

Gigaset

S820 - S820 A

Congratulations

By purchasing a Gigaset, you have chosen a brand that is fully committed to sustainability.

This product's packaging is eco-friendly!

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MADE IN GERMANY

Gigaset S820/S820A – Touch & Type

Touchscreen/display

Status bar (→ enclosed poster)

Icons show the telephone's current settings and operating status. Touch the status bar to open the status page.

Idle display or menu page

(→ enclosed poster)

Handset keys

Side keys

Set the volume during a call

Talk key

Dial displayed number, accept call, switch between earpiece and handsfree mode, Press and **hold**: open redial list
Press **briefly**: start dialling

Menu key

Open the main menu/return to the idle display

End call/end key

Press **briefly**: end call/paging call, reject internal call, return to idle status
Press and **hold**: switch handset on/off

Star key

Press and **hold**: activate/deactivate ringtones

Hash key

Press and **hold**: activate/deactivate keypad and display lock

Flash key

Recall (flash),
Press and **hold**: enter dialling pause

Message key

Call up messages page (→ enclosed poster)

Mini USB connection socket

Connect the handset to your PC (Gigaset QuickSync)





Registration/paging key on the base

Press **briefly**: start paging

Press and **hold**: set base to registration mode

Answering machine display

(S820A only)

No light: answering machine is deactivated or base in registration mode

Light: answering machine is activated

Message/registration mode display

Pulsing: new messages received

Flashing: base in registration mode

Flashing quickly: answering machine memory is full (S820A only)

Contents

Gigaset S820/S820A – Touch & Type	1
Safety precautions	4
Getting started	5
Display icons	13
Setting options	15
Answering machine (Gigaset S820A)	18
Using the telephone	20
Making calls	23
Contacts (address book)	26
Calendar	27
Alarm	28
Baby phone/Security Monitor (Room Monitor)	28
ECO DECT – Reducing transmission power (radiation)	29
Bluetooth devices	30
Industry Canada Certification	31
FCC / ACTA Information	31
Service (Customer Care)	35
Index	39









This quick user guide only describes a small proportion of your telephone's functions. For more details about your telephone functions, please refer to the user guide on the CD supplied or online at www.gigaset.com.

Safety precautions

Warning

Read the safety precautions and the user guide before use.

Explain their content and the potential hazards associated with using the device to your children.

	Use only the power adapter indicated on the device.
	Use only rechargeable batteries that correspond to the specification (see "Technical Data"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced. Do not charge the handset in charging unit or base station while the handset is connected.
	Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g., doctor's surgery. If you use a medical device (e.g., a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Technical Data").
	Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing. Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed. The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.
	The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.
	Do not use the devices in environments with a potential explosion hazard (e.g., paint shops).
	If you give your Gigaset to a third party, make sure you also give them the user guide.
	Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services. Disconnect the telephone network connector (TNV circuit connector).

Please note

- ◆ The device cannot be used in the event of a power failure. It is also **not** possible to transmit **emergency calls**.
- ◆ Emergency numbers cannot be dialled if the keypad lock is activated!

Getting started

Checking the package contents

- ◆ One Gigaset S820/S820A base
- ◆ One power adapter for the base
- ◆ One phone cord
- ◆ One Gigaset S820 handset,
- ◆ One battery cover (rear cover for the handset)
- ◆ Two batteries
- ◆ One belt clip
- ◆ One rubber seal for the USB connection
- ◆ One poster, one user guide and one CD

If you have purchased a model with multiple handsets, the package should contain two batteries, a battery cover, a belt clip and a charger with a power adapter for each additional handset.

Setting up the base and charger (if included)

The base and charging cradle are designed for use in dry rooms in a temperature range of +5°C to +45°C.

- ▶ Set up the base on a level, non-slip surface at a central point in the building or mount the base on the wall.

Please note

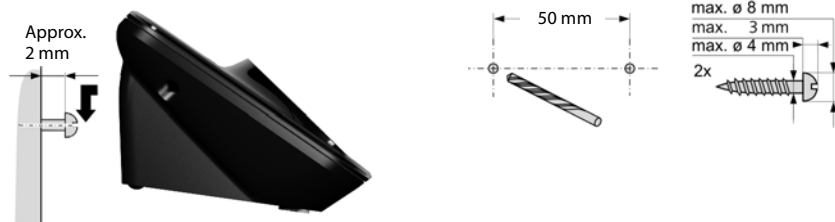
Pay attention to the range of the base. In buildings this is up to 50 m, outdoors up to 300 m. The range is reduced when Max. Range is deactivated.

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

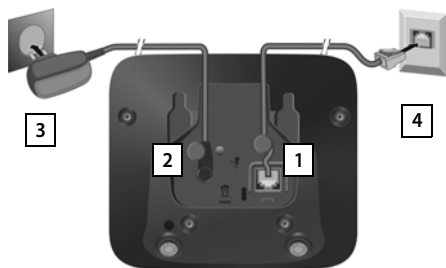
Please note:

- ◆ Never expose the telephone to the effects of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Wall mounting the base (optional)



Connecting the base with the phone network and the A/C power outlet

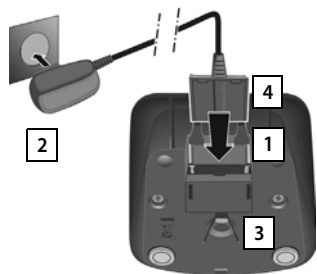


- ▶ Plug the telephone cable into the connection socket **1** on the back of the base until it clicks into place; then push the cable into the clips.
- ▶ Plug the power adapter cable into the socket **2** on the back of the base and twist the angle plug underneath the cable clips.
- ▶ **First**, connect the power adapter **3**.
- ▶ **Then** connect the phone jack **4**.

Please note:

- ◆ The power adapter must **always be connected**, as the phone will not operate without a power supply.
- ◆ Only use the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary.

Connecting the charger (if included)



- ▶ Connect the flat plug to the charger cradle **1**.
- ▶ Plug the power adapter into the plug socket **2**.

If you have to remove the plug from the charger again:

- ▶ Disconnect the power adapter from the A/C power outlet.
- ▶ Press the release button **3** and disconnect the plug **4**.

Setting up the handset for use

The handset's display and keys are covered with a protective film.

Please remove the protective film!

Caution

Please do **not** use any touchscreen styli to operate the handset!

Do not use any protective sleeves/films from other manufacturers, as they may restrict the operation of your handset.



Inserting the rubber seal for the USB plug socket

Open the battery cover and insert the rubber seal into the groove.



Inserting the battery and closing the battery cover

Caution

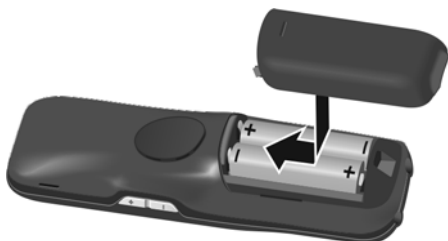
Use only rechargeable batteries recommended by Gigaset Communications GmbH, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- ▶ Insert the batteries with the polarity in the correct direction.

The polarity is indicated in the battery compartment.



- ▶ Insert the battery cover from above.
- ▶ Then press the cover until it clicks into place.



To **reopen the battery cover** to replace the battery:

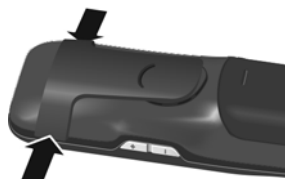
- ▶ Insert your fingernail into the notch on the top of the cover and push downwards.



Attaching the belt clip

The handset has notches on each side to attach the belt clip.

- ◆ **To attach** – press the belt clip onto the back of the handset so that the protrusions on the belt clip engage with the notches.
- ◆ **To remove** – press the centre of the belt clip firmly with your right thumb, push the fingernail of your left index finger up between the clip and the housing, and pull the clip in an upward direction.



Getting started

Charging the battery

The battery is supplied with a partial charge. The batteries are fully charged when the lightning icon ⚡ on the display goes out.



- ▶ Place the handset into the base for **9.5 hours** or into the charger for **14.5 hours**.

Please note

- ◆ The handset may only be placed in the designated base or charger.
- ◆ The battery may heat up during charging. This is not dangerous.
- ◆ After a time, the charge capacity of the battery will decrease for technical reasons.

Registering the handset


Handsets contained in the package have already been registered to the base. If, however, a handset has not been registered (display "**Handset not registered to any base**"), please register it manually. You must initiate registration on the base and on the handset:

1) **On the base:** press and **hold** the registration/paging key (at least 3 seconds)

2) **On the handset** (within 60 seconds): press **Register**

Or:

Menu key  ▶ menu page **Settings** ▶  **Handset + Base** ▶ **Register**

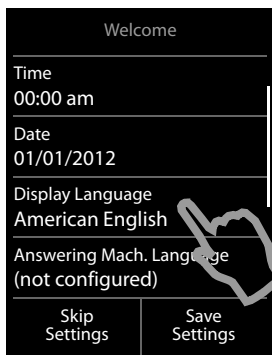
▶ If necessary, enter the system PIN (default: 0000) and confirm with 

Setting up the base and handset – installation wizard

The installation wizard starts automatically the first time your handset is connected to the base after switching on or after registration. It helps you to configure the following key settings on the handset and base. These keys are required for operation:

- ◆ Time and date
- ◆ Display language
- ◆ Answering machine language (S820A only)
- ◆ Country in which the phone will be used
- ◆ Your own area code

Note: Some fields will not be displayed if your handset is registered with a base that has already been configured.



Setting the display language


The current language is displayed under **Display Language**.

If you want to change the setting:


- ▶ Touch the **Display Language** field.

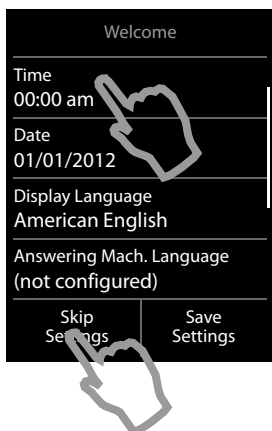


The current language setting is indicated by .

- ▶ Touch the  icon next to the language you want to set.

If your language is not displayed, the list may be "longer" than the display. You must then scroll through the list. To do this, put a finger on the display and move it slowly upwards.

- ▶ Touch the  icon. The setting is saved automatically. You return to the **Welcome** page.



If you want to adjust the settings at a later date:

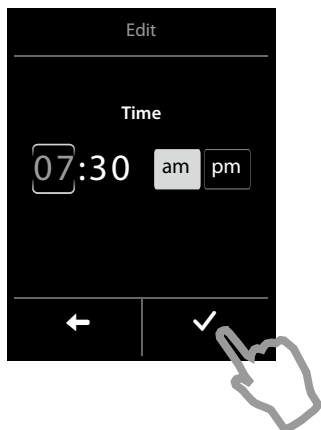
- ▶ Touch the **Skip Settings** option at the bottom of the display.

The handset then switches to idle status.

You can configure the settings at any time using the **Settings** menu on your handset.


To configure the settings:

- ▶ Press the **Time** and **Date** fields in sequence.

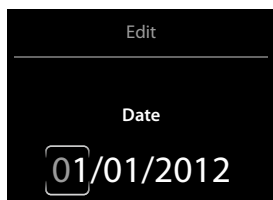


Setting the time

The current position is shown in color and the digit flashes.


- ▶ Enter the digits via the keypad. The cursor position moves one space to the right each time a digit is entered. You can change the cursor position by touching the digit you want to change.
- ▶ Touch the icon to save your changes or press  to return to the **Date + Time** page without saving any changes.

Please note: When **12 h** mode is activated, select **am** or **pm** next to the input field.



Setting the date

The current position is shown in color and the digit flashes.

- ▶ Enter the digits via the keypad. The cursor position moves one space to the right each time a digit is entered. You can change the cursor position by touching the digit you want to change.
- ▶ Touch the icon to save your changes or press  to return to the **Date + Time** page without saving any changes.



Setting the answering machine language

- ▶ Touch the **Answering Mach. Language** field.
- ▶ Set the answering machine language as described above.

Setting the country

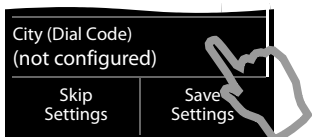
The country in which you are going to use the phone and for which it is authorised must be indicated under **Country**. If the setting is not correct:

- ▶ Touch the **Country** field.
- ▶ Set the country as described above.


Please note

If you have selected **Other Country** instead of a country, the **Welcome** page will also show the **Country (Dial Code)** entry.

- ▶ Press **Country (Dial Code)** and enter the **International Prefix** and **International Area Code** for the international country code as described below for the local area code.



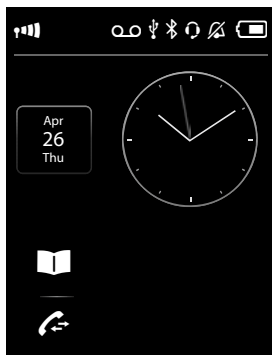
Entering the local area code

- ▶ Touch the **City (Dial Code)** field.
- ▶ Briefly touch the input field and enter the **Local Area Code** (maximum 8 characters, "212" in the example). You can correct incorrect entries using .
- ▶ Touch after entering the numbers to save the entry.



The **Welcome** page is displayed again.

- ▶ Touch the **Save Settings** option to save your settings.



Once you have configured all the necessary settings, your handset switches to idle status.

Your phone is now ready for use.

What would you like to do next?

After successfully setting up the phone, you can make calls straight away, customize your Gigaset according to your requirements or firstly familiarise yourself with the operating features (→ page 20).



Customizing the idle display

You can select the functions you use most often to design the display according to your needs. Customization allows you to directly access up to 6 functions such as alarm, calendar, contacts, call lists, etc., and call them up with a single touch of an icon (→ enclosed poster).

Synchronizing with contacts in Google or Outlook

Synchronize your handset's directory using your PC and our Gigaset QuickSync software. For the free download and more information, see www.gigaset.com/gigaset820.

Setting ringtones

Assign specific tunes to internal and external calls, reminders, wake-up calls and to certain callers. **Menu key**  ▶ menu page **Settings** ▶  **Audio Settings**

Protecting yourself from unwanted calls

Use the time control function or the blacklists. Set your telephone so that it does not ring when you receive an unwanted call.

Menu key  ▶ menu page **Settings** ▶  **Call Protection**

Setting up the answering machine

Record your own announcements and set your recording parameters.

Menu key  ▶ menu page **Settings** ▶  **Answering Machine**

Registering other Gigaset handsets to the base

Continue using these handsets to make calls from your new base. Transfer contacts entries from these handsets to your new handset. For further information see the user guides for these handsets.

Configuring ECO DECT settings

Reduce the transmission power (emissions) of your phone. Open the status page ▶ **Switch Max. Range / No Radiation** on/off using the corresponding switch.

Download your personal ringtones and images to your handset








Connect your handset to your PC via Bluetooth/USB and download ringtones and images to your handset with the help of our **Gigaset QuickSync** software. For the free download and more information, see www.gigaset.com/gigaset820.




- ◆ For more details about your telephone functions, please refer to the user guide on the CD supplied or online at www.gigaset.com
- ◆ If you have any questions about using your phone, please read the tips on troubleshooting or contact our Service team

Display icons

Options bar icons

The following functions are available in the options bar depending on the operating situation:

Icon	Action
	Return to the previous display.
	Mute handset microphone
 (orange)	Unmute handset microphone
	Open the call list
	Opening the contacts
	Save number to contacts
	Deleting












Icon	Action
	Save/select
	Edit entry, enter new appointment
	Divert call to answering machine

Please note










The menu icons can be found in the menu overview on page 15.

Icons in the status bar

The following icons are displayed in the status bar depending on the settings and the operating status of your telephone:

Icon	Meaning
	Signal strength
	76%–100%
	51%–75%
	26%–50%
	1%–25%
	Red: no connection to the base
	Answering machine activated (S820A only)
	Bluetooth activated or
	Bluetooth headset/data device connected
	Ringtone deactivated
	"Beep" ringtone activated
	USB connection active

White if **Max. Range** is on
Green if **Max. Range** is off

Icon	Meaning
	Battery charge status:
	White: charged over 66%
	White: charged between 34% and 66%
	White: charged between 11% and 33%
	Red: charged below 11%
	Flashing red: battery almost empty (approx. 5 minutes of talktime remaining)
	Battery charging (current charge status):
	0%–10%
	11%–33%
	34%–66%
	67%–100%

Display icons

Signalling display icons



Establishing a connection (outgoing call)



Connection established



Connection cannot be established/connection terminated



Internal/external call



Alarm call



Birthday reminder call



Answering machine is recording



Reminder call for appointment

Other display icons



Information



(Security) prompt



Please wait...



Action complete (green)




Warning



Action failed (red)

Setting options

Open the **Settings** menu page:

- ▶ Briefly press **menu key**  when the handset is in idle mode.
- ▶ Touch **Settings** in the header.

Please note

Not all of the functions described in this user guide are available in all countries.



Time
Time Format
Date
Date Order

12 h / 24 h

Day Month Year/Month Day Year



Ringtones

Reminder Signal

Advisory Tones

Music on Hold

Volume
Crescendo
Internal Calls
External Calls

Volume
Crescendo
Signal

Confirmations
Key Click
Battery Warning



Screensaver

Backlight

Activation
Selection

In Charger
Out of Charger
Timeout



Display Language
Ans. Mach. Language (S820A)
Country
City (Dial Code)



This Handset
Register/De-register
Registered Handsets
Connect to Base

Base 1
:
Base 4
Best Base

Setting options



Eco Mode
Security Lock
Resets
List Cleanup

Max. Range
System PIN
Handset Reset
Base Reset
Appointments
Calls
Messages
Directory



Time Control
Anonymous Calls
Black List

Activation Mode
VIP Callers
Protection Mode
Blocked Numbers
Protection Mode



Key 2
:
Key 9



Auto Answer
Listening In
Dialing Mode
Recall
Own Area Code
Extra Area Codes

Pulse
Tone
80 ms/ ... /800 ms



Activation
Search for Devices
Known Devices
Own Device



(Gigaset S820A)

Activation Mode
Announcements
Recordings
Call Screening
Play Timestamp

Announcement
Advisory Message
Time Control
Announcement
Advisory Message
Length
Quality
Ring Delay



Access Number
Activate/Deactivate



(dependent on your network provider.)

Please note

This quick user guide only describes a small proportion of your telephone's functions. You will find an extensive description of all functions contained in the menu overview in the detailed user guide for your Gigaset S820/S820A both on the enclosed CD and on the Internet at www.gigaset.com.




Answering machine (Gigaset S820A)

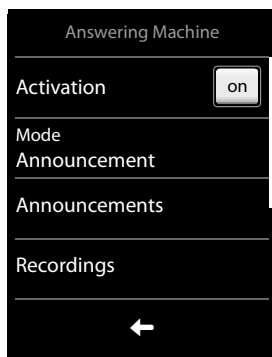
Activating/deactivating the answering machine

- Menu key  ▶ Settings menu page
 ▶  Answering Machine ▶ Activation on/off



Setting up the answering machine



Defining Mode

- Menu key  ▶ Settings menu page
 ▶  Answering Machine ▶ Mode
- **Announcement:** Caller can leave messages
 - **Advisory Message:** Caller only hears a recorded message
 - **Time Control:** When activated, enter the time when each mode should be activated via **Announcement from/Advisory Message from.**
- ▶ Touch  to exit the sub-menu.






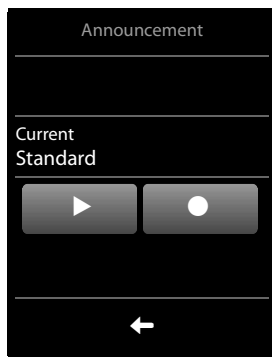
Recording a personal announcement/advisory message

- ▶ **Announcements** ▶ **Announcement** or **Advisory Message**
- ▶  Record an announcement after the ready tone (minimum 3 seconds up to a maximum of 180 seconds).
 - ▶  Complete and save the recording.

Cancel a recording: Press the end call key  or  while recording.

After recording you can:


- **Play back the announcement:** Touch .
- **Repeat the recording:** Touch  during playback.
- **Delete the announcement:** Touch  and **Yes** to confirm.




Please note

- ◆ Recording ends if there is a pause lasting longer than 3 seconds.
- ◆ If you cancel the recording, the default announcement is used.
- ◆ If the answering machine's memory is full, it switches to **Advisory Message** mode. After old messages have been deleted, it switches back into **Announcement** mode.


Additional setting options

- ◆ **Setting the recording parameters:**
 - ▶ Open the **Recordings** sub-menu
 - ▶ Select your setting using the relevant parameter field (⊙ = selected), save and return with 



(Note about **Ring Delay ▶ Toll Saver**: 10 seconds if there are new messages, otherwise 18 seconds)
- ◆ **To switch call screening on/off on the handset:** activate/deactivate the **Call Screening** switch.

Switching call screening off for the current recording: press the end call key 
- ◆ **To activate/deactivate playback of the recording time:** turn the **Play Timestamp** switch on/off.

Playing back messages

- ▶ Press and hold  key; the answering machine starts to play new messages straight away (**prerequisite**: no network mailbox is set up).


Or:

- ▶ Message playback via the messages page: message key  ▶ 



The answering machine list is opened.

 - Listen to all new messages: Touch **Play all new**.
 - Listen to individual messages: Touch a list entry.
 - Delete all old messages: **Delete all** (only available if there are **no** new messages)

The following options are available during playback:

- ◆ Adjust the playback volume using the side keys.
- ◆ Repeat the last 5 seconds of playback: **5s back**.
- ◆ Delete message: .
- ◆ Touch the caller's **number**: Playback is stopped; the caller is called back.
- ◆ Press the caller's **name**: Playback is stopped; you can view the entry in the contacts.

Deleting all messages

Menu key  ▶ Settings menu page ▶  System ▶ List Cleanup ▶ Messages ▶ Delete all messages on answer machine ▶ Touch Yes to confirm.



Changing the language for the voice prompt and pre-recorded announcement

Menu key  ▶ Settings menu page ▶  Lang. + Location ▶ Answering Mach. Language
▶ Select the language (English/French/Spanish; ⊙ = selected)


For more answer machine functions, see the user guide on the enclosed CD and on the Internet at www.gigaset.com.

Using the telephone

Switching the handset on/off

- ▶ Press and **hold** the end call key  in idle status to switch the handset off. You will hear a melody.
- ▶ Press and **hold** the end call key  again to switch the handset on again.

Returning to idle status


- ▶ **Briefly** press the end call key .

Or:

- ▶ If you do not press any key and do not touch the display, the display **automatically** reverts to idle status after approximately three minutes.

Keypad and display lock

Activating/deactivating the keypad and display lock

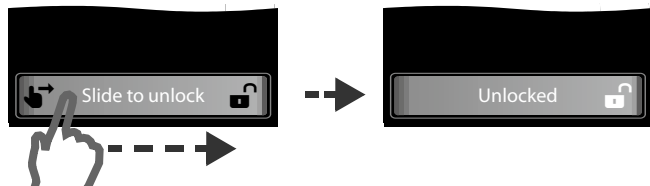
- ▶ Press and hold the  key to activate or deactivate the lock.

If a call is signalled on the handset, the keypad/display lock automatically deactivates and you can accept the call. The lock reactivates once the call has finished.

Activating/deactivating the automatic display lock

The display is automatically locked during a call or when listening to the answering machine to prevent inadvertent operation. You can briefly deactivate the lock (for 5 seconds) to operate the telephone via the display. The lock then reactivates automatically.

To **unlock** slide across the display from left to right, pressing down on the bottom line.



Please note

When the keypad lock is active, you cannot call emergency numbers.

Operating the touchscreen

You operate the handset mainly via the display.

Icons, list entries, switches and selection areas shown on the display are touch sensitive areas. Touching these areas allows you to set and start functions and navigate between the various display screens (pages).

Selecting functions/list entries

Touch a list entry or the corresponding icon to select the list item (contacts, submenu, call lists) or to activate/deactivate a function.

Scrolling in lists and menus (scrolling vertically)

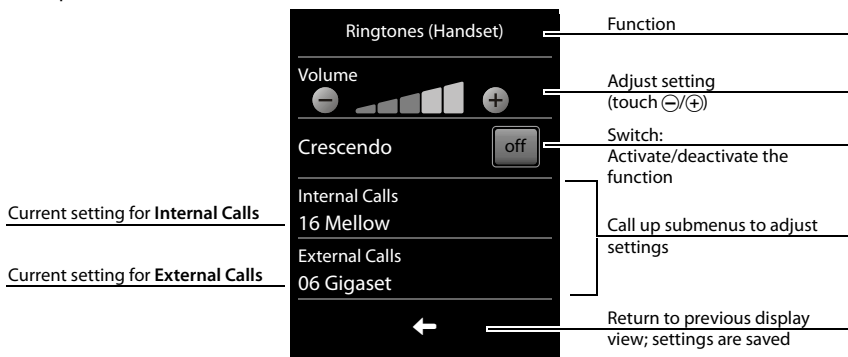
If there are more elements than those shown, a scroll bar appears on the right of the display. This shows the size and position of the visible section.

Slide vertically over the display **while pressing down** to scroll through the display.

Changing settings (user interface elements)

Touch an icon on one of the menu pages to open the corresponding application/function. The display shows the adjustable parameters and their current settings (marked orange), selection options or switches for activating/deactivating an application/function.

Examples:



Switch: Switching functions on/off (activating/deactivating) or selecting functions

Touch the switch briefly to activate/deactivate or select/deselect functions.

The function is activated or selected if the switch is orange (text **on**) or the switch is light grey (✓ icon).

Activated/
selected



or

Deactivated/
deselected

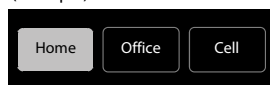


Selection fields

If two or three alternative settings are available for one parameter, these alternatives are displayed in the form of selection fields. The current setting appears in orange.

- ▶ To change it, briefly touch the selection field you require.

Selection field buttons
(example)



Opening the sub-menu to set a parameter

- ▶ Briefly touch the parameter field to open the submenu.

Options and options bar

Many displays have an **options bar** at the bottom. This displays all the actions that you can apply in the current context.

- ▶ Touch an option to perform the corresponding action or touch **Options** to display a list of further options.

Options bar (example)



Return to the previous display

You will see the  icon on many pages.


- ▶ Touch the icon to return to the previous display page.


Entering numbers and text

Use the keypad to enter characters.

When numerous number and/or text fields are displayed (e.g., **First Name** and **Last Name** in a contacts entry), the first field is automatically activated. You need to touch any subsequent fields to activate them. A field is activated when the flashing cursor appears in the field.



Correcting incorrect entries

Briefly touch  to delete the **character** in front of the cursor.

Touch and **hold**  to delete the **word** in front of the cursor.




Entering text

- ◆ Each key between  and  is assigned several letters and characters. The characters are displayed in a selection line at the bottom of the screen when you press a key. The selected character is highlighted. Briefly press the key several times in succession to select the required letter/character.
- ◆ The letter/characters are inserted at the cursor position. You can move the cursor by touching the desired position in the input field.
- ◆ Touch the **Abc** field to switch between lower and upper case for the **subsequent letters**.
- ◆ When editing a contact entry, the first letter and each letter following a space is automatically in upper case.
- ◆ Touch **123** if you want to enter a digit. Touch **Abc** to return to the letter keypad (upper/lower case).
- ◆ Touch **?.@** to open the table with special characters. Touch the desired character to enter it.
- ◆ You can enter special characters (marked/diacritical characters e.g., umlauts) by pressing the corresponding key repeatedly.


Making calls

Making an external call


- ▶ Enter the number and **briefly** press .

Or:

- ▶ **Briefly** press ; enter number.

You can cancel dialling by pressing .

Dialling with the redial list


- ▶ Press and **hold**  to open the redial list.

You have the following options:

- ▶ Press . The phone dials the last dialled number (marked with a green dot).

Or:

- ▶ Touch an entry to open the detail view.

- ▶ Press . The number of the entry marked with the green dot is dialled.

Or:

- ▶ Touch the desired number.

Please note


The redial list contains the last twenty numbers dialled with this handset. You can manage them in the same way as the message lists on your telephone:

- ▶ **Open the detail view:** Touch the entry. The display shows all the available information. In the detail view, you can delete the entry or add the number to the contacts.

Dialling from the call list

Menu key  ▶  Call List

You have the following options:

- ▶ Press . The number of the entry marked with the green dot is dialled.

Or:

- ▶ Touch an entry to open the detail view.


- ▶ Press . The number with the green dot is dialled.

Or:

- ▶ Touch the field with the green dot.

- **No entry in contacts:** The number is dialled.

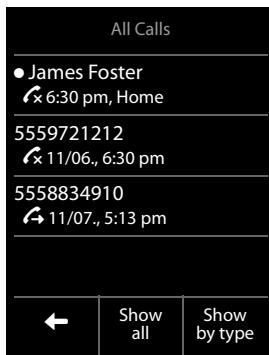
- **Entry in contacts:** Detail view opens.

- ▶ Press . The phone dials the last dialled number (marked with a green dot).

Or:

- ▶ Touch the desired number.

Call list (example)



Please note



If you have **new messages** you can open the call list via the **message pop-up** or the **message page**.

Dialling with the directory


Menu key  ▶  Directory

▶ Scroll through your contacts until the desired entry appears.

You have the following options:

- ▶ Press  to dial the number **marked in green**.
 - There is **only one number** saved: The number is dialled immediately.
 - There are **numerous numbers** saved: The detail view opens.
 - ▶ Press . The number with the green dot is dialled.
- Or:
 - ▶ Touch the desired number.

Or:

- ▶ Touch the name of an entry to open the detail view.
 - ▶ Press . The number of the entry marked with the green dot is dialled.
- Or:
 - ▶ Touch the desired number.

Configuring/selecting QuickDial

Prerequisite: The contacts must contain at least one number.

Menu key  ▶ Settings menu page ▶  QuickDial ▶ Touch the desired QuickDial key.

If no numbers have been saved:

▶ Contacts open ▶ Select a number.

If a number has been saved already:

▶ Delete the number: 
▶ Change the number: **Change** ▶ Contacts open ▶ Select a number.

Select number: Press and hold the corresponding key in idle status.



Please note

If you change/delete a number from the contacts the same number is deleted from the QuickDial list automatically.


One touch call


You can set your phone to dial a previously stored number when you touch **any** key. This enables children who are still too young to enter a number to call a specific number, for example.

Menu key  ▶  One Touch Call

- ▶ Touch . Enter the number you wish to call or edit a stored number. ▶ Press .
- ▶ Activate one touch call with **on**.


If no number has been saved yet, the menu for entering a number is opened. The one touch call function appears on the display when it is activated.


The previously stored number is selected by touching the key. Press the end call key  to cancel dialling.

Exit one touch call mode: Press and hold  key.

Making internal calls



Internal calls to other handsets registered to the same base are free of charge.

Menu key  **Internal Call** ▶ If necessary, select a handset from the list or touch **All Handsets** (group call).

After opening the list, press  to initiate a group call to all handsets.

Accepting a call

You have the following options:

- ▶ Press .
- ▶ If **Auto Answer** is activated, remove the handset from the charger.
- ▶ Gigaset S820A: Touch  **to divert the call to the answering machine** (→ page 19).

Speaker

Activating handsfree mode while dialling


- ▶ Enter the number, press  twice.

Switching between earpiece and handsfree mode




During a call, when establishing the connection and when listening to the answering machine (Gigaset S820A only):

- ▶ Press .

Place the handset in the charger during a call:

- ▶ Press and hold the  key while placing the handset in the charger and hold for a further 2 seconds.

Changing the earpiece, handsfree and headset volume

Use the side keys  /  (→ page 1) to adjust the volume for the current mode (handsfree, earpiece, headset) during a call. The current setting appears on the display . The setting is saved automatically after approximately 2 seconds and the display returns to the previous screen.

Activating/deactivating the microphone (muting)




If you turn the microphone off during a call, your caller can no longer hear you.

- ▶ Touch  to switch the microphone on and off.

Contacts (address book)

Managing contacts entries

Opening the contacts


Menu key  ▶  **Directory** or during a call depending on the situation
 or **Options** ▶ **Directory**

Creating a new entry

- ▶ Open the contacts.
 If no entries have been created
 - ▶ **New Entry**, otherwise
 - ▶ **Options** ▶ **New Entry**
- ▶ Enter the components of each entry via the individual fields (name, number, eMail, birthday, ringtone, picture).

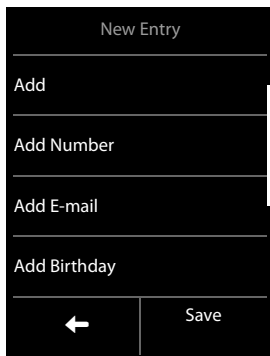
Where necessary, scroll down to see additional components.

To create an entry, you must enter at least one number.

Input in the **E-mail** field: Pressing the  key multiple times allows you to enter frequently used characters: @. - 0 _

The first number in each entry is automatically highlighted in green (●). This number is used when you open the contacts entry and press the talk key.






- ▶ Touch **Save**.



Viewing an entry (detail view)

- ▶ Open contacts ▶ Touch the desired entry.

Editing entries

- ▶ Touch .
- ◆ Change/delete first name, surname, number or eMail address: Touch the entry ▶ Where necessary, touch the relevant field ▶ Delete data by touching  ▶ Where necessary, enter new data ▶ Touch  to confirm. Touch  to exit the menu without saving.
- ◆ Delete a caller picture or ringtone assignment: Touch the relevant entry.
 - ▶ **No Picture / No Ringtone**
- ◆ Delete a birthday: Touch the **Birthday** field. ▶ 

Deleting an entry

- ▶ In the detail view: **Options** ▶ **Delete** ▶ Touch **Yes** to confirm.

Delete all directory entries:



Menu key  ▶ **Settings** menu page ▶  **System** ▶ **List Cleanup** ▶ **Directory**
 ▶ **Delete all directory entries** ▶ Touch **Yes** to confirm.

Transferring an entry/contacts to another handset

Prerequisites:

- ◆ The sending and receiving handsets must both be registered to the same base.
- ◆ The other handset and the base can send and receive contacts entries.


Transferring individual entries

Menu key  ▶  **Directory** ▶ Touch the required entry ▶ **Options** ▶ **Copy**
▶ **Internal Handset** ▶ Select the recipient handset

Transferring the entire contacts

Menu key  ▶  **Directory** ▶ **Options** ▶ **Copy List** ▶ **Internal Handset**
▶ Select the recipient handset

Adding a displayed number to the contacts

- ▶ Touch the desired number. ▶ Touch  or **Options** ▶ **Save Number**.
 - ▶ **New Entry**: The number is copied as the first number of the entry with number type **Home**.
- Or:
 - ▶ Select the entry and
 - Add a number: ▶ Touch **Add**.
 - Or:
 - Overwrite a number: ▶ Select the number you want to overwrite ▶ Touch **Yes**.

For more answer machine functions, see the user guide on the enclosed CD and on the Internet at www.gigaset.com.

Calendar



You can remind yourself of up to **30 appointments**. Birthdays in the contacts are transferred to the calendar.

The current date is highlighted in white in the calendar. Days with appointments are marked with a colored bar. When you select a day, it is briefly highlighted in color.

Saving appointments to the calendar




Prerequisite: the date/time has already been set (→ page 8).

Menu key  ▶  **Calendar**




- ▶ Set the month using  /  ▶ Touch the desired day ▶ **New Entry**
 - The **Text**, **Time**, **Reminder** (you can set a reminder for up to one week in advance of the appointment) and **Reminder Sound** are logged for each appointment.
- ▶ Touch **Save**.

Setting the tones and volumes of the reminder signal

Menu key  ▶ **Settings** menu page ▶  **Audio Settings** ▶ **Reminder Signal**

- ▶ Set the volume using  /  or set increasing volume using the switch next to **Crescendo**.
- ▶ **Signal** ▶ Select the ringtone ▶ Go back with 

Showing/deleting stored appointments

Menu key  ▶  **Calendar** ▶ Touch the desired day to display the appointments list
▶ Touch the desired appointment ▶ Delete appointment  or select, edit and save the entry.


Delete all missed appointments:

Menu key  ▶ **Settings** menu page ▶  **System** ▶ **List Cleanup** ▶ **Appointments**
▶ **Delete all past appointments** ▶ Touch **Yes** to confirm.

Alarm

Prerequisite: the date/time has already been set (→ page 8).

Menu key  ▶  **Alarm** ▶ **on/off**

- ▶ Touch  to change the settings for the alarm:
 - **Time** ▶ Set the hour and minutes for the wake-up time (time setting → page 10)
 - **Days Active** ▶ Set the days when you want the alarm to ring
 - **Melody** ▶ Select a ringtone for the wake-up call
- ▶ Touch **Save** and confirm the security prompt.

A wake-up call is signalled in the display and with the selected ringtone for a maximum of 60 seconds. During a call, the wake-up call is only signalled by a short tone.

Deactivating the wake-up call/repeating after a pause (snooze mode)

- ▶ **Switch off until next wake-up call:** Touch **Off**.
- ▶ **Snooze mode:**
 - Press **Snooze** or any key. The wake-up call is deactivated and then repeated after 5 minutes.
 - Or:
 - Do not press anything. The wake-up call is deactivated after 60 seconds and then repeated after 5 minutes. After the second repetition, the wake-up call is deactivated for 24 hours.

Baby phone/Security Monitor (Room Monitor)

When the baby phone is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset.




The baby phone call to an external number is cancelled after approximately 90 seconds. The talk key and menu keys are locked when the baby phone is activated. The handset's speaker can be switched on or off using the **Two Way Talk** function. If the intercom is activated, you can respond to the baby phone.


When baby phone mode is activated, incoming calls are only indicated on the display (**without a ringtone**). The display backlight is reduced to 50%. Advisory tones are deactivated.

Caution


- ◆ Please check the functionality when you switch on. For example, test its sensitivity. Check the connection if you are diverting the baby phone to an external number. Please note that the baby phone is only activated 20 seconds after being switched on.
- ◆ Activating the function reduces the operating time of your handset. If necessary, place the handset in the charger.
- ◆ The handset should be positioned 1 to 2 meters away from the baby. The microphone must be pointed towards the baby.
- ◆ No answering machine may be activated at the destination number.

Changing the settings

Menu key  ▶  Room Monitor ▶ Set  ▶ Alarm To (Internal or External), Two Way Talk on/off, Sensitivity (High or Low) ▶ Save

- ◆ **Internal:** Select the internal handset from the list.
- ◆ **External:** Enter the destination number ▶ Confirm with .



Activating/deactivating the baby phone

- ▶ **Activate:** Menu key  ▶  Room Monitor ▶ on
- ▶ **Deactivate:** Deactivate the switch on the idle display.

Cancelling/deactivating the baby phone call

To cancel a baby phone call: Press .

Deactivating the baby phone remotely

- ▶ Accept the baby phone call and press keys  .

ECO DECT – Reducing transmission power (radiation)

On delivery, the device is set to maximum range. This guarantees optimised wireless management. To further reduce the transmission power:

Shorten the range – reduces the transmission power by up to 80%

- ▶ Open the status page ▶ **Max. Range off**



For more answer machine functions, see the user guide on the enclosed CD and on the Internet at www.gigaset.com.

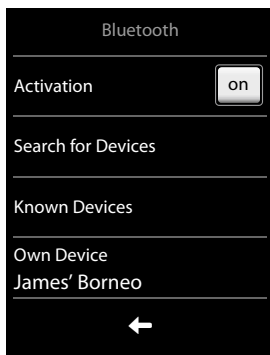
Bluetooth devices

Up to 5 data devices (PC, PDA, mobile phone) and one Bluetooth headset can be registered on the handset. The distance to the Bluetooth device should not exceed 10 m.

Activating/deactivating Bluetooth mode

You can activate/deactivate Bluetooth mode using the status page (→ enclosed poster) or via

Menu key  ▶ Settings menu page ▶  Bluetooth
▶ Activation on/off



Searching for and pairing Bluetooth devices



Starting the search


- ▶ Start the search via **Search for Devices** in the **Bluetooth** sub-menu.

Trusting the device - adding the device to the known devices list

- ▶ Select the device in the **Devices found** list ▶ **Trust Device** ▶ If necessary, enter the PIN of the device you want to register and press to confirm.
- ◆ PIN for a **data device**: Enter any PIN on the handset and then also on the data device.
PIN for a **headset**: In general, **0000** is preset. Therefore, you only need to enter the PIN in exceptional cases.



Editing the list of known (trusted) devices

A  next to the device name in the list indicates a headset and  indicates a data device.

- ▶ Open the **Known Devices** list ▶ Select device ▶ View device information ▶ Touch  to delete the device ▶ Touch **Yes** to confirm.
- Or:
 - ▶ Touch the **Name** field ▶ Change the name and touch to confirm.

Rejecting/accepting an unregistered Bluetooth device

If an unknown Bluetooth device tries to establish a connection, you will be asked to enter the device PIN (bonding).

- ▶ **Reject**: Touch  or .
- ▶ **Accept**: Enter device PIN ▶ Press to confirm.
 - ▶ **Yes**: Add to the **Known Devices** list or
 - ▶ **No**: Use the device temporarily.

Changing the Bluetooth name of the handset

Menu key  ▶ Menu page **Settings** ▶  **Bluetooth** ▶ **Own Device** ▶ Touch the name
▶ Touch  to delete name ▶ Enter new name ▶ Touch to confirm

For more answer machine functions, see the user guide on the enclosed CD and on the Internet at www.gigaset.com.

Industry Canada Certification

Operation is subject to the following two conditions (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network, protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together.

This precaution may be particularly important in rural areas

NOTE: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

This product meets the applicable Industry Canada technical specifications.

The Ringer Equivalence Number is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all devices does not exceed five.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

FCC / ACTA Information

Warning: Changes or modifications to this unit not expressly approved by Gigaset Communications USA LLC could void the FCC authority to operate the equipment. This includes the addition of any external antenna device.

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of the base station is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA.

A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be

certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

A copy of the supplier's Declaration of Conformity (SDoC) is available at this Internet address: www.gigaset.com/docs.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance, that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service. If you experience trouble with this telephone system, disconnect it from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

If trouble is experienced with this equipment, for repair or warranty information, please contact Support at **1-866 247-8758**

tollfree. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved. This equipment is of a type that is not intended to be repaired by the Customer (user).

This telephone system may not be used on coin service provided by the telephone company. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information. Privacy of communications may not be ensured when using this phone.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

This telephone system equipment has been tested and found to comply with the limits for Class B digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Some cordless telephones operate at frequencies that may cause interference to nearby TV's and VCR's; to minimize or prevent such interference, the system base should not be placed near or on top of a TV or VCR; and, if interference is experienced, moving the base farther away from the TV or VCR will often reduce or eliminate the interference.

However, there is no guarantee that interference will not occur in a particular installation. If this telephone system does cause harmful interference to radio or television reception, which can be determined by turning the system off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the base station and receiver.
3. Connect the base station into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio TV technician for help.

Notice for Direct Inward Dialing ("DID")

ALLOWING THIS EQUIPMENT TO BE OPERATED IN SUCH A MANNER AS TO NOT PROVIDE FOR PROPER ANSWER SUPERVISION IS A VIOLATION OF PART 68 OF THE FCC'S RULES.

Notice to Hearing Aid Wearers:

This phone system is compatible with inductively coupled hearing aids.

Power Outage:

In the event of a power outage, your cordless telephone will not operate. The cordless telephone requires electricity for operation. You should have a telephone that does not require electricity available for use during power outages.

Notice:

The installation of the base unit should allow at least 8 inches between the base and persons to be in compliance with FCC RF exposure guidelines.

For body worn operation, the portable part (handset) has been tested and meets FCC RF exposure guidelines. Use with an accessory that contains metal parts may not ensure compliance with FCC RF exposure guidelines.

Notice to telephone company service:

If you need service from your telephone company, please provide them with the information

- Facility interface Code (FIC)
- Service Order Code (SOC)
- Universal Service Order Code (USOC)

as indicated on the label on the bottom side of the base station.

Safety precautions

Before using your telephone equipment, basic safety instructions should always be followed to reduce the risk of fire, electric shock and injury to persons.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
5. Place this product securely on a stable surface. Serious damage and/or injury may result if the unit falls.
6. Slots or openings in the cabinet and the back and bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. This product should never be placed near or over a radiator or heat register, or in a place where proper ventilation is not provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of AC line power to your home, consult your dealer or local power company.
8. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.
9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in the risk of fire or electric shock. Never spill liquid of any kind on this product.
11. To reduce the risk of electric shock or burns, do not disassemble this product. Take it to a qualified service center when service is required. Opening or removing covers may expose you

to dangerous voltages, dangerous electrical current or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used. Disconnect TNV circuit connector before removing cover.

12. Unplug the product from the wall outlet and refer servicing to qualified service personnel under the following conditions:

- a.) When the power cord is damaged or frayed.
- b.) If liquid has been spilled into the product.
- c.) If the product has been exposed to rain or water.
- d.) If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and may require extensive work by a qualified technician to restore the product to normal operation.
- e.) If the product has been dropped or physically has been damaged.
- f.) If the product exhibits a distinct change in performance.

13. Avoid using a telephone (other than a cordless type) during a thunderstorm. There may be a remote risk of electrical shock from lightning. Therefore we suggest a surge arrester.

14. Do not use the telephone to report a gas leak in the vicinity of the leak.

15. Emergency/911 numbers may not be dialed if the keypad is locked.

16. Minimum No. 26 AWG telecommunication line cord must be used with this phone.



ETL LISTED

CONFORMS TO
ANSI/UL STD 60950-1
CERTIFIED TO
CAN/CSA C22.2 No.60950-1

Intertek
3187698

BATTERY SAFETY PRECAUTIONS

To reduce the risk of fire, injury or electric shock, and to properly dispose of batteries, please read and understand the following instructions.

CONTAINS NICKEL METAL HYDRIDE BATTERY. BATTERY MUST BE RECYCLED OR DISPOSED OF PROPERLY. DO NOT DISPOSE OF IN MUNICIPAL WASTE.

1. Only use the batteries specified for use with this product.
2. **DO NOT USE NICKEL CADMIUM OR LITHIUM BATTERIES**, or mix batteries of different sizes or from different manufacturers in this product. **DO NOT USE NONRECHARGEABLE BATTERIES.**
3. Do not dispose of the batteries in a fire; the cells may explode. Do not expose batteries to water. Check with local codes for special disposal instructions.
4. Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. The electrolyte may be toxic if swallowed.
5. Exercise care in handling the batteries in order not to short the batteries with conducting materials such as rings, bracelets, and keys. The batteries or conducting material may overheat and cause burns or fire.
6. Charge the batteries provided with, or identified for use with, this product only in accordance with the instructions and limitations specified in the user's manual. Do not attempt to charge the batteries with any means other than that specified in the users manual.
7. Periodically clean the charge contacts on both the charger and handset.

Service (Customer Care)

Customer Care Warranty for Cordless Products
To obtain Customer Care Warranty service,
product operation information, or for problem resolution, call:
Toll Free: 1-866 247-8758
tollfree

End-user limited warranty

This product is covered by a one year limited warranty. Any repair replacement or warranty service, and all questions about this product should be directed to: **1-866 247-8758**
 -----tollfree.

This limited, non-transferable warranty is provided to the original buyer/end-consumer ("you") for systems, handsets and accessories (collectively, "Product") provided by Gigaset Communications USA LLC or Gigaset Communications Canada Inc. (collectively "Gigaset NAM"). Gigaset NAM warrants to you that at the date of purchase, the Product is free of defects in workmanship and materials and the software included in the Product will perform in substantial compliance to its program specifications.

1. WARRANTY PERIOD

The Product warranty period is one (1) year from the original date of purchase by you. Proof of purchase (*e.g.*, sales slip or invoice) must be provided with any Product returned during the warranty period. Batteries supplied with the Products are warranted to be free from defects at the time of purchase only.

2. EXCLUSIVE REMEDY

Gigaset NAM's entire liability and your exclusive remedy if the Product is defective in materials or workmanship during the warranty period and is returned shall be that the Product will be repaired or replaced as set forth in Section 4 below. Reconditioned replacement components, parts or materials may be used in the replacement or repair. Data in the memory of the Product may be lost during repair.

3. THIS LIMITED WARRANTY DOES NOT COVER AND IS VOID WITH RESPECT TO THE FOLLOWING:

- Cosmetic damage, physical damage to the surface of the Product, including, without limitation, breakage, cracks, dents, scratches or adhesive marks on the LCD screen or outside casing of the Product.
- Products which have been repaired, maintained or modified (including the antenna) by anyone other than Gigaset NAM or a Gigaset NAM-approved repair facility, or that have been improperly installed.
- Cost of installation, removal or reinstallation.
- Damage due to any telephone, electronic, hardware or software program, network, Internet or computer malfunctions, failures, or difficulties of any kind, including without limitation, server failure or incomplete, incorrect, garbled or delayed computer transmissions.
- Equipment and components not manufactured, supplied or authorized by Gigaset NAM.
- Modification of the Product's components, or operation of the Product in an unsuitable environment or in a manner for which it is not intended, including but not limited to failures

or defects caused by misuse, abuse, accidents, physical damage, abnormal operation, improper handling or storage, neglect, alterations, unauthorized installation, removal or repairs, failure to follow instructions, problems caused by the carrier's network coverage, exposure to fire, water or excessive moisture or dampness, floods, or extreme changes in climate or temperature, acts of God, riots, acts of terrorism, spills of food or liquids, viruses or other software flaws introduced into the Product or other acts which are not the fault of Gigaset NAM and which the Product is not specified to tolerate, including damage caused by mishandling or blown fuses.

- Products which have had warranty stickers, electronic serial number and/or serial number label removed, altered, rendered illegible or fraudulently applied to other equipment.
- Signal reception problems (unless caused by defect in material or workmanship in the Product).
- Products operated outside published maximum ratings.
- Performance of the Products when used in combination with other products or equipment not manufactured, supplied or authorized by Gigaset NAM.
- Consumables (such as batteries and fuses).
- Payments for labor or service to representatives or service centers not authorized to perform product maintenance by Gigaset NAM.
- Loss of data.
- Testing and examination discloses that the alleged defect or malfunction in the Product does not exist.

This warranty does not cover customer education, instruction, installation or removal, set up adjustments, problems related to service(s) provided by a carrier or other service provider, and/or signal reception problems. Gigaset NAM shall not be responsible for software, firmware, information, or memory data contained in, stored on, or integrated with any Products returned for repair, whether under warranty or not. This warranty is valid only in the country in which it is purchased (*i.e.*, the United States of America or Canada respectively, but not both).

USE WITH ACCESSORIES NOT SUPPLIED BY GIGASET NAM OR NOT OTHERWISE EXPRESSLY AUTHORIZED BY GIGASET NAM MAY VOID WARRANTY.

4. WARRANTY CLAIM PROCEDURE

All warranty claims must be made by notifying Gigaset NAM prior to the expiration of the warranty period. Gigaset NAM's obligation to provide warranty support shall not extend past the end of the warranty period, except that any product repaired or replaced during the warranty period shall continue to be warranted for the balance of such warranty period or thirty (30) days, whichever is greater.

Support service will be provided for you by accessing the toll free customer service number:
1-866 247-8758

----- tollfree

5. LIMITATION OF WARRANTY

Gigaset NAM makes no warranty or representation that the software in the Products will meet your requirements or will work in combination with any hardware or applications software products provided by third parties, that the operation of the software will be uninterrupted or error free, or that all defects in the software products will be corrected.

6. LIMITATION ON REMEDIES; NO CONSEQUENTIAL OR OTHER DAMAGES

Your exclusive remedy for any breach of this limited warranty is as set forth above. Except for any refund elected by Gigaset NAM, **YOU ARE NOT ENTITLED TO ANY DAMAGES, INCLUDING BUT**

NOT LIMITED TO CONSEQUENTIAL DAMAGES, if the Product does not meet the limited warranty, and, to the maximum extent allowed by applicable law, even if any remedy fails of its essential purpose. The terms below ("Exclusion of Incidental, Consequential and Certain Other Damages") are also incorporated into this limited warranty. Some states/jurisdictions/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights. You may have others which vary from state/jurisdiction/province to state/jurisdiction/province.

7. DISCLAIMER OF WARRANTIES

GIGASET NAM AND ITS SUPPLIERS PROVIDE THE PRODUCT AND SUPPORT SERVICES (IF ANY) AS IS AND WITH ALL FAULTS. THE LIMITED WARRANTY IS IN LIEU OF ANY OTHER EXPRESS WARRANTIES (IF ANY) CREATED BY ANY DOCUMENTATION OR PACKAGING EXCEPT FOR THE LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IS IN LIEU OF ANY IMPLIED OR STATUTORY WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, OF ACCURACY OR COMPLETENESS OR RESPONSES, OF RESULTS, OF WORKMANLIKE EFFORT, OF LACK OF VIRUSES AND OF LACK OF NEGLIGENCE, ALL WITH REGARD TO THE PRODUCT, AND THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES. ALSO, THERE IS NO WARRANTY OR CONDITION OF TITLE, QUIET ENJOYMENT, QUIET POSSESSION, OR CORRESPONDENCE TO DESCRIPTION OR NONINFRINGEMENT WITH REGARD TO THE PRODUCT. Some states/jurisdictions/provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you. If an implied warranty or condition is created by your state/province and federal or state/provincial law prohibits disclaimer of it, you also have an implied warranty or condition, BUT ONLY AS TO DEFECTS DISCOVERED DURING THE PERIOD OF THIS LIMITED WARRANTY (ONE YEAR). AS TO ANY DEFECTS DISCOVERED AFTER THE ONE YEAR PERIOD, THERE IS NO WARRANTY OR CONDITION OF ANY KIND. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state/province to province. In no event shall Gigaset NAM's liability exceed the cost of repairing or replacing defective Products as provided herein, and any such liabilities will terminate upon expiration of the warranty period.

Any supplements or updates to the Product or the software in the Product, including without limitation, any (if any) software fixes or upgrades or bug fixes provided to you after the expiration of the one year limited warranty period are not covered by any warranty or condition, express, implied or statutory.

8. EXCLUSION OF INCIDENTAL, CONSEQUENTIAL AND CERTAIN OTHER DAMAGES

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL GIGASET NAM, SELLER OR THEIR SUPPLIERS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS OR CONFIDENTIAL OR OTHER INFORMATION, FOR BUSINESS INTERRUPTION, FOR PERSONAL INJURY, FOR LOSS OF PRIVACY, FOR FAILURE TO MEET ANY DUTY INCLUDING OF GOOD FAITH OR OF REASONABLE CARE, FOR NEGLIGENCE, AND FOR ANY OTHER PECUNIARY OR OTHER LOSS WHATSOEVER) ARISING OUT OF OR IN ANY WAY RELATED TO THE USE OF OR INABILITY TO USE THE PRODUCT, THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES, OR OTHERWISE UNDER OR IN CONNECTION WITH ANY PROVISION OF THIS LIMITED WARRANTY, EVEN IN THE EVENT OF THE FAULT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, BREACH OF CONTRACT OR BREACH OF WARRANTY OF GIGASET NAM OR SELLER OR ANY SUPPLIER, AND EVEN IF GIGASET NAM OR SELLER OR ANY SUPPLIER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. REPAIR OR REPLACEMENT, AS PROVIDED UNDER THE WARRANTY, IS YOUR SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THE LIMITED WARRANTY.

9. LIMITATION OF LIABILITY AND REMEDIES

NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED ABOVE AND ALL DIRECT OR GENERAL DAMAGES), THE ENTIRE LIABILITY OF GIGASET NAM, SELLER AND ANY OF THEIR SUPPLIERS UNDER ANY PROVISION OF THIS LIMITED WARRANTY AND YOUR EXCLUSIVE REMEDY FOR ALL OF THE FOREGOING (EXCEPT FOR ANY REMEDY OF REPAIR OR REPLACEMENT ELECTED BY GIGASET NAM OR SELLER OR SUPPLIER WITH RESPECT TO ANY BREACH OF THE LIMITED WARRANTY) SHALL BE LIMITED TO THE GREATER OF THE AMOUNT ACTUALLY PAID BY YOU FOR THE PRODUCT OR FIVE DOLLARS (\$5.00 USD/CAN). THE FOREGOING LIMITATIONS, EXCLUSIONS AND DISCLAIMERS SHALL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

10. GOVERNING LAW

If this Product was purchased in the United States of America this limited warranty will be governed by the laws of Texas, and exclude the United Nations Convention on Contracts for the International Sale of Goods. If this Product was purchased in Canada this limited warranty will be governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein, and exclude the United Nations Convention on Contracts for the International Sale of Goods.

If you want to learn more about Gigaset Service or for Support on your Gigaset phone, visit our web site at <http://www.gigaset.com> or please call **1-866 247-8758**

-----tollfree.

Issued by

Gigaset Communications GmbH

Frankenstr. 2a, D-46395 Bocholt

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Product attributes subject to change.

We reserve the right, to make changes without notice in equipment design and/or components.

Part Number: A31008-M2404-R301-1-3S43

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Please note

Signs of wear on the display and housing are excluded from the warranty.

Index

- A**
- Activate/deactivate the function 21
 - Activating/deactivating the display lock . . 20
 - Advisory message 18
 - Alarm 28
 - Announcement (ans. mach.) 18
 - Answering machine. 18
 - activating/deactivating. 18
 - deleting individual messages. 19
 - playing back messages 19
 - recording a personal announcement/
advisory message 18
 - setup 18
 - time control 18
 - Area code - prefix. 11
- B**
- Baby phone 28
 - Back function 22
 - Base
 - connecting to power/telephone
network 6
 - setting 8
 - setting up. 5
 - wall mounting 5
 - Battery
 - charging. 8
 - charging status 13
 - inserting. 7
 - Battery charging status 13
 - Bluetooth
 - activating. 30
 - changing device name 30
 - list of known devices. 30
 - registering devices 30
 - searching for devices. 30
 - starting a search 30
- C**
- Calendar. 27
 - Call
 - accepting 25
 - external 23
 - internal. 25
 - Call screening during recording
(ans. mach.) 19
 - Caller picture 26
- Calling
 - external 23
 - internal 25
- Changing
 - device name (Bluetooth) 30
- Changing settings
 - user interface elements 21
- Charger (handset)
 - connecting 6
 - setting up 5
- Cloud synchronization 12
- Configuring QuickDial 24
- Contacts. 26
 - copying number from text 27
 - managing entries 26
 - saving entry 26
 - sending entry/list to handset. 27
 - sending to handset. 27
 - synchronising with PC or MAC s. CD
- Correcting incorrect entries 22
- Customer Care. 35
- D**
- Deactivating baby phone 29
 - Deleting
 - announcement for ans. mach. 18
 - Destination number (baby phone) 29
 - Dialling
 - using the call list 23
 - using the redial list 23
 - with directory 24
 - Directory 26
 - copying number from text. 27
 - managing entries 26
 - saving in contacts. 26
 - sending entry/list to handset. 27
 - sending to handset. 27
 - synchronising with PC or MAC s. CD
 - Directory, see contacts
 - Display icons 13
 - Display lock
 - activating/deactivating 20
 - Dot, green 23, 24

Index

- E**
- Earpiece mode 25
 - Earpiece volume 25
 - ECO DECT 29
 - End call/end key 1
 - End key, see End call/end key
 - Entering special characters 22
 - Entering text 22
 - Entering umlauts 22
- F**
- Flash key 1
- G**
- Getting started 5
 - Green dot 23, 24
 - Group call 25
- H**
- Handset
 - activating/deactivating 20
 - connecting charger 6
 - earpiece volume 25
 - in idle status s. Poster, 1, 11
 - loading caller pictures s. CD
 - loading pictures s. CD
 - loading ring tones s. CD
 - muting 25
 - paging s. CD
 - registering multiple handsets s. CD
 - setting 8
 - setting up 6
 - speaker volume 25
 - using it as a baby phone 28
 - Handset + base 8
 - Handset operating time
 - in baby phone mode 29
 - Handsfree volume 25
 - Hearing aids 4
- I**
- Icons
 - options bar 13
 - status bar 13
 - Idle display s. Poster, 1, 11
 - Idle status
 - returning to 20
 - Incorrect entry correction 22
 - Industry Canada Certification 31
 - Installation wizard 8
 - Internal call 25
- K**
- Keypad/display lock on/off 1, 20
- Keys**
- end call/end key s. Poster, 1, 23
 - handset s. Poster, 1
 - menu key s. Poster, 1
 - paging key (base) 2
 - talk key s. Poster, 1
- L**
- List
 - cleaning up 19, 26, 28
 - known devices (Bluetooth) 30
 - Lock
 - activating/deactivating 20
 - Lower/upper case 22
- M**
- Making calls
 - accepting a call 25
 - external 23
 - internal 25
 - Marked characters 22
 - Medical equipment 4
 - Menu key s. Poster, 1
 - Menu pages s. Poster
 - Menu tree 15
 - Menu, setting options s. Poster, 15
 - Message pop-up s. Poster
 - Messages page s. Poster
 - Mini USB connection socket 1
 - Mounting the base on the wall 5
 - Muting the handset 25
- N**
- Number
 - as destination for baby phone 29
 - copying to directory 27
 - saving in contacts 26
 - Numbers, entering 22
- O**
- One touch call 24
 - Opening the submenu 21
 - Options 22
 - Options bar 22
 - icons 13
 - Overview of handset s. Poster, 1

- P**
- Package contents 5
 - Paging 2
 - Paging key 2
 - Phone
 - operating 20
 - Playing back
 - announcement (ans. mach.) 18
 - message (ans. mach.) 19
 - Power adapter 4
 - Prefix for area code 11
- Q**
- QuickDial
 - configuring 24
 - QuickSync
 - (software for Windows and Mac) ..s. CD
- R**
- Radiation 29
 - Range 5
 - Recording
 - announcements (ans. mach.) 18
 - Rubber seal 7
- S**
- Safety precautions 4
 - Selection fields 21
 - Sending
 - complete contacts to handset 27
 - contacts entry to handset 27
 - Service (Customer Care) 35
 - Setting
 - area code 8
 - country 8
 - date 8
 - display language 8
 - time 8
 - Setting up, handset 6
 - Settings menu s. Poster, 15
 - Settings options
 - answering machine 18
 - Side keys s. Poster, 1
 - Signal strength 13
 - Snooze mode (alarm) 28
 - Speaker 25
 - Status bar, icons s. Poster, 1, 13
 - Status page s. Poster
 - Switch 21
 - Switching on/off
 - microphone (handset) 25
 - Synchronizing directory 12
 - Synchronizing Google contacts 12
- T**
- Technical Data, s. CD
 - Time control
 - answering machine 18
 - Time, setting 8
 - Tones + signals 12
 - Touchscreen 1
 - operating 20
- U**
- Upper/lower case 22
 - USB connection socket 1
 - USB connection, rubber seal 7
 - User interface elements 21
 - Using the redial list 23
- V**
- VIP ringtone 26
 - Volume
 - handsfree/earpiece volume
 - of handset 25

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