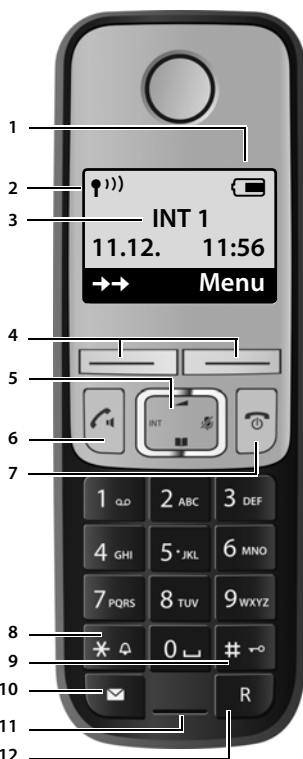


Gigaset A400

The handset at a glance

- 1 Charge status of the batteries (→ page 6)
- 2 Signal strength (→ page 6)
- 3 Internal number of the handset
- 4 Using the display keys
- 5 Control key (☰)
- ☰: Open the menu for setting the volume (→ page 15)
- ☰: Open the directory (→ page 8)
- ☰: Display the list of registered handsets
- ☰: Microphone off (→ page 7)
- 6 Accept/speaker key (→ page 7)
- 7 End call key and On/Off key (press and **hold** in idle status)
- 9 Keypad lock on/off (press and **hold** in idle status)
- 10 Message key (→ page 8)
- 11 Microphone
- 12 Recall key
 - Recall (flash)
 - Dialling pause (press and **hold**)



Display keys on handset:

Pressing a key launches the function that appears above that key in the display.

Display	Function when pressed
→→	Open redial list → page 8.
Menu	Open main/submenu (see menu tree → page 15).
↶	Go back one menu level.
↷	Scroll up/down or adjust volume with ☰.
◀▶	Move cursor to left/right with ☰.
<C	Backspace deletes one character at a time from right to left.
OK	Confirm menu function or save entry.

Other icons in the top display line:

🔇	Ringer melody off
🔒	Keypad locked
📶	Eco Mode+ activated (→ page 1)

Please note

To change the **display language**, proceed as described on page 10.

The base at a glance



Registration/paging key:
Search for handsets (press **briefly**, "paging" → page 9)
Register handsets (press and **hold** → page 9).

ECO DECT

You are helping to protect the environment with your Gigaset A400.

Reducing energy consumption

Your telephone has a power-saving adapter plug and uses less power.

Reduced transmission power

The transmission power of your telephone is reduced **automatically**:

The **handset's** transmission power is reduced depending on the distance to the base. The transmission power **on the base** is reduced to virtually zero when only one handset is registered and the handset is in the base.

You can reduce the transmission power of the handset and base **even more** by using **Eco Mode/Eco Mode+** (see menu tree page 15):

- ♦ **Eco Mode:** 80% transmission power reduction in standby mode and during a call (the range of the base is reduced).
- ♦ **Eco Mode+:** 100% transmission power deactivation in standby mode (top left display icon 📶). **Press and hold** the accept key ☰ to check that the base can be reached. You hear the ringing tone if the base can be reached. When **Eco Mode+** is activated, handset standby time is reduced by approx. 50%. Registering handsets that do not support Eco Mode+ will cause the mode to be deactivated on the base and all other handsets.

Safety precautions

Be sure to read this user guide and the safety precautions in detail before using your telephone. Explain their content and the potential hazards associated with using the telephone to your children.



Only use the mains unit supplied.



Only fit the **recommended, rechargeable batteries** (→ page 12), i.e. never use any other battery type or non-rechargeable batteries as this could result in significant health risks and personal injury.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g., doctor's surgery.



Do not hold the rear of the handset to your ear when it is ringing. Otherwise you risk serious and permanent damage to your hearing. The handset may cause an unpleasant humming noise in hearing aids.



Do not install the phone in a bathroom or shower room. The handset and base are not splashproof.



Do not use your phone in environments with a potential explosion hazard, e.g. paint shops.



If you give your Gigaset to a third party, make sure you also give them the user guide.



Remove faulty bases from use or have them repaired by our Service department, as they could interfere with other wireless services.



Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.

If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2002/96/EC.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority or your refuse collection service..

Care

Wipe the base station, charging cradle and handset with a **damp** cloth (do not use solvent) or an antistatic cloth.

Never use a dry cloth. This can cause static.

Contact with liquid

If the handset has come into contact with liquid:

- ◆ **Switch off the handset and remove the battery pack immediately.**
- ◆ Allow the liquid to drain from the handset.
- ◆ Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours (not in a microwave, oven etc.)**.
- ◆ Do not switch on the handset again until it is completely dry.

When it has fully dried out, you will normally be able to use it again.

Emergency numbers cannot be dialled if the keypad lock

(→ page 1) is activated!

Not all of the functions described in this user guide are available in all countries.

First steps

Checking the package contents

- ◆ One Gigaset A400 base
- ◆ One power adapter
- ◆ One Gigaset handset
- ◆ One phone cord
- ◆ Two batteries
- ◆ One battery cover
- ◆ One user guide

If you have purchased a **model with multiple handsets**, the package should contain two batteries, a battery cover and a charging cradle with power adapter for each additional handset.

Setting up the base and charger (if included)

The base and charging cradle are designed for use in dry rooms in a temperature range of +5°C to +45°C.

- ▶ Set up the base at a central point in the building on a flat, non-slip surface.

Please note

Pay attention to the range of the base.

This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when Eco Mode is activated (→ page 15).

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

You can also mount the base and charging cradle on the wall (see packaging).

Please note:

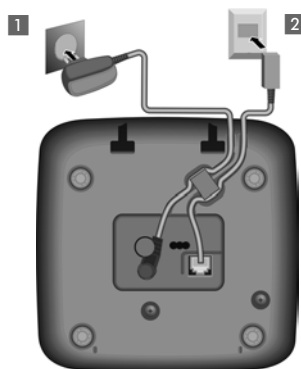
- ◆ Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Connecting the base

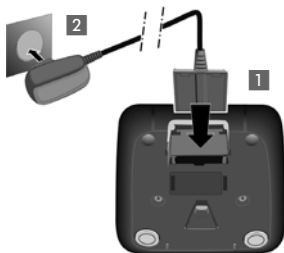
- ▶ **First**, connect the telephone jack **2** and insert the cables into the cable ducts.
- ▶ **Then**, connect the power adapter **1**.

Please note:

- ◆ The power adapter must **always be connected**, as the phone will not operate without a mains connection.
- ◆ Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary.



Connecting the charger (if included)



- ▶ Connect the flat plug from the mains adapter **1**.
- ▶ Plug the power adapter into the plug socket **2**.

To disconnect the plug from the charger, press the release button **3** and disconnect the plug **4**.



Setting up the handset for use



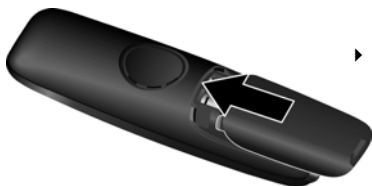
The display is protected by a plastic film.
Please remove the protective film!

Inserting the batteries and closing the battery cover

Warning

Only use rechargeable batteries (→ page 12) recommended by Gigaset Communications GmbH, i.e. never use a conventional (non-rechargeable) battery, as this could result in significant health risks and personal injury. For example, the outer casing of the batteries could be damaged or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- ▶ Insert the batteries with the polarity in the correct direction.
The polarity is indicated in/on the battery compartment.



- ▶ Slide the battery cover back into the main casing until it clicks into place.

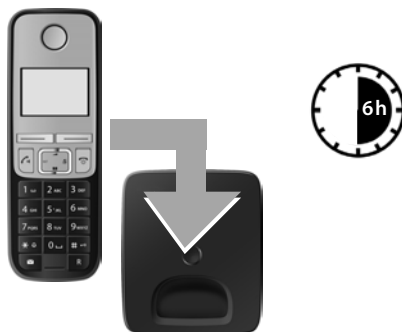
To reopen the battery cover, for instance to replace the batteries, press the grooved area at the top of the cover and slide it downwards.



Initial charging and discharging of the batteries

The correct charge status can only be displayed if the batteries are first fully charged **and** discharged.

- ▶ Charge the handset in the base for **6 hours**.



Please note

The handset must only be placed in the designated Gigaset A400 base or the corresponding charging cradle.

- ▶ After charging, remove the handset from the base and only replace it when the batteries are **fully discharged**.

Please note

- ◆ The handset is pre-registered with the base. If you have purchased a **model with multiple handsets**, all handsets will already be registered with the base. You do not need to register the handset again.
- ◆ After the first battery charge **and** discharge, you may place your handset in the charger after every call.
- ◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- ◆ The batteries may warm up during charging. This is not dangerous.
- ◆ After a while, the charge capacity of the batteries will decrease for technical reasons.

Changing the display language

If you do not understand the language that has been set, press:

Menu ▶ **4 sec** **2 sec** **1 sec** ▶ Select language ▶ **OK** (✓ = selected)

- ▶ (press and **hold** to return to idle status)

Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm clock can be used.

Menu ▶ Settings ▶ OK ▶ Date/Time ▶ OK

▶ **Date:** ▶  (enter the day, month and year in 6-digit format) ▶ OK

▶ **Time:** ▶  (enter hours and minutes in 4-digit format) ▶ OK (display message: Saved)

▶  (press and hold to return to idle status)

Please note

When entering the time and date, you can move the position of an entry to the left or right by pressing left or right on the control button.

Display in idle status

Once the phone is registered and the time set, the idle status is shown as in this example.

The strength of the reception signal between base and handset:

- Good to poor:    
- No reception: 

Charge status of the batteries:

-  Batteries charged to over 66%
-  Batteries charged to between 34% and 66%
-  Batteries charged to between 11% and 33%
-  Flashes: batteries charged to below 11%
-     Charging



If **Eco Mode+** (→ page 1) is activated, the  icon is displayed in the top left corner of the display.

Activating/deactivating the handset

Press and **hold** the end call key  to activate or deactivate the handset.

If you place a deactivated handset in the base or charging cradle, it will automatically be activated after a specific period of time (approx. 30 seconds).

Your phone is now ready for use!

If you have any questions about using your phone, please read the tips on troubleshooting ("Questions and answers", → page 12) or contact our Customer Care team page 13.

Making calls

Making external calls and ending calls

External calls are calls using the public telephone network.

 (Enter phone number) ▶ .

The number is dialled. (Or you can **first** press and **hold**  [dialling tone] and then enter the number.) During the call you can adjust the earpiece volume using  and set the volume with .

End the call/cancel dialling:

Press the end call key .

You can automatically insert a network provider dialling code before any phone number (see menu tree "Preselection" → page 15).

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing accept/speaker key .

Press the talk key  to accept the call.

When **Auto Answer** is activated, simply remove the handset from the base/charging cradle (see menu tree → page 15).

Displaying the caller's number

When you receive a call, the caller's number will be displayed on your handset; the caller's name will be displayed if it is saved in the directory.

Prerequisites:

- 1 You have asked your network provider for the caller's number (CLIP) to be displayed on your handset screen.
- 2 The caller has asked the network provider for his number to be identified (CLI).

In the display you will see **External call** if you have not requested Calling Line Identification, **Withheld** if the caller has withheld CLI or **Unavailable** if CLI has not been requested.

Notes on calling line display (CLIP)

By default, the number of the caller is shown in the display of your Gigaset telephone. You do not have to make any other settings on your Gigaset telephone.

However, if the caller's number is not displayed, this can be due to the following:

- ◆ You have not ordered CLIP from your network provider or
- ◆ Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.

Is your telephone connected via a PABX/gateway?

You can establish this by checking for an additional device connected between your telephone and house connection, e.g., a PABX, gateway etc. In most cases, simply resetting this device will remedy the situation:

- ▶ Briefly disconnect the mains plug of your PABX. Re-insert the plug and wait for the device to restart.

If the caller number is still not displayed:

- ▶ Check the CLIP settings of your PABX and activate this function if necessary. In the user guide for the device, search for the term "CLIP" (or an alternative term such as "calling line identification", "phone number transmission", "caller ID", etc.). If necessary, contact the device manufacturer.

If this does not resolve the problem, it is possible that your network provider does not provide the CLIP service for this number.

Have you ordered the calling line display service from your network provider?

- ▶ Check whether your provider supports calling line display (CLIP) and that the function has been activated for you. If necessary, contact your provider.

Additional information on this subject can be found on the Gigaset homepage at:
www.gigaset.com/service

Using speaker mode

Switching between earpiece and speaker mode:

During a call press the accept/speaker key  to activate or deactivate speaker mode. If speaker mode is activated, the key is lit up.

During a call, use  to open the menu for setting the speaker volume and use  to set the volume.

Muting

You can mute your handset during a call. Your caller can no longer hear you.

Press the **right-hand** control key  during the call to activate/deactivate the function.

Using the directory and lists

Directory

To open the directory: press and hold the **bottom** control key .

You can save up to 80 phone numbers (max. 32 digits) with corresponding names (max. 16 characters).
Enter letters/characters → page 12.

Saving the first number in the directory

-  ▶ **New Entry?** ▶ OK
- ▶  (Enter number) ▶ OK
- ▶  (Enter name) ▶ OK

Saving a number in the directory

-  ▶ **Menu** ▶ **New Entry** ▶ OK
- ▶  (Enter number) ▶ OK
- ▶  (Enter name) ▶ OK

Selecting a directory entry

Open the directory with . You have the following options:

- ◆ Use  to scroll through the entries until the required name is selected.
- ◆ Enter the first character of the name, if necessary scroll to the entry with the  key.

Dialling with the directory

-  ▶  (Select entry) ▶ 

Using other functions

-  ▶  (Select entry) ▶ **Menu**

The following functions can be selected with :

New Entry	Save new phone number.
Show Number	Display the phone number.
Show Name	Display name.
Edit Entry	Edit selected entry.
Use Number	Edit or add to the number. Then dial or select other functions from the Menu .
Delete Entry	Delete selected entry.
Send Entry	Send a single entry to another handset (→ page 8).
Delete List	Delete all directory entries.
Send List	Send the complete directory to another handset (→ page 8).
Shortcut	For speed dial, assign the current entry to a key.

Using speed dial keys

You can assign directory entries to the keys 0 and 2-9:

-  ▶  (Select entry) ▶ **Menu**
- ▶ **Shortcut** ▶ OK ▶  (Press the key to which you want to assign the entry)

To dial, press and **hold** the required speed dial key.

Transferring the directory to another handset

Prerequisites:

- ◆ The sending and receiving handsets must both be registered to the same base.
- ◆ The other handset and the base can send and receive directory entries.

-  ▶  (Select entry) ▶ **Menu**
- ▶ **Send Entry / Send List** ▶ OK ▶  (Enter the internal number of the receiving handset) ▶ OK

Using the redial list

This list contains the last ten numbers dialled.

Dialling from the redial list

- Press →→ or  (briefly) ▶  (Select entry) ▶ 

Managing entries in the redial list

- Press →→ or  (briefly) ▶  (Select entry) ▶ **Menu**

You can select the following settings:

Use Number	Edit or add to the number. Then dial or select other functions from the Menu .
Copy to Dir.	Copy an entry to the directory.
Delete Entry	Delete selected entry.
Delete List	Delete all entries.

Call List/Network Mailbox List

An **advisory tone** sounds as soon as a **new message** arrives in a list. You can select whether you also want a message to appear on the display or the message key  to flash:

- Menu** ▶        ▶ XY ▶ OK

- X =  for missed calls
-  for messages on the answering machine
- Y =  visual signal activated (default setting)
-  visual signal deactivated

Settings will only be changed once a new message has been received.

When you press the  key, all the lists are displayed.

Please note

If calls are saved in the network mailbox, you will receive a message if the appropriate settings have been set (depending on your network provider).

Call list

Prerequisite: CLIP (→ page 7)

Depending on the type of list set, the call list contains (→ page 15)

- ◆ Accepted calls
- ◆ Missed calls

Depending on the type of list set, all numbers of the last 25 incoming calls are saved or just the missed calls are saved.

The call list is displayed as follows:

CallsList 01+02

Number of new entries + number of old, read entries.

Opening the calls list

 ▶ CallsList 01+02 ▶ OK

The last incoming call is displayed.

If necessary, use  to select another entry.

Using other functions

 (Select entry) ▶ Menu

The following functions can be selected with :

Delete Entry	Delete current entry.
Copy to Dir.	Copy an entry to the directory.
Date/Time	Display date and time of call (if set → page 6).
Status	New Call: new missed call. Old Call: entry already read. Answ.: call accepted.
Delete List	Warning! All old and new entries will be deleted.

Calling back a caller from the call list

 ▶ CallsList 01+02 ▶ OK ▶  (Select entry) ▶ 

Assigning key 1 for speed dial to the network mailbox

Simply press and **hold** key  on the handset and you will be connected directly to the /network mailbox.

See menu tree → page 15.

Locating a handset (paging)

You can locate your handset using the base.

- ◆ **Briefly** press the registration/paging key on the base (→ page 1).
- ◆ All handsets will ring simultaneously (paging), even if the ringer melodies are deactivated.

End paging: briefly press the registration/paging key on the base station (→ page 1) or the talk key  on a handset.

Registering handsets

You can register up to four handsets on your base.

Each additional handset must be registered with the base for it to work properly!

1) On the handset

Menu ▶ Settings ▶ OK ▶ Handset ▶ OK

▶ Register HS ▶ OK ▶ Enter the base system PIN

(default setting: 0000) ▶ OK

Registering flashes on the display.

2) On the base

Within **60 seconds** of entering the system PIN, press and (→ page 1) **hold** the registration/paging key (min. 3 seconds).

Registration takes approx. 1 minute.

Handsets are assigned the lowest available internal number (1-4). If the internal numbers 1-4 are already assigned to other devices, the number 4 is overwritten.

De-registering handsets

Menu ▶ Settings ▶ OK ▶ Handset ▶ OK
 ▶ De-register HS ▶ OK ▶ Select handset ▶ OK ▶ Enter the base system PIN (default setting: 0000) ▶ OK
 The selected handset is de-registered.

Using multiple handsets

Making internal calls

Internal calls are free calls to other handsets that are registered to the same base.

To make a call to other handsets, press

- ◆ ▶ (Select internal number of handset) or
 ▶ OK, the handset is called or
- ◆ ▶ Call All ▶ OK, all handsets are called (alternatively you can also press and hold the control key or press ▶).

To end the call, press the end call key .

Internal consultation call/connecting a call

You are in conversation with an **external** participant. Press the control key and call one or all handsets. The external participant hears the music on hold.

- ◆ **Before** the internal participant has answered, press the end call key ; the call is diverted to the participant who answers the call.
- ◆ **After** the internal participant has answered you can talk to him. Then press the end call key ; the call is diverted, or press the display key; you are reconnected to the external participant.

Listening in to an external call

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation (conference).

Prerequisite: the **Listening in** function is activated.

Activating/deactivating listening in

Menu ▶ Settings ▶ OK ▶ Base ▶ OK
 ▶ Listening in ▶ OK (✓ = on)

Internal listening in (conference)

You want to listen in to an existing external call. Press and hold the key. You can listen in to the call. All participants hear a signal tone.

To end: press the end call key . All participants hear a signal tone.

If the **first** internal participant presses the end call key , the handset that has "listened in" remains connected to the external participant.

Setting the alarm clock

Activating/deactivating the alarm clock

Menu ▶ Alarm Clock ▶ OK ▶ Activation
 ▶ OK (✓ = activated)

If activated:

▶ Enter wake-up time ▶ OK

When the alarm clock rings, press any key to switch it off for 24 hours. If the alarm clock is set, the wake-up icon will appear on the screen and the wake-up time will be displayed instead of the date.

Entering/changing the wake-up time

Menu ▶ Alarm Clock ▶ OK ▶ Wake-up time ▶ OK

Enter the wake-up time in hours and minutes, then press OK. The alarm clock is automatically activated after the wake-up time is entered/changed.

Phone settings

For details on performing audio settings and activating/deactivating warning and advisory tones and key tones, see menu tree → page 15.

For details on setting the display contrast and large dialling numbers, see menu tree → page 15.

For details on setting the system PIN on the base, see menu tree → page 15.

Changing the display language

Menu ▶ Settings ▶ OK ▶ Handset ▶ OK ▶ Language
 ▶ OK ▶ Select language ▶ OK

The current language is indicated by ✓.

If you accidentally choose a language you do not understand:

Menu ▶ 4 on 2 on 1 on ▶ Select language
 ▶ OK (✓ = selected)

Resetting the handset

You can reset individual settings and changes that you have made. Entries in the directory, the call list and the handset's registration to the base will be retained.

Menu ▶ Settings ▶ OK ▶ Handset ▶ OK
 ▶ Reset Handset ▶ OK ▶ Reset? ▶ OK

Cancel the reset with .

Resetting the base to the default settings

When restoring factory settings:

- ◆ Individual settings are reset
 - ◆ All lists are deleted
- Only the date and time are retained.

Software reset

Menu ▶ Settings ▶ OK ▶ Base ▶ OK ▶ Base Reset ▶ OK ▶ Reset? ▶ OK

Hardware reset

Additionally

- ◆ All handsets are deregistered and
- ◆ The system PIN is reset to the original code **0000**.

Disconnect the power cable from the base. Hold down the registration/paging key (→ page 1) on the base and reconnect the power cable to the base at the same time. Release the key after approximately 5 seconds.

Repeater mode

With a repeater you can increase the range of your base. You will need to activate repeater mode (→ page 15). Repeater mode and Eco Mode or Eco Mode+ (→ page 1) cancel each other out. The default encrypted transmission setting is deactivated when repeater mode is activated.

After activating or deactivating the repeater, switch your handset off and on again (→ page 6).

Operating the base on the PABX

The following settings are only necessary if your PABX requires them, see the user guide for your PABX. When entering the digits, enter them **slowly** one after the other.

Changing the dialling mode

Menu ▶ * 0 # 0 0 5 # 1 1 ▶ The number for the set dialling mode flashes: **0** = tone dialling (DTMF); **1** = pulse dialling (PD) ▶ enter number ▶ OK.

Setting recall

Menu ▶ * 0 # 0 0 5 # 1 2 ▶ The number for the current recall flashes: **0** = 80 ms; **1** = 100 ms; **2** = 120 ms; **3** = 400 ms; **4** = 250 ms; **5** = 300 ms; **6** = 600 ms; **7** = 800 ms ▶ Enter number ▶ OK.

Changing the pause after line seizure

You can set the length of the pause inserted between pressing the accept key (✓) and transmitting the phone number.

Menu ▶ * 0 # 0 0 5 # 1 9 sec ▶ The number for the current pause length flashes: **1** = 1 sec.; **2** = 3 sec.; **3** = 7 sec. ▶ Enter number ▶ OK.

Changing the pause after recall key

Menu ▶ * 0 # 0 0 5 # 1 4 sec ▶ The number for the current pause length flashes: **1** = 800 ms; **2** = 1600 ms; **3** = 3200 ms ▶ Enter number ▶ OK.

Appendix

Entering letters/characters

Press the relevant key the number of times indicated. Briefly press the hash key (#) to switch from "Abc" to "123" mode, from "123" to "abc" mode and from "abc" to "Abc" mode.

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10	11	12	13	14	15
[1] →	1	£	\$	¥	¤										
[2] →	a	b	c	2	ä	á	à	â	ã	ç					
[3] →	d	e	f	3	ë	é	è	ê							
[4] →	g	h	i	4	ï	í	ì	î							
[5] →	j	k	l	5											
[6] →	m	n	o	6	ö	ñ	ó	ò	ô	õ					
[7] →	p	q	r	s	7	ß									
[8] →	t	u	v	8	ü	ú	ù	û							
[9] →	w	x	y	9	ý	ÿ	æ	ø	å						
[0] →	.	,	;	?	!	0	+	-	:	;	"	'	;	_	
[*] →	*	/	(	)	<	=	>	%							
[#] →	Abc 123	123 abc	#	@	\	&	\$								

1) Space

Specifications

Recommended batteries

Technology: Nickel-metal-hydride (NiMH)

Size: AAA (Micro, HR03)

Voltage: 1.2 V

Capacity: 400–800 mAh

The device is supplied with two approved batteries.

Base power consumption

In standby mode

- Charged handset in base

approx. 0.7 W

- Handset not in base

< 0.4 W

During a call

approx. 0.5 W

General specifications

DECT standard	Is supported
GAP standard	Is supported (The Gigaset handset is only fully functional on Gigaset bases)
Range	Up to 300 m outdoors Up to 50 m indoors

Base power supply	230 V ~/50 Hz
Environmental conditions in operation	+5°C to +45°C, 20% to 75% relative humidity
Standbytime	220 hours
Talktime	20 hours
Operating time for 1.5 hours of calls per day Without Eco Mode+ With Eco Mode+	135 hours 90 hours
Charging time in charger	5.5 hours

Questions and answers

If you have any queries about the use of your telephone, visit our website at

www.gigaset.com/service

for assistance 24/7. The table below contains a list of common problems and possible solutions.

Problem	Cause	Solution
Nothing appears in the display.	The handset is not switched on. The batteries are flat.	Press the end call key (☎) for approx. 5 seconds or place the handset in the base. Charge or replace the batteries.
No wireless connection to the base, Base flashes in the display.	The handset is outside the range of the base. The handset is not registered. The base is not switched on.	Move the handset closer to the base. Register the handset → page 9. Check the mains connector on the base → page 3.
You cannot hear a ringer melody/dialling tone from the fixed line network.	The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.	Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer: 3-4 assignment of telephone leads/EURO CTR37.
Error tone sounds after system PIN prompt. PIN forgotten.	You have entered the wrong system PIN. The connection always terminates after approx. 30 seconds.	Reset the system PIN to the default setting 0000 → page 11. All handsets are de-registered. All settings are reset. All lists are deleted. Deactivate and reactivate the handset → page 6.

Please have your record of purchase ready when calling.

Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

Customer Service & Assistance

Do you have any questions? As a Gigaset customer, you can find help quickly in this User Manual and in the service section of our Gigaset online portal www.gigaset.com/service.

Please register your phone online right after purchase.

This enables us to provide you with even better service regarding questions or a warranty claim. In order to contact our customer service via email, please use the email contact form from our Gigaset online portal after selecting your home country.

Our representatives are also available on the telephone hotlines for consultation.

Australia 1300 780 878
 Austria 0043 1 311 3046
 Bahrain 97 31 73 11 173
 Belgium 0 78 15 66 79
 Bosnia Herzegovina 033 276 649
 Brazil 4003 3020
 (grandes cidades e regiões metropolitanas -
 Custo de uma ligação local)
 0800 888 3020
 (demais localidades - Gratuito)
 Bulgaria +359 2 9710666
 (0.50 евро на минута от всички държави за
 стационарни телефони. За обаждания от
 мобилни телефони може да има други цени).
 Canada 1-866 247-8758
 China 0 21 400 670 6007 (RMB 0.11)
 Croatia 01 2456 555 (0,23 Kn)
 Czech Republic 233 032 727
 Denmark +45 43682003
 Finland +358 9725 19734
 France +33 (0)157 324 522

Germany 01805 333 222
 Der Anruf kostet Sie aus den deutschen Fest-
 netzen 0,14 € pro Minute. Anrufe aus den deut-
 schen Mobilfunknetzen kosten höchstens 0,42
 € pro Minute.
 Greece 801-100.0.500
 (Χρέωση 0,0031 € το λεπτό για το σταθερό
 δίκτυο της Ελλάδας. Για κλήσεις από κινητό
 ίσως ισχύουν άλλες χρεώσεις)
 Hong Kong 2763 0203
 2389 7285
 Hungary 06-1 267 2109
 India Please refer to your
 local warranty card
 Indonesia (62-21) 5673813
 (62-21) 888856000
 Ireland +353 818 200 033
 Italy 199.15.11.15
 (€ cent 8,36 + IVA al minuto da telefono fisso
 della rete Telecom Italia senza scatto alla ris-
 posta mentre per le chiamate effettuate attra-

verso la rete di altri operatori fissi o mobili con-
 sultate le tariffe del vostro operatore)
 Jordan 00962 6 5625460/1/2
 Kuwait +965 -22458737/22458738
 Lebanon +9611240259/
 +9611236110
 Luxembourg +352 8002 3811
 Malaysia +603-8076 9696
 Malta +390 2360 46789 (0,10 €)
 Mexico
 01800 999 4442738 (01800 999 GIGASET)
 Netherlands 0900-3333102
 (0,25 € per minuut (vast net). Voor oproepen uit
 het mobiele netwerk kunnen andere prijzen
 gelden.)
 New Zealand 0800 780 878
 Norway +47 2231 0845
 (Oppstartskostnad 89 øre + 15 øre pr. minutt fra
 fasttelefon. For samtaler fra mobiltelefon
 gjelder egne priser.)
 Oman +968 709281 Ext. 49/21/75
 Poland 801 140 160
 Portugal +351 808 788 877
 (custo de uma chamada local)
 Romania +40 021 204 9130
 Russia 8-800 333 4956
 Serbia 0800 222 111
 Singapore 6735 9100
 Slovak Republic 02 59 68 22 66 (4,428 sk)
 Slovenia 01 5466511
 South Africa +2711 46 13 181
 Spain 902 103935
 Sweden +46 8502 52347
 Switzerland 0848 212 000
 Taiwan 02 266 24343
 Turkey +90 216 223 01 57
 Ukraine +380-44-451-71-72
 United Arab Emirates +97144458255/
 +97144458254
 United Kingdom +44 84503 18190
 USA 1-866 247-8758
 Vietnam 1900 545 416

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Authorisation

This device is intended for analogue phone lines in your network.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the 1999/5/EC Declaration of Conformity is available at this Internet address:

www.gigaset.com/docs

CE 0682

Menu tree

Your phone has an extensive range of features. These are offered in the form of menus.

To select a function while the phone is in **idle status**, press **Menu** (open menu), use the  and  keys to

scroll to the function you require and press **OK** to confirm.

To return to idle status: press and hold the  key.

Alarm Clock

Activation	Activating/deactivating the alarm clock.
Wake-up time	Input format: HHMM.

Audio Settings

Handset Volume	Earpiece	Can be set to one of 5 levels.
	Speaker	Can be set to one of 5 levels.
Ringer Volume	5 levels + "crescendo" available.	
Ringer Melody	External Calls	20 ringer melodies available for external calls.
	Internal Calls	20 ringer melodies available for internal calls.
	Alarm Clock	20 ringer melodies available for alarm clock.
Advis.Tones	Activate/deactivate.	
Battery Low	Activate/deactivate warning tone for low battery.	

Voice Mail

Play Messages	Listening to messages on the network mailbox. Network mailbox: your network provider's answering machine; must be requested separately.
Netw. Mailbox	Entering or changing the number for the network mailbox. Press and hold key  to dial.

Settings

Date/Time	Enter date (DDMMYY format), then time (HHMM format).		
Handset	Language	Set the display language → page 10.	
	Big Dial Font	Show the phone numbers in large font when dialling.	
	Contrast	The display contrast can be set to 9 levels.	
	Auto Answer	Automatically activate/deactivate auto answer → page 7.	
	Register HS	Register the handset → page 9.	
	De-register HS	De-register the handset → page 10.	
	Reset Handset	Reset the handset → page 10.	
Base	Call list type	Missed Calls	→ page 9
		All Calls	→ page 9
	System PIN	Change system PIN (default setting is 0000).	
	Base Reset	Restore factory settings → page 11.	
	Additional	Repeater	Activate/deactivate → page 11.
		Eco Mode+	Activate/deactivate → page 1 → page 1.
		Eco Mode	Activate/deactivate → page 1 → page 1.
	Listening in	Activate/deactivate the function → page 10.	
	Preselection	Presel. Number	Network provider dialling code, should be inserted automatically before the dialled phone number.
		With Preselect	First digits of the dialling codes, should be dialled with preselection.
		Without Presel	First digits of dialling codes, should be dialled without preselection.

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