

Gigaset A420/A420A

The handset at a glance

- 1 Charge status of the batteries
- 2 Answering machine icon (A420A only)
- 3 Signal strength
- 4 Display keys
- 5 End call key and On/Off key
- 6 Talk key/Handsfree key
- 7 **Control key** (with icons)
 - Audio settings
 - INT Internal call
 - Directory
 - Muting during a call
- 8 **Key 1**
Open the answering machine (A420A only)/network mailbox
- 9 **Star key**
Ringers on/off (press and hold)
- 10 **Key 0/recall key**
Consultation call (flash): press and hold
- 11 **Hash key**
Keypad lock on/off (press and hold); toggles between upper/lower case and digits; inserts a dialling pause (press and hold)
- 12 Microphone



Please note

New messages in the calls list/ answering machine list/network mailbox list are indicated in the display by the message **New messages**, the left display key flashes (if set → page 10).

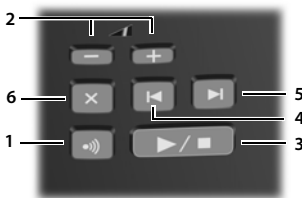
Handset display keys:

Pressing a key launches the function that appears above that key in the display.

Display	Function when pressed
	Open calls list (→ page 10).
Menu	Open main/submenu (see menu overview → page 23).
	Go back one menu level.
	Scroll up/down or adjust volume with
	Move cursor to left/right with
	Backspace deletes one character at a time.
OK	Confirm menu function or save entry.

The base station at a glance

Basis A420A



Basis A420



1 Registration/Paging key:

Search for handsets (press **briefly**, paging → page 14). Register handsets (press and **hold** → page 14).

2 Volume keys: (- = quieter; + = louder)

During message playback: adjust the speaking volume. While the phone is ringing: adjust the ringer melody volume.

3 Play/Stop key:

Switch answering machine on and off (press and **hold**); play back new messages from answering machine (press **briefly**); during message playback: cancel playback (press **briefly**). **Lights up:** answering machine is activated.

Flashes: at least one new message is present or message is played back or being recorded.

Flashes very quickly: memory is full.

During message playback:

- 4 Skip to the start of the current message (press once) or go to the previous message (press twice).
- 5 Go to the next message.
- 6 Delete current message.

ECO DECT

During a call, the transmission power is automatically adjusted to the distance between handset and base station, the smaller the distance, the lower the transmission power (radiation). In idle status the transmission power of the handset is switched off. Only the base station ensures contact with the handset using low radio signals.

Your phone offers you the opportunity to further reduce the transmission power:

1) Reducing transmission power (eco mode)

If the setting **Max. Range** is switched to off (menu tree → page 24), the transmission power in standby mode and during a call is reduced up to 80% at half range.

2) Deactivating transmission power (eco mode+)

With the setting **No Radiation** (menu tree → page 24), you turn off the transmission power of the base station in standby mode completely. Please note:

- ◆ All registered handsets must support this feature.
- ◆ For quick connection of incoming calls the handset repeatedly switches to reception mode for short periods. This increases energy consumption and therefore reduces the standby and talk times.

Safety precautions

Warning

Read the safety precautions and the user guide before use.

Explain their content and the potential hazards associated with using the device to your children.



Use only the power adapter indicated on the device.



Use only **rechargeable batteries** that correspond to the **specification** (see "Technical Data"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g., doctor's surgery.

If you use a medical device (e.g., a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Technical Data").



Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.

Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed.

The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.



The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.



Do not use the devices in environments with a potential explosion hazard (e.g., paint shops).



If you give your Gigaset to a third party, make sure you also give them the user guide.



Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.

Please note

- ◆ The device cannot be used in the event of a power failure. It is also **not** possible to transmit **emergency calls**.
- ◆ Emergency numbers cannot be dialled if the keypad lock is activated!

First steps

Check the package contents

Base station and handset package: One Gigaset handset, one Gigaset A420/A420A base station, one mains adapter, one phone cord, two batteries, one battery cover, one user guide.

Handset and charging cradle package: One Gigaset handset, one charging cradle with mains adapter, two batteries, one battery cover, one user guide.

If you have purchased a **model with multiple handsets**, the package should contain two batteries, a battery cover and a charging cradle with mains adapter for each additional handset.

Setting up the base station and charging cradle (if included)

The base station and charging cradle are designed for use in enclosed dry rooms with a temperature range of +5 °C to +45 °C.

- ▶ Set up the base station at a central location on a flat, non-slip surface in your house or apartment. You can also mount the base station and charging cradle on the wall.

Please note

Pay attention to the range of the base station. This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings.

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

Care: Wipe down the base station, the charging cradle and the handset with a **damp** cloth (no solvents) or an antistatic cloth. **Never** use a dry cloth. This can cause static.

Please note:

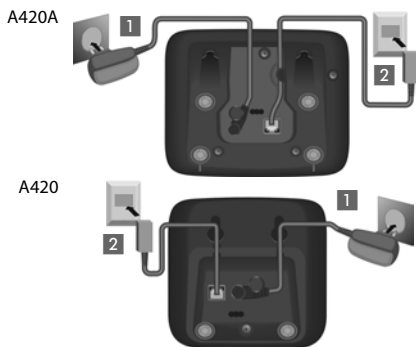
- ◆ Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and vapours.

Connecting the base station

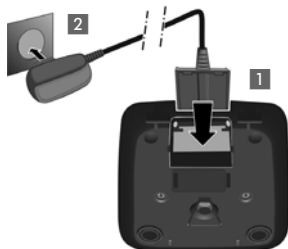
- ▶ **First** connect the mains adapter **1**.
- ▶ **Then** connect the telephone jack **2** and insert the cables into the cable ducts.

Please note:

- ◆ The mains adapter must always be connected, as the phone will not operate without mains connection.
- ◆ Only use the mains adapter and phone cord supplied.
- Pin connections on telephone cables can vary.
- ◆ The answering machine (A420A only) is ready for use approx. 30 seconds after the base station has been connected.

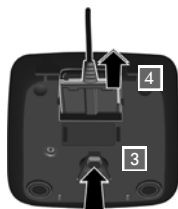


Connecting the charging cradle (if included)



- ▶ Connect the flat plug from the power supply **1**.
- ▶ Plug the mains adapter into the plug socket **2**.

If you need to disconnect the plug from the charging cradle, press the release button **3** and disconnect the plug **4**.



Setting up the handset for use

The display is protected by a plastic film. **Please remove the protective film!**

Inserting the batteries and closing the battery cover

Warning

Use only the rechargeable **batteries** recommended by Gigaset Communications GmbH (→ page 19), i.e., never use conventional (non-rechargeable) batteries as this could result in significant health risks and personal injury. For example, the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- ▶ Insert the batteries with the polarity in the correct direction.

The polarity is indicated in the battery compartment.



- ▶ Insert the battery cover from the top.
- ▶ Then slide the cover upwards until it clicks into place.



To open the battery cover, for instance to replace the batteries:

- ▶ Reach into the notch at the top of the cover and slide the cover downwards.



Initial charging and discharging of the batteries

The correct charge status can only be displayed if the batteries are first fully charged and discharged.



- ▶ Charge the handset in the base station/charging cradle for 6 hours.

Please note

The handset must only be placed in the designated Gigaset base station or charging cradle.

- ▶ After charging, remove the handset from the base station/charging cradle and only replace it when the batteries are **fully discharged**.

Please note

- ◆ **Base station and handset package:** The handset is pre-registered with the base station. If you have purchased a model with multiple handsets, all handsets will already be registered with the base station. You do not need to register the handset again. However, if a handset is not registered with the base station (**Register HS** or **Put into base** is displayed), please register the handset manually (→ page 14). **Handset and charging cradle package:** please register the handset manually (→ page 14).
- ◆ After the first battery charge **and** discharge, you may place your handset in the charger after every call.
- ◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- ◆ The batteries may warm up during charging. This is not dangerous.
- ◆ After a while, the charge capacity of the batteries will decrease for technical reasons.

Changing the display language

Change the display language if you do not understand the language currently set:

- Menu** ▶ **4 OK** **2 ACK** **1 OK** (press the keys one after the other) ▶ (select language) ▶ **OK** (✓ = current language)
- ▶ Press and hold the end call key to return to idle status.

Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.

- Menu** ▶ **Settings** ▶ **OK** ▶ **Date/Time** ▶ **OK** ▶ **Date** ▶ (enter the day, month and year in 6-digit format)
- ▶ **OK** ▶ **Time** ▶ (enter hours and minutes in 4-digit format) ▶ **OK** (display message: **Saved**)
- ▶ (press and hold to return to idle status).

You can move the position of an entry to the left or right by pressing the control key left or right .

Please note

If your phone receives the date and time during calling line display (e.g., via your network provider, a router or PABXs), you can specify whether this data should be copied to your phone:

- ▶ Press the key sequence: **Menu** ▶ *** 0** **# --** **0** **5 --** **# --** **7** **000** **3** **000**

The following is displayed; the current setting flashes:

973 SET: [0]

- ▶ Press one of the following keys to specify, when this data should be copied to your phone:

0 **2**

Never

or **1** **--**

Once, in case the date/time is not set on your phone

or **2** **--**

Always

Your selection is displayed (e.g., 2):

973 SET: [2]

- ▶ Press the display key **OK**.

Display in idle status

Once the phone is registered and the time set, the idle status is shown as in this example.

Screen display

◆ Reception between the base station and the handset:

- Good to poor: 📶 📶 📶 📶
- No reception: 📶

◆ Activating the answering machine (A420A only):

- 📞 Your answering machine is activated.

◆ Battery charge status:

- 🔋 Charged over 66%
- 🔋 Charged between 34% and 66%
- 🔋 Charged between 11% and 33%
- 🔋 Charged less than 11%
- 🔋 Flashes: batteries almost empty (less than 10 minutes talktime)
- 🔋 🔋 🔋 🔋 🔋 Batteries are charging

If **No Radiation** mode (→ page 24) is activated, the 📶 icon is displayed in the top left.



Activating/deactivating the handset

Press and **hold** the 📞 key to activate or deactivate the handset. If you place a deactivated handset in the base station or charging cradle, it will automatically activate after approx. 30 seconds.

Your phone is now ready for use.

If you have any questions about using your phone, please read the tips on troubleshooting ("Questions and answers", → page 20) or contact our Customer Care team → page 20.

Menu guidance

Your telephone's functions are accessed via a menu consisting of several levels (menu overview → page 23).

Main menu (first menu level)

- ▶ When the handset is in idle status, press the display key **Menu** or right on the control key 📞 to open the main menu. The functions in the main menu are shown by means of an icon and the function's name.

Selecting a function:

- ▶ You can scroll between functions using the control key 📞.
- ▶ Press the display key **OK** or the right control key 📞 to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

If you press the display key 📞 or **briefly** the end call key 📞, the display returns to idle status.

Submenus

The functions in the submenu are indicated by name.

Selecting a function:

- ▶ You can scroll between functions using the control key 📞.
- ▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

If you press the display key 📞 or **briefly** the end call key 📞, the display returns to the previous menu level or you cancel the operation.

Any settings you have not confirmed by pressing the display key **OK** are lost.

Reverting to idle status



From any point in the menu:




- ▶ Press and **hold** the end call key 📞 or
- ▶ Do not press any key: after 2 minutes, the display will **automatically** revert to idle status.


Making calls

Making external calls and ending calls

External calls are calls using the public telephone network.

 (Enter the phone number) ▶ .

The phone number is dialled. (Or you can **first** press and **hold** talk key  [dial tone] and then enter the number.) During the call you can adjust the earpiece volume using  and set the volume with .

End the call/cancel dialling: Press the end call key .

You can automatically insert a network provider dialling code before any phone number (→ page 8).

Accepting a call

The handset indicates an incoming call by ringing and by a display on the screen.

Press the talk key  to accept the call.

When **Auto Answer** is activated (see menu overview → page 24), simply remove the handset from the base station/charging cradle.

Calling Line Identification


When you get a call, the caller's number will be displayed on your handset; the caller's name will be displayed if it is stored in the directory.

Prerequisites:

- 1 You have asked your network provider for the caller's number (CLIP) to be displayed on your handset screen.
- 2 The caller has asked the network provider for his number to be identified (CLI).

External Call appears in the display if you have not requested CLIP, **Withheld** appears if the caller has withheld CLI, and **Unavailable** appears if CLI has not been requested.

Handsfree operation

In handsfree mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. During a call and when listening to the answering machine (Gigaset A420A only) you can activate or deactivate handsfree mode by pressing the handsfree key .

During the call in handsfree mode you can adjust the handsfree volume by pressing  and set the volume with .

Call waiting

Many Telecommunication providers in Australia and New Zealand offer a Call waiting service on your Home Phone Line. Please speak to your service provider to check if your Home Phone line is activated for this service (charges may apply). The most common providers instructions for Call waiting are as follows.


Please note

These processes depend on the network provider and are subject to change.



Australia:

Telstra:



To answer an incoming call when you're already on a call, or to switch between calls:

- ◆ Press the Recall key  and listen for the dial tone, then press .

To hang up on one call and return to the other:

- ◆ Press the Recall key  on your phone and listen for the dial tone, then press .

To reject an incoming call when you are already on a call:

- ◆ Push the Recall key  on your phone and listen for the dial tone, then press  again.

For more information please contact Telstra.


Optus:

You are on the phone and hear the beeps.

To put the first caller on hold and talk to the new caller (the caller on hold will hear nothing):

- ◆ Press the Recall key  on your phone.

To return to the first caller:

- ◆ Press the Recall key  and put the new caller on hold. You can alternate between the calls in this way.

Or

- ◆ Hang up the first call. The phone will ring again with the second caller. This means that you will not be able to go back to the first caller.


For more information please contact Optus.

New Zealand:


Telecom NZ:

You are on the phone and hear four beeps.

To talk to the second caller:



◆ Press the Recall key  on your phone.

To return to the first caller:

Press the Recall key  again and you will be able to continue your original conversation.

For more information please contact Telecom NZ.

Muting

You can deactivate your handset's microphone during a call. Press the right control key  to mute the handset. Press the control key  again to reactivate the microphone.

Automatic network provider preselection

You can store a call-by-call number (preselection number), which is **automatically** placed in front of numbers when you dial them. If, for example, you wish to make international calls via special network providers, you can save the relevant dialling code here.

In the "**With Preselect**" list, specify the dialling codes or the first digits of the dialling codes that you wish to assign to the preselection number.

In the "**Without Presel.**" list, enter any exceptions to the "**With Preselect**" list.


Example:

Presel. Number	0999
With Preselect	08
Without Presel.	081 084

All numbers that start with 08, except for 081 and 084, are dialled with the preselection number 0999.

Phone number	Dialled number
07112345678	▶ 07112345678
08912345678	▶ 0999 08912345678
08412345678	▶ 08412345678

Enter preselection number via menu (→ page 24).


Permanently deactivating preselection: Delete the preselection number with .

Temporarily cancelling preselection:

 (press and hold) ▶ **Menu** ▶  **Preselect off** ▶ **OK** ▶  (enter number) or  (use number from directory) ▶ The number is dialled without Preselection.

Using the directory and lists




Directory

To open the directory: press control key .



You can save up to **100** phone numbers (max. 22 digits) with corresponding names (max. 16 characters).

Enter letters/characters → page 19.


Storing the first number in the directory



 ▶ **New Entry?** ▶ **OK** ▶  (enter number) ▶ **OK** ▶  (enter name) ▶ **OK**

Storing further numbers in the directory




 ▶ **Menu** ▶ **New Entry** ▶ **OK** ▶  (enter number) ▶ **OK** ▶  (enter name) ▶ **OK**

Selecting a directory entry

Open the directory with . You have the following options:


- ◆ Use  to scroll through the entries until the required name is selected.
- ◆ Enter the first character of the name and scroll to the entry with , if required.


Dialling with the directory

 ▶  (select entry) ▶ 

Using other functions






 ▶  (select entry) ▶ **Menu**

The following functions can be selected with :

New Entry	Save new phone number.
Show Number	Display the phone number.
Show Name	Display the name.
Edit Entry	Edit selected entry.
Use Number	Edit the number or open the directory by pressing the control key  to insert a number from the directory at the current position. Then dial or use other functions with Menu .
Delete Entry	Delete selected entry.
Send Entry	Send a single entry to another handset (→ page 9).
Delete List	Delete all directory entries.
Send List	Send the complete list to another handset (→ page 9).
Shortcut	For shortcuts, assign the current entry to a key.

Using shortcut keys

You can assign directory entries to the keys 2–9:






 ▶  (select entry) ▶ **Menu** ▶  **Shortcut** ▶ **OK**
▶  (select key) ▶ **OK** or  (press the key you want to assign the entry to)

To dial, press and hold the required shortcut key.

Sending the directory to another handset

Prerequisites:

- ◆ The sending and receiving handsets must both be registered to the same base station.
- ◆ The other handset and the base station can send and receive directory entries.

 ▶  (select entry) ▶ **Menu** ▶  **Send Entry / Send List** ▶ **OK**
▶  (Select the internal party) ▶ **OK** or ▶  (enter the internal number of the receiving handset)

Last number redial list

This list contains the ten last dialled numbers.


Dialling from the last number redial list

 (press briefly) ▶  (select entry) ▶ 



Managing entries in the last number redial list

 (press briefly) ▶  (select entry) ▶ **Menu**


You can select the following settings:

Use Number	Edit the number or open the directory by pressing the control key  to insert a number from the directory at the current position. Then dial or use other functions with Menu .
Copy to Dir.	Copy an entry to the directory.
Delete Entry	Delete selected entry.
Delete List	Delete all entries.

Calls list/answering machine list/network mailbox list

Press the display key  to open the list overview. If you have new messages, only lists with new messages are displayed. Scroll through the lists by pressing .


An advisory tone sounds as soon as a **new entry** appears in the calls list/answering machine list/network mailbox list. By default the left display key flashes and the message **New messages** appears on the display. You can change this behaviour by using the following procedures:

▶ Press the key sequence: **Menu** ▶      

The following is displayed:

97



▶ Press one of the following keys to select the message type:


 for missed calls


or  for messages on the answering machine (A420A only)/network mailbox

Your selection is displayed (e.g., 5 for missed calls); the current setting flashes:

975 SET: [0]

Press key  or , to set the behaviour for new messages:

 The presence of new messages is displayed (default setting).

or  The presence of new messages is not displayed.

Your selection is displayed (e.g., 1):

975 SET: [1]

▶ Press the display key **OK**.

Settings will only be changed once a new message has been received.

Please note

When calls are saved in the network mailbox, you will receive a message if the appropriate settings have been made (depending on your network provider).

Calls list

Prerequisite: CLIP (→ page 7)

Depending on the type of list set, the calls list contains (→ page 24):

- ◆ Answered calls
- ◆ Missed calls
- ◆ Calls recorded from the answering machine (A420A only)

Depending on the type of list set, all numbers of the last 25 incoming calls are saved or just the missed calls are saved.


Open the calls list

   **CallsList**



The calls list is displayed as follows:


Number of new entries + number of old, read entries **CallsList 01+02**

Press **OK** to open the list.

The last incoming call is displayed. If necessary, use  to select another entry.







Using other functions

 (select entry)  **Menu**

The following functions can be selected with :

Delete Entry	Delete current entry.
Copy to Dir.	Copy an entry to the directory.
Date/Time	Call date and time (if set).
Status	New Call: new missed call. Old Call: entry already read.
Delete List	Warning! All old and new entries will be deleted.

Calling back a caller from the calls list

   **CallsList 01+02**   (select entry) 

Answering machine list (A420A only) /Network mailbox list

You can use these lists to listen to messages on the answering machine (see "Playing back/deleting messages" → page 12) or network mailbox (→ page 14).

Operating the answering machine (A420A only)

The answering machine is operated via the handset or via the keys on the base station. Information on operating the answering machine via the keys on the base station (→ page 1). The following sections describe operation via the handset.

You can record your own announcement messages using the handset. The pre-recorded announcement is used, if no personal announcement is available.

If the memory is full, **Answer M.full!** appears in the display and the answering machine switches itself off automatically. It activates again automatically when you delete old messages.

The answering machine has already been preset at the factory. Make individual settings using the handset.

How to set a **delay time**, after which the answering machine is to answer a call, as well as how to set the **recording length** and activate **call screening** during the recording, see menu overview (→ page 23).

Activating/deactivating the answering machine

Menu ▶ **Answer Machine** ▶ **OK** ▶ **Answ. Mach.** ▶ **OK** (√ = on)

When you switch on the answering machine, the icon appears in the display.

Recording your own announcement

Menu ▶ **Answer Machine** ▶ **OK** ▶ **Announcements** ▶ **OK** ▶ **Rec announce.** ▶ **OK** ▶ **Start recording?** ▶ **OK**

You hear the ready tone (short tone). Now speak your announcement (at least 3 sec.). Press **OK** to confirm or press to reject your recording. After recording, the announcement is played back for you to check.

Please note:

Recording ends automatically when the max. recording time of 170 seconds is reached or if there is a break in speaking of more than 2 seconds.

Playing back or deleting announcements

See menu overview → page 23.

Playing back/deleting messages

There are three ways to start playing back messages on the answering machine.

- ◆ Start message playback via the **Answer Machine** menu:

Menu ▶ **Answer Machine** ▶ **OK** ▶ **Play Messages** ▶ **OK**

If you have entered a number for the network mailbox you still need to select the answering machine:

▶ **Answ. Mach.** ▶ **OK**

- ◆ Start message playback via the **answering machine list**:

▶ **Answer M.**

The list is displayed as follows:

Number of new messages + number of old, played back messages Answer M.01+02

Press **OK** to open the list.

- ▶ Fast access to the answering machine:

To access the answering machine, simply **press and hold** the key. The integrated answering machine has already been preset at the factory. However, if you have set the network mailbox for fast access, you can change this setting (→ page 23).

If you have new messages, playback will start with the first new message, otherwise with the first old message.

The loudspeaker on the handset switches on automatically. To switch it off, press the handsfree key .

Messages consist of



- ◆ the **message header** (number/date/time) and
- ◆ the **message body** (recorded text).



The header is played back first, then the body. The phone number or the name is displayed.

Stopping and controlling playback



Controlling playback depends on the point in time at which the corresponding key is pressed.


During message playback:

 Pause playback. Press  again to resume.

 or  **During playback of message header:** Go to the start of the previous message. Skipping back from the first message jumps to the last message.

During playback of message body: Go to the start of the current message.


 or  Go to the start of the next message. Skipping forward from the last message jumps to the first message.

 **During playback of message header:** Skip header.

During playback of message body: Go to the body of the next message. Skipping forward from the last message jumps to the first message.


Additional functions during message playback

Press the display key **Menu**. Playback stops.

Select the relevant function using :

Dial Number	Dial number.
Continue	Continue message playback.
Volume	Setting volume.
Copy to Dir.	Copy the caller's number to the directory.
Delete all old	Delete all old messages.

Deleting an individual message

During playback: Press key  or the display key **⏪**.

New messages can only be deleted during playback of message body.

Deleting all old messages

During playback or when paused:

Menu ▶  **Delete all old** ▶ **OK** (Confirm the security prompt)

Accepting a call from the answering machine


You can accept a call while the answering machine is recording it:

Menu ▶ **Accept** ▶ **OK**

You can also accept the call by:

- ◆ Pressing the talk key 
- ◆ Removing the handset from the base station/charger (if **Auto Answer** is activated → page 24)

Please note

When **Call Screening** is activated on the handset and **the call can already be heard** on the handset, you can only accept the call via **Menu** ▶ **Accept** ▶ **OK**. Pressing the talk key/handsfree key  only activates or deactivates the handsfree mode.

Recording stops and you can speak to the caller.



Operating when on the move (remote operation)

You can check your answering machine from any other telephone (hotel, pay phone etc.).

Prerequisites:

- ◆ You have set a system PIN other than 0000 (→ page 24).
- ◆ The phone you are using for remote operation has tone dialling (DTMF) i.e., you hear different tones when you press the keys.



Calling the answering machine and playing messages

 (Dial your own number.) ▶ When you hear your announcement, press  and enter the system PIN.

The following keys are used for operation:

- 1** **During the number/date/time announcement:** Skip to the start of the previous message.
During the message playback: Skip to the start of the current message.
- 2** Stop playback. Press again to resume.
- 3** Go to the next message.
- 0** Delete current message.

Activating the answering machine

 (Enter your own number and allow the phone to ring until you hear the message, "Please enter your PIN code.")
▶  Enter system PIN

Your answering machine is activated. It tells you how much memory time is left. The messages are now played back. The answering machine cannot be deactivated remotely.

Network mailbox

The network mailbox is the answering machine in your provider's telephone network. More information is available from your provider. You cannot use the network mailbox unless you have **requested** it from your provider.

In order to use the network mailbox quickly and easily via the network mailbox list (→ page 10), the menu (→ page 23) and to use fast access (→ page 1), you will need to enter the number in your phone:



Menu ▶  **Answer Machine** ▶ **OK** ▶  **Net Mailbox** ▶  (enter number) ▶ **OK**

Locating a handset (paging)

You can locate your handset using the base station.

▶ **Briefly** press the registration/paging key on the base station (→ page 1).

All handsets will ring at the same time (paging), even if the ringers are switched off.

Ending paging: **Briefly** press the registration/paging key on the base station (→ page 1) or press the talk key  or the end call key  on the handset.

Registering handsets manually

You can register up to four handsets on your base station. **Each additional handset** must be registered on the base station in order for it to work properly!

1) On the handset

Menu ▶  **Settings** ▶ **OK** ▶  **Handset** ▶ **OK** ▶  **Register HS** ▶ Enter the base station system PIN (default setting: 0000) ▶ **OK** ▶ **Registering** is displayed.

2) On the base station

Within 60 seconds, press and **hold** the registration/paging key on the base station (→ page 1) for approx. 3 seconds. (A420A only: There is a tone played if the registration mode is activated.)

Registration takes approx. 1 minute. Once the **registration** process has been **completed successfully**, the display briefly shows **HS registered** and returns to idle status. Handsets are assigned the lowest available internal number (1-4). If the internal numbers 1-4 are already assigned to other devices, the number 4 will be overwritten.

De-registering handsets

You can de-register all other registered handsets from each of the registered Gigaset handsets.

Menu ▶ **Settings** ▶ **OK** ▶ **Handset** ▶ **OK** ▶ **De-register HS** ▶ Select the internal party you wish to de-register. The handset you are currently using is indicated by <. ▶ **OK** ▶ Enter the base station system PIN (default setting: 0000) ▶ **OK**

Using multiple handsets

Making internal calls

Internal calls are free calls to other handsets that are registered to the same base station.

2 handsets are registered

Press the control key , the other handset is called.

More than 2 handsets are registered

Calling a specific handset

▶ (1...4, enter internal number of the handset) or ▶ (Select the internal party) ▶ **OK** or ▶ the handset is called.

Calling all handsets (group call)

Press and hold or ▶ or ▶ **Call all** ▶ **OK** or ▶ all handsets are called.

When a participant answers you can speak to him. To end the call, press .

Internal consultation call/connecting a call

You are in conversation with an **external** participant. Press the control key and call one or all handsets. The external participant hears the hold music. When the internal participant answers: Announce the external call, if necessary.

Either

press the end call key . The call is transferred to the internal participant,

or

press the display key . You are reconnected with the external participant.

When transferring a call you can also press the end call key before the internal participant answers.

Please note

This equipment may not provide for the effective handover of a call to another device connected to the same line.

Listening in to an external call

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation (conference). **Prerequisite:** The **Listening in** function must be activated.

Activating/deactivating listening in

Menu ▶ **Settings** ▶ **OK** ▶ **Base** ▶ **OK** ▶ **Listening in** ▶ **OK** (✓ = on)

Internal listening in (conference)

You want to listen in to an existing external call. Press and hold the key. You can listen in to the call. All participants hear a signal tone.

To end: press the end call key . All participants hear a signal tone.

If the **first** internal participant presses the end call key , the handset that has "listened in" remains connected to the external participant.

Setting the alarm clock

Activating/deactivating the alarm clock

Menu ▶ **Alarm Clock** ▶ **OK** ▶ **Activation** ▶ **OK** (✓ = on)

When activated: ▶ (Set the wake-up time) ▶ **OK**

When the alarm clock rings, press any key to switch it off for 24 hours. If the alarm clock is set, the wake-up icon will appear on the screen and the wake-up time will be displayed instead of the date.

Setting the wake-up time

Menu ▶ **Alarm Clock** ▶ **OK** ▶ **Wake-up Time** ▶ **OK**

Enter the wake-up time in hours and minutes, then press **OK**.

Phone settings

For details on activating/deactivating advisory tones and battery low tones, see menu tree (→ page 23).

For details on setting the display contrast and large dialling numbers, see menu tree (→ page 24).

For details on how to set the **system PIN** on the base station, see the menu overview (→ page 24).

Changing the display language

Menu ▶ Settings ▶ OK ▶ Handset ▶ OK ▶ Language ▶ OK ▶ (select language) ▶ OK

The current language is indicated by ✓.

If you accidentally choose a language you do not understand:

Menu ▶ 4 on ▶ 2 on ▶ 1 on (press the keys one after the other) ▶ (select language) ▶ OK

Changing the handsfree/earpiece volume

In idle status:

▶ Handset Volume ▶ OK ▶ Earpiece/Speaker ▶ OK ▶ (set the volume level 1 to 5)
▶ OK (✓ = selected)

During a conversation via the earpiece or in handsfree mode:

▶ (set the volume level 1 to 5)

The setting will automatically be saved after approximately 3 seconds or press the display key OK.

You can also set the handsfree/earpiece volume using the menu **Audio Settings** (→ page 23).

Setting the sound of the earpiece

Adapt the sound of the earpiece to your needs.

◆ **Low:** Standard setting.

◆ **High:** High frequencies are emphasized.

In idle status:

▶ Handset Sound ▶ OK ▶ Low/High ▶ OK (✓ = selected)

You can also set the sound of the earpiece using the menu **Audio Settings** (→ page 23).

Setting ring tones of the handset

Setting the ringer volume

In idle status:

▶ Ringer Volume ▶ OK ▶ (set the volume level 1 to 5 or "Crescendo") ▶ OK (✓ = selected)

You can also set the call volume using the menu **Audio Settings** (→ page 23).

Setting the ringer melody

Set different ringer melodies for **External Calls**, **Internal Calls** and the **Alarm Clock**.

In idle status:

▶ Ringer Melody ▶ OK ▶ External Calls / Internal Calls / Alarm Clock ▶ OK ▶ (select melody)
▶ OK (✓ = selected)

You can also set the call volume using the menu **Audio Settings** (→ page 23).

Time Control (day/night mode)

You can specify a time period when you do **not** want the telephone to signal external calls e.g., during the night.

Activating Time Control:

Menu ▶ Settings ▶ OK ▶ Handset ▶ OK ▶ Time Control ▶ OK ▶ Activation ▶ OK (✓ = activated)

Setting time period:

Menu ▶ Settings ▶ OK ▶ Handset ▶ OK ▶ Time Control ▶ OK ▶ Settings ▶ OK
▶ Off from: (Enter time in 4-digit format) ▶ OK ▶ Off until: (Enter time in 4-digit format) ▶ OK


Anonymous calls silent

You can set your **handset** so that it doesn't ring for calls where Calling Line Identification has been withheld. The call will only be signalled on the display.

Menu ▶ Settings ▶ OK ▶ Handset ▶ OK ▶ An.Call Silent ▶ OK (✓ = activated)

Activating/deactivating the ringer

Deactivating/reactivating the ringer permanently

In idle status, press and hold the star key \star . If the ringer is deactivated, the  icon appears in the display.

Deactivating the ringer for the current call

Menu ▶ **Silent** ▶ **OK**

Setting ring tones of the base station (A420A only)

Set the **Ringer Volume**, **Ringer Melody** and the **Time Control** for the base station:

Menu ▶  **Settings** ▶ **OK** ▶  **Base** ▶ **OK** ▶ **Audio Settings** ▶ **OK**
▶  **Ringer Volume/Ringer Melody/Time Control**

Perform the setting analogously to the description in "Setting ring tones of the handset".

Activating/deactivating music on hold

With a repeater, you can set that your external participant hears music in case of internal recall and during call transfer.

Menu ▶ \star 0 ▶ $\#$ -> 0.5 ▶ 5 ▶ $\#$ -> 1.00 ▶ 7 ▶ **OK** ▶ The number for the current setting flashes: 0 = off; 1 = on ▶ enter number ▶ **OK**.

Repeater mode

With a repeater, you can increase the range of your base station. You will need to activate repeater mode (→ page 24). Repeater mode and **No Radiation** mode (→ page 24) cancel each other out.

Resetting the handset

You can reset individual settings and changes that you have made. Entries in the directory, the calls list and the handset's registration to the base station will be retained.

Menu ▶  **Settings** ▶ **OK** ▶  **Handset** ▶ **OK** ▶  **Reset Handset** ▶ **OK** ▶ **Reset?** ▶ **OK**

Restoring the base station

When restoring factory settings:

- ◆ Individual settings are reset.
- ◆ All lists are deleted.
- ◆ The **No Radiation** mode is deactivated.

The date and time are retained. The answering machine (A420A only) is ready for use approx. 15 seconds after the base station has been reset.

Resetting the base station via the menu

When resetting via the menu

- ◆ Handsets are still registered.
- ◆ The system PIN is not reset.

Menu ▶  **Settings** ▶ **OK** ▶  **Base** ▶ **OK** ▶  **Base Reset** ▶ **OK** ▶ **Reset?** ▶ **OK**

Resetting the base station using the key on the base station

When resetting the base station using the key on the base station

- ◆ All handsets are de-registered and
- ◆ The system PIN is reset to the original code **0000**.

Carry out the following steps: Remove the mains cable from the base station. Hold down the **registration/paging key** on the base station (→ page 1) and reconnect the power cable to the base station at the same time. Hold the key down for at least 5 seconds.

Operating the base station on the PABX/router

Operating on the router

When operating the Gigaset on an analogue port of a router, you can reduce problems with **echoing** by activating the **XES Mode** (→ page 24). If you have no problems with echoing, this function should be deactivated.

Operating on the PABX


The following settings are only necessary when your PABX requires them, see the user guide for your PABX.

When entering the digits, enter them **slowly** one after the other.

Setting recall

Menu ▶ * 0 | # → | 0 | 5 | # → | 1 | 0 | 0 | ▶ The number for the current recall flashes: 0 = 80 ms; 1 = 100 ms; 2 = 120 ms; 3 = 400 ms; 4 = 250 ms; 5 = 300 ms; 6 = 600 ms; 7 = 800 ms ▶ enter number ▶ **OK**.

Changing pause after line seizure

You can set the length of the pause inserted between pressing the talk key  and sending the phone number.

Menu ▶ * 0 | # → | 0 | 5 | # → | 1 | 6 | 6 | ▶ The number for the current pause length flashes: 1 = 1 sec.; 2 = 3 sec.; 3 = 7 sec. ▶ enter number ▶ **OK**.

Changing the pause after the recall key

Menu ▶ * 0 | # → | 0 | 5 | # → | 1 | 2 | 2 | ▶ The number for the current pause length flashes: 1 = 800 ms; 2 = 1600 ms; 3 = 3200 ms ▶ enter number ▶ **OK**.

Appendix

Entering letters/characters

Standard characters

Press the relevant key the number of times indicated.

Briefly press the hash key $\#$ to switch from "Abc" to "123" mode, from "123" to "abc" mode and from "abc" to "Abc" mode.

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x	15x
1	1	£	§	¥	¤										
2	a	b	c	2	ä	á	à	â	ã	ç					
3	d	e	f	3	ë	é	è	ê							
4	g	h	i	4	ï	í	ì	î							
5	j	k	l	5											
6	m	n	o	6	ö	ñ	ó	ò	ô	õ					
7	p	q	r	s	7	ß									
8	t	u	v	8	ü	ú	ù	û							
9	w	x	y	z	9	ÿ	ý	æ	ø	å					
0	\square	.	,	?	!	0	+	-	:	;	"	'	;	_	
*	*	/	()	<	=	>	%							
#			#	@	\	&	§								

1) Space

Technical Data

Batteries

Technology: Nickel-metal-hydride (NiMH); Size: AAA (Micro, HR03); Voltage: 1,2 V; Capacity: 450 - 1000 mAh

Handset operating times/charging times

Your handset can charge batteries up to a capacity of 1000 mAh. The use of special high-performance batteries or batteries with high capacities is not recommended for cordless phones.

The operating time of your Gigaset depends on the capacity and age of the batteries and the way it is used. (Standby time/talk time/operating time are maximum possible values, charging times are typical values.)

	Capacity (mAh) approx.			
	550	700	800	1000
Standby time (hours)	220	255	295	360
Talktime (hours)	14	17	19	24
Operating time for 1.5 hrs of calls per day (hours), No Radiation mode switched off/on	115/85	135/95	150/110	190/135
Charging time in base station (hours)	6	7	8	10
Charging time in charger (hours)	5.5	6.5	7	9

Due to the constant progression in battery development, the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages is regularly updated: www.gigaset.com/service

Base station power consumption A420 A420A

In standby mode

- Handset in base station ca. 1.0 W ca. 1.2 W

- Handset outside base station ca. 0.8 W ca. 1.0 W


During a call ca. 1.0 W ca. 1.2 W

General specifications

DECT standard	is supported
GAP standard	is supported
Range	up to 300 m outdoors, up to 50 m indoors
Base station power supply	230 V ~/50 Hz
Environmental conditions in operation	+5 °C to +45 °C, 20% to 75% relative humidity

Questions and answers

If you have any queries about the use of your telephone, visit our website at www.gigaset.com/service for 24-hour support. The table below contains a list of common problems and possible solutions.

Problem	Cause	Solution
Nothing appears on the display.	The handset is not switched on. The batteries are flat.	Press the end call key  for approx. 5 seconds or place the handset in the base station. Charge or replace the batteries.
No wireless connection to the base station, Base flashes in the display.	The handset is outside the range of the base station. The base station is not turned on.	Move the handset closer to the base station. Check the mains connector on the base station → page 3.
The display shows Register HS or Put into base .	Handset has not been registered with the base station or has been de-registered.	Register the handset → page 14.
Handset does not ring.	The ring tone is deactivated. The phone only rings if the phone number has been transferred. The phone does not ring in a specific time period.	Activate the ring tone → page 17. Activate the ring tone for anonymous calls → page 16. Deactivate the "Time Control" or change the time period → page 16.
You cannot hear a ringer/dialling tone from the fixed line network.	The phone cord supplied has not been used or has been replaced by a new cord with the wrong jack connections.	Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer: 3-4 assignment of telephone leads/ EURO CTR37.
Error tone sounds after system PIN prompt. PIN forgotten.	The system PIN you have entered is incorrect.	Reset the system PIN to the default 0000 → page 17. All handsets are de-registered. All settings are reset. All lists are deleted.

Contact with liquid

If the handset has come into contact with liquid:

- 1 **Switch the handset off and remove the battery immediately.**
- 2 Allow the liquid to drain from the handset.
- 3 Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours** (not in a microwave, oven etc.).
- 4 **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will usually be able to use it again.

Customer service & product warranty – Australia and New Zealand

IMPORTANT

Please retain your sales receipt as proof of the date of purchase.

Customer Service

If you require assistance in operating this product please contact us

AUS: 1300 780 878 or by e-mail at the Customer Care section of our website at www.gigaset.com/au

NZ: 0800 780 878 or by e-mail at the Customer Care section of our website at

www.gigaset.com/au

If you are trying to access a Network Service and require assistance specifically related to the network service or would like to subscribe to the service, contact your service provider.

Product Warranty

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a repair or replacement for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Subject to the conditions stated in this Product Warranty Section, this product, excluding battery and accessory devices, is guaranteed against any defect in materials or workmanship under conditions of normal use for a period of 12 months from date of purchase (Product Warranty).

The benefits conferred by this warranty are in addition to other warranties and remedies that are implied under the Australian Trade Practices Act and similar Country, State and Territory laws (Statutory Rights). For New Zealand customers, this warranty is in addition to statutory rights observed under New Zealand Legislation.

Subject to your Statutory Rights, the goods will not be eligible for service under this warranty if:

1. Proof of purchase cannot be provided;
2. The defect was caused by an accident, misuse, abuse, improper installation or operation, vermin infestation, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by Gigaset; or
3. The product has been damaged by lightning or a mains power surge.
4. The Phone was not imported into Australia by Gigaset Communications GmbH.

To obtain service during the terms of this warranty and/or to claim warranty call the Information Line on

AUS: 1300 780 878 or by e-mail at the Customer Care section of our website at www.gigaset.com/au

NZ: 0800 780 878

If it is necessary to have the product serviced, the customer service representative will inform you of the product return process. If it is necessary to have the product serviced under warranty in both Australia and New Zealand you will need to return the product to your place of purchase. If this is not possible please call the relevant Technical Support line listed in this document whereby the customer service representative will inform you of the product return process. Except as explicitly stated in this document, all other expenses with regard to claiming Product Warranty shall be borne by you.

Please ensure that:

1. You provide proof of purchase;
2. Your product is suitably packaged; and
3. You have included all components from the original purchase.

In Australia and New Zealand the product will be serviced within ten business days after the defective product is received by the authorised agent.

Any and all warranty services referred to under this Product Warranty will be provided

▶ **In Australia** by

CommsPlus Distribution, Unit 3a, 100 Station Street, Nunawading, Victoria, 3131 Phone: **1300 780 878**, and by PBAX warehouse, Unit 20/28 Barcoo Street, Roseville 2069 Phone: 1300 768 548, and

▶ **in New Zealand** by Atlas Gentech (NZ) Limited, 76 Carbine Road, Mt Wellington, Auckland 1741 Phone: **0800 780 878**.

Subject to your Statutory Rights:

1. Any claim under this warranty is limited to the cost of repair or replacement of the product; and
2. If the goods are found to be in sound working order by the authorised service centre, you may be charged a fee for service and for any other direct costs associated with having the product delivered for service.

Replacement or repair services are only offered for products purchased in Australia and New Zealand that bear Gigaset Communications GmbH local registered N Number and Telepermit markings.



Please have your proof of purchase ready when calling.

IMPORTANT NOTICE:

Under power failure conditions, this telephone may not operate.

Please ensure that a separate telephone, not dependent upon local power, is available for emergency use.

Environment

Our environmental statement

We at Gigaset Communications GmbH are aware of our social responsibility. That is why we actively take steps to create a better world. In all areas of our business – from product planning and production to sales and waste of disposal – following our environmental conscience in everything we do is of utmost importance to us.

Learn more about our earth-friendly products and processes online at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority or the dealer you purchased the product from.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.





The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority or your refuse collection service.

Menu overview

Your phone has an extensive range of features. These are offered in the form of menus.

To select a function while the phone is in **idle status**, press **Menu** (open menu), use the control key  to scroll to the function you require and press **OK** to confirm.

To return to idle status: press and hold the  key.

Not all of the functions described in this user guide are available in all countries.






Alarm Clock

Activation	→ page 15
Wake-upTime	→ page 15

Audio Settings

Handset Volume	Earpiece/Speaker	→ page 16
Handset Sound	Low/High	→ page 16
Ringer Volume		→ page 16
Ringer Melody	External Calls/Internal Calls/Alarm Clock	→ page 16
Advis.Tones	On/off	
Battery Low	On/off	

Answer Machine

Play Messages	Net Mailbox **	Playing back messages on the network mailbox → page 14.
	Answ. Mach. **	Playing back messages on the answering machine → page 12.
Answ. Mach. *		Activating/deactivating the answering machine → page 12.
Call Screening *		Screening of a message on the handset (handsfree mode) that is being recorded on/off. Deactivate screening for the actual recording only: press end call key  . (Prerequisite: at least 1 handset with handsfree capability is registered.)
Announcements *	Rec announce./Play announce./Del announce.	→ page 12
Message Length *	Maximum/1 Minute/2 Minutes/3 Minutes	
Ring Delay *	Immediately/10 sec/18 sec/30 sec	
	Auto	If there are no new messages, the answering machine answers a call after 18 seconds . If new messages are present, the answering machine answers a call after just 10 seconds .
Net Mailbox		Enter number of the network mailbox → page 14.
Set Key 1 *	Net Mailbox	Assign key  with network mailbox. (In idle status, press and hold key  to dial.)
	Answ. Mach.	Assign key  with answering machine. (In idle status, press and hold key  to dial.)

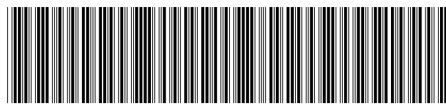
* base station **with** answering machine only

** base station **with** answering machine only **and** number of network mailbox entered

Settings

Date/Time	→ page 5		
Handset	Language	→ page 16	
	Big Dial Font	Set bigger digits for dialling.	
	Contrast	Set the display contrast to 9 levels.	
	Time Control	Activation/Settings	→ page 16
	An.Call Silent	→ page 16	
	Auto Answer	Activate/deactivate auto answer	→ page 7.
	Register HS	→ page 14	
	De-register HS	→ page 15	
Reset Handset	→ page 17		
Base	Audio Settings (A420A only)	Ringer Volume	→ page 17
		Ringer Melody	→ page 17
		Time Control	→ page 17
	Call list type	Missed Calls/All Calls	→ page 11
	System PIN	Change system PIN (default is 0000).	
	Base Reset	→ page 17	
	Additional	Repeater	→ page 17
		XES Mode	Activating/deactivating (Activate in case of problems with echos on an analogue port of a router.)
	ECO DECT	No Radiation/Max. Range	→ page 2
	→ page 2		
	Listening in	→ page 15	
Preselection	Presel. Number/With Preselect/Without Presel.	→ page 8	

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