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Gigaset pro: IP systems and phones that meet the most stringent demands

The Gigaset pro is Gigaset Communications' first telecommunications solution tailored to the needs of small and medium-sized enterprises. The IP systems and system phones have a wide range of features, are easy to configure and intuitive to use, and boast a tasteful design and top-class sound quality. The premium phone DE900 IP PRO stands out from other products for the professional market thanks to its wide range of functions and the diverse ways it can be expanded. Moreover, it can be quickly transformed from a desktop device to a cordless phone or route calls to a wireless headset. The DE700 IP PRO also offers all the features professional users want in a system phone. A large color display and clear phone book in which entries can be accessed quickly using a click wheel are striking features of the DE700 IP PRO. Gigaset Communications is also launching the two IP systems T300 PRO for up to 15 employees and the T500 PRO for a maximum of 100. The new N510 IP PRO DECT IP base station offers mobile communications with up to four calls in parallel in excellent HDSP voice quality for up to six users and handsets.

"Gigaset pro is a modular solution comprising IP systems and phones for voice communications at small and medium-sized enterprises. It is based on SIP (Session Initiation Protocol), the open standard that is widely used in IP telephony", said Markus Schmitt-Fumian, Head of Technology Gigaset pro. As a result, the systems and phones are compatible with all other SIP-certified devices. "Gigaset Communications has leveraged its many years of experience in the consumer market to develop solutions that also ensure maximum ease of use and simple configuration in the professional arena," said Christian Reindl, Head of Gigaset pro Product Management. An extensive range of functions and flexible scalability are complemented by an appealing design, crystal-clear sound quality thanks to High Definition Sound Performance (HDSP) and an attractive price.

DE900 IP PRO – The premium phone for the very highest requirements

The premium DE900 IP PRO phone for professional voice communications has it all. A 3.5" (8.9 cm) color display presents the extensive menu clearly. A click wheel can be used to navigate through the menu items and scroll conveniently through entries in the phone book. The contact data in the on-board directory can be synchronized with addresses from Microsoft Outlook™, and a call can even be initiated directly from Outlook at a click of the mouse (CTI – Computer Telephony Integration). In

addition, an enterprise-wide LDAP (Lightweight Directory Access Protocol) directory in the network can be accessed.

The system can be connected to the IP network either by Ethernet cable or wirelessly via WLAN (IEEE 802.11n). The DE900 IP PRO also has a USB 2.0 port. Gigaset MobileOFFICE™ is supported, which means the phone's complete configuration and all the data in its internal memory can be transferred to a USB flash medium. If this medium is then inserted in another DE900 IP PRO, the configuration stored on the USB stick is then applied to that phone – a very convenient function, in particular when setting up workplaces in a home office.

The DE900 IP PRO is extremely simple to integrate in the network. Once connected, it configures itself in interaction with a Gigaset pro system and almost on its own thanks to step-by-step wizards. Only the user data has to be entered manually. Because it can be completely configured and administered quickly and easily from a computer in the network via a Web interface, the time and effort involved in maintenance and administration by the IT department is minimized.

The DE900 IP PRO has 14 memory keys, which can be assigned as speed dial keys. LEDs show whether the employee in question is available at the moment. Optional extension modules increase the number of available memory keys.

An integrated DECT interface transforms the desktop device into a cordless phone in a matter of seconds. A headset can be connected by cable, DECT or Bluetooth®. Finally, the link2mobile™ function integrates mobile phones in the system via Bluetooth. Calls to a mobile phone can thus be taken on the desktop phone. By the same token, link2mobile™ enables calls from the desktop phone to be conducted over the mobile network.

DE700 IP PRO – Professional phone with contact and call management

The DE700 IP PRO also has a 3.5" (8.9 cm) color display and a click wheel to help users navigate through the menu. A Web-based call management facility allows contacts to be dialed directly from Microsoft Outlook™ to support users in everyday communication. Like its bigger brother, the DE700 IP PRO is easy to configure. The 14 programmable keys can be doubled with a Gigaset extension module.

N510 IP PRO – The DECT IP base station for mobile communications

A powerful and expandable cordless communications solution is available in the N510 IP PRO DECT IP base station. Up to six handsets can be registered and up to four calls made in parallel in excellent HDSP quality. Moreover, Gigaset offers a large choice of compatible handsets that can be used to access online directories quickly and easily. When a call is received, the contact data is retrieved

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online and displayed. The e-mail notification function on the handset informs users when they have received mails – quickly and at all times. If a network of up to four base stations is used, calls can be made in a greater range. The DECT network's coverage can also be expanded by means of repeaters.

The Gigaset N510 IP PRO base station comes in an elegant white housing and can be connected flexibly. It works ideally on a Gigaset PBX and, thanks to its compatibility, also on hosted PBX solutions and telephone systems from other vendors. Settings for more than 230 VoIP providers have been compiled and can be downloaded. Thanks to the additional PoE port, the base station can be connected inconspicuously with a single cable. Convenience features of the IP base include access to the company telephone directory, an online telephone directory search and e-mail notification.

Powerful IP systems with CTI and Unified Communications functions

The telephone systems from the Gigaset pro line enable small and medium-sized enterprises to implement an extensive, low-cost voice communications solution. Integrated Unified Communications functions permit cost-saving communications processes. The telecommunications systems act as an answering machine and fax server and automatically forward incoming fax and voice messages to the recipient's e-mail account. Employees can then retrieve them anywhere using their PC or a smartphone. A built-in presence function indicates whether a colleague is phoning, can be reached or is absent, using light-emitting diodes on the connected Gigaset pro phones.

SIP (Session Initiation Protocol) is used for communication with the connected IP phones. If the enterprise already has SIP devices, they can be integrated in the Gigaset pro solution. The systems automatically detect any phone that is newly integrated in the network and synchronize it practically in real time. The Gigaset pro telephone systems display a further strength in enterprises that have several locations: They can be linked to each other very quickly and then act as a single large system.

Because computer-aided telephony is indispensable in modern professional voice communications, Gigaset pro is compatible with many communications applications in widespread use at small and medium-sized enterprises, including Microsoft Outlook, Microsoft Dynamics CRM, Salesforce CRM, Lotus Notes, Sage Office Line and CAS Genesis World.

For small enterprises: T300 PRO for up to 15 employees

The T300 PRO with a maximum of 15 lines is the ideal telephone system for small firms. It can handle up to 15 parallel calls and five simultaneous telephone conferences. The purchase price includes five user licenses. License extensions are possible for 1, 5 and 10 new users.

For medium-sized enterprises: T500 PRO for up to 100 employees

The T500 PRO is excellently suited for larger enterprises. It can be used with up to 100 phones and handles up to 30 parallel calls and five simultaneous telephone conferences at the same time. The purchase price includes 10 user licenses; additional licenses can be obtained in packages for 1, 5, 10 and 25 users.

Gigaset Communications GmbH is one of the world's largest manufacturers of cordless phones and the clear market leader in Europe for DECT phones. With its headquarters in Munich, the company develops, manufactures and distributes high-quality products. Its portfolio includes fixed-network phones and Voice over IP devices. The primary production site is in Bocholt, Germany, where the Gigaset products are manufactured under the most stringent quality and environmental standards.

Additional press releases are available for download at <http://www.gigaset.com/pro>

You can find out more about Gigaset Communications and Gigaset pro at <http://www.gigaset.com/pro>

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