number is saved in the **missed calls list** (→ page 36).



Please note

Enter the network mailbox phone number into your directory along with the designation "Net AM"; the display and the call list will then show this designation.

Playing back messages

There are three ways to call the network mailbox.

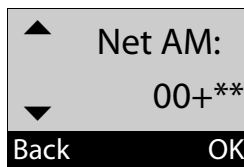
- ◆ Call the network mailbox via the **Answer Machine** menu:

Menu ▶  **Answer Machine**
▶ **OK** ▶  **Play Messages**
▶ **OK**

- ◆ If there are **new messages**, access the network mailbox via the network mailbox list:

 ▶  **Net AM:**
(see also → page 37)

The list is displayed as follows:




▲ Net AM:
00+**
▼
Back OK

00: The number of new messages is only displayed correctly if your network provider transmits this information.

****:** The number of old messages is not available.

OK Press the display key to call up the network mailbox.

- ◆ **Fast access to the network mailbox:** To access the network mailbox, simply **press and hold** the  key – you do not have to select it via the menu.

ECO DECT

You are helping to protect the environment with your Gigaset.

Reduced energy consumption

Your telephone has a power-saving adapter plug and uses <0.5 W when in idle status and when the batteries are not being charged.

Reducing radiation

The radiation from your telephone is reduced **automatically**:

- ◆ **Handset:** The closer the handset is to the base, the lower the radiation.
- ◆ **Base:** The radiation is reduced to virtually zero when only one handset is registered and the handset is placed in the base.

You can reduce the radiation from the handset and the base even more by using **Eco Mode**:




- ◆ **Eco Mode**
Reduces the radiation of the base and handset by 80% – whether you are making a call or not. **Eco Mode** reduces the range of the base by approx. 50%. Using **Eco Mode** always makes sense when a reduced range is sufficient.

Switching off radiation

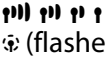

- ◆ **Eco Mode+**
When you activate **Eco Mode+** the radiation (DECT transmission power) of base and handset is switched off automatically and only turns on when calls are made.
This is also true when multiple handsets are used, provided the handsets support **Eco Mode+**.

Eco Mode / Eco Mode+ can be activated/deactivated independently of one another and can also be used with multiple handsets. The handset need not be placed in the base.


Activating/deactivating Eco Mode/ Eco Mode+:

- Menu** ▶  **Settings** ▶ **OK**
 ▶  **System** ▶ **OK**
 ▶  **Eco Mode / Eco Mode+**
OK Press the display key (☑ = on).

Status displays

Display icon	
 (flashes)	Reception strength: – Good to poor – No reception
	Eco Mode+ enabled (displays instead of the reception strength icon when in idle status)

Please note

- ◆ When using **Eco Mode+** you can ensure that the range of the base is sufficient by pressing the talk key . You hear the dial tone if the base can be reached.
- ◆ When **Eco Mode+** is enabled:
 - Call setup is delayed by approx. 2 seconds.
 - Handset standby time is reduced by approx. 50%.
- ◆ Registering handsets that do not support **Eco Mode+** causes the mode to be deactivated on the base and all other handsets.
- ◆ Activating **Eco Mode** reduces the range of the base.
- ◆ **Eco Mode / Eco Mode+** and repeater support (→ page 47) cancel each other out i.e., if you use a repeater you cannot use **Eco Mode** or **Eco Mode+**.

Using the handset as an alarm clock

Activating/deactivating the alarm clock



Requirement:


The time is set (→ page 18).

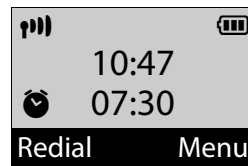
Menu ▶  **Alarm clock** ▶ **OK**
 ▶  **Activation** ▶ **OK** (= on)

After you activate the alarm clock, the menu for setting the wakeup time opens automatically.

Setting the wakeup time

Menu ▶  **Alarm clock** ▶ **OK**
 ▶  **Wake-up Time** ▶ **OK**
 ▶ Enter wakeup time ▶ **OK**

If the alarm clock is activated, you will see the  icon in the display and the wakeup time after it.



When the alarm clock rings...

Press the display key **Off** or any key to deactivate the alarm clock for 24 hours.

If you do not press any key, the alarm clock switches off after one minute.

Using multiple handsets

Registering handsets

You can register up to four handsets on the base.




Registering a Gigaset handset manually on the Gigaset E500

You must register the handset manually on both the handset (1) and the base (2).

After it has registered, the handset returns to idle status. The internal number of the handset appears in the display, e.g., INT 1.

The registration process is cancelled after 60 seconds. If the handset has not registered within this time, repeat the process.

1) On the handset

- Menu ▶  Settings ▶ **OK**
- ▶  Registering ▶ **OK**
- ▶  Register Handset ▶ **OK**
- ▶ Enter the base system PIN (default setting: 0000) ▶ **OK**

2) On the base

- ▶ Within 60 seconds, press and **hold** the registration/paging key on the base (→ page 2) for approx. 3 seconds.

Registering other handsets

You can register other Gigaset handsets and handsets for other devices with GAP functionality as follows.

1) On the handset

- ▶ Start to register the handset as described in its user guide.

2) On the base

- ▶ Press and **hold** the registration/paging key on the base (→ page 2) for approx. 3 seconds.

De-registering handsets

You can de-register all other registered handsets from each of the registered Gigaset E500H handsets.

Menu ▶  Settings ▶ **OK**

▶  Registering ▶ **OK**

▶  De-register Handset ▶ **OK**



Select the internal party(ies) you wish to de-register and press **OK**. (The handset you are currently using is indicated by <.)



Enter the current system PIN and press **OK**.

Yes


Press the display key.

Locating a handset ("Paging")

You can locate your handset using the base.

- ▶ **Briefly** press the registration/paging key on the base (→ page 2).
- ▶ All handsets will ring at the same time ("paging"), even if the ringers are switched off.

Ending paging

Briefly press the registration/paging key on the base (→ page 2) or press the talk key  or display key **Off** on the handset.

Changing the name of a handset

The names "INT 1", "INT 2" etc. are assigned automatically on registration. You can change these names. The name must be no more than 6 characters. The changed name is displayed in every handset's list.

Prerequisite: One of the direct dialling keys must be programmed for making an **internal call to a selected number** (→ page 33).

With the handset in idle status, press the direct dialling key (**I** to **IV**) that is programmed for making an **internal call to a selected number**. The list of handsets opens. Your own handset is indicated by <.



Select handset.

Name ▶  (Enter name) ▶ **OK**

Listening in to an external call

You want to listen in to an existing external call.

Prerequisite: The **Listening In** function must be activated.


Activating/deactivating the function:

Menu ▶  **Settings** ▶ **OK**


▶  **Telephony** ▶ **OK**


▶  **Listening In** ▶ **OK** (☑= on)

Listening in to the call:

Press the talk key  on the handset. All participants hear a signal tone. **Conf. Call** is shown on the handset display.

Ending listening in:

Press the end call key  on the handset; all participants hear a signal tone.

If the **first** internal participant presses the end call key , the handset that has "listened in" remains connected to the external participant.

Handset settings

You can change the settings on your handset to suit your individual requirements.

Changing the display language

You can view the display texts in different languages.

- Menu ▶ Settings ▶ OK
- ▶ Language ▶ OK
- ▶ (Select language) ▶ OK

The current language is indicated by .

If you accidentally choose a language you do not understand:

- Menu ▶ 5 KA JKL 4 THE GHI
- ▶ (Select language) ▶ OK

Setting jumbo font

You can improve the legibility of the digits when you dial. Bigger digits are displayed and only appear in one line instead of two.

- Menu ▶ Settings ▶ OK
- ▶ Display ▶ OK
- ▶ Jumbo Font ▶ OK (= on).

Please note

When this function is deactivated, both the time and the internal name of the handset are shown in the idle display.

Changing the display contrast

You can set the display contrast to 9 levels.

- Menu ▶ Settings ▶ OK
- ▶ Display ▶ OK
- ▶ Contrast ▶ OK

Set the contrast and press OK.

Auto answer

When this function is activated, when a call arrives you can simply lift the handset out of the base without having to press the talk key .

- Menu ▶ Settings ▶ OK
- ▶ Telephony ▶ OK
- ▶ Auto Answer
- ▶ OK (= on)

Changing the call volume

You can set the handsfree volume and the earpiece volume to five different levels (1–5; e.g., volume 3 =).

- Menu ▶ Settings ▶ OK
- ▶ Audio/Visual Signals ▶ OK
- ▶ Call Volume ▶ OK
- ▶ Earpiece Volume / Handsfree Volume ▶ OK

Adjust the volume and press OK.

Setting the volume during a call:



Press **up (louder)** or **down (quieter)** on the side keys (→ page 2).

The setting is saved automatically after 3 seconds.

Changing ringers

◆ Volume:

Five volume levels (1–5; e.g., volume 3 =) and "Off" (volume 0 =).

◆ Melody:

List of pre-loaded ringer melodies. The first three melodies are the "classic" ringtones.

You can also set different ringer melodies for the following functions:

◆ External Calls

◆ Internal Calls

◆ Alarm Clock

Setting the ringer volume

The ringer volume is the same for all types of ring.

- Menu** ▶ **Settings** ▶ **OK**
- ▶ **Audio/Visual Signals** ▶ **OK**
 - ▶ **Ringer Volume** ▶ **OK**
 - ▶ (Set the volume) ▶ **OK**

Setting the volume while the ringer is ringing:



Press **up (louder)** or **down (quieter)** on the side key (→ page 2).

The setting is saved automatically after 3 seconds.

Setting the ringer melody

Set different ringer melodies for external calls, internal calls and the alarm clock.

For external calls you can also specify that your phone should not ring at certain times or if a call is from an unknown caller.

For internal calls and the alarm clock

- Menu** ▶ **Settings** ▶ **OK**
- ▶ **Audio/Visual Signals** ▶ **OK**
 - ▶ **Ringtones** ▶ **OK**
 - ▶ **Internal Calls / Alarm Clock** ▶ **OK**
 - ▶ (Select melody)
 - ▶ **OK** (☑= selected)

For external calls:

- Menu** ▶ **Settings** ▶ **OK**
- ▶ **Audio/Visual Signals** ▶ **OK**
 - ▶ **Ringtones** ▶ **OK**
 - ▶ **External Calls** ▶ **OK**

can be used for the following:

Melody ▶ **OK**

You can set the ringer melody as described above.

Time Control ▶ **OK**

You can specify a time period when you do not want the telephone to signal external calls e.g., during the night.

Switch **Activation** on or off by pressing **OK** (☑= activated).

Settings ▶ **OK**

Starting Time: /**Ending Time:**

Enter each time as a 4-digit number and press **OK**.

Handset settings

Anon. Calls Silent ▶ **OK**

You can set your handset so that it doesn't ring for calls where Calling Line Identification has been withheld. The call will only be signalled on the display.

Switch the **Anon. Calls Silent** function on or off by pressing **OK** (☑= activated).


Activating/deactivating the ringer

You can:

- ◆ Permanently deactivate the ringer in **idle status** or **when receiving a call**
- ◆ Deactivate the ringer for the **current call** only.


The ringer cannot be re-activated while a call is in progress.

Deactivating the ringer permanently

 Press and **hold** the star key.

The  icon appears in the display.

Reactivating the ringer

 Press and **hold** the star key.

Deactivating the ringer for the current call

Silence Press the display key.

Advisory/warning tones

Your handset uses advisory tones to tell you about different activities and statuses. The following tones can be activated and deactivated independently of each other:

◆ Advisory Tones




- **Key click:** Every key press is confirmed.
- **Confirmation tone** (rising tone sequence): At the end of an entry/setting, when the handset is placed in the base and on arrival of a new entry in the call list.
- **Error tone** (descending tone sequence): When you make an incorrect entry.
- **Menu end tone:** When scrolling at the end of a menu.

◆ Battery Low





The battery requires charging.

You cannot deactivate the confirmation tone for placing the handset in the base.

Activating/deactivating advisory tones

- Menu** ▶  **Settings** ▶ **OK**
- ▶  **Audio/Visual Signals** ▶ **OK**
 - ▶  **Advisory Tones**
 - ▶ **OK** (☑= on)


Activating/deactivating battery low beep

- Menu ▶  Settings ▶ OK
- ▶  Audio/Visual Signals ▶ OK
 - ▶  Battery Low
 - ▶ OK  (= on)

Restoring the handset default settings

You can reset any individual settings and changes that you have made. This will not affect entries in the directory, call list, date and time or the handset's registration to the base.





- Menu ▶  Settings ▶ OK
- ▶  System ▶ OK
 - ▶  Reset Handset ▶ OK

Cancel the reset with .

Base settings

The base settings are made using a registered handset.





Activating/deactivating music on hold

- Menu ▶  Settings ▶ OK
- ▶  Telephony ▶ OK
 - ▶  Music on Hold
 - ▶ OK  (= on)

Activating repeater support

You can increase the range and signal strength of the base using a repeater. You will need to activate repeater mode. This will terminate any calls being made via the base at the time.

Prerequisite: A repeater is registered.

- Menu ▶  Settings ▶ OK
- ▶  System ▶ OK
 - ▶  Repeater Mode
 - ▶ OK  (= activated)

After activating or deactivating the repeater, switch your handset off and on again (→ page 23).

Please note




- ◆ **Eco Mode / Eco Mode+** (→ page 40) and repeater support cancel each other out i.e., if you use a repeater, you cannot use **Eco Mode** or **Eco Mode+**.
- ◆ The default encrypted transmission setting is deactivated when repeater mode is activated.

Protecting against unauthorised access

Protect the system settings of the base with a system PIN known only to yourself. You will need to enter the system PIN when, for example, registering/de-registering a handset to/from the base.

Changing the system PIN

You can change the base's 4-digit default system PIN ("0000") to a 4-digit PIN known only to yourself.

Menu ▶  **Settings** ▶ **OK**
▶  **System** ▶ **OK**
▶  **System PIN** ▶ **OK**
▶ **System PIN:** (enter the current system PIN) ▶ **OK** ▶ **New PIN:** (enter your new system PIN) ▶ **OK**

Resetting the system PIN

If you have forgotten your system PIN, you can reset the base to the original code **0000**:

Disconnect the power cable from the base. Hold down the registration/paging key on the base while reconnecting the power cable to the base. Hold down the key for at least 5 seconds.

The base has now been reset and the system PIN set to **0000**.

Please note

All handsets are de-registered and must be re-registered. All settings are reset to the default settings.

Resetting the base to the default settings

When the settings are restored:

- ◆ Date and time are retained
- ◆ Handsets are still registered
- ◆ **Eco Mode** is activated and **Eco Mode+** is deactivated
- ◆ The system PIN is not reset.

Menu ▶  **Settings** ▶ **OK**
▶  **System** ▶ **OK**
▶  **Reset Base** ▶ **OK**

Operating the base on the PABX

The following settings are only necessary if your PABX requires them; see the PABX user guide.

Changing the dialling mode

Menu ▶ *△ #→ 0_T 5^{KA}JKL #→ 1_{AD} 1_{AD}

▶ Enter digit for the dialling mode:

0_T = tone dialling (DTMF);

1_{AD} = pulse dialling (PD) ▶ **OK**.

Switching temporarily to tone dialling (DTMF)

If your PABX still operates with pulse dialling (PD), but you need tone dialling for a connection (e.g., to listen to the network mailbox), you must switch to tone dialling for the call.

Prerequisite: You are conducting a call or have already dialled an external number.

▶ Press the star key *△.

Tone dialling is now activated **for this call only**.

Setting recall

Menu ▶ *△ #→ 0_T 5^{KA}JKL #→ 1_{AD} 2^{AB}ABC

▶ Enter digits for recall:


0_T = 80 ms; 1_{AD} = 100 ms;

2^{AB}ABC = 120 ms; 3^{DEF} = 400 ms;

4^{FGH} = 250 ms; 5^{KA}JKL = 300 ms;

6^{HIJK} = 600 ms; 7^{PQRS} = 800 ms ▶ **OK**.

Changing the pause after line seizure

You can set the length of the pause inserted between pressing the talk key  and sending the phone number.

Menu ▶ *△ #→ 0_T 5^{KA}JKL #→ 1_{AD} 9^{WXYZ}

▶ Enter digit for the current pause length:

1_{AD} = 1 second

2^{AB}ABC = 3 seconds

3^{DEF} = 7 seconds ▶ **OK**.

Changing the pause after recall key

Menu ▶ *△ #→ 0_T 5^{KA}JKL #→ 1_{AD} 4^{FGH}

▶ Enter digit for the current pause length:

1_{AD} = 800 ms; 2^{AB}ABC = 1600 ms;

3^{DEF} = 3200 ms ▶ **OK**.

Customer Service & Assistance

You have questions? As a Gigaset customer, you can take advantage of our comprehensive service offerings. You can find help quickly in this **User Manual** and in the **service pages of our Gigaset online portal**.

Please register your phone right after purchase on www.gigaset.com/gr/service

thus enabling us to provide you even with better service in case of questions or in case of a warranty claim. Your personal user account enables you to directly contact our customer service by email.

In our constantly updated online service on www.gigaset.com/gr/service you can find:

- ◆ Extensive information about our products
- ◆ FAQ compilations
- ◆ Keyword search to help find topics quickly
- ◆ Compatibility database: Find out which base stations and handsets can be combined.
- ◆ Product comparison: Compare the features of several products with each other.
- ◆ Downloads for user manuals and current software updates
- ◆ E-mail contact form to our customer service

Our service representatives are available on the **telephone** for more advanced questions or in-person consultation.

Service Greece 801 1000 500

(0.026 € per minute from the Greek phone network. For calls from mobile phone networks, other prices may apply.)

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark as well as on the bottom of the base station for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.


Questions and answers

If you have any questions about the use of your phone you can contact us 24/7 at

www.gigaset.com/service.

In addition, the following table provides troubleshooting assistance.

The display is blank.

1. The handset is not switched on.
 - ▶ Press and **hold** the end call key .
2. The battery is empty.
 - ▶ Charge the battery or replace it (→ page 15).

"BASE" flashes in the display.

1. The handset is outside the range of the base.
 - ▶ Move the handset closer to the base.
2. The base's range is reduced because Eco Mode is activated.
 - ▶ Deactivate Eco Mode (→ page 40) or reduce the distance between the handset and the base.
3. The base is not switched on.
 - ▶ Check the base power adapter (→ page 13).

"Place handset into base" flashes in the display.

Handset has not been registered with the base or has been de-registered.

- ▶ Place the handset in the base (automatic registration, may take up to 5 minutes) or register the handset manually (→ page 42).

Handset does not ring.

The ringer is switched off.

- ▶ Activate the ringer (→ page 46).

You cannot hear a ringer/dialling tone from the fixed line network.

The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.

- ▶ Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer (→ page 57).

The connection always terminates after approx. 30 seconds.

Repeater activated/deactivated (→ page 47).

- ▶ Activate/deactivate the handset (→ page 23).

When you try to activate Eco Mode+, "Not possible!" appears in the display.

A handset is registered to the base that does not support Eco Mode+.

Error tone sounds after system PIN prompt.

You have entered the wrong system PIN.

- ▶ Reset the system PIN to 0000 (→ page 48).

Forgotten system PIN.

- ▶ Reset the system PIN to 0000 (→ page 48).

The number of the caller is not displayed despite CLIP being set.

Calling Line Identification is not enabled.

- ▶ **The caller** should ask the network provider to enable Calling Line Identification (CLI).

Refer to the notes on calling line display → page 29.

You hear an error tone when keying an input.

Action has failed/invalid input.

- ▶ Repeat the process.
Watch the display and refer to the user guide if necessary.

You cannot listen to messages on the network mailbox.

Your PABX is set for pulse dialling.

- ▶ Set your PABX to tone dialling.

Authorisation

This device is designed for the analogic telephone connection in the greek telephone net.

Gigaset Communications GmbH hereby declares that the phone described in this user guide is in compliance with the essential requirements and other relevant provisions of European Directive 1999/5/EC (R&TTE).

If you require a copy of the original, visit the **website**:

www.gigaset.com/docs

Guarantee Certificate

Without prejudice to any claim the user (customer) may have in relation to the dealer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- ◆ In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (e.g., batteries, keypads, casings), this warranty shall be valid for six months from the date of purchase.
- ◆ This Guarantee shall be invalid if the equipment defect is attributable to improper treatment and/or failure to comply with information contained in the user manuals.
- ◆ This Guarantee shall not extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.

CE 0682

- ◆ The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- ◆ Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- ◆ This Guarantee shall apply to new devices purchased in the European Union. The Guarantee is issued by Gigaset Communications Austria GmbH, Businesspark Marximum Objekt 2 / 3, Stock, Modecenterstraße 17, 1110 Vienna, Austria.
- ◆ Any claims that differ from or extend beyond these mentioned in this manufacturer's warranty shall be excluded, except from cases expressly specified in the applicable law. (In no event shall Gigaset Communications be liable for any loss of business, profits or data, additional software loaded by the customer or other information. The customer shall also bear the responsibility for the creation of backup copies of their files. The limitation of liability shall not apply if and to the extent liability is mandatory under the applicable law, e.g. according to product liability law or in the event of intentional misconduct, severe negligence, personal injury, damage to parts of the human body or to personal health, or in case of violations of conventional obligations.

However, the claims for damages related to violation of conventional obligations shall be limited to predictable damages, representative of such conventions, as long as there is no intention or severe negligence, personal injury, damage to parts of the human body or to personal health, according to the product liability law.)

- ◆ The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- ◆ Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- ◆ The above provisions do not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.

Protecting our environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, use, service and disposal, are evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards EN 14001 and ISO 9001.

ISO 14001 (Environment): certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Ecological energy consumption

The use of ECO DECT (→ page 40) saves energy and makes an active contribution towards protecting the environment.

Disposal

Batteries should not be disposed of in general household waste.

Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.



If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2002/96/EC.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority or your refuse collection service.

Appendix

Care

Wipe the unit with a **damp cloth** or an **antistatic cloth**. Do not use solvents or microfibre cloths.

Never use a dry cloth. This can cause static.

Contact with liquid

If the handset has come into contact with liquid:

1. **Switch the handset off and remove the battery immediately.**
2. Allow the liquid to drain from the handset.
3. Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours (not in a microwave, oven etc.)**.
4. **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will usually be able to use it again.

Specifications

Batteries

Technology: Nickel-metal-hydride (NiMH)

Size: AAA (Micro, HR03)

Voltage: 1.2 V

Capacity: 550 - 1000 mAh

The device is supplied with two approved batteries.

Handset operating times/ charging times

Your handset can charge batteries up to a capacity of 1000 mAh. The use of special high-performance batteries or batteries with high capacities is not recommended for cordless phones.

The operating time of your Gigaset depends on the capacity and age of the batteries and the way it is used. (All times are maximum possible times).

Appendix

	Capacity (mAh) approx.			
	550	700	800	1000
Standby time (hours)	180	210	240	295
Calling time (hours)	15	17	20	25
Operating time for 1.5 hrs of calls per day (hours)				
- Without Eco Mode+	105	120	140	170
- With Eco Mode+	65	70	85	105
Charging time in base (hours)	5.5	6.5	7.5	9
Charging time in charger (hours)	5	6	6.5	8.5

Due to the constant progression in battery development, the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages is regularly updated:

www.gigaset.com/service

Base power consumption

	E500	E500A
In standby mode*	approx. 0.6 W	approx. 0.6 W
Base in standby mode**	<0.4 W	<0.4 W
During a call	approx. 0.5 W	approx. 0.6 W

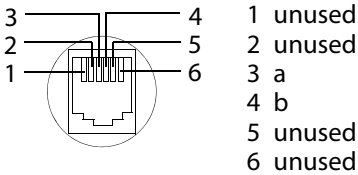
* Charged handset in base

** Handset not in base

General specifications

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880–1900 MHz
Duplex method	Time multiplex, 10 ms frame length
Pulse repetition rate	100 Hz
Pulse transmission length	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 300 m outdoors, up to 50 m indoors
Base power supply	230 V ~/50 Hz
Environmental conditions for operation	+5°C to +45°C, 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)/PD (pulse dialling)

Pin connections on the telephone jack



Writing and editing names

The following rules apply when writing names:

- ◆ Each key between **0** and **9** is assigned several letters and characters.
- ◆ Control the cursor with .
- ◆ Characters are inserted at the cursor position.
- ◆ Press the display key **Delete** to delete the character to the left of the cursor.
- ◆ The first letter of the name is automatically capitalised and then followed by lower case letters.

Setting upper/lower case or digits

Repeatedly press the hash key to change the text input mode.

123	Writing digits
Abc	Upper case *
abc	Lower case

* First letter in capitals, all others in lower case

The change in mode is shown at the bottom left of the screen.

Writing names

- ▶ Enter the individual letters/characters by pressing the corresponding key.

The characters assigned to the key are shown in a selection line at the bottom left of the screen. The selected character is highlighted.

- ▶ **Briefly** press the key several times in succession to select the required letter/character.

Appendix

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x	15x
1 (iso)	1	£	§	¥	¤										
2 (acc)	a	b	c	2	ä	á	à	â	ã	ç					
3 (acc)	d	e	f	3	ë	é	è	ê							
4 (acc)	g	h	i	4	ï	í	ì	î							
5 (acc)	j	k	l	5											
6 (acc)	m	n	o	6	ö	ñ	ó	ò	ô	õ					
7 (acc)	p	q	r	7	ß										
8 (acc)	t	u	v	8	ü	ú	ù	û							
9 (acc)	w	x	y	9	ÿ	ý	æ	ø	å						
0 (acc)	1)	.	,	?	!	0	+	-	:	;	"	'	;	-	
* (acc)	*	/	()	<	=	>	%							
# (acc)		#	@	\	&	§									

1) Space

Greek

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x
1 (iso)	1	£	§										
2 (acc)	α	β	ά	2	a	b	c						
3 (acc)	δ	ε	φ	έ	3	d	e	f					
4 (acc)	γ	η	ι	ή	ί	ϊ	ϊ	4	g	h	i		
5 (acc)	κ	λ	5	j	k	l							
6 (acc)	μ	ν	ο	ω	ό	ώ	6	m	n	o			
7 (acc)	π	ρ	ς	σ	ψ	7	p	q	r	s			
8 (acc)	θ	τ	8	t	u	v							
9 (acc)	ζ	ξ	υ	χ	ύ	ϋ	ϋ	9	w	x	y	z	
0 (acc)	1)	.	,	?	!	0	+	-	:	"	'	;	-
* (acc)	*	/	()	<	=	>	%					
# (acc)		#	@	\	&	§							

1) Space

Accessories

Upgrade your Gigaset to a cordless PABX.

Gigaset E500H handset

- ◆ Extra loud voice playback
- ◆ Handsfree operation with brilliant voice quality
- ◆ Hearing aid compatible (HAC)
- ◆ High-contrast, large b/w display
- ◆ Battery charge status and reception signal indicator
- ◆ Large font for outstanding legibility
- ◆ Enlargeable digit display (Jumbo font)
- ◆ Green illuminated handsfree key
- ◆ High-quality, large, illuminated and clear keypad
- ◆ Side key for easy volume control
- ◆ 4 direct dialling keys
- ◆ Emergency call (only when used in combination with E500A base)
- ◆ Directory for 150 entries
- ◆ Automatic redialling of the last 10 numbers
- ◆ Talk/standby time of up to 20/240 hours
- ◆ Standard batteries
- ◆ Headset socket

www.gigaset.com/gigasete500h



Gigaset repeater

The Gigaset repeater can be used to increase the reception range between your Gigaset handset and the base.

www.gigaset.com/gigasetrepeater



Connection socket for headset

See the relevant product page at www.gigaset.com for information on recommended headsets.

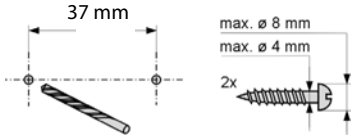
Accessories

All accessories and batteries are available from your phone retailer.



Use only original accessories. This will avoid possible health risks and personal injury, and also ensure that all the relevant regulations are complied with.

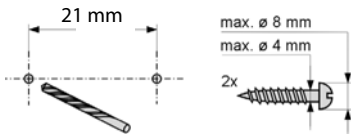
Mounting the E500 base on the wall



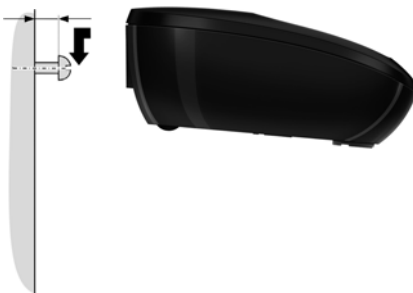
Approx. 4 mm



Mounting the charger on the wall



Approx. 3.5 mm



Index

A

Access protection 48
Accessories 59
Activating
 advisory tones 46
 auto answer 44
 handset 23
 keypad lock 23
Adapter plug
 power saving 40
Advisory tones 46
Alarm clock 41
Authorisation 52
Auto answer 28, 44
Automatic network provider
 preselection 37

B

Base
 changing system PIN 48
 connecting 13
 operating on PABX 49
 restoring default settings 48
 setting 47
 setting up 12
 system PIN 48
Battery
 battery low tone 46
 charging 3
 display 3
 icon 3
 inserting 14
Battery low tone 46

C

Call
 accepting 28
 internal 34
 participant listening in 43
 transferring (connecting) 35, 43
Call list 35, 36

Call waiting, internal call 35
Callback from the call list 36
Calling
 external 28
 internal 34
Calling back a caller 36
Calling line display, notes 29
Calling Line Identification 28
Caring for your telephone 55
Changing
 display language 17
 name of a handset 43
 system PIN 48
Character set 58
Charge status indicator 3
CLI, CLIP 28
Confirmation tone 46
Connection socket for headset 2
Control key 2, 5
Correcting incorrect entries 23
Customer Care 50
Customer Service & Assistance 50

D

Deactivating
 advisory tones 46
 auto answer 44
 handset 23
 keypad lock 23
Delete key 5
Deleting characters 23
De-registering (handset) 42
Dialling
 directory 31
Dialling mode 49
Direct dialling
 saving/changing key assignment 33
 storing numbers 32
Direct dialling key I 2
Direct dialling keys II to IV 2

Directory	31
order of entries	31
selecting entry	31
sending entry/list to handset	32
storing entry	31
storing the first number	31
Display	
changing display language	17, 44
in idle status	2, 20, 23
network mailbox message	39
number (CLI/CLIP)	28
setting	44
Display keys	2, 4
Disposal	54
E	
Earpiece mode	30
Earpiece volume	44
ECO DECT	40
Eco Mode	40
Eco Mode+	40
End call key	2, 28
Entering recall	2
Environment	54
Error tone	46
F	
Fast access	
answering machine	39
G	
General troubleshooting	51
Guarantee Certificate	52

H

Handset	
activating/deactivating	23
advisory tones	46
changing name	43
contact with liquid	55
de-registering	42
display language	17, 44
handsfree volume	44
idle status	23
jumbo font	44
muting	30
registering	42
restoring default settings	47
searching for	43
setting (individual)	44
setting up	14
transferring a call	35
using multiple	42
Handsfree key	2
Handsfree operation	30
Handsfree volume	44
Hash key	2, 23
Headset	2
Hearing aids	9
Help	51

I

Icon	
keypad lock	23
ringer	46
Idle status	
returning to	23
Idle status (display)	2, 20, 23
Incorrect entries (correction)	23
Internal call	34
call waiting	35
Internal listening in	43

J

Jumbo font	44
------------------	----

Index

K

- Key 1 (fast access to network mailbox) 2
- Key click 46
- Keypad lock 23
- Keys
 - control key 2, 5
 - delete key 5
 - direct dialling keys 30
 - display keys 2, 4
 - end call key 2
 - fast access to answering machine . 39
 - fast access to network mailbox..... 2
 - handsfree key 2
 - hash key.2, 23
 - key 1 (fast access to answering machine)..... 39
 - message key 37
 - on/off key 2
 - paging key 2
 - recall key 2
 - side key 2
 - star key..... 2
 - talk key..... 2

L

- Language
 - display 17
- List
 - call list.....35, 36
 - entry 36
 - missed calls 36
 - redial list 35
- Listening in to a call 43
- Lock
 - activating/deactivating keypad lock 23

M

- Making calls
 - accepting a call..... 28
 - external 28
 - internal..... 34

- Medical equipment 9
- Menu
 - end tone 46
 - overview 26
 - using 22

- Message
 - playing back 39
- Message key
 - opening lists 37
- Missed call 36
- Music on hold 47
- Muting the handset 30

N

- Name
 - of a handset..... 43
- Network mailbox..... 39
 - entering number..... 39
- Network provider preselection,
 - automatic..... 37
- Number
 - displaying caller's number (CLIP) .. 28
 - entering netw. mailbox number... 39
 - storing in directory..... 31, 32

O

- On/Off key 2
- Open 4
- Opening the directory..... 5
- Operating steps (display)..... 24
- Order of entries in directory..... 31

P

- PABX
 - operating base on PABX..... 49
 - setting dialling mode 49
 - setting recall 49
 - switching to tone dialling 49
- Package contents 11
- Paging.....2, 43
- PIN change
 - system PIN 48
- Pin connections 57

- Playing back
 - message (answering machine) 39
- Power adapter 9
- Power consumption 56
- Power saving adapter plug 40
- Preselection 37
 - saving, changing entry 38
- Protecting phone against access 48
- Q**
- Questions and answers 51
- R**
- Radiation
 - reducing 40
- Range 12
- Recall key 2
- Reception booster, see Repeater
- Redial 35
- Reduced energy consumption 40
- Reducing radiation 40
- Registering (handset) 42
- Repeater 47
- Restoring default settings
 - base 48
 - handset 47
- Ring delay 44
- Ringer
 - changing 45
 - setting melody 45
 - setting volume 45
- S**
- Searching
 - handset 43
 - in directory 31
- Sending
 - directory entry to handset 32
- Setting 41
- Setting date 18
- Setting melody (ringer) 45
- Setting recall 49
- Setting time 18
- Setting up
 - base 12
 - handset 14
 - internal call 34
- Setting volume
 - earpiece 44
 - handset handsfree 44
 - loudspeaker 44
 - ringer 45
- Side key 2, 5
- Specifications 55
- Speed dialling, see Direct dialling
- Star key 2
- Suppressing
 - preselection 38
- System settings 48
- T**
- Talk key 2
- Telephone jack
 - pin connections 57
- Time control 45
- Tone dialling 49
- U**
- Unknown 29
- Unknown caller 29
- Unknown calls 46
- V**
- Viewing
 - message 39
 - network mailbox 39
- Volume
 - ringer 45
- W**
- Writing and editing text 57

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