Gigaset

S850HX

Detailed information on the telephone system:

→ User guide of your Gigaset telephone
www.gigaset.com/manuals

→ Documentation relating to your base/router

User guide online on your
smartphone or tablet:
Download the Gigaset Help app

Gigaset HX – the universal handset

With your Gigaset HX handset, you have purchased a high-quality, multifunctional and future-proof device.

You can use your handset with several different DECT bases.

On a Gigaset base

Connect your HX handset to a Gigaset base and use the many features with the quality you would expect from Gigaset.

If your Gigaset base is IP-compatible, you can also make broadband calls using your HX handset with the highest voice quality (HDSP).

In this guide, all functions that are available for your HX handset are detailed/described. The complete functionality with Gigaset bases is described in the guide relevant to your Gigaset system.

All Gigaset user guides can be found at ➔ www.gigaset.com/manuals

or online on your smartphone or tablet:

➔ download the Gigaset Help app from Download on the App Store or GET IT ON Google Play

On a DECT/GAP telephone or router from another manufacturer

The handset also functions with DECT/GAP telephones from other manufacturers, of course, as well as DECT routers. Additional information can be found at ➔ www.gigaset.com/compatibility.

On DECT routers with CAT-iq 2.0

Your Gigaset HX handset is certified in accordance with the DECT/CAT-iq 2.0 standard. As a result, operation with a DECT router with CAT-iq functionality is possible.

Handset functions on a CAT-iq router (amongst others):

- full access to the central directory on the router as well as the local directory integrated in the handset,
- convenient calling and using of call lists,
- using several lines and call numbers *),
- enjoy broadband calls in guaranteed/certified HD-Voice™ quality.

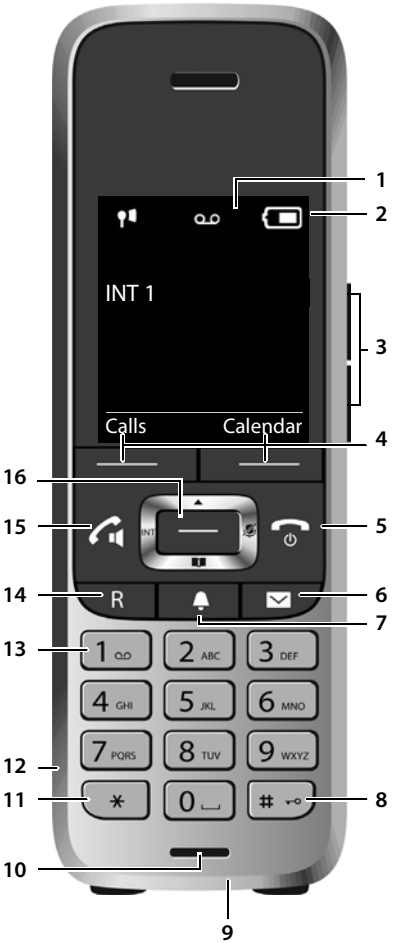
➔ Details can be found in the relevant user guide for your router.

Additional information regarding your HX handset can be found at ➔ www.gigaset.com/hx

Details regarding the functionality of the handset on various bases and routers can be found at ➔ www.gigaset.com/compatibility

*) The relevant scope of the function is dependent on the country, network and router

Overview



1 **Display**

2 **Status bar**
Icons display current settings and operating status of the phone

3 **Volume keys**
for **receiver/headset**, **ringtone**, **handsfree mode** and **appointment** reminders

4 **Display keys**
Various functions, depending on the operating situation

5 **End call key, On/off key**
End call; cancel function;

Go back one menu level	▶ Press **briefly**
Return to idle status	▶ Press and **hold**
Switch the handset on/off (in idle status)	▶ Press and **hold**

6 **Message key**
Access to the calls and message lists;
Flashes: new message or new call

7 **Profile key**
Switch between sound profiles

8 **Hash key**

Lock/unlock the keypad (in idle status)	▶ Press and **hold**
Toggle between upper/lower case and digits (when inputting text)	▶ Press **briefly**

9 **USB connection socket**
For data exchange between the handset and PC

10 **Microphone**

11 **Star key**

Open special characters table (when inputting text)	▶ Press **briefly**
Switch between pulse dialling/ tone dialling (during existing connection)	▶ Press **briefly**

12 **Headset connection**
(2.5 mm jack)

13 **Key 1**

Select answer machine/ network mailbox	▶ Press and **hold**

14 **Recall key**

Consultation call (flash)	▶ Press **briefly**
Insert a dialling pause	▶ Press and **hold**

15 **Talk key / Handsfree key**
Accept call; dial number displayed; switch between receiver and handsfree mode

Open the redial list	▶ Press **briefly**
Start dialling	▶ Press and **hold**

16 **Control key / menu key**
Open a menu; navigate in menus and entry fields; access functions (depending on the situation)

Contents

Overview **3**

Safety precautions **6**

Getting started **7**

Using the telephone **12**

Getting to know your telephone 12
Making calls 16
Local answer machine 19
Local handset directory 20
Message lists 23
Call lists 24

Additional functions **25**

Sound profiles 26
Calendar 27
Alarm clock 29
Baby monitor 30
Protection against unwanted calls 32
Resource Directory 34
Bluetooth 35
Additional functions using the PC interface 37

Setting the handset **39**

Appendix **47**

Service (Customer Care) - United Kingdom and Ireland 47
Manufacturer's advice 49
Technical data 51
Display icons 52

Index **54**

Not all functions described in the user guide are available in all countries or from all network providers.

Additional information

Regarding the telephone system, if the handset is connected to a Gigaset base:

→ User guide for your Gigaset telephone

Regarding the telephone system, if the handset is connected to another base/router:

→ Documentation regarding your base/your router

You can obtain all Gigaset user guides

in PDF format: → www.gigaset.com/manuals

online: → **Gigaset Help** app for your smartphone or tablet

Illustration in the user guide

	Warnings, which, if not heeded, can result in injury to persons or damage to devices.
	Important information regarding function and appropriate handling or functions that could generate costs.
	Prerequisite for being able to carry out the following action.
	Additional helpful information.

Keys

or	Talk key	or	Handsfree key
	End call key	to	Number / letter keys
/	Control key rim / centre		Message key
R	Recall key	*	Star key
#	Hash key		Profile key
OK, **Back**, **Select**, **Change**, **Save,** ...		Display keys	

Procedures

Example: Switching Auto answer on/off

▸ ▸ ... use to select **Settings** ▸ **OK** ▸ **Telephony** ▸ **OK** ▸ **Auto Answer** ▸ **Change** (= on)

Step	Follow this procedure
▸	When in idle status press the **centre** of the control key. The main menu opens.
▸ ▸ **OK**	Navigate to the icon using the control key . Select **OK** to confirm. The submenu **Settings** opens.
▸ **Telephony** ▸ **OK**	Select the **Telephony** entry using the control key . Select **OK** to confirm. The submenu **Telephony** opens.
▸ **Auto Answer**	The function to switch Auto answer on/off appears as the first menu item.
▸ **Change**	Select **Change** to activate or deactivate. Function is activated /deactivated .

Safety precautions

	Read the safety precautions and the user guide before use. The device cannot be used in the event of a power failure. In case of a power failure it is also **not** possible to make **emergency calls**. Emergency numbers **cannot** be dialled if the **keypad/display lock** is activated!

	Use only **rechargeable batteries** that correspond to the **specification** (see list of permitted batteries → www.gigaset.com/service). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.
	The handset must not be operated if the battery cover is open.
	Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).
	The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.
	Use only the power adapter indicated on the device. Whilst charging, the power socket must be easily accessible.
	Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.
	Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.
	Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing. The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.
	Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Technical data").

Getting started

Contents of the package

- One **handset**,
- One battery cover,
- Two batteries,
- One charging cradle incl. power adapter,
- One belt clip,
- One user guide

The charging cradle is designed for use in enclosed, dry rooms within a temperature range of +5 °C to +45 °C.

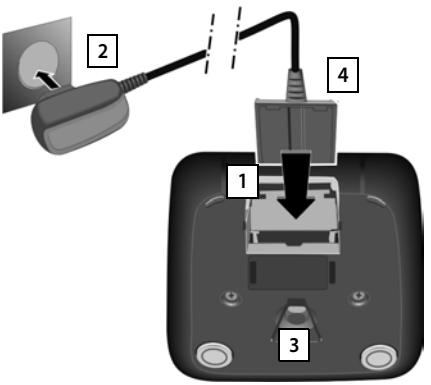
The device's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on the surfaces cannot be completely ruled out.

Never expose the telephone to heat sources, direct sunlight or other electrical devices.

Protect your telephone from moisture, dust, corrosive liquids and vapours.

Connecting the charging cradle

- Connect the flat plug of the power adapter 1.
- Plug the power adapter into the power socket 2.



To remove the plug from the charging cradle again:

- Disconnect the power adapter from the mains power supply.
- Press the release button 3.
- Pull out the plug 4.

Setting up the handset for use

The display is protected by a plastic film. ▶ **Please remove the protective film!**

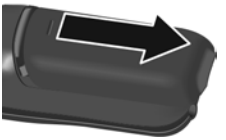
Inserting the batteries

Only use rechargeable batteries, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The device could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

▶ Insert the batteries (for correct +/- direction, see diagram).

▶ Fit the battery cover from the top.

▶ Press the cover until it clicks into place.

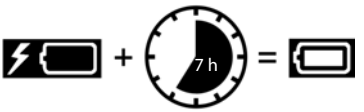


To re-open the battery cover:

▶ Insert a fingernail behind the notch at the top of the cover and slide it downwards.

Charging the batteries

▶ Charge the batteries fully prior to first use in the charging cradle or using a standard USB mains adapter.



The batteries are fully charged when the power icon disappears from the display.

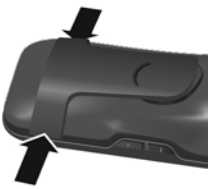
The battery may heat up during charging. This is not dangerous.

After a time, the charge capacity of the battery will decrease for technical reasons.

Attaching the belt clip

The handset has notches on each side for attaching the belt clip.

- Attaching the belt clip: ▶ Press the belt clip onto the back of the handset so that the tabs on the belt clip click into place in the notches.
- Removing the belt clip: ▶ Press the centre of the belt clip firmly with your right thumb. ▶ Push the nail of your left thumb up between the clip and the casing. ▶ Slide the clip upwards to remove.



Availability and operation of the functions may differ on your telephone.

Changing the display language

You can change the display language, if the telephone has been set to an incomprehensible language.

- Press the centre of the control key.
- Press the keys 9 and 5 **slowly** and successively . . . the language settings display appears, the set language (e. g. **English**) is highlighted (◉ = selected).

- To select a different language: ▶ Press the control key until the desired language is highlighted on the display, e. g. **Francais** ▶ press the key on the right directly underneath the display to activate the language.
- To revert to idle status: ▶ Press and **hold** the End call key.

Registering the handset (depending on the base)

Registration must be initiated on the base station **and** on the handset.
Both must be carried out **within 60 secs**.

On the base / router

Gigaset base:
- Press and **hold** the Registration/Paging key on the base station (approx. 3 sec.).

Other base station/ router:
- Information regarding the registration procedure → Documentation regarding your base/your router

On the handset

▶ . . . use to select **Settings** ▶ **OK** ▶ **Registration** ▶ **OK** ▶ **Register Handset** ▶ **OK** . . . an available base is sought ▶ . . . if required: enter system PIN (default setting on Gigaset bases: **0000**) ▶ **OK**

Once registration is complete, the handset returns to idle status. The internal number of the handset appears in the display, e.g. **INT 1**. If not, repeat the procedure.

A handset can be registered to up to four base stations.

▶ . . . use to select **Settings** ▶ **OK** ▶ **Registration** ▶ **OK** ▶

Change of base:
- **Select Base** ▶ **OK** ▶ . . . use to select base or **Best Base** ▶ **Select** (◉ = selected)

  Best Base: The handset chooses the base station with the best reception as soon as it loses connection to the current base station.

De-registering the handset (depending on the base):
- **De-register Handset** ▶ **OK** . . . the handset being used is selected ▶ . . . use to select another handset if required ▶ **OK** . . . enter system PIN if required ▶ **OK** ▶ . . . Confirm de-registration with **Yes**

  If the handset is still registered to other bases, it switches to the base with the best reception (**Best Base**).

Setting the date and time

Set the date/time so that the correct date and time can be assigned to incoming calls, and to enable the alarm to be used.

Date and time are set using the base. The date and time can also be set on an IP-compatible base via a time server on the network.

If the base permits it, you can set the date and time manually using the handset.

▶ Press the display key **Time**

or, if the date and time have already been set:

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Date/Time** ▶ **OK**

The active cursor position flashes ▶ ... change cursor position with ▶ ... switch between cursor positions with

Enter date:

▶ ... using enter the day, month and year in 8-digit format.

Enter time:

▶ ... using enter hours and minutes in 4-digit format.

Save settings:

▶ Press the display key **Save**. ... **Saved** is shown in the display and a confirmation tone sounds.

Return to idle status:

▶ Press and **hold** the End call key

The telephone is now ready for use.

Availability and operation of the functions may differ on your telephone.

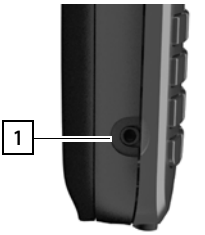
Connecting the headset

- Connect the headset with 2.5 mm jack to the left side of the handset 1.

or

- Connect headset via Bluetooth .

The headset volume corresponds with the setting for the receiver volume.

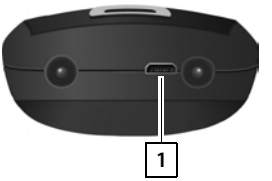


Connecting the USB data cable

For data exchange between the handset and PC:

- Connect the USB data cable with micro-USB plug into the USB socket at the bottom of the handset 1.

Connect the handset **directly** to the PC, **not** via a USB hub.



Using the telephone

Getting to know your telephone

Switching the handset on/off

Switch on: ▶ Press and **hold** the End call key on the handset when switched off

Switch off: ▶ When the telephone is in idle status, press and **hold** the End call key

Locking/unlocking the keypad

The keypad lock prevents any accidental use of the telephone.

Lock/unlock the keypad: ▶ # Press and **hold**

Keypad lock activated: the symbol appears in the display.

If a call is indicated on the handset, the keypad automatically unlocks and you can accept the call. It then locks again when the call is finished.

It is not possible to call emergency numbers either when keypad lock is activated.

Control key

The control key enables you to navigate the menus and input fields, and also to call up certain functions depending on the situation.

In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black, e.g. ▸ for "press right on the control key" or ■ for "press the centre of the control key".

In idle status

Open the directory	▾ Press **briefly**
Open the list of available online directories (Gigaset GO-Box 100) or central directory of the base (e.g. CAT-iq base)	▾ Press and **hold**
Open the main menu	■ or ▸
Open the list of handsets	◂

In submenus, selection and entry fields

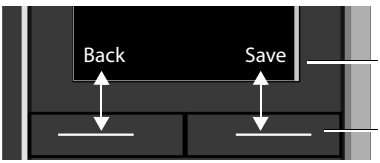
Confirm a function	■

During a conversation

Open the directory	▾
Open the list of available online directories (Gigaset GO-Box 100) or central directory of the base (e.g. CAT-iq base)	▾ Press and **hold**
Mute the microphone	▸
Initiate an internal consultation call	◂
Adjust the loudspeaker volume for receiver and handsfree mode	▴

Display keys

The display keys perform a range of functions depending on the operating situation.



Display key icons → p. 52.

Menu guidance

The functions of your telephone are displayed in a menu that consists of several levels

The menu guidance depends on the base. Depending on the number and type of available functions, these may be provided in different menus, e.g. at top level or in a submenu.

Examples: **Audio Settings** may be in the top-level menu or in the **Settings** submenu, while **Calendar** may be in the **Organizer** menu or the **Additional Features** menu.

Select/confirm functions

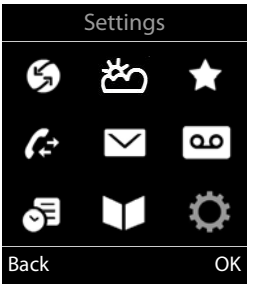
Confirm selection using	**OK** or press the centre of the control key
One menu level back using	**Back**
Change to idle display using	Press and **hold**
Switch function on/off using	**Change** on / off
Activate/deactivate option using	**Select** activated / not activated

Main menu

In idle status: ▶ Press the **centre** of the control key ▶ ... use the control key to select a submenu ▶ **OK**

The main menu functions are shown in the display as icons. The icon for the selected function is highlighted in colour and the name of the associated function appears in the display header.

Example



Submenus

The functions in the submenus are displayed as lists.

To access a function: ▶ ... use the control key to select a function ▶ **OK**

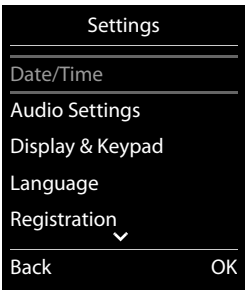
Return to the previous menu level:

▶ Press the display key **Back**

or

▶ **Briefly** press the End call key

Example



Returning to idle status

▶ Press and **hold** the End call key

If no key is pressed, the display will **automatically** change to idle status after around 2 minutes.

Entering text

Input position

- Use [▲▼] to select an entry field. A field is activated when the cursor is blinking inside it.
- Use [◄►] to move the position of the cursor.

Correcting incorrect entries

- Delete **characters** to the left of the cursor: ▶ < C Press **briefly**
- Delete **words** to the left of the cursor: ▶ < C Press and **hold**

Entering letters/characters

Multiple letters and numbers are assigned to each key between [2] and [9] and the [0 ␣] key. As soon as a key is pressed, the possible characters are displayed at the bottom of the display. The selected character is highlighted.

- Selecting letters/digits: ▶ Press the key **briefly** several times in succession
- Switch between lower case, upper case and number entry mode: ▶ Press the hash [# ⇧] key
  When editing a directory entry, the first letter and each letter following a space is automatically in upper case.
- Entering special characters: ▶ Press the star key [*] ▶ ... use [▲▼◄►] to navigate to the desired character ▶ **Insert**

The availability of special characters depends on the character set of the handset.

Making calls

Making a call

▶ . . . use to enter the number ▶ **briefly** press the Talk key

or

▶ press and **hold** the Talk key ▶ . . . use to enter the number

Cancel dialling: ▶ Press the End call key

On a Gigaset GO-Box 100 or another IP-compatible Gigaset base

The connection is selected via the send connection (line) set for the handset. To use another line:

▶ press and **hold** the Talk key ▶ . . . use to select the line ▶ **Dial** ▶ . . . use to enter the number . . . the number is dialled approximately 3 seconds after the last digit is entered

Dialling a number from the local directory

▶ . . . use to open the directory ▶ . . . use to select an entry ▶ press the Talk key

If multiple numbers are entered:

▶ . . . use to select the number ▶ press the Talk key . . . the number is dialled

For fast access (quick dial): Assign numbers from the directory to the digit or display keys.

Dialling from a public/central directory

Depending on the base to which the handset is connected to, you can dial from a public directory, the Gigaset.net directory (e.g. Gigaset GO-Box 100) or a central directory on a CAT-iq base.

▶ press and **hold**

Further information → in the detailed user guide for your telephone

Dialling from the redial list

The redial list contains the 20 numbers last dialled with the handset.

▶ **Briefly** press the Talk key . . . the redial list opens ▶ . . . use to select an entry ▶ press the Talk key

If a name is displayed:

▶ **View** . . . the number is displayed ▶ . . . use to browse numbers if necessary ▶ . . . when the required number is reached press the Talk key

Managing entries in the redial list

▶ **Briefly** press the Talk key ... the redial list opens ▶ ... use to select an entry ▶ **Options** ... possible options:

Copy an entry to the directory: ▶ **Copy to Directory** ▶ **OK**

Copy the number to the display:

▶ **Display number** ▶ **OK** ▶ ... use to edit or add numbers if necessary ... use to save as a new entry in the directory

Delete the selected entry: ▶ **Delete entry** ▶ **OK**

Delete all entries: ▶ **Delete List** ▶ **OK**

Set automatic redial:

▶ **Automatic Redial** ... the selected number is automatically dialled at fixed intervals (at least every 20 secs). The handsfree key flashes, "open listening" is activated.

The participant answers: ▶ Press the Talk key ... the function is terminated

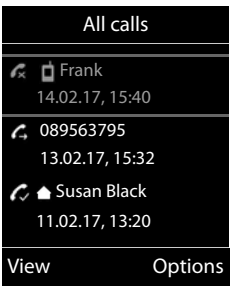
The participant does not answer: The call is interrupted after around 30 secs. The function is terminated after pressing any key or after ten unsuccessful attempts.

Dialling from the call list

The call lists (→ p. 24) contain the most recent accepted, outgoing and missed calls.

▶ ▶ ... use to select **Call Lists** ▶ **OK** ▶ ... use to select a list ▶ **OK** ▶ ... use to select an entry ▶ press the Talk key

Example



The call lists can be displayed directly by pressing the display key **Calls** if the relevant function has been assigned to the display key.

The **Missed calls** list can also be opened by pressing the Message key .

Incoming calls

An incoming call is indicated by ringing, by a display on the screen and by the flashing Talk key . Accepting a call:

- Press the Talk key
- If **Auto Answer** is activated: ▶ Remove the handset from the charging cradle
- Forward to the answer machine: ▶
- Accept a call on the headset

Switch off ringtone: ▶ **Silence** ... the call can be accepted for as long as it is shown on the display

During a conversation

Handsfree mode

Activating/deactivating handsfree mode during a call, when establishing a connection and when listening to the answer machine :

▶ Press the handsfree key

Placing the handset in the charging cradle during a call:

▶ Press and hold down the handsfree key ▶ . . . Place the handset in the charging cradle ▶ . . . hold for a further 2 seconds

Call volume

Applies to the current mode, handsfree mode or handset (or headset when the handset has a headset connection):

Press the volume keys + / − or ▶ . . . Use + / − or to set the volume ▶ **Save**

The setting is automatically saved after around 3 seconds, even if **Save** is not pressed.

Muting the microphone

When the microphone is switched off, callers will no longer hear you.

Switch the microphone on/off during a call: ▶Press .

Local answer machine

(only on Gigaset bases with local answer machine)

Switching the answer machine on/off:

- ▶ ... use ▶ to select **Answer Machine** ▶ **OK** ▶ **Activation** ▶ **OK** ▶ ... use ▶ to select an answer machine (if there are several) ▶ **Change** ▶ ... use ▶ to select **On** or **Off** ▶ **Save**

Playing back messages:

- Press the Message key ▶ ... use ▶ to select an answer machine (if there are messages for several answer machines) ▶ **OK**

Recording a personal announcement/advisory message:

- ▶ ... use ▶ to select **Answer Machine** ▶ **OK** ▶ **Announcements** ▶ **OK** ▶ ... use ▶ to select **Record Announcem.** or **Rec. Advisory Msg.** ▶ **OK** ▶ ... use ▶ to select an answer machine (if there are several) ▶ **OK** ▶ **OK** ▶ ... record an announcement (at least 3 seconds) ... possible options

Complete the recording and save:	▶ **End** ... the announcement is played back for you to check
Cancel the recording:	▶ Press the End call key or **Back**
Resume the recording:	▶ **OK**
Repeat the recording:	▶ **New**

Local handset directory

The local directory is unique to the handset. However, it is possible to send entries to other handsets (→ p. 22).

Information about online directories (e.g. on a Gigaset GO-Box 100) or central directories on CAT-iq bases → user guide of the base.

Opening the directory

▶ **Briefly** press [ ] in idle status

Directory entries

Number of entries:	up to 500
Information:	First name and surname, up to three telephone numbers, e-mail address, anniversary with alert, VIP ringtone with VIP icon, CLIP-picture
Length of the entries:	Numbers: max. 32 digits First name, surname: max. 16 characters E-mail address: max. 64 characters

Creating an entry

▶ [ ] ▶ [ ] **<New Entry>** ▶ **OK** ▶ . . . use [ ] to switch between the entry fields and enter data for an entry:.

Names/numbers:

▶ . . . use [ ] to enter first names and/or surnames, at least one number (personal, office, or mobile) and an e-mail address, if applicable

Anniversary:

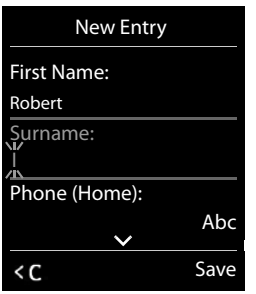
▶ . . . use [ ] to activate/deactivate **Anniversary** ▶ . . . use [ ] to enter date and time ▶ . . . use [ ] to select type of alert (**Visual only** or a ringtone)

Caller Melody (VIP) :

▶ . . . use [ ] to select the ringtone that will indicate a call from the participant . . . if a **Caller Melody (VIP)** has been assigned, the entry will appear in the directory with the VIP icon.

Save entry: ▶ **Save**

Example



The entry is only valid if it contains at least one number.

Searching for/selecting a directory entry

▶ ▶ … use to browse searched names

or

▶ ▶ … use to enter initial letters (max. 8 letters) … the display jumps to the first name starting with these initial letters ▶ … use to continue browsing to the desired entry, if needed

Scroll through directory: ▶ ▶ Press and **hold**

Displaying/changing an entry

▶ ▶ … use to select entry ▶ **View** ▶ … use to select the field to be changed ▶ **Edit**

or

▶ ▶ … use to select an entry ▶ **Options** ▶ **Edit entry** ▶ **OK**

Deleting entries

Delete the **selected** entry: ▶ ▶ … use to select an entry ▶ **Options** ▶ **Delete entry** ▶ **OK**

Delete **all** entries: ▶ ▶ **Options** ▶ **Delete all** ▶ **OK** ▶ **Yes**

Setting the order of the directory entries

Directory entries can be sorted by first name or surname.

▶ ▶ **Options** ▶ **Sort by Surname** / **Sort by First Name**

If no name was entered, the default telephone number is shown in the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.

The sort order is as follows:

Space | Digits (0-9) | Letters (alphabetically) | Other characters.

Displaying the number of entries available in the directory

▶ ▶ **Options** ▶ **Available Memory** ▶ **OK**

Copying number to the directory

Copy numbers to the directory:

- From a list e.g. the call list or the redial list
- When dialling a number

The number is displayed or highlighted.

▶ Press the display key or **Options** ▶ **Copy to Directory** ▶ **OK** … possible options:

Create a new entry:

▶ **<New Entry>** ▶ **OK** ▶ … use to select number type ▶ **OK** ▶ complete entry ▶ **Save**

Add number to an existing entry:

▶ … use to select an entry ▶ **OK** ▶ … use to select number type ▶ **OK** … the number is entered or a prompt to overwrite an existing number is displayed ▶ … if required, answer the prompt with **Yes**/**No** ▶ **Save**

Copying an entry/directory

The sending and receiving handset must both be registered to the same base station.

The other handset and the base station are able to send and receive directory entries.

An external call interrupts the transfer.

Caller pictures and sounds are not transferred. Only the date is transferred for an anniversary.

Both handsets support vCards:

- No entry with the name is available: a new entry is created.
- An entry with the name is already available: The entry is expanded to include the new numbers. If the entry contains more numbers than allowed by the recipient handset, a second entry is created with the same name.

The recipient handset does not support vCards:

A separate entry is created and sent for each number.

The sending handset does not support vCards:

A new entry is created on the receiving handset and the transferred number is added to the **Phone (Home)** field. If an entry with this number already exists, the copied number is discarded.

Copying individual entries

▶ [ ] ▶ ... use [ ] to select the desired entry ▶ **Options** ▶ [ ] **Copy Entry** ▶ **OK** ▶ [ ] **to Internal** ▶ **OK** ▶ ... use [ ] to select the receiving handset ▶ **OK** ... the entry is copied

Copy the next entry after successful transfer: ▶ Press **Yes** or **No**

Copying the entire directory

▶ [ ] ▶ **Options** ▶ [ ] **Copy All** ▶ **OK** ▶ [ ] **to Internal** ▶ **OK** ▶ ... use [ ] to select the receiving handset ▶ **OK** ... the entries are copied one after the other

Information about copying directory entries using Bluetooth can be found in the detailed user guide for the Gigaset S850 at → www.gigaset.com/manuals

Synchronising the phonebook with the PC address book (Gigaset QuickSync)

The Gigaset QuickSync programme has been installed on the computer.

The handset is connected via Bluetooth or via a USB data cable to the computer.

Free download and further information at → www.gigaset.com/quicksync

Message lists

Notifications about missed calls, messages on the answer machine/network mailbox and missed alarms are saved in the messages list.

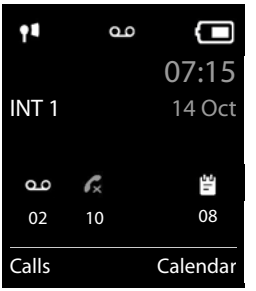
As soon as a **new message** arrives, an advisory tone will sound. The Message key [✉] also flashes (if activated). Activation from the handset is only possible on Gigaset bases. Use the web interface as required for CAT-iq routers. Information → user guide of the base/ router.

Icons for message types and the number of new messages are shown on the idle display.

Notification for the following message types is available:

- on the answer machine/network mailbox
- in the missed calls list
- in the missed alarms list

Example



The icon for the network mailbox is always displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain messages.

Display messages:

- Press the Message key [✉] . . . Messages lists that contain messages are displayed, **Mailbox:** is always displayed

  An entry is marked in **bold**: new messages are available. The number of new messages is shown in brackets.

  An entry is **not** marked in bold: no new messages. The number of old messages is shown in brackets.
- . . . use [▲▼] to select a list ▶ **OK** . . . the calls or messages are listed

  Network mailbox: The network mailbox number is dialled.

Example

The message list contains an entry for every answer machine assigned to the handset, e.g. for the local answer machine on a Gigaset base / CAT-iq router or for a network mailbox .

Call lists

The telephone saves different types of calls (missed, accepted and outgoing calls) in lists.

The base/router to which the handset is registered provides information on call numbers.

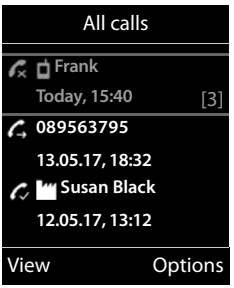
Detailed information can be found at → www.gigaset.com/compatibility.

List entry

The following information is displayed in the list entries::

- The list type (in the header)
- Icon for the type of entry:
  Missed calls,
  Accepted calls,
  Outgoing calls,
  Call on the answer machine
- Caller's number. If the number is stored in the directory, the name and number type (**Phone (Home)**, **Phone (Office)**, **Phone (Mobile)**) are shown instead. In the event of missed calls, the number of missed calls from this number is also shown in square brackets.
- Connection by which the call was received/made
- Date and time of call (if set)

Example



Opening the call list

Via the display key: ▶ **Calls** ▶ ... use ◯ to select the list ▶ **OK**

Via the menu: ▶ ▬ ▶ ... use ◯ to select **Call Lists** ▶ **OK** ▶ ... use ◯ to select the list ▶ **OK**

Via the Message key (missed calls):

▶ Press the Message key ✉ ▶ ◯ **Missed Calls:** ▶ **OK**

Calling back a caller from the call list

▶ ▬ ▶ ... use ◯ to select **Call Lists** ▶ **OK** ▶ ... use ◯ to select list ▶ **OK** ▶ ... use ◯ to select entry ▶ Press the Talk key ✆

Additional options

▶ ▬ ▶ ... use ◯ to select **Call Lists** ▶ **OK** ▶ ... use ◯ to select list ▶ **OK** ... possible options:

View an entry: ▶ ... use ◯ to select entry ▶ **View**

Copy the number to the directory:

▶ ... use ◯ to select entry ▶ **Options** ▶ ◯ **Copy to Directory**

Delete an entry: ▶ ... use ◯ to select entry ▶ **Options** ▶ ◯ **Delete entry** ▶ **OK**

Delete list: ▶ **Options** ▶ ◯ **Delete List** ▶ **OK** ▶ **Yes**

Additional functions

The functions actually available on your telephone and how they are operated depends on the base/router to which the handset is registered.

The following description applies to a Gigaset GO-Box 100. The procedure required for your telephone may differ from the procedures described here.

Additional information

Regarding the telephone system, if the handset is connected to a Gigaset base:

→ User guide for your Gigaset telephone

Regarding the telephone system, if the handset is connected to another base/router:

→ Documentation regarding your base/your router

You can obtain all Gigaset user guides

in PDF format: → www.gigaset.com/manuals

online: → **Gigaset Help** app for your smartphone or tablet

Sound profiles

The telephone has 3 sound profiles for adapting the handset to the environmental conditions: **Profile Loud, Profile Silent, Profile Personal**

- Use [▲] to switch between the profiles ... the profile is changed straight away without a prompt

The profiles are set as follows by default:

Default setting		**Profile Loud**	**Profile Silent**	**Profile Personal**
Ringtone		On	Off	On
Ringtone volume	Internal	5	Off	5
	External	5	Off	5
Handset volume	Receiver	5	3	3
	Handsfree	5	3	3
Advisory tones	Key click	Yes	No	Yes
	Confirmation tone	Yes	No	Yes
	Battery tone	Yes	Yes	Yes

Activate alert tone for an incoming call for **Profile Silent**: ▸ after switching to **Profile Silent** press the display key **Beep** ... the icon appears in the status bar

Changes to the settings listed in the table:

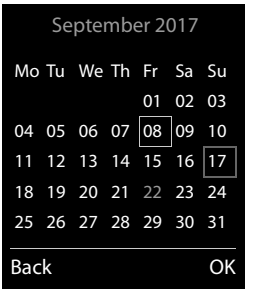
- apply in the **Loud** and **Silent** profiles as long as the profile is not changed.
- are permanently saved in **Profile Personal** for this profile.

The set profile remains set when switching the phone off and back on.

Calendar

You can remind yourself of up to **30 appointments**.

In the calendar, the current day is outlined in white; on days with appointments, the numbers are displayed in colour. When a day is selected, it will be outlined in colour.



Saving appointments to the calendar

Date and time have been set.

▸ ▸ ... use to select **Organizer** ▸ **OK** ▸ **Calendar** ▸ **OK** ▸ ... use to select desired day ▸ **OK** ... then

Switch on/off: ▸ **Activation:** ... use to select **On** or **Off**

Enter date: ▸ **Date** ... the selected day has been pre-set ▸ ... use to enter new date

Enter time: ▸ **Time** ▸ ... use to enter hours and minutes of the appointment

Set name: ▸ **Text** ▸ ... use to enter a description of the appointment (e.g. evening meal, meeting)

Set alarm tone: ▸ **Signal** ▸ ... use to select the melody of the reminder alarm or deactivate the acoustic signal

Enter information for the appointment:

▸ ... use to successively select **Date**, **Time**, **Text** and **Signal** ▸ ... use or to set the relevant value ▸ **Save**

Save appointment: ▸ **Save**

If an appointment has already been entered: ▸ <**New Entry**> ▸ **OK** ▸ ... Then enter information for the appointment.

Notification of appointments/anniversaries

Anniversaries are transferred from the directory and displayed as an appointment. An appointment/anniversary is displayed in idle status and the selected ringtone plays for 60 seconds as a notification.

- Acknowledge and stop the reminder: ▸ Press the display key **OFF**
- Permanently modify the ringtone volume: ▸ ... Press the volume keys + / − during the reminder

During a call, a reminder is indicated on the handset **once** with an advisory tone on the handset.

Displaying missed appointments/anniversaries

The following appointments and anniversaries are saved in the **Missed Alarms** list:

- The appointment/anniversary call was not acknowledged.
- The appointment/anniversary was notified during a phone call.
- The handset was switched off at the time of the appointment/anniversary.

The last 10 entries are stored. The icon and the number of new entries are shown in the display. The most recent entry appears at the top of the list.

Opening the list

▶ Press the Message key ▶ **Missed Alarms:** ▶ **OK** ▶ . . . use to browse through the list of any appointments

or

▶ ▶ . . . use to select **Organizer** ▶ **OK** ▶ **Missed Alarms** ▶ **OK**

Each entry is displayed with the number or name, date and time. The most recent entry appears at the top of the list.

- Delete an appointment/anniversary: ▶ **Delete**

Displaying/changing/deleting stored appointments

▶ ▶ . . . use to select **Organizer** ▶ **OK** ▶ **Calendar** ▶ **OK** ▶ . . . use to select day ▶ **OK** . . . the appointment list is displayed ▶ . . . use to select date . . . possible options:

Display appointment details:
▶ **View** . . . The appointment settings are displayed

Change appointment: ▶ **View** ▶ **Edit**
or ▶ **Options** ▶ **Edit entry** ▶ **OK**

Activate/deactivate appointment:
▶ **Options** ▶ **Activate/Deactivate** ▶ **OK**

Delete appointment: ▶ **Options** ▶ **Delete entry** ▶ **OK**

Delete all appointments for a day:
▶ **Options** ▶ **Delete all Appoints.** ▶ **OK** ▶ **Yes**

Alarm clock

Date and time have been set.

Activating/deactivating the alarm clock and setting the wake-up time

▶ ▶ ... use to select **Organizer** ▶ **OK** ▶ **Alarm Clock** ▶ **OK** ... then

Switch on/off: ▶ **Activation**: ... use to select **On** or **Off**

Setting the wake-up time:

▶ **Time** ▶ ... use to enter hours and minutes

Set days: ▶ **Occurrence** ▶ ... use to switch between **Monday-Friday** and **Daily**

Set the volume: ▶ **Volume** ▶ ... use to set volume in 5 levels s or select crescendo (increasing volume)

Set alarm: ▶ **Melody** ▶ ... use to select a ringtone for the alarm

Enter alarm data: ▶ ... use to successively select **Time**, **Occurrence**, **Volume** and **Melody** ▶ ... use or to set the relevant value ▶ **Save**

Save settings: ▶ **Save**

When the alarm clock is activated, the icon and the wake-up time are displayed in idle display.

Alarm

An alarm is shown on the display and indicated by the selected ringtone melody. The alarm sounds for 60 seconds. If no key is pressed, the alarm is repeated after 5 minutes. After the second repetition, the alarm call is deactivated for 24 hours.

During a call, the alarm is only indicated by a short tone.

Switching off /repeating the alarm after an interval (snooze mode)

Deactivate the alarm: ▶ **OFF**

Repeat the alarm (snooze mode): ▶Press **Snooze** or any key ... the alarm is switched off and repeated after 5 minutes.

Baby monitor

When the baby monitor is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset. The alarm to an external number is cancelled after approximately 90 seconds.

You can answer the alarm using the **Two Way Talk** function. This function is used to switch the loudspeaker of the handset located in the baby's room on or off.

In baby monitor mode, incoming calls are only indicated on the display (**without ringtone**). The display backlight is reduced to 50%. Advisory tones are deactivated. All keys are locked, with the exception of the display keys and the ability to press the centre of the control key.

If you accept an incoming call, the baby monitor mode is suspended for the duration of the call, but the function **remains** activated. The baby monitor mode is not deactivated by switching the handset off and on again.

The handset should be positioned 1 to 2 metres away from the baby. The microphone must point towards the baby.

Activating the function reduces the operating time of your handset. For that reason, place the handset in the charging cradle if necessary.

The baby monitor is activated 20 seconds after switching on.

The answer machine for the destination number must be switched off.

After switching on:

- Test sensitivity.
- Test the connection, if the alarm is being forwarded to an external number.

Activating and setting the baby monitor

- ▶ ... use ▶ to select **Additional Features** ▶ **OK** ▶ **Baby Monitor** ▶ **OK** ... then

Switch on/off:

- **Activation:** ... use ▶ to select **On** or **Off**

Enter destination:

- **Send alarm to** ▶ ... use ▶ to select **External or Internal**

  External: ▶ **Number** ▶ ... use ▶ to select number or select a number from the directory: ▶

  Internal: ▶ **Handset** ▶ **Change** ▶ ... use ▶ to select the handset ▶ **OK**

Activate/deactivate two-way talk:

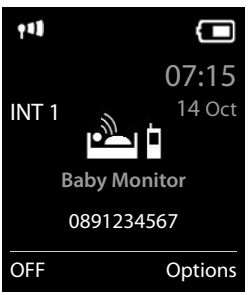
- **Two Way Talk** ▶ ... use ▶ to select **On** or **Off**

Set microphone sensitivity:

- **Sensitivity** ▶ ... use ▶ to select **High** or **Low**

Save settings: ▶ **Save**

Baby Monitor activated



The destination number is displayed in idle display when the baby monitor is activated.

Deactivate baby monitor / cancel alarm

Deactivate the baby monitor: ▶ In idle status press the display key **OFF**

Cancel the alarm: ▶ Press the End call key during an alarm

Deactivate the baby monitor remotely

The alarm is forwarded to an external destination number.

The receiving phone supports tone dialling.

▶ Accept alarm call ▶ Press keys 9 #

The baby monitor is deactivated and the handset is in idle status. The baby monitor settings on the handset (e.g. no ringtone) will remain activated until you press the display key **OFF**.

Reactivate baby monitor with the same number: ▶ . . . **Activation** to switch back on (→ p. 30) ▶ **Save**

Protection against unwanted calls

Time control for external calls

Date and time have been set.

Enter a time period during which the handset should suspend ringing to indicate external calls e.g. during the night.

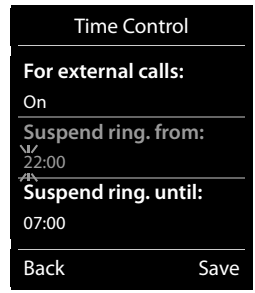
▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Audio Settings** ▶ **OK** ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Time Control** ▶ **OK** ▶ ... then

Switch on/off: ▶ use to select **On** or **Off**

Enter time: ▶ use to switch between **Suspend ring. from** and **Suspend ring. until** ▶ ... use to enter start and end in 4-digit format

Save: ▶ **Save**

Example



The time control only applies to the handset for which the setting is configured.

The telephone will continue to ring for numbers that have been assigned to a VIP group in the directory.

Protection from anonymous callers

The handset will not ring if callers' numbers are not revealed. This setting can be applied to only one or to all registered handsets.

For one handset

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Audio Settings** ▶ **OK** ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Anon. Calls Silent** ▶ **Edit** (= on) ... the call is only signalled on the display

For all handsets

(only on some Gigaset bases)

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Telephony** ▶ **OK** ▶ **Anonymous Calls** ▶ **Edit** (= on) ▶ ... use to select **Protection Mode**:

No Protection	Anonymous calls are indicated in the same way as identified numbers
Silent Call	The telephone will not ring and the incoming call will only appear in the display.
Block Call	The telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.

Save settings: ▶ **Save**

Black list

(only on some Gigaset bases: → www.gigaset.com/compatibility)

When the black list function is activated, calls from black list numbers are not indicated or are only indicated in the display. These settings apply to all registered handsets.

Displaying/editing the black list

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Telephony** ▶ **OK** ▶ **Black List** ▶ **Edit** ▶ **Blocked Numbers** ▶ **OK** ... the list of blocked numbers is displayed ... possible options:

Create an entry: ▶ **New** ▶ ... use to enter a number ▶ **Save**

Delete an entry: ▶ ... use to select an entry ▶ **Delete** ... the entry is deleted

Transferring a number from a call list to the black list

▶ ▶ ... use to select **Call Lists** ▶ **OK** ▶ ... use to select **Accepted calls/ Missed calls** ▶ **OK** ▶ ... use to select entry ▶ **Options** ▶ **Copy to Blacklist** ▶ **OK**

Setting the protection mode

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Telephony** ▶ **OK** ▶ **Black List** ▶ **Edit** ▶ **Protection Mode** ▶ **OK** ▶ ... use to select desired protection:

No Protection	All calls are indicated, including from callers whose numbers are on the black list.
Silent Call	The telephone will not ring and the incoming call will only appear in the display.
Block Call	The telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.

Save settings: ▶ **Save**

Switch off ringtone when in charging cradle

The handset will not ring when placed in the charging cradle. The call is only indicated on the display.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Audio Settings** ▶ **OK** ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Silent Charging** ▶ **Change** (= ringtone is switched off when in charging cradle)

Resource Directory

Sounds for ringtones and images that can be used as caller pictures (CLIP pictures) or as a screensaver are saved in the handset's resource directory. A range of monophonic and polyphonic sounds and pictures have been pre-set but further images and sounds can be downloaded using a PC (→ Gigaset QuickSync).

Media types:

Type		Format
Sound	Ringtones	Internal
	Monophonic	Internal
	Polyphonic	Internal
	Imported sounds	WMA, MP3, WAV
Picture		BMP, JPG, GIF
	CLIP-picture	128 x 86 pixels
	Screensaver	128 x 160 pixels

If insufficient memory is available, you must delete one or more pictures or sounds before others can be saved.

Manage CLIP pictures/sounds

▶ ▶ . . . use to select **Additional Features** ▶ **OK** ▶ **Resource Directory** ▶ **OK**
. . . possible options:

View CLIP-picture: ▶ **Caller Pictures** ▶ **OK** ▶ . . . use to select picture ▶ **View** . . . the selected picture is displayed

Play sound: ▶ **Sounds** ▶ **OK** ▶ . . . use to select sound . . . the selected sound is played

Set volume: ▶ **Options** ▶ **Volume** ▶ **OK** ▶ . . . use to select volume ▶ **Save**

Rename picture/sound:

▶ Select **Caller Pictures / Sounds** ▶ **OK** ▶ . . . use to select sound/image ▶ **Options** ▶ **Rename** ▶ . . . use C to delete name, use to enter new name ▶ **Save** . . . the entry is saved with the new name

Delete picture/sound: ▶ Select **Caller Pictures / Sounds** ▶ **OK** ▶ . . . use to select sound/picture ▶ **Options** ▶ **Delete entry** . . . the selected entry is deleted

The relevant options are not available if a picture/sound cannot be deleted.

Check memory

Display the available memory for screensavers and CLIP-pictures.

▶ ▶ . . . use to select **Additional Features** ▶ **OK** ▶ **Resource Directory** ▶ **OK** ▶ **Capacity** ▶ **OK** . . . the percentage of available memory is displayed

Bluetooth

The handset is able to use Bluetooth™ to communicate wirelessly with other devices that also use this technology, e.g. for connecting a Bluetooth headset.

Bluetooth is activated and the devices have been registered to the handset.

The following devices can be connected:

- A Bluetooth headset

  The headset features the **Headset** or **Handsfree Profile**. If both profiles are available, the handsfree profile is used to communicate.

  It may take 5 seconds to establish a connection, whether a call is accepted using the headset or transferred to the headset, or a call is made from the headset.
- Up to 5 data devices (PCs, tablets or mobile phones) for the transmission of address book entries as a vCard or for the exchange of data with the computer.

  In order for telephone numbers to be used further, the area code (international and local area code) must be saved to the telephone.

Operating Bluetooth devices → device user guides

Activating/deactivating Bluetooth mode

▶ ▶ ... use to select ▶ **OK** ▶ **Activation** ▶ **Change** (= activated)
If the local area code is still not saved: ▶ ... use to enter local area code ▶ **OK**

When in idle status, the activated Bluetooth mode is indicated on the handset by the icon.

Registering Bluetooth devices

The distance between the handset in Bluetooth mode and the active Bluetooth device (headset or data device) should not exceed 10 m.

The registration of a headset overwrites a previously registered headset.
If a headset is to be registered that is already registered with a different device, this connection must be deactivated before registering.

▶ ▶ ... use to select ▶ **OK** ▶ **Search for Headset** / **Search Data Device** ▶ **OK** ... the search starts (may take up to 30 seconds) ... the names of found devices are displayed

... possible options:

Register device: ▶ **Options** ▶ **Trust Device** ▶ **OK** ▶ ... use to enter the PIN of the Bluetooth device to be registered ▶ **OK** ... the device is added to the list of known devices

Display information about a device:
▶ ... use to select a device, if applicable ▶ **View** ... the device name and device address are displayed

Repeat search: ▶ **Options** ▶ **Repeat Search** ▶ **OK**
Cancel search: ▶ **Cancel**

Editing the list of known (trusted) devices

Open the list

▶ ▶ ... use to select ▶ **OK** ▶ **Known Devices** ▶ **OK** ... the known devices are listed, an icon indicates the type of device

Bluetooth headset
Bluetooth data device

If a device is connected, the relevant icon is shown in the display header instead of .

Edit an entry

▶ ▶ ... use to select ▶ **OK** ▶ **Known Devices** ▶ **OK** ▶ ... use to select entry ... possible options:

View an entry: ▶ **View** ... the device name and device address are displayed ▶ Press **OK** to go back

De-register a Bluetooth device:
▶ **Options** ▶ **Delete entry** ▶ **OK**

Edit name: ▶ **Options** ▶ **Edit Name** ▶ **OK** ▶ ... use to edit name ▶ **Save**

If an active Bluetooth device is de-registered, it may try to re-connect as a "non-registered device".

Rejecting/accepting a non-registered Bluetooth device

If a Bluetooth device that is not registered in the list of known devices tries to connect to the handset, a prompt will appear asking you to enter the PIN of the Bluetooth device (Bonding).

Reject: ▶ **Briefly** press the End call key .

Accept: ▶ ... use to enter the PIN of the Bluetooth device to be accepted ▶ **OK** ▶ ... Wait for PIN confirmation ... then

Add the device to the list of known devices: ▶ **Yes**

Use the device temporarily: ▶ **No** ... the Bluetooth connection can be used, as long as the device is located within transmission range or until it is switched off

Changing the Bluetooth name of the handset

The handset is shown by this name on another Bluetooth device.

▶ ▶ ... use to select ▶ **OK** ▶ **Own Device** ▶ **OK** ... the name and the device address are shown ▶ **Change** ▶ ... use to change the name ▶ **Save**

Additional functions using the PC interface

The **Gigaset QuickSync** program has been installed on the computer.
Free to download at → www.gigaset.com/quicksync

QuickSync functions:

- Sync the handset's directory with Microsoft® Outlook®
- Upload CLIP-pictures (.bmp) from the computer to the handset
- Upload pictures (.bmp) as screensavers from the computer to the handset
- Upload sounds (ringtone melodies) from the computer to the handset
- Update firmware
- Cloud synchronisation with Google™

▶ Connecting the handset to the computer via Bluetooth or via a USB data cable..

Connect the handset **directly** to the PC, **not** via a USB hub.

Transferring data

Data transfer using Bluetooth:

- The computer has Bluetooth capability.
- A USB data cable is not plugged in. If a USB data cable is plugged in during an existing Bluetooth connection, the Bluetooth connection is interrupted.

▶ Launch the **Gigaset QuickSync** program on the computer.

The message **Data transfer in progress** is shown on the display during data transfer between the handset and PC. During this time, it is not possible to enter any data using the keypad and incoming calls are ignored.

Carrying out a firmware update

▶ Connect the telephone and the PC using a **USB data cable** ▶ Launch **Gigaset QuickSync** ▶ Establish connection to the handset

▶ Start firmware update in **Gigaset QuickSync** . . . Information about this can be found in **Gigaset QuickSync** help feature

The update process may take up to 10 minutes (not including download time).

The data are first downloaded from the online update server. The time required for this depends on Internet connection speed.

The display on your telephone is switched off and the Message key and the Talk key will flash.

Once the update is complete, your telephone will automatically restart.

The firmware can also be updated directly via the DECT radio link if the base/router supports this (→ **Handset Update**).

Procedure in the event of an error

If the update procedure fails or the telephone no longer functions properly after the update, repeat the update procedure:

- End the **Gigaset QuickSync** program on the PC ▶ Remove the USB data cable from the telephone ▶ Remove the battery ▶ Replace the battery
- Carry out the firmware update again as described above

If the update procedure fails more than once or it is no longer possible to connect to the PC, carry out the **Emergency Update**:

- End the **Gigaset QuickSync** program on the PC ▶ Remove the USB data cable from the telephone ▶ Remove the battery
- Press and hold keys 4 and 6 at the same time with the forefinger and middle finger ▶ Replace the battery
- Release keys 4 and 6 . . . the Message key and the Talk key will flash alternately
- Carry out the firmware update as described above

Always save pictures and sounds uploaded onto the handset on the PC, as they are deleted during an **Emergency Update**.

Setting the handset

Changing the language

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Language** ▶ **OK** ▶ ... use to select language ▶ **Select** (= selected)

If the handset has been set to an incomprehensible language:

▶ ▶ Press the keys 9 5 **slowly** one after the other ▶ ... use to select the correct language ▶ press the right display key

Display and keypad

Screensaver

A digital or analogue clock, Info Services and a range of pictures can be selected to be displayed as a screensaver when in idle status.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display & Keypad** ▶ **OK** ▶ **Screensaver** ▶ **Edit** (= on) ... then

Switch on/off: ▶ **Activation:** ... use to select **On** or **Off**

Select screensaver: ▶ **Selection** ▶ ... use to select a screensaver (**Digital Clock / Analog Clock / Info Services** / <Pictures> / **Slideshow**)

View screensaver: ▶ **View**

Save selection: ▶ **Save**

The screensaver is activated approx. 10 seconds after the display has changed to idle status.

All pictures from the **Screensaver** folder of the **Resource Directory** are available to select.

End screensaver

▶ **Briefly** press the End call key ... the idle display appears

Notes on displaying Info Services

(only on a Gigaset GO-Box 100 or other Gigaset-IP base)

Info Services are activated via the web configurator.

The telephone is connected to the Internet.

The type of info service available to your phone is set on the Internet on the Gigaset.net server.

If no information is currently available, the digital time (**Digital Clock**) is displayed instead until information is available again.

Switching Info Services on/off

(only on a Gigaset GO-Box 100 or other Gigaset-IP base)

The text information from the Internet that is set for the screensaver **Info Services** can be displayed as a scrolling message in the idle display.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display & Keypad** ▶ **OK** ▶ **Info Ticker** ▶ **Edit** (= on)

The text appears as soon as the telephone changes to idle status. If a message is shown in the idle display, the info text is not displayed.

Large font

Show text and icons in call lists and in the directory in a larger size in order to improve legibility. Only one entry is shown in the display and names are abbreviated if necessary.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display & Keypad** ▶ **OK** ▶ **Large Font** ▶ **Change** (= on)

Colour scheme

You can choose from a range of colour combinations for the display.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display & Keypad** ▶ **OK** ▶ **Colour Schemes** ▶ **OK** ▶ ... use to select the desired colour scheme ▶ **Select** (= selected)

Display backlight

The display backlight always illuminates when the handset is taken out of the base station/ charging cradle or when a key is pressed. Any **digit keys** that are pressed appear on the display for pre-dialling.

Switch the display backlight on/off when in idle status:

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display & Keypad** ▶ **OK** ▶ **Display Backlight** ▶ **OK** ... then

Backlight in the charging cradle:

▶ **In Charger**: ... use to select **On** or **Off**

Backlight when not in the charging cradle:

▶ **Out of Charger** ▶ ... use to select **On** or **Off**

Save selection: ▶ **Save**

The handset's standby time may be significantly reduced if the display backlight is activated.

Keypad illumination

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display & Keypad** ▶ **OK** ▶ **Key Illumination** ▶ **Change** (= on)

Activating/deactivating automatic keypad lock

Automatically lock the keypad when the handset has been in idle status for around 15 seconds.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display & Keypad** ▶ **OK** ▶ **Auto Keypadlock** ▶ **Change** (= on)

Activating/deactivating Auto Answer

When set to Auto Answer, the handset accepts an incoming call as soon as it is removed from the charging cradle.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Telephony** ▶ **OK** ▶ **Auto Answer** ▶ **Change** (= on)

Regardless of the **Auto Answer** setting, the connection ends as soon as you place the handset back in the charging cradle. Exception: Press and hold the handsfree key for a further 2 seconds while placing the handset in the charging cradle.

Changing the earpiece and speaker volume

You can set the volume of the earpiece and speaker at 5 levels independently of each other.

Changes are only saved permanently in **Profile Personal**.

During a conversation

▶ Press the volume keys + / − on the right side of the handset

or

▶ **Handset Volume** ▶ ... use to select volume ▶ **Save** ... the setting is saved

The setting is automatically saved after around 3 seconds without saving.

In idle status

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Audio Settings** ▶ **OK** ▶ **Handset Volume** ▶ **OK** ... then

For the earpiece: ▶ **Earpiece**: ... use to set the volume

For the speaker: ▶ **Speaker** ▶ ... use to set the volume

Save settings: ▶ **Save**

Earpiece and handsfree profile

Select **earpiece** and **handsfree** profiles to adapt the telephone as much as possible to the surroundings. Check which is the most comfortable for you and the other party.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Audio Settings** ▶ **OK** ▶ **Acoustic Profiles** ▶ **Earpiece Profiles / Handsfree Profiles** ▶ **OK** ▶ ... use to select profile ▶ **Select** (= selected)

Earpiece Profiles: **High** or **Low** (default settings)

Handsfree Profiles: **Profile 1** (default settings) ... **Profile 4**

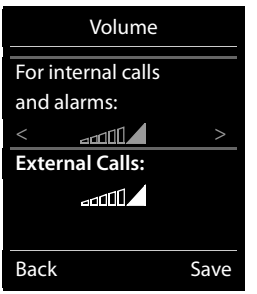
Ringtones

Ringtone volume

Volume can be set at 5 levels or crescendo (increasing volume).

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Audio Settings** ▶ **OK** ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Volume** ▶ **OK** ▶ ... use to select **For internal calls and alarms** or **External Calls** ▶ ... use to set volume ▶ **Save**

Example



When the telephone rings, you can permanently change the ringtone volume using the volume keys + (louder) or − (quieter).

Changes are only saved in **Profile Personal**.

Ringtone melody

Set a variety of ringtones for internal and external calls for every available send/receive connection of the telephone (**Landline**, **IP1**) or set the same ringtone for **All calls**.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Audio Settings** ▶ **OK** ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Melodies** ▶ **OK** ▶ ... use to select he connection ▶ ... use to select the ringtone/melody in each case ▶ **Save**

Activating/deactivating the ringtone

Deactivating the ringtone permanently

▶ Use the key to set **Profile Silent** ... the icon appears in the status bar

Activating the ringtone permanently

▶ Use the [▲] key to set **Profile Loud** or **Profile Personal**

Deactivating the ringtone for the current call

▶ Press **Silence** or the End call key [☎]

Switching the alert tone (beep) on/off

Switch on an alert tone (beep) instead of the ringtone:

▶ . . . Press the Profile key [▲] to select **Profile Silent** ▶ press **Beep** within 3 seconds . . . the following icon appears in the status bar

Switching off the alert tone: ▶ . . . Press the Profile key [▲] to change profile

Activating/deactivating advisory tones

The handset notifies acoustically about different activities and statuses. These advisory tones can be activated/deactivated independently of each other.

▶ [■] ▶ . . . use [◆] to select **Settings** ▶ **OK** ▶ [◆] **Audio Settings** ▶ **OK** ▶ [◆] **Advisory Tones** ▶ **OK** . . . then

Tone when keys are pressed:

▶ **Key Tones:** . . . use [◆] to select **On** or **Off**

Confirmation/error tone after making entries, advisory tone when a new message has been received:

▶ [◆] **Confirmation** ▶ . . . use [◆] to select **On** or **Off**

Warning tone when there are fewer than 10 minutes of talktime remaining (every 60 seconds):

▶ [◆] **Battery** ▶ . . . use [◆] to select **On** or **Off**

Warning tone when the handset is moved out of range of the base station:

▶ [◆] **Out of Range:** . . . use [◆] to select **On** or **Off**

Save settings: ▶ **Save**

There is no battery warning when the baby monitor is activated.

Fast access to numbers and functions

Number keys: It is possible to assign a **number from the directory** to the keys [2] to [9].

Display keys: The left and right display keys have a **function** preset by default, but the keys can be re-assigned.

You can then dial the number or start the function by simply pressing a key.

Assigning a number to digit keys (quick dial)

A number has not been assigned to the digit key.

▶ Press and **hold** the digit key

or

▶ **Briefly** press the digit key ▶ Press the display key **QuickDial**

The directory opens.

▶ ... use to select an entry ▶ **OK** ▶ ... use to select a number if necessary ▶ **OK** ... the entry is saved to the digit key

If the entry in the directory is deleted later, this will not affect the assignment of the digit key.

Dialling a number

▶ Press and **hold** the digit key ... the number is dialled immediately

or

▶ **Briefly** press the digit key ... the number/name (possibly in abreviated form) is shown on the left display key ▶ ... press the display key ... the number is dialled

Changing the digit key assignment

▶ **Briefly** press the digit key ▶ **Change** ... the directory is opened ... possible options:

Change the assignment:

▶ ... use to select an entry ▶ **OK** ▶ ... select a number if required ▶ **OK**

Delete the assignment:

▶ **Clear Key**

Assigning display keys, changing assignments

▶ Press and **hold** the left or right display key in idle status ... the list of possible key assignments is opened ▶ ... use to select function ▶ **OK** ... possible options:

Quick Dial	Assign a number from the directory to the display key
Baby Monitor	Set and activate/deactivate baby monitor
Alarm Clock	Set and activate/deactivate the alarm clock
Calendar	Open calendar
One Touch Call	Set up one touch call
Bluetooth	Open Bluetooth menu
Redial	Show redial list
More Functions...	▶ **OK** ▶ ... use to select other function
Call Lists	Show call list

Withhold Number	Withhold phone number identification for next call
Call Divert	Activate/deactivate Call Divert

The availability of options depends on the base.

Starting a function

With the telephone in idle status: ▶ **Briefly** press ... the assigned function is executed

Changing the name of a connection (line)

(only on a CAT-iq router)

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Telephony** ▶ **OK** ▶ **Connections** ▶ **OK** ... all available connections (lines) are displayed ▶ ... use to select connection ▶ **OK** ▶ **Connection Name** ▶ **OK** ▶ ... use to change the name of the connection ▶ **Save**

Assigning handsets to a connection (line)

(only on a CAT-iq router)

Multiple handsets can be assigned to a connection. Incoming calls to the number designated to a connection will be forwarded to all handsets assigned to the connection.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Telephony** ▶ **OK** ▶ **Connections** ▶ **OK** ▶ ... use to select connection ▶ **OK** ▶ **Assigned Handsets** ... all registered handsets are displayed ▶ ... use to select handset ▶ **Change** (= handset is assigned)

Permit/prevent multiple calls

(only on a CAT-iq router)

If the function is activated, multiple calls can be made in parallel.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Telephony** ▶ **OK** ▶ **Connections** ▶ **OK** ▶ ... use to select connection ▶ **OK** ▶ **Multiple Calls** ▶ **Change** (= on)

Permit/prevent internal listening in

(only on a CAT-iq router)

If the function is enabled, an internal party can listen in to an external call and take part in the conversation (conference).

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Telephony** ▶ **OK** ▶ **Connections** ▶ **OK** ▶ ... use to select connection ▶ **OK** ▶ **Listening In** ▶ **OK** ▶ **Change** (= on)

Handset update

The handset supports firmware updating via the DECT radio link to the base/router (SUOTA = Software Update Over The Air).

The base/router to which the handset is registered must also support this function (→ www.gigaset.com/compatibility)

If your base/router does not support this function, you can also update the firmware via a USB cable and **Gigaset Quick Sync**.

If new firmware is available for the handset a message to this effect will be displayed.

▶ Start the firmware update with **Yes**.

Start the firmware update manually:

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **System** ▶ **OK** ▶ **Handset Update** ▶ **OK** ▶ **Update** ▶ **OK** ▶ **OK** ... if there is new firmware, the update will start

The update process may take up to 30 minutes. During this time, only restricted handset use is available.

Resetting the handset to the default settings

Reset any individual settings and changes that you have made.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **System** ▶ **OK** ▶ **Handset Reset** ▶ **OK** ▶ **Yes** ... the handset's settings are reset

The following settings are **not** affected by a reset

- Registration of the handset to the base station
- Date and time
- Directory entries and call lists

Appendix

Service (Customer Care) - United Kingdom and Ireland

Step by step towards your solution with Gigaset Customer Care
www.gigaset.com/service.

Visit our Customer Care pages

Here you will find:
- Frequently asked questions
- Free software and user manual downloads
- Compatibility checks

Contact our Customer Care team

Couldn't find a solution in the FAQs section?
We are happy to help...

... online:
via our contact form on the customer service page

... by telephone:

United Kingdom

Service Hotline: 020 36953111
(local call cost charge)

Ireland

Service Hotline: 0818 200 033
(6.6561 Ct./Call)
Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

Guarantee Certificate - United Kingdom and Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
- The device is opened (this is classed as third party intervention)
- Repairs or other work done by persons not authorised by Gigaset Communications.
- Components on the printed circuit board are manipulated
- The software is manipulated

- Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
- Devices fitted with accessories not authorised by Gigaset Communications
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom and in the Republic of Ireland the Guarantee is issued by: Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions do not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications helpdesk. This number is also to be found in the accompanying user guide.

Exclusion of liability

Your handset's display consists of pixels. Each pixel consists of three sub-pixels (red, green, blue).
It may be the case that a sub-pixel is missing or has a colour deviation.
A warranty claim is only valid if the maximum number of permitted pixel errors is exceeded.

Description	Maximum number of permitted pixel errors
Colour illuminated sub-pixels	1
Dark sub-pixels	1
Total number of coloured and dark sub-pixels	1

Signs of wear on the display and casing are excluded from the warranty.

Manufacturer's advice

Authorisation

This device is intended for use worldwide. Use outside the European Economic Area (with the exception of Switzerland) is subject to national approval.

Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigaset S850HX is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: www.gigaset.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or “European Declarations of Conformity” files.

Therefore please check all of these files.

Environment

Environmental management system

Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.

This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2012/19/EU.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid

If the device comes into contact with liquid:

1 **Disconnect the power supply.**

2 **Remove the batteries and leave the battery compartment open.**

3 Allow the liquid to drain from the device.

4 Pat all parts dry.

5 Place the device in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.) with the battery compartment open and the keypad facing down (if applicable).

6 **Do not switch on the device again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

Technical data

Batteries

Technology: 2 x AAA NiMH
Voltage: 1.2 V
Capacity: 750 mAh

Handset operating times/charging times

The operating time of your Gigaset depends on the capacity of the battery, its age and the way it is used. (All times are maximum possible times.)

Standby time (hours)	300/180 *
Talktime (hours)	12
Operating time with 1.5 hours of calls per day (hours)	120/90 *
Charging time in charging cradle (hours)	7

* No Radiation on/off, without display backlight in idle status

Power consumption of the handset in the charging cradle

When charging: approx. 1.5 W
To maintain the charge status: approx. 0.5 W

General specifications

DECT standard	Supported
CAT-iq standard	Certified in accordance with standard CAT-iq 2.0 with HD Voice www.dect.org/cat-iq-certification.aspx
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880-1900 MHz
Duplex mode	Time division multiplexing, 10 ms frame length
Repetition frequency of the transmission pulse	100 Hz
Duration of the transmission pulse	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 50 m indoors, up to 300 m outdoors
Environmental conditions for operation	+5 °C to +45 °C; 20% to 75% relative humidity
Bluetooth: Radio frequency range	2402-2480 MHz
Bluetooth: Transmission power	4 mW pulse power

Display icons

The following icons are displayed depending on the settings and the operating status of your telephone.

Icons in the status bar

Icon	Meaning
	Signal strength (**No Radiation** off) 1% -100% white, if **Maximum Range** on; green, if **Maximum Range** off
	Red: no connection to the base station
	No Radiation activated: white, if **Maximum Range** on; green, if **Maximum Range** off
	Answer machine activated indicator flashes: Answer machine is recording a message or is being operated by another internal participant
	Profile Silent activated (Ringtone switched off)
	"Beep" ringtone activated

Icon	Meaning
	Keypad lock activated
	Battery charge status: White: between 11% and 100% charged
	Red: less than 11% charged
	Flashes red: battery almost empty (approx. 5 minutes of talktime left)
	Battery is charging (current charge status): 0% - 100%

Display key icons

Icon	Meaning
	Last number redial
	Delete text

Icon	Meaning
	Open the directory
	Copy number to the directory
	Divert a call to answer machine

Display icons to indicate ...

Icon	Meaning
	External call
	Internal call
	Establishing a call (outgoing call)
	Connection established
	No connection established/ connection terminated

Icon	Meaning
	Reminder for appointment
	Reminder for anniversary
	Alarm call
	Countdown timer
	Answer machine is recording

Other display icons

Icon	Meaning
	Alarm clock is activated, display with alarm time
	Action complete (green)
	Action failed (red)

Icon	Meaning
	Information
	(Security) prompt
	Please wait ...

Index

A

Advisory tones 43
Alarm 29
Alarm clock 29
  switch on/off 29
Alert tone (beep) 26
Anniversary, see Appointment
Answer machine 19
  calling back a caller 24
Appointment
  display missed 28
  missed 28
  notification 27
  setting 27
Assigning number key 43
Authorisation 49
Automatic
  answer 41
  redial 17

B

Baby monitor 30
  activation 30
  deactivation 31
Battery
  charging status 52
  inserting 8
Beep (alert tone) 26
Best base station 9
Black list 33
Bluetooth 35
  activate 35
  changing the device name 36
  de-registering devices 36
  list of known devices 36
  registering devices 35
Broken display 6

C

Calendar 27
Call
  external 16
Call block 33
Call list
  copying a number to the directory 24
  delete 24
  delete an entry 24
  dialling 17
  entry 24
  opening 24
Call lists 24
Call protection 32
Call, anonymous
  protection from 32
Calling
  external 16
Cancel the alarm (baby monitor) 31
Care 49
Care of the device 49
Changing
  display language 39
  earpiece volume 41
  speaker volume 41
Changing the device name (Bluetooth) 36
Charge status of the batteries 52
Charging
  the battery 8
Charging the batteries 8
Charging time of handset 51
CLIP-picture
  view in Resource Directory 34
Colour scheme 40
Connecting the charging cradle (handset) 7
Connecting the headset 11
Connecting the USB data cable 11
Connection
  assigning handset 45
  changing name 45
Contact with liquid 50
Contents of the package 7
Control key 3, 13
Correcting incorrect entries 15
Customer Care 47

D

De-registering devices (Bluetooth) 36
Dialling
  from the call list 17
  from the directory 16
  from the redial list 16
  using quick dial 44
Directory 20
  copying numbers 21
  dialling numbers 16
  entry 20
  memory 21
  opening 20
  order of entries 21
  saving an entry 20
  searching 21
  selecting an entry 21
  sending entry/list to handset 22
  sending to handset 22

Display
backlight 40
broken 6
changing display language 39
colour scheme 40
directory memory 21
missed appointment/anniversary 28
network mailbox message 23
screensaver 39
setting 39
Display icons 52
Display keys 3, 13
assigning 43
icons 52
Disposal 49

E

Earpiece profile 42
Earpiece volume 18
Emergency numbers
not possible 6
End call key 3, 16
Enter special letters 15
Enter umlauts 15
Entering special characters 15
Entering text 15
Environment 49
Exclusion of liability 48

F

Firmware update 46
Firmware updates 37

G

Getting started 7
Gigaset QuickSync 22
Guarantee Certificate 47

H

Handset
advisory tones 43
assigning connection 45
automatic keypad lock 41
changing the settings 39
colour scheme 40
connecting the charging cradle 7
display backlight 40
display language 39
earpiece volume 41
handset volume 18
handsfree volume 18
idle status 14
keypad illumination 40
large font 40
muting 18
overview 3
registering 9
restoring to default setting 43
setting up 8
speaker volume 41
switch on/off 12
update 46
use as a baby monitor 30
Handsfree key 18
Handsfree mode 18
Handsfree volume 18
Hash key 3
Headset (Bluetooth) 35
Headset connection 3
Headset socket 11
Hearing aids 6

I

Icons
alarm clock 29
displaying new messages 23
indications 53
on display keys 52
status bar 52
Idle status
returning to 14
Illumination, keypad 40
Indications, icons 53
Internal listening in 45

K

Key 1 (fast access) 3
Key, assigning 43
Keypad illumination 40
Keypad lock, automatic 41
Keys
control key 3, 13
display keys 3, 13
end call key 3, 16
fast access 3
handsfree 18
hash key 3
menu key 13
message key 3
on/off key 3
profile key 3, 26
recall key 3
star key 3
talk key 3
volume 13
volume keys 3

L

Language
display 9, 39
Large font 40
Line 45
Liquid 50
List
known devices (Bluetooth) 36
Locking/unlocking the keypad 12
Lower/upper case 15

M

Making calls
external 16
Manufacturer's advice 49
Medical equipment 6
Melody
ringtone for internal/external calls 42
Memory in the directory 21
Memory, resource directory 34
Menu key 13
Message key 3
Message lists 23
Microphone 3
switch on/off 18
Missed anniversaries/appointments 28
Multiple calls 45
Muting the handset 18

N

Number
copying to the directory 21
saving in the directory 20
Numbers
entering 15

O

On/off key 3
Operating time of handset 51
Overview
handset 3

P

PC Interface 37
Picture
as CLIP image 34
as screensaver 34
delete 34
formats 34
rename 34
Power adapter 6
Profile key 3, 26
Profiles 26
Protection from calls
anonymous 32
black list 33
switch off ringtone when in charging cradle 33
time control 32

Q

Quick dial 16
QuickSync 22, 37

R

Recall key 3
Redial list 16
Registering (handset) 9
Registering device (Bluetooth) 35
Resetting the handset to the default settings 46
Resource Directory 34, 43
memory 34
view CLIP picture 34
Ring delay 41
Ringtone
changing 42
melody for internal/external calls 42
switch off when in charging cradle 33
time control 32
volume 42
Ringtones 42

S

Safety precautions 6
Screensaver 39
Searching in directory 21
Sending
entire directory to handset 22
Service 47
Setting the date 10
Setting the time 10
Setting up the handset 8
Show new messages 23
Signal strength 52
Signal tone, see Advisory tones
Snooze mode (alarm) 29
Sound
delete 34
formats 34
playback 34
rename 34
Sound profiles 26
Sounds for ringtones 34
Speaker 18
Star key 3
Status bar 3
icons 52
SUOTA 46
Symbols, see Icons 52

T

Talk key 3
Technical data 51
Telephone
operating 12
Time control for external calls 32

U

Update 37
Upper/lower case 15
USB data cable 11

V

Viewing network mailbox message 23
VIP group, classify directory entry 20
VIP ringtone 20
Volume
  earpiece 41
  handset speaker volume 41
  handset speaker/earpiece volume 18
  speaker 41
Volume keys 3, 13

W

Warning tone, see Advisory tones

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Issued by
Gigaset Communications GmbH
Frankenstr. 2a, D-46395 Bocholt

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