Gigaset

Congratulations

By purchasing a Gigaset, you have chosen a brand that is fully committed to sustainability. This product's packaging is eco-friendly! To learn more, visit www.gigaset.com.



GIGASET. INSPIRING CONVERSATION.

Preparing the handset

Insert the rubber seal for the USB plug socket into the groove.



▶ Insert the batteries with the polarity in the correct direction

The polarity is indicated in the battery compartment



- ▶ Insert the battery cover from
- ▶ Then press the cover until it clicks

To **reopen the battery cover** to replace the battery:

▶ Insert your fingernail into the notch on the top of the cover and push downwards.



Charging the battery



The battery is supplied with a partial charge. Please charge it completely before use.

▶ Charge the handset in the base for **9.5 hours**.

Please note

The handset must only be placed in the designated base or charger.

Pack contents



one Gigaset Base station

one power adapter for the base 3 one phone cord one Gigaset handset

5 two batteries

If you have purchased a model with multiple handsets, the package should contain two batteries, one battery cover, one rubber seal for the USB connection, one belt clip and one charger 11 with a power adapter 2 for each additional handset.



6 one battery cover

8 one belt clip

guide

one rubber seal for the USB connection

one user guide plus one Quick start



Connecting the base station

- ▶ Plug the telephone cable into the connection socket 11 on the back of the base until it clicks into place; then push the cable into the clips.
- Plug the power adapter cable into the socket 2 on the back of the base and twist the angle plug underneath the cable clips.
- First, connect the power adapter 3.
- ▶ Then connect the phone jack 4.

Please note:

- ▶ The power adapter must always be connected, as the phone will not operate without a
- ▶ Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary.

Connecting the handset charger (if included)



- ▶ Connect the flat plug to the power adapter 1.
- ▶ Plug the power adapter into the plug socket 2. If you have to remove the plug from the charger
- ▶ Disconnect the power adapter from the mains power supply.
- ▶ Press the release button 3 and disconnect the plug 4.

Frequently asked questions

Q: There is no dial tone.

- A: Press call button for 2 seconds (long press) to obtain dial tone. A short press opens the redial list.
- Q: The line is crackling / not clear.
- A: Have you used the new line cable provided? Please do not use an old cable.
- Q: The display is not clear / seems to be broken.
- A: The display is protected by a plastic film, please make sure you have removed the protective film.
- Q: The handset is not registered.
- A: If your handset is not registered, please follow the Registration handset procedure.
- Q: The caller ID is not working.
- A: Have you subscribed to this service (CLIP) from your provider?
- Q: Message indicator flashing and I cannot retrieve my message.
- A: Message indicator will flash to indicate missed calls as well as new messages of text messages. (see user manual)

Please check:

Have you used the phone cord supplied Have you fully inserted the power cable into the base station Have you inserted the batteries correctly Have you charged the battery for 9.5 hours Have you set up the Date/Time

To download the latest manuals, visit our web-site: http://www.gigaset.com

You have questions? As a Gigaset customer, you can take advantage of our comprehensive service offerings. You can find help quickly in this User Manual and in the service pages of our Gigaset online portal: http://www.gigaset.com

If you have problems setting up or operation this product please call GIGASET UK HELPLINE +44 84503 18190 GIGASET IRL HELPLINE +353 818 200 033

Product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark as well as on the bottom of the base station for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

Setting up the base and handset

The installation wizard starts automatically the first time your handset is connected to the base after switching on or after registration. It helps you to configure the following key settings on the handset and base.



1.04.2012

Time

15:30

If you want to adjust the settings at a later date:

▶ Touch the **Skip Settings** option at the bottom of the

The handset then switches to idle status. You can configure the settings at any time using the Settings menu on your handset.

To configure the settings:

Set the

Time

- Date

Setting the time

Setting the time format

The time format setting is indicated by **O**.

▶ Touch the oicon to change the format.

return to the Date and Time page.

The Date and Time submenu opens.

- Time Format (12 hrs/24 hrs)

(see the following illustrations).

▶ Touch the **Time** field to configure this setting.

Date Order (Day Month Year/Month Day Year)

by touching the fields in sequence and adjusting the settings

The current position is shown in colour and the digit flashes.

▶ Enter the digits via the keypad. You can change the cursor

position by touching the digit you want to change.

▶ Touch the ✓ icon to save your changes or press ☐ to

return to the **Date and Time** page without saving any

➤ Touch the ☐ icon. The setting is saved automatically. You

onth Day Yea

Date

01.01.2012

Setting the date order The date order setting is indicated by \mathbf{Q} . ▶ Touch the ☐ icon to change the format.

Setting up the base and handset

Setting the date

changes.

▶ Touch the icon. The setting is saved automatically. You return to the **Date and Time** page.

The current position is shown in colour and the digit

▶ Enter the digits via the keypad. You can change the

cursor position by touching the digit you want to

▶ Touch the ✓ icon to save your changes or press ← to

return to the **Date and Time** page without saving any

▶ Touch Save to return to the Welcome page.

Setting the display language The current language is displayed under Display

If you want to change the setting:



Deutsch

ermany

Area (Dial Code)

not configured)

▶ Touch the **Display Language** field. The current language setting is indicated by .

▶ Touch the oicon next to the language you want to set. If your language is not displayed, the list may be "longer" than the display. You must then scroll through the list. To do

this, put a finger on the display and move it slowly upwards

▶ Touch the icon. The setting is saved automatically. You return to the Welcome page.

Setting the answering machine language ▶ Touch the AM Phrase Language field. isplay Language ▶ Set the answering machine language as described Deutsch AM Phrase Languag

Setting the country

Set the country in which you are going to use the phone.

- ▶ Touch the Country field.
- ▶ Set the country as described above.

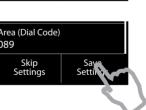
Entering the local area code ▶ Touch the Area (Dial Code) field.

Setting up the base and handset



The **Local Prefix** is the country-specific area code that precedes the **Local Area Code** when the country code is not dialled. In Germany, the "0" Local Area Code is then e.g., 89 for Munich or 221 for Cologne. ▶ Enter the Local Prefix of your country (max. 4 characters;

- "0" in the example). The field is already populated for the selected country.
- ▶ Briefly touch the second input field and enter the Local Area Code (maximum 8 characters, "89" in the example). You can correct incorrect entries using #
- ▶ Touch ✓ after entering the numbers to save the entry.

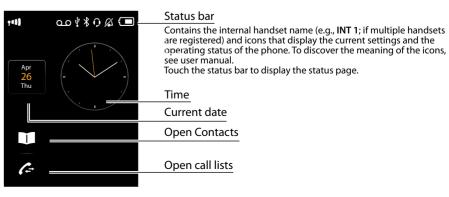


The Welcome page is displayed again.

▶ Touch the **Save** option to save your settings.

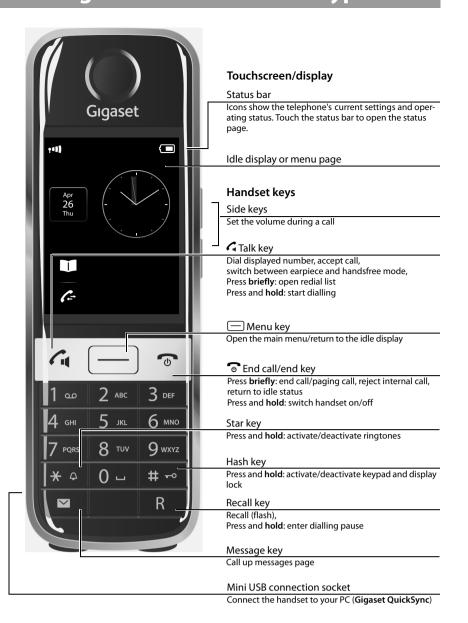
Handset in idle status (configurable page)

Once you have configured all the necessary settings, your handset switches to idle status. The **configurable page** that you can customise is displayed. Here, you can compile important functions for quick access. Some are set by default.



Your phone is now ready for use.

Gigaset S820A - Touch & Type



Using lists

The redial list contains the twenty numbers last dialled with the handset. To dial a number:

- ▶ In idle state **briefly** press **ત** to open the redial list. ▶ Press C. The phone dials the last dialled number (marked with a green dot). Or:
- ▶ Touch an entry to open the detail view. ▶ Press . The number of the entry marked with the green dot is dialled. Or:

Managing entries in the redial list

▶ Open redial list. ▶ Touch an entry. The detail view for this entry opens.

▶ You can delete the entry or save the number in Contacts.

Call list

The last 20 entries are shown in the call list.

- ▶ Opening the call list via the messages page or message pop-up opens the Missed Calls list.
- Opening the call list via the Applications menu page opens the list of all calls.

You can switch between call lists:

- ◆ Show all: Full list of all calls (missed, outgoing, incoming)
- Show by type > Missed: List of missed (unaccepted) calls
- ◆ Show by type ▶ Accepted: List of accepted calls and calls recorded by the answering
- ◆ Show by type ▶ Outgoing: List of outgoing calls (dialled numbers)
- ▶ Open the detail view: Touch the entry. The display shows all the available information. In the detail view, you can delete the entry or add the number to the contacts.

Call list (example)

James Foster

√x 18:30, Home

01712233445566 **√**× 11.06., 18:30

Missed Calls

List entry

The following information is displayed in the list entries:

- ◆ The list type (in the header)
- oo (Call on the answering machine) SMS list: ☑ (unread), ٰⓒ (read) Answering machine list: 00 (call on the answering
- The icon is red for new (unread) entries. Caller's number. The caller's name and number type (Home, Office, Mobile) is displayed instead if the caller's number is stored in the contacts. For missed calls, the number of calls
- from this number is also shown in square brackets. ◆ Date and time of call (if set).

Open the detail view: Touch an entry. The display shows all the available information. The message is played back in the answering machine list. The SMS text is displayed in the SMS inbox list. You can delete the entry or copy the number for the entry to the contacts.

Call back a caller from the calls list: In the detail view, briefly touch the name or number. If you press the $\boldsymbol{\varsigma}$ key after you have opened a list, the number for the entry marked by a green dot is Switching the handset on/off Press and **hold** the end call key o. You will hear a melody.

Switching off the handset is only possible in idle state.

Operating the touchscreen

Icons, list entries, switches and selection areas shown on the display are sensitive areas. Touching these areas allows you to set and start functions and navigate between the various display screens

Using the phone

Selecting functions/list entries

Touch a list entry or the corresponding icon to select the list item (contacts, submenu, call lists) or to activate/deactivate a function.

Switching functions on/off or selecting functions

Touch the switch briefly to switch on/off or select/deselect

The function is switched on or selected if the switch is orange (text on) or the switch is light grey (✓ icon).

Options and options bar

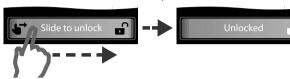
Many displays have an **options bar** at the bottom. This displays all the actions that you can apply in the current context.

▶ Touch an option to perform the corresponding action or touch **Options** to display a list of further options.

Activating/deactivating the automatic display lock

The display is automatically locked during a call or when listening to the answering machine to prevent inadvertent operation. You can briefly deactivate the lock (for 3 seconds) to operate the telephone via the display. The lock then reactivates automatically.

To unlock slide across the display from left to right, pressing down on the bottom line



Options bar (example)

Conf-erence

Making calls

Making an external call

- ▶ Enter the number and **briefly** press C. Or:
- Press and hold G; enter number. You can cancel dialling by pressing .

Accepting a call

You have the following options:

- Press <a>C.
- ▶ Take the handset out of the charger, if **Auto Answer** is activated.
- ▶ Touch to divert the call to the answering machine.

For calling line identification

The number is shown on the display. If the number of the caller is stored in Contacts, additionally the name and number type of the Contacts entry is displayed.

Using lists

Opening lists via the message page in the idle display Messages page (example)

You can call up the messages page by pressing the messages key on the keypad. You can access the following message lists:

- Image: Network mailbox, if your network provider supports this function and the number of
- ◆ SMS inbox
- the network mailbox is stored in your telephone Missed calls list
- Message Centre Number of **new** messages

List type (see above) Number of **old** messages

No new messages Number of **old** messages

The list of missed calls is always displayed. The icon for the network mailbox is always displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain

▶ Touch an icon to open the corresponding list.

Exception: If you touch the icon for the network mailbox, your telephone will dial the number for the network mailbox. No list will open on the display.

Message pop-up

An advisory tone sounds as soon as a **new entry** arrives in a list. The message key also flashes (if activated). The message pop-up is displayed and partially covers the idle display.

The number of new messages in each list is displayed beneath

- **▶ Close the pop-up:** Touch **☒** (top right).
- ▶ Open the list: Touch the relevant list icon. If the network mailbox has been configured: Touching

opens the message page rather than a list. The messages LED flashes (if activated), until you have opened a list or the messages page

Deleting lists

You can delete the entire contents of the individual lists:

▶ Touch the desired list type ▶ Touch **Yes** to confirm.

Message pop-up (example)



Answering machine and/or

Set the recording parameters:

- Open the Recordings sub-menu
- Recording Quality: Longplay or Excellent. matic (10 seconds if there are new messages,

otherwise 18 seconds).

- deactivate the **Call Screening** switch. Switch call screening off for the current recording: Press the end call key .
- the **Play Time Stamp** switch on/off.

Making calls

No calling line identification

Instead of name and number, the following is displayed:

- ◆ External: No number is transferred.
- Withheld: Caller has withheld calling line identification.
- Unavailable: Caller has not requested calling line identification.

- ▶ If you are going to let someone listen in, you should tell the other party that this is happening. Activating while dialling
- ▶ Enter the number, press **ત** twice.

Switching between earpiece and handsfree mode

During a call, when establishing the connection and when listening to the answering machine:

Switching to mute

Deactivate the handset's microphone during an external call. The other parties cannot hear you, but you can still hear the other party.

Switch to mute, cancel muting (activate/deactivate microphone): Touch

Phone settings/applications

All the functions for the base and the handset are provided in a menu (main menu).

▶ Briefly press the middle key when the handset is in idle status.

The main menu is divided into two "pages". The **Applications** page comprises all the applications offered by your base or handset. The Settings page offers all the setting options for the base,

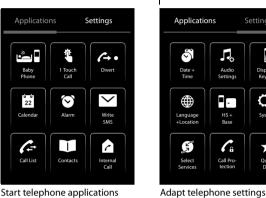
▶ Touch the icon to open the menu of the appropriate setting/application.

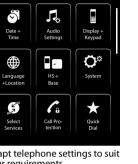
"Settings"

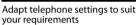
"Applications"

22

C+







Switching between menu pages:

▶ Touch the desired page in the header

Returning to the idle display from anywhere in the menu:

Press the ⁶ key briefly.

Answer machine

Activating/deactivating the answer machine

▶ Activation on/off

Defining Mode

- **Announcement:** Caller can leave messages Advisory Message: Caller only hears a recorded mes-
- Time Control: When activated, enter the time when each mode should be activated via Announcement from/Advisory
- Message from. ► Touch to exit the sub-menu.

Recording a personal announcement/advisory message

▶ Announcements ▶ Announcement or Advisory Message ▶ Record an announcement after the ready tone (minimum 3 seconds up to a maximum of 180 seconds). ▶ ■ Complete and save the recording.

Cancel a recording: Press the end call key of or while recording.

After recording you can:

- Play back the announcement: Touch . Repeat the recording: Touch during playback. Delete the announcement: Touch and Yes

Additional setting options

- Recording Length: 1 min., 2 min., 3 min. or Maximum.
- Ring Delay: No Delay, 10 sec., 18 sec., 30 sec. or Auto-

Select your setting using the relevant parameter field (= selected), save and return with ...
Switch call screening on/off on the handset: Activate/

- Activate/deactivate playback of the recording time: Turn



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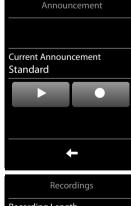
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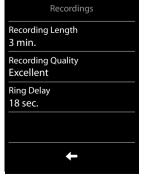
Call Pro-tection

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Contacts

New Entry

ld Name

dd Number

dd eMail

d Ringtone

Opening the contacts

during a call depending on the situation ☐ or **Options** ▶ **Contacts**

Creating a new entry

- ▶ Open the contacts. If no entries have been created ▶ New Entry, otherwise
- **▶** Options **▶** New Entry
- ▶ Enter the components of each entry via the individual fields.

Where necessary, scroll down to see additional components. To create an entry, you must enter at least one number.

If available, confirm each entry with . Touch to exit the menu without saving (exceptions: ringtone and caller picture).

The first number in each entry is automatically highlighted in green (ullet). This number is used when you open the contacts entry and press the talk key.

▶ Touch Save.

Selecting a Contacts entry, navigating in Contacts

If there are more than four entries in your contacts, a scroll bar appears on the right-hand side. You have the following options:

• Scroll to the name you are searching for.

• Enter the first letter of the name via the keypad. The letter appears in the header. The display jumps to the first name that begins with this letter. If necessary, scroll until you reach the desired entry.

Dialling with Contacts

▶ Scroll through your contacts until the desired entry appears. You have the following options: ▶ Press **?** to dial a number of the entry **marked in green**.

There is only one number saved: The number is dialled immediately. There are numerous numbers saved: The detail view opens.

▶ Press **ત**. The number with the green dot is dialled. Or:

Touch the desired number.

▶ Touch the name of an entry to open the detail view.

Press . The number of the entry marked with the green dot is dialled. Or: Touch the desired number.

Viewing an entry (detail view) ▶ Open contacts ▶ Touch the desired entry.

Editing entries

- ▶ Touch ●. ◆ Change/delete first name, surname, number or eMail address: Touch the entry ▶ Where necessary, touch the relevant field ▶ Delete data by touching ☒ ▶ Where necessary, enter new data ▶ Touch ☒ to confirm. Touch ☒ to exit the menu without saving.
- ◆ Delete a caller picture or ringtone assignment: ▶ No Picture/No Ringtone

◆ Delete a birthday: Touch the **Birthday** field ▶ **T**

Deleting an entry ▶ In the detail view: Options ▶ Delete ▶ Touch Yes to confirm.

Answer machine

Playing back messages ▶ Press and **hold** 1 key; the answering machine starts to play new messages straight away

- (prerequisite: no network mailbox is set up).
- ▶ Message playback via the messages page: message key 💌 ▶ 🚥 The answering machine list is opened - Listen to all new messages: Touch Play all new.
- Listen to individual messages: Touch a list entry. Delete all old messages: **Delete all** (only available if there are **no** new messages)
- The following options are available during playback: Adjust the playback volume using the side keys.
- Repeat the last 5 seconds of playback: replay last 5 seconds. ◆ Delete message: ☐.
- ◆ Touch the caller's **number**: Playback is stopped; the caller is called back. ◆ Touch the caller's **name**: Playback is stopped; you can edit the entry in the contacts.

Menu key ▶ Settings menu page System Clean-up List Message Centre Delete

Press the talk key G or Accept.

End recording: End Record

all messages on Answer Machine ▶ Touch Yes to confirm.

Tell the other party that the call is being recorded.

More answering machine functions ♦ Pick up call during answering machine recording

 Divert call to answering machine: If the answering machine is switched on and the handset is displaying an external call: •• answering machine starts immediately in Announcement mode. ◆ Recording of external call: Options ➤ Record



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