

# Gigaset

## S820 - S820 A

### Congratulations

By purchasing a Gigaset, you have chosen a brand that is fully committed to sustainability.

This product's packaging is eco-friendly!

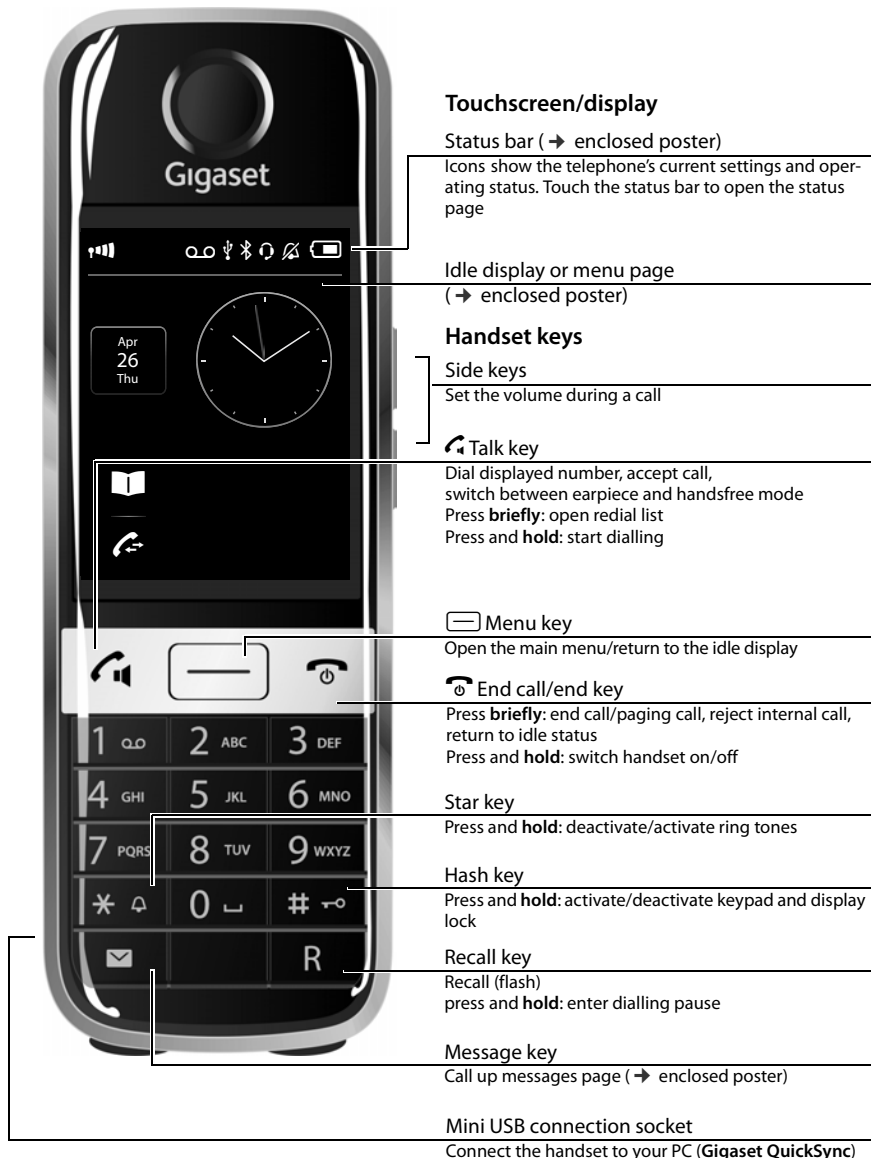
To learn more, visit [www.gigaset.com](http://www.gigaset.com).



GIGASET. INSPIRING CONVERSATION.  
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# Gigaset S820/S820A – Touch & Type





**Registration/paging key on the base**

Press **briefly**: start paging  
Press and **hold**: set base to registration mode

**Answer machine display**

**(S820A only)**  
**No light**: answer machine is deactivated or base in registration mode  
**Light**: answer machine is activated

**Message/registration mode display**

**Pulsing**: new messages received  
**Flashing**: base in registration mode  
**Flashing quickly**: answer machine memory is full (S820A only)

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**This quick user guide only describes a small proportion of your telephone's functions. For more details about your telephone functions, please refer to the user guide on the CD supplied or online at [www.gigaset.com](http://www.gigaset.com).**

## Safety precautions

### Warning

Read the safety precautions and the user guide before use.  
Explain their content and the potential hazards associated with using the device to your children.

	<p>Use only the power adapter indicated on the device.</p>
	<p>Use only <b>rechargeable batteries</b> that correspond to the <b>specification</b> (see "Technical Data"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.</p>
	<p>Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Technical Data").</p>
	<p>Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing. Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed. The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.</p>
	<p>The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.</p>
	<p>Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).</p>
	<p>If you give your Gigaset to a third party, make sure you also give them the user guide.</p>
	<p>Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.</p>

### Please note

- ◆ The device cannot be used in the event of a power failure. It is also **not** possible to transmit **emergency calls**.
- ◆ Emergency numbers cannot be dialled if the keypad lock is activated!

# Getting started

## Checking the package contents

- ◆ One Gigaset S820/S820A base
- ◆ One power adapter for the base
- ◆ One phone cord
- ◆ One Gigaset S820 handset,
- ◆ One battery cover (rear cover for the handset)
- ◆ Two batteries
- ◆ One belt clip
- ◆ One rubber seal for the USB connection
- ◆ One poster, one user guide and one CD

If you have purchased a model with multiple handsets, the package should contain two batteries, a battery cover, a belt clip and a charger with a power adapter for each additional handset.

## Setting up the base and charger (if included)

The base and charging cradle are designed for use in dry rooms in a temperature range of +5°C to +45°C.

- ▶ Set up the base on a level, non-slip surface at a central point in the building or mount the base on the wall

### Please note

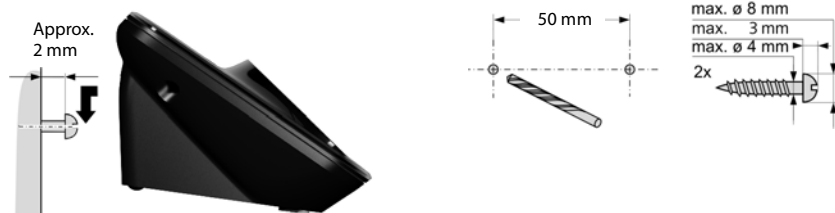
Pay attention to the range of the base. In buildings this is up to 50 m, outdoors up to 300 m. The range is reduced when ECO DECT is activated.

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

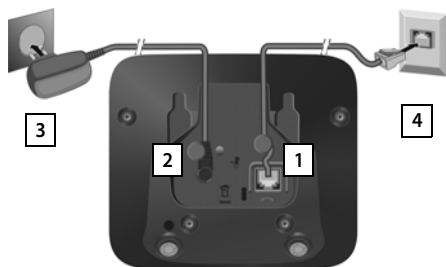
### Please note:

- ◆ Never expose the telephone to the effects of heat sources, direct sunlight or other electrical devices
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes

## Wall mounting the base (optional)



## Connecting the base with the phone network and the mains power supply

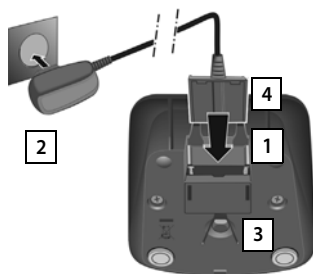


- ▶ Plug the telephone cable into the connection socket **1** on the back of the base until it clicks into place, then push the cable into the clips
- ▶ Plug the power adapter cable into the socket **2** on the back of the base and **press firmly** to ensure the power supply. It is important to twist the angle plug underneath the cable clips to ensure a firm fit
- ▶ **First**, connect the power adapter **3**
- ▶ **Then** connect the phone jack **4**

### Please note:

- ◆ The power adapter must **always be connected**, as the phone will not operate without a power supply
- ◆ Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary

## Connecting the charger (if included)



- ▶ Connect the flat plug to the charger cradle **1**
  - ▶ Plug the power adapter into the plug socket **2**
- If you have to remove the plug from the charger again:
- ▶ Disconnect the power adapter from the mains power supply
  - ▶ Press the release button **3** and disconnect the plug **4**



## Setting up the handset for use

The handset's display and keys are covered with a protective film.

**Please remove the protective film.**

### Caution

Please do **not** use any touchscreen styli to operate the handset.

Do not use any protective sleeves/films from other manufacturers, as they may restrict the operation of your handset.



## Inserting the rubber seal for the USB plug socket

Open the battery cover and insert the rubber seal into the groove.



## Inserting the battery and closing the battery cover

### Caution

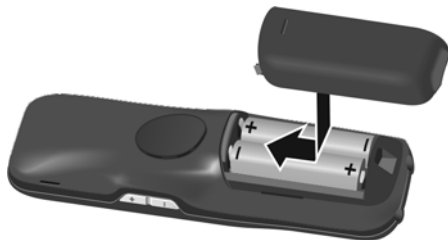
Use only rechargeable batteries recommended by Gigaset Communications GmbH, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- ▶ Insert the batteries with the polarity in the correct direction

The polarity is indicated in the battery compartment.



- ▶ Insert the battery cover from above
- ▶ Then press the cover until it clicks into place



To **reopen the battery cover** to replace the battery:

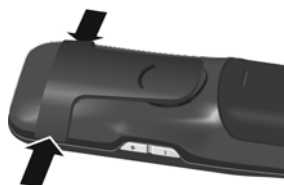
- ▶ Insert your fingernail into the notch on the top of the cover and push downwards



### Attaching the belt clip

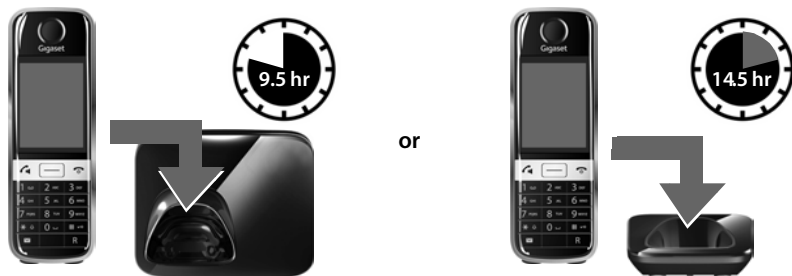
The handset has notches on each side for attaching the belt clip.

- ◆ **To attach** – press the belt clip onto the back of the handset so that the protrusions on the belt clip engage with the notches
- ◆ **To remove** – press the centre of the belt clip firmly with your right thumb, push the fingernail of your left index finger up between the clip and the housing, and pull the clip in an upward direction



### Charging the battery

The battery is supplied with a partial charge. The batteries are fully charged when the lightning icon ⚡ on the display goes out.



- ▶ Place the handset into the base for **9.5 hours** or into the charger for **14.5 hours**

#### Please note

- ◆ The handset may only be placed in the designated base or charger
- ◆ The battery may heat up during charging. This is not dangerous
- ◆ After a time, the charge capacity of the battery will decrease for technical reasons


### Registering the handset

Handsets contained in the package have already been registered to the base. If, however, a handset has not been registered (display "**Handset not registered to any base**"), please register it manually. You must initiate registration on the base and on the handset:

- 1) **On the base:** press and **hold** the registration/paging key (at least 3 seconds)
- 2) **On the handset** (within 60 seconds): press **Register**

Or:

**Menu key**  ▶ menu page **Settings** ▶  **HS + Base** ▶ **Register**

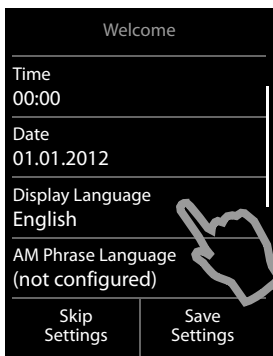
- ▶ If necessary, enter the system PIN (default: 0000) and confirm with 

## Setting up the base and handset – installation wizard

The installation wizard starts automatically the first time your handset is connected to the base after switching on or after registration. It helps you to configure the following key settings on the handset and base. These keys are required for operation:

- ◆ Time and date
- ◆ Display language
- ◆ Answer machine language (S820A only)
- ◆ Country in which the phone will be used
- ◆ Your own area code

Note: some fields will not be displayed if your handset is registered with a base that has already been configured.



### Setting the display language


The current language is displayed under **Display Language**.

If you want to change the setting:


- ▶ Touch the **Display Language** field



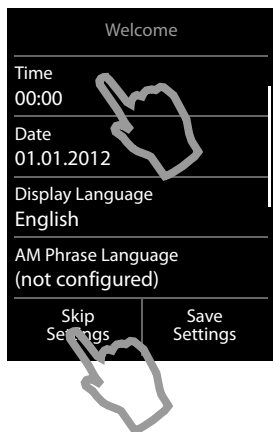
The current language setting is indicated by .

- ▶ Touch the  icon next to the language you want to set

If your language is not displayed, the list may be "longer" than the display. You must then scroll through the list. To do this, put a finger on the display and move it slowly upwards.

- ▶ Touch the  icon. The setting is saved automatically. You return to the **Welcome** page

## Getting started



If you want to adjust the settings at a later date:

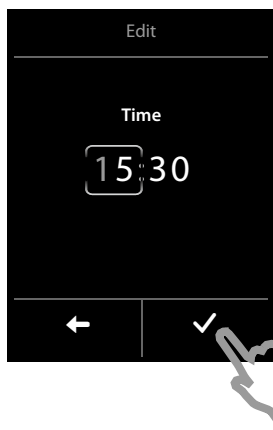
- ▶ Touch the **Skip Settings** option at the bottom of the display

The handset then switches to idle status.

You can configure the settings at any time using the **Settings** menu on your handset.


To configure the settings:

- ▶ Press the **Time** and **Date** fields in sequence.



### Setting the time

The current position is shown in colour and the digit flashes.


- ▶ Enter the digits via the keypad. The cursor position moves one space to the right each time a digit is entered. You can change the cursor position by touching the digit you want to change
- ▶ Touch the  icon to save your changes or press  to return to the **Date and Time** page without saving any changes

**Please note:** when **12 hrs** mode is activated, **am/pm** will appear next to the input field.



### Setting the date

The current position is shown in colour and the digit flashes.

- ▶ Enter the digits via the keypad. The cursor position moves one space to the right each time a digit is entered. You can change the cursor position by touching the digit you want to change
- ▶ Touch the  icon to save your changes or press  to return to the **Date and Time** page without saving any changes



## Setting the answer machine language

- ▶ Touch the **AM Phrase Language** field
- ▶ Set the answer machine language as described above

## Setting the country

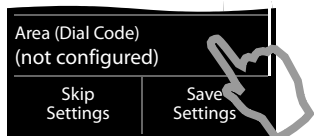
The country in which you are going to use the phone and for which it is authorised must be indicated under **Country**. If the setting is not correct:

- ▶ Touch the **Country** field
- ▶ Set the country as described above

### Please note

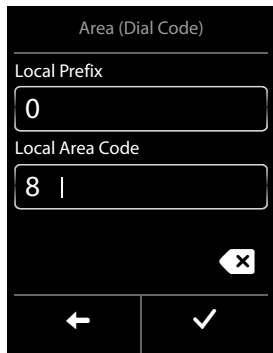
If you have selected **Other Country** instead of a country, the **Welcome** page will also show the **Country (Dial Code)** entry.

- ▶ Press **Country (Dial Code)** and enter the **International Prefix** and **International Area Code** for the international country code as described below for the local area code



## Entering the local area code

- ▶ Touch the **Area (Dial Code)** field



The **Local Prefix** is the country-specific area code that precedes the **Local Area Code** when the country code is not dialled. In Sweden, the "0" **Local Area Code** is then e.g., 8 for Stockholm.

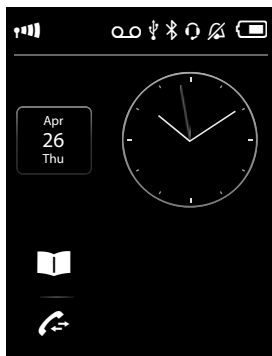
- ▶ Enter the **Local Prefix** of your country (max. 4 characters; "0" in the example). The field is already populated for the selected country
- ▶ Briefly touch the second input field and enter the **Local Area Code** (maximum 8 characters, "8" in the example) You can correct incorrect entries using
- ▶ Touch after entering the numbers to save the entry

## Getting started



The **Welcome** page is displayed again.

- ▶ Touch the **Save Settings** option to save your settings



Once you have configured all the necessary settings, your handset switches to idle status.

**Your phone is now ready for use.**

## What would you like to do next?

After successfully setting up the phone, you can make calls straight away, customise your Gigaset according to your requirements or firstly familiarise yourself with the operating features (→ page 21).



### Customising the idle display

You can select the functions you use most often to design the display according to your needs. Customisation allows you to directly access up to 6 functions such as alarm, calendar, address list, call lists, etc., and call them up with a single touch of an icon (→ enclosed poster).

### Synchronising with contacts in Google or Outlook

Synchronise your handset's Contacts using your PC and our Gigaset QuickSync software. For the free download and more information, see [www.gigaset.com/gigaset820](http://www.gigaset.com/gigaset820).

### Setting ring tones

Assign specific tunes to internal and external calls, reminders, wake-up calls and to certain callers. **Menu key**  ▶ menu page **Settings** ▶  **Audio Settings**

### Protect yourself from undesired calls

Use the time control function or the blacklists. Set your telephone so that it does not ring when you receive an undesired call.

**Menu key**  ▶ menu page **Settings** ▶  **Call Protection**

### Setting up the answer machine

Record your own announcements and set your recording parameters.

**Menu key**  ▶ menu page **Settings** ▶  **Answer Machine**

### Registering existing Gigaset handsets to the base

Continue using these handsets to make calls from your new base. Transfer contacts entries from these handsets to your new handset. For further information see the user guides for these handsets.

### Configuring ECO DECT settings

Reduce the transmission power (emissions) of your phone.

Open the status page ▶ Switch **Max. Range / No Radiation** on/off using the corresponding switch.

### Download your personal ring tones and images to your handset








Connect your handset to your PC via Bluetooth/USB and download ring tones and images to your handset with the help of our **Gigaset QuickSync** software. For the free download and more information, see [www.gigaset.com/gigaset820](http://www.gigaset.com/gigaset820).




- ◆ For more details about your telephone functions, please refer to the user guide on the CD supplied or online at [www.gigaset.com](http://www.gigaset.com)
- ◆ If you have any questions about using your phone, please read the tips on troubleshooting or contact our Service team

## Display icons

### Options bar icons

The following functions are available in the options bar depending on the operating situation:

Icon	Action
	Return to the previous display
	Mute handset microphone
 (orange)	Unmute handset microphone
	Open call list
	Open contacts
	Save number to contacts
	Delete














Icon	Action
	Save/select
	Edit entry, enter new appointment
	Divert call to answer machine












#### Please note

The menu icons can be found in the menu overview on page 16.

### Icons in the status bar

The following icons are displayed in the status bar depending on the settings and the operating status of your telephone:

Icon	Meaning
	Signal strength ( <b>No Radiation off</b> )
	76%–100%
	51%–75%
	26%–50%
	1%–25%
	Red: no connection to the base
	<b>No Radiation</b> activated: White if <b>Maximum Range</b> is on; Green if <b>Maximum Range</b> is off
	Answer machine activated (S820A only)
	Bluetooth activated or Bluetooth headset/data device connected
	
	Ring tone deactivated
	"Beep" ring tone activated
	USB connection active

Icon	Meaning
	Battery charge status:
	White: charged over 66%
	White: charged between 34% and 66%
	White: charged between 11% and 33%
	Red: charged below 11%
	Flashing red: battery almost empty (approx. 5 minutes of talktime remaining)
	Battery charging (current charge status):
	0%–10%
	11%–33%
	34%–66%
	67%–100%



## Signalling display icons



Establishing a connection  
(outgoing call)



Connection established



Connection cannot be established/connection terminated



Internal/external call



Alarm call



Birthday reminder call



Answer machine is recording



Reminder call for appointment

## Other display icons



Information



(Security) prompt



Please wait ...



Action complete  
(green)




Warning



Action failed  
(red)

# Setting options

Open the **Settings** menu page:

- ▶ Briefly press **menu key**  when the handset is in idle mode
- ▶ Touch **Settings** in the header

## Please note

Not all of the functions described in this user guide are available in all countries.



Time  
Time Format  
Date  
Date Order

12 hrs / 24 hrs

Day Month Year / Month Day Year



Ringtones  
  
Reminder Signal  
  
Advisory Tones  
  
Music on Hold

Volume  
Crescendo  
Internal Calls  
External Calls

Volume  
Crescendo  
Sound

Confirmation  
Key Click  
Battery Warning



Screensaver  
  
Backlight

Activation  
Selection

In Charger  
Out of Charger  
Timeout



Display Language  
AM Phrase Language (S820A)  
Country  
Area (Dial Code)



This Handset  
Register/De-register  
Registered Handsets  
Connect to Base

Base 1  
:  
Base 4  
Best Base



ECO DECT  
 Repeater Mode  
 Security  
 Resets  
 Clean-up List

Max. Range  
 No Radiation  
 System PIN  
 Handset Reset  
 Base Reset  
 Appointments  
 Calls  
 Messages  
 Contacts



Call Waiting  
 Cancel Ringback



Time Control  
 Anonymous Calls  
 Black List

Activation Mode  
 VIP Callers  
 Protection Mode  
 Blocked Numbers  
 Protection Mode



Key 2  
 :  
 Key 9



Auto Answer  
 Listening In  
 Access Code  
 Dialling Mode  
 Recall

Code to access line  
 Use  
 Pulse  
 Tone  
 80 ms/ ... / 800 ms



SMS Service Centres  
 Status Report

Active Send Centre  
 Service Centr. 1  
 :  
 Service Centr. 4



Activation  
 Search for Devices  
 Known Devices  
 Own Device

## Setting options



(Gigaset S820/S820A)

Activation
Mode
Announcements
Recordings
Call Screening
Play Time Stamp

Announcement
Advisory Message
Time Control

Announcement
Advisory Message

Recording Length
Recording Quality
Ring Delay



Access Number
Activate/Deactivate



(dependent on your network provider)

### Please note

This quick user guide only describes a small proportion of your telephone's functions. You will find an extensive description of all functions contained in the menu overview in the detailed user guide for your Gigaset S820/S820A both on the enclosed CD and on the Internet at [www.gigaset.com](http://www.gigaset.com).




# Answer machine (Gigaset S820A)

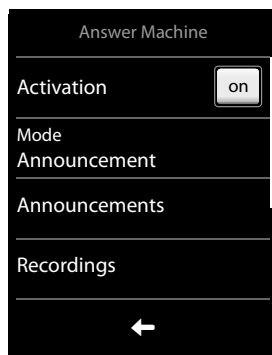
## Activating/deactivating the answer machine

- Menu key  ▶ menu page **Settings**  
 ▶  **Answer Machine** ▶ **Activation on/off**



## Setting up the answer machine



### Defining Mode

- Menu key  ▶ menu page **Settings**  
 ▶  **Answer Machine** ▶ **Mode**
- **Announcement:** caller can leave messages
  - **Advisory Message:** caller only hears a recorded message
  - **Time Control:**  
When activated, enter the time when each mode should be activated via **Announcement from/Advisory Message from**
- ▶ Touch  to exit the sub-menu






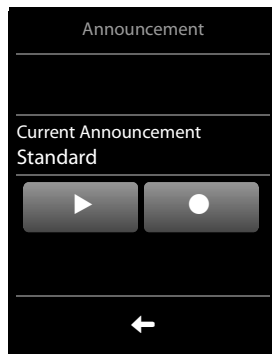
## Recording a personal announcement/advisory message

- ▶ **Announcements**
- ▶ **Announcement or Advisory Message**
- ▶  ▶ Record an announcement after the ready tone (minimum 3 seconds up to a maximum of 180 seconds)
- ▶  Complete and save the recording

To **cancel a recording:** press the end call key  or  while recording.

After recording you can:



- **Play back the announcement:** touch 
- **Repeat the recording:** touch  during playback
- **Delete the announcement:** touch  and Yes to confirm




### Please note

- ◆ Recording ends if there is a pause lasting longer than 3 seconds
- ◆ If you cancel the recording, the default announcement is used
- ◆ If the answer machine's memory is full, it switches to **Advisory Message** mode After old messages have been deleted, it switches back to **Announcement** mode



## Additional setting options

- ◆ **Setting the recording parameters:**
  - ▶ Open the **Recordings** sub-menu
  - ▶ Select your setting using the relevant parameter field (☉ = selected), save and return with   
(Note about **Ring Delay** ▶ **Automatic**: 10 seconds if there are new messages, otherwise 18 seconds)
- ◆ **To switch call screening on/off on the handset:** activate/deactivate the **Call Screening** switch.  
Switching call screening off for the current recording: press the end call key 
- ◆ **To activate/deactivate playback of the recording time:** turn the **Play Time Stamp** switch on/off.


## Playing back messages

- ▶ Press and hold  key; the answer machine starts to play new messages straight away (**pre-require:** no network mailbox set up)

Or:

- ▶ Message playback via the messages page: message key  ▶   
The answer machine list is opened
  - Listen to all new messages: touch **Play all new**
  - Listen to individual messages: touch a list entry
  - Delete all old messages: **Delete all** (only available if there are **no** new messages)

The following options are available during playback:

- ◆ Adjust the playback volume using the side keys
- ◆ Repeat the last 5 seconds of playback: **replay last 5 seconds**
- ◆ Delete message: 
- ◆ Touch the caller's **number**: playback is stopped; the caller is called back
- ◆ Press the caller's **name**: Playback is stopped; you can view the entry in the contacts.

## Deleting all messages

Menu key  ▶ menu page **Settings** ▶  **System** ▶ **Clean-up List**  
▶ **Messages** ▶ **Delete all messages on Answer Machine** ▶ Touch **Yes** to confirm



## Changing the language for the voice prompt and pre-recorded announcement

Menu key  ▶ menu page **Settings** ▶  **Language +Location** ▶ **AM Phrase Language**  
▶ select the language (Swedish/Danish/Norwegian/English) (☉ = selected)


For more answer machine functions, see the user guide on the enclosed CD and on the Internet at [www.gigaset.com](http://www.gigaset.com).

## Using the telephone

### Switching the handset on/off

- ▶ Press and **hold** the end call key  in idle status to switch the handset off. You will hear a melody
- ▶ Press and **hold** the end call key  again to switch the handset on again

### Returning to idle status


- ▶ **Briefly** press the end call key 

Or:

- ▶ If you do not press any key and do not touch the display, the display **automatically** reverts to idle status after approximately three minutes

### Keypad and display lock

#### Activating/deactivating the keypad and display lock

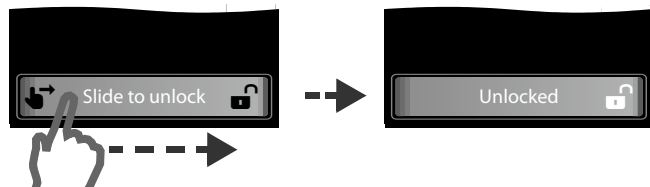
- ▶ Press and hold the  key to activate or deactivate the lock

If a call is signalled on the handset, the keypad/display lock automatically deactivates and you can accept the call. The lock reactivates once the call has finished.

#### Activating/deactivating the automatic display lock

The display is automatically locked during a call or when listening to the answer machine to prevent inadvertent operation. You can briefly deactivate the lock (for 5 seconds) to operate the telephone via the display. The lock then reactivates automatically.

To **unlock**, slide across the display from left to right, pressing down on the bottom line.



#### Please note

When the keypad lock is active, you cannot call emergency numbers.

### Operating the touchscreen

You operate the handset mainly via the display.

Icons, list entries, switches and selection areas shown on the display are touch sensitive areas. Touching these areas allows you to set and start functions and navigate between the various display screens (pages).

### Selecting functions/list entries

Touch a list entry or the corresponding icon to select the list item (contacts, submenu, call lists) or to activate/deactivate a function.

### Scrolling in lists and menus (scrolling vertically)

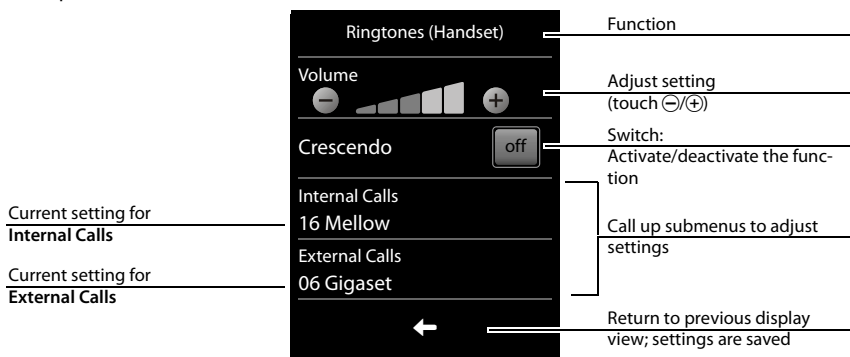
If there are more elements than those shown, a scroll bar appears on the right of the display. This shows the size and position of the visible section.

Slide your finger vertically over the display **while pressing down** to scroll through the display.

### Changing settings (user interface elements)

Touch an icon on one of the menu pages to open the corresponding application/function. The display shows the adjustable parameters and their current settings (marked orange), selection options or switches for activating/deactivating an application/function.

Examples:

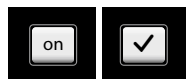


### Switch: switching functions on/off (activating/deactivating) or selecting functions

Touch the switch briefly to activate/deactivate or select/deselect functions.

The function is activated or selected if the switch is orange (text **on**) or the switch is light grey (✓ icon).

Activated/  
selected



Or

Deactivated/  
deselected



### Selection fields

If two or three alternative settings are available for one parameter, these alternatives are displayed in the form of selection fields. The current setting appears in orange.

- ▶ To change it, briefly touch the selection field you require

Selection field **Call Divert**  
(Example)



### Opening the sub-menu to set a parameter

- ▶ Briefly touch the parameter field to open the submenu

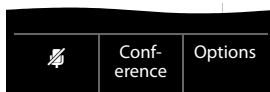


## Options and options bar

Many displays have an **options bar** at the bottom. This displays all the actions that you can apply in the current context.

- ▶ Touch an option to perform the corresponding action or touch **Options** to display a list of further options

Options bar (example)



## Returning to the previous display

You will see the  icon on many pages.


- ▶ Touch the icon to return to the previous display page


## Entering numbers and text

Use the keypad to enter characters.

When numerous number and/or text fields are displayed (e.g., **First Name** and **Surname** in a contacts entry), the first field is automatically activated. You need to touch any subsequent fields to activate them. A field is activated when the flashing cursor appears in the field.



## Correcting incorrect entries

Briefly touch  to delete the **character** in front of the cursor.

Touch and hold  to delete the **word** in front of the cursor.




## Entering text


- ◆ Each key between  and  is assigned several letters and characters. The characters are displayed in a selection line at the bottom of the screen when you press a key. The selected character is highlighted. Briefly press the key several times in succession to select the required letter/character
- ◆ The letter/characters are inserted at the cursor position. You can move the cursor by touching the desired position in the input field
- ◆ **Abc**: switches between lower and upper case for the **subsequent letters**.
- ◆ When editing a contacts entry, the first letter and each letter following a space is automatically in upper case
- ◆ **123**: enter digits Touch **Abc** to return to the letter keypad (upper/lower case)
- ◆ **?.@**: opens table with special characters; press to insert special characters. You can enter special characters (marked/diacritical characters e.g., umlauts) by pressing the corresponding key repeatedly


# Making calls

## Making an external call


- ▶ Enter the number and **briefly** press 

Or:

- ▶ Press and **hold**  and then enter the number

You can cancel dialling by pressing .


## Dialling with the redial list

- ▶ **Briefly** press  to open the redial list

You have the following options:

- ▶ Press . The phone dials the last dialled number (marked with a green dot).

Or:

- ▶ Touch an entry to open the detail view
  - ▶ Press . The number of the entry marked with the green dot is dialled

Or:

- ▶ Touch the desired number

### Please note


The redial list contains the last twenty numbers dialled with this handset. You can manage them in the same way as the message lists on your telephone:

- ▶ **Open the detail view:** touch the entry. The display shows all the available information. In the detail view, you can delete the entry or add the number to the contacts


## Dialling from the call list

Menu key  ▶  Call List


You have the following options:

- ▶ Press . The number of the entry marked with the green dot is dialled

Or:

- ▶ Touch an entry to open the detail view
  - ▶ Press . The number with the green dot is dialled.

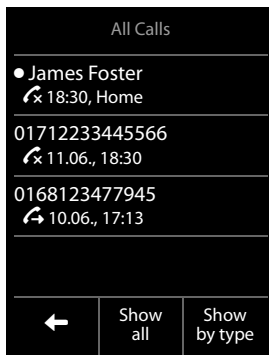
Or:

- ▶ Touch the field with the green dot
  - **No entry in contacts:** the number is dialled
  - **Entry in contacts:** detail view opens
    - ▶ Press . The phone dials the last dialled number (marked with a green dot)

Or:

- ▶ Touch the desired number

Call list (example)



### Please note



If you have **new messages** you can open the call list via the **message pop-up** or the **message page**.

## Dialling with Contacts


Menu key  ▶  Contacts

▶ Scroll through the contacts until the desired entry appears

You have the following options:

- ▶ Press  to dial the number **marked in green**
  - There is **only one number saved**: the number is dialled immediately
  - There is **more than one number saved**: the detail view opens
    - ▶ Press . The number with the green dot is dialled
- Or:
  - ▶ Touch the desired number

Or:

- ▶ Touch the name of an entry to open the detail view
  - ▶ Press . The number of the entry marked with the green dot is dialled
- Or:
  - ▶ Touch the desired number

## Configuring/selecting QuickDial

**Prerequisite:** the contacts must contain at least one number.

Menu key  ▶ menu page **Settings** ▶  **QuickDial** ▶ Touch the desired QuickDial key.

**If no numbers have been saved:**

▶ Contacts opens ▶ Select a number

**If a number has already been saved:**

- ▶ Delete the number: 
- ▶ Change the number: **Edit** ▶ Contacts opens ▶ Select a number

**Select number:** press and hold the corresponding key in idle status.



### Please note

If you change/delete a number from the contacts, the same number is automatically deleted from the QuickDial list.


## One-touch call


You can set your phone to dial a previously stored number when you touch **any** key. This enables children who are still too young to enter a number to call a specific number, for example.

Menu key  ▶  **One Touch Call**

- ▶ Touch . Enter the number you wish to call or edit a stored number. ▶ Press .
- ▶ Activate one-touch call with **on**.


If no number has been saved yet, the menu for entering a number is opened. The one-touch call function appears on the display when it is activated


The previously stored number is selected by touching any key. Press the end call key  to cancel dialling.

**Exit one-touch call mode:** press and hold  key.

### Making internal calls



Internal calls to other handsets registered to the same base are free of charge.

**Menu key**  **Internal Call** ▶ If necessary, select a handset from the list or touch **All Handsets** (group call).

After opening the list, press  to initiate a group call to all handsets.

### Accepting a call

You have the following options:

- ▶ Press 
- ▶ If **Auto Answer** is activated, remove the handset from the charger
- ▶ Gigaset S820A: touch  **to divert** the call to the answer machine (→ page 20).

### Speaker

If you are going to let someone listen in, you should tell the other party that this is happening.

#### Activating handsfree mode while dialling


- ▶ Enter the number and press  twice

#### Switching between earpiece and handsfree mode




During a call, when establishing the connection and when listening to the answer machine (Gigaset S820A only):

- ▶ Press 

Place the handset in the charger during a call:


- ▶ Press and hold the  key while placing the handset in the charger and hold for a further 2 seconds

### Changing the earpiece, handsfree and headset volume

Use the side keys  /  to adjust the volume for the current mode (handsfree, earpiece, headset) during a call. The current setting appears on the display . The setting is saved automatically after approximately 2 seconds and the display returns to the previous screen.


### Activating/deactivating the microphone (muting)

If you turn the microphone off during a call, your caller can no longer hear you.

- ▶ Touch  to switch the microphone on and off

## Using provider-specific functions (network services)

You have to request these services from your network provider (there may be additional charges). Network services fall into two distinct groups:




- ◆ Network services that are activated outside of a call for all subsequent calls (e.g. "Withholding number [no calling line identification]"). You can easily activate/deactivate these network services via the  **Select Services** sub-menu on the **Settings** menu page
- ◆ Network services that are activated during an external call, e.g., "Consultation call", "Swap between two callers", "Set up conference calls". These services are provided to you during an external call in the options bar (e.g., **Consul-tation, Conference**)

For additional information on the network services, see the user guide on the enclosed CD and on the Internet at [www.gigaset.com](http://www.gigaset.com).

## Contacts (address book)

### Managing contacts entries

#### Opening the contacts


Menu key  ▶  **Contacts** or during a call depending on the situation  
 or **Options** ▶ **Contacts**

#### Creating a new entry

- ▶ Open the contacts  
If no entries have been created
  - ▶ **New Entry**, otherwise
  - ▶ **Options** ▶ **New Entry**
- ▶ Enter the components of each entry via the individual fields (name, number, eMail, birthday, ring tone, picture)

Where necessary, scroll down to see additional components.

To create an entry, you must enter at least one number.

Input in the **eMail** field: pressing the  key multiple times allows you to enter frequently used characters: @ . - 0 \_


The first number in each entry is automatically highlighted in green (●). This number is used when you open the contacts entry and press the talk key.

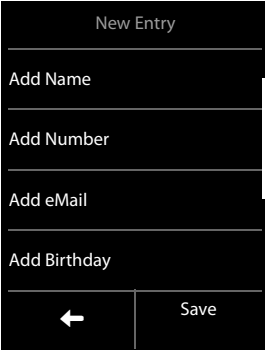
- ▶ Touch **Save**

#### Viewing an entry (detail view)





- ▶ Open contacts ▶ Touch the desired entry

#### Editing entries

- ▶ Touch  in the detail view



## Contacts (address book)

- ◆ Change/delete first name, surname, number or eMail address: touch the entry ▶ Where necessary, touch the relevant field ▶ Delete data by touching  ▶ Where necessary, enter new data ▶ Touch  to confirm. Touch  to exit the menu without saving
- ◆ Delete a caller picture or ring tone assignment: touch the relevant entry ▶ **No Picture / No Ringtone**
- ◆ Delete a birthday: touch the **Birthday** field ▶ 

## Deleting an entry

- ▶ In the detail view: **Options** ▶ **Delete** ▶ Touch **Yes** to confirm

Delete all contacts entries:

**Menu key**  ▶ menu page **Settings** ▶  **System** ▶ **Clean-up List**



- ▶ **Contacts** ▶ **Delete all contact entries** ▶ Touch **Yes** to confirm

## Transferring an entry/contacts to another handset

**Prerequisite:**

- ◆ The sending and receiving handsets must both be registered to the same base
- ◆ The other handset and the base can send and receive contacts entries

### Transferring individual entries

**Menu key**  ▶  **Contacts** ▶ Touch the required entry ▶ **Options** ▶ **Copy**


- ▶ **Internal Handset** ▶ Select the recipient handset

### Transferring the entire contacts

**Menu key**  ▶  **Contacts** ▶ **Options** ▶ **Copy List** ▶ **Internal Handset**

- ▶ Select the recipient handset

## Adding a displayed number to the contacts

- ▶ Touch the desired number. ▶ Touch  or **Options** ▶ **Save Number**.
  - ▶ **New Entry:** the number is copied as the first number of the entry with number type **Home**
- Or:
  - ▶ Select entry and
    - Add number: ▶ touch **Add**
  - Or:
    - Overwrite number: ▶ select corresponding number ▶ Touch **Yes**

For more information see the user guide on the enclosed CD and on the Internet at [www.gigaset.com](http://www.gigaset.com).


## SMS (text messages)

The following prerequisites must be satisfied if you wish to use the SMS function.

- ◆ Calling Line Identification is enabled
- ◆ Your network provider supports SMS within the fixed line network
- ◆ You have entered the telephone number of at least one SMS centre ( → page 30).
- ◆ To receive SMS messages, you must be registered with your network provider.  
This usually occurs automatically when you send your first text message

### Writing and sending text messages

Your system can send a **linked** SMS (made from up to four individual SMS messages) as one message. The messages are linked automatically.

- ▶ **Write SMS:** Menu key  ▶  **Write SMS** ▶ Touch the To field ▶ Enter recipient number with prefix ▶ Touch  to confirm ▶ Touch the Message field ▶ Enter SMS text ▶ Touch  to confirm
- ▶ **Send SMS:** touch **Send**



#### Please note

- ◆ If the SMS text can no longer be displayed in full, a scroll bar is displayed to the right of the text field with which you can scroll up and down within the text.
- ◆ Position the cursor within the text: touching the left half of a word will position the cursor and hence the new text in front of this word. Touching the right half of the word will position the cursor and hence the new text after this word.
- ◆ In the case of an external call, or if you interrupt writing by more than 3 minutes, the text is automatically saved in the draft message list. If the memory is full, the SMS is deleted.
- ◆ **Sending SMS messages can result in additional costs.** Please consult your provider.

### Reading and managing SMS messages

- ▶ **Open the detail view:** touch the SMS entry.

You have the following options:

- ▶ Press : call the sender of the SMS
- ▶ : delete SMS
- ▶ **Options**
  - ▶ **Reply:** write and send an SMS to the sender
  - ▶ **Edit:** change the SMS text and send it to a recipient
  - ▶ **Save Number:** store the number in the contacts

#### Touch the sender or highlighted number in the message text:

Call the number or save in the contacts. The number cannot be divided by a space. If it contains a special character (+ / etc.), it is regarded as two numbers.

Deleting the **entire contents** of the SMS inbox or drafts list:

Menu key  ▶ menu page **Settings** ▶  **System** ▶ **Clean-up List**

- ▶ **Messages**
- ▶ **Delete all received SMS**

Or:



## SMS (text messages)

- ▶ **Delete all SMS drafts**
- ▶ Touch **Yes** to confirm

For information on setting SMS centres, see the user guide on the enclosed CD and on the Internet at [www.gigaset.com](http://www.gigaset.com).

## SMS centre

If you wish to use the SMS function, you must have saved the telephone number of at least one SMS centre in the device.

- ▶ **Check Active Send Centre:** ▶ Menu key  ▶ Menu page **Settings** ▶  **SMS**
  - ▶ **SMS Service Centres**

Ask your service provider for the telephone number of an SMS centre.

SMS messages are received from **every** entered SMS centre, as long as they are registered with their service provider. Your SMS messages are sent via the SMS service centre that is entered as the active send centre.

## Entering/changing the SMS centre, setting the send centre

Menu key  ▶ **Settings** menu page ▶  **SMS** ▶ **SMS Service Centres** ▶ Enter the number of at least one SMS centre ▶ Touch  to confirm.

- ▶ If necessary, repeat the procedure for the other SMS centres.
- ▶ **Specify Active Send Centre:** Touch the number of the SMS centre (1–4) you wish to use as the send centre.

### Please note

If you have agreed a flat fixed line network rate with your network operator, the chargeable numbers with dialling code 0900 are often blocked. If, in this case, you enter a 0900 number for the SMS service centre, you will not be able to send text messages from your phone.

For additional information see the user guide on the enclosed CD and on the Internet at [www.gigaset.com](http://www.gigaset.com).




# Contactability

You can divert calls to another number. Alternatively, you can be notified about **missed calls** and/or **new answer machine messages (Gigaset S820A only)** via SMS.

## Using Call Divert (CD)

Call divert is not yet set up or you wish to change the current setting:

Menu key  ▶  Divert ▶ 


- ▶ Touch the **Call Divert** field ▶ Enter the number to which calls are to be diverted ▶ Touch .
- ▶ Activate call divert in the left selection field ▶ **Save**.

### Please note

**Diverting calls** can result in **additional costs**. Please consult your provider.

## Activate/deactivate call divert

Menu key  ▶  Divert ▶ on/off

After pressing **on/off**, your provider is called and the corresponding code is sent. If the setting for diverting calls was changed, you will hear confirmation over the phone. ▶ Press .

- ▶ **Setting successful?** appears in the display. ▶ Press **Yes** or **No**.



The activated setting is indicated in the idle display, from where it can also be deactivated.

## SMS notification

You can be notified about **missed calls** and/or **new answer machine messages (Gigaset S820A only)** via SMS. Alternatively, you can divert your calls to another number.

SMS notification is not yet set up or you wish to change the current setting:

Menu key  ▶  Divert ▶ 

- ▶ Touch the **SMS Notification** field ▶ Select the type of message you want to send ▶ Enter the number to which you wish to send the SMS ▶ Touch  to confirm ▶ Touch  to go back.
- ▶ Activate SMS in right selection field ▶ **Save**.

### Please note

- ◆ Do not enter your own fixed line network number for notifying missed calls. This can create an endless loop that will incur charges.
- ◆ Sending **SMS messages** can result in **additional costs**. Please consult your provider.

## Activate/deactivate SMS notification

Menu key  ▶  Divert ▶ on/off

The activated setting is indicated in the idle display, from where it can also be deactivated.

## Calendar

---



You can remind yourself of up to **30 appointments**. Birthdays in the contacts are transferred to the calendar.

The current date is highlighted in white in the calendar. Days with appointments are marked with a coloured bar. When you select a day, it is briefly highlighted in colour.

### Saving appointments to the calendar




**Prerequisite:** the date/time has already been set ( → page 9).

Menu key  ▶  **Calendar**



- ▶ Set the month using  /  ▶ Touch the desired day ▶ **New Entry**  
The **Text**, **Time**, **Reminder** (you can set a reminder for up to one week in advance of the appointment) and **Sound Signal** are logged for each appointment.
- ▶ Touch **Save**


### Setting the tones and volumes of the reminder signal

Menu key  ▶ menu page **Settings** ▶  **Audio Settings** ▶ **Reminder Signal**

- ▶ Set the volume using  /  or set increasing volume using the switch next to **Crescendo**
- ▶ **Sound** ▶ Select the ring tone ▶ Touch  to go back

### Showing/deleting stored appointments

Menu key  ▶  **Calendar** ▶ Touch the desired day to display the appointments list

- ▶ Touch the desired appointment ▶ Delete appointment  or select, edit and save the entry.

**Delete all missed appointments:**


Menu key  ▶ menu page **Settings** ▶  **System** ▶ **Clean-up List**

- ▶ **Appointments** ▶ **Delete all past appointments** ▶ Touch **Yes** to confirm

## Alarm

**Prerequisite:** the date/time has already been set ( → page 9).

**Menu key**  ▶  **Alarm ▶ on/off**

- ▶ Touch  to change the settings for the alarm:
  - **Time** ▶ Set the hour and minutes for the wake-up time (time setting → page 10)
  - **Active Days** ▶ Set the days when you want the alarm to ring
  - **Sound** ▶ Select a ring tone for the wake-up call
- ▶ Touch **Save** and confirm the security prompt

A wake-up call is signalled in the display and with the selected ring tone for a maximum of 60 seconds. During a call, the wake-up call is only signalled by a short tone.

### Deactivating the wake-up call/repeating after a pause (snooze mode)

- ▶ **Switch off until next wake-up call:** Touch **Off**
- ▶ **Snooze mode:**  
Press **Snooze** or any key. The wake-up call is deactivated and then repeated after 5 minutes.  
Or:  
Do not press anything. The wake-up call is deactivated after 60 seconds and then repeated after 5 minutes. After the second repetition, the wake-up call is deactivated for 24 hours.

## Baby phone

When the baby phone is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset.

The baby phone call to an external number is cancelled after approximately 90 seconds. The talk key and menu keys are locked when the baby phone is activated. The handset's speaker can be switched on or off using the **Two Way Talk** function. If the intercom is activated, you can respond to the baby phone.


When baby phone mode is activated, incoming calls are only indicated on the display (**without a ring tone**). The display backlight is reduced to 50%. Advisory tones are deactivated.

### Caution



- ◆ **Please check the functionality when you switch on. For example, test its sensitivity. Check the connection if you are diverting the baby phone to an external number. Please note that the baby phone is only activated 20 seconds after being switched on**
- ◆ Activating the function reduces the operating time of your handset. If necessary, place the handset **in the charger**
- ◆ The handset should be positioned 1 to 2 meters away from the baby. The microphone must be pointed towards the baby
- ◆ No answer machine may be activated at the destination number

## Changing the settings

Menu key  ▶  Baby Phone ▶  ▶ Set Forward alarm to (Internal or External), Two Way Talk on/off, Sensitivity (High or Low) ▶ Save

- ◆ **Internal:** select the internal handset from the list
- ◆ **External:** enter the destination number ▶ Confirm with 



## Activating/deactivating the baby phone

- ▶ **Activate:** Menu key  ▶  Baby Phone ▶ on
- ▶ **Deactivate:** deactivate the switch on the idle display

## Cancelling/deactivating the baby phone call

To cancel a baby phone call: press .

## Deactivating the baby phone remotely

- ▶ Accept the baby phone call and press keys  

# ECO DECT – Reducing transmission power (radiation)

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On delivery, the device is set to maximum range. This guarantees optimised wireless management. To further reduce the transmission power:

## Shorten the range – reduces the transmission power by up to 80%

- ▶ Open the status page ▶ **Maximum Range off**

## Completely deactivate the DECT-wireless module in idle status (Eco mode+)

- ▶ Open the status page ▶ **No Radiation on**



For additional information see the user guide on the enclosed CD and on the Internet at [www.gigaset.com](http://www.gigaset.com).

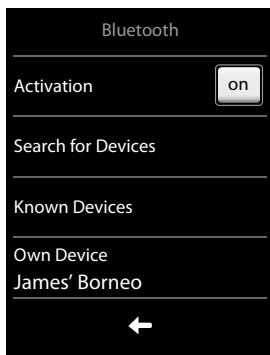
## Bluetooth devices

Up to 5 data devices (PC, PDA, mobile phone) and one Bluetooth headset can be registered on the handset. The distance to the Bluetooth device should not exceed 10 m.

### Activating/deactivating Bluetooth mode

You can activate/deactivate Bluetooth mode using the status page (→ enclosed poster) or via

Menu key  ▶ menu page Settings ▶  Bluetooth  
▶ Activation on/off




### Searching for and pairing Bluetooth devices



#### Starting the search



- ▶ Start the search via **Search for Devices** in the **Bluetooth** sub-menu

#### Pairing the device – adding the device to the known devices list

- ▶ Select the device in the **Devices Found** list ▶ **Trust-Device** ▶ If necessary, enter the PIN of the device you want to pair and touch  to confirm
- ◆ PIN for a **data device**: enter any PIN on the handset and then also on the data device.  
PIN for a **headset**: In general, **0000** is preset. Therefore, you only need to enter the PIN in exceptional cases




### Editing the list of paired (trusted) devices

A  next to the device name in the list indicates a headset and  indicates a data device.

- ▶ Open the **Known Devices** list ▶ Select device ▶ View device information  
▶ Touch  to delete the device ▶ Touch **Yes** to confirm
- Or:  
▶ Touch the **Name** field ▶ Change the name and touch  to confirm

### Rejecting/accepting an unpaired Bluetooth device

If an unknown Bluetooth device tries to establish a connection, you will be asked to enter the device's PIN (bonding).

- ◆ **Reject**: ▶ touch  or 
- ◆ **Accept**: ▶ enter device PIN ▶ Touch  to confirm  
▶ **Yes**: add to the **Known Devices** list or  
▶ **No**: use the device temporarily

### Changing the handset's Bluetooth name

Menu key  ▶ Menu page Settings ▶  Bluetooth ▶ **Own Device** ▶ Touch the name  
▶ Touch  to delete name ▶ Enter new name ▶ Touch  to confirm

For additional information see the user guide on the enclosed CD and on the Internet at [www.gigaset.com](http://www.gigaset.com).

## Customer Service & Assistance

Do you have any questions? As a Gigaset customer, you can find help quickly in this User Manual and in the service section of our Gigaset online portal [www.gigaset.com/service](http://www.gigaset.com/service).

Please register your phone online right after purchase.

This enables us to provide you with even better service regarding questions or a warranty claim. In order to contact our customer service via email, please use the email contact form from our Gigaset online portal after selecting your home country.

Our representatives are also available on the telephone hotlines for consultation.

Australia -----	<b>+61 1300 780 878</b>	Jordan -----	<b>-00962 6 5625460/1/2</b>
Austria -----	<b>0043 1 311 3046</b>	Kuwait -----	<b>+965 -22458737/22458738</b>
Bahrain -----	<b>31 73 11 173</b>	Lebanon -----	<b>+9611240259/</b>
Belgium -----	<b>07815 6679</b>	-----	<b>+9611236110</b>
Bosnia Herzegovina -----	<b>-033 276 649</b>	Luxembourg -----	<b>(+352) 8002 3811</b>
Brazil		Malaysia -----	<b>+603-8076 9696</b>
Grandes Capitais e Regiões Metropolitanas:		Malta -----	<b>+39 02360 46111 (0,10 €)</b>
-----	<b>4003 3020</b>	Mexico	
(Preço de uma ligação local)		<b>01800 999 4442738 (01800 999 GIGASET)</b>	
-----	Demais localidades:	Netherlands -----	<b>0900-3333102</b>
-----	<b>0800 888 3020</b>	New Zealand -----	<b>0800 780 878</b>
(Gratuito)		Norway-----	<b>+47 2231 0845</b>
Bulgaria -----	<b>+359 2 9710666</b>	Oman -----	<b>+968 70928 Ext. 49/21/75</b>
Canada -----	<b>1-866 247-8758</b>	Poland -----	<b>801 140 160</b>
China -----	<b>0 21 400 670 6007 (RMB 0.11)</b>	Portugal -(+351) <b>808 788 877</b> (custo de uma chamada local)	
Croatia -----	<b>-01 / 2456 555</b>	Romania -----	<b>+40 021 204 9130</b>
Czech Republic -----	<b>-233 032 727</b>	Russia -----	<b>8-800 333 4956</b>
Denmark -----	<b>+45 43682003</b>	Serbia -----	<b>0800 222 111</b>
Finland -----	<b>+358 (0)9725 19734</b>	Singapore-----	<b>-6735 9100</b>
France -----	<b>+33 (0)157 324 522</b>	Slovak Republic -----	<b>044 5567 988 alebo</b>
Germany -----	<b>01805 333 222</b>	-----	<b>-02 59682266</b>
Greece -----	<b>+30 2111 98 1778</b>	Slovenija-----	<b>01 5466 511</b>
Hong Kong -----	<b>2763 0203</b>	South Africa -----	<b>0800 98 08 42</b>
-----	- 2389 7285	Spain -----	<b>-902 103935</b>
Hungary -----	<b>(06-1) 267 2109</b>	Sweden -----	<b>+46 (0)8502 52347</b>
India -----	Please refer to your	Switzerland -----	<b>0848 212 000</b>
-----	local warranty card	Taiwan -----	<b>02 266 24343</b>
Indonesia-----	<b>(62-21) 5673813</b>	Turkey -----	<b>+90 216 223 01 57</b>
-----	<b>(62-21) 888856000</b>	Ukraine-----	<b>+380-44-451-71-72</b>
Ireland -----	<b>+353 818 200 033</b>	United Arab Emirates -----	<b>+97144458255</b>
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		USA -----	<b>1-866 247-8758</b>
		-----	-tollfree

Please have your record of purchase ready when calling.

Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

## Authorisation

---

This device is intended for analogue phone lines in your network.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the Declaration of Conformity is available at this Internet address:

[www.gigaset.com/docs](http://www.gigaset.com/docs)

CE 0682

### Please note

Signs of wear on the display and housing are excluded from the warranty.

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