

# Gigaset

## S820H

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# Gigaset S820H - Touch & Type

## Touchscreen/display

Status bar ( → page 11)

Icons ( → page 32) show the telephone's current settings and operating status. Touch the status bar to open the status page ( → page 11).

Idle display ( → page 7) or menu page ( → page 8)

## Handset keys

Side keys

Set the volume during a call

Talk key

Dial displayed number, accept call, switch between earpiece and handsfree mode  
Press and **hold**: open redial list  
Press **briefly**: start dialling

Menu key

Open the main menu/return to the idle display ( → page 8)

End call/end key

Press **briefly**: end call/paging call, reject internal call, return to idle status  
Press and **hold**: switch handset on/off

Star key

Press and **hold**: activate/deactivate ring tones ( → page 20)

Hash key

Press and **hold**: activate/deactivate ( → page 11) keypad and display lock

Flash key

Recall (flash)  
Press and **hold**: enter dialling pause

Message key

Call up messages page ( → page 9)

Mini USB connection socket

Connect the handset to your PC (Gigaset QuickSync)

## Please note

To change the display language, proceed as described on page 18.

# Contents

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# Safety precautions

## Warning

Read the safety precautions and the user guide before use.

Explain their content and the potential hazards associated with using the device to your children.

	Use only the power adapter indicated on the device.
	Use only <b>rechargeable batteries</b> that correspond to the <b>specification</b> (see "Technical Data"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced. Do not charge the handset in charging unit or base station while the headset is connected.
	Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g., doctor's surgery. If you use a medical device (e.g., a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Technical Data").
	Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing. Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed. The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.
	The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.
	Do not use the devices in environments with a potential explosion hazard (e.g., paint shops).
	If you give your Gigaset to a third party, make sure you also give them the user guide.
	Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services. Disconnect the telephone network connector (TNV circuit connector).

## Please note

- ◆ The device cannot be used in the event of a power failure. It is also **not possible to transmit emergency calls**.
- ◆ Emergency numbers cannot be dialled if the keypad lock is activated!

## Getting started

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### Checking the package contents

One Gigaset handset, one battery cover (rear cover of the handset), two batteries, one charger with power adapter, one belt clip, one rubber seal for the USB connection, one user guide.

### Setting up the charger

The charger is designed for use in dry rooms in a temperature range of +5°C to +45°C.

- ▶ Set up the charger on a level, non-slip surface, or mount the charger on the wall.

#### Please note

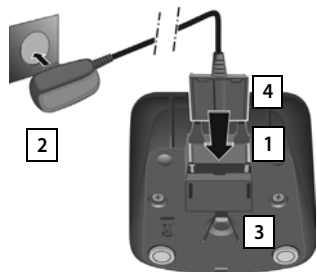
Pay attention to the range of the base. In buildings this is up to 50 m, outdoors up to 300 m. The range is reduced when Max. Range (→ page 21) is deactivated.

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

#### Please note:

- ◆ Never expose the telephone to the effects of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

### Connecting the charger



- ▶ Connect the flat plug to the charger cradle **1**.
- ▶ Plug the power adapter into the plug socket **2**.

If you have to remove the plug from the charger again:

- ▶ Disconnect the power adapter from the A/C power outlet.
- ▶ Press the release button **3** and disconnect the plug **4**.

## Setting up the handset for use

The handset's display and keys are covered with a protective film.

**Please remove the protective film.**

### Caution

Please do **not** use any touchscreen styli to operate the handset.

Do not use any protective sleeves/films from other manufacturers, as they may restrict the operation of your handset.



## Inserting the rubber seal for the USB plug socket

Open the battery cover and insert the rubber seal into the groove.



## Inserting the battery and closing the battery cover

### Caution

Use only rechargeable batteries (→ page 46) recommended by Gigaset Communications GmbH, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.



- ▶ Insert the batteries with the polarity in the correct direction.

The polarity is indicated in the battery compartment.



- ▶ Insert the battery cover from above.
- ▶ Then press the cover until it clicks into place.



To **reopen the battery cover** to replace the battery:

- ▶ Insert your fingernail into the notch on the top of the cover and push downwards.

## Attaching the belt clip

The handset has notches on each side to attach the belt clip. Press the belt clip onto the back of the handset so that the protrusions on the belt clip engage with the notches.



### Charging the battery

The battery is supplied with a partial charge. The batteries are fully charged when the lightning icon ⚡ on the display goes out.

▶ Place the handset in the charger for **14.5 hours**.








#### Please note

- ◆ The handset may only be placed in the designated Gigaset S820/S820A base or the charger.
- ◆ The battery may heat up during charging. This is not dangerous.
- ◆ After a time, the charge capacity of the battery will decrease for technical reasons.

### Registering the handset




When your handset has sufficient charge the registration process starts. The registration screen is displayed.

Changing the display language:

- Menu key**  ▶ Menu page **Settings**  
▶  **Language + Location** ▶ **Display Language**  
▶ Select language  = selected) ▶   
▶ Return to the registration screen: press the  key briefly.



The registration process depends on the base:

- ◆ **Automatically registering a handset on the Gigaset S820/S820A base:**
  - ▶ Place the handset in the base.If automatic registration does not work, the handset will have to be registered manually
- ◆ **Manually registering the handset:**
  - ▶ **On the base:** press and **hold** (at least 3 seconds) the registration/paging key.
  - ▶ **Press Register on the S820H handset**  
Or  
**Menu key**  ▶ Menu page **Settings** ▶  **Handset + Base** ▶ **Register**  
**Searching for a base that is in registration mode** will appear on the display. This creates a connection to the base, but it may take some time.
    - ▶ If necessary, enter the system PIN (default: 0000) ▶ Confirm PIN with .

Display during registration: **Handset is registering**

Display after successful registration: **Handset registered**

The **installation wizard** will start after **successful registration**. It helps you to perform important basic settings.

Your handset can be registered on up to four bases. For how to use your handset on multiple bases and de-register your handset, see your base user guide.

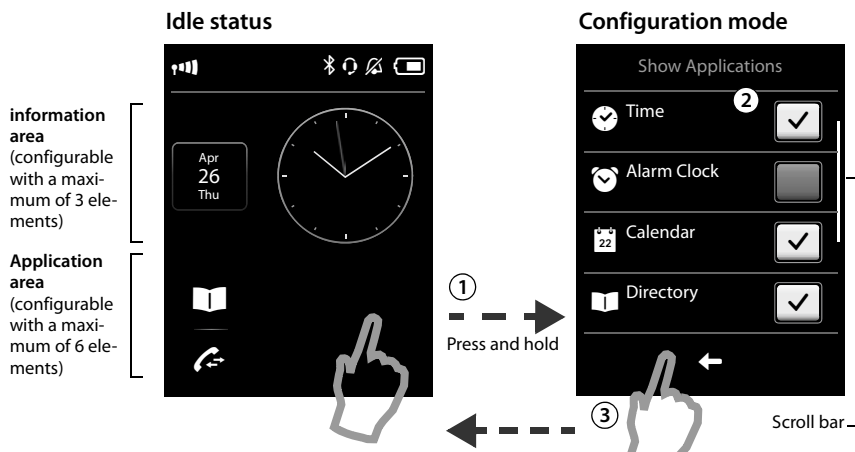


# Display pages

## Idle display (individually customizable)

You can customize the idle display to suit your needs. Bring together the key applications you want to start up directly from idle status with a single "touch".

### Changing the idle display





#### ① Switch to configuration mode:

Press and **hold** (approx. 2 seconds) any free position on the configurable area on the display.

#### ② Select the desired applications/functions:




A selection bar with the available functions/applications is displayed. You can scroll through the list to display further entries. Mark the functions/applications you want to see on the idle display.

#### ③ Return to the idle display:







Touch  or briefly touch the end call key . Your selection is saved.

### Selectable applications and functions

#### for the information area

-  Time
-  Alarm Clock (→ page 29)
-  Calendar (→ page 27)

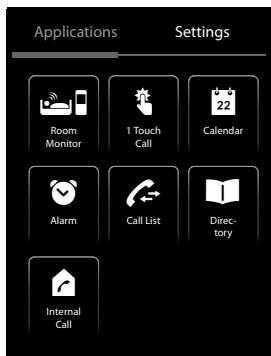
#### for the application area

-  Directory (→ page 24)
-  Call List (→ page 27)
-  Internal Call (→ page 16)
-  Room Monitor (→ page 29)
-  One Touch Call (→ page 15)
-  Reachability (only for Mexico)

## Menu pages (dependent on base) \*

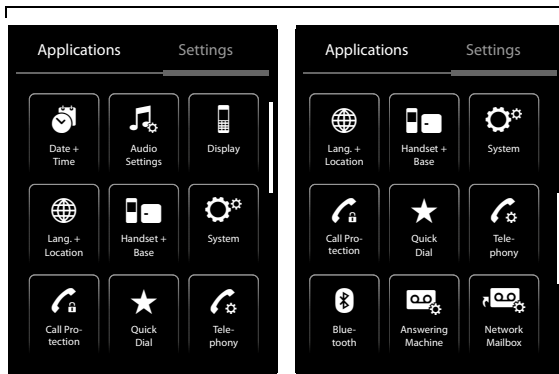
for USA:

"Applications"



Start telephone applications

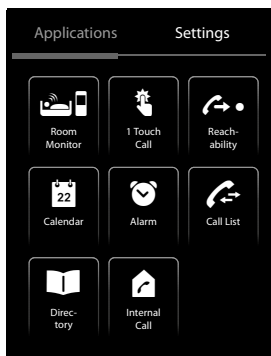
"Settings"



Adapt telephone settings to suit your requirements

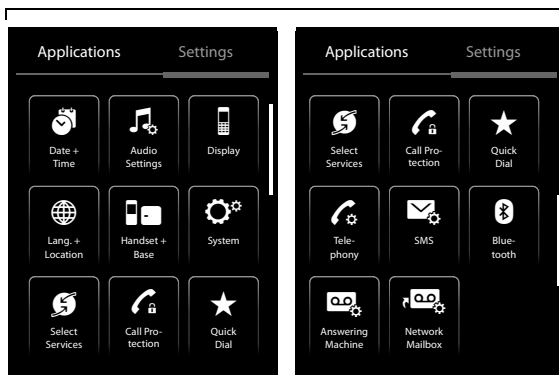
for Mexico:

"Applications"



Start telephone applications

"Settings"




Adapt telephone settings to suit your requirements

### Please note

The applications/settings shown here apply to operation with a Gigaset S820/S820A base. When operating with another base, not all applications/settings may be available.

\*Please note: applications/settings that are currently unavailable (e.g., because the handset is outside the range of the base) are greyed out.


**Switching from the idle display to the menu page Applications and back:**

- ▶ Briefly press the  menu key.

**Switching between menu pages:**

- ▶ Touch the desired page in the header.

**Returning to the idle display from anywhere in the menu:**

- ▶ Press the  key briefly.


**If there are more elements than can be displayed at once:**




A scroll bar will appear on the right of the display.

- ▶ Slide vertically over the display **while pressing down** to scroll through the display.

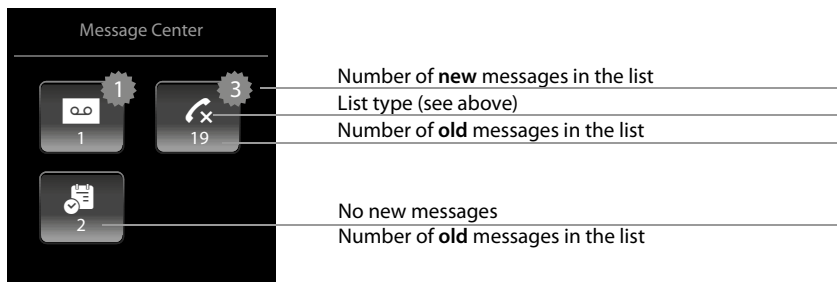
## Messages page

The contents of the messages page and lists are dependent on the base. The image on your display may therefore differ from the user guide.

You can call up the messages page by pressing the messages key  on the keypad. You can access the following message lists:

- ◆  Network mailbox, if your network provider supports this function and the number of the network mailbox is stored in your telephone
- ◆  Missed calls list (see "Call list" → page 27)
- ◆  Missed appointments list (→ page 28)

Messages page (example)



The list of missed calls is always displayed. The icon for the network mailbox is always displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain messages.

- ▶ Touch an icon to open the corresponding list.


**Exception:** if you touch the icon for the **network mailbox**, your telephone will dial the number for the network mailbox (→ page 21). No list will open on the display.

## Display pages

### Message pop-up

An advisory tone sounds as soon as a **new entry** arrives in a list. The message key also flashes (if activated, see the base user guide). The message pop-up is displayed and partially covers the idle display.




The number of new messages in each list is displayed beneath the icons.

- ▶ **Close the pop-up:** touch  (top right).
- ▶ **Open the list:** touch the relevant list icon.

The messages LED flashes (if activated, see the base user guide) until you have opened a list or the messages page.

### List entry

The following information is displayed in the list entries:

- ◆ The list type (in the header)
- ◆ Icon for the type of entry:
  - **Call list:**  (Missed),  (Accepted),  (Outgoing)


The icon is red for new (unread) entries.

- ◆ Caller's number. If the caller's number is stored in the contacts, the caller's name and number type (**Home, Office, Cell**) is displayed instead. For missed calls, the number of calls from this number is also shown in square brackets.
- ◆ Date and time of call (if set).

**Open the detail view:** touch an entry. The display shows all the available information. You can delete the entry or copy the number for the entry to the contacts (→ page 26).

**Call back a caller from the calls list:** in the detail view, briefly touch the name or number.

#### Please note

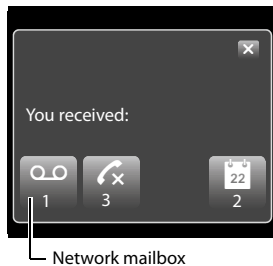
If you press the  key after you have opened a list, the number for the entry marked by a green dot is dialed.

### Deleting lists

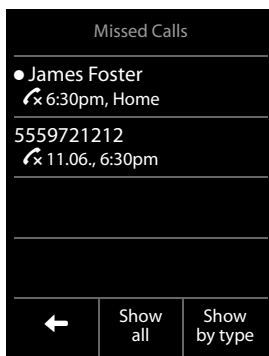
You can delete the entire contents of the individual lists:

- Menu key**  ▶ **Menu page Settings** ▶  **System** ▶ **List Cleanup** ▶ Touch the desired list ▶ Touch the desired list type ▶ Touch **Yes** to confirm.

### Message pop-up (example)



### Call list (example)



## Status bar and status page

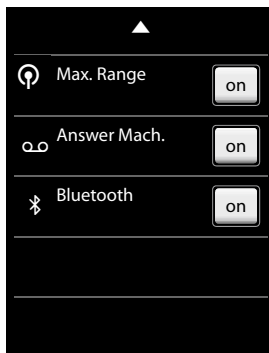
The top line in the idle display is called the status bar. It shows the phone's current settings and operating state (meaning of the icons, → page 32).



### Status page:

You can change the settings for Max. Range (📶), and the Bluetooth interface from the status page, depending on the base.

- ▶ Touch the status bar to open the status page.
- ▶ Touch the **keys** to activate or deactivate components.
- ▶ If you touch **Bluetooth**, a page will open where you can adjust the settings for that component.
- ▶ Touch the ▲ icon in the header or the end call/end key ☎ to return to the idle display.



## Using the telephone

The Gigaset S820H handset has a unique operating concept. It combines the benefits of the touchscreen with those of a conventional keypad. You navigate around the menu settings and applications and activate/deactivate functions via the touchscreen and can enter numbers and letters via the keypad.

### Switching the handset on/off

- ▶ Press and **hold** the end call key ☎. You will hear a melody.

The handset can only be switched off when in the idle status.

### Returning to idle status

- ▶ **Briefly** press the end call key ☎.
- ▶ If you do not press any key and do not touch the display, the display **automatically** reverts to idle status after approximately three minutes.

### Keypad and display lock

The keypad and display lock prevents the phone being operated unintentionally. If you touch the display when the lock is activated, nothing happens. A corresponding message will appear if you press a key.

#### Activating/deactivating the keypad and display lock

- ▶ Press and **hold** key #\*0.

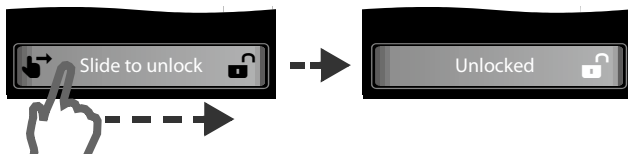
If a call is signalled on the handset, the keypad/display lock automatically deactivates and you can accept the call. The lock reactivates once the call has finished.

## Using the telephone

### Activating/deactivating the automatic display lock

The display is automatically locked during a call or when listening to the answering machine to prevent inadvertent operation. You can deactivate the lock for 5 seconds to operate the telephone via the display. The lock then reactivates.

To unlock, swipe across the display from left to right, pressing down on the bottom line.



#### Please note

When the keypad lock is active, you cannot call emergency numbers.

### Operating the touchscreen

Icons, list entries, switches and selection areas shown on the display are touch sensitive areas. Touching these areas allows you to set and start functions and navigate between the various display screens (pages).

#### Selecting functions/list entries

Touch a list entry or the corresponding icon to select the list item (contacts, submenu, call lists) or to activate/deactivate a function.

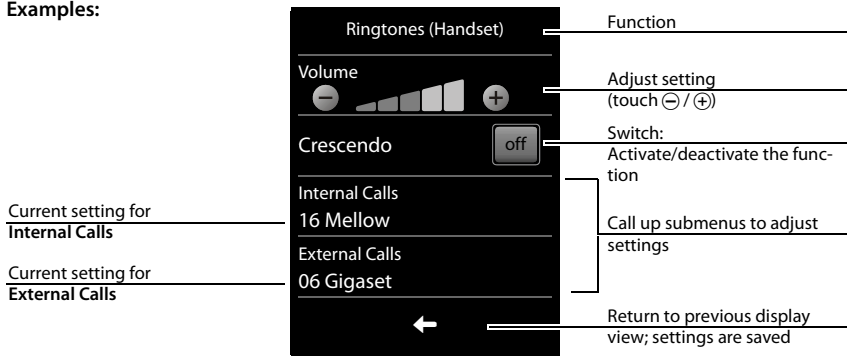
#### Scrolling in lists and menus (scrolling vertically)

If there are more elements than those shown, a scroll bar appears on the right of the display. This shows the size and position of the visible section. Slide your finger vertically over the display while pressing down to scroll through the display.

#### Changing settings (user interface elements)

Touch an icon on one of the menu pages to open the corresponding application/function. The display shows the adjustable parameters and their current settings (marked orange), selection options or switches for activating/deactivating an application/function.

Examples:

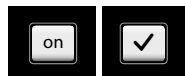


## Switch: switching functions on/off (activating/deactivating) or selecting functions

Touch the switch briefly to activate/deactivate or select/deselect functions.

The function is activated or selected if the switch is orange (text **on**) or light grey (✓ icon).

Activated/  
selected



Or

Deactivated/  
deselected

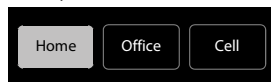


## Selection fields

If two or three alternative settings are available for one parameter, these alternatives are displayed in the form of selection fields. The current setting appears in orange.

- ▶ To change it, briefly touch the selection field you require.

Selection field buttons  
(example)



## Opening the sub-menu to set a parameter

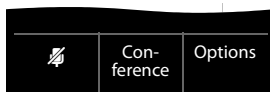
- ▶ Briefly touch the parameter field to open the submenu.

## Options and options bar

Many displays have an **options bar** at the bottom. This displays all the actions that you can apply in the current context.

- ▶ Touch an option to perform the corresponding action or touch **Options** to display a list of further options.

Options bar (example)



## Returning to the previous display

You will see the ← icon on many pages.

- ▶ Touch the icon to return to the previous display page.

## Entering numbers and text

Use the keypad to enter characters.

## Correcting incorrect entries

Touch briefly to delete the **character**, or touch and hold to delete the **words** in front of the cursor.

## Entering text

- ◆ Each key between and is assigned several letters and characters. The characters are displayed in a selection line at the bottom of the screen when you press a key. The selected character is highlighted. Briefly press the key several times in succession to select the required letter/character.
- ◆ The letter/characters are inserted at the cursor position. You can move the cursor by touching the desired position in the input field.
- ◆ **Abc**: switches between lower and upper case for the **subsequent letters**.




## Making calls

- ◆ When editing a contacts entry, the first letter and each letter following a space is automatically in upper case.
- ◆ **123**: enters digits. Touch **Abcd** to return to the letter keypad (upper/lower case).
- ◆ **;-@**: opens table with special characters; press to insert special characters. You can enter special characters (marked/diacritical characters, e.g., umlauts) by pressing the corresponding key repeatedly; see character set tables → page 47.

## Making calls

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### Making an external call

- ▶ Enter the number and **briefly** press .



You can cancel dialling by pressing .

### Dialling with Contacts


Menu key  ▶  Directory

- ▶ Scroll through the contacts until the desired entry appears.
  - ▶ Touch the name of an entry to open the detail view
    - ▶ Press . The number of the entry marked with the green dot is dialled.
- Or:
- ▶ Touch the desired number.

### Dialling with the redial list

- ▶ Press and **hold**  to open the redial list.
- ▶ Press . The phone dials the last dialled number (marked with a green dot).

Or:

- ▶ Touch an entry to open the detail view.
    - ▶ Press . The number of the entry marked with the green dot is dialled.
- Or:
- ▶ Touch the desired number.

#### Please note


The redial list contains the last twenty numbers dialled with this handset. You can manage them in the same way as the message lists on your telephone:

- ▶ **Open the detail view:** touch the entry. The display shows all the available information. In the detail view, you can delete the entry or add the number to the contacts (→ page 26).




## Dialling from the call list


Menu key  ▶  Call List

- ▶ Press . The number of the entry marked with the green dot is dialled.

Or:

- ▶ Touch an entry to open the detail view.
  - ▶ Press . The phone dials the last dialled number (marked with a green dot).

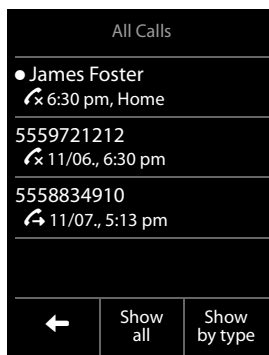
Or:

- ▶ Touch the field with the green dot.
  - **No entry in contacts:** the number is dialled.
  - **Entry in contacts:** detail view opens.
    - ▶ Press . The phone dials the last dialled number (marked with a green dot).

Or:

- ▶ Touch the desired number.

Call list (example)




### Please note

If you have **new messages** you can also open the call list via the **message pop-up** or the **message page**.

## One touch call

You can set your phone to dial a previously stored number when you touch **any** key.

Menu key  ▶  One Touch Call

- ▶ Touch . Enter the number you wish to call or edit a stored number.
- ▶ Activate one touch call with **on**. If no number has been saved yet, the menu for entering a number is opened. The one touch call function appears on the display when it is activated.

**Exit one touch call mode:** press and hold  key.

## Configuring/selecting QuickDial


**Prerequisite:** the contacts must contain at least one number.

Menu key  ▶ Menu page **Settings** ▶  **QuickDial** ▶ Touch the desired QuickDial key.

**If no numbers have been saved:**

- ▶ Contacts opens ▶ select a number

**If a number has already been saved:**

- ▶ Delete the number: .

Or:

- ▶ Change the number: **Change** ▶ contacts opens ▶ select a number


**Select number:** press and hold the corresponding key in idle status.

### Please note

If you change/delete a number from the contacts, the same number is automatically deleted from the QuickDial list.

### Accepting a call

You have the following options:

- ▶ Press .
- ▶ If **Auto Answer** is activated (→ page 19), remove the handset from the charger.

### Accepting/rejecting call waiting <sup>\*</sup>

If you receive a call during a conversation, you will hear a call waiting signal and see a corresponding message on the display. For further information, please refer to your base user guide.

### Call display

The default setting on your phone is set to display the caller's number. If the caller's number is saved in your contacts, the number type and name will also be displayed. If you have assigned a picture to the caller's number (→ page 24), it also appears on the display. If the caller has not requested or withheld Caller ID (CID) you will see **External**, **Private** or **Not Available** in the display.

Caller ID service is dependent on your service provider offering this service and the service being activated.

### CID 2.5 services (network services) <sup>\*\*</sup>

If CID is activated and you have an external call waiting, a pop-up appears on the display and gives you access to additional options. 4 different CID 2.5 services (network services) are selectable.

- ▶ Press the desired option.

#### Take Message

The waiting caller is forwarded to the central office mailbox.

#### Hold Message

The waiting caller is put on hold and hears a message to this effect from the central office.

#### Call Back



The waiting caller is prompted by the central office to call again at a later time.


#### Add 2nd

The central office is prompted to initiate a conference call.

## Making internal calls

Internal calls to other handsets registered to the same base are free of charge.

**Menu key**  ▶  **Internal Call** ▶ if necessary, select a handset from the list or touch **All Handsets** (group call).

After opening the list, press  to initiate a group call to all handsets.

### Internal consultation/internal transfer

You are speaking with an **external** participant and want to consult an **internal** participant or transfer the call to him.


\* only for Mexico

\*\* only for USA


- ▶ **Consultation ▶ Internal** ▶ If more than two handsets are registered to the base, select one handset or **All**.

**Consulting:** you consult the internal participant and return to the external call: ▶ press **End**.

**Transferring the external call:** you have two options to transfer the external call:

- ▶ You wait until the participant answers your call ▶ press .

Or:

- ▶ Press  before the participant answers.

If the other participant does not answer your call, press **End** to cancel the consultation call.

## Call swapping/establishing a conference call

You are engaged in one conversation whilst another one is on hold. Both participants appear in the display.

- ▶ **Call swapping:** on the display, touch the participant with whom you wish to speak.

Or:

- ▶ **Establishing a three-way conference:** touch **Conference**.

**Ending the conference:** touch **End Conf.**. You return to "call swapping" and are again connected to the participant with whom you initiated the conference.

Each of the callers can end their participation in the conference call by pressing the end call key and terminating the call.

## Speaker

### Activating handsfree mode while dialling


- ▶ Enter the number, press  twice.

### Switching between earpiece and handsfree mode




During a call, when establishing a connection and when listening to the answering machine (depending on the base):

- ▶ Press .

Place the handset in the charger during a call:


- ▶ Press and hold the  key while placing the handset in the charger and hold for a further 2 seconds.

## Changing the earpiece, handsfree and headset volume

Use the side keys  /  (→ page 1) to adjust the volume for the current mode (handsfree, earpiece, headset) during a call. The current setting appears on the display . The setting is saved automatically after approximately 2 seconds and the display returns to the previous screen.

## Activating/deactivating the microphone (muting)

If you turn the microphone off during a call, your caller can no longer hear you.

- ▶ Touch  to switch the microphone on and off.

## Changing phone settings

---

Your handset comes with default settings. You can change settings individually during a call or in idle status via the menu page **Settings**.

### Changing the display language


Menu key  ▶ Menu page **Settings** ▶  **Language + Location** ▶ **Display Language**  
▶ Select language ( = selected) ▶ 



### Setting the country and your own area code

Menu key  ▶ Menu page **Settings** ▶  **Language + Location**

### Area codes

In order to call back a caller using the incoming caller ID list, your phone has to handle the area codes.

**Automatic mode:** If **Own Area Code** and/or **Extra Area Codes**\* are entered, any dialling from a message list by pressing the talk key  is evaluated by the system.

**Manual mode:** After entering the list the received number is shown. Press the star key  to switch between 3 number formats (only possible, if you received a 10 digits number). Pressing the talk key  dials the shown number.

### Own Area Code

Menu key  ▶ **Settings** menu page ▶  **Telephony** ▶ **Own Area Code** ▶ enter number  
▶ 

### Extra Area Codes \*



Menu key  ▶ **Settings** menu page ▶  **Telephony** ▶ **Extra Area Codes** ▶ enter number  
▶ 

Repeat until all extra codes for your area have been entered. A maximum of 5 extra codes can be stored.

### Changing the handset name

When you register multiple handsets the names "INT 1", "INT 2" etc. are assigned automatically. To change the name:


Menu key  ▶ Menu page **Settings** ▶  **Handset + Base**

- ▶ **Changing the name of the handset in use:** touch **This Handset** or  
**Changing the name of a different handset:** Touch **Registered Handsets** ▶ Select handset  
▶ Touch the name you want to change.
- ▶ Delete the old name with  and enter the new name (max. 10 alphanumerical characters)  
▶ Confirm with .




\* only for USA

## Setting the screensaver/Slideshow

Choose between an analog clock/digital clock/picture/slideshow. You can load pictures onto your handset using the **Gigaset QuickSync** (→ page 31) software.

To show the idle display again, briefly press  or the display.

**Menu key**  ▶ Menu page **Settings**  
▶  **Display** ▶ **Screensaver**

- Use the switch to activate/deactivate the screensaver.
- Select the screensaver:
  - ▶ **Selection** ▶ Use  or  in the header to browse through the selection ▶ **Select** or touch  to go back without saving.



## Setting the display backlight

The display backlight lights up as soon as you press a key, touch the display or remove the handset from the base/charger. You can specify the period of time in idle status after which the display backlight is switched off. If no period is set, the display is permanently dimmed.

**Menu key**  ▶ Menu page **Settings** ▶  **Display** ▶ **Backlight**


### Please note

The handset's standby time can be significantly reduced if the display backlight is activated.

## Activating/deactivating auto answer

With auto answer, the handset accepts an incoming call as soon as you take it from the charger.

**Menu key**  ▶ Menu page **Settings** ▶  **Telephony** ▶ **Auto Answer on/off**



The connection is terminated as soon as you return the handset to the charger, regardless of the **Auto Answer** setting. Exception: you press  when returning the handset to the charger and hold it for two more seconds when it is in place.

### Setting ring tones

#### Setting volume, melody

Menu key  ▶ Menu page **Settings** ▶  **Audio Settings** ▶ **Ringtones (Handset)**

#### Ring tone volume for all calls


- ▶ Touch  / , several times if necessary, to adjust the volume.

Or

- ▶ Activate/deactivate the crescendo ring tone (increasing volume) with the **Crescendo** switch.

The activated crescendo only applies to ring tones. It does not affect how a melody is played back.



#### Setting the ring tone for external/internal calls

- ▶ **Internal Calls/External Calls** ▶ Select the ring tone
  - ▶ Go back with 

You can load additional ring tones onto your handset using the **Gigaset QuickSync** (→ page 31) software.






#### Activating/deactivating the ring tone

- ▶ **Permanently** activate/deactivate the ring tone: press and **hold** the star key . When the ring tone is deactivated,  appears in the status bar.
- ▶ To silence the ringer for the **current call**: Press **Silence**.

#### Activating/deactivating the alert tone

You can activate an alert tone instead of the ring tone.

- ▶ Press and **hold** the star key  and **within 3 seconds** ▶ **Beep**. When the alert tone is activated,  appears in the status bar.
- ▶ Press and **hold** the star key  to deactivate the alert tone.

#### Activating/deactivating advisory tones

Your handset uses advisory tones to tell you about different activities and statuses. These advisory tones can be activated/deactivated independently of each other.

Menu key  ▶ Menu page **Settings** ▶  **Audio Settings** ▶ **Advisory Tones**

#### Restoring handset to default settings

You can reset individual settings.

Menu key  ▶ Menu page **Settings** ▶  **System** ▶ **Resets** ▶ **Handset Reset**

The following are **not** affected by the reset:

- ◆ Date and time
- ◆ Registrations of handsets to the base and the current base selection
- ◆ System PIN
- ◆ Entries in the calendar and contacts

- ◆ Redial list
- ◆ Stored external and internal destination numbers for the baby phone (**Alarm To** is reset to **External**)
- ◆ Destination number for call divert.

Resetting the handset (**Handset Reset**) deletes your settings for the configurable page (→ page 7) and your audio and display settings.



ECO DECT indicates low energy consumption and reduced transmission power.

## Reducing energy consumption

Your telephone has a power-saving adapter plug and uses less power.

## Reducing radiation (dependent on base)

**The radiation can only be reduced if your base supports this function.**

The telephone's transmission power is **automatically** reduced depending on the distance to the base.

You can reduce the radiation from the handset and the base even more by doing the following:


- ◆ Deactivate **Max. Range**
- ◆ Activate **No Radiation**.

For further details, please refer to your base user guide.

## Network mailbox

You can only use the network mailbox if you have **requested** it from your provider and saved the network mailbox number in your phone.

**Menu key**  ▶ Menu page **Settings** ▶  **Network Mailbox**



- ▶ Enter the number of the network mailbox: **Access Number** ▶ Enter the number for the network mailbox ▶ Touch  to confirm.
- ▶ Activate/deactivate the network mailbox using the switch (if your network provider supports this function).

After saving the phone number, the following icon is displayed on the message page:




New messages  
(if your network provider supports this function)

## Playing back network mailbox messages

- ▶ Message key  ▶ 

Or:

- ▶ Press and hold key .

Your network mailbox is called directly. You can listen to the messages.

## Bluetooth devices

You can register up to five data devices (PC, PDA, mobile phones) and one Bluetooth headset. You must activate Bluetooth on the handset, ensure the devices are visible if necessary and then register the handset.

You can exchange contacts entries using the data devices and load ring tones and pictures to the handset using the **Gigaset QuickSync** software (→ page 31).

### Please note

- ◆ A headset must have the **headset** or **handsfree profile**. The handsfree profile is preferred.
- ◆ Establishing a connection to a headset can take up to 5 seconds.


### Activating/deactivating Bluetooth mode

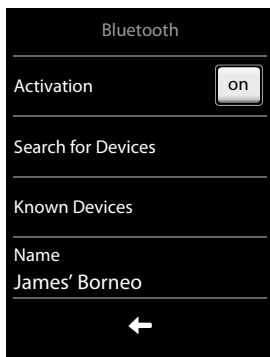
You can activate/deactivate Bluetooth mode using the status page (→ page 11) or via

**Menu key**  ▶ Menu page **Settings** ▶  **Bluetooth**

▶ **Activation on/off**

If Bluetooth is activated:

- ◆  is displayed in the status bar (→ page 32)
- ◆ The handset can communicate with all devices in the **Known Devices** list.
- ◆ The handset is visible to Bluetooth devices within its range.
- ◆ If the known devices include a headset, the handset establishes a connection to this headset.



### Finding and registering (trusting) Bluetooth devices

The distance between the handset and the activated Bluetooth device should be a maximum of 10 m.

### Please note

- ◆ If you register a headset, any previously registered headset is overwritten.
- ◆ If a headset is already registered to another device, please **deactivate** this connection before starting the registration process.

### Starting the search

▶ Start the search via **Search for Devices** in the **Bluetooth** sub-menu

The handset searches for Bluetooth devices within its range. Located devices are added to the **Devices found** list.

### Trusting the device - adding the device to the known devices list

▶ Select the device in the **Devices found** list ▶ **Trust Device** ▶ If necessary, enter the PIN of the device you want to pair and touch  to confirm




- ◆ PIN for a **data device**: enter any PIN on the handset and then also on the data device. PIN for a **headset**: **0000** is generally preset. Therefore, you only need to enter the PIN in exceptional cases.
- ◆ If **Known Devices** already contains six entries, the last entry is overwritten. **Exception**: a headset only overwrites a headset.

### Ending the search


- ▶ Use  to exit the **Devices found** list or touch **Stop Search**.

### Editing the list of paired (trusted) devices

A  next to the device name in the list indicates a headset and  indicates a data device.



- ▶ Open the **Known Devices** list ▶ Select device ▶ View device information
  - ▶ Touch  to delete the device ▶ Touch **Yes** to confirm

Or:


- ▶ Touch the **Name** field ▶ Change the name and touch  to confirm.

### Rejecting/accepting an unregistered Bluetooth device





If an unknown Bluetooth device tries to establish a connection, you will be asked to enter the device's PIN (bonding).

- ▶ **Reject**: touch  or .

Or:

- ▶ **Accept**: enter device PIN ▶ Press  to confirm.
  - ▶ **Yes**: add to the **Known Devices** list or
  - ▶ **No**: use the device temporarily

### Changing the handset's Bluetooth name

Menu key  ▶ Menu page **Settings** ▶  **Bluetooth** ▶ **Own Device** (If Bluetooth is deactivated, it will be activated.) ▶ Touch the name ▶ If necessary, use  to delete the previous name ▶ Enter new name ▶ Touch  to confirm.

### Continuing a handset call on the Bluetooth headset

**Prerequisite**: Bluetooth is activated; the Bluetooth headset and the handset are connected.

- ▶ Press the talk key on the headset.

It may take up to 5 seconds to establish a connection to the headset.

Use the side keys (→ page 1) to adjust the volume.

For further details about your headset, see the accompanying user guide.

### Accepting a call on a Bluetooth headset

**Prerequisite**: Bluetooth is activated; the Bluetooth headset and the handset are connected.

**Only press the talk key on the handset once the headset rings.**




For further details about your headset, see the accompanying user guide.

## Contacts (address book)

You can save up to four numbers, together with first names and surnames, eMail addresses, birthdays/anniversaries with signalling, VIP ring tone and caller picture in one **contacts entry**. You can synchronize the contacts with the Outlook contacts in your PC address book and upload ring tones and pictures to your handset (→ page 31).

You can create the contacts (with up to 500 entries) individually for each of your handsets. You can also send lists/entries to other handsets (→ page 25).

### Opening the contacts


Menu key  ▶  **Directory** or during a call, depending on the situation,  or **Options** ▶ **Directory**



### Creating a new entry

- ▶ Open the contacts.  
If no entries have been created yet
  - ▶ **New Entry**, otherwise
  - ▶ **Options** ▶ **New Entry**
- ▶ Enter the components of each entry via the input fields.

Where necessary, scroll down to see additional components.

To create an entry, you must enter at least one number.

Input in the **E-mail** field: pressing the  key multiple times allows you to enter frequently used characters: @. - 0

If available, confirm each entry with . Touch  to exit the menu without saving (exceptions: ring tone and caller picture).






The first number in each entry is automatically highlighted in green (●). This number is used when you open the contacts entry and press the talk key.

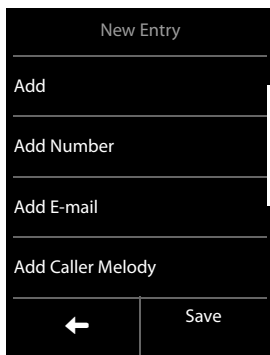
- ▶ Touch **Save**

### Viewing an entry (detail view)

- ▶ Open contacts ▶ Touch the desired entry.

### Editing entries

- ▶ Touch .
- ◆ Change/delete first name, surname, number or eMail address: Touch the entry ▶ Where necessary, touch the relevant field ▶ Delete data by touching  ▶ Where necessary, enter new data ▶ Confirm with . Touch  to exit the menu without saving.
- ◆ Delete a caller picture or ring tone assignment: touch the relevant entry ▶ **No Picture /No Ringtone**
- ◆ Delete a birthday: touch the **Birthday** field ▶ 



## Deleting an entry

▶ In the detail view: **Options** ▶ **Delete** ▶ Touch **Yes** to confirm

Delete all contacts entries:

**Menu key**  ▶ Menu page **Settings** ▶  **System** ▶ **List Cleanup** ▶ **Directory**

▶ **Delete all directory entries** ▶ Touch **Yes** to confirm.

## Displaying the number of entries that are still available in the contacts

▶ Open the contacts ▶ **Options** ▶ **Memory**

## Defining the order of the contacts entries

You can define whether the entries are to be sorted by first name or surname.

**Menu key**  ▶  **Directory** ▶ Press **First Name** or **List by Last name**.

If no name was entered, the number with the green dot is copied to the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.

The sort order is as follows:

Space | Digits (0-9) | Letters (alphabetical) | Other characters.

## Selecting a contacts entry, navigating in the contacts

If there are more than four entries in your contacts, a scroll bar appears on the right-hand side.

You have the following options:

- ◆ Scroll to the name you are searching for.
- ◆ Enter the first letter of the name via the keypad.

## Transferring an entry/contacts to another handset

### Prerequisites:

- ◆ The sending and receiving handsets must both be registered to the same base.
- ◆ The other handset and the base can send and receive contacts entries.

### Please note

- ◆ An external call will interrupt the transfer.
- ◆ Caller pictures and sounds are not transferred. For a birthday, only the date is transferred.
- ◆ When transferring an entry between two vCard handsets:
  - If the recipient does not yet have an entry with that name, a new entry is created.
  - If there is already an entry with that name, this entry is expanded with the new numbers.
  - Where there are more than eight numbers in total, a second entry is created with the same name.
- ◆ If the recipient is not a vCard handset: an entry is created and sent for each number.
- ◆ Your handset receives entries from a non-vCard handset: entries with numbers already saved are rejected; otherwise a new entry is created.

### Transferring individual entries

- ▶ Open the detail view for the entry (→ page 24) ▶ **Options** ▶ **Copy** ▶ **Internal Handset**
  - ▶ Select the recipient handset.

After a successful transfer:

- ▶ Touch **Yes** if another entry is to be sent. Otherwise, touch **No**.

### Transferring the entire contacts

- ▶ Open the contacts (→ page 24) ▶ **Options** ▶ **Copy List** ▶ **Internal Handset**
  - ▶ Select the recipient handset.



### Transferring the contacts as a vCard with Bluetooth


Entire contacts:

Menu key  ▶  **Directory** ▶ **Options** ▶ **Copy List**

Or:


Single entry:

Menu key  ▶  **Directory** ▶ Open the detail view for the entry ▶ **Options** ▶ **Copy**

- ▶ Answer the prompt with **Bluetooth Device**. Bluetooth is activated, if necessary.
- ▶ Select the recipient from the **Known Devices** (→ page 23) list or touch **Search** and select the recipient from the **Devices found** list. Enter the recipient's PIN and touch .


### Receiving a vCard with Bluetooth

**Prerequisite:** the handset is in idle status. Bluetooth is activated.

- ▶ If the sender is in the **Known Devices** list (→ page 23), receipt occurs automatically.
- ▶ If the sender is not in the **Known Devices** list, enter the sender's device PIN and touch . Following the vCard transfer, state whether the device should be added (**Yes**) to the **Known Devices** list or not (**No**).



### Adding a displayed number to the contacts

You can copy numbers that are displayed in a list, e.g., the call list, the redial list, as well as numbers that you have just dialled or entered for dialling, to the contacts.

- ▶ Touch the desired number ▶ Press .
  - ▶ **New Entry:** the number is copied as the first number of the entry with number type **Home**
- Or:
  - ▶ Select entry and
    - Add number: ▶ touch **Add**
  - Or:
    - Overwrite number: ▶ Select required number ▶ Press **Yes**.

### Copying a number from the contacts

In certain operating situations you can open the contacts to copy a number, e.g., when you are dialling (even after you have entered a suffix).

- ▶ Depending on the operating situation, open the contacts with  **Directory** or .
- ▶ Touch a contacts entry ▶ Touch the number you want to copy.

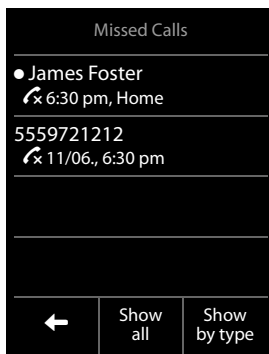
## Call list

Your telephone stores various types of calls.

- ▶ Open the call list via the **messages page** ( → page 9) or **message pop-up** ( → page 10); open the **Missed Calls** list.
- ▶ Open the call list via the **Applications** menu page; open the **full list of all calls**.

You can display a different call list. Select **Show all** or **Show by type**.

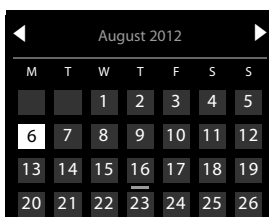
Call list (example)



## Calendar

You can remind yourself of up to **30 appointments**. Birthdays in the contacts are transferred to the calendar.

The current date is highlighted in white in the calendar. Days with appointments are marked with a colored bar. When you select a day, it is briefly highlighted in color.



## Saving appointments to the calendar

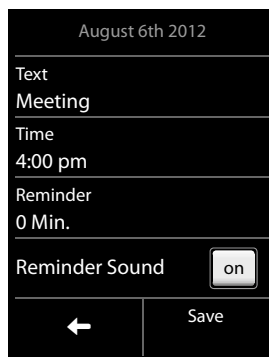
**Prerequisite:** the date and time have already been set.

**Menu key**  ▶  **Calendar**

- ▶ Set the month using  /  ▶ Touch the desired day
  - ▶ **New Entry**


The following information can be added:

- **Text:** Name for the appointment (e.g., dinner, meeting).
  - **Time:** Time (hour and minutes) for the appointment.
  - **Reminder:** You can set a reminder for up to one week in advance of the appointment.
  - **Reminder Sound:** Use the key to activate/deactivate the sound signal.
- ▶ Touch **Save**



## Setting the tones and volumes of the reminder signal

Menu key  ▶ Menu page **Settings** ▶  **Audio Settings** ▶ **Reminder Signal**

- ▶ Set the volume using  $\oplus$ / $\ominus$  or set increasing volume using the switch next to **Crescendo**.
- ▶ **Signal** ▶ Select the ring tone ▶ Go back with 

## Signalling appointments and birthdays

An appointment/birthday is displayed in idle status and signalled for 60 seconds with the selected ring tone and volume.

**You can deactivate the reminder call:**

- ▶ Touch **Off** to acknowledge and end the reminder call.

**When you are on the phone**, a reminder call is indicated on the handset with a **single** advisory tone.



## Displaying unacknowledged appointments/birthdays

The following appointments and birthdays are saved in the **Reminders / Events** list:

- ◆ The appointment/birthday reminder was not acknowledged.
- ◆ The appointment/birthday was signalled during a phone call.
- ◆ The handset was deactivated at the time of the appointment/birthday.

The last 20 entries are displayed.

The **Reminders / Events** list is displayed on the messages page (→ page 9) with an icon.




- ▶ **Open list:** touch message key  to open the messages page, then touch .



Number of new messages

Number of old entries

## Showing/deleting stored appointments

Menu key  ▶  **Calendar** ▶ Touch the desired day to display the appointments list  
 ▶ Touch the desired appointment ▶ Delete appointment  or select, edit and save the entry.

**Delete all missed appointments:**

Menu key  ▶ Menu page **Settings** ▶  **System** ▶ **List Cleanup** ▶ **Appointments**


- ▶ **Delete all past appointments** ▶ Touch **Yes** to confirm.

## Alarm

**Prerequisite:** the date and time have already been set.

You can activate/deactivate and set the alarm as follows:

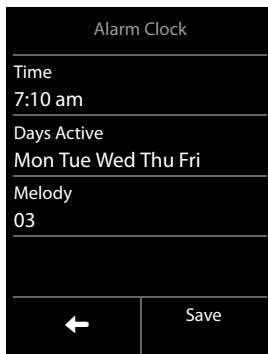
Menu key  ▶  Alarm ▶ on/off

- ▶ Touch  to change the settings for the alarm:
  - **Time** ▶ Set the hour and minute for the wake-up time
  - **Days Active** ▶ Set the days when you want the alarm to ring
  - **Melody** ▶ Select a ring tone for the wake-up call
- ▶ Touch **Save** and confirm the security prompt.

A wake-up call is signalled in the display and with the selected ring tone for a maximum of 60 seconds. During a call, the wake-up call is only signalled by a short tone.

### Please note

The wake-up call volume increases over time (fixed setting).



## Deactivating the wake-up call/repeating after a pause (snooze mode)

- ▶ **Deactivate the wake-up call:** touch **Off**.
- ▶ **Snooze mode:** touch **Snooze**. The wake-up call is deactivated and then repeated after 5 minutes. After the second repetition the wake-up call is deactivated for 24 hours.

## Baby phone/Security Monitor (Room Monitor)

When the baby phone is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset.

The baby alarm call to an external number is cancelled after approximately 90 seconds. The talk and menu keys are locked when the baby monitor is activated. The handset's speaker can be switched on or off using the **Two Way Talk** function. If two way talk is activated, you can respond to the baby alarm.

When baby phone mode is activated, incoming calls are only indicated on the display (**without a ring tone**). The display backlight is reduced to 50%. Advisory tones are deactivated.


If you accept an incoming call, the baby phone mode is suspended for the duration of the call, but the function **remains** activated. The baby phone is not deactivated by switching the handset off and on again.

### Caution



- ◆ Please check the functionality when you switch on. For example, test its sensitivity. Check the connection if you are diverting the baby phone to an external number. Please note that the baby monitor is only activated 20 seconds after being switched on.
- ◆ Activating the function reduces the operating time of your handset. If necessary, place the handset in the charger.
- ◆ The handset should be positioned 1 to 2 meters away from the baby. The microphone must be pointed towards the baby.
- ◆ No answering machine may be activated at the destination number.

### Changing the settings

Menu key  ▶  Room Monitor ▶ Set  ▶ Alarm To (Internal or External), Two Way Talk on/off, Sensitivity (High or Low) ▶ Save

- ◆ **Internal:** select the internal handset from the list.
- ◆ **External:** enter the destination number ▶ Confirm with .

### Activating/deactivating the baby phone



- ▶ **Activate:** menu key  ▶  Room Monitor ▶ on
- ▶ **Deactivate:** deactivate the switch on the idle display.

### Cancelling/deactivating the baby phone call

To cancel a baby phone call: touch .

### Deactivating the baby monitor remotely

**Prerequisite:** the baby alarm is diverted to an external destination number. The recipient's phone supports tone dialling.

- ▶ Accept the baby alarm call and touch the   keys.

The call is ended. The baby phone is deactivated and the handset is in idle status.



## Synchronization with your PC (Gigaset QuickSync)

---

You can:

- ◆ Synchronize your handset's directory with your Google contacts online via the Cloud
- ◆ Synchronize the contacts on your handset with your PC's Outlook contacts.
- ◆ Load caller pictures to the handset from the PC.
- ◆ Download pictures as a screensaver from the PC to the handset.
- ◆ Download sounds (ring tones) from the PC to the handset.
- ◆ Make outgoing calls and accept incoming calls. The display on the handset behaves in the same way as if the call were being handled directly on the handset.
- ◆ Update the firmware of your Gigaset S820 handset (via USB only).

To enable your handset to communicate with a PC, the "**Gigaset QuickSync**" program (**Version 7 or higher**) **must be installed on your PC** (free download and more information at [www.gigaset.com/gigaset820](http://www.gigaset.com/gigaset820)). You can use this program to create a connection between PC and handset (→ page 1) via Bluetooth (→ page 22) or USB.

### Please note










- ◆ Firmware can only be updated via a USB connection.
- ◆ If the USB data cable is plugged in, a Bluetooth connection cannot be established. If it is plugged in during an existing Bluetooth connection, this is cancelled.

A detailed description can be found in the **Gigaset QuickSync** help file.

# Display icons

## Options bar icons

The following functions are available in the options bar depending on the operating situation:












Icon	Action
	Return to the previous display
	Mute handset microphone
 (orange)	Unmute handset microphone
	Open call list
	Open the contacts
	Save number to contacts
	Delete
	Save/select
	Edit entry, enter new appointment

### Please note











The menu icons can be found in the menu overview on page 34.

## Icons in the status bar

The following icons are displayed in the status bar depending on the settings and the operating status of your telephone:

Icon	Meaning
	Signal strength ( <b>No Radiation</b> off)
	76%–100%
	51%–75%
	26%–50%
	1%–25%
	Red: no connection to the base
	<b>No Radiation</b> activated: White if <b>Max. Range</b> is on; Green if <b>Max. Range</b> is off
	Bluetooth activated or Bluetooth headset/data device connected
	
	Ring tone deactivated
	"Beep" ring tone activated

\* only for Mexico

Icon	Meaning
	USB connection active
	Battery charge status: White: charged over 66% White: charged between 34% and 66% White: charged between 11% and 33% Red: charged below 11% Flashing red: battery almost empty (less than 10 minutes talk time)
	
	
	
	
	Battery charging (current charge status): 0%–10% 11%–33% 34%–66% 67%–100%
	
	
	
	

### Signalling display icons



Establishing a connection (outgoing call)



Connection established



Connection cannot be established/connection terminated



Internal/external call



Alarm call



Birthday reminder call



Reminder call for appointment

### Other display icons



Information



(Security) prompt



Please wait ...



Action complete (green)




Warning



Action failed (red)

# Setting options

Open the **Settings** menu page:

- ▶ Briefly press **menu key**  when the handset is in idle mode.
- ▶ Press **Settings** in the header.

## Please note

Not all of the functions described in this user guide are available in all countries.



Time  
Time Format  
Date  
Date Order

12 h / 24 h

Day Month Year/Month Day Year



Ringtones (Handset)  
  
Reminder Signal  
  
Advisory Tones  
  
Music on Hold

Volume  
Crescendo  
Internal Calls  
External Calls

page 20  
page 20  
page 20  
page 20

Volume  
Crescendo  
Signal

page 28  
page 28  
page 28

Confirmations  
Key Click  
Battery Warning

page 20  
page 20  
page 20

(Dependent on base)



Screensaver  
  
Backlight

Activation  
Selection

page 19  
page 19

In Charger  
Out of Charger  
Timeout

page 19  
page 19  
page 19



Display Language  
Country  
City (Dial Code)

page 18  
page 18  
page 18



This Handset  
Register/De-register  
Registered Handsets  
Connect to Base

Base 1  
:  
Base 4  
Best Base

page 6



(Dependent on base)



(Dependent on base; only for Mexico)



(Dependent on base)



Key 2

:

Key 9

page 15



Auto Answer

Own Area Code

Extra Area Codes (only for USA)

(Further menus dependent on base)

page 19

page 18

page 18



Activation

Search for Devices

Known Devices

Own Device

page 22

page 22

page 23

page 23



Access Number

Activate/Deactivate

(Dependent on your network provider)

page 21

page 21

## Industry Canada Certification

---

Operation is subject to the following two conditions (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

**NOTICE:** The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network, protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together.

This precaution may be particularly important in rural areas

**NOTE:** Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

This product meets the applicable Industry Canada technical specifications.

The Ringer Equivalence Number is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all devices does not exceed five.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

## FCC / ACTA Information

---

**Warning:** Changes or modifications to this unit not expressly approved by Gigaset Communications Inc. could void the FCC authority to operate the equipment. This includes the addition of any external antenna device.

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of the base station is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

A copy of the supplier's Declaration of Conformity (SDoC) is available at this Internet address: [www.gigaset.com/docs](http://www.gigaset.com/docs).

If this equipment causes harm to the telephone network, the telephone company will notify you in advance, that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service. If you experience trouble

with this telephone system, disconnect it from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

If trouble is experienced with this equipment, for repair or warranty information, please contact Support at 1-866 247-8758

tollfree. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved. This equipment is of a type that is not intended to be repaired by the Customer (user).

This telephone system may not be used on coin service provided by the telephone company. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information. Privacy of communications may not be ensured when using this phone.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

This telephone system equipment has been tested and found to comply with the limits for Class B digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Some cordless telephones operate at frequencies that may cause interference to nearby TV's and VCR's; to minimize or prevent such interference, the system base should not be placed near or on top of a TV or VCR; and, if interference is experienced, moving the base farther away from the TV or VCR will often reduce or eliminate the interference.

However, there is no guarantee that interference will not occur in a particular installation. If this telephone system does cause harmful interference to radio or television reception, which can be determined by turning the system off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the base station and receiver.
3. Connect the base station into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio TV technician for help.

### **Notice for Direct Inward Dialing ("DID")**

ALLOWING THIS EQUIPMENT TO BE OPERATED IN SUCH A MANNER AS TO NOT PROVIDE FOR PROPER ANSWER SUPERVISION IS A VIOLATION OF PART 68 OF THE FCC'S RULES.

### **Notice to Hearing Aid Wearers:**

This phone system is compatible with inductively coupled hearing aids.

### **Power Outage:**

In the event of a power outage, your cordless telephone will not operate. The cordless telephone requires electricity for operation. You should have a telephone that does not require electricity available for use during power outages.

### **Notice:**

The installation of the base unit should allow at least 8 inches between the base and persons to be in compliance with FCC RF exposure guidelines.

For body worn operation, the portable part (handset) has been assessed and meets FCC RF exposure guidelines. Use with an accessory that contains metal parts may not ensure compliance with FCC RF exposure guidelines.

Notice to telephone company service:

If you need service from your telephone company, please provide them with the information

- Facility interface Code (FIC)
- Service Order Code (SOC)
- Universal Service Order Code (USOC)

as indicated on the label on the bottom side of the base station.

## Safety precautions

Before using your telephone equipment, basic safety instructions should always be followed to reduce the risk of fire, electric shock and injury to persons.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
5. Place this product securely on a stable surface. Serious damage and/or injury may result if the unit falls.
6. Slots or openings in the cabinet and the back and bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. This product should never be placed near or over a radiator or heat register, or in a place where proper ventilation is not provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of AC line power to your home, consult your dealer or local power company.
8. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.
9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in the risk of fire or electric shock. Never spill liquid of any kind on this product.
11. To reduce the risk of electric shock or burns, do not disassemble this product. Take it to a qualified service center when service is required. Opening or removing covers may expose you to dangerous voltages, dangerous electrical current or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used. Disconnect TNV circuit connector before removing cover.
12. Unplug the product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
  - a.) When the power cord is damaged or frayed.
  - b.) If liquid has been spilled into the product.
  - c.) If the product has been exposed to rain or water.
  - d.) If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and may require extensive work by a qualified technician to restore the product to normal operation.
  - e.) If the product has been dropped or physically has been damaged.
  - f.) If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than a cordless type) during a thunderstorm. There may be a remote risk of electrical shock from lightning. Therefore we suggest a surge arrester.
14. Do not use the telephone to report a gas leak in the vicinity of the leak.
15. Emergency/911 numbers may not be dialed if the keypad is locked.

**16. Minimum No. 26 AWG telecommunication line cord must be used with this phone.**



**Intertek**  
3187698

ETL LISTED

CONFORMS TO  
ANSI/UL STD 60950-1  
CERTIFIED TO  
CAN/CSA C22.2 No.60950-1



## BATTERY SAFETY PRECAUTIONS

To reduce the risk of fire, injury or electric shock, and to properly dispose of batteries, please read and understand the following instructions.

CONTAINS NICKEL METAL HYDRIDE BATTERY. BATTERY MUST BE RECYCLED OR DISPOSED OF PROPERLY. DO NOT DISPOSE OF IN MUNICIPAL WASTE.

1. Only use the batteries specified for use with this product.
2. DO NOT USE NICKEL CADMIUM OR LITHIUM BATTERIES, or mix batteries of different sizes or from different manufacturers in this product. DO NOT USE NONRECHARGEABLE BATTERIES.
3. Do not dispose of the batteries in a fire; the cells may explode. Do not expose batteries to water. Check with local codes for special disposal instructions.
4. Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. The electrolyte may be toxic if swallowed.
5. Exercise care in handling the batteries in order not to short the batteries with conducting materials such as rings, bracelets, and keys. The batteries or conducting material may overheat and cause burns or fire.
6. Charge the batteries provided with, or identified for use with, this product only in accordance with the instructions and limitations specified in the user's manual. Do not attempt to charge the batteries with any means other than that specified in the users manual.
7. Periodically clean the charge contacts on both the charger and handset.

## Service (Customer Care)

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### Customer Care Warranty for Cordless Products

To obtain Customer Care Warranty service,  
product operation information, or for problem resolution, call:

Toll Free: 1-866 247-8758  
tollfree

### End-user limited warranty

This product is covered by a one year limited warranty. Any repair replacement or warranty service, and all questions about this product should be directed to: 1-866 247-8758 tollfree.

This limited, non-transferable warranty is provided to the original buyer/end-consumer ("you") for systems, handsets and accessories (collectively, "Product") provided by Gigaset Communications USA LLC or Gigaset Communications Canada Inc. (collectively "Gigaset NAM"). Gigaset NAM warrants to you that at the date of purchase, the Product is free of defects in workmanship and materials and the software included in the Product will perform in substantial compliance to its program specifications.

### 1. WARRANTY PERIOD

The Product warranty period is one (1) year from the original date of purchase by you. Proof of purchase (e.g., sales slip or invoice) must be provided with any Product returned during the warranty period. Batteries supplied with the Products are warranted to be free from defects at the time of purchase only.

### 2. EXCLUSIVE REMEDY

Gigaset NAM's entire liability and your exclusive remedy if the Product is defective in materials or workmanship during the warranty period and is returned shall be that the Product will be repaired or replaced as set forth in Section 4 below. Reconditioned replacement components, parts or materials may be used in the replacement or repair. Data in the memory of the Product may be lost during repair.

### 3. THIS LIMITED WARRANTY DOES NOT COVER AND IS VOID WITH RESPECT TO THE FOLLOWING:

- Cosmetic damage, physical damage to the surface of the Product, including, without limitation, breakage, cracks, dents, scratches or adhesive marks on the LCD screen or outside casing of the Product.
- Products which have been repaired, maintained or modified (including the antenna) by anyone other than Gigaset NAM or a Gigaset NAM-approved repair facility, or that have been improperly installed.
- Cost of installation, removal or reinstallation.
- Damage due to any telephone, electronic, hardware or software program, network, Internet or computer malfunctions, failures, or difficulties of any kind, including without limitation, server failure or incomplete, incorrect, garbled or delayed computer transmissions.
- Equipment and components not manufactured, supplied or authorized by Gigaset NAM.
- Modification of the Product's components, or operation of the Product in an unsuitable environment or in a manner for which it is not intended, including but not limited to failures or defects caused by misuse, abuse, accidents, physical damage, abnormal operation, improper handling or storage, neglect, alterations, unauthorized installation, removal or repairs, failure to follow instructions, problems caused by the carrier's network coverage, exposure to fire, water or excessive moisture or dampness, floods, or extreme changes in climate or temperature, acts of God, riots, acts of terrorism, spills of food or liquids, viruses or other software flaws introduced into the Product or other acts which are not the fault of Gigaset NAM and which the Product is not specified to tolerate, including damage caused by mishandling or blown fuses.
- Products which have had warranty stickers, electronic serial number and/or serial number label removed, altered, rendered illegible or fraudulently applied to other equipment.
- Signal reception problems (unless caused by defect in material or workmanship in the Product).
- Products operated outside published maximum ratings.
- Performance of the Products when used in combination with other products or equipment not manufactured, supplied or authorized by Gigaset NAM.
- Consumables (such as batteries and fuses).
- Payments for labor or service to representatives or service centers not authorized to perform product maintenance by Gigaset NAM.
- Loss of data.
- Testing and examination discloses that the alleged defect or malfunction in the Product does not exist.

This warranty does not cover customer education, instruction, installation or removal, set up adjustments, problems related to service(s) provided by a carrier or other service provider, and/or signal reception problems. Gigaset NAM shall not be responsible for software, firmware, information, or memory data contained in, stored on, or integrated with any Products returned for repair, whether under warranty or not. This warranty is valid only in the country in which it is purchased (*i.e.*, the United States of America or Canada respectively, but not both).

USE WITH ACCESSORIES NOT SUPPLIED BY GIGASET NAM OR NOT OTHERWISE EXPRESSLY AUTHORIZED BY GIGASET NAM MAY VOID WARRANTY.

### 4. WARRANTY CLAIM PROCEDURE

All warranty claims must be made by notifying Gigaset NAM prior to the expiration of the warranty period. Gigaset NAM's obligation to provide warranty support shall not extend past the end of the warranty period, except that any product repaired or replaced during the warranty period shall continue to be warranted for the balance of such warranty period or thirty (30) days, whichever is greater.

Support service will be provided for you by accessing the toll free customer service number:

**1-866 247-8758** ----- tollfree

## 5. LIMITATION OF WARRANTY

Gigaset NAM makes no warranty or representation that the software in the Products will meet your requirements or will work in combination with any hardware or applications software products provided by third parties, that the operation of the software will be uninterrupted or error free, or that all defects in the software products will be corrected.

## 6. LIMITATION ON REMEDIES; NO CONSEQUENTIAL OR OTHER DAMAGES

Your exclusive remedy for any breach of this limited warranty is as set forth above. Except for any refund elected by Gigaset NAM, **YOU ARE NOT ENTITLED TO ANY DAMAGES, INCLUDING BUT NOT LIMITED TO CONSEQUENTIAL DAMAGES**, if the Product does not meet the limited warranty, and, to the maximum extent allowed by applicable law, even if any remedy fails of its essential purpose. The terms below ("Exclusion of Incidental, Consequential and Certain Other Damages") are also incorporated into this limited warranty. Some states/jurisdictions/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights. You may have others which vary from state/jurisdiction/province to state/jurisdiction/province.

## 7. DISCLAIMER OF WARRANTIES

GIGASET NAM AND ITS SUPPLIERS PROVIDE THE PRODUCT AND SUPPORT SERVICES (IF ANY) AS IS AND WITH ALL FAULTS. THE LIMITED WARRANTY IS IN LIEU OF ANY OTHER EXPRESS WARRANTIES (IF ANY) CREATED BY ANY DOCUMENTATION OR PACKAGING EXCEPT FOR THE LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IS IN LIEU OF ANY IMPLIED OR STATUTORY WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, OF ACCURACY OR COMPLETENESS OR RESPONSES, OF RESULTS, OF WORKMANLIKE EFFORT, OF LACK OF VIRUSES AND OF LACK OF NEGLIGENCE, ALL WITH REGARD TO THE PRODUCT, AND THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES. ALSO, THERE IS NO WARRANTY OR CONDITION OF TITLE, QUIET ENJOYMENT, QUIET POSSESSION, OR CORRESPONDENCE TO DESCRIPTION OR NONINFRINGEMENT WITH REGARD TO THE PRODUCT. Some states/jurisdictions/provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you. If an implied warranty or condition is created by your state/province and federal or state/provincial law prohibits disclaimer of it, you also have an implied warranty or condition, **BUT ONLY AS TO DEFECTS DISCOVERED DURING THE PERIOD OF THIS LIMITED WARRANTY (ONE YEAR)**. AS TO ANY DEFECTS DISCOVERED AFTER THE ONE YEAR PERIOD, THERE IS NO WARRANTY OR CONDITION OF ANY KIND. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state/province to province. In no event shall Gigaset NAM's liability exceed the cost of repairing or replacing defective Products as provided herein, and any such liabilities will terminate upon expiration of the warranty period.

Any supplements or updates to the Product or the software in the Product, including without limitation, any (if any) software fixes or upgrades or bug fixes provided to you after the expiration of the one year limited warranty period are not covered by any warranty or condition, express, implied or statutory.

## 8. EXCLUSION OF INCIDENTAL, CONSEQUENTIAL AND CERTAIN OTHER DAMAGES

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL GIGASET NAM, SELLER OR THEIR SUPPLIERS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS OR CONFIDENTIAL OR OTHER INFORMATION, FOR BUSINESS INTERRUPTION, FOR PERSONAL INJURY, FOR LOSS OF PRIVACY, FOR FAILURE TO MEET ANY DUTY INCLUDING OF GOOD FAITH OR OF REASONABLE CARE, FOR NEGLIGENCE, AND FOR ANY OTHER PECUNIARY OR OTHER LOSS WHATSOEVER) ARISING OUT OF OR IN ANY WAY RELATED TO THE USE OF OR INABILITY TO USE THE PRODUCT, THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES, OR OTHERWISE UNDER OR IN CONNECTION WITH ANY PROVISION OF THIS LIMITED WARRANTY, EVEN IN THE EVENT OF THE FAULT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, BREACH OF CONTRACT OR BREACH OF WARRANTY OF GIGASET NAM OR SELLER OR ANY SUPPLIER, AND EVEN IF GIGASET NAM OR SELLER OR ANY SUPPLIER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. REPAIR OR REPLACEMENT, AS PROVIDED UNDER THE WARRANTY, IS YOUR SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THE LIMITED WARRANTY.

## 9. LIMITATION OF LIABILITY AND REMEDIES

NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED ABOVE AND ALL DIRECT OR GENERAL DAMAGES), THE ENTIRE LIABILITY OF GIGASET NAM, SELLER AND ANY OF THEIR SUPPLIERS UNDER ANY PROVISION OF THIS LIMITED WARRANTY AND YOUR EXCLUSIVE REMEDY FOR ALL OF THE FOREGOING (EXCEPT FOR ANY REMEDY OF REPAIR OR REPLACEMENT ELECTED BY GIGASET NAM OR SELLER OR SUPPLIER WITH RESPECT TO ANY BREACH OF THE LIMITED WARRANTY) SHALL BE LIMITED TO THE GREATER OF THE AMOUNT ACTUALLY PAID BY YOU FOR THE PRODUCT OR FIVE DOLLARS (\$5.00 USD/CAN). THE FOREGOING LIMITATIONS, EXCLUSIONS AND DISCLAIMERS SHALL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

## 10. GOVERNING LAW

If this Product was purchased in the United States of America this limited warranty will be governed by the laws of Texas, and exclude the United Nations Convention on Contracts for the International Sale of Goods. If this Product was purchased in Canada this limited warranty will be governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein, and exclude the United Nations Convention on Contracts for the International Sale of Goods.

If you want to learn more about Gigaset Service or for Support on your Gigaset phone, visit our web site at <http://www.gigaset.com> or please call **1-866 247-8758** tollfree.

Issued by

Gigaset Communications GmbH

Frankenstr. 2a, D-46395 Bocholt

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Subject to availability. Rights of modifications reserved.

Product attributes subject to change.

We reserve the right, to make changes without notice in equipment design and/or components.



Part Number: A31008-M2454-R301-1-3519

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## Questions and answers

If you have any queries about the use of your telephone, suggested solutions are available on the Internet at [www.gigaset.com/service](http://www.gigaset.com/service) ▶ FAQ ▶ First steps for troubleshooting.

The table below also lists steps for troubleshooting.

<p><b>Registration or connection problems with a Bluetooth headset.</b></p> <ul style="list-style-type: none"> <li>▶ Reset the Bluetooth headset (see the user guide for your headset).</li> <li>▶ Delete registration data from the handset when de-registering the device ( → page 23).</li> <li>▶ Repeat the registration process ( → page 22).</li> </ul>
<p><b>There is nothing on the display and the display does not react when you touch it.</b></p> <ol style="list-style-type: none"> <li>1. The handset is not activated.           <ul style="list-style-type: none"> <li>▶ Press and hold .</li> </ul> </li> <li>2. The battery is flat.           <ul style="list-style-type: none"> <li>▶ Charge or replace the battery ( → page 5).</li> </ul> </li> <li>3. The keypad and display lock is activated.           <ul style="list-style-type: none"> <li>▶ Press the hash key  and hold.</li> </ul> </li> </ol>
<p><b>The display flashes "Base contact lost - Searching for base ...".</b></p> <ol style="list-style-type: none"> <li>1. The handset is outside the range of the base.           <ul style="list-style-type: none"> <li>▶ Move the handset closer to the base.</li> </ul> </li> <li>2. The base is not activated.           <ul style="list-style-type: none"> <li>▶ Check the base power adapter.</li> </ul> </li> <li>3. The base's range is reduced because Max. Range is activated.           <ul style="list-style-type: none"> <li>▶ Deactivate Max. Range or reduce the distance between the handset and the base.</li> </ul> </li> </ol>
<p><b>The display flashes "Handset not registered to any base".</b></p> <p>The handset has not yet been registered or was de-registered because an additional handset was registered (more than six DECT registrations).</p> <ul style="list-style-type: none"> <li>▶ Register the handset again ( → page 6).</li> </ul>
<p><b>The handset does not ring.</b></p> <ol style="list-style-type: none"> <li>1. The ring tone is deactivated.           <ul style="list-style-type: none"> <li>▶ Activate the ring tone ( → page 20).</li> </ul> </li> <li>2. Call divert is set. (only for Mexico)           <ul style="list-style-type: none"> <li>▶ Disable call divert.</li> </ul> </li> </ol>
<p><b>You cannot hear a ring/dialling tone from the fixed line.</b></p> <p>The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.</p> <ul style="list-style-type: none"> <li>▶ Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer.</li> </ul>
<p><b>Error tone sounds after system PIN prompt.</b></p> <p>You have entered the wrong system PIN.</p> <ul style="list-style-type: none"> <li>▶ Repeat the process; if necessary reset the system PIN to 0000.</li> </ul>
<p><b>Forgotten system PIN.</b></p> <ul style="list-style-type: none"> <li>▶ Reset the system PIN to 0000.</li> </ul>
<p><b>The other party cannot hear you.</b></p> <p>The handset is "muted".</p> <ul style="list-style-type: none"> <li>▶ Unmute the microphone ( → page 17).</li> </ul>

## Service (Customer Care)

### The caller's number is not displayed.

1. **Caller ID** is not enabled for the caller.
  - ▶ The **caller** should ask his network provider to enable Caller ID.
2. **Caller ID (CID)** is not supported by the network provider or has not been enabled for you.
  - ▶ Have Caller ID (CID) enabled by your network provider.
3. Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.
  - ▶ Reset the system: briefly pull out the power plug. Reinsert the plug and wait until the device restarts.
  - ▶ Check the settings on the PABX and activate phone number display, if necessary. To do this, search for terms such as Caller ID, calling line identification, phone number identification etc. in the system's user guide or ask the system manufacturer.

### You hear an error tone when keying an input.

Action has failed/invalid input.

- ▶ Repeat the process.  
Read the display and refer to the user guide if necessary.

### You cannot listen to messages on the network mailbox.

Your PABX is set to pulse dialling.

- ▶ Set your PABX to tone dialling.

## Exclusion of liability

Your handset's display has a resolution of 240x320 pixels. Each pixel consists of three subpixels (red, green, blue).

It may be the case that a pixel is incorrectly controlled or has a color deviation. **This is normal and no reason for a warranty claim.**

The following table shows the number of pixel errors that may occur without leading to a warranty claim.

Description	Maximum number of permitted pixel errors
Color illuminated subpixels	1
Dark subpixels	1
Total number of colored and dark subpixels	1

### Please note

Signs of wear on the display and housing are excluded from the warranty.

# Environment

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## Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, utilisation, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at [www.gigaset.com](http://www.gigaset.com).

## Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

**ISO 14001 (Environment):** Certified since September 2007 by TÜV SÜD Management Service GmbH.

**ISO 9001 (Quality):** Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

## Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority or the dealer you purchased the product from.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.



The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a prerequisite for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority, your refuse collection service or the dealer you purchased the product from.

# Appendix

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## Care

Wipe the device with a **slightly moistened** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

**Never** use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

## Contact with liquid

If the device comes into contact with liquid:

- 1** Disconnect the power supply.
- 2** Remove the batteries and leave the battery compartment open.
- 3** Allow the liquid to drain from the device.
- 4** Pat all parts dry.
- 5** Place the device in a dry, warm place **for at least 72 hours** (not in a microwave, oven etc.) with the battery compartment open and the keypad facing down (if applicable).
- 6** Do not switch on the device again until it is completely dry.

When it has fully dried out, you will normally be able to use it again.

## Specifications

### Battery

Technology: 2 x AA NiMH  
 Voltage: 1.2 V  
 Capacity: 1300 mAh

### Handset operating times/charging times

The operating time of your Gigaset depends on the capacity and age of the battery and the way it is used. (All times are maximum possible times.)

Standby time (hours) *	250
Standby time in <b>Eco mode+</b> (hours) ***	180
Talk time (hours)	20
Operating time for 1.5 hours of calls per day (hours) *	165
Operating time in <b>Eco mode+</b> for 1.5 hours of calls per day (hours) ***	105
Charging time in charger (hours)	14.5

\* Without display backlight

\*\* only for Mexico



### Information about the USB port

- ◆ The handset's battery is charged using a USB connection with a power supply of 500 mA.
- ◆ On USB connections with lower charging currents, the consumption of the handset itself may be greater than the recharging. In this case, the battery charge decreases.

### General specifications

#### DECT

DECT standard	DECT 6.0
GAP standard	Not relevant
No. of channels	30 duplex channels
Radio frequency range	1920–1930 MHz
Duplex method	Time division multiplexing, 10 ms frame length
Repeat frequency of the transmission pulse	100 Hz
Length of the transmission pulse	370 μs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	5 mW average power per channel, 120 mW pulse power
Range	Up to 100 feet (50 m) in buildings, up to 700 feet (300 m) outdoors
Base power supply	120 V ~/60 Hz
Ambient conditions for operation	+41°F to +113°F (+5°C to +45°C), 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)/PD (pulse dialling)

#### Bluetooth

Radio frequency range	2402-2480 MHz
Transmission power	4 mW pulse power

### Character set tables

#### Standard characters

Press the relevant key the number of times indicated.

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x
1 sec	1									
2 sec	a	b	c	2	ä	á	à	â	ã	ç
3 sec	d	e	f	3	ë	é	è	ê		
4 sec	g	h	i	4	ï	í	ì	î		
5 sec	j	k	l	5						
6 sec	m	n	o	6	ö	ñ	ó	ò	õ	ö
7 sec	p	q	r	s	7	ß				
8 sec	t	u	v	8	ü	ú	ù	û		
9 sec	w	x	y	z	9	ÿ	ý	æ	ø	ã
0 (press)	⏏	-	.	0						

1) Space

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