

Gigaset

E550

You can find the most up-to-date
user guide at
www.gigaset.com



Gigaset E550 – Your reliable companion

This phone has the benefits of an ergonomic design, easy-to-use keys and a clear display with large font.

It is also impressively robust and has first-class sound quality in handsfree mode as well as a long operating time.

In Eco Mode your Gigaset is radiation-free while in idle status.

Direct dialling keys

Dial frequently used numbers quickly and easily using special keys (→ page 22).

Jumbo font and lighting

Improve the legibility of dialling digits by using a larger font and set the lighting of the display to your preference (→ page 32).

Volume

Turn up the earpiece and handsfree volume quickly and easily using the boost key on the right-hand side of the telephone (page 20).

Directory for 150 entries

Save phone numbers and names to the directory (→ page 20).

Call list

Check who has called while you were out (→ page 24).

Redial

Use the last dialled numbers (→ page 23).

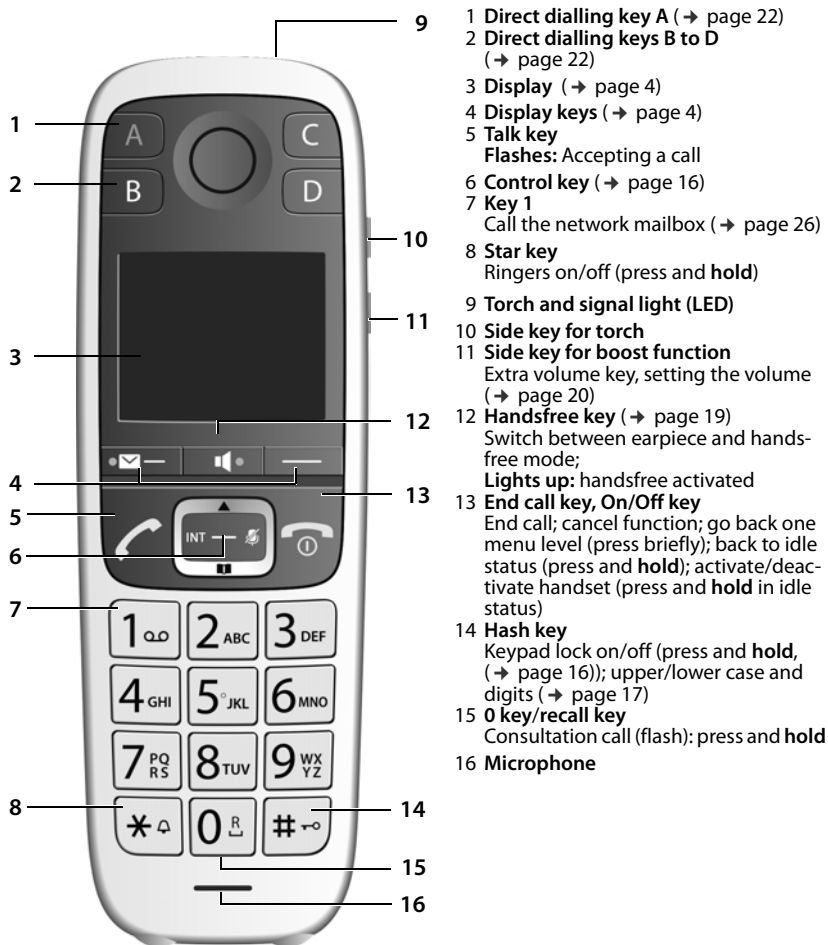
Environmentally friendly

Make low-radiation calls in Eco Mode (→ page 27).

Further information on your phone can be found at www.gigaset.com/e550.

Have fun using your new telephone!

Overview



i To change the **display language**, proceed as described on page 32.

Overview of Gigaset E550 base






Registration/paging key

- Press **briefly**: search for handsets (paging) → page 31.
- Press and **hold**: register handsets and DECT devices → page 30.

Using the user guide effectively

Icons

-  Warnings, the non-adherence to which can lead to injury to persons or damage to devices or generate costs.
-  Prerequisite for carrying out the following action.
-  Important information regarding function and appropriate handling.

Keys

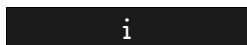
- Talk key  / End call key 
- Star key  / Hash key 
- Control key  / Centre of the control key 
- Handsfree key 
- Number/letter keys  to 
- Message key  / Recall key 
- Display keys  
- Direct dialling keys  to 

Display icons

Action complete



Information



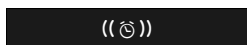
Please wait...



Action failed



Alarm call (page 28)








Display up/Down




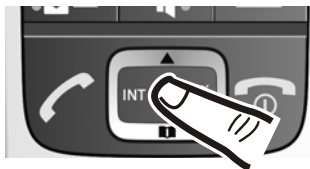
Understanding the operating steps

An example of a procedure is as follows:

▶  ▶  **Settings** ▶  ▶  **System** ▶  ▶  **Eco Mode+** ▶  (✓ = on)

This means you should proceed as follows:

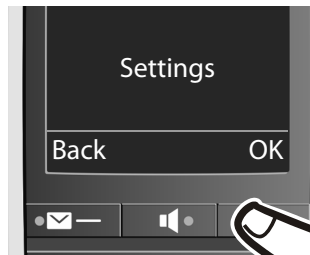
 Scroll upwards if you wish to select one of the last entries in a menu level with numerous entries.



Press the control-key when you are in idle mode. The main-menu will be opened.



Press up or down on the control key until ...

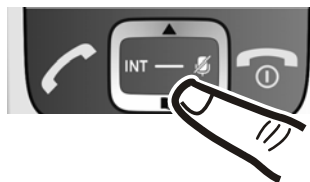


Settings:

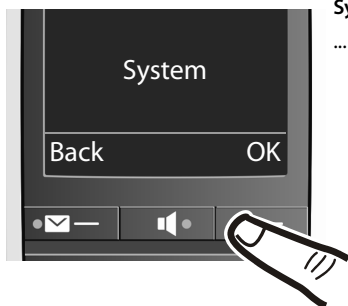
... the menu entry **Settings** appears on the screen.



Press the key below  on the display screen to open the submenu.



Press up or down on the control key until ...

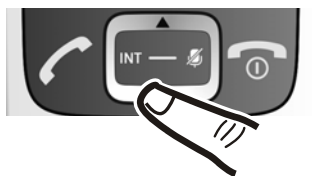


System:

... the menu entry **System** appears on the screen.

▶ **OK:**

Press the key below **OK** on the display screen to open the submenu.



▶ :

Press up or down on the control key until ...



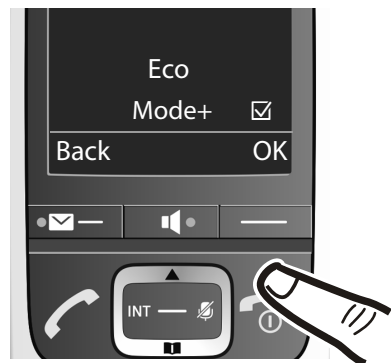
Eco Mode+:

... the menu entry **Eco Mode+** appears on the screen.

▶ **OK:**


Press the key below **OK** on the display screen to switch the function on or off (☑ = on).

The change is effective immediately and does not need to be confirmed.



Press the key below **Back** on the display screen to jump back to the previous menu level











Or

Press and **hold** the end call key  to return to idle status.

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Safety precautions

	<ul style="list-style-type: none">- Read the safety precautions and the user guide before use.- Explain their content and the potential hazards associated with using the device to your children.- The device cannot be used in the event of a power failure. In case of a power failure it is also not possible to make emergency calls.- Emergency numbers cannot be dialled if the keypad/display lock is activated!
	Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).
	The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.
	Use only the power adapter indicated on the device.
	Use only rechargeable batteries that correspond to the specification (see "Specifications"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.
	If you give your Gigaset to a third party, make sure you also give them the user guide.
	Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.
	Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.
	Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing. During a call, a very high call volume can be set on your handset. This setting can cause damage to the hearing of people with good hearing and is only intended for people with a hearing impairment. Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed. The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.
	Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Specifications").

First steps

Checking package contents



1. One Gigaset E550 base
2. One Gigaset handset
3. Two batteries
4. One battery cover
5. One power adapter for the base
6. One phone cord
7. One user guide

First steps

If you have purchased a **model with multiple handsets**, the package should contain the following for each additional handset:



Two batteries



Battery cover



Charging cradle



Power adapter

Setting up the base and charger

The base and charger are designed for use in dry rooms in a temperature range of +5°C to +45°C.

- ▶ Set up the base at a central point in the building on a level, non-slip surface or mount the base or charger on the wall (page 44).

i Pay attention to the range of the base. This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when **Eco Mode** is activated (page 27).

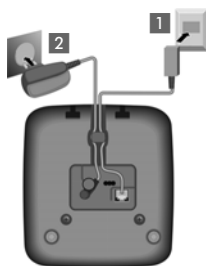
The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

- !** • Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Connecting the base

Gigaset E550

- ▶ **First**, connect the telephone jack **2** and insert the cables into the cable ducts.
- ▶ **Then** connect the power adapter **1**.

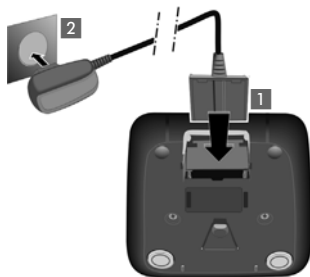




- The power adapter must **always be connected**, as the phone will not operate without a mains connection.
- Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary (pin connections → page 43).

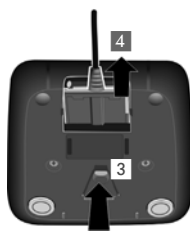
Connecting the charger (if included)

- ▶ Connect the flat plug on the power adapter **1**.
- ▶ Plug the power adapter into the plug socket **2**.



Remove the plug from the charging cradle

To disconnect the plug from the charger, press the release button **3** and disconnect the plug **4**.



Setting up the handset for use

The display is protected by a plastic film. **Please remove the protective film!**

Inserting the battery and closing the battery cover



Use only rechargeable batteries (→ page 42) recommended by Gigaset Communications GmbH, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

First steps



- ▶ Insert the batteries (for correct +/- direction, see diagram).



- ▶ Fit the cover from the top **1**.
- ▶ Then press the cover until it clicks into place **2**.



To open the battery cover:

- ▶ Grip the notch on the cover **3** and slide it downwards **4**.

Charging the battery

The correct charge status can only be displayed if the battery is first fully charged **and** discharged.

- ▶ Place the handset in the base with its **display facing forward** for **9 hours**.



The handset must only be placed in the designated E550 base or the corresponding charger.



- The handset is already registered with the base. If you have purchased a **model with multiple handsets**, all handsets will already be registered with the base. You do not need to register the handset again.
- After the first battery charge **and** discharge you may replace your handset in its base after every call.
- Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- The batteries may warm up as they are charging. This is not dangerous.
- After a time the charge capacity of the batteries will decrease for technical reasons.

Changing the display language

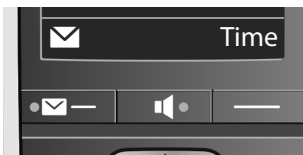
Change the display language if you do not understand the language currently set.

- ▶ Press the control key in the middle
- ▶ Press keys **[5]** and **[4]** **slowly** one after the other. The display for setting languages appears. The current language (e.g., English) is selected.
- ▶ Press down on the control key **[]** ... until the language you wish to use is displayed e.g., French.
- ▶ Press the key below **OK** to select this language. The selection is marked with .
- ▶ Press and **hold** the end call key **[]** to return to idle status.

Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm clock can be used .

- ▶ Press the display key below **Time** on the display.
- ▶ The input field opens.
Enter the day, month and year as an 8-digit number via the keypad e.g., **[0]****[1]****[0]****[4]****[2]****[0]****[1]****[5]** for 1 April 2015.
To correct errors: press left or right on the control key to swap between fields.
- ▶ Press the key below **OK** on the display screen to confirm your entry.
- ▶ Enter the hours and minutes as four-digit numbers via the keypad e.g., **[0]****[7]****[1]****[5]** for 7.15 a.m.
If necessary, use the control key to swap between fields.
- ▶ Press the key below **OK** on the display screen to confirm your entry.
- ▶ The display shows **Saved**. You will hear a confirmation tone.
- ▶ Press and **hold** the end call key **[]** to return to idle status.



What would you like to do next?

Now that you have successfully set up your Gigaset, you can immediately start calling – or you can adapt it to your personal requirements. Use the following guide to quickly locate the most important functions.

Operating the phone	page 15
Transferring an old directory to a new handset	page 21
Registering other handsets	page 30
Storing numbers in the directory	page 20
Changing the ringers and volume on the handset	page 33
Changing the call volume on the handset	page 33
Switching on Eco Mode / Eco Mode+	page 27



If you have any questions about using your phone, please read the tips on troubleshooting (page 39) or contact our Service team. Our technicians will be pleased to assist (page 38)!

Using the phone

Activating/deactivating the handset



In idle status, press and **hold** the end call key (confirmation tone).

Menu guidance

Your telephone's functions are accessed via a menu consisting of several levels.

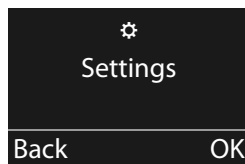
Main menu (first menu level)

- ▶ When the handset is in idle status, press the display key **Menu** to open the main menu.

The functions in the main menu are shown by means of an icon and the function's name.

Selecting a function:

- ▶ You can scroll between functions using the control key . The selectable function is shown in the display.
- ▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.



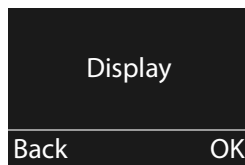
If you press the display key **Back** or **briefly** press the end call key , the display returns to idle status.

Submenus

The functions in the submenu are indicated by name.

Selecting a function:

- ▶ You can scroll between functions using the control key . The relevant function is shown in the display.
- ▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

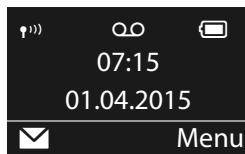


Briefly press the display key **Back** or the end call key to return to the previous menu level.

Reverting to idle status



From any point in the menu:

- ▶ Press and **hold** the end call key or
- ▶ Do not press any key: after 2 minutes, the display will **auto-matically** revert to idle status.




Activating/deactivating the keypad lock

The keypad lock prevents any inadvertent use of the phone.

 In idle status, press and **hold** the hash key (confirmation tone). The keypad lock is activated or deactivated. If it is activated, the  icon appears in the display.

If the keypad lock is activated, a corresponding message is displayed when you press a key.

The keypad lock deactivates automatically when you receive a call. It is reactivated when the call is finished.

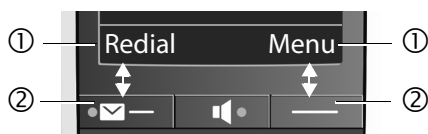
 • It is not possible to call emergency numbers either when keypad lock is activated.

Display keys


The functions of the display keys change depending on the particular operating situation.

Example:

- ① Current display key function
- ② Display keys





Examples:

Redial	Open redial list.
Menu	Open main menu/menu for further functions.
OK	Confirm selection or save entry.
	Missed calls or messages on the network mailbox (→ page 25).
Delete	Delete key: delete character by character/word by word from right to left.
Back	Go back one menu level or cancel operation.
Mute	Mute the microphone (page 19).

Control Key








The control key enables you to navigate the menus and input fields, and also to call up certain functions depending on the situation.

In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black, e.g.  for "press right on the control key" or  for "press the centre of the control key".

In idle status

- Open the directory
- Open the main menu
- Open the list of handsets

Press  briefly
 or 


Call up the menu for setting the handset's call volume 

In submenus, selection and entry fields

Confirm a function 


During a conversation


Open the directory 

Mute the microphone 

Initiate an internal consultation call 





Side key

 Upper side key: ▶ activates the spot LED (→ page 2)

 Lower side key (Boost key): ▶ turns up the volume during a call (→ page 20)

Writing and editing names

The following rules apply when writing names:

- Each key between  and  is assigned several letters and characters.
- Control the cursor with  .
- Characters are inserted at the cursor position.
- Press the display key **Delete** to delete the character to the left of the cursor.
- The first letter of the name is automatically capitalised and then followed by lower case letters.



The characters assigned to the key are shown in a selection line at the bottom left of the screen. The selected character is highlighted.

- **Briefly** press the key several times in succession to select the required letter/character.

Setting upper/lower case or digits

Repeatedly press the hash key  to change the text input mode.

1	Writing digits
A	Upper case *
a	Lower case

* First letter in capitals, all others in lower case

The change in mode is shown at the middle of the screen.

Correcting incorrect entries

You can correct incorrect characters in the input fields by navigating to the incorrect entry using the control key. You can then:


- Use the display key **Delete** to delete the character to the left of the cursor
- Insert characters at the cursor position
- Overwrite the highlighted (flashing) character e.g., when entering time and date.



Making calls

When the display backlight is switched off, pressing any key will activate the backlight. The relevant key function is performed.

Making external calls and ending calls



External calls are calls using the public telephone network.

 (Enter phone number) and press


- ▶ the talk key  or
- ▶ the handsfree key 

The number is dialled.



You can also **first long** press

- ▶ the talk key  **Ending a call/cancelling dialling:**
Press the end call key  or place the handset in the base or charger.

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing talk key .

You can accept the call **on the handset** by:

- ▶ Pressing the talk key .
- ▶ Pressing the handsfree key .
- ▶ Press the display key **Accept**.

If the handset is in the base and the **Auto Answer** function is activated (page 33), the handset will accept a call automatically when you lift it out of the base.

To deactivate the ringer, press the **Silence** display key. You can accept the call as long as it is displayed on the screen.

Calling Line Identification

When you receive a call, the caller's number is displayed on the screen, if the following prerequisites are met.

- Your network provider supports CLIP, CLI.
 - CLI (Calling Line Identification): The caller's number is transmitted.
 - CLIP (Calling Line Identification Presentation): The caller's number is displayed.
- You have requested CLIP from your network provider.
- The caller has arranged CLI with the network provider.

Call display


When you receive a call, the phone number is shown in the display.

If the number of the caller is stored in your directory, the display is replaced by the corresponding directory entry.

The following is displayed in place of the number:




- **Extern. Call**, if no number is transmitted.
- **Withheld**, if the caller has withheld Calling Line Identification.
- **Withheld**, if the caller has not arranged Calling Line Identification.

 The ringer can be switched off for unknown calls (calls with Calling Line Identification withheld) (→ page 34).

Handsfree operation

In handsfree mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. You therefore have both hands free and other people can listen in on the conversation.


 Inform your caller before you use the handsfree function so that the caller knows a third party may be listening.

Activating/deactivating handsfree mode

Activating while dialling


  Enter the number and press the handsfree key.

Switching between earpiece and handsfree mode

 Press the handsfree key.

During a call, activate or deactivate handsfree mode.

If you wish to place the handset in the charger during a call:


- ▶ Press and hold the handsfree key  while placing the handset in the charger and for a further 2 seconds. Otherwise, the call is cancelled.


For instructions on adjusting the handsfree volume (→ page 33).

Muting

You can deactivate your handset's microphone during a call.


 Press the display key to mute the handset.

 Press the display key to reactivate the microphone.


 Press the control key (right) to activate/deactivate the microphone.

Turning up the volume during a call (extra volume key):

You can turn up the volume for the current mode by pressing the lower side key (handsfree mode, earpiece).

-  Press the side key (→ page 2).
The setting only applies for the duration of the call.

Pressing the key again lowers the volume to the original volume.

-  This setting can cause damage to the hearing of people with good hearing and is only intended for people with a hearing impairment.
- It may amplify interference noise in the phone line.


Using the directory, direct dialling keys and lists

The telephone offers a directory, direct dialling keys, redial list, network mailbox list and missed calls list.

You can save up to 150 entries in the directory.

You can create a personalised directory for your own individual handset. You can copy all of the entries or individual entries to other handsets (page 21). It is also possible to copy entries from old handsets providing they are registered to your (new) base.

Directory

You can store numbers and the associated names in the **directory**. In idle status, open the directory using the  key

Length of an entry





Number: max. 30 digits


Name: max. 16 characters

Storing the first number in the directory

▶  ▶ Dir. empty - New entry? ▶ **OK** ▶  (Enter number) ▶ **OK** ▶  (Enter name) ▶ **OK**

Storing further numbers in the directory

▶  ▶ **Menu** ▶  **New Entry** ▶ **OK** ▶  (Enter number) ▶ **OK** ▶  (Enter name) ▶ **OK**

-  Refer to the character set chart to see how to enter names (page 43).

Order of directory entries

The directory entries are sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows:



- Space
- Digits (0–9)
- Letters (alphabetical)
- Other characters

To get round the alphabetical order of the entries, insert a space or a digit in front of the name. These entries will then move to the beginning of the directory.

Selecting a directory entry

 Open the directory.

You have the following options:

- Use  to scroll through the entries until the required name is selected.
- Enter the first character of the name, if necessary scroll to the entry with the  key.

Dialling with the directory

▶  ▶  (Select entry) ▶ 


Managing directory entries

Select an entry.

Editing entries

▶ **Menu** ▶  **Edit Entry** ▶ **OK** ▶  (Change number if required) ▶ **OK** ▶ 
 (Change name if required) ▶ **OK**

Using other functions





The following functions can be selected with **Menu** ▶ :

- ▶ **Show Number**
Show number.
- ▶ **Delete Entry**
Delete selected entry.
- ▶ **Send Entry**
Send a single entry to another handset (page 21).
- ▶ **Delete List**
Delete all directory entries.
- ▶ **Send List**
Send the complete list to another handset (page 21).

Sending the directory to another handset

You can transfer directory entries from other handsets to your new handset – even entries from old handsets.

Prerequisites:

- The sending and receiving handsets must both be registered to the same base.
- The other handset and the base can send and receive directory entries.
- ▶  ▶  (Select entry) ▶ **Menu** ▶  **Send Entry / Send List** ▶ **OK** ▶  (select the internal number of the receiving handset) ▶ **OK**

A successful transfer is confirmed by a message and confirmation tone on the receiving handset.

Adding a displayed number to the directory

You can copy numbers displayed in a list, e.g., the call list or redial list, to the directory.

A number is displayed.

- ▶ **Menu** ▶ **Copy to Directory** ▶ **OK**
- ▶ Complete the entry (page 20).

Direct dialling keys **A** to **D**


You can save important phone numbers that you call often to the four **direct dialling keys**. You can assign an **external phone number** to each direct dialling key.

To dial these saved numbers, press the relevant direct dialling key **A** to **D**.

Assigning a function to direct dialling keys


Prerequisite: The direct dialling key in question has not already been assigned a function.


- ▶ In idle status, press the direct dialling key (**A** to **D**) on the handset to which you wish to assign a function.

Select the relevant function using :

- ▶ **Label with Ext. No.**

Enter an external phone number directly.

 Enter the number and press **OK**.

 Enter the name and press **OK**.

- ▶ **Label with Dir. Number**

Label the key with a number from the directory.

The directory is opened. Select a number and press **OK**.


Changing the function of the direct dialling keys

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Direct Dial Keys** ▶ **OK** ▶  Select direct dialling key (**A** to **D**)

The current labelling is displayed after the key number, e.g.,

- ▶ **A: <no entry>**
i.e., the **A** key is not currently labelled or

You can now change the labelling.

Select a new function using **Menu** ▶ . Not all functions may be available, depending on the current assignment. An entry that is already present must be deleted in advance.

- ▶ **Delete Entry**




Delete current key labelling.

- ▶ **Edit Entry**

Change phone number and/or name.

Making internal calls

Internal calls are free calls between handsets that you have registered to the same base.

 (press **briefly**) ▶ The list of handsets is opened. Your own handset is indicated by <. ▶ 
Select the handset or **Call All** (group call) from the list if required. ▶ 

Holding down  immediately starts a call on **all** registered handsets.

Accepting an internal call

Your telephone rings and the internal number of the caller (e.g., **INT 2**) or the assigned name appears in the display.


Press the talk or handsfree key / on the handset to accept the call.

Ending a call


Press the end call key  on the handset.

Transferring a call to another handset/internal consultation

Transferring an external call: You have two options to transfer the call:



- ▶ Wait until the participant called answers, then hang up:
Press the End call key .

Or:

- ▶ Hang up before the participant answers: Press the End call key .



If the participant called does not answer or does not transfer the call, end the consultation call with **Back**.

External call, internal consultation:

 ▶ The list of handsets is opened. ▶ If more than two handsets are registered to the base, select one handset or **Call All** ▶  or **OK**.

Accepting a waiting call




If you receive an **external** call while conducting an **internal** call, you will hear the call waiting tone (short beep). The caller's number will appear in the display if phone number identification is enabled.

- ▶ Press the end call key  on the handset to end the internal call.
- ▶ Press the talk key  on the handset to accept the external call.

Using the redial list


The redial list contains the ten numbers last dialled with the handset (max. 30 digits). If one of the numbers is in the directory, the corresponding name will be displayed.

Dialling from the redial list

-  Press the talk key.
-  Select an entry.
-  Press the talk key. The number is dialled.

Managing entries in the redial list

 Press the talk key.

 Select an entry.

Menu Press the display key.

The following functions can be selected with :

- ▶ **Use Number** (as in the directory, page 21)
- ▶ **Copy to Directory** (as in the directory, page 21)
- ▶ **Delete Entry** (as in the directory, page 21)
- ▶ **Delete List** (as in the directory, page 21)

Network mailbox list

You can use this list to listen to messages on the network mailbox (→ page 26).

Missed calls list

Prerequisite: CLIP (page 18)

Your telephone saves the last 30 missed calls.

Opening the missed calls list

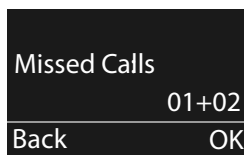
- ▶  ▶  **Missed Calls:** (see also → page 25)

The list is displayed as follows:

Number of new messages + number of old, read messages.

OK Press the display key to open the list.

The last missed call is displayed as the first entry.



List entry

Example of a list entry:

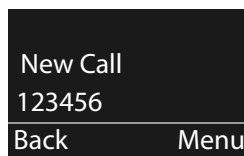
- Status of entry

New Call: New missed call.

Old Call: Entry already read.

- Number of caller

You can add the number of the caller to the directory (page 22).



Use the **Menu** display key to select the following options:

- ▶ **Delete Entry**
Delete selected entry.
- ▶ **Copy to Directory**
Copy the caller's number to the directory.
- ▶ **Date and TimeTime**
Display date and time of the call.
- ▶ **Show Number**
Display caller's phone number.

▶ Delete List

Delete all entries in the list.

After exiting the list, all entries are assigned the status "old".

Dialling from the missed calls list

Open list (→ page 24).



Select an entry.



Press the talk key. The number is dialled.

Deleting all entries

Caution! All **old** and **new** entries will be deleted.

Open list (→ page 24).



Menu




Delete List

OK



Press and **hold** (idle status).

Calling up lists with new messages

If there are **messages** in a list, use the display key  to call up:

- The network mailbox (if your network provider supports this function and the number of the network mailbox has been entered, page 26)
- The missed calls list

An advisory tone sounds as soon as a **new entry** arrives in a list. In **idle status**, the display shows an icon for the new message:

Icon

New message...



... on the network mailbox



... in the list of
Missed Calls

The number of **new** entries is displayed beside the corresponding icon.

Press the display key  and select the required list.

To do this, refer to the following sections:

- Listening to messages on the network mailbox (→ page 26)
- Opening the missed calls list (→ page 24)



New calls on the network mailbox are only displayed correctly if your network provider transmits this information (see user guide for your provider's network mailbox).

Using the network mailbox

The network mailbox is the answering machine in your provider's telephone network. More information is available from your provider.

You cannot use the network mailbox unless you have **requested** it from your provider.


Entering network mailbox number

In order to use the network mailbox quickly and easily via the network mailbox list and to use fast access, you will need to enter the number in your phone.

- ▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶ **Network Mailbox** ▶ **OK**
-  Enter the network mailbox number and press **OK**.





Accepting a new message from the network mailbox

When a message is recorded, you receive a call from the network mailbox. If you have requested Calling Line Identification, the display shows the network mailbox number. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number is saved in the **missed calls list** (page 24).

-  Enter the network mailbox phone number into your directory along with the designation "Net AM"; the display and the call list will then show this designation.

Playing back messages


There are three ways to call the network mailbox.

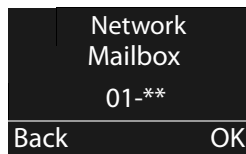
- Call the network mailbox via the **Answer Machine** menu:
 - ▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Play Messages** ▶ **OK** ▶ **Network Mailbox** ▶ **OK**
- Access the network mailbox via the network mailbox list:
 - ▶  ▶  **Network Mailbox: (see also → page 25)**The list is displayed as follows:

00: The number of new messages is only displayed correctly if your network provider transmits this information.

****:** The number of old messages is not available.

- ▶ **OK** Press the display key to call up the network mailbox.
- Fast access to the network mailbox:

To access the network mailbox, simply **press and hold** the  key – you do not have to select it via the menu.



Further functions

ECO DECT

You are helping to protect the environment with your Gigaset.

Reduced energy consumption

Your telephone has a power-saving adapter plug and uses <0.5 W when in idle status and when the batteries are not being charged.

Reducing radiation

The radiation from your telephone is reduced **automatically**:

- **Handset:** The closer the handset is to the base, the lower the radiation.
- **Base:** The radiation is reduced to virtually zero when only one handset is registered and the handset is placed in the base.

You can reduce the radiation from the handset and the base even more by using **Eco Mode**:

- **Eco Mode**
Reduces the radiation of the base and handset by 80% – whether you are making a call or not. **Eco Mode** reduces the range of the base by approx. 50%. Using **Eco Mode** always makes sense when a reduced range is sufficient.

Switching off radiation

- **Eco Mode+**
When you activate **Eco Mode+** the radiation (DECT transmission power) of base and handset is switched off automatically and only turns on when calls are made.
This is also true when multiple handsets are used, provided the handsets support **Eco Mode+**.

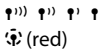

Eco Mode / Eco Mode+ can be activated/deactivated independently of one another and can also be used with multiple handsets. The handset need not be placed in the base.



Activating/deactivating Eco Mode/Eco Mode+:

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **System** ▶ **OK** ▶  **Eco Mode / Eco Mode+**

OK Press the display key (☑ = on).

Status displays

Display icon	
 (red)	Reception strength: – Good to poor – No reception
	Eco Mode+ enabled (displays instead of the reception strength icon when in idle status)

-  • When using **Eco Mode+** you can ensure that the range of the base is sufficient by **long** pressing the talk key . You hear the dial tone if the base can be reached.
- When **Eco Mode+** is enabled:
 - Call setup is delayed by approx. 2 seconds.
 - Handset standby time is reduced by approx. 50%.
- Registering handsets that do not support **Eco Mode+** causes the mode to be deactivated on the base and all other handsets.
- Activating **Eco Mode** reduces the range of the base.
- **Eco Mode / Eco Mode+** and repeater support (→ page 36) cancel each other out i.e., if you use a repeater you cannot use **Eco Mode** or **Eco Mode+**.

Using the handset as an alarm clock

Activating/deactivating the alarm clock


Requirement: The time is set (page 13).

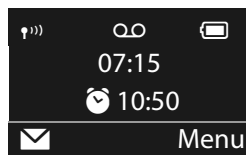
▶ **Menu** ▶  **Alarm Clock** ▶ **OK** ▶  **Activation** ▶ **OK** (☑= on)


After you activate the alarm clock, the menu for setting the wakeup time opens automatically.

Setting the wakeup time

▶ **Menu** ▶  **Alarm Clock** ▶ **OK** ▶  **Wake-up Time** ▶ **OK** ▶ Enter wakeup time ▶ **OK**

If the alarm clock is activated, you will see the  icon in the display and the wakeup time after it.



-  • The wakeup time is shown in the display only when all calls in the call lists have been listened to or read.

Setting the alarm clock signal

▶ **Menu** ▶  **Alarm Clock** ▶ **OK** ▶  **Signal** ▶ **OK** ▶  (☑= on)

Switching off/repeating the alarm after an interval (snooze mode)

Prerequisite: An alarm call sounds.

▶ **Deactivate until the next alarm call:** Press **Off**.

Or:

▶ **Snooze mode:**

Press **Snooze** or any key. The wake-up call is deactivated and then repeated after 5 minutes.

Or:

Press nothing. The alarm call is deactivated after 60 seconds and then repeated after 5 minutes. After the fourth repetition, the alarm call is deactivated for 24 hours.

Baby monitor

When the baby monitor is activated, a call to all internal handsets is activated as soon as a defined noise level is exceeded in the vicinity of the handset.

In baby monitor mode, incoming calls are only signalled on the display (**without ringtone**). The display backlight is reduced to 50%. Advisory tones are deactivated.


If you accept an incoming call, the baby monitor mode is suspended for the duration of the call, but the function **remains** activated. The baby monitor mode is not deactivated by switching the handset off and on again.



Ensure the following points:


- The handset should be positioned 1 to 2 metres away from the baby. The microphone must be pointed towards the baby.
- Activating the function reduces the operating time of your handset. For that reason, place the handset in the charging cradle if necessary.
- The baby monitor is activated 20 seconds after switching on.
- Please always check the functionality and sensitivity when you switch on.

Activating/deactivating and setting the baby monitor

 ▶ **Baby Monitor** ▶ **OK**



The baby monitor is deactivated using the display key **Off**.


Cancelling the baby monitor alarm

Cancelling during a baby monitor alarm: Press .

One touch call

You can set up your phone so that you can dial a specific number when you press any key on the keyboard. This allows children, who are unable to enter a number, to call a certain number, for example.


- ▶ **Menu** ▶  **One Touch Call** ▶ **OK** ▶  **Activation** ▶ **OK** (☑= activated)
- ▶ **Call to:** Enter or change the number that you wish to dial.
- ▶ **OK**

The activated One Touch Call appears on the idle display. The saved number is dialled by pressing any key. Press the End call key  to cancel dialling.


Ending one touch call mode:

- ▶ Press display key **Off** ▶ Press and **hold** the  key.

Or:

- ▶ Press and **hold** the  key.



If you have already saved an emergency number on the  key, this emergency number will also be dialled when you use the A key direct dial function.

Torch (Spot-LED)

You can use your telephone as a torch.

Activating/deactivating the torch function

Press the **Spot-LED** display key (→ page 2).

After 2 minutes the function is automatically deactivated or press the side key.



- The function is automatically deactivated if Emergency call is pressed.
- If the lights are activated, all functions are locked, Emergency call is functioning.

Using multiple handsets

Registering handsets

You can register up to four handsets on the base.




Registering a Gigaset handset manually on the Gigaset E550

You must register the handset manually on both the handset (1) and the base (2).

After it has registered, the handset returns to idle status.

The registration process is cancelled after 60 seconds. If the handset has not registered within this time, repeat the process.

1) On the handset

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Registration** ▶ **OK** ▶  **Register Handset** ▶ **OK** ▶ Enter the base system PIN (default setting: 0000) ▶ **OK**

2) On the base

- ▶ Within 60 seconds, press and **hold** the registration/paging key on the base (page 3) for approx. 3 seconds.

Registering other handsets

You can register other Gigaset handsets and handsets for other devices with GAP functionality as follows.

1) On the handset

- ▶ Start to register the handset as described in its user guide.


2) On the base


- ▶ Press and **hold** the registration/paging key on the base (page 3) for approx. 3 seconds.

De-registering handsets

You can de-register all other registered handsets from each of the registered Gigaset E550H handsets.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Registration** ▶ **OK** ▶  **De-register Handset** ▶ **OK**

 Select the internal party(ies) you wish to de-register and press **OK**.
(The handset you are currently using is indicated by <.)

 Enter the current system PIN and press **OK**.


Yes Press the display key.

Locating a handset ("Paging")

You can locate your handset using the base.



- ▶ **Briefly** press the registration/paging key on the base (page 3).
▶ All handsets will ring at the same time ("paging"), even if the ringers are switched off.

Ending paging

Briefly press the registration/paging key on the base (page 3) or press the talk key  on the handset.

Changing the name of a handset

The names "INT 1", "INT 2" etc. are assigned automatically on registration. You can change these names. The name must be no more than 6 characters. The changed name is displayed in every handset's list.

With the handset in idle status, press the direct dialling key ( to ) that is programmed for making an **internal call to a selected number**. The list of handsets opens. Your own handset is indicated by <.

-  ▶  Select handset ▶ **Name** ▶  (Enter name) ▶ **OK**

Listening in to an external call


You want to listen in to an existing external call.

Prerequisite: The **Listening In** function must be activated.


Activating/deactivating the function:


▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Telephony** ▶ **OK** ▶  **Listening In** ▶ **OK** (☑= on)

Listening in to the call:

Press the talk key  on the handset. All participants hear a signal tone. **Conf. Call** is shown on the handset display.

Ending listening in:

Long press of the end call key  on the handset; all participants hear a signal tone.

If the **first** internal participant presses the end call key , the handset that has "listened in" remains connected to the external participant.


Handset settings

You can change the settings on your handset to suit your individual requirements.

Changing the display language

You can view the display texts in different languages.

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Language** ▶ **OK** ▶  (Select language) ▶ **OK**

The current language is indicated by .

If you accidentally choose a language you do not understand:

▶ **Menu** ▶   ▶  (Select language) ▶ **OK**

Setting jumbo font

You can improve the legibility of the digits when you dial.

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Display** ▶ **OK** ▶  **Big Dial Font** ▶ **OK** (☑= on).



When this function is deactivated, both the date and time are shown in idle status.

Changing the display lighting


Handset in the charger:

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Display** ▶ **OK** ▶  **Backlight** ▶ **OK** ▶ **In Charger** ▶ **OK** (☑= on)

or out of charger:


▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Display** ▶ **OK** ▶  **Backlight** ▶ **OK** ▶  ▶ **Out of Charger** ▶ **OK** ▶ **Standby time will be reduced** ▶ **OK** ▶ (☑= on).

Auto answer


When this function is activated, when a call arrives you can simply lift the handset out of the base without having to press the talk key .

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Telephony** ▶ **OK** ▶  **Auto Answer** ▶ **OK** (= on)

Changing the call volume

You can set the handsfree volume and the earpiece volume to five different levels (1–5; e.g., volume 3 = ).


▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK**
▶  **Call Volume** ▶ **OK** ▶  **Earpiece Volume / Handsfree Volume** ▶ **OK**

 Adjust the volume and press **OK**.

Setting the volume during a call:

Boost function (→ page 2) via the side key.

Changing ringers

- Volume: Five volume levels (1–5; e.g., volume 3 = ).
- Melody:
List of pre-loaded ringer melodies. The first three melodies are the "classic" ringtones.

You can also set different ringer melodies for the following functions:

- External Calls
- Internal Calls

Setting the ringer volume

The ringer volume is the same for all types of ring.

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Volume** ▶ **OK** ▶  ▶ **Set the volume** ▶ **OK**

Setting the ringer melody

Set different ringer melodies for external and internal calls.

For external calls you can also specify that your phone should not ring at certain times or if a call is from an unknown caller.

For internal calls

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Melody** ▶ **OK** ▶  **Internal Calls** ▶ **OK** ▶  (Select melody) ▶ **OK** (= selected)



For external calls:

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Melody** ▶ **OK** ▶  **External Calls** ▶ **OK** ▶  (Select melody) ▶ **OK** (= selected)

Time Control

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Time Control** ▶ **OK**

You can specify a time period when you do not want the telephone to signal external calls e.g., during the night.

- ▶  **Activation** ▶ **OK** (☑= activated)
- ▶  **Settings** ▶ **OK** ▶ **Starting Time: /Ending Time:** Enter each time as a 4-digit number and press **OK**.

Anonymous Calls

You can set your handset so that it doesn't ring for calls where Calling Line Identification has been withheld (not answering machine). The call will only be signalled on the display.

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Anonymous Calls Silent** ▶ **OK** (☑= activated)


Activating/deactivating the ringer


You can:

- Permanently deactivate the ringer in **idle status** or **when receiving a call**
- Deactivate the ringer for the **current call** only.


The ringer cannot be re-activated while a call is in progress.

Deactivating the ringer permanently

 Press and **hold** the star key.

The  icon appears in the display.

Reactivating the ringer

 Press and **hold** the star key.

Deactivating the ringer for the current call

Silence Press the display key.

Activating/deactivating visual call signal

Incoming calls are signalled visually (e.g. in noisy environments).

 ▶  ▶ **LED Call Signal** ▶ **OK** (☑ = activated)




Advisory/warning tones

Your handset uses advisory tones to tell you about different activities and statuses.

Activating/deactivating advisory tones

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  **Advisory Tones** ▶ **OK** (☑= on)




Activating/deactivating battery low beep

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  **Battery Low Signal** ▶ **OK** (☑= on)

Range warning tone

- ▶  ▶ **Out of Range Signal** ▶ **OK**

or

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  **Out of Range Signal** ▶ **OK** (☑= on)

Restoring the handset default settings

You can reset any individual settings and changes that you have made. This will not affect entries in the directory, call list, date and time or the handset's registration to the base.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **System** ▶ **OK** ▶  **Reset Handset** ▶ **OK**

Cancel the reset with .

Base settings

The base settings are made using a registered handset.

Activating/deactivating music on hold

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Telephony** ▶ **OK** ▶  **Music on Hold** ▶ **OK** (☑= on)

Activating repeater support

You can increase the range and signal strength of the base using a repeater. You will need to activate repeater mode. This will terminate any calls being made via the base at the time.

Prerequisite: A repeater is registered.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **System** ▶ **OK** ▶  **Repeater Mode** ▶ **OK** (☑= activated)

After activating or deactivating the repeater, switch your handset off and on again (→ page 15).




- **Eco Mode / Eco Mode+** (→ page 27) and repeater support cancel each other out i.e., if you use a repeater, you cannot use **Eco Mode** or **Eco Mode+**.
- The default encrypted transmission setting is deactivated when repeater mode is activated.

Protecting against unauthorised access

Protect the system settings of the base with a system PIN known only to yourself. You will need to enter the system PIN when, for example, registering/de-registering a handset to/from the base.

Changing the system PIN

You can change the base's 4-digit default system PIN ("0000") to a 4-digit PIN known only to yourself.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **System** ▶ **OK** ▶  **System PIN** ▶ **OK**
- ▶ **System PIN:** (enter the current system PIN) ▶ **OK** ▶ **New PIN:** (enter your new system PIN) ▶ **OK**

Resetting the system PIN

If you have forgotten your system PIN, you can reset the base to the original code **0000**:

Disconnect the power cable from the base. Hold down the registration/paging key on the base while reconnecting the power cable to the base. Hold down the key for at least 5 seconds.

The base has now been reset and the system PIN set to **0000**.

- All handsets are de-registered and must be re-registered. All settings are reset to the default settings.

Resetting the base to the default settings

When the settings are restored:

- Date and time are retained
- Handsets are still registered
- **Eco Mode** and **Eco Mode+** is deactivated
- The system PIN is not reset.

Menu ▶ **Settings** ▶ **OK** ▶ **System** ▶ **OK** ▶ **Reset Base** ▶ **OK**

The answering machine is ready for use **approx. 15 seconds after** the base has been connected or reset.

Operating the base on the PABX

The following settings are only necessary if your PABX requires them; see the PABX user guide.

Changing the dialling mode

Menu ▶

▶ Enter digit for the dialling mode: = tone dialling (DTMF); = pulse dialling (PD) ▶ **OK**.

Switching temporarily to tone dialling (DTMF)

If your PABX still operates with pulse dialling (PD), but you need tone dialling for a connection (e.g., to listen to the network mailbox), you must switch to tone dialling for the call.

Prerequisite: You are conducting a call or have already dialled an external number.

▶ Press the star key .

Tone dialling is now activated **for this call only**.

Setting recall

Menu ▶

▶ Enter digits for recall: = 80 ms; = 100 ms; = 120 ms; = 400 ms; = 250 ms; = 300 ms; = 600 ms; = 800 ms ▶ **OK**.

Changing the pause after line seizure

You can set the length of the pause inserted between pressing the talk key and sending the phone number.

Menu ▶ ▶ Enter digit for the current pause length:

= 1 second

= 3 seconds

= 7 seconds ▶ **OK**.

Changing the pause after recall key

Menu ▶

▶ Enter digit for the current pause length:

= 800 ms; = 1600 ms; = 3200 ms ▶ **OK**.

Appendix

Customer Service & Assistance

Do you have any questions? As a Gigaset customer, you can find help quickly in this User Manual and in the service section of our Gigaset online portal www.gigaset.com/service.

Please register your phone online right after purchase.

This enables us to provide you with even better service regarding questions or a warranty claim. In order to contact our customer service via email, please use the email contact form from our Gigaset online portal after selecting your home country.

Our representatives are also available on the telephone hotlines for consultation.

Customer Service & Assistance

Australia -----	+61 1300 780 878	ci sono costi aggiuntivi per la chiamata a questo
Austria -----	0043 1 311 3046	numero, in quanto si tratta di un numero urbano
Bahrain -----	31 73 11 173	(nazionale).
Belgium -----	07815 6679	Jordan -----
Bosnia Herzegovina -----	033 276 649	00962 6 5625460/1/2
Brazil -----		Kuwait -----
Grandes Capitais e Regiões Metropolitanas:		+965-22458737/22458738
-----	4003 3020	Lebanon -----
(Preço de uma ligação local)		+9611240259/
-----		+9611236110
-----		Luxembourg -----
-----		(+352) 8002 3811
-----		Malaysia -----
-----		+603-8076 9696
-----		Malta -----
-----		+39 02360 46111 (0,10 €)
(Gratuito)		Mexico -----
-----		01800 999 4442738 (01800 999 GIGASET)
Bulgaria -----	+359 2 9710666	Netherlands -----
Canada -----	1-866 247-8758	0900-3333102
China -----	0 21 400 670 6007 (RMB 0.11)	New Zealand -----
Croatia -----	01 / 2456 555	0800 780 878
Czech Republic -----	233 032 727	Norway -----
Denmark -----	+45 43682003	+47 2231 0845
Finland -----	+358 (0)9725 19734	Oman -----
France -----	(0)1 57 32 45 22	+968 70928 Ext. 49/21/75
Germany -----	02871 912 912	Poland -----
Greece -----	+30 2111 98 1778	801 140 160
Hong Kong -----	2763 0203	Portugal -----
-----	2389 7285	(+351) 808 788 877
Hungary -----	01 267 2109	-----
India -----	Please refer to your	-----
-----	local warranty card	Romania -----
-----		+40 021 204 9130
Indonesia -----	(62-21) 5673813	Russia -----
-----	(62-21) 888856000	8-800 333 4956
Ireland -----	0818 200 033	Serbia -----
Italy -----	02.600.630.45	0800 222 111
(il numero è di tipo "urbano nazionale" e può essere		Singapore -----
chiamato da qualunque operatore di rete fissa o		-6735 9100
mobile. Il costo della chiamata è inerente al proprio		Slovak Republic -----
piano tariffario definito con l'operatore telefonico, ad		044 5567 988
esempio in caso di un contratto con tariffa FLAT, non		Slovenija -----
		01 5466 511
		South Africa -----
		0800 98 08 42
		Spain -----
		902 103935
		Sweden -----
		+46 (0)8502 52347
		Switzerland -----
		0848 212 000
		Taiwan -----
		02 266 24343
		Turkey -----
		+90 216 223 01 57
		Ukraine -----
		+380-44-451-71-72
		United Arab Emirates -----
		+97144458255

		+97144458254
		United Kingdom -----
		084503 18190
		USA -----
		1-866 247-8758

		-tollfree

Please have your record of purchase ready when calling.


Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

Questions and answers

Possible solutions are available online at www.gigaset.com/service

In addition, the following overview provides troubleshooting assistance.

The display is blank

- The handset is not switched on: ▶ Press and **hold** the End call key .
- The battery is empty: ▶ Charge the battery or replace it (→ page 12).


The device will not charge

- The handset is not inserted correctly in the charging cradle: ▶ Insert handset correctly

The device turns itself off even though the battery is still 2/3 charged according to the display

- The contacts/batteries are unclean or corroded ▶ Clean the contacts/batteries or replace the batteries (→ page 11)

The standby time of the batteries is less than that specified in the user guide

-  Using the handset on systems from other manufacturers increases the power consumption by up to 90%

Call is interrupted or completely disconnected

- Radio signals are weakened by walls, ceilings, insulation etc. ▶ Do not place the base behind/beneath metallic objects. Do not place the base in the cellar if possible (→ page 10)

Handsfree sound quality is not good

- Dirt on the handset (e.g. make-up, dust, iron filings) ▶ Clean the handset (→ page 41)

Loud crackling, background noises, interference, scratching, changing volume

Interference from other devices (network components of fax, PC, printer, mobile phone) ▶ Increase the distance to other devices (at least half a metre) (→ page 10)

You cannot make calls and "BASE" or "No base" is flashing in the display

- The power cable is not connected to the base: ▶ Check the base power adapter (→ page 10)

"Not possible!" appears in the display

- Telephoning externally is not possible whilst another external call is being made. ▶ Wait until the other call has ended (does not apply if the internal listening function has been activated).
- Making an external call whilst another party is speaking on your answer machine. ▶ Wait until the announcement on the answer machine has ended

Time has changed

- The time was changed on another handset and thus transferred to the other devices ▶ Do not copy the date/time automatically

Time is reset to the default setting

- Base and handset were deactivated at the same time ▶ Reset the time (→ page 13).

No time is specified in the call list

- Date/time is not set ▶ Set date/time (→ page 13).

Consultation call, call swapping, conference not possible

- These functions that can be executed on the device must be provided and enabled by the network provider. Operation can vary from one network provider to another. ▶ Contact your network provider

Volume of the handset (earpiece volume) too quiet

- The volume is at the lowest level
 - ▶ Change the earpiece volume setting (→ page 33)
 - ▶ Change the handset position on the ear

Handsfree volume too quiet

- The volume is at the lowest level ▶ Change the handsfree volume setting (→ page 33)

A call is signalled in the display, however the handset does not ring or is too quiet

- You have recorded your own ringtone or downloaded a ringtone from the Internet and the source file is too quiet ▶ Set the source or ringtone to a louder volume or record again.

You hear a tone during operation

- Action has failed/invalid input ▶ Repeat the process. Read the display and refer to the user guide.
- The batteries are empty ▶ Charge the batteries (→ page 12)
- The system PIN you have entered is incorrect ▶ Re-enter the system PIN or reset (→ page 36)

You hear a tone during the call

- The batteries are empty ▶ Charge the batteries (→ page 12)

Forgotten system PIN

- Reset the system PIN to 0000 (→ page 36)

Error tone sounds after system PIN prompt

- The system PIN you have entered is incorrect ▶ Re-enter the system PIN or reset (→ page 36)

The device has come into contact with liquid

- Allow the device to dry. ▶ Contact with liquid (→ page 41)

Authorisation

This device is intended for analogue phone lines in your network.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the 1999/5/EC Declaration of Conformity is available at this Internet address:

www.gigaset.com/docs

CE 0682

Manufacturer's advice

Protecting our environment

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards EN 14001 and ISO 9001.

ISO 14001 (Environment): certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Ecological energy consumption

The use of ECO DECT (→ page 27) saves energy and makes an active contribution towards protecting the environment.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.



If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2002/96/EC.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority or your refuse collection service.

Care

Wipe the unit with a **damp cloth** or an **antistatic cloth**. Do not use solvents or microfibre cloths. **Never** use a dry cloth. This can cause static.

Contact with liquid

If the handset has come into contact with liquid:

1. **Switch the handset off and remove the battery immediately.**
2. Allow the liquid to drain from the handset.
3. Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours (not in a microwave, oven etc.)**.
4. **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will usually be able to use it again.

Specifications

Batteries

Technology: Nickel-metal-hydride (NiMH)

Size: AAA (Micro, HR03)

Voltage: 1,2 V

Capacity: 750 mAh

The device is supplied with two approved batteries.

Handset operating times/charging times

The operating time of the telephone depends on the capacity of the battery, its age and the way it is used. (All times are maximum possible times).

Standby time (hours) *	320 * / 180 **
Talktime (hours)	14
Operating time for 1.5 hours of calls per day (hours) *	120 * / 95 **
Charging time in base (hours)	9
Charging time in charging cradle (hours)	7,5

*Eco Mode deactivated, without display backlight in idle status

**Eco Mode activated, without display backlight in idle status

Base power consumption

E550

In standby mode

- Handset in charging cradle ca. 0,60 W
- Handset outside charging cradle ca. 0,40 W

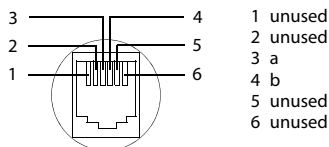
During a call ca. 0,60 W

General specifications

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880–1900 MHz
Duplex method	Time multiplex, 10 ms frame length
Pulse repetition rate	100 Hz
Pulse transmission length	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK

Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 300 m outdoors, up to 50 m indoors
Base power supply	230 V ~/50 Hz
Environmental conditions for operation	+5°C to +45°C, 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)/PD (pulse dialling)

Pin connections on the telephone jack



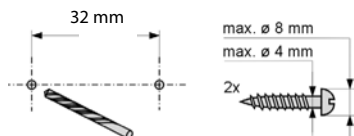
Characters

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x	15x
1	1	£	\$	¥	¤					x	x	x	x	x	x
2	a	b	c	2	ä	á	à	ã	ç						
3	d	e	f	3	ë	é	è	ê							
4	g	h	i	4	ï	í	ì	í							
5	j	k	l	5											
6	m	n	o	6	ö	ñ	ó	ö	ó						
7	p	q	r	7	ß										
8	t	u	v	8	ü	ú	ù	ú							
9	w	x	y	9	ÿ	ý	æ	ø	å						
0	1)	,	?	!	0	+	-	:	;	'	"	'	:	_	
*	*	/	()	<	=	>	%							
#			#	@	\	&	§								

1) Space

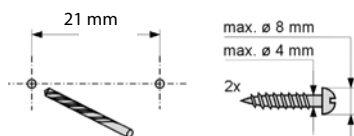
Mounting the E550 base on the wall



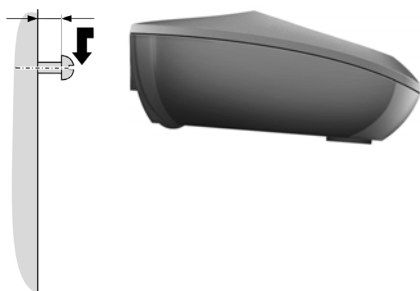
Approx. 4 mm



Mounting the charger on the wall



Approx. 3.5 mm



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Issued by
Gigaset Communications GmbH
Frankenstr. 2a, D-46395 Bocholt

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A31008-M2504-R201-1-SM19