Gigaset

E550 H





Gigaset E550H - Your reliable companion

This phone has the benefits of an ergonomic design, easy-to-use keys and a clear display with large font.

It is also impressively robust and has first-class sound quality in handsfree mode as well as a long operating time.

In Eco Mode your Gigaset is radiation-free while in idle status.

If you use your Gigaset E550H in conjunction with an E550A base, you can use the emergency function. See the user guide for your E550A base for further information.

Direct dialling keys

Dial frequently used numbers quickly and easily using special keys (→ page 27).

Jumbo font and lighting

Improve the legibility of dialling digits by using a larger font and set the lighting of the display to your preference (\rightarrow page 36).

Volume

Turn up the earpiece and handsfree volume quickly and easily using the boost key on the right-hand side of the telephone (page 37).

Directory for 150 entries

Save phone numbers and names to the directory (\rightarrow page 25).

Call list

Check who has called while you were out (→ page 30).

Redial

Use the last dialled numbers (→ page 29).

Environmentally friendly

Make low-radiation calls in Eco Mode (→ page 33).

Further information on your phone can be found at www.qiqaset.com/e550h.

Have fun using your new telephone!

Overview



- 1 Direct dialling key A (→ page 27)
- 2 Direct dialling keys B to D
 (→ page 27)
- 3 Display (page 4)
- 4 Display keys (page 4)
- 5 **Talk kéy**
- Flashes: Accepting a call
- 6 Control key (page 21)
- 7 Key 1
 - Call the network mailbox (page 32)
- 8 **Star kev**
 - Ringers on/off (press and hold)
- 9 Torch and signal light (LED)
- 10 Side key for torch
- 11 Side key for boost function

Extra volume key, setting the volume (page 25)

- 12 Handsfree key (page 24) Switch between earpiece and handsfree mode;
 - Lights up: handsfree activated
- 13 End call key, On/Off key

End call; cancel function; go back one menu level (press briefly); back to idle status (press and **hold**); activate/deactivate handset (press and **hold** in idle status)

14 Hash key

Keypad lock on/off (press and hold, (page 20)); upper/lower case and digits (page 22)

- 15 0 key/recall key
- Consultation call (flash): press and hold
- 16 Microphone

a

To change the display language, proceed as described on page 36.

Gigaset service contact numbers:

For personal advice on our range of products and for repairs or guarantee/warranty claims call:

Service Centre UK: 020 369 53111 (local call cost charge)

Please have your proof of purchase ready when calling.

Using the user guide effectively

Icons



Warnings, the non-adherence to which can lead to injury to persons or damage to devices or generate costs.



Prerequisite for carrying out the following action.



Important information regarding function and appropriate handling.

Keys

Talk key / End call key

Star key *- / Hash key #-

Control key 😂/

Centre of the control key

Handsfree key

Number/letter keys 0s to 9ys

Message key ☑/ Recall key 🔯

Display keys = =

Direct dialling keys A to D

Display icons

Action complete



Information



Please wait...



Action failed



Alarm call (page 33)



Display up/Down



Understanding the operating steps

An example of a procedure is as follows:

This means you should proceed as follows:



Scroll upwards if you wish to select one of the last entries in a menu level with numerous entries.

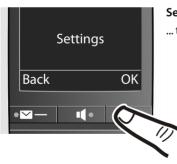




Press the control-key when you are in idle mode. The main-menu will be opened.



Press up or down on the control key until ...



Settings:

... the menu entry **Settings** appears on the screen.

▶ OK:

Press the key below OK on the display screen to open the submenu.



Press up or down on the control key until \dots

Using the user guide effectively



System:

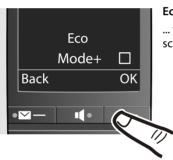
... the menu entry **System** appears on the screen.

▶ OK:

Press the key below OK on the display screen to open the submenu.



Press up or down on the control key until ...



Eco Mode+:

... the menu entry **Eco Mode+** appears on the screen.

OK:

Press the key below OK on the display screen to switch the function on or off $(\nabla = on)$.

The change is effective immediately and does not need to be confirmed.



Press the key below Back on the display screen to jump back to the previous menu level

Or

Press and **hold** the end call key **to** return to idle status.

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Safety precautions



- Read the safety precautions and the user guide before use.
- Explain their content and the potential hazards associated with using the device to your children.
- The device cannot be used in the event of a power failure. In case of a power failure
 it is also not possible to make emergency calls.
- Emergency numbers cannot be dialled if the keypad/display lock is activated!



Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).



The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.



Use only the power adapter indicated on the device.



Use only **rechargeable batteries** that correspond to the **specification** (see "Specifications"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.



If you give your Gigaset to a third party, make sure you also give them the user guide.



Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.



Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.



Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing. During a call, a very high call volume can be set on your handset. This setting can cause damage to the hearing of people with good hearing and is only intended for people with a hearing impairment.

Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed.

The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Specifications").

First steps

Checking package contents



- 1. One Gigaset E550H handset
- 2. Two batteries
- 3. One battery cover
- 4. One charger
- 5. One power adapter
- 6. One user guide

Setting up the charger

The charger is designed for use in dry rooms in a temperature range of +5°C to +45°C.

Set up the charger on a level, non-slip surface or mount the charger on the wall
 page 49.



Pay attention to the range of the base. This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when **Eco Mode** is activated (page 33).

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.



- Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Connecting the charger

- Connect the flat plug on the power adapter 1.
- Plug the power adapter into the plug socket 2.



Remove the plug from the charging cradle

To disconnect the plug from the charger, press the release button 3 and disconnect the plug 4.



Setting up the handset for use

The display is protected by a plastic film. Please remove the protective film!

Inserting the battery and closing the battery cover



Use only rechargeable batteries (→ page 46) recommended by Gigaset Communications GmbH, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.



 Insert the batteries (for correct +/direction, see diagram).



- Fit the cover from the top 1.
- Then press the cover until it clicks into place
 2



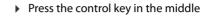
To open the battery cover:

Grip the notch on the cover and and slide it downwards 4.

Changing the display language

Change the display language if you do not understand the language currently set.







▶ Press keys 5st and 4st slowly one after the other.



The display for setting languages appears. The current language (e.g., English) is selected.



Press down on the control key ...



... until the language you wish to use is displayed e.g., French.

▶ Press the key below OK to select this language.



The selection is marked with \square .



▶ Press and **hold** the end call key to return to idle status.

Registering the handset

Before you can use the phone, you must first register the handset to the base. The registration procedure will depend on the type of base.

Automatically registering the E550H handset to the Gigaset E550/E550A base

Prerequisite: The handset must not already be registered to a base.



Place the handset in the base with its display facing forward.



The handset registers automatically. Registration can take up to 5 minutes.

Do not remove the handset from the base during this time.



After it has registered, the handset display shows **Handset registered** briefly and then returns to idle status.



- Each key press interrupts automatic registration.
- If the handset is already registered to at least one base or if automatic registration does not work, the handset will have to be registered manually.

Manually registering the E550H handset

You must manually register the handset on both the handset (1) and the base (2).

1) On the handset

▶ Menu ▶ Settings ▶ Registration ▶ Register Handset

If the handset is already registered to four bases:

Select base, e.g., 3 and press OK.

If required, enter the system PIN for the base and press OK.

The display shows Handset is registering.

2) On the base

 Within 60 seconds, press and hold the registration/paging key on the base (approx. 3 seconds).

A Gigaset E550H handset can be registered on up to four bases.

After it has registered, the handset returns to idle status. If it does not appear, repeat the procedure.



For instructions on deregistering the handsets, please consult the base user guide.

Charging batteries

The correct charge status can only be displayed if the battery is first fully charged **and** discharged.

Place the handset in the charger with its display facing forward for 9 hours.



The handset must only be placed in the designated E550/E550A base or the corresponding charger.





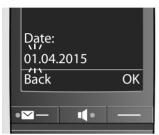
- After the first battery charge and discharge, you may place your handset in the charger after every call.
- Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- The batteries may warm up as they are charging. This is not dangerous.
- After a time the charge capacity of the batteries will decrease for technical reasons.

Setting the date and time

SSet the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm clock can be used.



Press the display key below Time on the display.



▶ The input field opens.

Enter the day, month and year as an 8-digit number via the keypad e.g., ①□ 1□ 0□ 4□ 1□ 0□ 4□ 2□ 0□ 1□ 5□ for 1 April 2015.



To correct errors: press left or right on the control key to swap between fields.





 Press the key below OK on the display screen to confirm your entry.



▶ Enter the hours and minutes as four-digit numbers via the keypad e.g., Oal 7x 1am 5x for 7.15 a.m. If necessary, use the control key to swap between fields.

Press the key below OK on the display screen to confirm your entry.



The display shows **Saved**. You will hear a confirmation tone.



▶ Press and **hold** the end call key to return to idle status.

What would you like to do next?

Now that you have successfully set up your Gigaset, you can immediately start calling – or you can adapt it to your personal requirements. Use the following guide to quickly locate the most important functions.

Operating the phone	page 19
Transferring an old directory to a new handset	page 27
Storing numbers in the directory	page 25
Changing the ringers and volume on the handset	page 37
Changing the call volume on the handset	page 37
Switching on Eco Mode / Eco Mode+	page 33



If you have any questions about using your phone, please read the tips on troubleshooting (page 41) or contact our Service team. Our technicians will be pleased to assist (page 40)!

Using the phone

Activating/deactivating the handset

1

In idle status, press and **hold** the end call key (confirmation tone).

Menu guidance

Your telephone's functions are accessed via a menu consisting of several levels.

Main menu (first menu level)

When the handset is in idle status, press the display key Menu to open the main menu.

The functions in the main menu are shown by means of an icon and the function's name.

Selecting a function:

- You can scroll between functions using the control key
 . The selectable function is shown in the display.
- Press the display key OK to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

If you press the display key Back or **briefly** press the end call key , the display returns to idle status.

Sub menu

The functions in the sub menu are indicated by name.

Selecting a function:

- You can scroll between functions using the control key . The relevant function is shown in the display.
- Press the display key OK to select the displayed function. This opens the corresponding submenu and the first entry is displayed.



⇔ Settings

OK

Back

Briefly press the display key **Back** or the end call key **to** return to the previous menu level.

Reverting to idle status

From any point in the menu:

- Press and hold the end call key or
- Do not press any key: after 2 minutes, the display will automatically revert to idle status.



Activating/deactivating the keypad lock

The keypad lock prevents any inadvertent use of the phone.



In idle status, press and **hold** the hash key (confirmation tone). The keypad lock is activated or deactivated. If it is activated, the O icon appears in the display.

If the keypad lock is activated, a corresponding message is displayed when you press a key.

The keypad lock deactivates automatically when you receive a call. It is reactivated when the call is finished.



When the keypad lock is active, you cannot call emergency numbers.

Display keys

The functions of the display keys change depending on the particular operating situation.

Example:

- ①Current display key function
- ② Display keys



Examples:

-xampics.	
Redial	Open redial list.
Menu	Open main menu/menu for further functions.
OK	Confirm selection or save entry.
	Missed calls or messages on the answer machine (base dependent)/network mailbox.
Delete	Delete key: delete character by character/word by word from right to left.
Back	Go back one menu level or cancel operation.
Mute	Mute the microphone (page 24).

Control Key



The control key enables you to navigate the menus and input fields, and also to call up certain functions depending on the situation.

In the description below the side of the control key (up. down, right, left) that you SS

have to press in the different operating situations is marked in black, e.g. for "pright on the control key" or for "press the centre of the control key".							
In idle status							
Open t	he directory	Press 🖵 briefly					
Open t	he main menu	or or					
Open t	he list of handsets						
Call up	the menu for setting the handset's call volume						
In submenus, selection and entry fields							
Confir	m a function						
During	During a conversation						
Open t	he directory						
Mute t	he microphone						
Initiate an internal consultation call							
Side k	кеу						
Ÿ	Upper side key: ▶ activates the spot LED (→	page 35)					
Ø	Lower side key (Boost key): ▶ turns up the vo	lume during a call					

Writing and editing names

The following rules apply when writing names:

- Each key between 0a and 9 is assigned several letters and characters.
- Control the cursor with
- Characters are inserted at the cursor position.
- Press the display key Delete to delete the character to the left of the cursor.
- The first letter of the name is automatically capitalised and then followed by lower case letters.
- Briefly press the key several times in succession to select the required letter/character.

Setting upper/lower case or digits

Repeatedly press the hash key #- to change the text input mode.

1	Writing digits
A	Upper case *
a	Lower case

^{*} First letter in capitals, all others in lower case

The change of mode is displayed in the middle of the display.

Correcting incorrect entries

You can correct incorrect characters in the input fields by navigating to the incorrect entry using the control key. You can then:

- Use the display key Delete to delete the character to the left of the cursor
- Insert characters at the cursor position
- Overwrite the highlighted (flashing) character e.g., when entering time and date.

Making calls

When the display backlight is switched off, pressing any key will activate the backlight. The relevant key function is performed.

Making external calls and ending calls

External calls are calls using the public telephone network.

🚝 (Enter phone number) and press

- ▶ the talk key or
- ▶ the handsfree key

The number is dialled.

You can also first press

▶ and **hold** the Talk key (dial tone) and then enter the number.

Ending a call/cancelling dialling:

Press the end call key or place the handset in the base or charger.

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing talk key \boxed{C} .

You can accept the call on the handset by:

- Pressing the talk key <a>C.
- Pressing the handsfree key <a>
- Pressing the display key Accept.

If the handset is in the charger and the **Auto Answer** function is activated (page 36), the handset will automatically accept a call when you lift it out of the cradle.

To deactivate the ringer, press the Silence display key. You can accept the call as long as it is displayed on the screen.

Calling Line Identification

When you receive a call, the caller's number is displayed on the screen, if the following prerequisites are met.

- Your network provider supports CLIP, CLI.
 - CLI (Calling Line Identification): The caller's number is transmitted.
 - CLIP (Calling Line Identification Presentation): The caller's number is displayed.
- You have requested CLIP from your network provider.
- The caller has arranged CLI with the network provider.

Call display

When you receive a call, the phone number is shown in the display.

If the number of the caller is stored in your directory, the display is replaced by the corresponding directory entry.

The following is displayed in place of the number:

- Extern. Call, if no number is transmitted.
- Withheld, if the caller has withheld Calling Line Identification.
- Withheld, if the caller has not arranged Calling Line Identification.





The ringer can be switched off for unknown calls (calls with Calling Line Identification withheld) (\rightarrow page 38).

Using handsfree mode

In handsfree mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. You therefore have both hands free and other people can listen in on the conversation.



Inform your caller before you use the handsfree function so that the caller knows a third party may be listening.

Activating/deactivating handsfree mode

Activating while dialling

Inter the number and press the handsfree key.

Switching between earpiece and handsfree mode

Press the handsfree key.

Activate/deactivate handsfree during a call.

If you wish to place the handset in the charger during a call:

Press and hold the handsfree key while placing the handset in the charger and for a further 2 seconds. Otherwise, the call is cancelled.

For instructions on adjusting the handsfree volume, → page 37.

Muting

You can deactivate your handset's microphone during a call.

Mute Press the display key to mute the handset.

On Press the display key to reactivate the microphone.

Press the control key (right) to activate/deactivate the microphone.

Turning up the volume during a call (extra volume key):

You can turn up the volume for the current mode by pressing the lower side key (handsfree mode, earpiece).

⊲

Press the side key (→ page 3).

The setting only applies for the duration of the call.

Pressing the key again lowers the volume to the original volume.



- This setting can cause damage to the hearing of people with good hearing and is only intended for people with a hearing impairment.
- It may amplify interference noise in the phone line.

Using the directory, direct dialling keys and lists

The telephone offers a directory, direct dialling keys, redial list, answer machine list (dependent on base), network mailbox list and missed calls list.

You can save up to 150 entries in the directory.

You can create a personalised directory for your own individual handset. You can copy all of the entries or individual entries to other handsets (page 27). It is also possible to copy entries from old handsets providing they are registered to your (new) base.

Directory

You can store numbers and the associated names in the **directory**. In idle status, open the directory with the \Box .

Length of an entry

Number: max. 30 digits
Name: max. 16 characters

Storing the first number in the directory

▶ Dir. empty - New entry? ▶ OK ▶ M (Enter number) ▶ OK
▶ M (Enter name) ▶ OK

Storing further numbers in the directory

▶ Menu ► New Entry ► OK ► (Enter number) ► OK
► (Enter name) ► OK



Refer to the character set chart to see how to enter names (page 22).

Order of directory entries

The directory entries are sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows:

- 1. Space
- 2. Digits (0-9)
- 3. Letters (alphabetical)
- 4. Other characters

To get round the alphabetical order of the entries, insert a space or a digit in front of the name. These entries will then move to the beginning of the directory.

Selecting a directory entry

Open the directory.

You have the following options:

- Use 🗘 to scroll through the entries until the required name is selected.
- Enter the first character of the name, if necessary scroll to the entry with the key.

Dialling with the directory

▶ □ ▶ □ (Select entry) ▶

Managing directory entries

Select an entry.

Editing entries Menu > 🖨 Edit Entry > OK

► (Change number if required) ► OK ► (The Change name if required) ► OK

Using other functions

The following functions can be selected with Menu > 🖨:

- **▶** Show Number
 - Show number.
- Delete Entry

Delete selected entry.

Send Entry

Send a single entry to another handset (page 27).

Delete List

Delete all directory entries.

Send List

Send the complete list to another handset (page 27).

Sending the directory to another handset

You can transfer directory entries from other handsets to your new handset – even entries from old handsets.

Prerequisites:

- The sending and receiving handsets must both be registered to the same base.
- The other handset and the base can send and receive directory entries.
- ▶ ☐ (Select entry) ▶ Menu ▶ ☐ Send Entry / Send List ▶ OK ▶ ☐ (select the internal number of the receiving handset) ▶ OK

A successful transfer is confirmed by a message and confirmation tone on the receiving handset.

Adding a displayed number to the directory

You can copy numbers displayed in a list, e.g., the call list or redial list, to the directory. A number is displayed.

- ► Menu ► Copy to Directory ► OK
- ▶ Complete the entry (page 25).

Direct dialling keys A to D

You can save important phone numbers that you call often to the four **direct dialling keys**. You can assign an **external phone number** to each direct dialling key.

To dial these saved numbers, press the corresponding direct dialling key A to D.



When your handset is registered to a **Gigaset E550A** base, you can also assign the **emergency function** to direct dialling key (refer to E550A base user guide).

Assigning a function to direct dialling keys

Prerequisite: The direct dialling key in question has not already been assigned a function.

▶ In idle status, press the direct dialling key (▲ to □) on the handset to which you wish to assign a function.

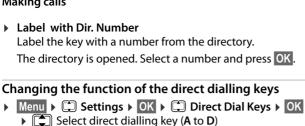
Select the relevant function using 🖨:

▶ Label with Ext. No.

Enter an external phone number directly.

Enter the number and press OK.
Enter the name and press OK.

Making calls



The current labelling is displayed after the key number, e.g.,

A: <no entrv>

i.e., the A key is not currently labelled or

You can now change the labelling.

Select a function with Menu > \(\bigcirc\), Not all functions may be available, depending on the current labelling.

Delete Entry

Delete current key labelling.

Edit Entry

Change phone number and/or name.

Making internal calls

Internal calls are free calls between handsets that are registered with the same base. (press **briefly**) The list of handsets is opened. Your own handset is indicated by <. > Select the handset or Call All (group call) from the list if required. > **Holding down** immediately starts a call on **all** registered handsets.

Accepting an internal call

Your telephone rings and the internal number of the caller (e.g., INT 2) or the assigned name appears in the display.

Press the talk or handsfree key 🖊 / 🔳 on the handset to accept the call.

Ending a call

Press the end call key on the handset.

Transferring a call to another handset/internal consultation

Transferring an external call: You have two options to transfer the call:

Wait until the participant called answers, then hang up: Press the End call key .

Or:

Hang up before the participant answers: Press the End call key ...

If the participant called does not answer or does not transfer the call, end the consultation call with Back.

External call, internal consultation:

☐ ▶ The list of handsets is opened. ▶ If more than two handsets are registered to the base, select one handset or Call All ▶ <a> □ or OK.

Accepting a waiting call

If you receive an **external** call while conducting an **internal** call, you will hear the call waiting tone (short beep). With Calling Line Identification, the caller's number will appear in the display.

- ▶ Press the end call key 🕤 on the handset to end the internal call.
- Press the talk key to accept the external call.

Using the redial list

The redial list contains the ten numbers last dialled with the handset (max. 30 digits). If one of the numbers is in the directory, the corresponding name will be displayed.

Dialling from the redial list

Press the talk key.
Select an entry.

Press the talk key. The number is dialled.

Managing entries in the redial list

Press the talk key.
Select an entry.

Menu Press the display key.

The following functions can be selected with ::

- Use Number (as in the directory, page 26)
- ▶ Copy to Directory (as in the directory, page 26)
- ▶ Delete Entry (as in the directory, page 26)
- ▶ Delete List (as in the directory, page 26)

Answer machine list (dependent on base)

The answer machine list contains all the calls recorded by the answer machine. You can use the list to listen to messages on the answer machine.

Network mailbox list

You can use this list to listen to messages on the network mailbox (→ page 32).

Missed calls list

Prerequisite: CLIP (page 23)

Your telephone saves the last 25 missed calls.

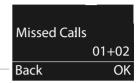
Opening the missed calls list

The list is displayed as follows:

Number of new messages + number of old, read messages.

OK Press the display key to open the list.

The last missed call is displayed as the first entry.



Menu

New Call

123456

Back

List entry

Example of a list entry:

Status of entry

New Call: New missed call. **Old Call**: Entry already read.

· Number of caller

You can add the number of the caller to the directory (page 27).

Use the Menu display key to select the following options:

▶ Delete Entry

Delete selected entry.

Copy to Directory

Copy the caller's number to the directory.

Date and Time

Display date and time of the call.

Show Number

Display caller's phone number.

Delete List

Delete all entries in the list.

After exiting the list, all entries are assigned the status "old".

Dialling from the missed calls list

Open list (→ page 30).

💭 Select an entry.

Press the talk key. The number is dialled.

Deleting all entries

Caution! All old and new entries will be deleted.

Open list (→ page 30).

▶ Menu ▶ □ Delete List ▶ OK

Press and **hold** (idle status).

Calling up lists with new messages

If there are **messages** in a list, use the display key **t** to call up:

- The answer machine list (dependent on base)
- The network mailbox (if your network provider supports this function and the number of the network mailbox has been entered, page 32)
- The missed calls list

An advisory tone sounds as soon as a **new entry** arrives in a list. In **idle status**, the display shows an icon for the new message.

Icon New message...

... in the answer machine list (dependent on base) or on the network

... in the Missed Calls list

The number of **new** entries is displayed beside the corresponding icon.

Press the display key and select the required list.

To do this, refer to the following sections:

- Listening to messages on the network mailbox
 → page 32
 - Opening the missed calls list → page 30





New calls on the network mailbox are only displayed correctly if your network provider transmits this information (see user guide for your provider's network mailbox).

Using the network mailbox

The network mailbox is the answer machine in your provider's telephone network. More information is available from your provider.

You cannot use the network mailbox unless you have requested it from your provider.

Entering network mailbox number

In order to use the network mailbox quickly and easily via the network mailbox list and to use fast access, you will need to enter the number in your phone.

Menu → Canswer Machine → OK → Network Mailbox → OK
Enter the network mailbox number and press OK.

Accepting a new message from the network mailbox

When a message is recorded, you receive a call from the network mailbox. If you have requested Calling Line Identification, the network mailbox number is displayed. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number is saved in the **missed calls list** (page 30).



Enter the network mailbox phone number into your directory along with the designation "Network mailbox"; the display and the call list will then show this designation.

Playing back messages

There are three ways to call the network mailbox.

- Call the network mailbox via the **Answer Machine** menu:
- If there are new messages, access the network mailbox via the network mailbox list:
 - ► ► Network Mailbox: (see also → page 31)
 The list is displayed as follows:

00: The number of new messages is only displayed correctly if your network provider transmits this information.

**: The number of old messages is not available.

OK Press the display key to call the network mailbox.

• Fast access to the network mailbox:

To access the network mailbox, simply press and hold the [leg | key – you do not have to select it via the menu.



Further Functions

ECO DECT

You are helping to protect the environment with your Gigaset.

Reduced energy consumption

Your telephone has a power-saving adapter plug and uses <0.4 W when in idle status and when the batteries are not being charged.

Reducing radiation (dependent on base)

The radiation can only be reduced if your base supports this function.

The transmission power of your telephone is **automatically** reduced depending on the distance to the base.

You can further reduce the radiation from the handset and base by using **Eco Mode** or **Eco Mode**+. For further information, please refer to your base user guide.

Using the handset as an alarm clock

Activating/deactivating the alarm clock

Requirement:

The time is set (page 16).

Menu → Alarm Clock → OK → Activation → OK (V= on)

After you activate the alarm clock, the menu for setting the wakeup time opens automatically.

Setting the wakeup time

If the alarm clock is activated, you will see the icon in the display and the wakeup time after it.



The wakeup time is shown in the display only when all calls in the call lists have been listened to or read.

Further Functions

Setting the alarm clock signal

Switching off/repeating the alarm after an interval (snooze mode)

Prerequisite: An alarm call sounds.

Deactivate until the next alarm call: Press Off.

Or:

Snooze mode:

Press **Snooze** or any key. The wake-up call is deactivated and then repeated after 5 minutes.

Or:

Press nothing. The alarm call is deactivated after 60 seconds and then repeated after 5 minutes. After the fourth repetition, the alarm call is deactivated for 24 hours.

Baby monitor

When the baby monitor is activated, a call to all internal handsets is activated as soon as a defined noise level is exceeded in the vicinity of the handset.

In baby monitor mode, incoming calls are only signalled on the display (without ringtone). The display backlight is reduced to 50%. Advisory tones are deactivated.

If you accept an incoming call, the baby monitor mode is suspended for the duration of the call, but the function **remains** activated. The baby monitor mode is not deactivated by switching the handset off and on again.



Ensure the following points:

- The handset should be positioned 1 to 2 metres away from the baby. The microphone must be pointed towards the baby.
- Activating the function reduces the operating time of your handset. For that reason, place the handset in the charging cradle if necessary.
- The baby monitor is activated 20 seconds after switching on.

Please always check the functionality and sensitivity when you switch on.

Activating/deactivating and setting the baby monitor

■ ▶ Baby Monitor ▶ OK

The baby monitor is deactivated using the display key Off.

Cancelling the baby monitor alarm

Cancelling during a baby monitor alarm: Press 🗟.

One touch call

You can set up your phone so that you can dial a specific number when you press any key on the keyboard. This allows children, who are unable to enter a number, to call a certain number, for example.

- Menu → □ One Touch Call → OK → □ Activation → OK (☐ = activated)
- ▶ Call to: Enter or change the number that you wish to dial.
- ▶ OK

The activated One Touch Call appears on the idle display. The saved number is dialled by pressing any key. Press the End call key to cancel dialling.

Ending one touch call mode:

▶ Press display key Off → Press and hold the # key.

Or:

▶ Press and hold the #→ key.



If you have already saved an emergency number on the A key, this emergency number will also be dialled when you use the A key direct dial function.

Torch (Spot-LED)

You can use your telephone as a torch.

Activating/deactivating the torch function

Press the **Spot-LED** display key (→ page 3).

After 2 minutes the function is automatically deactivated or press the side key.



- The function is automatically deactivated if Emergency call is pressed.
- If the lights are activated, all functions are locked, Emergency call is functioning.

Adjusting the telephone

Handset settings

You can change the settings on your handset to suit your individual requirements.

Changing the display language

You can view the display texts in different languages.

The current language is indicated by \square .

If you accidentally choose a language you do not understand:

Setting jumbo font

You can improve the legibility of the digits when you dial.

1

When this function is deactivated, both the date and time are shown in idle status.

Changing the display lighting

In charger:

or out of charger:

Auto answer

When this function is activated, when a call arrives you can simply lift the handset out of the base without having to press the talk key \square .

Changing the call volume

You can set the handsfree volume and the earpiece volume to five different levels (1–5; e.g., volume 3 = 400).

Setting the volume during a call:

Boost function (→ page 3) via the side key.

Changing ringers

Volume:

Five volume levels (1-5; e.g., volume 3 = 10).

· Melody:

List of pre-loaded ringer melodies. The first three melodies are the "classic" ringtones.

You can also set different ringer melodies for the following functions:

- External Calls
- Internal Calls

Setting the ringer volume

The ringer volume is the same for all types of ring.

Setting the ringer melody

Set different ringer melodies for external calls, internal calls.

For external calls you can also specify that your phone should not ring at certain times or if a call is from an unknown caller.

For internal calls

```
Menu ➤ ☐ Settings ➤ OK ➤ ☐ Audio / Visual Signals ➤ OK ➤ ☐ ➤

Ringtones (Handset) ➤ OK ➤ Melody ➤ OK ➤ ☐ Internal Calls ➤ OK ➤ ☐

(Select melody) ➤ OK (☐ = selected)
```

Adjusting the telephone

For external calls:

Menu → Settings → OK → Audio / Visual Signals → OK → ↓ →
Ringtones (Handset) → OK → Melody → OK → External Calls → OK →
(Select melody) → OK (✓= selected)

Time Control

Menu → ☐ Settings → OK → ☐ Audio / Visual Signals → OK → ☐ → Ringtones (Handset) → OK → Time Control → OK

You can specify a time period when you do not want the telephone to signal external calls e.g., during the night.

- ► C Activation ► OK (= activated)
- ➤ Settings ➤ OK ➤ Starting Time: /Ending Time: Enter each time as a 4-digit number and press OK.

Anonymous Calls

You can set your handset so that it doesn't ring for calls where Calling Line Identification has been withheld (not answer machine). The call will only be signalled on the display.

Menu → ☐ Settings → OK → ☐ Audio / Visual Signals → OK → ☐ →

Ringtones (Handset) → OK → Anonymous Calls Silent → OK (☐ = activated)

Activating/deactivating the ringer

You can:

- Permanently deactivate the ringer in idle status or when receiving a call
- Deactivate the ringer for the current call only

The ringer cannot be re-activated while a call is in progress.

Deactivating the ringer permanently

* Press and **hold** the star key.

The 4 icon appears in the display.

Reactivating the ringer

Press and hold the star key.

Deactivating the ringer for the current call

Silence Press the display key.

Activating/deactivating visual call signal

Incoming calls are signalled visually (e.g. in noisy environments).

► LED Call Signal > OK (✓ = activated)

Advisory/warning tones

Your handset uses advisory tones to tell you about different activities and statuses. The following tones can be activated and deactivated independently of each other:

- Advisory Tones
 - · Key click: Every key press is confirmed.
 - Confirmation tone (rising tone sequence): at the end of the entry/setting, when replacing the handset in the base and a new entry is made in the missed calls list.
 - Error tone (descending tone sequence): When you make an incorrect entry.
- · Battery Low Signal

The battery requires charging.

You cannot deactivate the confirmation tone for placing the handset in the base.

```
Activating/deactivating advisory tones
```

Activating/deactivating battery low beep

Range warning tone

▶ Out of Range Signal ➤ OK

or

Restoring the handset default settings

You can reset any individual settings and changes that you have made. This will not affect entries in the directory, call list, date and time or the handset's registration to the base.

```
Menu ► ☐ Settings ► OK ► ☐ System ► OK ► ☐ Reset Handset ► OK Cancel the reset with ③.
```

Service (Customer Care)

Step by step towards your solution with Gigaset Customer Care $\underline{www.gigaset.com/service}$



Visit our Customer Care pages:

www.gigaset.com/service

Here you will find:

- Frequently asked questions
- Free software and user manual downloads
- Compatibility checks



Contact our Customer Care team:

Couldn't find a solution in the FAQs section? We are happy to help...

... by eMail: www.gigaset.com/contact

... by telephone:

United Kingdom

www.gigaset.com/uk/service

Service Hotline: 020 36953111 (local call cost charge)

Ireland

www.gigaset.com/ie/service

Service Hotline: 0818 200 033 (6.6561 Ct./Call)

Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

Questions and answers

Possible solutions are available online at www.gigaset.com/service

In addition, the following overview provides troubleshooting assistance.

The display is blank

- The battery is empty: ➤ Charge the battery or replace it (→ page 15).

The device will not charge

 The handset is not inserted correctly in the charging cradle: ▶ Insert handset correctly

The device turns itself off even though the battery is still 2/3 charged according to the display

 The contacts/batteries are unclean or corroded ➤ Clean the contacts/batteries or replace the batteries (→ page 11)

The standby time of the batteries is less than that specified in the user guide



 Using the handset on systems from other manufacturers increases the power consumption by up to 90%

Call is interrupted or completely disconnected

 Radio signals are weakened by walls, ceilings, insulation etc. ➤ Do not place the base behind/beneath metallic objects. Do not place the base in the cellar if possible (→ page 10)

Handsfree sound quality is not good

Dirt on the handset (e.g. make-up, dust, iron filings) ➤ Clean the handset
 (→ page 46)

Loud crackling, background noises, interference, scratching, changing volume

 Interference from other devices (network components of fax, PC, printer, mobile phone) ▶ Increase the distance to other devices (at least half a metre) (→ page 10)

You cannot make calls and "BASE" or "No base" is flashing in the display

• The power cable is not connected to the base: • Check the base power adapter

"Not possible!" appears in the display

- Telephoning externally is not possible whilst another external call is being made.
 Wait until the other call has ended (does not apply if the internal listening function has been activated).
- Making an external call whilst another party is speaking on your answer machine.
 Wait until the announcement on the answer machine has ended

Time has changed

 The time was changed on another handset and thus transferred to the other devices Do not copy the date/time automatically

Time is reset to the default setting

Base and handset were deactivated at the same time ➤ Reset the time
 (→ page 16).

No time is specified in the call list

Date/time is not set ➤ Set date/time (→ page 16).

Consultation call, call swapping, conference not possible

 These functions that can be executed on the device must be provided and enabled by the network provider. Operation can vary from one network provider to another.
 Contact your network provider

Volume of the handset (earpiece volume) too guiet

- · The volume is at the lowest level
 - ▶ Change the earpiece volume setting (→ page 37)
 - ▶ Change the handset position on the ear

Handsfree volume too quiet

The volume is at the lowest level ➤ Change the handsfree volume setting
 (→ page 37)

A call is signalled in the display, however the handset does not ring or is too quiet

You have recorded your own ringtone or downloaded a ringtone from the Internet
and the source file is too quiet > Set the source or ringtone to a louder volume or
record again

You hear a tone during operation

- Action has failed/invalid input > Repeat the process. Read the display and refer to the user guide.
- The batteries are empty ➤ Charge the batteries (→ page 15)
- The system PIN you have entered is incorrect ➤ Re-enter the system PIN or reset

You hear a tone during the call

The batteries are empty ➤ Charge the batteries (→ page 15)

Forgotten system PIN

Reset the system PIN to 0000

Error tone sounds after system PIN prompt

The system PIN you have entered is incorrect > Re-enter the system PIN or reset

The device has come into contact with liquid

Allow the device to dry. ➤ Contact with liquid (→ page 46)



- The display background may differ in the nuance of colour.
- This is completely normal and does not indicate a fault.

Authorisation

This device is intended for use within the European Economic Area and Switzerland. If used in other countries, it must first be approved nationally in the country in question

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the 1999/5/EC Declaration of Conformity is available at this Internet address:

www.gigaset.com/docs



Guarantee Certificate - United Kingdom

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user guides.
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e. g. installation, configuration, software downloads). User guides and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom the Guarantee is issued by: Gigaset Communications UK Limited, Quatro House, Lyon Way, Camberley, Surrey, GU16 7ER.

- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee.
 - Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.

Guarantee Certificate - Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care
 or use and/or failure to comply with information contained in the user manuals. In
 particular claims under the Guarantee cannot be made if:
- The device is opened (this is classed as third party intervention)
- Repairs or other work done by persons not authorised by Gigaset Communications.
- · Components on the printed circuit board are manipulated
- · The software is manipulated
- Defects or damage caused by dropping, breaking, lightning or ingress of moisture.
 This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
- Devices fitted with accessories not authorised by Gigaset Communications
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.

- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the Republic of Ireland the Guarantee is issued by Gigaset Communications UK Limited, Quatro House, Lyon Way, Camberley, Surrey, GU16 7ER.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications helpdesk on 1850 777 277. This number is also to be found in the accompanying user guide.

Manufacturer's advice

Environment

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards EN 14001 and ISO 9001.

ISO 14001 (Environment): certified since September 2007 by TüV SÜD Management Service GmbH.

ISO 9001 (Quality): certified since 17/02/1994 by TüV SÜD Management Service GmbH.

Ecological energy consumption

The use of ECO DECT (\rightarrow page 33) saves energy and makes an active contribution towards protecting the environment.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Care

Wipe the unit with a damp cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth. This can cause static.

Contact with liquid /!



If the handset has come into contact with liquid:

- 1. Switch the handset off and remove the battery immediately.
- 2. Allow the liquid to drain from the handset.
- 3. Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place for at least 72 hours (not in a microwave, oven etc.).
- 4. Do not switch on the handset again until it is completely dry.

When it has fully dried out, you will usually be able to use it again.

Specifications

Batteries

Technology: Nickel-metal-hydride (NiMH)

AAA (Micro, HR03) Size:

1.2 V Voltage: 750 mAh Capacity:

The device is supplied with two approved batteries.

Handset operating times/charging times

The operating time of the telephone depends on the capacity of the battery, its age and the way it is used. (All times are maximum possible times).

Standby time (hours) *	320 * / 180 **
Talktime (hours)	14
Operating time for 1.5 hours of calls per day (hours) *	120 * / 95 **
Charging time in base (hours)	9
Charging time in charging cradle (hours)	7,5

^{*}Eco Mode deactivated, without display backlight in idle status

General specifications

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880–1900 MHz
Duplex method	Time multiplex, 10 ms frame length
Pulse repetition rate	100 Hz
Pulse transmission length	370 μs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 300 m outdoors, up to 50 m indoors
Environmental conditions for operation	+5°C to +45°C, 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)/PD (pulse dialling)

^{**}Eco Mode activated, without display backlight in idle status

Characters

Standard characters

	1x	2x	3x	4x	5x	бх	7x	8x	9x	1	1	1	1	1	1
										0x	1x	2x	3х	4x	5x
1 🕳	1	£	\$	¥	¤										
2 abc	a	b	c	2	ä	á	à	â	ã	ç					
3 def	d	e	f	3	ë	é	è	ê							
4 ghi	g	h	i	4	Ï	í	ì	î							
5 jkl	j	k	I	5											
6 _{mmo}	m	n	o	6	ö	ñ	ó	ò	ô	Õ					
7pqrs	р	q	r	S	7	ß									
8 tuv	t	u	٧	8	ü	ú	ù	û							
9 _{wxyz}	w	х	у	z	9	ÿ	ý	æ	Ø	å					
0.8	_1)		,	?	!	0	+	-	:	į	i	"	,	;	1
*↓	*	/	()	<	=	>	%							
#			#	@	\	&	§								

¹⁾ Space

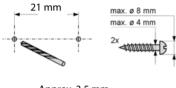
Accessories

All accessories and batteries are available from your phone retailer.



Use only original accessories. This will avoid possible health risks and personal injury, and also ensure that all the relevant regulations are complied with.

Mounting the charger on the wall



Approx. 3.5 mm



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